

## **TARIFF DISTRIBUTION**

FILE PACKAGE NO.: NC-14-0013

DATE: January 4, 2014

STATE: NORTH CAROLINA

EFFECTIVE DATE: 01/04/2014

TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase residential Custom Calling, TouchStar, RingMaster and Privacy Manager services monthly charges.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.9 Custom Calling Services (Cont'd)

#### A13.9.3 Rates<sup>1</sup>

##### A. Residence

Refer to A13.33 for discounts applicable to the subscription rate of selected multiple features for residence customers.

###### 1. Non-packages

		Monthly	
		Rate	USOC
(a)	Call Forwarding Variable <sup>2</sup>	\$8.00	ESM
(b)	Three-Way Calling <sup>2</sup>	8.00	ESC
(c)	Call Waiting <sup>2</sup>	9.00	ESX
(d)	Speed Calling (8-Code) <sup>2</sup>	8.00	ESL
(e)	Speed Calling (30-Code) <sup>2</sup>	8.00	ESF
(f)	Call Forwarding Busy Line <sup>2</sup>	2.00	GCE
(g)	Call Forwarding Don't Answer <sup>2</sup>	2.00	GCJ
(h)	Customer Control of Call Forwarding Busy Line <sup>2</sup>	3.50	GJP
(i)	Customer Control of Call Forwarding Don't Answer <sup>2</sup>	3.50	GJC
(j)	(DELETED)		
(k)	(DELETED)		
(l)	(DELETED)		
(m)	Remote Access - Call Forwarding Variable	7.00	GCZ
(n)	Call Forwarding Don't Answer - Ring Control	2.00	GCJRC
(o)	Call Waiting ID	9.99	ESXD+
(p)	Three-Way Calling with Transfer <sup>3</sup>	8.00	ESCWT

**Note 1:** A Secondary Service Charge is applicable to this service when provided on a separate order.  
No other service charges are applicable.

**Note 2:** Monthly rate per central office line equipped.

**Note 3:** Appropriate local, expanded local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.19 TouchStar Service (Cont'd)

#### A13.19.4 Rates and Charges

##### A. Residence

		Nonrecurring Charge	Monthly Rate	USOC
(1)	Call Return			
(a)	Per line	-	\$8.00	NSS
(b)	Per use	\$2.00	-	NA
(c)	Denial of per use <sup>1</sup>	-	-	BCR
(2)	Repeat Dialing			
(a)	Per line	-	7.50	NSQ
(b)	Per use	2.00	-	NA
(c)	Denial of per use <sup>1</sup>	-	-	BRD
(3)	Call Tracing			
(a)	Per line	-	7.00	NST
(b)	Per use (per successful trace - non-subscription)	2.00	-	NA
(c)	Denial of per use <sup>1</sup>	-	-	HBG
(4)	BusyConnect			
(a)	Per use <sup>2</sup>	2.00	-	NA
(5)	Personalized Ring 6			
(a)	Per line	-	7.00	NSK
(6)	Selective Call Forwarding			
(a)	Per line	-	7.00	NCE
(7)	Call Block			
(a)	Per line	-	8.00	NSY
(I)				
(8)	Caller ID - Basic			
(a)	Per line	-	9.99	NSD
(9)	Caller ID (with Anonymous Call Blocking)			
(a)	Per line	-	9.99	NXMCR
(10)	Anonymous Call Blocking			
(a)	Per line	-	5.00	HBY
(11)	Caller ID (without Anonymous Call Blocking)			
(a)	Per line for Multi-Line Hunt Group Arrangements	-	9.99	NXMMN
(12)	Calling Name/Number Blocking - Per Call			
(a)	Per line	-	-	NA
(13)	Calling Name/Number Blocking - Per Line			
(a)	Per line (Agencies) <sup>1,3</sup>	-	-	NOB
(b)	Per line for Multi-Line Hunt Group Arrangements	-	-	NOBPC

**Note 1:** These features should not be included in the determination of applicable Multi-Feature Discount Plan (MFDP) discounts as specified in A13.33.

**Note 2:** Denial of per use BusyConnect can be obtained using the Repeat Dialing Denial of per use USOC BRD.

**Note 3:** This feature is only offered to certain customers as per A13.9.3.A.10 preceding.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.34 RingMaster Service (Cont'd)

#### A13.34.3 Rates

		Monthly Rate	USOC	
<b>A.</b>	Residence			
1.	RingMaster I			
(a)	One additional number with distinctive ringing, per line	\$8.00	DRS	(I)
2.	RingMaster II			
(a)	First additional number with distinctive ringing, per line	8.00	DRS1X	
(b)	Second additional number with distinctive ringing, per line <sup>1</sup>	-	DRS2X	
<b>B.</b>	Business			
1.	RingMaster I			
(a)	One additional number with distinctive ringing, per line	6.95	DRS	
2.	RingMaster II			
(a)	First additional number with distinctive ringing, per line	9.95	DRS1X	
(b)	Second additional number with distinctive ringing, per line <sup>1</sup>	-	DRS2X	

### A13.35 Reserved for Future Use

### A13.36 Reserved for Future Use

### A13.37 Reserved for Future Use

### A13.38 Reserved for Future Use

### A13.39 Central Office Local Area Network Service (Obsoleted, See Section A113.)

Note 1: Must be ordered with first additional number.

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.70 Privacy Manager Service (Cont'd)

#### A13.70.1 Description of Service (Cont'd)

- B. (Cont'd)
  - 2. Calling Name and Number Cannot be Delivered – Privacy Manager service intercepts the call and the caller is asked to state their name or company. The call is terminated before the subscriber's telephone rings if the caller does not state his name. If the caller states his/her name or company, the subscriber's telephone will ring, "privacy manager" is displayed on the Caller ID display, and the subscriber may choose to answer the telephone and respond by pressing the appropriate digit to accept the call, reject the call or send a "do not solicit" message which asks the caller to add the subscriber's name to the "do not call list". If the subscriber has voicemail or an answering machine which answers a "privacy manager" call, the caller is instructed to record a message. When there is no answer or the subscriber's line is busy, Privacy Manager service announces that the called party is unavailable and to try to call again later, and the call is terminated.
  - C. Privacy Manager service allows the subscriber to assign a special passcode giving callers of his/her choice the ability to bypass Privacy Manager service. When the caller hears the first Privacy Manager service announcement, he/she presses the "\*" key, listens for a tone and enters the three-digit pass code (for example, \*987). Subscribers may also switch Privacy Manager service on or off by calling an administrative number from his/her own phone and responding to an automated menu.

#### A13.70.2 Regulations and Limitations

- A. The following regulations and limitations apply:
  - 1. Privacy Manager service is provided subject to availability of facilities.
  - 2. Privacy Manager service is available to single and multi-line residence customers.
  - 3. Privacy Manager service is not compatible with Per Line Blocking, FX, FCO or ISDN. Privacy Manager service may not be compatible with RingMaster service in all switch types.
  - 4. Caller ID and Touch-Tone services are required in order to subscribe to Privacy Manager service.
  - 5. Privacy Manager service can be suspended as specified in A2.3. The monthly rate as specified in A13.70.3 will not apply during the period of suspension.
  - 6. Calls processed by Privacy Manager service will be billable, if billing would normally apply for the call, when the Privacy Manager service announcements begin. Calls routed to Privacy Manager service will be preceded by a network announcement to allow the caller the opportunity to terminate the call before billing begins.
  - 7. Automated collect calls cannot be processed by Privacy Manager service; however, callers can use a live operator to place collect calls to Privacy Manager service subscribers.

#### A13.70.3 Rates and Charges

- A. The following rates are for Privacy Manager service only and are in addition to the applicable service charges and monthly rates for exchange access lines and other services with which this service is associated.
  - 1. Residence

	Monthly			
	Rate	USOC		
(a) Per line except Complete Choice plan lines	\$9.00	PMX1R		
(b) Per Complete Choice plan line	9.00	PMX1R		(I)

### A13.71 Reserved for Future Use