

VALUE CALLING PLAN

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Effective November 11, 1996, no further installations of, or changes to Value Calling Plan (VCP) will be made. As of this date, Month-to-Month VCP in service will be discontinued. Contractual VCP in service as of November 11, 1996, will be continued until the contract expiration date. VCP will be withdrawn on November 11, 1999, or earlier in the event that the in service customer count for contractual VCP declines to zero.

A. Definitions

1. Value Calling Plan (VCP) is an optional calling plan that offers an alternate billing arrangement for all dial type incoming (800 Service) usage, that is billed based on terminating recordings.
2. VCP may be provided as an incoming service only where the customer subscribes to 800 SERVICE or the customer may subscribe to both outward and inward calling service.
3. VCP - Inward (800 SERVICE) is applicable to all dial type intra-LATA usage, including local calls.
4. VCP is an option on all classes of business and residence service, excluding semi-public service.
5. VCP is distance and time-of-day insensitive.
6. One VCP will include all dial type intra-LATA incoming usage (800 SERVICE) made from one account. One VCP is required for each account.
 - a. An Account includes all of the exchange lines, trunks, Centrex station lines or 800 SERVICES billed to the same telephone number. Summary billing, consolidated billing or other forms of combined billing do not qualify as one account.
 - b. Detail billing is provided for all VCP calls excluding 800 SERVICE calls and local calls. Detail billing will be provided for 800 SERVICE calls as facilities become available.
 - c. Calls that do not qualify for the VCP will be billed at the appropriate tariff rate.

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/1/ Material formerly appeared in Part 10, Section 2, Original Sheet No. 1.

VALUE CALLING PLAN (Cont'd)

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B. Regulations

1. VCP is offered to customers statewide, however it is applicable only to calls within the same LATA
2. VCP cannot be combined with another calling plan.
3. The minimum average time requirement (MATR) for each VCP call is 15 seconds.
4. Any prohibition on the resale of services shall not apply to VCP.
5. VCP and 800 Common Line cannot be offered together. /a/

/a/ Effective April 15, 1994, the offering of Value Calling Plan (VCP) - Inward will only be offered on dial type incoming (800 Service) usage, that is billed based on terminating recordings. Customers subscribing to VCP - Inward where billing is based on the originating recording at that time will be 'grandfathered' through their current contract period. No new or additional VCP - Inward contract service will be furnished on dial type incoming (800 Service) usage, that is billed based on originating recordings. Therefore, as of April 15th a customer will not be able to subscribe to both VCP and 800 Common Line Service on the same line.

Prior to expiration of the VCP contract period, the customer may convert to another term payment plan (TPP) for Wide Area Telephone Services offered by the Company, providing the TPP for the new service is equal to or longer than the existing VCP contract period.

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/1/ Material formerly appeared in Part 10, Section 2, Original Sheet No. 2.

VALUE CALLING PLAN (Cont'd)**C. Payment Options**

1. VCP is offered as a month-to-month arrangement or under Term Payment Plan options of 12 or 36 months.

- a. Month-to-Month Arrangement

- (1) In addition to the monthly account rate, a usage charge determined by the number of hours used, is applicable provided however that there is no minimum level of usage for Plan 1. Where customers have aggregated usage billing for multiple accounts on a single bill, the averaged usage per account so aggregated will be used to select the minute of use (MOU) rate.
 - (2) The matrix specified in this Guidebook is used to determine the Usage Charge. (C)
 - (3) VCP provided on a month-to-month basis is billed the per minute of use (MOU) rate that corresponds with the mount of usage for that bill period and the MOU rate is therefore subject to change monthly.

- b. Term Payment Plan Options (TPP)

- (1) The TPP option allows a customer to pay a fixed rate for VCP usage over optional payment periods of 12 or 36 months.
 - (2) A payment period is the period of time selected by the customer from those offered by the Company over which specified rates are paid.
 - (3) In addition to the monthly account rate, the customer will select a usage rate from the matrix specified in this Section of the Guidebook based upon the customer's projection of usage. (C)
 - (4) During the effective term of the payment period, the contract rate is not subject to change, except as provided in (5) following.
 - (5) Subsequent to the establishment of service under the TPP and prior to the termination of the TPP, the VCP subscriber may convert to a new TPP at the then prevailing rates. A conversion in payment period is subject to the following conditions:
 - (a) No credit toward the new TPP will be given for that portion of the former TPP which has been utilized.
 - (b) The new payment period begins on the first bill date after the request.

VALUE CALLING PLAN (Cont'd)

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C. Payment Options (Cont'd)

1. VCP is offered as a month-to-month arrangement or under Term Payment Plan options of 12 or 36 months. (Cont'd)
 - b. Term Payment Plan Options (TPP) (Cont'd)
 - (c) No termination charges apply to the former payment period provided the customer subscribes to a new TPP equal to or longer than the time remaining in the former payment period.
 - (d) Rates are not retroactive.
 - (e) If the selected usage band understates the customer's actual usage, the customer may initiate a move to a greater band, subject to the conditions of this paragraph.
 - (f) No termination charges will apply for conversions to or from Plan 1 and Plan 2.
 - (6) At the end of the TPP, the customer may terminate the service, continue the service on a month-to-month basis at the then prevailing rates or convert to a new TPP at the then prevailing rates.
 - (7) At the expiration of the TPP, the customer will be billed on a month-to-month basis at the then prevailing rates unless the customer elects another option.
 - (8) If the customer terminates VCP prior to the expiration of the elected TPP, the customer is responsible for payment of the full MRG through the current bill period. In addition, termination charges include the monthly rate for the account plus the MRG for the balance of the TPP times 50%.
 - (9) In addition to the VCP rates, customers having completed a one year TPP, and who select a new contract, or one year in a three year TPP, will receive an additional discount of 3% on their VCP usage rate. Customers having completed three continuous individual one year TPPs, or one three year TPP, and who select a new contract, will receive an additional discount of 6% rather than 3% on their VCP usage rate. Customers under TPP and prior to termination of the TPP who convert to a new TPP, will receive credit for the portion of the currently existing payment period, which has been utilized for purposes of qualifying for the additional discount.
 - (10) Additional discounts do not apply to VCP provided on a month-to-month basis.

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/1/ Material formerly appeared in Part 10, Section 2, Original Sheet No. 4.

VALUE CALLING PLAN (Cont'd)**C. Payment Options (Cont'd)**

1. VCP is offered as a month-to-month arrangement or under Term Payment Plan options of 12 or 36 months. (Cont'd)
 - c. Minimum Revenue Guarantee (MRG)
 - (1) The MRG is a guarantee by the customer to pay a minimum amount of VCP usage.
 - (2) The MRG applies only to service provided under a TPP and applies to each account.
 - (3) In any month where the actual VCP hourly usage is less than the minimum hours selected by the customer, the customer will be billed the MRG or the actual usage rates, whichever is greater.
 - (4) The MRG is a monthly requirement for each account and the sum paid in excess of the MRG in one month cannot be applied to another month or to a different customer.
 - (5) Where customers have aggregated usage billing for multiple accounts on a single bill, the same MRG will be applied to each account. The sum of the MRG's for all accounts will be applied to the total usage.
 - (6) The MRG is equal to 75% of the minimum hours for the monthly TPP rate selected by the customer.

D. Monthly Rates And Nonrecurring Charges

1. The following monthly rates apply for each account.
2. The month-to-month end TPP usage rates are based upon a per minute of use.
3. The following usage charge applies to the service provided under a TPP based upon the hours (or fraction thereof) of use and the TPP selected by the customer.
4. The following usage charge applies to the service provided on a month-to-month arrangement based upon the actual hours (or fraction thereof) of use at the month-to-month rate.
5. Usage charges for Inward Calling are determined as specified in this Section of the Guidebook. (C)

VALUE CALLING PLAN (Cont'd)

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D. Monthly Rates And Nonrecurring Charges (Cont'd)

6. The Miscellaneous Service Charge is applicable to change existing service to add VCP. No charge is applicable to discontinue VCP.

7. Rates and Charges

a. Monthly Rate, per account Plan 1 \$ 10.00

b. Usage Rates, per MOU

(1) INTRA-LATA INWARD CALLING - PREVAILING RATES

<u>Hours of Use</u>	<u>Month-to-Month MOU</u>	<u>Term Payment Plans</u>	
		<u>12 MOS-MOU</u>	<u>36 MOS-MOU</u>
Any Amount (No Minimum)	\$.190	\$.162	\$.153

c. Monthly Rate, per account Plan 2 \$25.00

d. Usage Rates, per MOU

(1) INTRA-LATA INWARD CALLING - PREVAILING RATES

<u>Hours of Use</u>	<u>Month-to-Month MOU</u>	<u>Term Payment Plans</u>	
		<u>12 MOS-MOU</u>	<u>36 MOS-MOU</u>
0 - 20	\$0.18	\$0.153	\$0.144
20.1 - 50	.171	.145	.137
50.1 - 100	.162	.138	.130
100.1 - 250	.153	.130	.122
250.1 - 500	.144	.122	.115
over 500	.135	.115	.108

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/1/ Material formerly appeared in Part 10, Section 2, Original Sheet No. 6.

WATS

Effective November 11, 1996, no further installations, moves, rearrangements, or changes of any type to Wide Area Telecommunications Service (WATS) will be made. Customers of record on November 11, 1996, may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished. The preceding supersedes all of the rules and regulations that follow.

Effective December 31, 2006, Wide Area Telecommunications Service will be withdrawn in its entirety.

A. DESCRIPTION**1. WATS**

- a. WATS is a service which provides facilities for dial type telephone communication from a WATS access line to specified service areas in accordance with the regulations and schedule of charges specified herein. The WATS charges set forth in this Guidebook are for local, interzone and toll calls placed over the WATS line. When the Centrex optional feature Outgoing Trunk Queueing (OTQ) - WATS is furnished, certain local calls terminating in the same serving central office will be blocked because of technical restraints associated with the provision of OTQ. (C)
- b. A WATS access line is a line from the customer's premises to a Telephone Company central office provided for the purpose of originating WATS calls.

B. AVAILABILITY OF SERVICE

- 1. The furnishing of Wide Area Telephone Service will require certain physical arrangements of the facilities of the Company and is therefore subject to the availability of such facilities.
- 2. Wide Area Telephone Services are available 24 hours per day, 7 days per week.

WATS (Cont'd)

C. PROVISION OF SERVICE

1. When Wide Area Telephone Services, are furnished for only intrastate intraLATA calling.
2. Wide Area Telephone Services may be furnished in association with Interexchange Carriers for intrastate interLATA and/or interstate calling. Calls within the customer's home LATA are completed by the Company and calls outside the customer's home LATA are completed by the Interexchange Carriers.

D. LIMITATIONS OF SERVICE

1. Wide Area Telephone Services contemplate the provision of satisfactory transmission only between the station or switching system with which the access line is associated and the called or calling station. The service is not represented as adapted for interconnection with Private Lines or central office lines to extend a two-point connection beyond the originating and called station locations.
2. Calls to toll points not within the customer's Wide Area Telephone Service are furnished under the rates and regulations specified for Message Toll Services in Tariff 20R, Part 9.
3. Wide Area Services are not available on a foreign exchange basis.
4. Wide Area Telephone Services do not include Assisted Calls (Person Calls or Conference Calls) as defined Part 11, Section 1, of this Guidebook. Such calls will be charged for at regular toll rates as specified under Message Toll Service in Tariff 20R, Part 9. (C)

WATS (Cont'd)**E. USE OF SERVICE BY THE CUSTOMER**

1. Wide Area Services, excluding Wide Area Telephone Services, are intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communications for others. This prohibition shall not apply to the provision of Wide Area Services to a customer who is engaged as a communications common carrier in a public telegram message business.
2. Wide Area Telephone Services may be resold or shared by the customer. When such use is authorized by the customer such usage shall be subject to the provisions of the tariff, and the customer accepts full responsibility for all charges on messages originating on service contracted for by him, as specified elsewhere in the Company's tariffs.

F. MINIMUM CONTRACT PERIOD

The minimum contract period is one month.

(C)

G. DIRECTORY ASSISTANCE SERVICE

The conditions and charges for Directory Assistance Service on WATS lines are specified by the company providing the Wide Area Service.

(C)

H. LISTINGS

Listings are not provided with WATS.

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WATS (Cont'd)

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I. SERVICE AREAS

1. Wide Area Telephone Service areas in the State of Michigan are the LATAs. The exchanges and zones in each LATA are shown in Tariff M.P.S.C. No. 20R, Part 4.

J. RESERVED TELEPHONE NUMBERS

1. The Company will, at the request of the customer and where facilities are available, reserve central office telephone numbers for use by the customer.

K. SERVICE GROUP

1. A service group for WATS Service is one or more access lines for the same customer in the same service area terminated at the same premises.

L. WIDE AREA TELEPHONE SERVICES

1. Terminations

- a. Wide Area Telephone Service access lines will be terminated in network interfaces for use with customer provided telephone sets or switching equipment.
- b. Additional terminations of Wide Area Telephone Services will be provided on the same or other premises of the same customer in the same LATA as the initial termination. Additional terminations will not be provided on the premises of another customer.
- c. Channels - voice grade Direct Analog Service rates and charges as specified in Ameritech Operating Companies' Tariff F.C.C. No. 2 or Tariff M.P.S.C. No. 20 R, Part 21, are applicable for additional terminations beyond same premises.

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/1/ Material formerly appeared in PART 10, Section 1, Original Sheet No. 5

WATS (Cont'd)

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L. WIDE AREA TELEPHONE SERVICES (Cont'd)

2. Suspension of Service

a. General

(1) After the minimum contract period, service through a WATS access line may be suspended for a period of not less than two weeks and not more than two months.

b. Charges

(1) Regular monthly rates apply during the suspension period.

(2) For each WATS access line suspended a nonrecurring charge of \$30.50 is applicable.

(3) Additional Terminations - suspension of service is provided only when the associated access line is also suspended.

(4) For each WATS access line restored to service a nonrecurring charge of \$30.50 is applicable.

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5. Miscellaneous Service

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Where practicable, auxiliary and miscellaneous services and equipment offered for regular telephone service may be furnished with Wide Area Telephone Services access lines at the rates specified by the Company which provides the service or equipment.

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/1/ Material formerly appeared in PART 10, Section 1, Original Sheet No. 6

WATS CHARGES AND RATES

(C) /1/

A. WIDE AREA TELEPHONE SERVICES**1. General**

- a. Each access line will be arranged for Measured Time service (C)
- b. The charges specified are for intraLATA calls only. Charges for interLATA calls will be determined by the interexchange carrier that completes the interLATA calls.
- c. The minimum average usage time per intraLATA call is 15 seconds.

2. Method of Determining IntraLATA Usage Charges for WATS. (C)

- a. Determine the total number of completed calls for each service group. (C)
- b. Apply the minimum average usage time of 15 seconds by dividing the number of completed calls in each service group by 240.
- c. Determine the total actual hours used for each service group.
- d. Determine the total chargeable hours for each service group. This is the greater of b. or c. above, rounded to the nearest tenth (one decimal place).
- e. Determine the number of access lines, within each service group, in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth (two decimal places).
- f. Determine the average chargeable usage per access line in each service group by dividing the total chargeable hours in d. above by the number of access lines in e. above.
- g. Determine the Usage Charge for the average chargeable usage per access line in each service group. Multiply the average chargeable usage in each Hours of Use Time Band by the applicable Usage Rate Per Hour. Add the results.
- h. Determine the total Usage Charge by multiplying the Usage Charge per access line in g. above by the number of access lines in e. above.

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/1/ Material formerly appeared in PART 10, Section 1, Original Sheet No. 7

WATS CHARGES AND RATES (Cont'd)**A. WIDE AREA TELEPHONE SERVICES (Cont'd)****4. Rates and Charges**

a. The monthly rate for each Wide Area Telephone Services access line (WAL) is:
Monthly Rate

\$21.37

b. Service charges are applicable to the WAL as specified in Part 3, Section 1, in this Guidebook. (C)

c.

d. Usage Rates /a/

For WATS current Usage Rate Per Hour apply to the average use of each access line within a service group, rounded to the nearest tenth of an hour. The Usage Rate that is applied for WATS is the rate specified for use occurring during each Hours of Use Time Band.

(1) WATS Usage Rates

<u>Hours of Use Time Bands</u>	<u>Usage Rates Per Hour</u>
0.1 to 15	\$14.27
15.1 to 40	13.58
40.1 to 80	12.78
over 80	11.99

/a/ Minimum average usage time per call is 15 seconds.

WATS CHARGES AND RATES (Cont'd)

(C) /1/

A. WIDE AREA TELEPHONE SERVICES (Cont'd)**5. Reserved Telephone Numbers**

- a. When reserved numbers are placed in service within the normal service interval for the telecommunications service being provided, no charge is applicable.
- b. When, because of customer reasons, the reserved numbers are not placed in service within the normal service interval the following charges are applicable.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
- For each group of (one or more) telephone numbers reserved	\$25.00	\$5.00
- In addition, for each telephone number reserved	-	.25

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/1/ Material formerly appeared in PART 10, Section 1, Original Sheet No. 10