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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE****A103.1 Reserved For Future Use**

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE****A103.2 Statewide Rate Schedule****A103.2.1 Reserved For Future Use****A103.2.2 Reserved For Future Use****A103.2.3 (DELETED)**

(D)

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## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.2 Statewide Rate Schedule (Cont'd)

#### A103.2.9 Special Two-Party Line Service

(Obsoleted 9-6-76, Type B, *Guidebook* Reference A3.)

A. Except as otherwise provided herein or in this *Guidebook*, exchange service is available beyond the boundaries of the base rate area only on an individual line or multi-party line basis. (T)

B. Special requests may be made for two-party line service, as for example where the interests of the applicants for the service are mutual or where an individual, firm or corporation desires two stations to be connected on the same circuit. Provided facilities are available, such requests may be met according to the following plan: (T)

1. For the station located the greater distance from the central office, a contract is taken for individual line service and the subscriber is charged the individual line rate for exchange service. The subscriber agrees to allow the Company to connect one additional main station to the circuit.<sup>1</sup>
2. For the station nearest the central office, a contract is taken for multi-party (4-party) line service and the subscriber is charged the multi-party (4-party) line rate for exchange service. The Company agrees to connect not more than one additional main station to the circuit. In the event of the discontinuance of such other station, the subscriber agrees to pay the individual line rate for exchange service.<sup>1</sup>

The maximum number of bells permitted on the preceding arrangement is a total of four (4) for both parties on the line, if the bells are all to ring simultaneously.

**Note 1:** Zone Mileage Charges deleted July 1, 2000 retroactive to January 1, 2000.

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## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.2 Statewide Rate Schedule (Cont'd)

#### A103.2.10 Complete Choice Service

**(Obsoleted February 19, 2009 Type D) Not available for new installations, additions, or on transfers of service to new location. Customers may add or remove features within the package.**

**A. General**

1. Complete Choice service provides the features specified following and a flat rate individual access line. Area Calling Plan with the Complete Choice option or Enhanced Area Calling Plan with the Complete Choice option provides the features specified following and an Area Calling Plan or Enhanced Area Calling Plan individual access line. Touch-Tone Calling service is included in these services at no additional charge.
2. The rate specified herein for Complete Choice service entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.. Terms, conditions, local calling areas, usage packages and usage rates specified in A3.2.9 or A3.10.S apply for an Area Calling Plan access line.
3. The rates specified herein also entitle a residence subscriber to unlimited use of the services/features specified in the following sections of this Guidebook:

- A13.9      Custom Calling Services
- A13.19     TouchStar Services excluding Calling Number Delivery Blocking - Permanent
- A13.20     Customized Code Restriction
- A13.34     RingMaster Service
- A13.47     Message Waiting Indication
- A113.9.3.B    Obsolete Custom Calling Services

**(DELETED)**

(D)

A subscriber may select an unlimited number of compatible services or features from the sections listed above, where available. All terms, conditions and limitations specified in the sections listed (except as indicated above) apply to the respective services/features requested as part of these services. Service Charges specified in Section A4. do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of these services.

4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Complete Choice service. Both plans offer grouping service as specified in A3.19 at no additional charge in addition to the features listed in 3. preceding. All services/features specified as available with Complete Choice service are available with each line of a multi-line package. All lines in each multi-line package must be billed to the same account and located at the same premises. None of the various Area Calling Plan access lines may be included in a multi-line package.
5. Service charges specified in Section A4. do not apply for a conversion of existing service to/from any of the Complete Choice services.
6. Existing subscribers to any of the Complete Choice services can not take advantage of special promotions for Complete Choice service, Area Plus service with the Complete Choice option, Area Calling Plan with the Complete Choice option, or any of the services/features specified in 3. preceding unless specifically allowed by the terms of the special promotion.

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**  
**A103.2 Statewide Rate Schedule (Cont'd)****A103.2.10 Complete Choice Service (Cont'd)****B. Rates and Charges**

|     |   | <b>Suspend<br/>Rate</b> | <b>Monthly<br/>Rate</b> | <b>USOC</b>                  |     |
|-----|---|-------------------------|-------------------------|------------------------------|-----|
| 1.  | Complete Choice service   |                         |                         |                              |     |
| (a) | Per line<br>(USOCs VR3 and VSB must both be used to provide this service.)                          | <b>\$14.50</b>          | <b>\$59.00</b>          | <b>NA</b>                    | (I) |
| (b) | Per Two-Line Plan package or<br>Credit for two individual lines qualifying as Two-Line Plan package | <b>18.00</b>            | <b>109.95</b><br>0.00   | <b>CCML2</b><br><b>CRD2C</b> | (I) |
| (c) | Per Three-Line Plan package   | <b>27.00</b>            | <b>131.95</b>           | <b>CCML3</b>                 | (I) |

**A103.2.11 Reserved For Future Use**

## **A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

### **A103.2 Statewide Rate Schedule**

#### **A103.2.12 PreferredPack Plan**

(Obsoleted January 27, 2009, Type D. Not available for new installations, additions or on transfers of service to a new location. Customers may add or remove features within the package.)

##### **A. Description of Service**

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
  - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
  - A13.19 Caller ID, Call Return
  - A13.47 Message Waiting Indication

##### **B. Terms, Conditions and Limitations of Service**

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.12.A.3.
2. All terms, conditions and limitations specified in the sections listed in A103.2.12.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A103.2.12.A.3 unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

##### **C. Rates and Charges**

1. The following monthly rates apply for the PreferredPack plan.

|                      | Suspend<br>Rate | Monthly<br>Rate | USOC  |     |
|----------------------|-----------------|-----------------|-------|-----|
| (a) Per plan package | \$9.50          | \$58.00         | PAMAS | (I) |

## **A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

### **A103.2 Statewide Rate Schedule**

#### **A103.2.13 2 Pack Plan**

(Obsoleted January 27, 2009, Type D. Not available for new installations, additions or on transfers of service to a new location. Customers may add or remove features within the package.)

##### **A. Description of Service**

1. The 2 Pack Plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9 Call Waiting ID, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access  
 A13.19 Caller ID  
 A13.47 Message Waiting Indication

##### **B. Terms, Conditions and Limitations of Service**

1. The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.13.A.3, but the customer must select Call Waiting ID and Caller ID.
2. All terms, conditions and limitations specified in the sections listed in A103.2.13.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the 2 Pack Plan can not take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in A103.2.13.A.3 unless specifically allowed by the terms of the special promotion.
6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

##### **C. Rates and Charges**

1. The following monthly rates apply for the 2 Pack Plan.

|                      | <b>Suspend</b> | <b>Monthly</b> | <b>USOC</b> |
|----------------------|----------------|----------------|-------------|
|                      | <b>Rate</b>    | <b>Rate</b>    |             |
| (a) Per plan package | \$9.50         | \$50.00        | PAMA6       |

#### **A103.2.14 Reserved For Future Use**

(N)

## **A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

### **A103.2 Statewide Rate Schedule**

#### **A103.2.15 Complete Choice Basic Service**

(T)(O)

(Obsoleted February 1, 2021, Type D – Not available for new installations, additions to existing installations or transfers of service to new location.)

(N)

##### **A. Description of Service**

(O)

1. The Complete Choice Basic service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

(O)

A13.9 Call Waiting ID

(O)

A13.19 Caller ID

(O)

A subscriber must select Caller ID and, in addition, may select Call Waiting ID. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

(O)

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing subscribers of the Complete Choice Basic service cannot take advantage of special promotions for the Complete Choice Basic service or any of the features/services specified in *A103.2.15.A.3*, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Basic service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

(T)(O)

##### **B. Rates and Charges**

(O)

1. Individual line service

|                      | <b>Suspend</b> | <b>Monthly</b> |             |
|----------------------|----------------|----------------|-------------|
|                      | <b>Rate</b>    | <b>Rate</b>    | <b>USOC</b> |
| (a) Per plan package | \$7.50         | \$40.00        | PAMA7       |

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.3 (DELETED)**

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE****A103.3 (DELETED) (Cont'd)**

(D)

**A103.4 Reserved For Future Use****A103.5 Reserved For Future Use****A103.6 Reserved For Future Use****A103.7 Monthly Exchange Rates****A103.7.1 Message Rate Service**(Obsoleted 11-18-73, Type D,<sup>1</sup> Guidebook Reference A3.)

**A.** This class of service is available for businesses only, in the following exchanges:

Jackson  
Meridian

**B.** Rates for the service are as follows:

1. Jackson Exchange (Monthly message allowance - 80)

|   | <b>Monthly<br/>Rate</b> | <b>USOC</b> |
|---|-------------------------|-------------|
| (a) Individual line                                   | \$36.49                 | NA          |
| (b) Additional local message                          | .07                     | NA          |
| 2. Meridian Exchange (Monthly message allowance - 80) |                         |             |
| (a) Individual line                                   | 32.10                   | NA          |
| (b) Additional local message                          | .07                     | NA          |

**Note 1:** Not available for new installations. Additions or changes permitted for existing customers at same location.

## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.8 Joint User Service

(Obsolete 7-24-86, Type D, Guidebook Reference A3.)

#### A103.8.1 General

Existing customers with Joint User Service located at the same address established prior to 7-24-86 may request changes or modifications of existing joint user accounts and/or additions of new joint users on or after 7-24-86 under the terms and conditions described following. Subscribers who relocate, transfer service responsibility and/or establish service after 7-24-86 will be furnished service according to the conditions specified in other sections of this Guidebook.

#### A103.8.2 Applications, Terms and Conditions

- A. In general, business exchange service is furnished for the exclusive use of the business subscriber and his employees, agents and representatives. Joint User Service is a shared service arrangement which allows the business telephone exchange service of a subscriber to be used, when designated by the primary subscriber, by individuals, firms or corporations not otherwise permitted use of the subscriber's business service by this Guidebook.
- B. Joint User Service is permitted in connection with the following:
  - 1. Business individual line flat rate, measured rate or message rate,
  - 2. Commercial PBX flat rate or message rate service,
  - 3. Hotel PBX service, and
  - 4. Centrex service (excluding dormitory Centrex).
- C. Where service is furnished at a concession rate to the primary subscriber, Joint User Service will not be provided unless the proposed joint user would himself be entitled to service at a concession rate, if he were a primary station subscriber. No concession is allowed from the regular rates for Joint User Service.
- D. Application for Joint User Service and for changes in service or equipment furnished therewith, must be executed by the primary subscriber. The primary subscriber is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage or that of any of his joint users. Stations, additional listings and miscellaneous equipment are furnished, with the consent of the primary subscriber, for use of the joint user, at regular rates.
- E. Charges for Joint User Service date from the day the Company's information records are posted and are payable monthly in advance. The minimum chargeable period for Joint User Service is the life of the directory issue, *where available*, in which the listing first appears, not to exceed one year from the effective date of the listing. Contracts for Joint User Service are self-renewing for periods of one directory issue, not to exceed one year from the effective date of the directory. In the event the joint user listing does not appear in the directory, the minimum chargeable period is for one month. (T)
- F. Joint User Service is terminated and charges for Joint User Service are automatically discontinued upon termination of the primary subscriber's telephone service. Charges for Joint User Service may be discontinued at the request of the subscriber provided that the joint user no longer utilizes any of the customer's joint service or equipment and also that the terms of the minimum service period have been satisfied.
- G. The total charges for telephone service allocated by the primary subscriber among the subscriber and his joint users shall not exceed the charges of the Company to the primary subscriber as set forth in this Guidebook.
- H. Joint users of a primary subscriber's service must have the option of obtaining service directly from the Company.
- I. A joint user is entitled to one listing in the alphabetical section of the directory, *where available, otherwise the Company's Listing Information System*. (T)
- J. Joint User Service is not provided on party lines.

## **A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

### **A103.8 Joint User Service (Cont'd)**

#### **A103.8.3 Rates**

A. Joint User Service associated with the following classes of service are furnished at the rates indicated.

1. Business Individual Line

|   | Monthly<br>Rate | USOC |     |
|---|-----------------|------|-----|
|   | \$209.50        | JUF  | (I) |
| a. Flat   |                 |      |     |
| b. Measured Rate  |                 |      |     |
| (1) 50 percent of Business Individual Line Measured Rate Inside the Base Rate Area  |                 |      |     |
| c. Message Rate   |                 |      |     |
| (1) 50 percent of Business Individual Line Message Rate Inside the Base Rate Area   |                 |      |     |
| 2. PBX Service  |                 |      |     |
| a. Commercial Flat Rate   |                 |      |     |
| (1) 50 percent of Both-Way PBX Trunk Rate Inside the Base Rate Area   |                 |      |     |
| b. Commercial Message Rate  |                 |      |     |
| (1) 50 percent of First Trunk Rate Inside the Base Rate Area  |                 |      |     |
| c. Commercial Measured Rate   |                 |      |     |
| (1) 50 percent of Business Measured Rate Inside the Base Rate Area  |                 |      |     |
| 3. Hotel Message or Measured Rate PBX Service   |                 |      |     |
| a. Business (Message)   |                 |      |     |
| (1) 50 percent of the First Trunk Rate Inside the Base Rate Area  |                 |      |     |
| b. Residence (Message)  |                 |      |     |
| (1) 10 percent of First Trunk Rate Inside the Base Rate Area  |                 |      |     |
| c. Business (Measured)  |                 |      |     |
| (1) 50 percent of the Business Individual Line Measured Rate Inside the Base Rate Area  |                 |      |     |
| d. Residence (Measured)   |                 |      |     |
| (1) 10 percent of the Business Individual Line Measured Rate Inside the Base Rate Area  |                 |      |     |
| 4. Centrex Service (excluding Dormitory Centrex)  |                 |      |     |
| a. Joint User, each   |                 |      |     |
| (1) Same rates apply as for Commercial flat rate PBX service  |                 |      |     |
| b. Main Centrex Station Lines   |                 |      |     |
| (1) Applicable rate as for main Centrex station lines at the location with the largest number of main station lines.<br>"Foreign Central Office" mileage applies as specified in A100.115. when the joint user is located in a central office area different from that of the principal location. |                 |      |     |

|                        | Monthly<br>Rate | USOC |
|------------------------|-----------------|------|
| (a) Per joint user     | -               | NA   |
| (b) Per premises, each | -               | NA   |

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

(M)

**A103.9 Reserved For Future Use****A103.10 Reserved For Future Use****A103.11 Reserved For Future Use****A103.12 Reserved For Future Use****A103.13 Reserved For Future Use****A103.14 Reserved For Future Use****A103.15 Reserved For Future Use****A103.16 Reserved For Future Use****A103.17 Reserved For Future Use****A103.18 Concession Service****A103.18.1 Reserved for Future Use****A103.18.2 Reserved for Future Use****A103.18.3 Schools, Churches And Clergymen**

(Obsoleted 10/31/04, Type B) Obsolete service offering. Not available for new installations, additions or on transfers of service to new location.

- A. Reserved for Future Use
- B. A concession of 25 percent from the regular residence rate is allowed to a regularly ordained clergyman (See definition of terms) actively engaged in the work of a designated church, provided the telephone is located in his residence and is listed in the name of the clergyman.  
Concessions are granted to clergymen not as individuals but because of their official connection with a church or group of churches. It is assumed that the clergyman will direct and handle many of the church's activities over this residence telephone and is therefore entitled to such consideration provided the service is located in the clergyman's residence and listed in his name.
- C. For the purpose of this section, the ranking officer of the Salvation Army or the Volunteers of America in each exchange is allowed the same treatment as a regularly ordained clergyman.

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE****A103.19 Reserved For Future Use****A103.20 Trunks Lines**(Obsoleted 11-18-73, Type D<sup>1</sup>, Guidebook Reference A3.)**A103.20.1 Reserved For Future Use****A103.20.2 Reserved For Future Use****A103.20.3 Reserved For Future Use****A103.20.4 Reserved For Future Use****A103.20.5 Reserved For Future Use****A103.20.6 Message Rate Service**

A. In Jackson and Meridian where message rates are quoted in the Basic Local Exchange Service Section of this Guidebook.

1. Trunks (Both-way Only), each
  - a. Jackson and Meridian Exchanges

|  | <b>Monthly<br/>Rate</b> | <b>USOC</b> |     |
|--|-------------------------|-------------|-----|
| (1) First trunk with an allowance of local messages    |                         |             |     |
| (a) Each   | \$314.00                | TMB         | (I) |
| (2) Additional trunk without message allowance         |                         |             |     |
| (a) Each   | 306.00                  | TM5         | (I) |
| (3) Local Messages in excess of allowance              |                         |             |     |
| (a) Each   | .07                     | NA          |     |
| (4) Grouping Service                                   |                         |             |     |
| (a) 55 percent times the Business Individual Flat rate | -                       | HTG         |     |

**Note 1:** Not available for new installations. Additions or changes permitted for existing customers at same location.

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## **A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

### **A103.21 Reserved For Future Use**

### **A103.22 Reserved For Future Use**

### **A103.23 Reserved For Future Use**

### **A103.24 Reserved For Future Use**

### **A103.25 Reserved For Future Use**

### **A103.26 Reserved For Future Use**

### **A103.27 Reserved For Future Use**

### **A103.28 Reserved For Future Use**

### **A103.29 Reserved For Future Use**

### **A103.30 Reserved For Future Use**

### **A103.31 Reserved For Future Use**

## **A103.32 Classroom Communication Service**

(Obsoleted 01-11-2016, Not available for new installations, additions to existing installations, or moves to a new location.)

### **A103.32.1 General**

- A. Classroom Communication Service provides local access service for in-classroom voice and data communications. It is intended only as a communications link between classrooms for the purpose of enhancing the education process by allowing one or more teachers to conduct classes at multiple locations and to access various informational databases.
- B. This access line will not be used for administrative purposes.
- C. Listings will not be provided.

### **A103.32.2 Terms and Conditions**

- A. This service is available to full time educational institutions, public or private that are eligible for accreditation by the Southern Association of Colleges and Schools.
- B. Grouping Service will be provided at the applicable rates for Area Calling Plan residence subscribers as shown in A3.19.
- C. All terms and conditions appearing in other sections of this Guidebook apply unless otherwise stated herein.

### **A103.32.3 Rates and Charges**

- A. The rates and charges for Classroom Communication Service include a monthly access line rate and local usage charges.
- B. Local usage will be billed at the rates shown in A3.2.9.E.
- C. The usage package and terms and conditions will be the same as those applicable to Option 1 - Area Calling Plan for residence subscribers as shown in A3.2.9.C.1.
- D. Time of day discounts are shown in A3.2.9.F.
- E. The monthly charge for the access line will be billed at the following rate.
  - 1. Access line

|  | Monthly | USOC  |
|--|---------|-------|
|  | Rate    | 1EC2A |
| (a) Both Way   | \$51.00 |       |
| F. Calls completed with operator assistance within the local calling area as described in A3.6.1 will be rated at the usage charges preceding in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage caps or allowances. All other calls completed with operator assistance will be billed the applicable Long Distance Message Telecommunications Service (MTS) charges as described in Section A18. |         |       |
| G. Service charges will be billed at the business rate as shown in A4.3.1.   |         |       |

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## **A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

### **A103.33 Reserved For Future Use**

### **A103.34 Reserved For Future Use**

### **A103.35 Reserved For Future Use**

### **A103.36 Reserved For Future Use**

### **A103.37 Reserved For Future Use**

### **A103.38 Back-Up Line**

(Obsoleted 11-1-2011, Type D - Not available for new installations, additions to existing installations, or moves to a new location.)

#### **A103.38.1 Terms, Conditions and Rates**

- A. Back-Up Line is an optional service which provides individual line business subscribers with an additional line which is available for inward and outward calling.
- B. This service is only available to individual line business subscribers, where facilities permit. Back-Up Line service cannot be used as the primary business line, and must be located on the same premises as the business individual line service with which it is associated.  
Back-Up Line will not be available to the Reverse Billing Option, the two-way Hernando Optional Calling Plan, or Classroom Communication Service.
- C. Each Back-Up Line can receive calls forwarded from one busy primary line or hunt group at no charge. This overflow capability will be provided on the forwarding line.  
If a customer subscribes to more than one Back-Up Line, these Back-Up Lines may be provisioned in an overflow group at no charge. Overflow capability may not be provided from a Back-Up Line or group of Back-Up Lines to other lines on the same premises.
- D. Overflow capability from additional primary lines or hunt groups to Back-Up Line service will be provided on the forwarding line.
  - 1. Overflow to Back-Up Line from each additional flat, measured, or message rate primary line or hunt group will be provided at the rate specified for Grouping Service.

|   | <b>Monthly</b> | <b>Rate</b> | <b>USOC</b> |
|---|----------------|-------------|-------------|
| (a) See A3.19   |                | \$-         | BULRX       |
| 2. Overflow to Back-Up Line from each additional Area Calling Plan/Enhanced Area Calling Plan primary line or hunt group will be provided at the rate specified for Area Calling Plan Grouping Service. |                |             |             |

- (a) See A3.19
- E. A listing is not furnished with Back-Up Lines. However, a listing may be purchased, if desired, at the rates specified in Section A6.
- F. Usage charges are applied for all incoming and outgoing calls associated with Back-Up Line service, as described in H. and I. following, with the following exceptions. No usage charges apply to calls completed to the Company Business Office, Repair Service, or Emergency 911 Service. Charges for calls to Directory Assistance will be billed at the rates shown in A3.13 or A18, as appropriate.

Usage Based Pricing primary lines will be billed their appropriate usage charges for all calls which overflow to a Back-Up Line. These usage charges are in addition to the Back-Up Line incoming usage charges described in H. following.

(T)

## **A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

### **A103.38 Back-Up Line (Cont'd)**

#### **A103.38.1 Terms, Conditions and Rates (Cont'd)**

**G.** The access line rate per Back-Up Line is as follows.

|     |   | <b>Monthly Rate</b> | <b>USOC</b>  |     |
|-----|---|---------------------|--------------|-----|
| 1.  | Back-Up Line associated with Area Calling Plan/Enhanced Area Calling Plan business individual line service. |                     |              |     |
| (a) | Per line  | \$419.00            | <b>SBLLX</b> | (I) |
| 2.  | Back-Up Line associated with individual line BellSouth Business Plus service.                               |                     |              |     |
| (a) | Per Back-Up Line with BellSouth Business Plus service   | 419.00              | <b>SBLL1</b> | (I) |
|     | - Option 1 primary line   |                     |              |     |
| (b) | Per Back-Up Line with BellSouth Business Plus service   | 419.00              | <b>SBLL2</b> | (I) |
|     | - Option 2 primary line   |                     |              |     |
| 3.  | Back-Up Line associated with all other business individual line service                                     |                     |              |     |
| (a) | Per line  | 419.00              | <b>SBLFX</b> | (I) |

**H.** The following usage charges apply to all inward calls which terminate on Back-Up Line service.

1. Inward Calls

|           |   | <b>Rate Per Minute Of Use</b> | <b>USOC</b> |
|-----------|---|-------------------------------|-------------|
|           | (a) Usage Charge  | \$.05                         | NA          |
| <b>I.</b> | The following usage charges apply to all outward calls which originate from Back-Up Line service.   |                               |             |
| 1.        | Back-Up Line service associated with Area Calling Plan/Enhanced Area Calling Plan will receive local calling to the Area Calling Plan Local Calling Area as described in A3.2.9. All outward calls terminating in this area will be billed at the usage rates described in the Area Calling Plan Section, except that no usage package options, usage caps, or usage allowances are applicable to calls originating from Back-Up Line service.  |                               |             |
| (a)       | Calls terminating in Area Calling Plan Local Calling Area (see A3.2.9)  | -                             | NA          |
| (b)       | Calls terminating beyond the Area Calling Plan Local Calling Area will be billed according to the rates, terms and conditions as specified in A18.  | -                             | NA          |
| 2.        | Back-Up Line service associated with BellSouth Business Plus service.   |                               |             |
| (a)       | Calls terminating in the Local Calling Area as described in A3.6  | .05                           | NA          |
| (b)       | Calls terminating beyond the Local Calling Area will be billed the appropriate Option Primary line usage rate charges as specified in A3.43.2   | -                             | NA          |
| 3.        | Back-Up Line service associated with all other business individual line service.  |                               |             |
| (a)       | Calls terminating in the Local Calling Area as described in A3.6  | .05                           | NA          |
| (b)       | Calls terminating beyond the Local Calling Area will be billed according to the rates, terms and conditions as specified in A18   | -                             | NA          |
| 4.        | Area Calling Plan/Enhanced Area Calling Plan calls completed with operator assistance will be rated at the usage charges and Operator Assisted Call surcharges as specified in A3.2.9. BellSouth Business Plus service calls completed with operator assistance will be rated at the usage charges as specified in 2, in addition to the appropriate Operator Assisted Call surcharges. All other calls completed operator assistance will be rated at the usage charges as specified in 3, in addition to the appropriate Operator Assisted Call surcharges. |                               |             |
| <b>J.</b> | Usage charges, if appropriate, also apply to the calling party for calls which terminate on Back-Up Line service.   |                               |             |

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE****A103.39 Reserved For Future Use****A103.40 Reserved For Future Use****A103.41 Reserved For Future Use****A103.42 Reserved For Future Use****A103.43 BellSouth Business Plus Service**

(Obsoleted 6-15-2007, Type D - Not available for new installations, additions to existing installations, or moves to a new location. Existing customers may not change to a different BellSouth Business Plus service option, however, they may convert to a Complete Choice for Business package that includes BellSouth Business Plus service. )

**A103.43.1 Plan Descriptions**

## A. BellSouth Business Plus Service

1. BellSouth Business Plus service is offered as a business individual line service where facilities and equipment are available.
2. BellSouth Business Plus service allows the business customer to choose between two LATA-wide<sup>1</sup> calling options:
  - a. Option 1 - Flat rated plan which allows for unlimited calling within the LATA (subject to a total usage allowance of 120 hours/7200 minutes).
  - b. Option 2 - Combination rated plan which provides for unlimited usage within the serving exchange and its additional exchanges for a flat monthly charge, and a single rate for each minute of use for all other calling within the LATA.
3. The option chosen by the BellSouth Business Plus service subscribers will apply to each of their lines.
4. Touch-Tone Calling service is provided to all BellSouth Business Plus service subscribers at no additional charge.
5. Customers may subscribe to either the standalone BellSouth Business Plus service offering or to the BellSouth Complete Choice for Business package (See A3.45) which includes a BellSouth Business Plus service Option 2 line. If BellSouth Business Plus service is subscribed to, the rates of A103.43.2 are applicable. If BellSouth Complete Choice for Business package is subscribed to, the rates of A3.45.2 are applicable. All of the terms, conditions and limitations specified for each offering will apply to the respective services and features.
6. Usage rating is dependent upon the underlying service of the originating call location. When BellSouth Business Plus service usage charges as described in paragraph 2 are applicable, they will also apply to 1+, 0+ and 0- calls made within the LATA. However, for 0+ and 0- calls, usage does not contribute toward the Option 1 usage threshold and each minute of use is rated. The appropriate operator services surcharges will also be charged in accordance with the terms and conditions of A3.14.
7. BellSouth Business Plus service Option 2 customers only may subscribe to Local Usage Detail for billable usage. There is no charge for the Local Usage Detail.
8. Method of Determining Monthly Usage Charges
  - a. Usage is determined for each call based on minutes or fraction thereof, with a minimum call duration of one minute. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call. The amount of usage billed to the customer is subject to paragraphs b. and c.
  - b. For Option 1, only usage above the first 120 hours (7,200 minutes) of usage allowance is billed to the customer.
  - c. For Option 2, only usage outside the serving exchange and its additional exchanges is subject to the billing as described in paragraph a.

(T)

**Note 1:** For a list of all exchanges in each LATA, see A3.6.2.

## **A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

### **A103.43 BellSouth Business Plus Service (Cont'd)**

#### **A103.43.2 Exchange Access Line Rates**

A. Individual Line Service  
 1. BellSouth Business Plus service - Option 1

|    |  | <b>Monthly Rate</b> | <b>Rate per Minute of Use</b> | <b>USOC</b> |     |
|----|--|---------------------|-------------------------------|-------------|-----|
|    | (a) Each line  | \$617.00            | -                             | BU1         | (I) |
|    | (b) Each Minute of use above 120 hours (7,200 minutes)                           | -                   | \$.05                         | -           |     |
| 2. | BellSouth Business Plus service - Option 2                                       | 339.00              | -                             | BU2         | (I) |
|    | (a) Each line  | -                   | .09                           | -           |     |
|    | (b) Each Minute of use outside the serving exchange and its additional exchanges | -                   |                               |             |     |

#### **A103.43.3 Service Charges**

A. The service order charges specified in Section A4. are applicable for the installations of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to convert an existing line to a BellSouth Business Plus service plan.

B. Service charges do not apply for transactions which only involve additions, deletions or changes to the service or features requested as part of BellSouth Business Plus service with BellSouth Business Choice Package service or BellSouth Complete Choice for Business package.

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.44 (DELETED)**

(D)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.44 (DELETED) (Cont'd)**

(D)

## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.45 Complete Choice For Business Package

(Obsolete 1-31-14 – Not available for new installations, moves to new locations, or for new Term Plan subscriptions. Existing customers at existing locations may make changes to add or remove services.)

(Option 1 and Option 2, which includes BellSouth Business Plus service Option 1 or 2, obsoleted 9-1-11, Type B – Not available for new installations, additions or on transfers of service to new location.)

#### A103.45.1 General

- A. Complete Choice for Business packages are offered where facilities and equipment are available.
- B. Complete Choice for Business packages are offered to business subscribers and consist of four components - a line, calling features, listings and grouping service.
- C. The line component of these packages is business flat rate service or BellSouth Business Plus service Option 1 or Option 2. All of the *terms, conditions* and limitations specified for business flat rate service in Section A3 or for BellSouth Business Plus service in A103.43 apply for these lines when provided as part of a Complete Choice for Business package. Usage rating for BellSouth Business Plus service as described in A103.43.2.A applies for such lines when provided as part of a Complete Choice for Business package. (T)
- D. The calling features associated with this plan are listed below. For each line, the Complete Choice for Business packages provide the subscriber an unlimited number of compatible calling features from the following list. All of the *terms, conditions* and limitations specified in Section A13 apply to the respective services and features provided as part of this service. The calling features chosen may vary from line to line in multiple line packages. (T)

| Calling Features   | USOC   |
|--|--------|
| Call Forward Busy Line   | GCE    |
| Call Forward Don't Answer  | GCJ    |
| Call Forward Don't Answer Ring Control   | GCJRC  |
| Call Forward Variable  | ESM    |
| Call Waiting   | ESX    |
| Speed Calling 30   | ESF    |
| Three Way Calling  | ESC    |
| Message Waiting Indicator - Audible  | MWW    |
| Message Waiting Indicator - Visual   | MWWAV  |
| Call Return  | NSS    |
| Call Block   | NSY    |
| Call Tracing   | NST    |
| Repeat Dialing   | NSQ    |
| Call Selector  | NSK    |
| Preferred Call Forwarding  | NCE    |
| RingMaster I   | DRS    |
| RingMaster II  | DRS1X  |
| Remote Access Call Forwarding  | GCZ    |
| Three Way Calling with Transfer  | ESCWT  |
| Caller ID Number Delivery  | NSD    |
| Enhanced Caller ID with Call Management, with Anonymous Call Rejection (ACR)       | N1ACR  |
| Enhanced Caller ID with Call Management, with ACR and Call Forwarding Don't Answer | NCACR  |
| Enhanced Caller ID with ACR  | NXECCR |
| Caller ID Name and Number Delivery with ACR  | NXMCR  |
| Caller ID Name and Number Delivery – Multiline Hunt Group                          | NXMMN  |
| Surrogate Client Number  | SMV    |
| Star 98 Access   | S98AF  |

- E. A foreign listing and an additional listing are each available as part of these packages. All of the *terms, conditions* and limitations specified in A6 apply to the respective listings provided as part of this service.
- F. Grouping service is also available as part of Complete Choice for Business packages containing three or more lines. The maximum allowed number of lines in grouping is one less than the number of lines in the package (e.g. for a 7-line package, a maximum of six lines in grouping is allowed). Obsoleted 3-line packages may have a maximum of three lines in grouping within the package. All of the *terms, conditions* and limitations specified in A3.19 apply for grouping service provided as part of this service. (T)

## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

## A103.45 Complete Choice For Business Package (Cont'd)

## A103.45.2 Rates and Charges

## A. Package Service

|     |  | Monthly Rate | USOC   |
|-----|--|--------------|--------|
| 1.  | Option 1 which includes BellSouth Business Plus service Option 1 |              |        |
| (a) | Each 1-line package  | \$ 194.00    | COM 11 |
| (b) | Each 2-line package  | 348.00       | COM 12 |
| (c) | Each 3-line package  | 519.00       | COM 1H |
| (d) | Each 4-line package  | 680.00       | COM 14 |
| (e) | Each 5-line package  | 920.00       | COM 15 |
| (f) | Each 6-line package  | 1,101.00     | COM 16 |
| (g) | Each 7-line package  | 1,288.00     | COM 17 |
| (h) | Each 8-line package  | 1,475.00     | COM 18 |
| (i) | Each 9-line package  | 1,656.00     | COM 19 |
| 2.  | Option 2 which includes BellSouth Business Plus service Option 2 |              |        |
| (a) | Each 1-line package  | 155.00       | COM P1 |
| (b) | Each 2-line package  | 270.00       | COM P2 |
| (c) | Each 3-line package <sup>1</sup>                                 | 512.00       | COM P3 |
| (d) | Each 4-line package  | 400.00       | COM PH |
| (e) | Each 5-line package  | 507.00       | COM 24 |
| (f) | Each 6-line package  | 694.00       | COM 25 |
| (g) | Each 7-line package  | 825.00       | COM 26 |
| (h) | Each 8-line package  | 956.00       | COM 27 |
| (i) | Each 9-line package  | 1,088.00     | COM 28 |
| (j) | Each 9-line package  | 1,220.00     | COM 29 |
| 3.  | Flat Rate Option which includes a flat rate business line        |              |        |
| (a) | Each 1-line package  | 172.00       | COM F1 |
| (b) | Each 2-line package  | 321.00       | COM F2 |
| (c) | Each 3-line package  | 476.00       | COM F3 |
| (d) | Each 4-line package  | 603.00       | COM PF |
| (e) | Each 5-line package  | 826.00       | COM F5 |
| (f) | Each 6-line package  | 982.00       | COM F6 |
| (g) | Each 7-line package  | 1,136.00     | COM F7 |
| (h) | Each 8-line package  | 1,293.00     | COM F8 |
| (i) | Each 9-line package  | 1,450.00     | COM F9 |

B. Service charges specified in Section A4 are applicable for the installation of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a Complete Choice for Business package.

C. Service charges do not apply for transactions which only involve additions, deletions or changes to the services or features provided as part of a Complete Choice for Business package.

Note 1: Obsoleted 11-18-99, Type B - Not available for new installations, additions or on transfers of service to new locations.

## **A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

### **A103.45 Complete Choice For Business Package (Cont'd)**

#### **A103.45.3 Term Plan**

- A. The Complete Choice for Business package Term Plan is available for any business customer who subscribes to a Complete Choice for Business package.
- B. Complete Choice for Business package Term Plans offer discounts off rates shown in A103.45.2. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay the full rates for the individual package components.
- C. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options beginning approximately one hundred and eighty (180) days prior to the expiration of each 12-month term depending upon the subscriber's billing cycle. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the discounts established in the first 12-month term for both successive 12-month terms.
- D. A termination liability will be assessed to a subscriber who terminates the service prior to the expiration of the term commitment. For Complete Choice for Business package Term Plan elections, the amount to be assessed will be equal to \$20.00 multiplied by the number of months remaining on the term.

Termination liability charges for Complete Choice for Business package Term Plan elections will not be applicable if, during the term period, (1) the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the Complete Choice for Business Package term plan; or (2) the customer converts to an upgraded technology with the Company (i.e. network access lines to PBX Trunks, Centrex, ISDN Prime) and commits to a term equal to or greater than the time remaining on the Complete Choice for Business package term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or (3) the customer chooses to terminate their agreement and to negotiate a new Complete Choice for Business package agreement with a term period greater than the time remaining on the existing Complete Choice for Business agreement. The new service agreement will be based on the discounts in effect at the time of establishing the new agreement.

If during the Term, an AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under a Complete Choice for Business Package Agreement is migrated to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

1. the Terminated ILEC Service has been installed at the Customer site for no fewer than 3 months; (N)
2. the Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; (N)
3. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service; (N)
4. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced; and (N)
5. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site. (N)

It is at the Company's sole discretion whether a product change satisfies these requirements. (N)

- E. The Complete Choice for Business package Term Plan discounts are as follows:

|   | <b>Term</b> | <b>Discount</b> |
|---|-------------|-----------------|
| For Term Plan elections dated on or after September 1, 2011             | 12 Months   | 25%             |
| For Term Plan elections dated on or after September 1, 2011             | 24 months   | 25%             |
| For Term Plan elections dated from July 1, 2003 through August 31, 2011 | 12 months   | 8%              |
| For Term Plan elections dated from July 1, 2003 through August 31, 2011 | 24 months   | 15%             |
| For Term Plan elections dated on or after July 1, 2003                  | 36 months   | 25%             |

(M)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**  
**A103.45 Complete Choice For Business Package (Cont'd)****A103.45.3 Term Plan (Cont'd)**

F. Subscribers who participate in a new Term Plan, and subscribe to new service during the term, will not be billed for the line connection charges and change in service charges, if applicable, associated with the service order. This will include the Line Connection Charge (first and additional lines) and the Charge for Change in Service, if applicable.

G. Unless the Subscriber notifies *the Company* of its intent not to renew for another like term under the Program prior to expiration, then upon expiration of the initial term, the Subscriber term election agreement shall automatically renew for another term as initially selected<sup>1</sup>. *The Company* will provide written and/or verbal reminders to the Subscriber of the Subscriber term election agreement expiration date and the automatic renewal provision beginning approximately one hundred eighty (180) days prior to its expiration, depending upon the Subscriber's billing cycle. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay full *guidebook* charges for services. (T)

**Note 1:** This clause is no longer applicable for customers initially subscribing on or after September 1, 2011.