

**NUMERICAL SUBJECT INDEX**

TOPIC	PART	SECTION	SHEET
311 Service (See Baseline 3-1-1 Service)			
800 Calling Option	10	2	7
			(D)
911 Locator ID	8	3	1
9-1-1Net™	8	3	21
976 Service (See Community Information Services)			

**ALPHABETICAL SUBJECT INDEX**

TOPIC	PART	SECTION	SHEET
<b>A</b>			
Abandonment of Facilities	2	2	1
Access(Definition)	2	1	1
Access Areas	4	2	
for Each Exchange or Zone	4	2	3
Density of Access Lines	4	2	
Reclassification of Exchanges	4	2	
Access to 800 Database (see Unbundled Network Elements and Number Portability)	2	2	
Access to Customer's Premises			
Access to Line Information Data Base (LIDB) (see Unbundled Network Elements and Number Portability)			
Access to SS7 (see Unbundled Network Elements and Number Portability)			
Adjustment of Charges	2	2	7.3
Adjustments for Local Taxes or Fees	2	2	7.3
Advance Payments	2	2	7.2
Advanced Custom Calling Features	7	2	-
Automatic Callback	7	2	4
Call Screening	7	2	4
Caller ID	7	2	4
Caller ID with Name	7	2	4
Custom Calling Service Packages	7	2	5
Distinctive Ringing	7	2	11
Repeat Dialing	7	2	4
Airport Service, Detroit Metropolitan	7	2	4
Alternate Answering	2	5	
(See Complementary Network Services (CNS))	12	1	3

## ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC	PART	SECTION	SHEET
<b>A (cont'd)</b>			
Analysis Software	16	1	4
Answer Supervision - Line Side	7	5	3
Anytime Rate Calling Plan II	20	9	74
Application of Business and Residence Rates	4	2	1
Application of Charges			
Exchange Service	1	1	
Public Mobile Carrier Service	14	6	
Application of Regulations	2	2	1
Applications for Service	2	2	
Applications for Service or Facilities as Contracts	2	2	7
Area Wide Networking Services	6	5	-
Assignment or Transfer of Contract Rights	2	2	
Assisted Call Service	11	1	1
Assisted Call Service Charges	11	1	4
Assumption of Outstanding Charges	2	2	
AT&T Business Local Calling	4	5	5
AT&T Business Local Calling Assurance	4	5	16
AT&T Business Local Calling Essentials	4	5	18
Automatic Call Distribution (ACD) Services	6	3	-
Automatic Callback	7	2	1.1
(See Advanced Custom Calling Features)	7	2	
Automatic Identified Outward Dialing (AIOD) Service (Grandfathered)	20	6	1
Availability of Facilities	2	2	3
<b>B</b>			(D)
Based-on-Cost Services	2	7	
Base Rate Areas			
Boundary Designations	4	1	
Definition	2	1	2
Monthly Rates	4	2	
Basic Local Exchange Service			
Definition	2	1	2
Monthly Rates	4	2	
Service Offerings in Each Exchange	4	2	
Baseline 3-1-1 Service	6	9	11
Billing and Payment Provisions, General	2	2	7.2
Billing Reports	16	2	1
Boundary Designations	4	1	
Bridging of Central Office Lines	2	2	
Business Access Line Term Volumn Discount	20	4	83
Business Interphone Service (Grandfathered)	20	8	10
Business and Residence - Application of Rates	4	2	1
Busy Line Transfer	7	3	1
(See Complementary Network Services (CNS))	7	3	
Busy Line Verification And Busy Line Interruption Service (Withdrawn 3/19/16)			

## ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC	PART	SECTION	SHEET
<u>C</u>			
Call Detail Service	13	2	2
Call Forwarding-Variable (See Custom Calling Service (CCS))			(D)
Call Restriction Services	8	2	-
Call Screening (See Advanced Custom Calling Features)			
Call Transfer For 2 - Way Trunks	6	1	1
Call Waiting (See Custom Calling Service (CCS))			
Caller ID (See Advanced Custom Calling Features)			
Caller ID with Name (See Advanced Custom Calling Features)			
Cancellation of Service			
for Cause	2	2	13
of Contract Prior to Installation	2	2	
of Service Provided by Another Company	2	2	16
Upon Request by Public Officials	2	2	14
Cellular Mobile Carrier Services	14	6	1
Central Office Codes			
Detroit Zone Rate Areas	4	2	7
Central Office Concentrator Service	6	8	4
Central Office Optional Features	7	-	-
Central Office Services	6	-	-
Centrex Service	5	1	1
Line Features	5	1	11-15
OPTI-Centrex	5	1	15
ISDN Services	5	1	15
ISDN Circuit Switched Data	5	1	15.1
System Features	5	1	16-17
Attendant Console Features	5	1	18-20
Centrex Services	5	2	-
Centrex Dormitory Lines	5	2	1

## ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC	PART	SECTION	SHEET
-------	------	---------	-------

C (cont'd)

Change Charges - See Service Charges				
Change of Customer with Continuity of Service	2	2	7	
Channel Services				
Exchange Service Line Terminations	4	5		(N)
Foreign Central Office Service	4	3		
Channel Services	15	2	1	
Chargeable Access Minutes	14	6		

## ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC	PART	SECTION	SHEET
<u>C</u> (cont'd)			
Checks Returned on Customer Accounts	2	2	8
Coinless Telephone Service	13	1	2
Complementary Network Services (CNS)	7	3	-
Alternate Answering	7	3	1
Busy Line Transfer	7	3	1
Customer Control for Alternate Answering	7	3	2
Customer Control for Busy Line Transfer	7	3	2
Easy Call	7	3	2
Message Waiting Tone	7	3	2
Complete Choice Basic	20	7	5
Complete Choice Enhanced	7	5	20
CompleteLink 2.0	4	5	21
Concentrator-Identifier - Four Trunk Capacity (Grandfathered)	20	6	35
Concentrator-Identifier Service - Six Trunk Capacity	6	8	1
Conduit Placed by Customer			
For Service Drops	2	5	2
For Distribution Plant Other Than Service Drops	2	5	3
Conferencing of Central Office Lines	2	2	
Connection with Equipment Provided By a Customer	20	2	2-7
Connection with Other Specific Facilities	20	2	8
Connections	2	9	-
Connections with Equipment Provided by a Customer	2	9	1
Connection of Customer-Provided Voice Transmitting and Receiving Terminal Equipment to Which Part 68 of the Federal Communications Commission Rules and Regulations Does Not Apply	2	9	4
Connections with Customer-Provided Communications Systems and Channels	2	9	3
Connections with Other Specific Customer Facilities	2	9	1
Connections with Customer-Provided Communications Systems and Channels (Grandfathered)	20	2	9-13
Consolidated Summary Billing Service (CSBS) (Grandfathered)	20	16	1
Construction Charges	2	5	1
Applicable to Customer for Suburban Service	2	5	1
Applicable to Developer or Builder of New Subdivision	2	5	1
General Regulations	2	5	1
Private Line	2	2	
Service in Remote Areas	2	5	
Consumer Standards and Billing Practices	2	2	
Contract Periods, Initial	2	2	7
Contract for Service (Public Mobile Carrier)	14	6	
Contract for Service and Equipment (Private Line)	2	2	
Contract for Service and Facilities	2	2	7
Copyright, Claims for Infringement of CourtesyLine Service	2	2	
Convenience Fee	2	2	9
Cost Assessment Charge	2	2	9.1

## ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC	PART	SECTION	SHEET
<u>C</u> (cont'd)			
Custom Business Services	6	6	-
Custom BizSaver Packages	20	4	48
Custom Calling Features	7	1	-
Custom Calling Service Features (CCS)	7	1	1
Call Forwarding-Variable	7	1	1
Call Waiting	7	1	1
Speed Calling	7	1	1
Three-Way Calling	7	1	1
Custom BizSaver Winback Packages	20	4	86
Custom Calling Service Packages	20	7	5
Customer Control for Alternate Answering and Busy Line			
Transfer (See Complementary Network Services (CNS))	7	3	
Customer Owned Coin Operated Telephone Service (COCOTS)	13	2	1
Customer Dialed Calls – See Dialed Type Communications			
Customer Deposits	2	2	
Custom 800 Service	10	2	12
Custom Number Service	12	1	8
Customer Location Alternate Routing (CLAR)	8	4	1
Customer Owned Coin Operated Telephone Service (COCOTS)	13	2	1
Cut-Off and Transfer Features	8	8	2
<u>D</u>			
Dedicated Communications Services	15	-	-
Base Rate Service	15	3	1

(D)

## ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC	PART	SECTION	SHEET
<b>D (cont'd)</b>			
Dedicated Communications Services (cont'd)	15	-	-
Central Office Multiplexing and Cross Connect Services	15	3	97
Channel Services	15	2	-
Definitions	15	1	33
DS1 Service	15	3	21
DS3 Service	15	3	31
General Terms and Conditions	15	1	1
Network Reconfiguration Service (NRS)	15	3	108
Multi-ServiceOptical Network (MON) Ring Service	20	15	8
OC-n Dedicated Ring Service	15	3	63
OC-n Point-to-Point Service	15	3	44
Definition of Terms	2	1	1
Definitions and Abbreviations	2	1	-
Deposits	2	2	7.2
Digital Transport Service (Grandfathered)	20	6	3
Digital Transport Service – Enhanced (DTS-E)	6	7	5
Digital Transport Services	6	7	-
Direct Inward Dialing (DID) Services	6	1	-
Directory Assistance Call Completion	11	3	1
Directory Assistance (DA) Service	11	2	
Directory Assistance (DA) For 313 And 810 NPA	11	2	2
Directory Errors and Omissions – see Listing Errors and Omissions			(C)
Directory Listings – See Listings	-	-	(N)
Directory Services – See Listing Services	-	-	-
Disaster Relief Plan	2	2	11
Discontinuance of Service for Nonpayment	2	2	7
Discounts – Local Calls - Business	4	2	
Distributing Plant on Private Property	2	5	
District Exchanges			
Definition	2	1	4
Zones Comprising Each District Exchange	4	2	13
Diverse Routing Services	8	4	
<b>E</b>			
Easy Call (See Complementary Network Services (CNS))			
Easy Rate	4	5	12
Economy Solution	20	7	
Economy Solution Plus	20	7	

/1/ Material now appears on Sheet 9.1

## ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC	PART	SECTION	SHEET
<b>E (cont'd)</b>			
Electronic Billing Options	16	1	1
Electronic Billing Services	16	1	-
Emergency/Group Alerting Services	8	3	-
End-User 9-1-1 Trunk	8	3	14
Establishment of Service	2	2	5
Exchange Access Services	4	-	-
Local Calling Areas	4	1	1
Service Offerings by Exchange	4	2	3
Monthly Rates	4	2	30
Boundary Designations	4	1	
Definitions	2	1	
Map Sheets	4	6	
Exchange Service Line Terminations			
Charges for Terminations and Channels Regulations	4	5	2
Explanation of Symbols	1	1	
			(D)
Extra Listings	12	1	2
<b>F</b>			
Facilities; Provision, Ownership and Maintenance of	2	2	3
FeatureLink <sup>SM</sup> Service	7	5	4
Feature Select	20	7	37
Fire, Storm or Other Casualty	2	2	5
Flat Rate Service			
Base Rates	4	2	
Definition	2	1	
Foreign Telephone Service	4	3	1
Fractional Part of Month, Charge for	2	2	7.2
<b>G</b>			
General Provisions and Limitations	2	2	1
Checks Returned on Customer Accounts	2	2	8
Telephone Numbers	2	2	4
Use of Service Facilities	2	2	1
General Terms and Conditions	2	-	
GigaMAN <sup>®</sup> Service	20	15	30
Government Agencies Services	8	5	1
Grandfathered Services - General	20	1	1
Grandfathered Services – Exchange Services	20	4	-
Grouped Billing of Measured Services	4	2	1
Grouping Assignments	16	2	3
<b>H</b>			
Hazardous Locations, Provision of Service at	2	2	16
Home Interphone Service (Grandfathered)	20	8	9
Home Office To Go Package	7	2	14

## ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC	PART	SECTION	SHEET
<b>I</b>			
Immediate Cancellation with Verbal Notice	2	2	15
Independent Payphone Provider Service	13	2	-
Independent Payphone Provider Coin Line	13	2	
Individual Line Service			
Base Rates	4	2	
Definition	2	1	6
Information Call Completion(See Directory Assistance Call Completion)	11	3	1
Information Call Completion Service	11	3	-
Initial Contract Periods	2	2	-
Intercept Referral Extension Service (IRES)	11	4	3
Intercom Calling (Grandfathered)	20	7	1
Interzone Message Charges	9	1	6
ISDN - Data Usage	20	4	1
ISDN Basic Rate Interface (BRI) Single B Channel Packet Service	17	3	-
ISDN Direct Service	17	1	1
ISDN Direct Service	20	17	1
ISDN Prime Service	17	2	1
ISDN Residential Service	20	17	60
Installation Charges – See Service Charges			
Installation Charges, Special			
-In Lieu of Contracts for Required Initial Period	2	2	
-When revenue does not reasonably compensate Telephone Co.	2	5	
Interest Paid on Customer Deposits	2	2	
Interruption of Service			
for non-payment (General)	2	2	2
Public Mobile Carrier	14	6	
Interruption in Transmission, Liability for	2	2	
Interzone Message			
Definition	2	1	6
<b>J</b>			
Joint User Service	4	5	
<b>K</b>			
<b>L</b>			
Late Payment Charge	2	2	8
Liability of Company and Public Mobile Carriers	14	6	
Liability of Telephone Company	2	2	
For Mistakes, Omissions, etc	2	2	
For Acts or Omissions of Other Companies	2	2	
Line Connection Charge and Line Rearrangement Charge	3	1	1

/1/  
/1/  
/1/

/1/ Material now appears on Sheet 9.1.

## NUMERICAL SUBJECT INDEX

TOPIC	PART	SECTION	SHEET
Listings	12	1	/1/
(See: Extra Listings, Private Listing Service, and Semi-Private Listing Service)			
Exchange Service	12	1	
Public Mobile Carrier Customers	14	6	/1/
Listing Errors and Omissions	2	2	(N)
Listing Services	12	1	(N)
Local Area Data Channels	15	2	21
Local Access and Transport Area (LATA)			
Definition	2	1	7
Rate Centers Comprising Michigan LATAs	4	1	
Local Calling Area			
Definition	2	1	7
For Each Exchange and Zone	4	1	
Local Messages			
Definition	2	1	7
Charges (Business and Residence)	4	2	
Local Taxes, Fees or Exactions	2	2	
Local Usage Saver Plan	4	2	43
Local Usage Saver Win Plan	4	2	44
Locality Rate Areas			
Boundary Designations	4	1	
Definition	2	1	7
Listed Alphabetically by Exchange	4	2	6
Loading Charges	4	2	6
Location and Use of Telephone Services	2	2	12
Loyalty Program	2	5	4

/1/ Material formerly appeared on Sheet 9.

## ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC	PART	SECTION	SHEET
<b>M</b>			
Maintenance and Repairs	2	2	4
Maintenance Charges, Special	2	5	
Maintenance of Facilities	2	2	6
Maintenance of Service (Public Mobile Carrier)	14	6	
Make Busy or Break Hunt Feature	8	8	1
Major Disaster Relief Plan	2	2	9
Mechanized Reporting Service	16	2	4
Maps - Exchanges and Zones	4	6	1
Measured Rate Service			
Base Rates	4	2	3
Definition	2	1	8
Message Allowances and Local Message Charges	4	2	4
Meet Point Billing (Public Mobile Carrier)			
Message Charges			
Local Service - Residence	4	2	4
Local Service - Business	4	2	5
Message Telecommunications Services and Rate Schedules	9	1	-
Message Toll Services	9	1	1
Message Waiting Tone			
(See Complementary Network Services (CNS))	7	3	
Mileage Charges	6	8	
Minimum Contract Periods	2	2	7
Miscellaneous Services	8	-	-
Mobile Carrier Services - Cellular	14	6	
Mobile Telephone Marine Charges	9	1	18
Movable Premises Services	4	2	
Movers Call Forwarding	7	4	3
Multi-Ring Service	7	5	1
Multi-Service Optical Network (MON) Ring Service	20	15	8
Municipalities Comprising Each Exchange Area	4	6	
<b>N</b>			
National Directory Assistance Call Service	11	2	3
National Integrated Services Digital Network (ISDN)			
Direct Service	20	17	23
			(D)
Numbering Plan Areas	9	4	5
Non-working Telephone Numbers, Requests for	2	2	
Nonpayment			
Denial of Service for	2	2	9
Discontinuance for	2	2	
Number Portability (see Unbundled Network Elements and Number Portability)			
Numbering Plan Areas			
Definition	2	1	9

## ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC	PART	SECTION	SHEET
<b>O</b>			
One Party Service			
Base Rates			
Definition	2	1	9
Operator Services	11	-	
Operator Service Charges	11	1	
OPT-E-MAN Service	6	9	
Optional Calling Plans	9	3	
Order Entry Service	8	8	
Outpulsing Channels			
Overbilled Charges, Refunds of	14	6	
Ownership	2	2	
of Company-Provided Lines and Facilities			
of Construction Provided at Customer's	2	2	5
Expense			
of Directories	2	5	
of Telephone Numbers	2	2	5
2		2	
<b>P</b>			
Payphone Services	13	1	-
Patching of Central Office Lines	2	2	
Patents, Claims for Infringement of	2		
Payment Provisions	2	2	
PBX Trunks - See Trunks			7.2
Performance Measurements	2	10	
Prepaid Home Service	4	5	
PrimeNumber Service	20	6	47
Priority of Service	2	2	4
			(D)
Private Property, Special Distribution Plant On	2	6	
Promotional Service Offerings	2	8	1
Provision, Ownership and Maintenance of Facilities	2	2	3
Provision of Existing Combinations of Network Elements (see Unbundled Network Elements and Number Portability)			
Provision of Service - Public Mobile Carrier			
Private Listing Service	12	1	
Public Telephone Services	13	-	4
Public Mobile Carrier			-
Local Switching	14	6	
Local Transport	14	6	
Trunk	14	6	
Trunk Interface Unit	14	6	
Usage Charge	14	6	

**ALPHABETICAL SUBJECT INDEX (cont'd)**

TOPIC	PART	SECTION	SHEET
<b>Q</b>			
<b>R</b>			
Rate Areas, Detroit Zone			
Central Offices in Each Rate Area	4	2	7
Definition	2	1	11
Exchange Service	4	2	
Rate Centers by LATA	4	1	
Refunds of Overbilled Amounts	2	2	
Regulations	2	2	-
Repair and Maintenance of Equipment	2	2	4
Remote Call Forwarding (RCF) Service	7	4	1
Repeat Dialing	7	2	6
Resale of Service by Customer	2	2	
Reserved Telephone Numbers	8	8	
Residence and Business Rates, Application of	4	2	1
Responsibility for Message	2	2	
Restoral of Service			
Rural Zone Definition	2	1	11
Rural Zone Monthly Charge	4	2	

## ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC	PART	SECTION	SHEET
<b>S</b>			
Select Feature Package <sup>SM</sup>	20	7	34
Semi-Private Listing Service	12	1	
Semi-Public Premises	2	2	
Semipublic Telephone Service(Grandfathered)	20	13	
Auxiliary Signals	20	13	
Booths	20	13	
Cut-Off and Transfer Features	20	13	
Extension Stations	20	13	
Sent Paid Call	2	1	
Service Charges	3	1	-
Service Charges for Message Toll Services and Assisted Call Service	3	1	5
Service Charges for Unregulated Local Telephone Exchange Related Services	3	1	1
Service Charges for Wide Area Telephone Service (WATS)	3	1	9
Service Drop	2	5	5
Service Ordering Charges (See Service Charges)	3		
School-To-Home Service	8	8	13
SimpleLink	20	4	
Special Billing Arrangements	16	-	-
Special Billing Arrangements	16	2	5
Special Equipment and Arrangements	2	7	
Special Governmental Services	8	5	-
Special Network Studies	8	8	12
Specialized Communications Servcie	4	2	
Speed Calling (See Custom Calling Service (CCS))			
Star Code Access to Voice Mail	7	3	5
Station Handling Charge (See Service Charges)			
Subvoice Grade Channel Service	15	2	29
Suspension of Service or Temporary Transfer of Calls	2	4	1
Switched Digital Service	6	9	1
<b>T</b>			
Table of Contents	1	2	1
			(D)
Telephone Answering Services (TAS)	6	8	-
Telephone Numbers (See: Custom Number Service and Reserved Telephone Numbers)	2	2	4
Temporary Diacontinuance	2	2	
Temporary Suspension of Service	2	4	-
Term Payment Plans	2	3	1
Termination Charges – General Regulations	2	2	
 The BASICS® for Business (Grandfathered)	20	7	20
Three-Way Calling (See Custom Calling Service (CCS))			

## ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC	PART	SECTION	SHEET
<b>I (cont'd)</b>			
Time-Of-Day Announcement Service (Grandfathered)	20	8	1
Title Sheet	1	1	1
Title Sheet and Symbols	1	1	-
Toll Diversion Arrangements	8	2	5
Type I	8	2	5
Type II	8	2	6
Type III	8	2	7
Type IV	8	2	9
Toll Terminal Lines	4	5	1
Toll Restriction	8	2	4
Transfer of Calls (See Temporary Transfer of Calls)			
Transfer of Contract	2	2	
Trunks			(D)
Base Rates	4	2	
Definition	2	1	
Two-Way Intercommunications Arrangement (Grandfathered)	20	8	8
Two Party Service	4	2	
<b>U</b>			
Underground Facilities	2	5	
Unused Message Charge Allowance	4	2	
Use of Service Facilities	2		
<b>V</b>			
Value Calling Plan (Grandfathered)	20	10	1
Verbal Notice of Cancellation of Service	2	2	15
Voice Calling (See Advanced Custom Calling Features)	2	2	
Voice Mail Features Package	7	3	7
<b>W</b>			
Wide Area Telecommunications Services (WATS)	20	10	7
Written Notice of Cancellation of Service	2	2	13
<b>X</b>			
<b>Y</b>			
<b>Z</b>			
Zones of District Exchanges	4	2	
Zone Service Area, Definition	2	1	13