

TARIFF DISTRIBUTION

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STATE: NORTH CAROLINA

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TYPE OF DISTRIBUTION: Approved

PURPOSE: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

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N18. INTRALATA LONG DISTANCE SERVICE

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N18. INTRALATA LONG DISTANCE SERVICE

N18.2 (DELETED)

(D)

N18. INTRALATA LONG DISTANCE SERVICE

N18.3 Toll Directory Assistance Call Completion Service

N18.3.1 Description of Service

- A. Toll Directory Assistance Call Completion (DACC) is an intraLATA intra-NPA optional service provided to users of Toll Directory Assistance (DA) Service. Customers accessing toll DA may choose to have the requested telephone number dialed by the DA System. A recorded voice will provide the telephone number and will offer to complete the call. The service is available only to customers with touch-tone telephone lines. DACC is only available on the second request if two telephone numbers are requested from DA.
- B. The service is available to Business and Residence customers except as limited in N18.3.4. following.
- C. Individual message detail is not available for calls placed through DACC Service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC calls on a per line basis for all local and toll DA calls originating from their telephone lines by contacting the local Company Business Office. There are no Service Charges applicable for subscription to blocking.

N18.3.2 General Terms and Conditions

- A. The service is not subject to concessions.

N18.3.3 Use of Service

- A. The service is furnished subject to all applicable terms and conditions.

N18.3.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 - 1. Non-Bell Exchange Carrier customers that access the Company's Directory Assistance service
 - 2. Any Special Line Class Codes
 - 3. **(DELETED)** (D)
 - 4. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 - 5. Calls from tandems where the end user cannot be identified
 - 6. Calls from Payphone Service Provider coin or coinless stations
 - 7. Cellular Providers
 - 8. WATS

N18.3.5 Application of Charges and Exemptions

- A. The charges specified in N18.3.6. following will be applicable to all subscribers except disabled customers who are exempt from Directory Assistance charges, as detailed in the General Exchange Guidebook Section A3.8.2.
- B. Blocking of DACC Service
 - 1. A blocking option is available to customers who prefer not to have the DACC Service available in their home or office. There are no Service Charges applicable for subscription to or discontinuation of this blocking option.

N18.3.6 Rates and Charges

- A. DACC Service Charges
 - (1) Directory Assistance Call Completion

	Rate	USOC
(a) Charge Per Completed Call	\$.00	NA

- B. Blocking of DACC Service

(1) Optional blocking	-	NA
(a) Charge per line	-	NA