

TARIFF DISTRIBUTION

FILE PACKAGE NO.: NC-14-0027

DATE: January 31, 2014

STATE: NORTH CAROLINA

EFFECTIVE DATE: 01/31/2014

TYPE OF DISTRIBUTION: Approved

PURPOSE: Grandfather Complete Choice for Business Package

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G003	42	0004
G003	43	0005
G003	44	0002
G103	20	0003
G103	21	0000
G103	22	0000
G103 Cont. (pg)	4	0005
G3 Cont. (pg)	4	0006
G Subj. Indx (pg)	2	0005

A3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A3.29 Outgoing Only Service	30.0.1
A3.29.1 General	30.0.1
A3.30 Reserved for Future Use	32
A3.31 Lifeline	32
A3.31.1 Description of Service	32
A3.31.2 Regulations	32
A3.31.3 Rates and Charges	32.0.2
A3.32 Reserved for Future Use	32
A3.33 Reserved for Future Use	32
A3.34 Reserved for Future Use	32
A3.35 Reserved for Future Use	32
A3.36 Reserved for Future Use	32
A3.37 Reserved for Future Use	32.1
A3.38 Back-Up Line (Obsoleted, See Section A103)	32.1
A3.39 Reserved for Future Use	35
A3.40 Reserved for Future Use	35
A3.41 Complete Choice Service (Obsoleted, See Section A103)	35
A3.42 Area Plus Service	36
A3.42.1 General	36
A3.42.2 Rates and Charges	36
A3.43 BellSouth Business Plus Service (Obsoleted, See Section A103)	38
A3.44 BellSouth Business Choice Package (Obsoleted, See Section A103)	40
A3.45 Complete Choice For Business Package (Obsoleted, See Section A103)	42
A3.46 AT&T Business Local Calling Assurance	45
A3.46.1 General	45
A3.46.2 Rates and Charges	45
A3.47 AT&T Business Local Calling (BLC)	46
A3.47.1 Description	46
A3.47.2 Terms and Conditions	46
A3.47.3 Line Option Packages	47
A3.47.4 Termination Liability and Shortfall	47
A3.47.5 References	48
A3.47.6 Prices	48

(O)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.45 Complete Choice For Business Package (*Obsoleted, See Section A103*)

(O)

A3. BASIC LOCAL EXCHANGE

A3.45 Complete Choice For Business Package (Cont'd) (*Obsoleted, See Section A103*)

(O)

A3. BASIC LOCAL EXCHANGE**A3.45 Complete Choice For Business Package (Cont'd) (*Obsoleted, See Section A103*)**

(O)

A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A103.30	Reserved for Future Use	17	
A103.31	Reserved for Future Use	17	
A103.32	Reserved for Future Use	17	
A103.33	Reserved for Future Use	17	
A103.34	Reserved for Future Use	17	
A103.35	Reserved for Future Use	17	
A103.36	Reserved for Future Use	17	
A103.37	Reserved for Future Use	17	
A103.38	Back-Up Line	17	
	A103.38.1 Rates and Charges	17	
A103.39	Reserved for Future Use	17.0.3	
A103.40	Reserved for Future Use	17.0.0.3	
A103.41	Complete Choice Service	17.0.0.3	
	A103.41.1 General	17.0.0.3	
	A103.41.2 Rates and Charges	17.0.1	
A103.42	Reserved for Future Use	17.0.2	
A103.43	BellSouth Business Plus Service	17.0.2	
	A103.43.1 Plan Descriptions	17.0.2	
	A103.43.2 Exchange Access Line Rates	17.1	
	A103.43.3 Service Charges	17.1	
A103.44	BellSouth Business Choice Package	18	
	A103.44.1 General	18	
	A103.44.2 BellSouth Business Choice Package	19	
	A103.44.3 Service Charges	19	
	A103.44.4 Multi-Package Discount Plan	19	
A103.45	BellSouth Complete Choice For Business Package	20	
	A103.45.1 <i>General</i>	20	(T)
	A103.45.2 Rates and Charges	21	(T)
	A103.45.3 Term Plan	22	(N)

A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

A103.45 Complete Choice For Business Package

(Obsolete 1-31-14 – Not available for new installations, moves to new locations, or for new Term Plan subscriptions. Existing customers at existing locations may make changes to add or remove services.) (N)

(*Option 1 and Option 2, which includes BellSouth Business Plus service Option 1 or 2*, obsoleted 9-1-11, Type B – Not available for new installations, additions or on transfers of service to new location.) (T)

A103.45.1 General

- A. Complete Choice for Business packages are offered where facilities and equipment are available. (O)
- B. Complete Choice for Business packages are offered to business subscribers and consist of a line, touch-tone service, calling features, listings and rotary line service (for packages of three or more lines). (O)
- C. The line component of these packages is business flat rate service or BellSouth Business Plus service Option 1 or Option 2. All of the rules, regulations and limitations specified for business flat rate service in Section A3 or for BellSouth Business Plus service in **A103.43** apply for these lines when provided as part of a Complete Choice for Business package. Usage rating for BellSouth Business Plus service as described in **A103.43.2.A** applies for such lines when provided as part of a Complete Choice for Business package. (T)(O)
- D. The calling features associated with this plan are listed below. For each line, the Complete Choice for Business packages also provide the subscriber an unlimited number of compatible calling features from the following list. All of the rules, regulations and limitations specified in Section A13 apply to the respective services and features requested as part of this service. The calling features chosen may vary from line to line in multiple line packages. (O)

Calling Features	USOC
Call Forward Busy Line	GCE (T)(O)
Call Forward Don't Answer	GCJ (T)(O)
Call Forward Don't Answer Ring Control	GCJRC (T)(O)
Call Forward Variable	ESM (T)(O)
Call Waiting	ESX (T)(O)
Speed Calling 30	ESF (T)(O)
Three Way Calling	ESC (T)(O)
Message Waiting Indicator - Audible	MWW (T)(O)
Message Waiting Indicator - Visual	MWWAV (T)(O)
Call Return	NSS (T)(O)
Call Block	NSY (T)(O)
Call Tracing	NST (T)(O)
Repeat Dialing	NSQ (T)(O)
Call Selector	NSK (T)(O)
Preferred Call Forwarding	NCE (T)(O)
RingMaster I	DRS (T)(O)
RingMaster II	DRS1X (T)(O)
Remote Access Call Forwarding	GCZ (T)(O)
Three Way Calling with Transfer	ESCWT (T)(O)
Caller ID Number Delivery	NSD (T)(O)
Enhanced Caller ID with Call Management, with Anonymous Call Rejection (ACR)	N1ACR (T)(O)
Enhanced Caller ID with Call Management, with ACR and Call Forwarding Don't Answer	NCACR (T)(O)
Enhanced Caller ID with ACR	NXECR (T)(O)
Caller ID Name and Number Delivery with ACR	NXMCR (T)(O)
Caller ID Name and Number Delivery – Multiline Hunt Group	NXMMN (T)(O)
Star 98 Access	S98AF (T)(O)
Surrogate Client Number	SMV (T)(O)
E. A foreign listing per line and an additional listing per line are each available at no additional charge as part of these packages. All of the rules, regulations and limitations specified in Section A6. apply to the respective listings provided as part of this service.	(O)
F. Rotary line service for each line is also available as part of Complete Choice for Business packages containing three or more lines. The maximum allowed number of lines in rotary is one less than the number of lines in the package (e.g. for a 7-line package, a maximum of six lines in rotary is allowed). All of the rules, regulations and limitations specified in A13.8 apply for rotary line service provided as part of this service.	(O)

Material previously appearing on this page now appears on page(s) 21 of this section.

All AT&T and BellSouth marks contained herein and as set forth in the trademarks and service marks section of the BellSouth Tariff are owned by AT&T Intellectual Property or AT&T affiliated companies.

(M)

A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

A103.45 Complete Choice For Business Package (Cont'd)

A103.45.2 Rates and Charges

A. Package Service

	Monthly Rate	USOC	(M)
1. Option 1, which includes BellSouth Business Plus service - Option 1			(M)
(a) Each 1-line package	\$ 90.00	COM11	(M)
(b) Each 2-line package	171.00	COM12	(M)
(c) Each 3-line package	261.00	COM1H	(M)
(d) Each 4-line package	344.00	COM14	(M)
(e) Each 5-line package	423.00	COM15	(M)
(f) Each 6-line package	507.00	COM16	(M)
(g) Each 7-line package	590.00	COM17	(M)
(h) Each 8-line package	674.00	COM18	(M)
(i) Each 9-line package	757.00	COM19	(M)
2. Option 2, which includes BellSouth Business Plus service - Option 2			(M)
(a) Each 1-line package	62.00	COMP1	(M)
(b) Each 2-line package	116.00	COMP2	(M)
(c) Each 3-line package ¹	163.00	COMP3	(M)
(d) Each 3-line package	179.00	COMP4	(M)
(e) Each 4-line package	229.00	COM24	(M)
(f) Each 5-line package	276.00	COM25	(M)
(g) Each 6-line package	325.00	COM26	(M)
(h) Each 7-line package	376.00	COM27	(M)
(i) Each 8-line package	426.00	COM28	(M)
(j) Each 9-line package	477.00	COM29	(M)
3. Flat Rate Option which includes a flat rate business line			(O)
(a) Each 1-line package	61.00	COMF1	(O)
(b) Each 2-line package	118.00	COMF2	(O)
(c) Each 3-line package	171.00	COMF3	(O)
(d) Each 4-line package	220.00	COMF4	(O)
(e) Each 5-line package	269.00	COMF5	(O)
(f) Each 6-line package	316.00	COMF6	(O)
(g) Each 7-line package	361.00	COMF7	(O)
(h) Each 8-line package	404.00	COMF8	(O)
(i) Each 9-line package	445.00	COMF9	(O)
B. Service charges specified in Section A4 are applicable for the installations of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a Complete Choice for Business package.			(O)
C. Service charges do not apply for transactions which only involve additions, deletions or changes to the service or features provided as part of a Complete Choice for Business package.			(O)

Note 1: Obsoleted 11-18-99, Type B – Not available for new installations, additions or on transfers of service to new locations.

(M)

Material appearing on this page previously appeared on page(s) 20 of this section.

All AT&T and BellSouth marks contained herein and as set forth in the trademarks and service marks section of the BellSouth Tariff are owned by AT&T Intellectual Property or AT&T affiliated companies.

A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

A103.45 Complete Choice For Business Package (Cont'd)

A103.45.3 Term Plan

- A. The Complete Choice for Business package Term Plan is available for any business customer who subscribes to a Complete Choice for Business package. (O)
- B. Complete Choice For Business package Term Plans offer discounts off rates shown in **A103.45.2**. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay the full rates for the individual package components. (T)(O)
- C. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options beginning approximately one hundred and eighty (180) days prior to the expiration of each 12-month term depending upon the subscriber's billing cycle. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the discounts established in the first 12-month term for both successive 12-month terms. (O)
- D. A termination liability will be assessed to a subscriber who terminates the service prior to the expiration of the term commitment. For a Complete Choice for Business package Term Plan elections, the amount to be assessed will be equal to \$20.00 multiplied by the number of months remaining on the term. (O)

Termination liability charges for Complete Choice for Business package Term Plan elections will not be applicable if, during the term period, (1) the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the Complete Choice for Business Package term plan; or (2) the customer converts to an upgraded technology with the Company (i.e. network access lines to PBX Trunks, Centrex, ISDN Prime) and commits to a term equal to or greater than the time remaining on the Complete Choice for Business package term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or (3) the customer chooses to terminate their agreement and to negotiate a new Complete Choice for Business package agreement with a term period greater than the time remaining on the existing Complete Choice for Business agreement. The new service agreement will be based on the discounts in effect at the time of establishing the new agreement.

- E. The Complete Choice For Business package Term Plan discounts are as follows: (O)

	Term	Discount	
For Term Plan elections dated on or after September 1, 2011	12 months	25%	(O)
For Term Plan elections dated on or after September 1, 2011	24 months	25%	(O)
For Term Plan elections dated from July 1, 2003 through August 31, 2011	12 months	8%	(O)
For Term Plan elections dated from July 1, 2003 through August 31, 2011	24 months	15%	(O)
For Term Plan elections dated on or after July 1, 2003	36 months	25%	(O)

- F. Subscribers who participate in a new Term Plan, and subscribe to new service during the term, will not be billed for the line connection charges and change in service charges, if applicable, associated with the service order. This will include the Line Connection Charge (first and additional lines) and the Charge for Change in Service, if applicable. (O)

SUBJECT INDEX

SUBJECT	SECTION
Back-Up Line	A103
Basic Local Exchange Service	A3
BellSouth Business Choice Package	A103.44
BellSouth Business Plus Service	A3.43
BellSouth Centrex Service	A12.25
BellSouth Centrex ISDN Service	A12.26
BellSouth Centrex Service Package	A12.28
BellSouth Channelized Trunks	A43
BellSouth Complete Choice For Business Package (<i>Obsoleted, See Section A103</i>)	A103 (O)
BellSouth Metro Ethernet Service	A40.13
BellSouth Primary Rate ISDN	A42
BellSouth Remote Access Service	A47
BellSouth Video Conferencing Service	A40.11
Billing to the Client	A108
Break in Rotary Number Group	A14.3
Broadband Line Service	A40
Broadcast of Recordings of Telephone Conversations	A2.2.5
Buried Construction	
On Private Property	A5.1.3
On Public Property	A5.1.2
Business Additional Listing	A6.6.2
Business Designation	A6.2.2
Business Listing	A6.2