

BELLSOUTH
TELECOMMUNICATIONS, INC.
NORTH CAROLINA
ISSUED: January 23, 2008
BY: President - North Carolina
Charlotte, North Carolina

ACCESS SERVICES TARIFF

Second Revised Page 1
Cancels First Revised Page 1

EFFECTIVE: February 6, 2008

E113. OBSOLETE SERVICE OFFERINGS - ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

(N)

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**E113. OBSOLETE SERVICE OFFERINGS - ADDITIONAL ENGINEERING, ADDITIONAL
LABOR AND MISCELLANEOUS CHARGES**

(N)

E113.1 Reserved for Future Use

(N)

E113.2 Reserved for Future Use

(N)

E113.3 Miscellaneous Services

(N)

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(N)

E113.3.2 Reserved for Future Use

(N)

E113.3.3 Reserved for Future Use

(N)

E113.3.4 Reserved for Future Use

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E113.3.5 Reserved for Future Use

(N)

E113.3.6 Reserved for Future Use

(N)

E113.3.7 Reserved for Future Use

(N)

E113.3.8 Reserved for Future Use

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E113.3.9 Reserved for Future Use

(N)

E113.3.10 Reserved for Future Use

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E113. OBSOLETE SERVICE OFFERINGS - ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E113.3 Miscellaneous Services

E113.3.11 BellSouth Customer List Services

(Obsolete, February 6, 2008, Type 3)

- A.** The Company will make customer lists available to ICs for the limited purposes of order entry, customer service, fraud prevention, and identification of customers who have moved from one location to another. (O)
- B.** The BellSouth Customer List Services are provided as described following: (O)
 - 1. BellSouth Customer Name and Address Service is the provision of current customer listings with respect to the Company's subscriber lines that are eligible for presubscription. The customer name and address database is updated monthly. (O)
 - 2. BellSouth Daily Customer Change Activity Service is the provision of customer change activity on subscriber lines not presubscribed to the ordering IC via the Customer Account Record Exchange (CARE) interface. The change activity (e.g. new connects, T and F orders, disconnects, number changes, name changes, record orders, etc.) will be provided on a daily basis via the electronic based CARE interface. (O)

To Access CARE via Network Data Mover (NDM), the customer must purchase a Security Card at the rate set forth in E13.3.10, preceding. (O)
- C.** BellSouth Customer Name and Address and BellSouth Daily Customer Change Activity services provide the following information to the requesting carrier for each customer record: (O)
 - 1. Billing Name and Address (BNA) – the name and address to which the customer's bill is sent. (O)
 - 2. Billing Telephone Number (BTN) – the lead telephone number (account level) for which the customer's bill is associated. (O)
 - 3. Working Telephone Number (WTN) – the main station billing line number available for subscription. (O)
 - 4. Terminal Number (TER) – a numeric identification of the line associated with a multi-line hunt. (O)
 - 5. Customer Type – (business/residence/coin) (O)
 - 6. Non-published/Non-list Indicator – indicates whether the end user's line is non-published or non-listed (BellSouth Customer Name and Address service - Only furnished on listings presubscribed to the requesting IC) (O)
 - 7. Customer Source – the two-digit code that indicates how the customer was PIC'd (Only furnished on listings presubscribed to the requesting IC) (O)
 - 8. Customer Code – a three-digit code associated with the BTN that identifies the end user. (O)
 - 9. PICC Line Indicator – a numerical indicator that identifies the type of line (BellSouth Customer Name and Address service - Only furnished on listings presubscribed to the requesting IC) (O)
- D.** BellSouth Customer Name and Address service may be ordered using various options: (O)
 - 1. Presubscribed to the Ordering IC - This is a list of customers presubscribed to the requesting IC. The ICs may order a list of its presubscribed customers for intraLATA, interLATA or both. In addition, the IC may order residence only, business only, PSP only or any combination. (O)
 - 2. Not Presubscribed to the Ordering IC - This is a list of customers not presubscribed to the ordering IC. The ICs may order a list of its presubscribed customers for intraLATA, interLATA or both. In addition, the IC may order residence only, business only, PSP only or any combination. No indication is given of the carrier to which these customers are presubscribed. (O)
 - 3. Presubscribed as "None" - This is a list of customers that have requested they not be presubscribed to any IC. The ICs may order a list of customers not presubscribed for interLATA, intraLATA or both. In addition, the IC may order residence only, business only or a combination of both. (O)
 - 4. Presubscribed as "Undecided" - This is a list of customers that are temporarily undecided as to their choice of IC. The ICs may order a list of customers undecided for intraLATA presubscription, undecided for interLATA presubscription or both. In addition, the IC may order residence only, business only or a combination of both. (O)

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E113.3 Miscellaneous Services (Cont'd)

E113.3.11 BellSouth Customer List Services (Cont'd)

- D.** BellSouth Customer Name and Address service may be ordered using various options: (Cont'd) (O)
- 5. Universal - This is a list of all lines eligible for equal access presubscription, including those presubscribed to the ordering IC as well as those presubscribed to "other". The ICs may order a list of customers eligible for intraLATA presubscription, eligible for interLATA presubscription, or both. In addition, the IC may order residence only, business only, PSP only or any combination. (O)
- E.** BellSouth Daily Customer Change Activity may be ordered using the following option: (O)
 - 1. Not Presubscribed to the Ordering IC - This is a list of customers not presubscribed to the ordering IC. The ICs may order a list of customers not presubscribed to the ordering IC for intraLATA, not presubscribed to the ordering IC for interLATA or both. In addition, the IC may order residence only, business only, PSP only or any combination. (O)

BellSouth Daily Customer Change Activity service must be ordered for the entire state. All change activity (e.g. new connects, T and F orders, disconnects, number changes, name changes, record orders, etc.) will be transmitted to the requesting IC, via the electronic based CARE interface. (O)
- F.** ICs requesting BellSouth Customer Name and Address and BellSouth Daily Customer Change Activity services must submit separate requests in writing to the Company by completing a customer list request for each customer list ordered. However, before an IC orders BellSouth Customer Name Address and BellSouth Daily Customer Change Activity services, the IC must be certified by the North Carolina Utilities Commission to provide interexchange telephone service. (O)
- G.** ICs requesting BellSouth Customer Name and Address service for non-published numbers must submit a statement to the Company stating that the IC will protect the privacy of subscribers with non-published telephone numbers in accordance with the requirements of the Company's General Subscriber Services Tariff. Non-published numbers will not be provided with BellSouth Daily Customer Change Activity service. (O)

BellSouth Customer Name and Address ordering options, presubscribed to the ordering IC and universal, as stipulated in D. preceding, are the only customer lists which include non-published and non-listed customer information. For the universal option, non-published and non-listed customer information is furnished for only those customers presubscribed to the ordering IC. Non-published and non-listed customer information will only be provided to the presubscribed IC which furnishes the subscriber's long distance message telecommunications service. (O)
- H.** The IC may deem it necessary to request the Company resend the customer name and address information. Such a request, when not the result of Company error, will be subject to the same rates and charges as the original request. (O)
- I.** Restrictions On Use of BellSouth Customer List Services Information (O)
 - 1. The IC agrees not to publish any information provided in connection with non-published subscriber service and to use such information only with regards to its provision of interexchange service to such customers. (O)
 - 2. The IC shall utilize the customer listings obtained only for the purpose of rendering bills to provide interexchange telecommunications services. (O)
 - 3. The IC shall not permit anyone but its duly authorized employees to inspect or use the customer list information. (O)
 - 4. The IC may subcontract to third parties providing interexchange service functions. However, the subcontractor must agree, in writing, to the same limitations applicable to the IC. (O)
 - 5. The IC may not use such information to publish and distribute, in any form, lists of new or changed telephone subscribers. (O)
 - 6. The IC shall not reproduce in any way copies of customer listings furnished, other than as required internally for rendering bills for the IC's interexchange services. (O)
 - 7. The IC shall not use BellSouth Customer Name and Address and BellSouth Daily Change Activity services for marketing purposes. (O)
- J.** The Company shall have the right to audit the operations, procedures and systems of the IC, upon reasonable notice and at reasonable times, to the extent necessary to ensure compliance with the provisions of this Tariff Section. (O)
- K.** BellSouth Customer Name and Address service is provided via paper format or magnetic tape. BellSouth Daily Customer Change Activity service is provided via the electronic based CARE interface for daily service. Unless otherwise specified by the customer, paper copies or magnetic tapes will be sent via courier mail service. However, at the customer's request, the customer or the customer's representative may pick up the tapes or paper copies at a location designated by the Company. (O)

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(N)

E113.3 Miscellaneous Services (Cont'd)

(N)

E113.3.11 BellSouth Customer List Services (Cont'd)

(O)(T)

- L.** At a minimum, customers must order all BellSouth Customer Name and Address listings within a NPA-NXX or Zip Code. BellSouth Daily Customer Change Activity listings must be ordered for the entire state. (O)
- M.** The applicable charges for BellSouth Customer Name and Address and BellSouth Daily Customer Change Activity services, as stated in N. following, are due upon receipt of the bill for the customer listings. The late payment penalty, as stipulated in E2.4.1.B.3. of this Tariff, is applicable for payments received after the due date specified on the bill. (O)
- N.** Rates and Charges (O)
- (1) Provision of BellSouth Customer Name and Address service in magnetic tape or paper format (O)
- | | Service
Establishment
Charge | Monthly
Rate | USOC | |
|--|---|-------------------------|--------------|-----|
| (a) Per request | \$500.00 | \$ - | EAJCN | (O) |
| (b) Per record | - | 0.0433 | EAJCN | (O) |
| (2) Provision of BellSouth Daily Customer Change Activity service on a daily basis via electronic based CARE interface | | | | (O) |
| (a) Per record | - | 0.0541 | EAJCA | (O) |

E113.3.12 Reserved for Future Use

(N)

E113.3.13 Reserved for Future Use

(N)

E113.3.14 Reserved for Future Use

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(N)

E113.3 Miscellaneous Services (Cont'd)

(N)

E113.3.15 Equal Access Transaction Services

(O)(T)

(Obsoleted, February 6, 2008, Type 3)

(N)

A. Service Description

(O)

Equal Access Transaction Services provide a non-mechanized interface with the Company for specified due dates for PIC changes, customer service record (CSR) information, CIC Verification, verification of pending service orders that impact PIC orders, and resolution of PIC discrepancies.

(O)

The Company will provide Equal Access Transaction Services to ICs participating in intraLATA Equal Access Subscription. ICs who request Equal Access Transaction Services for InterLATA Equal Access Subscription will order this service from BellSouth's FCC No. 1, Section 13.3.15. The IC must execute and submit to the Company a blanket agency letter for submitting PIC orders.

(O)

Equal Access Transaction Services provided are described as follows:

(O)

1. Specified Due Date for PIC Change Service

(O)

The Company will accept an order from an IC requesting the Company to change the intraLATA PIC for an end user's or location provider's or its authorized agent's business, residence or pay telephone access line to the IC's Carrier Identification Code (CIC). The Company will internally coordinate and schedule a standard due date which shall be provided to the IC requesting the change. The Company will accept such orders either by Working Telephone Number (WTN) or for all WTNs associated with a Billing Telephone Number (BTN).

(O)

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E113.3 Miscellaneous Services (Cont'd)

E113.3.15 Equal Access Transaction Services (Cont'd)

A. Service Description (Cont'd)

1. Specified Due Date for PIC Change Service (Cont'd)

The Company will accept a request from an IC to process and coordinate internally a due date for an intraLATA PIC change in an interval shorter than the standard service interval for a PIC change order. The customer and the Company shall work cooperatively in establishing expedited due dates. It shall be within the sole discretion of the Company to determine whether it can meet a requested expedited due date. If an expedited due date cannot be met within normal working hours, overtime charges, as provided in E13.2.6, preceding shall apply.

2. Customer Service Record (CSR) Information Service

a. The Company will provide and/or verify CSR information which the IC has obtained proper authorization to receive from the residence, business or coin customer. A confirmation of choice as provided in E13.3.3.D preceding from a customer will be provided by the IC to the Company upon request. The confirmation of choice must, if for a business, specifically include all of the customer's subsidiaries and/or affiliated companies for which it is valid.

b. CSR Information Service provides the following information to the requesting IC:

- (1) Billing Name
- (2) Billing Address
- (3) Billing Telephone Number (BTN)
- (4) Working Telephone Number (WTN)
- (5) Terminal Numbers (TERs)
- (6) Customer Type (residence/business)
- (7) Customer Code

c. Carrier Identification Code (CIC) information is not provided as a part of Customer Record Information Service. However, the requesting IC can verify if the IC's CIC is shown on the CSR by requesting CIC verification.

3. CIC Verification

CIC verification is made available from the Company's Equal Access Service Center (EASC) only through written or facsimile (fax) requests submitted by the IC. Charges are applicable on a Billing Telephone Number (BTN) and Working Telephone Number (WTN) basis for each line verified.

4. Verification of Pending Service Orders that Impact PIC Orders Service

The IC may request the status and/or verification of pending service orders that impact residence, business and/or pay telephone IntraLATA PIC orders. The IC must provide the service order numbers or the BTNs to the Company before verification can be provided. The Company shall provide an estimated due date to the carrier for the pending service orders(s).

5. Resolution of PIC Discrepancy Service

The IC may request resolution of residence, business and/or pay telephone PIC discrepancies. The charge for Resolution of PIC Discrepancy Service, as specified in E. following is applicable per WTN verified. If the Company determines that there is a discrepancy in the switch (i.e., the customer's service record shows the customer subscribed to the inquiring IC and the line is programmed to a different IC), the line information will be corrected and the inquiring IC will not be charged for the request on that WTN.

B. Restrictions on Use of Information

ICs requesting Equal Access Transaction Services for non-published numbers must submit a statement to the Company stating that the IC will protect the privacy of subscribers with non-published telephone numbers.

In addition, the ICs must agree that the line information provided via Equal Access Transaction Services:

1. Shall not be resold or otherwise provided to any other person, corporation, partnership or entity of whatever kind for any purpose.
2. Shall be used only in furtherance of establishing and maintaining interexchange service for end users who have requested such service from the IC.

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E113.3 Miscellaneous Services (Cont'd)

E113.3.15 Equal Access Transaction Services (Cont'd)

B. Restrictions on Use of Information (Cont'd)

3. Shall not be used for marketing or any other purposes not specifically set forth in A. preceding. (O)
4. Shall be inspected or used only by the duly authorized employees of the IC. (O)
5. Shall not be reproduced in any way, other than as required internally for the establishment and maintenance of end user interexchange service. (O)

The ICs may subcontract to third parties functions which include use of line information provided via Equal Access Transaction Services. However, that subcontractor must agree, in writing, to the same restrictions and nondisclosure requirements, as outlined in B. preceding, applicable to ICs. (O)

C. Ordering Conditions

1. The time required to provision the services (i.e., the interval between the request date and the provision or due date) is known as the service interval. Such intervals will be established in accordance with published service date interval guidelines which are available to customers upon request, whether the customer's service date is subject to standard or negotiated intervals. (O)
2. The Company will notify the IC of the mutually agreed upon standard or expedited due date, not later than one business day following the issue date of the order. (O)
3. ICs may request Specified Due Date, CSR Information, Verification of Pending Orders that Impact PIC Orders and Resolution of PIC Discrepancy Services by fax, US Mail, overnight courier mail or verbal. CIC Verification is made available from the Company's EASC to the IC only through written or fax requests submitted by the IC. (O)
4. The IC must accurately request information by providing the correct billing telephone name and/or telephone number. If the Company discovers an error in the IC's request, an error message will be sent back and the IC will be charged the appropriate tariff rate for the requested service(s). (O)
5. The IC may deem it necessary to request that the Company resend the information provided by the Company. Such a request, when it is not due to Company error, will be subject to the same charges as the original request. (O)

- D. The applicable charges for Equal Access Transaction Services, as stated in E. following are applicable to ICs, and are due upon receipt of the bill. The late payment penalty, as provided in E2.4.1.B.3 preceding, is applicable for payments received after the due date specified on the bill. (O)

Charges for these services are in addition to the normal intraLATA subscription change charge, as provided in E13.3.3.F preceding. The intraLATA subscription change charge is applicable to end user bills. (O)

E. Rates and Charges

1. Per BTN¹

| | Nonrecurring Charge | USOC | |
|--|------------------------|-------|-----|
| (a) Specified Due Date Service | \$3.29 | EAJSD | (O) |
| (b) Customer Service Record Information Service | 4.06 | EAJCS | (O) |
| (c) CIC Verification | 2.91 | EAJPR | (O) |
| (d) Verification of Pending Orders that Impact PIC Orders Service | 4.53 | EAJOP | (O) |
| (e) Resolution of PIC Discrepancies | - | EAJDR | (O) |

2. Per WTN

| | | | |
|---|-----|-------|-----|
| (a) Specified Due Date Service ² | .21 | EAJSD | (O) |
| (b) Customer Service Record Information Service | .36 | EAJCS | (O) |
| (c) CIC Verification | .21 | EAJPR | (O) |

Note 1: The WTN rate is for additional Working Telephone Numbers associated with a Billing Telephone Number. If only one WTN is requested, the BTN rate will apply. (O)

Note 2: This charge is in addition to the BellSouth Equal Access Subscription Change Charge as provided in E13.3.3.F preceding. (O)

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E113.3 Miscellaneous Services (Cont'd)

E113.3.15 Equal Access Transaction Services (Cont'd)

E. Rates and Charges (Cont'd)

2. Per WTN (Cont'd)

| | Nonrecurring Charge | USOC | |
|--|--------------------------------|--------------|-----|
| (d) Verification of Pending Orders that Impact PIC Orders Service | \$.52 | EAJOP | (O) |
| (e) Resolution of PIC Discrepancies | 5.87 | EAJDR | (O) |

E113.3.16 BellSouth Data Gathering Through CARE

(Obsoleted, February 6, 2008, Type 3)

- A.** The BellSouth Data Gathering Through CARE service is available to Interexchange Carriers (ICs), Toll Resellers or Billing Clearinghouses who participate in IntraLATA BellSouth Equal Access Subscription. ICs, Toll Resellers or Billing Clearinghouses who request BellSouth Data Gathering Through CARE to assist them in InterLATA BellSouth Equal Access Subscription will order this service from BellSouth's FCC No. 1., Section 13.3.16. This service provides a means for ICs, Toll Resellers or Billing Clearinghouses to obtain information utilized to submit Preferred Interexchange Carrier (PIC) changes for all numbers associated with a subscriber's BTN without requiring the subscriber to obtain and provide this information. (O)
- B.** BellSouth Data Gathering Through CARE service allows the IC, Toll Reseller or Billing Clearinghouse to submit a CARE record at the Billing Telephone Number (BTN) level and receive all the Working Telephone Numbers (WTNs) and Terminal Numbers (TERs) associated with the BTN. No information will be furnished for residence accounts and/or lines or terminals marked as Non-Published (NP) or Non-Listed (NL) unless the ordering provider is the PIC of record at the time of the request. (O)
- C.** BellSouth Data Gathering Through CARE is only available to ICs, Toll Resellers or Billing Clearinghouses for end user customers from whom the IC, Toll Reseller or Billing Clearinghouse has met the requirements for intraLATA subscription as provided in E13.3.3 preceding. (O)
- D.** The information provided will include: (O)
- The Billing Name and Address (BNA). The BNA provided for residence and business accounts is the billing name and address for the end user. On pay telephone accounts, the billing name and address is the name and address of the owner of the pay station. (O)
 - Billing Telephone Number (BTN). On Pay Telephone Accounts, this will be the same as the Working Telephone Number (WTN) (O)
 - Working Telephone Number (WTN) (PIC eligible) (O)
 - Terminal Numbers (TERs) (PIC eligible, if applicable) (O)
 - Customer Type Indicator (CTI) (O)
 - R = Residence (O)
 - B = Business (O)
 - W = WATS (O)
 - Non-Pub/Non-List Indicator (if applicable) (O)
 - Customer Identification Code (CIC) (O)
- E.** The ICs, Toll Resellers or Billing Clearinghouses will subscribe to BellSouth Data Gathering Through CARE by submitting a request to the Company. Transactions for BellSouth Data Gathering Through CARE will be made via the CARE Transaction Codes and Status Indicators. The information will also be returned to the IC, Toll Reseller or Billing Clearinghouse using CARE Transaction Codes and Status Indicators. The return responses to a BellSouth Data Gathering Through CARE request will be provided as part of the PIC Activity report. (O)

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E113.3 Miscellaneous Services (Cont'd)

E113.3.16 BellSouth Data Gathering Through CARE (Cont'd)

- F.** Restrictions on use of the BellSouth Data Gathering Through CARE information are as follows: (O)
1. The IC, Toll Reseller or Billing Clearinghouse shall not permit anyone but its duly authorized employees to inspect or use the information provided. (O)
 2. The IC, Toll Reseller or Billing Clearinghouse will use the information in furtherance of establishing and maintaining interexchange service for end users who have requested such service from the provider. (O)
 3. The IC, Toll Reseller or Billing Clearinghouse may not use the information to publish and distribute, in any form, lists of the subscribers provided. (O)
 4. The IC, Toll Reseller or Billing Clearinghouse shall not reproduce in any way, copies of the information furnished, other than as required internally to maintain service of the end user. (O)
- G.** The IC, Toll Reseller or Billing Clearinghouse must execute and submit to the Company a Request for Service letter to establish the service and billing account. (O)
- H.** The applicable charge for BellSouth Data Gathering Through CARE, as provided in I. following, is due upon receipt of the bill as provided in E2.4.1.B.2. and E2.4.1.B.3. preceding. (O)
- I.** Rate (O)
- (1) BellSouth Data Gathering Through CARE (O)

| Monthly Rate | USOC EAJDG |
|-----------------|---------------|
| \$.18 | |

(a) per transaction

E113.3.17 PIC In Error

(Obsoleted, February 6, 2008, Type 3)

- A.** Service Description (O)
1. The Company will provide PIC In Error (PIE) service to ICs participating in IntraLATA BellSouth Equal Access Subscription. The IC must have a blanket agency letter for submitting PIC orders on file with the Company. In addition, the IC must execute and submit to the Company a PIC In Error request for service letter. (O)
 2. With PIE service, ICs may submit a line number or list of line numbers, via FAX or telephone, of end user customers whose PIC was changed in error by the IC. (O)
 3. PIE service is only applicable on end user customer lines if the error is reported by the IC and before the end user disputes the PIC change. (O)
 4. The PIE service is only available for PIC orders submitted by the IC via CARE. (O)
- B.** When the Company is contacted by an IC, and the IC advises PIC change orders have been submitted in error, the Company will request the line number or list of line numbers changed in error. The Company will determine the end users prior carrier and prepare the appropriate service order record to return the end user to their former PIC at no charge to the end user. The IC submitting the erroneous PIC change order(s) will be assessed a PIE charge as provided in G. following. (O)
- C.** The PIE service in no way relieves the IC of the regulatory requirements for: (O)
1. Verifying all PIC orders generated by telemarketing prior to submitting those orders, as provided in E13.3.3.B.2 preceding, or; (O)
 2. Instituting steps to obtain LOAs on all PIC orders submitted to the Company, as provided in E13.3.3.B preceding. (O)

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BY: President - North Carolina
Charlotte, North Carolina

ACCESS SERVICES TARIFF

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EFFECTIVE: February 6, 2008

E113. OBSOLETE SERVICE OFFERINGS - ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

(N)

E113.3 Miscellaneous Services (Cont'd)

(N)

E113.3.17 PIC In Error (Cont'd)

(O)(T)

D. Limitations of PIC In Error Service:

(O)

- It is the ICs responsibility to notify end users of the PIC change made in error. (O)
- ICs must advise the Company of the PIC change error within seven calendar days of the IC submitted PIC change. (O)

E. Any overtime required by the Company to correct an end users PIC reported by the IC, will be charged to the IC as provided in E13.2.6 preceding. Overtime must be authorized by the requesting IC at the time the request is made.

(O)

F. The applicable charge for PIE service, as stated in G. following, is due upon receipt of the bill as set forth in E2.4.1.B.2 and E2.4.1.B.3 preceding. In addition, the applicable charge for a change in intraLATA subscription as provided in E13.3.3.F preceding will be assessed to the requesting IC.

(O)

G. Rate

(O)

(1) PIC In Error

(O)

(a) per business/residence line or trunk

Monthly**Rate****\$3.29****USOC****EAJPE**

(O)