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PURPOSE: Changes names of residence vertical services to national names with no change in functioning of the features.

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GENERAL SUBSCRIBER SERVICE TARIFF

Eleventh Revised Page 6
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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.1 Description (Cont'd)

A. (Cont'd)

10. Call Forwarding Busy Line Multiple Simultaneous Calls - This feature provides a customer who has Call Forwarding Busy Line or Customer Control of Call Forwarding Busy Line the option to specify the number of calls that will be forwarded simultaneously to the forward-to telephone number. The number of intraoffice Call Forwarding paths provided will be equal to the interoffice Call Forwarding paths provided and are preprogrammed via service order. Only one calling path will be provided for a single (non-rotary) exchange line/trunk. The number of calling paths provided on exchange lines/trunks equipped with Rotary (Grouping) arrangements cannot exceed the number of exchange lines/trunks so equipped.
11. Call Forwarding Don't Answer Multiple Simultaneous Calls - This feature provides a customer who has Call Forwarding Don't Answer or Customer Control of Call Forwarding Don't Answer the capability to specify the number of calls that will be forwarded simultaneously to the forward-to telephone number. The number of intraoffice Call Forwarding paths provided will be equal to the interoffice Call Forwarding paths provided and are preprogrammed via service order. Only one calling path will be provided for a single (non-rotary) exchange line/trunk. The number of calling paths provided on exchange lines/trunks equipped with Rotary (Grouping) arrangements cannot exceed the number of exchange lines/trunks so equipped.
12. Call Forwarding Variable Multiple Simultaneous Calls - This feature provides a customer who has Call Forwarding Variable, Call Forwarding Variable Without Call Completion the capability to specify the number of calls that will be forwarded simultaneously to the forward-to telephone number. The number of intraoffice Call Forwarding paths provided will be equal to the interoffice Call Forwarding paths provided and are preprogrammed via service order. Only one calling path will be provided for a single (non-rotary) exchange line/trunk. The number of calling paths provided on exchange lines/trunks equipped with Rotary (Grouping) arrangements cannot exceed the number of exchange lines/trunks so equipped.
13. Remote Access - Call Forwarding Variable - This feature provides a customer the Call Forwarding Variable feature and the capability to activate and deactivate the service remotely from any line/equipment capable of Touch-Tone signaling rather than only from the base station line. This feature does not require that a courtesy call be completed to the forward-to-telephone number.
14. Call Waiting **ID** - This service allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Call Waiting **ID** includes the functionality of the Call Waiting feature and provides several additional call disposition options.

The customer must have a Calling Identification Delivery feature, such as Caller ID-Basic or Caller ID for the calling identification data of the waiting call to be provided following the Call Waiting **ID** alerting tone.

The customer must subscribe to a Call Forwarding Don't Answer feature in order to forward a waiting call to another location.

Call disposition options provided with Call Waiting **ID** include:

- Answer the waiting call, placing the first party on hold
- Answer the waiting call, dropping the first party
- Direct the waiting caller to hold via a recording
- Forward the waiting call to another location (e.g., a voice mailbox or Telephone Answering Service)
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call.

Utilization of the full capabilities of Call Waiting **ID** requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation and maintenance of the ADSI-compatible CPE and its technical capability to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein.

All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections of this Tariff. Such features must be ordered separate from Call Waiting **ID**.

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A13.MISCELLANEOUS SERVICE ARRANGEMENTS**A13.9 Custom Calling Services (Cont'd)****A13.9.1 Description (Cont'd)****A. (Cont'd)**

15. Three-Way Calling with Transfer - This feature allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference. Incoming calls may be transferred to another access arrangement on an inter- or intra-switch basis. Where the subscriber originates both legs of a three-way call, those legs will remain bridged together when the subscriber goes on hook when at least one of the legs is a call for which both the originating and terminating points are served by the same switch. Where the subscriber originates two inter-switch legs of a three-way call, both legs remain bridged when the subscriber goes on hook where the serving switch is not a 5ESS switch. For such calls in a 5ESS switch, both inter-switch legs are disconnected when the subscriber goes on hook. This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber.
16. Star 98 Access - This feature, as specified in A13.9.7, allows a subscriber to dial *98 instead of dialing a 7-digit or 10-digit telephone number to access a service such as their voice mail service. (T)

A13.9.2 Provision of Service

- A. Custom Calling Services are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of the facilities.
- B. Except as provided in C. following, Custom Calling Services are furnished only in connection with individual line residence and business main service, excluding Access Line Service for Payphone Service Provider Telephones and SmartLine Service.
- C. Custom Calling Services as itemized in A13.9.3.B following are offered for use with PBX Trunk Service or Outward WATS Service subject to the following limitations:
 1. May be provided when compatible with the equipment configuration at the customer's premises.
 2. Not available with Direct Inward Dial type trunks.
 3. Available with non-hunting arrangements, multiline and series completion hunting arrangements only, and subject to the limitations of these hunting arrangements.
 4. Custom Calling Services can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (T)
- D. Except during periods of special promotions offered pursuant to A2.10 or where Call Waiting **ID** is provided as part of some other tariffed offering, the service charge for establishment of Call Waiting **ID** on the customer's line and one month's recurring charge for Call Waiting **ID** will be waived for the first sixty (60) days of availability in each area. Terms of such special promotions or other tariffed offerings as relating to Call Waiting **ID** will be applied during any period of coincidence between such special promotions or offerings and the first sixty days of availability of Call Waiting **ID** in a particular area. (T)
- E. Subscribers to Call Waiting **ID** must have Touch-Tone service. (T)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.9 Custom Calling Services (Cont'd)****A13.9.3 Rates¹****A. Residence**

Refer to A13.33 for discounts applicable to the subscription rate of selected multiple features for residence customers.

(T)

1. Non-packages

		Monthly	
		Rate	USOC
(a)	Call Forwarding Variable ²	\$3.95	ESM
(b)	Three-Way Calling ²	5.95	ESC
(c)	Call Waiting ²	5.88	ESX
(d)	Speed Calling (8-Code) ²	3.12	ESL
(e)	Speed Calling (30-Code) ²	5.95	ESF
(f)	Call Forwarding Busy Line ²	1.50	GCE
(g)	Call Forwarding Don't Answer ²	1.50	GCJ
(h)	Customer Control of Call Forwarding Busy Line ²	3.50	GJP
(i)	Customer Control of Call Forwarding Don't Answer ²	3.50	GJC
(j)	Call Forwarding Busy Line Multiple Simultaneous Calls ³	2.35	CFSBX
(k)	Call Forwarding Don't Answer Multiple Simultaneous Calls ³	2.35	CFSDX
(l)	Call Forwarding Variable Multiple Simultaneous Calls ³	3.55	CFSVX
(m)	Remote Access - Call Forwarding Variable	7.00	GCZ
(n)	Call Forwarding Don't Answer - Ring Control	1.50	GCJRC
(o)	Call Waiting ID	7.95	ESXD+
(p)	Three-Way Calling with Transfer ⁴	6.95	ESCW

Note 1: A Secondary Service Charge is applicable to this service when provided on a separate order.
No other service charges are applicable.

Note 2: Monthly rate per central office line equipped.

Note 3: Monthly rate per call forwarding path.

Note 4: Appropriate local, expanded local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

(T)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)****A13.19.2 Definitions of Feature Offerings (Cont'd)****C. Call Tracing (Cont'd)**

Call Tracing is available, facilities permitting, to residence and business customers as follows: (a) monthly subscription, or (b) per use/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each use. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each successful trace. Access to the usage option can be restricted at the customer's request at no charge.

D. Personalized Ring 6 a.k.a. Call Selector

Personalized Ring 6 provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers.

The customer creates a screening list of up to six telephone numbers either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

The screening list may be edited and revised at the customer's discretion. In some locations, based on availability of facilities, during the editing process the customer will receive a computerized voice-back of telephone numbers on the list. If a number was entered on the list as a result of an incoming call and the call originated from a line where delivery of the calling number was suppressed, via per call or per line blocking, that number will not be available for voicing-back to the **Personalized Ring 6** customer.

If the customer subscribes to Call Waiting as described in Section A13 and a call is received from a telephone number on the **Personalized Ring 6** screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the **Personalized Ring 6** screening list also appears on the **Selective** Call Forwarding list, **Selective** Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked.

If the incoming call is from a telephone number in a multi-line hunt group, this feature will not work unless the number is the main telephone number in the group, or each terminal has a unique telephone number associated with it within the group.

E. Selective Call Forwarding a.k.a. Preferred Call Forwarding

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the numbers via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

The screening list may be edited and revised at the customer's discretion. In some locations, based on availability of facilities, during the editing process the customer will receive a computerized voice-back of telephone numbers on the list. If a number was entered on the list as a result of an incoming call and the call originated from a line where delivery of the calling number was suppressed, via per line blocking, that number will not be available for voicing-back to the **Selective** Call Forwarding customer.

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.

If the incoming call is from a telephone number in a multi-line hunt group, this feature will not work unless the number is the main telephone number in the group, or each terminal has a unique telephone number associated with it within the group.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)**

(T)

A13.19.2 Definitions of Feature Offerings (Cont'd)**F. Call Block**

This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked via an interactive dialing sequence. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time.

The screening list may be edited and revised at the customer's discretion. In some locations, based on availability of facilities, during the editing process the customer will receive a computerized voice-back of telephone numbers on the list. If a number was entered on the list as a result of an incoming call and the call originated from a line where delivery of the calling number was suppressed, per call or via per line blocking, that number will not be available for voicing-back to the Call Block customer.

If the customer also subscribes to **Selective Call Forwarding** and/or **Personalized Ring 6** and the same telephone numbers appear on those screening lists, Call Block will take precedence.

(T)

If the incoming call is from a telephone number in a multi-line hunt group, this feature will not work unless the number is the main telephone number in the group, or each terminal has a unique telephone number associated with it within the group. Additionally, this feature will not block calls from coin or cellular telephones or operator assisted calls.

G. Caller ID - Basic

This feature enables the customer to view on a display unit the calling party number on incoming telephone calls.

When Caller ID - Basic is activated on a customer's line, the calling party numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Basic customer.

Any customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller who subscribes to RingMaster service, the telephone number transmitted will always be the main number rather than the RingMaster service number.

(T)

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group, unless, facilities permitting, each terminal has a unique telephone number associated with it within the group.

The calling number will not be delivered on operator handled calls.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)**

(T)

A13.19.2 Definitions of Feature Offerings (Cont'd)**H. Caller ID a.k.a.** Caller ID Deluxe (Name and Number Delivery)

(T)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls.

A maximum of fifteen characters is allowed for transmission of the Directory Name.

When Caller ID is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID customer.

(T)

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

(T)

If the incoming call originates from a customer-provided Public Telephone, the name information transmitted will always be "Pay Phone" unless blocking was activated by the calling party.

If the incoming call is from a caller who subscribes to RingMaster service, the name and number transmitted will always be the main directory listing information rather than the RingMaster service listed name and number.

(T)

If the incoming call originates from a multi-line hunt group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

If the incoming call is from a caller served by a PBX, only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit the information associated with the actual station number originating the call may be transmitted and available for display.

Where facilities permit, Caller ID includes **Anonymous Call Blocking**. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When **Anonymous Call Blocking** is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Local, expanded local and toll calls terminated to the BellSouth Central Office recorded announcement in North Carolina, will not be considered a completed call and will not be billed by the Company.

(T)

Subsequent to establishment of Caller ID, **Anonymous Call Blocking** can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

(T)

I. Anonymous Call Blocking a.k.a. Anonymous Call Rejection (ACR)

(T)

This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When **Anonymous Call Blocking** is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Local, expanded local and toll calls terminated to the BellSouth Central Office recorded announcement in North Carolina, will not be considered a completed call and will not be billed by the Company.

(T)

A service order is required to establish or discontinue **Anonymous Call Blocking**. Subsequent to establishment, **Anonymous Call Blocking** can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

(T)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)**

(T)

A13.19.3 Regulations and Limitations of Service

A. The following limitations apply:

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within a TouchStar service equipped office or between TouchStar service equipped offices when connected via Common Channel Signaling System 7. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service capable offices. (T)
2. TouchStar service basic features are available to single party customers who have rotary or Touch-Tone service, unless otherwise specified following. Busyconnect service will not work with rotary dial service in most offices. Caller ID - Basic and Caller ID are available to single party residence customers including lines equipped with rotary (grouping) arrangements. (T)
3. Calling Name/Number Delivery Blocking - Per Line is available, upon request, to the following types of service: single line residence. Calling Name/Number Delivery Blocking - Per Call is available to the following types of service: single line residence. (T)
4. A Secondary Service Charge will apply as stated in Section A4, when TouchStar service features other than Calling Name/Number Delivery Blocking - Per Line are ordered subsequent to initial installation of service. No Secondary Service Charge will apply for the establishment of, or changes associated with, Calling Name/Number Delivery Blocking. No Secondary Service Charge will apply for the following situations: Upgrades from Caller ID Basic to Caller ID, Enhanced Caller ID or Enhanced Caller ID with Call Management, upgrades from Caller ID to Enhanced Caller ID or Enhanced Caller ID with Call Management and upgrades from Enhanced Caller ID to Enhanced Caller ID with Call Management. The service charge waiver will apply to situations in which the upgrade is the only service order activity. (T)
5. Neither Caller ID - Basic nor Caller ID can be provisioned with DPA, Dual Service or Basic 911 service arrangements. (T)
6. The Company will deliver all numbers, unless blocked by the calling party, subject to technical limitations, including telephone numbers associated with Non-published Listing Service as described in Section A6. (T)
7. Telephone numbers and/or names transmitted via Caller ID - Basic and Caller ID are intended solely for the use of the Caller ID-subscriber. Resale of this information is prohibited by this Tariff. (T)
8. The Company will work with law enforcement and at-risk parties (non-profit, tax exempt, private and public social welfare agencies such as domestic violence intervention agencies) to address concerns arising from the provision of Caller ID as described herein, including, but not limited to the provision of a permanent blocking arrangement on those agencies' lines. (T)
9. TouchStar service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (T)
10. Per use Call Return, per use Repeat Dialing, per use Call Tracing, denial of per use Call Return, denial of per use Repeat Dialing and denial of per use Call Tracing are available to the following types of service where facilities permit: single line residence and multi-line residence. (T)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)****A13.19.4 Rates and Charges****A. Residence**

(1) Call Return

		Nonrecurring Charge	Monthly Rate	USOC
(a)	Per line	\$ -	\$6.95	NSS
(b)	Per use	1.05	-	NA
(c)	Denial of per use ¹	-	-	BCR
(2)	Repeat Dialing			
(a)	Per line	-	5.95	NSQ
(b)	Per use	1.05	-	NA
(c)	Denial of per use ¹	-	-	BRD
(3)	Call Tracing			
(a)	Per line	-	5.95	NST
(b)	Per use (per successful trace - non-subscription)	1.00	-	NA
(c)	Denial of per use ¹	-	-	HBG
(4)	BusyConnect			
(a)	Per use ²	1.05	-	NA
(5)	Personalized Ring 6			(T)

		Monthly Rate	USOC
(a)	Per line	\$5.95	NSK
(6)	Selective Call Forwarding		(T)
(a)	Per line	5.95	NCE
(7)	Call Block		
(a)	Per line	5.95	NSY
(8)	Caller ID - Basic		
(a)	Per line	8.00	NSD
(9)	Caller ID (with Anonymous Call Blocking)		(T)
(a)	Per line	9.00	NXMCR
(10)	Anonymous Call Blocking		(T)
(a)	Per line	4.00	HBY
(11)	Caller ID (without Anonymous Call Blocking)		(T)
(a)	Per line for Multi-Line Hunt Group Arrangements	9.00	NXMMN
(12)	Calling Name/Number Blocking - Per Call		
(a)	Per line	-	NA
(13)	Calling Name/Number Blocking - Per Line		
(a)	Per line (Agencies) ^{1,3}	-	NOB
(b)	Per line for Multi-Line Hunt Group Arrangements	-	NOBPC

Note 1: These features should not be included in the determination of applicable Multi-Feature Discount Plan (MFDP) discounts as specified in A13.33.

Note 2: Denial of per use BusyConnect can be obtained using the Repeat Dialing Denial of per use USOC BRD.

Note 3: This feature is only offered to certain customers as per A13.9.3.A.10 preceding.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.62 Reserved for Future Use

A13.63 Reserved for Future Use

A13.64 Reserved for Future Use

A13.65 Reserved for Future Use

(T)

A13.66 Reserved for Future Use

A13.67 Reserved for Future Use

A13.68 Reserved for Future Use

A13.69 Reserved for Future Use

A13.70 Privacy Manager Service

(T)

A13.70.1 Description of Service

- A. Privacy *Manager* service works with Caller ID to assist the subscriber in screening and answering unidentified calls. Depending on the customer-provided Caller ID display equipment used by the subscriber, unidentified calls are those calls which are typically identified by Caller ID display units as unavailable, unknown, blocked or private. Privacy *Manager* service intercepts unidentified calls (calls in which the caller's name and number is blocked or those in which the calling information cannot be delivered) before the subscriber's telephone rings and requires the caller to reveal his identity in order to complete the call. When the caller states their name or company in response to Privacy *Manager* service prompts, the subscriber's telephone rings and displays "Privacy *Manager*" on Caller ID units. If the subscriber answers the call, Privacy *Manager* service plays back the caller's recorded name or company name and the subscriber must either press 1 to accept the call, press 2 to reject the call, or press 3 to send a 'do not solicit' message which asks the caller to add the subscriber's name to the 'do not call list'. (T)
- B. Unidentified calls are processed by Privacy *Manager* service as follows:
 - 1. Calling Name and Number Blocked by the Caller - Privacy *Manager* service intercepts the call and the caller is asked to press 1 to deliver their calling name and number. Privacy *Manager* service will transmit the call to the subscriber with the name and number unblocked, or, if the caller does not press 1 and continues to hold, the caller is asked to state their name or company and press 1. The call is terminated before the subscriber's telephone rings if the caller does not unblock delivery of his name and number or state his name. (T)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.70 Privacy Manager Service (Cont'd)

(T)

A13.70.1 Description of Service (Cont'd)

B. (Cont'd)

2. Calling Name and Number Cannot be Delivered – Privacy **Manager** service intercepts the call and the caller is asked to state their name or company. The call is terminated before the subscriber's telephone rings if the caller does not state his name. If the caller states his/her name or company, the subscriber's telephone will ring, "privacy **manager**" is displayed on the Caller ID display, and the subscriber may choose to answer the telephone and respond by pressing the appropriate digit to accept the call, reject the call or send a "do not solicit" message which asks the caller to add the subscriber's name to the "do not call list". If the subscriber has voicemail or an answering machine which answers a "privacy **manager**" call, the caller is instructed to record a message. When there is no answer or the subscriber's line is busy, Privacy **Manager** service announces that the called party is unavailable and to try to call again later, and the call is terminated.
- C. Privacy **Manager** service allows the subscriber to assign a special passcode giving callers of his/her choice the ability to bypass Privacy **Manager** service. When the caller hears the first Privacy **Manager** service announcement, he/she presses the "*" key, listens for a tone and enters the three-digit pass code (for example, *987). Subscribers may also switch Privacy **Manager** service on or off by calling an administrative number from his/her own phone and responding to an automated menu.

(T)

(T)

A13.70.2 Regulations and Limitations

A. The following regulations and limitations apply:

1. Privacy **Manager** service is provided subject to availability of facilities. (T)
2. Privacy **Manager** service is available to single and multi-line residence customers. (T)
3. Privacy **Manager** service is not compatible with Internet Call Waiting, Per Line Blocking, FX, FCO, ISDN or Prestige Communications Service. Privacy **Manager** service may not be compatible with RingMaster service in all switch types. (T)
4. Caller ID and Touch-Tone services are required in order to subscribe to Privacy **Manager** service. (T)
5. Privacy **Manager** service can be suspended as specified in A2.3.16. The monthly rate as specified in A13.70.3 will not apply during the period of suspension. (T)
6. Calls processed by Privacy **Manager** service will be billable, if billing would normally apply for the call, when the Privacy **Manager** service announcements begin. Calls routed to Privacy **Manager** service will be preceded by a network announcement to allow the caller the opportunity to terminate the call before billing begins. (T)
7. Automated collect calls cannot be processed by Privacy **Manager** service; however, callers can use a live operator to place collect calls to Privacy **Manager** service subscribers. (T)

(T)

(T)

(T)

(T)

(T)

(T)

A13.70.3 Rates and Charges

A. The following rates are for Privacy **Manager** service only and are in addition to the applicable service charges and monthly rates for exchange access lines and other services with which this service is associated.

1. Residence

	Monthly Rate	USOC
(a) Per line except Complete Choice plan lines	\$7.95	PMX1R
(b) Per Complete Choice plan line	3.84	PMX1R

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.73 Reserved For Future Use

A13.74 Reserved For Future Use

A13.75 Reserved For Future Use

A13.76 Internet Call Waiting Service

A13.76.1 Description of Service

- A. Internet Call Waiting Service (ICW) allows customers to manage their incoming calls while logged onto the Internet. When a customer is on the Internet with ICW software running and receives a call, a small window pops up on the computer screen which displays the name and number of the caller (if available) and four disposition options are offered for the call. Those options are as follows:
1. Accept the Call: This option terminates the Internet session. The user then must wait for the phone to ring to pick up the call.
 2. Send the call to Voice mail: This option sends the caller to voice mail if the ICW subscriber has voice mail.
 3. Place the Call on Hold: With this option the subscriber can generate a network announcement to the caller to please hold while the subscriber completes the current call.
 4. Forward the Call: The subscriber can route the call to another pre-selected phone number
 5. Ignore the call/Time-out: If the subscriber fails to choose a disposition option within 24 seconds, the time-out condition will occur and the pop-up screen will go away. The caller will hear continuous ringing until he hangs up. This is the default option for customers who do not subscribe to Voice Mail.

A13.76.2 Regulations and Limitations of Service

- A. The following regulations and limitations apply:
1. ICW Service is provided subject to the availability of facilities.
 2. ICW Service is available to single and multi-line residence customers.
 3. ICW Service only offers incoming call management options when the subscriber is online with an Internet service provider.
 4. ICW Service is not compatible with Privacy *Manager service*, ISDN, ADSL, Prestige, FCO or FX service. (T)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.76 Internet Call Waiting Service (Cont'd)****A13.76.2 Regulations and Limitations of Service (Cont'd)**

- A. The following regulations and limitations apply: (Cont'd)
4. If Anonymous Call **Blocking** is activated on Internet Call Waiting service, calls marked private will not be delivered to ICW subscribers. If **Anonymous Call Blocking** is not activated on ICW, Private Number will be displayed in the name field and no number delivered. (T)
 5. If no telephone number is delivered to the ICW subscriber, Unknown or Out of Area will be displayed in the pop-up window. If no name is delivered, City, State and telephone number will appear.
 6. Internet Call Waiting Service computer requirements, compatibility, installation instructions and customer assistance information are provided on the BellSouth website.
 7. Internet Call Waiting Service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (T)
 8. Services charges do not apply for download of the Internet Call Waiting software.
 9. The Company's liability arising out of the provision of Internet Call Waiting Service, including but not limited to delivery or non-delivery of calling numbers/names, or the provision of other anonymity options to law enforcement agencies, is limited as set forth in A2.5.1. (T)
 10. Telephone numbers/names transmitted via Internet Call Waiting Service are intended solely for the use of the subscriber of this service. Resale of this information is prohibited. (T)

A13.76.3 Rates and Charges¹

- A. The following rate is for Internet Call Waiting Service only and is in addition to the applicable monthly rate for exchange access line service and any other service with which this service is associated.
1. Residence

	Monthly Rate	USOC
	\$4.95	CWN
(a) Per Line		

Note 1: The monthly rate for ICW will be waived for the first thirty days of service.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.77 Voice Mail Calling Features Package a.k.a. Voice Mail Companion Services Package**

(T)

A13.77.1 Description of Service

- A. The Voice Mail *Calling Features* Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. A subscriber may select all or part of the services available in this package subject to the limitations specified in A13.77.2. All services available as part of this package are available on an individual basis. The following services are available as part of the Voice Mail *Calling Features* Package:

Call Forwarding Busy Line
Call Forwarding Don't Answer
Call Forwarding Don't Answer – Ring Control
Message Waiting Indication - Audible
Message Waiting Indication – Audible/Visual
Star 98 Access

(T)

A13.77.2 Regulations and Limitations of Service

- A. The following regulations and limitations apply:

1. All regulations and restrictions which normally apply to the services when they are individually provided also apply when they are provided as part of this package. Refer to the appropriate Section for restrictions, regulations and conditions that apply for each service ordered as part of this package.
2. All services are furnished only from central offices which have been arranged to provide these services. The services are provided subject to availability of facilities.
3. The Voice Mail *Calling Features* Package can be suspended as specified in Section A2. The monthly rate for this service does not apply for the suspension period.
4. The Voice Mail *Calling Features* Package is available to individual line residence subscribers.
5. The Voice Mail *Calling Features* Package must include one and only one of the Call Forwarding Don't Answer services. In addition, a customer must select Call Forwarding Busy Line and/or Star 98 Access and may select only one Message Waiting Indication service.
6. Service Charges as provided in Section A4 apply for the Voice Mail *Calling Features* Package.

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(T)

(T)

A13.77.3 Rates and Charges

- A. The Voice Mail *Calling Features* Package is offered at the following rate:

1. Per line equipped

	Monthly Rate	USOC
(a) Residence	\$2.00	S98PK

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A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)**A42.2 ISDN - Residence Service (IRS) (Cont'd)****A42.2.5 Optional Features (Cont'd)****A. Feature Availability (Cont'd)****2. (Cont'd)****p. (Cont'd)**

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard. Once the customer hangs up, the network will monitor the busy/idle status of both lines every forty-five seconds for up to thirty minutes. If during the queuing process both lines become idle, the customer is alerted that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed. If unanswered by the customer the alerting will repeat every five minutes until answered, or for the remainder of the thirty minute monitoring interval. Multiple numbers may be placed in queue. The first idle number will be connected first. Both the customer and the called party may originate and receive calls without affecting the call return feature status.

- q. Selective Call Forwarding** - Allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list. (T)

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to be forwarded.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified.

- r. Call Block** - This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by preselecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to **Selective Call Forwarding** and/or **Personalized Ring 6** and the same telephone numbers appear on those screening lists, Call Block will take precedence. (T)

This feature will not work if the incoming call is from a telephone number in a hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified.

- s. Personalized Ring 6** - This feature provides an alerting to the subscribing customer for up to six specific telephone numbers. (T)

The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted. Calls from the telephone numbers not included on the screening list will produce a normal ring.

When a telephone number on the **Personalized Ring 6** screening list also appears on the **Selective Call Forwarding** list, the **Selective Call Forwarding** will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked. (T)

The customer's line will not produce an alert if the incoming call is from a telephone number in a hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified.

- t. Repeat Dialing** - Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

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A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)**A42.2 ISDN - Residence Service (IRS) (Cont'd)****A42.2.5 Optional Features (Cont'd)**

C. Rates and Charges (Cont'd)

1. Optional Features (Cont'd)

- b. Optional Circuit Switched Features for use with non-EKTS or EKTS CPE (Cont'd)
- (9) Conference, Drop, Hold and Transfer¹

	Installation Charge	Monthly Rate	USOC
(a) Per user profile	\$1.00	\$2.00	DS1FN
(10) Six-Way Conference, Drop, Hold and Transfer ¹			
(a) Per user profile	1.00	12.00	LLY6P
(11) Speed Calling			
(a) Per user profile	1.00	3.00	LLZSU
(12) Visual Message Waiting Indicator			
(a) Per PDN	1.00	.50	LLAVP
(13) Audible Message Waiting Indicator (5ESS/EWSD)			
(a) Per PDN	1.00	.50	MWW
(14) Additional Call Appearance, PDN or DN ²			
(a) each	1.00	.75	DS1FG
(15) Call Tracing			
(a) Per user profile ³	1.00	3.50	NST
(b) Per successful trace, per occasion	1.00	-	NA
(c) Denial of Per Activation	-	-	HBG
(16) Call Return (5ESS/EWSD)			
(a) Per user profile ³	1.00	3.50	NSS
(17) <i>Selective</i> Call Forwarding			(T)
(a) Per user profile ³	1.00	2.50	NCE
(18) Call Block			
(a) Per user profile ³	1.00	3.50	NSY
(19) <i>Personalized Ring 6</i>			(T)
(a) Per user profile ³	1.00	2.50	NSK
(20) Repeat Dialing (5ESS/EWSD)			
(a) Per user profile ³	1.00	3.50	NSQ
(21) Automatic Line/Direct Connect			
(a) Per DN per user profile (5ESS/DMS)	1.00	.75	M6GN9
(22) Selective Call Acceptance			
(a) Per user profile (5ESS/DMS)	1.00	2.00	M6K16
(23) Station Restriction - Denied Origination ³			
(a) Per user profile	1.00	1.00	M6LOA
(24) Redirecting Number Delivery – No rate (Provisioning USOC: DS1RD)			

Note 1: Only one type of Conference, Drop, Hold and Transfer is allowed per terminal.

Note 2: Additional Call Appearances on PDN or Secondary-Only DN - First Appearance will appear on all sets where these numbers appear.

Note 3: Feature to be applied per DN on EWSD.

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(N)

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GENERAL SUBSCRIBER SERVICE TARIFF FOR THE STATE OF NORTH CAROLINA**EXPLANATION OF SYMBOLS**

When changes are made in any tariff page, a revised page will be issued canceling the tariff page affected; such changes will be identified through the use of the following symbols:

- (B) To signify rates established under bond
- (C) To signify a changed regulation or tariff
- (D) To signify discontinued rate, regulation or text
- (I) To signify increase in rate
- (M) To signify a move from one page to another with no change to text, regulation or tariff
- (N) To signify new rate and/or new regulation, and/or new text
- (O) To signify obsolete rate, regulation or text
- (R) To signify reduction in rate
- (S) To signify matter already appearing in another part of the tariff and repeated for clarification
- (T) To signify a change in text but no change in rate or regulation
- (U) To signify USOC added or changed only
- (V) To signify vintaged tariff

The preceding symbols will apply except where additional symbols are identified at the bottom of an individual page or at the beginning or end of a section or paragraph.

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(T)

9-1-1 PinPoint Service	(T)
AccuPulse Service	(T)
AdReach Service	(T)
AdWatch Service	(T)
Area Plus Service/Plan	(T)
Back-Up SM Line	(T)
BellSouth Answers	(T)
BellSouth Business Choice	(T)
BellSouth Business Plus Service/Plan	(T)
BellSouth Business Products/Services	(T)
BellSouth Choice Rewards Program	(T)
BellSouth Enhanced Solutions SM Service	(T)
BellSouth Essentials Package	(T)
BellSouth PSP Rewards Plan	(T)
BellSouth Select Business ^{TM/SM} Cards/Program	(T)
BellSouth Select Cards/Program	(T)
BellSouth Solutions Package/Plan	(T)
BusyConnect Service	(M)(T)

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BusyConnect Service	(T)
Complete Choice Plan/Option/Service	(T)
CourtesyComplete Service	(T)
CrisisLink Service	(T)
Custom Advantage ^{TM/SM} Package	(T)
DAB Service	(T)
Data Answers SM Package	(T)
Digital ESSX Service	(T)
Digital Passport SM Service	(T)
ESSX Service	(T)
FastAccess Internet Service	(T)
FlexServ Service	(T)
LightGate Service	(T)
MegaLink Service	(T)
MemoryCall Service	(T)
MultiServ Service	(T)
PreferredPack Plan	(T)
Premium Answers SM Package	(T)
Premium Plus Answers SM Package	(T)
Prestige Service	(T)
Privacy Manager Service	(T)
(DELETED)	(D)
PulseLink Service	(T)
QuikComplete Service	(T)
RightTouch Service	(T)
RingMaster Service	(T)
(DELETED)	(D)
Saver SM Service	(M)(T)
Small Business Select Program	(T)
SMARTGate Service	(T)
SMARTLine Service	(T)
SMARTPath Service	(T)
SMARTRing Service	(T)
Stylist Service	(T)
SynchroNet Service	(T)

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The REAL White Pages	(T)
The REAL Yellow Pages	(T)
TouchStar Service	(T)
Unlimited Answers SM Plan	(T)
Unlimited Plus Answers SM Plan	(T)
Value Answers SM Package	(T)
Value Plus Answers SM Package	(T)
Visual Director Service	(T)
WatchAlert Service	(T)
WatsSaver Service)	(T)
Winning Choice SM Package	(T)
ZipCONNECT Service	(T)
	(M)

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A3. BASIC LOCAL EXCHANGE SERVICE**A3.3 Monthly Exchange Rates (Cont'd)****A3.3.5 PreferredPack Plan****A. Description of Service**

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.5.2.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
 - A13.9 Call Waiting **ID**, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access (T)
 - A13.19 Caller ID, Call Return (T)
 - A13.47 Message Waiting Indication (T)
 - A13.70 Privacy **Manager** service (T)

B. Regulations and Limitations of Service

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A3.3.5.A.3.
2. All rules, regulations and limitations specified in the Tariff sections listed in A3.3.5.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package. (T)
5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A3.3.5.A.3 preceding unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the PreferredPack plan.

		Suspend Rate	Monthly Rate	USOC PAMA5	(T) (D)
(a)	Per plan package (DELETED)	\$6.50	\$28.00		

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A3. BASIC LOCAL EXCHANGE SERVICE**A3.3 Monthly Exchange Rates (Cont'd)****A3.3.6 2 Pack Plan****A. Description of Service**

1. The 2 Pack Plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.5.2.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9	Call Waiting ID , Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access	(T)
A13.19	Caller ID	(T)
A13.47	Message Waiting Indication	

B. Regulations and Limitations of Service

1. The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A3.3.6.A.3, but the customer must select Call Waiting **ID** and Caller ID. (T)
2. All rules, regulations and limitations specified in the sections listed in A3.3.6.A.3 apply to the respective features/services requested as part of this package. (T)
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the 2 Pack Plan can not take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in A3.3.6.A.3 preceding unless specifically allowed by the terms of the special promotion.
6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the 2 Pack Plan.

		Suspend Rate	Monthly Rate	USOC
(a)	Per plan package	\$6.50	\$22.00	PAMA6

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.19 TouchStar Service (Cont'd)**

(T)

A13.19.3 Regulations and Limitations of Service

A. The following limitations apply:

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within a TouchStar service equipped office or between TouchStar service equipped offices when connected via Common Channel Signaling System 7. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service capable offices. (T)
2. TouchStar service basic features are available to single party customers who have rotary or Touch-Tone service, unless otherwise specified following. Busyconnect service will not work with rotary dial service in most offices. Caller ID - Basic and Caller ID are available to single party residence and business customers including lines equipped with rotary (grouping) arrangements. Enhanced Caller ID and Enhanced Caller ID with Call Management are available only to business customers with non-hunting lines or on the last line of a series completion arrangement. Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Centrex Type Services customers. (T)
3. With the exception of Calling Name/Number Delivery Blocking, these features cannot be offered on Centrex Type Services, Toll Terminals, Trunks (including PBX Trunks), Radio Common Carrier lines, Interexchange Access Connections, Cellular Mobile Carrier lines, Access Line Service For Payphone Service Provider lines or SmartLine Service lines. (T)
4. Calling Name/Number Delivery Blocking - Per Line is available, upon request, to the following types of service: single line residence and business, Centrex Type Services, PBX Trunks, PTAS Lines. Calling Name/Number Delivery Blocking - Per Call is available to the following types of service: single line residence and business, PBX Trunks, Toll Terminals, Centrex Type Services, Access Line Service For Payphone Service Provider lines or SmartLine Service lines. (T)
5. A Secondary Service Charge will apply as stated in Section A4, when TouchStar service features other than Calling Name/Number Delivery Blocking - Per Line are ordered subsequent to initial installation of service. No Secondary Service Charge will apply for the establishment of, or changes associated with, Calling Name/Number Delivery Blocking. No Secondary Service Charge will apply for the following situations: Upgrades from Caller ID Basic to Caller ID, Enhanced Caller ID or Enhanced Caller ID with Call Management, upgrades from Caller ID to Enhanced Caller ID or Enhanced Caller ID with Call Management and upgrades from Enhanced Caller ID to Enhanced Caller ID with Call Management. The service charge waiver will apply to situations in which the upgrade is the only service order activity. (T)
6. Neither Caller ID - Basic, Caller ID, Enhanced Caller ID nor Enhanced Caller ID with Call Management can be provisioned with FX, FCO, DPA, Dual Service or Basic 911 service arrangements. (T)
7. The Company will deliver all numbers, unless blocked by the calling party, subject to technical limitations, including telephone numbers associated with Non-published Listing Service as described in Section A6. (T)
8. Telephone numbers and/or names transmitted via Caller ID - Basic, Caller ID, Enhanced Caller ID and Enhanced Caller ID with Call Management are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited. (T)
9. The Company will work with law enforcement and at-risk parties (non-profit, tax exempt, private and public social welfare agencies such as domestic violence intervention agencies) to address concerns arising from the provision of Caller ID as described herein, including, but not limited to the provision of a permanent blocking arrangement on those agencies' lines. (T)
10. TouchStar service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (T)
11. Per use Call Return, per use Repeat Dialing, per use Call Tracing, denial of per use Call Return, denial of per use Repeat Dialing and denial of per use Call Tracing are available to the following types of service where facilities permit: single line residence, single line business, multi-line residence, multi-line business and PBX trunks. (T)
12. Refer to A13.33 for discounts applicable to the subscription rate of selected multiple features for residence customers. (T)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.33 Multi-Feature Discount Plan

A13.33.1 Description

- A. The Multi-Feature Discount Plan (MFDP) is a packaging option which offers residence customers reduced monthly rates on selected optional network vertical services when a minimum purchase requirement of two features is met. Features included in the Multi-Feature Discount Plan are as follows:

Custom Calling Services

- Call Waiting
- Call Waiting **ID**
- Call Forwarding Variable
- Three-Way Calling
- Speed Calling (8 code)
- Speed Calling (30 code)
- Customer Control of Call Forwarding Busy Line
- Customer Control of Call Forwarding Don't Answer
- Remote Access - Call Forwarding Variable
- Three-Way Calling with Transfer

(T)

Prestige Communications Service

- User Transfer/Conferencing ¹
- User Transfer/Conferencing/Call Pickup ¹
- User Transfer/Conferencing/Call Pickup/Call Hold ¹
- User Transfer/Conferencing/Call Hold ¹
- Speed Calling 6
- Speed Calling 30
- Call Waiting
- Call Forwarding Variable

(T)

Ringmaster Service

- RingMaster I
- RingMaster II

(T)

TouchStar Service

- Call Return
- Repeat Dialing
- Call Tracing
- Call Block
- Selective** Call Forwarding
- Personalized Ring 6**
- Caller ID - Basic
- Caller ID
- Anonymous Call **Blocking**

(T)

(T)

(T)

(T)

Note 1: Each of these Basic Feature Groups is considered as a single feature for determination of applicable discount.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.62 Reserved for Future Use

A13.63 Reserved for Future Use

A13.64 Reserved for Future Use

A13.65 Uniform Call Distribution (UCD)

A13.65.1 General

- A. Uniform Call Distribution (UCD) provides an even distribution of incoming calls among the individual main station lines of a hunt group and requires Circular Hunt.

A13.65.2 Regulations

- A. UCD is furnished from technically capable central offices. This feature is provided subject to the availability of facilities.

A13.65.3 Rates and Charges

- A. A Secondary Service Charge as specified in Section A4 will apply in addition to the rates and charges following when no other service is a part of the request. (T)

B. Features

- 1. Uniform Call Distribution

	Installation Charge	Monthly Rate	USOC
(a) Per Group	\$220.00	\$9.10	A6TNA
(b) Per Main Station Line in Group	3.60	-	A6VNA

A13.66 Reserved for Future Use

A13.67 Reserved for Future Use

A13.68 Reserved for Future Use

A13.69 Reserved for Future Use

A13.70 Privacy Manager Service

(T)

A13.70.1 Description of Service

- A. Privacy *Manager* service works with Caller ID to assist the subscriber in screening and answering unidentified calls. Depending on the customer-provided Caller ID display equipment used by the subscriber, unidentified calls are those calls which are typically identified by Caller ID display units as unavailable, unknown, blocked or private. Privacy *Manager* service intercepts unidentified calls (calls in which the caller's name and number is blocked or those in which the calling information cannot be delivered) before the subscriber's telephone rings and requires the caller to reveal his identity in order to complete the call. When the caller states their name or company in response to Privacy *Manager* service prompts, the subscriber's telephone rings and displays "Privacy *Manager*" on Caller ID units. If the subscriber answers the call, Privacy *Manager* service plays back the caller's recorded name or company name and the subscriber must either press 1 to accept the call, press 2 to reject the call, or press 3 to send a 'do not solicit' message which asks the caller to add the subscriber's name to the 'do not call list'.

B. Unidentified calls are processed by Privacy *Manager* service as follows:

- 1. Calling Name and Number Blocked by the Caller - Privacy *Manager* service intercepts the call and the caller is asked to press 1 to deliver their calling name and number. Privacy *Manager* service will transmit the call to the subscriber with the name and number unblocked, or, if the caller does not press 1 and continues to hold, the caller is asked to state their name or company and press 1. The call is terminated before the subscriber's telephone rings if the caller does not unblock delivery of his name and number or state his name.

(T)

(T)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.72 Inter-Switch Simplified Message Desk Interface (Cont'd)****A13.72.3 Rates and Charges**

- A. Applicable service charges as specified in Section A4 will be incurred in addition to the rates and charges following. Rates and charges for other features and services utilized by the subscriber will also apply. (T)
- B. Features

1. Inter-Switch Simplified Message Desk Interface - Analog¹

	Monthly Rate	USOC
(a) Per Link (1200 bps)	\$ 2,325.00	AVBL1
(b) Per Link (2400 bps)	2,675.00	AVBL2
(c) Per Link (4800 bps)	3,605.00	AVBL4
(d) Per Link (9600 bps)	5,290.00	AVBL9
2. Inter-Switch Simplified Message Desk Interface - Digital ²		
(a) Per Link (9600 bps)	5,700.00	AVBD9
3. SS7 Point Code for MWI		

	Nonrecurring Charge	USOC
(a) Per Point Code	\$6,800.00	AVBLM

A13.73 Reserved For Future Use**A13.74 Reserved For Future Use****A13.75 Reserved For Future Use****A13.76 Internet Call Waiting Service****A13.76.1 Description of Service**

- A. Internet Call Waiting Service (ICW) allows customers to manage their incoming calls while logged onto the Internet. When a customer is on the Internet with ICW software running and receives a call, a small window pops up on the computer screen which displays the name and number of the caller (if available) and four disposition options are offered for the call. Those options are as follows:
1. Accept the Call: This option terminates the Internet session. The user then must wait for the phone to ring to pick up the call.
 2. Send the call to Voice mail: This option sends the caller to voice mail if the ICW subscriber has voice mail.
 3. Place the Call on Hold: With this option the subscriber can generate a network announcement to the caller to please hold while the subscriber completes the current call.
 4. Forward the Call: The subscriber can route the call to another pre-selected phone number
 5. Ignore the call/Time-out: If the subscriber fails to choose a disposition option within 24 seconds, the time-out condition will occur and the pop-up screen will go away. The caller will hear continuous ringing until he hangs up. This is the default option for customers who do not subscribe to Voice Mail.

A13.76.2 Regulations and Limitations of Service

- A. The following regulations and limitations apply:

1. ICW Service is provided subject to the availability of facilities.
2. ICW Service is available to single and multi-line residence customers.
3. ICW Service only offers incoming call management options when the subscriber is online with an Internet service provider.
4. ICW Service is not compatible with Privacy *Manager service*, ISDN, ADSL, Prestige, FCO or FX service. (T)

Note 1: Appropriate Private Line service charges apply.

Note 2: Appropriate SynchroNet service charges apply. (T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.77 Voice Mail Calling Features Package a.k.a. Voice Mail Companion Services Package

(T)

A13.77.1 Description of Service

- A. The Voice Mail *Calling Features* Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. A subscriber may select all or part of the services available in this package subject to the limitations specified in A13.77.2. All services available as part of this package are available on an individual basis. The following services are available as part of the Voice Mail *Calling Features* Package:

(T)

- Call Forwarding Busy Line
- Call Forwarding Don't Answer
- Call Forwarding Don't Answer – Ring Control
- Message Waiting Indication - Audible
- Message Waiting Indication – Audible/Visual
- Star 98 Access

A13.77.2 Regulations and Limitations of Service

- A. The following regulations and limitations apply:

(T)

1. All regulations and restrictions which normally apply to the services when they are individually provided also apply when they are provided as part of this package. Refer to the appropriate section for restrictions, regulations and conditions that apply for each service ordered as part of this package.
2. All services are furnished only from central offices which have been arranged to provide these services. The services are provided subject to availability of facilities.
3. The Voice Mail *Calling Features* Package can be suspended as specified in Section A2. The monthly rate for this service does not apply for the suspension period.
4. The Voice Mail *Calling Features* Package is only available to individual line residence and business subscribers.
5. The Voice Mail *Calling Features* Package must include one and only one of the Call Forwarding Don't Answer services. In addition, a customer must select Call Forwarding Busy Line and/or Star 98 Access and may select only one Message Waiting Indication service.
6. Service Charges as provided in Section A4 apply for the Voice Mail *Calling Features* Package.

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(T)

(T)

(T)

A13.77.3 Rates and Charges

- A. The Voice Mail *Calling Features* Package is offered at the following rate:

1. Per line equipped

	Monthly Rate	USOC
(a) Residence	\$2.00	S98PK
(b) Business	8.00	S98CP

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.78 BellSouth Essentials Package

A13.78.1 Description of Service

- A. The BellSouth Essentials component provides a package of network features/services for residence customers. The component consists of all the features/services listed in B. following.
- B. The rates specified herein entitle a residence subscriber to unlimited use of the features/services specified following from the listed sections:
 - A13.9 Call Waiting
 - A13.19 Call Return
 - A13.77 Voice Mail *Calling Features* Package

A13.78.2 Regulations and Limitations of Service

- A. The BellSouth Essentials component is only available to individual line residence subscribers.
- B. All rules, regulations and limitations specified in the Tariff sections listed in A13.78.1.B apply to the respective features/services requested as part of this package. In addition, the rules, regulations and limitations specified in A13.9.7 and A13.47 apply to Star 98 Access and Message Waiting Indication features requested as part of this package.
- C. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
- D. Service charges specified in Section A4 do not apply for transactions involving only the addition of, deletion of or changes to features/services requested as part of this package.
- E. Existing customers of the BellSouth Essentials component can not take advantage of special promotions for the BellSouth Essentials component or any of the features/services specified in A13.78.1.B preceding unless specifically allowed by the terms of the special promotion.

A13.78.3 Rates and Charges

- A. The following monthly rate applies for the BellSouth Essentials component in addition to the *monthly* rates for the features/services listed in A13.78.1.B preceding.
 - 1. Per component package

	Monthly Rate	USOC
(a) Package savings credited to customer per residence line equipped	-\$2.35	999MC ¹

Note 1: The USOC 999VM should be used if the line is also equipped with BellSouth Voice Mail Service.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.17 Feature Packages

A113.17.1 The Feature Package

(Obsoleted January 9, 2004, Type 4. Not available for new installations, additions or on transfers of service to a new location.)

A. Description of Service

1. This feature package provides a package of Custom Calling Services, TouchStar services, and other network features/services for residence customers.
2. The rate specified herein entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9	Call Waiting ID , Three-Way Calling, Call Forwarding Busy Line ¹ , Call Forwarding Don't Answer ¹ (with or without Ring Control), Star 98 Access ¹	(T)
A13.19	Caller ID, Call Return	(T)
A13.47	Message Waiting Indication ¹ (Audible or Audible/Visual)	
A13.70	Privacy Manager service	(T)

B. Regulations and Limitations of Service

1. This feature package is only available to residence subscribers. A residence subscriber may select any compatible combination of the features/services listed in A113.17.1.A.2.
2. This feature package is not available with a line provided as part of any Complete Choice service or plan, a line specified as Message Rate or Measured Service, or a line equipped with the BellSouth Essentials package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. All rules, regulations and limitations specified in the sections listed in A113.17.1.A.2 apply to the respective features/services provided as part of this package. The nonrecurring programming fee does not apply for Privacy Director service provided as part of this package.
5. The Multi-Feature Discount Plan (MFDP) specified in Section A13.33 applies for MFDP-eligible features/services provided as part of this feature package.
6. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing unit of this feature package by adding, deleting or changing features/services requested as part of the package.
7. Existing customers of this feature package can not take advantage of special promotions for this feature package or any of the features/services specified in A113.17.1.A.2 preceding unless specifically allowed by the terms of the special promotion.
8. This feature package can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

C. Rates and Charges

1. The following monthly rate applies for this feature package.

	Monthly Rate	USOC
(a) Per feature package, per line	\$17.00	PAMA1 ¹ or PAMA2

Note 1: The PAMA1 USOC must be used to provision the plan when one or more of the features/services footnoted in A113.17.1.A.2 are included in this feature package.

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