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TOLL RESTRICTION**A. Description of the Service**

Toll Restriction is an optical central office service that restricts access to the network as defined herein. Restricted calls are directed to a central office announcement.

B. Limitations of the Service

1. Toll Restriction will be offered to Residence One-Party customers only.
2. Toll Restriction will be provided, where facilities permit, subject to the following:
 - a. Toll Restriction will not allow 1+, 0+, 0-, 10-xxx, 900, or interzone calls to be completed. ^{/1/} (C)
 - b. Toll Restriction does not restrict local calls, calls to intraNPA Directory Assistance, Telephone Repair Service, Emergency Services such as 9-1-1, or calls to 800 or 950 numbers.
 - c. Toll Restrictions will not be offered in areas where 9-1-1 is not available.
 - d. Toll billing exception may apply to prevent collect calls and calls billed to a third party. ^{/1/} (C)
 - e. Blocking of 976 or other intraLATA CIS Services will be offered free of charge.
3. Toll Restriction does not relieve customers of responsibility for calls charged to their telephone number(s).
4. The Company shall not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator or any non toll free number for any purpose.

^{/1/} Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

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TOLL RESTRICTION**C. Rates**

The following rates and charges are for the Toll Restriction feature only, and are in addition to the established charge treatment for the service with which it is used.

Description /Billing Code/ Toll Restriction /RTVX5/	Non- recurring Charge /a/	Monthly Rate \$5.95
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/a/ Not applicable when installed at the same time as the central office line. If added subsequent to the establishment of service, a Line Rearrangement Charge is applicable as specified elsewhere in this Guidebook.

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TOLL DIVERSION ARRANGEMENTS

A. Type 1

1. Description

Toll Diversion arrangements are available to divert station users from long distance and interzone access codes as indicated herein.

- a. Type I Toll Diversion is a central office feature available with Company provided Centrex systems or customer premises equipment.
- b. After April 28, 1984, new installations of Type I Toll Diversion will be provided only from ESS central offices or from electromechanical central offices that are equipped for this feature.
- c. Two classes of toll diversion are available: (1) to divert all long distance and interzone calls and (2) to divert all long distance calls only. If the customer has both classes of toll diversion, the rates and charges in 2.b. following apply for each class of toll diversion.
- d. When a station user attempts to dial a restricted call the call will be diverted. Depending upon the circumstances and facilities available, the call will be diverted to a distinctive tone, a recorded announcement, or to a PBX switchboard. If a PBX is equipped with Toll Terminals, long distance calls may be placed directly by the station user by dialing a preset code.

2. Charges

- a. The charges indicated below are in addition to all charges applicable to the class of service and stations with which the features are associated and for any miscellaneous services provided.

	<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
b. Toll Diversion - Each trunk/line equipped	TDB	/a/	\$13.25

/a/ The Line Rearrangement charge specified in PART 3, Section 1, in this Guidebook, applies if not installed at the same time as the PBX system. (C)

TOLL DIVERSION ARRANGEMENTS (Cont'd)

B. Type II

1. Description

- a. Type II Toll Diversion is available with Centrex CO Systems.
- b. Two classes of toll diversion are available: (1) to divert all long distance and inter-zone calls outside the local calling area, and (2) to divert all long distance calls only.
- c. When a user of a station line or tie line equipped with toll diversion dials a restricted code, the call will be diverted. Depending upon circumstances and facilities available, the call will be diverted to either a common Centrex announcement or to a distinctive tone to indicate that such calls cannot be completed as dialed.

2. Charges

- a. The charges indicated below are in addition to the regular charges for station lines or tie lines.
- b. If a customer has more than one class of toll diversion described in 1.b. preceding, the rates and charges apply for each class of toll diversion provided.
- c. Station Lines and Tie Lines - Business service:

	<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
- Each station line or tie line equipped for toll diversion	RJL	\$16.39/a/	\$0.85
d. Station Lines - Dormitory Service			
(1) At the time service is established and at the beginning of a new school year, term, or semester no charge is applicable to provide or to remove Toll Diversion on Centrex dormitory service lines.			

/a/ The Line Rearrangement charge specified elsewhere in Part 3, Section 1, in this Guidebook applies (C) if not installed at the same time as the PBX system.

TOLL DIVERSION ARRANGEMENTS (Cont'd)**B. Type II (Cont'd)****2. Charges (Cont'd)****d. Station Lines - Dormitory Service (Cont'd)**

(2) Provision of Toll Diversion at a time other than specified in (1) preceding. A nonrecurring charge of \$4.59 applies for each station line changed to Toll Diversion except that no charge is applicable where the Company initiates such a change involving a delinquent account under the Special Toll Billing Arrangement.

(3) Removal of Toll Diversion at a time other than specified in (1) preceding. No charge is applicable for removal of Toll Diversion except as indicated in the following:

Where the Company has placed the service on Toll Diversion because of a delinquent account and subsequently the account is reinstated for the Special Toll Billing Arrangement a nonrecurring charge of \$4.59 applies for the removal of Toll Diversion.

C. TYPE III**I. Description**

- a. The Type III arrangement provides toll diversion on Foreign Exchange (FX) trunks.
- b. Type III Toll Diversion is available with all types of Dial Switching systems where facilities permit.
- c. Type III Toll Diversion is available from any central office equipped to provide this feature.
- d. Two classes of toll diversion are available: (1) to divert all long distance and interzone calls outside the local calling area, (2) to divert all long distance calls only.
- e. When a station user dials a restricted code, the call will be diverted. Depending upon circumstances and facilities available, the call will be diverted to either a recorded announcement or to a distinctive tone to indicate that such calls cannot be completed as dialed.

Material originally appeared in INFORMATION LINK No. 2, Original Sheet 113 and Original Sheet 114.

TOLL DIVERSION ARRANGEMENTS (Cont'd)

C. Type III (Cont'd)

2. Charges

- a. The following rates and charges are in addition to rates and charges for Foreign Exchange service.
- b. If a customer has both classes of toll diversion described in I.d. preceding, the rates and charges apply for each class.
- c. Foreign Exchange Trunks - Business service.

	<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
- Foreign Exchange trunks equipped for toll diversion, each	TD7	\$16.39/a/	\$4.86

(Minimum monthly rate equivalent to 20 FX trunks is applicable for each serving Foreign Exchange central office arranged to provide toll diversion.)

/a/ Not applicable if installed at the same time as the FX trunks.

Material originally appeared in INFORMATION LINK No. 2, Original Sheet 114.

TOLL DIVERSION ARRANGEMENTS (Cont'd)

D. TYPE IV

1. Description

- a. The Type IV Toll Diversion arrangement diverts all message toll calls placed to telephone numbers outside of the customer's home numbering plan area.
- b. When a station user dials a restricted code, the call will be diverted to either a recorded announcement or to a distinctive tone to indicate that such calls cannot be completed as dialed.
- c. Type IV Toll Diversion is provided only with Centrex CO systems served from ESS central offices equipped to provide this feature.
- d. When an update of a No. 2 ESS central office is required specifically to provide this service, a nonrecurring charge specified in Part 3, Section 1, in this Guidebook is (C) applicable.

2. Rates and Charges

The following rate and charges are in addition to the rates for station lines.

	<u>USOC</u>	<u>Nonrecurring Charges</u>	<u>Monthly Rate</u>
Type IV Toll Diversion			
- No. 2 ESS central office update required specifically to provide Type IV Toll Diversion Arrangement	J0CMJ	\$4,000.00/a/	-
- Per system	ETD	150.00	-
- Per station line equipped	ETA04	15.70/b/	\$0.79

/a/ The No. 2 ESS central office is updated on a scheduled basis. This charge would apply only if the update were done at an unscheduled time to accommodate the provision of this service.

/b/ Not applicable if provided at the same time as the Centrex system or at the same time the station line is installed.