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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.1 ESSX Service (Obsoleted, See Section A112.)

### A12.2 Reserved for Future Use

### A12.3 Reserved for Future Use

### A12.4 Assigned Centrex Type Services Telephone Numbers without Facilities

#### A12.4.1. General

- A. Assigned telephone numbers without facilities will be provided to meet growth requirements of a Centrex Type Services subscriber and any associated ISDN service. These telephone numbers will be assigned to the subscriber's common block without being associated with a working station line and will be converted to active station lines as requested by the subscriber.

#### A12.4.2. Terms and Conditions

- A. The assignment of telephone numbers and the sequence of numbers assigned to a Centrex Type Services subscriber's system will be made at the discretion of the Company.
- B. The service is furnished subject to the availability of telephone numbers.
- C. The Company does not guarantee to provide consecutive telephone numbers.
- D. Calls to these assigned telephone numbers will be routed to intercept common recorded announcement facilities as indicated in the Guidebook Section for the subscriber's Centrex Type Services system.
- E. Telephone numbers furnished herein retain their status until associated with an active station line at which time the service assumes rates and charges applicable to the appropriate Centrex Type Services station line.
- F. These assigned telephone numbers will not be available for manipulation utilizing ECAS, DECAS, Customer Control, or BellSouth Centrex Control capabilities.
- G. Listings will not be provided with these assigned telephone numbers.
- H. These telephone numbers will be billed at the following rates until utilized on an active Centrex Type Services station line.
- I. A Secondary Service Charge applies per occasion for the assignment of any quantity of telephone numbers at the same time. A Secondary Service Charge does not apply when a working telephone number is converted to an Assigned Telephone Number.
- J. The Company will make every effort to insure the correct assignment and control of Assigned Centrex Type Services Telephone Numbers Without Facilities. The Company's liability for any damages or harm that may occur as the result of incorrect assignment or control of these numbers shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.

(T)

#### A12.4.3. Rates and Charges

- A. Assigned Centrex Type Services Telephone Numbers Without Facilities
  - 1. Assigned Telephone Numbers

	Installation Charge	Monthly Rate	USOC
(a) Per Telephone Number Assigned	\$ 1.00	\$ .15	ATNCS

### A12.5 Electronic Tandem Switching Features (Obsoleted, See Section A112.)

### A12.6 Reserved for Future Use

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.7 Direct-Inward-Dialing (DID) Service

#### A12.7.1 General

- A. DID service permits calls incoming to a PBX system, Telephone Answering Service, or other Customer Premises Equipment requiring out-pulsing-of-digits from the network to reach a specific station line without the assistance of an attendant. DID service is provided subject to the availability of facilities and telephone numbers and other conditions as specified in Sections A2 and A15.
- B. The rates specified herein are in addition to the rates shown elsewhere in the Guidebook for the services with which this offering is associated (e.g. central office PBX trunks, access lines, etc.)
- C. DID service is optionally available with Identified Outward Dialing (IOD) service and includes central office switching equipment necessary for in-dialing from the network directly to stations associated with customer premises switching equipment. Subscribers to DID service will be required to maintain an adequate number of DID trunks as determined by the Company in order to provide "quality" grade of service and prevent Network degradation.
- D. The service must be provided on all lines in a trunk group arranged. Where DID is required on more than one group of trunks or central office lines, each such group shall be considered as a separate DID service.
- E. It is the Company's policy to arrange DID numbers in blocks of twenty (20) consecutive numbers where facilities permit. A customer may request DID numbers arranged in a non-consecutive manner. In that case, the installation charge in A12.7.2.A.1. (a) applies in addition to the rates found in A12.7.2.A.1. (c) for Non-Consecutive DID numbers. When a number is removed from an existing consecutive DID group, the installation charge and monthly rates for Non-Consecutive DID apply to the remaining numbers. Where the equipment configuration requires the assignment of blocks of telephone numbers or where the customer requests telephone numbers held in reserve for future use, rates and charges as shown A12.7.2 are applicable for each unused group of telephone numbers or Non-Consecutive number(s).
- F. When equipment or service of a special type arrangement is requested and provided, rates and charges are based on costs involved to meet the individual requirements of each case.
- G. Operational characteristics of interface signals between the Company-provided facilities and the customer-provided switching equipment must conform to the Terms and Conditions the Company considers necessary to maintain proper standards of service as specified in other sections of this Guidebook.
- H. The Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer *or* authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- I. Listings will be provided in accordance with the Terms and Conditions of Section A6 for PBX trunks. DID numbers furnished herein are not entitled to listings without charge.

(C)

(C)

**Pages 2.1 and 2.2 are hereby deleted in their entirety and removed from this Guidebook**

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### **A12.7 Direct-Inward-Dialing (DID) Service (Cont'd)**

#### **A12.7.1 General (Cont'd)**

- J. Automatic Intercept Service (AIS) for a disconnected non-listed DID telephone number will be provided at the rate shown in A12.7.2.A, where facilities permit. AIS will provide a referral from the disconnected non-listed DID telephone number to the corresponding new telephone number for a maximum period of twelve months. (M1)
- All switching systems provided this service must be arranged to provide for the intercepting of reserved, idle and/or unassigned station numbers. (M1)
- 1. Calls to vacant, non-working and reserved numbers will be routed to the Customer Premises Equipment for handling. On incoming calls from the network to invalid numbers or restricted stations in DID equipped Customer Premises Equipment only two methods of intercept are acceptable: Attendant or Recorded Announcement. Due to the network irregularities that can be caused, no form of tone intercept is permitted. (M1)
- K. At the discretion of the Company, subject to operating limits and the availability of facilities, DID service may be provided outside the customer's normal serving central office. Where a DID trunk group is served from a central office other than the customer's normal serving central office, the appropriate mileage rates for Foreign Exchange or Foreign Central Office service, per DID trunk will apply. (M1)
- L. In addition to the rates and charges specified in A12.7.2, appropriate service connection, move and change charges are applicable to the establishment or rearrangement of trunks and numbers in connection with providing DID service. (M1)
- M. Installation charges for DID central office switching equipment are not applicable if the customer presently subscribes to DID service and changes the type of customer premises switching equipment or if the customer subscribes to Centrex-CU service which has DID as a feature and changes to another type of customer premises switching equipment with DID service. The following provisions apply:
  - 1. The customer must maintain at least the same level of DID service requirements. (M1)
  - 2. The replacing customer premises equipment must be served by the same central office as the existing customer premises equipment. (M1)
  - 3. Central office switching equipment additions or modifications must not be required in order to provide DID service to the replacing customer premises switching equipment. (M1)
  - 4. Rates and charges are applicable to additional DID service requirements which exceed the customer's existing level of DID arrangements. (M1)

(M2)

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.7 Direct-Inward-Dialing (DID) Service (Cont'd)

#### A12.7.2 Rates and Charges

##### A. Central Office Components

###### 1. Direct-Inward Dialing (DID) Service

		Installation Charge	Monthly Rate	USOC	
		\$150.00	\$ 90.00	NDZ	(I)
(a)	Establish trunk group and provide first group of 20 DID numbers	<b>\$150.00</b>	<b>\$ 90.00</b>	NDZ	(I)
(b)	Each additional group of 20 DID numbers	<b>14.50</b>	<b>90.00</b>	ND4	(I)
(c)	Non-Consecutive DID Numbers, each number <sup>1</sup>	<b>2.20</b>	<b>21.00</b>	ND5	(I)
(d)	DID Trunk Termination, each Inward Only Trunk <sup>2</sup>	<b>87.25</b>	<b>260.00</b>	NDT	(I)
(e)	DID Trunk Termination, each Combination Trunk with Call Transfer <sup>2,3</sup>	<b>250.00</b>	<b>428.00</b>	NCT	(I)
(f)	Multi-frequency (MF) Signaling option, each trunk <sup>4</sup>	<b>-</b>	<b>-</b>	S5MBD	
(g)	Dual Tone Multi-frequency (DTMF) Signaling option, each trunk <sup>4</sup>	<b>-</b>	<b>-</b>	S5DBD	
(h)	Automatic Intercept Service, per number referred <sup>5</sup>	<b>16.00</b>	<b>-</b>	ND1	
(i)	Group of 20 Reserved Numbers, each group <sup>6</sup>	<b>150.00</b>	<b>75.00</b>	NDV	
(j)	Reserved Non-Consecutive DID numbers, each <sup>1</sup>	<b>2.20</b>	<b>.20</b>	ND6	

**Note 1:** Rates and charges apply to each working number in an individual or non-sequential group or in a group of less than twenty numbers. The installation charge in (a) above applies for the establishment of the first group of consecutive or non-consecutive numbers.

**Note 2:** In addition to the rates and charges for the DID Trunk Termination, rates and charges for DID PBX Trunks or NARs as specified in Section A3 apply as appropriate.

**Note 3:** Combination Trunks with the Call Transfer feature are only provisioned where facilities permit.

**Note 4:** Provides faster signaling on DID PBX trunks or NARs. The choice of signaling alternative depends on the customer's premises equipment.

**Note 5:** Provides automatic referral of calls from a disconnected non-listed DID number to a corresponding new number for a maximum of twelve months. AIS is available only where facilities permit.

**Note 6:** Installation charge applies if customer does not currently have Direct-Inward-Dialing service.

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### **A12.8 Identified-Outward-Dialing (IOD) from Customer-Premises Located Switching Systems**

#### **A12.8.1 General**

- A.** The service is optionally available with DID service and is furnished subject to the availability of facilities within the customer's normal central office area and other conditions as specified in Sections A2 and A15.
- B.** The service includes the central office equipment necessary for identification of outgoing toll messages and billing of toll messages by station number and furnished subject to the on-premises equipment being arranged for IOD service.
- C.** The service must be provided on all Direct Outward Dialing trunks or lines in a group arranged with IOD service.
- D.** Where Identified-Outward-Dialing is requested on more than one group of trunks or lines, each such group shall be considered as a separate IOD service.
- E.** The minimum contract period for the service is three years. In case of discontinuance or reduction of service within the minimum contract period, a basic termination charge as shown in Section A12.8.2, reduced by 1/36 for each full month of service provided, shall be applied.
- F.** When equipment or service of a special type is requested and provided, rates and charges based on the additional costs involved to meet the individual requirements of each case at the time of occurrence.
- G.** Operational characteristics of interface signals between the Company-provided facilities and the customer-provided equipment must conform to the terms and conditions the Company considers necessary to maintain proper standards of service.
- H.** The Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer *or* authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

(C)

#### **A12.8.2 Rates**

- A.** Central Office Equipment
  - 1. Identified-Outward-Dialing for:<sup>2,3</sup>

		Basic		
		USOC		
	Installation Charge	Monthly Rate	Termination Charge	
(a)	Identified-Outward-Dialing Service for the first 10 trunks in a group, with a minimum charge of 10 trunks, including a data link	\$601.00	\$274.65	\$6,500.00
(b)	Identified-Outward-Dialing Service for the eleventh trunk in a group through the 50th trunk, per trunk	60.25	27.70	650.00
(c)	Identified-Outward-Dialing Service for the 51st trunk and each subsequent trunk in a group, per trunk	24.00	6.90	165.00

**Note 1:** The changes on this page are the result of the restructure of this Section.

**Note 2:** The above rates and charges are in addition to the rates and charges for other service or facilities with which this service is associated.

**Note 3:** Basic Termination Charge liability – 36 months.

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**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.9 Prestige Communications Package (PCP) (Obsoleted, See Section A112.)** (M)

**A12.10 Prestige Single Line Service (PSLS) (Obsoleted, See Section A112.)** (M)

**A12.11 Reserved for Future Use** (M)

**A12.12 Customized Dialing Package (CDP) (Obsoleted, See Section A112.)** (M)

**A12.13 Digital ESSX Service (Obsoleted, See Section A112.)** (M)

**A12.14 Prestige Deluxe Service (Obsoleted, See Section A112.)** (M)

**A12.15 ESSX Multi-Account Service (Obsoleted, See Section A112.)** (M)

**A12.16 Prestige Communications Service (PCS)** (M)

**A12.16.1 General** (M)

- A. PCS provides central office calling features furnished from Electronic Central Office equipment located in Company buildings. Access arrangements available to PCS are individual Business exchange lines, trunks and exchange lines extended to foreign central offices/foreign exchanges. It is offered on a single or multiple access arrangement basis as a customer option and may be provided subject to the availability of facilities. All access arrangements in PCS will have the same subscriber responsibility. Exchange access arrangements in PCS must have the same type of service, e.g., must be either flat, measured or message service. (M)
- B. PCS service requires one basic feature group per access arrangement and the basic feature group selected may vary among multiple access arrangements. Optional feature groups are only available in conjunction with a basic feature group and will be offered on a per access arrangement equipped basis. (M)
- C. PCS is not available to access arrangements equipped with ESSX Service or Centrex Service, Outward WATS Service, and/or 800 Service. PCS basic and optional feature groups are not compatible with existing Custom Calling Services described in Section A13. (M)
- D. The billing record of any local or toll calls on access arrangements using PCS service will not be affected by the application of the features of this service. (M)
- E. Some PCS features may require touch-tone signaling. The rates and charges for touch-tone service are in addition to PCS rates and charges. (M)
- F. The quality of transmission for calls utilizing PCS Call Forwarding features or the User Transfer/Conferencing feature may vary depending on the distance and routing involved. The Company makes no representation as to the quality of the transmission of such calls. (M)
- G. Suspension of PCS service is not allowed. (M)
- H. The minimum service period for PCS is one month commencing with the date of installation of the service. (M)
- I. Feature availability and/or operation is dependent upon the type of serving central office and/or the current generic program. (M)

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.16 Prestige Communications Service (PCS) (Cont'd)

#### A12.16.2 Service Description

##### A. Basic Features

###### 1. User Transfer/Conferencing<sup>1,2</sup>

A user of this feature may hold an in-progress call and complete a second call while maintaining privacy from the first call, or may add on the previously held call for a three-way conference. The feature also allows an incoming call to be transferred to another access arrangement.

###### 2. Call Pickup<sup>1</sup>

This feature allows a PCS user the ability to answer a call which has been directed to another PCS access arrangement within the same call pickup group by dialing a code. Multiple call pickup groups are allowed with PCS service.

###### 3. Call Hold<sup>1,3</sup>

A user of this feature can place any established call on hold by depressing the switchhook and dialing a code. This frees the access arrangement to originate another call.

##### B. Optional Features

###### 1. Speed Calling 6<sup>1</sup>

This feature provides a PCS user the ability to place a call by dialing a code plus one digit, to any one of six telephone numbers preprogrammed by the customer on an individual access arrangement.

###### 2. Call Waiting<sup>1</sup>

This feature signals a PCS user that is on an existing call that another call is waiting. Cancel Call Waiting provides the ability to deactivate the Call Waiting feature on a per call basis and is included with Call Waiting where available. Call Waiting may be provided on individual access arrangements that are not in rotary (arranged for hunting) or on the last access arrangement in a rotary hunt group.

###### 3. Call Forwarding Variable<sup>1</sup>

This feature provides a PCS user the ability to have all incoming calls forwarded to a different telephone number by dialing a code and the telephone number where calls are to be forwarded. Ring Reminder provides a short burst of ringing on an access arrangement in the call forwarded state when a call is placed to the telephone number which has been forwarded.

###### 4. Call Forwarding Don't Answer<sup>1</sup>

This feature provides a PCS user the ability to automatically forward all calls that encounter a don't answer condition, after a preselected interval, to an alternate telephone number. This feature is in operation on a continuous basis and cannot be activated or deactivated by the customer. Due to technical limitations, the actual interval before a don't answer call is forwarded may vary slightly from the preset value. The interval and destination telephone number are specified by the customer at the time the feature is ordered. Changes in either the destination telephone number or the forwarding interval must be requested from the Company by service order.

###### 5. Call Forwarding Busy Line<sup>1</sup>

When the called access arrangement is busy, this feature automatically routes all calls to either a different subscriber's telephone number or a different telephone number for the same subscriber located on a different premises from the Call Forwarding Busy Line provisioned premises. The destination telephone number is specified by the customer at the time this feature is ordered. A change in the destination telephone number must be requested from the Company by service order. Call Forwarding Busy Line shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment of Rotary Line Service.

###### 6. Speed Calling 30<sup>1</sup>

This feature provides a PCS user the ability to place a call by dialing a code plus two digits, to any one of thirty telephone numbers preprogrammed by the customer on an individual access arrangement.

**Note 1:** This feature is inherent in most customer provided PBX's. Under certain conditions, the PBX feature may take precedence over, alter, or preclude the use of this PCS feature.

**Note 2:** Due to technological limitations, User Transfer includes Conferencing.

**Note 3:** Due to technological limitations, User Transfer/Conferencing is required with Call Hold.

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.16 Prestige Communications Service (PCS) (Cont'd)

(M)

#### A12.16.3 Rates and Charges

(M)

The following rates and charges are for PCS service only and are in addition to the applicable service charges, monthly rates and nonrecurring charges for access arrangements and other services or equipment with which it is associated.

(M)

	Business	USOC	
<b>A. PCS Service Terminations</b>			(M)
1. Single access arrangement in PCS			(M)
(a) (DELETED)			(M)
(b) Business, each	-	<b>MBWSL</b>	(M)
2. Multiple access arrangements in PCS			(M)
(a) (DELETED)			(M)
(b) (DELETED)			(M)
(c) Business, first access arrangement	-	<b>MBWM1</b>	(M)
(d) Business, each additional access arrangement	-	<b>MBWM2</b>	(M)
<b>B. Monthly Rates - Basic Feature Groups</b>			(M)
1. User Transfer/Conferencing			(M)
(a) Per access arrangement	<b>\$5.00</b>	<b>ELY2N</b>	(M)
2. Call Pickup			(M)
(a) Per access arrangement	<b>1.00</b>	<b>E3PPA</b>	(M)
3. User Transfer/Conferencing and Call Pickup			(M)
(a) Per access arrangement	<b>5.50</b>	<b>EBY32</b>	(M)
4. User Transfer/Conferencing and Call Hold			(M)
(a) Per access arrangement	<b>6.00</b>	<b>EBY33</b>	(M)
5. User Transfer/Conferencing, Call Pickup and Call Hold			(M)
(a) Per access arrangement	<b>7.00</b>	<b>EBY48</b>	(M)
<b>C. Monthly Rates - Optional Feature Groups</b>			(M)
1. Speed Calling 6			(M)
(a) Per access arrangement	<b>2.90</b>	<b>ESTPA</b>	(M)
2. Call Waiting			(M)
(a) Per access arrangement	<b>4.85</b>	<b>E6HPA</b>	(M)
3. Call Forwarding Variable			(M)
(a) Per access arrangement	<b>2.90</b>	<b>EATPA</b>	(M)

**Note 1:** This feature is inherent in most customer provided PBX's. Under certain conditions, the PBX feature may take precedence over, alter, or preclude the use of this PCS feature.

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.16 Prestige Communications Service (PCS) (Cont'd)

#### A12.16.3 Rates and Charges (Cont'd)

##### C. Monthly Rates - Optional Feature Groups (Cont'd)

	Business	USOC	
4. Call Forwarding Don't Answer			(M)
(a) Per access arrangement	\$3.25	E9GPA	(M)
5. Call Forwarding Busy Line			(M)
(a) Per access arrangement	3.25	EVBPA	(M)
6. Speed Calling 30			(M)
(a) Per access arrangement	5.35	ESFPA	(M)
7. Speed Calling 6 and Call Waiting			(M)
(a) Per access arrangement	7.00	EBY2S	(M)
8. Speed Calling 6 and Call Forwarding Variable			(M)
(a) Per access arrangement	5.20	EBY2T	(M)
9. Speed Calling 6 and Call Forwarding Don't Answer			(M)
(a) Per access arrangement	5.55	EBY2U	(M)
10. Speed Calling 6 and Call Forwarding Busy Line			(M)
(a) Per access arrangement	5.55	EBY2V	(M)
11. Call Waiting and Call Forwarding Variable			(M)
(a) Per access arrangement	7.00	EBY2W	(M)
12. Call Waiting and Call Forwarding Don't Answer			(M)
(a) Per access arrangement	7.30	EBY2X	(M)
13. Call Forwarding Variable and Call Forwarding Don't Answer			(M)
(a) Per access arrangement	5.55	EBY2Y	(M)
14. Call Forwarding Variable and Call Forwarding Busy Line			(M)
(a) Per access arrangement	5.55	EBY2Z	(M)
15. Call Forwarding Don't Answer and Call Forwarding Busy Line			(M)
(a) Per access arrangement	5.85	EBY21	(M)
16. Speed Calling 6, Call Waiting and Call Forwarding Variable			(M)
(a) Per access arrangement	8.50	EBY34	(M)
17. Speed Calling 6, Call Waiting and Call Forwarding Don't Answer			(M)
(a) Per access arrangement	8.80	EBY35	(M)
18. Speed Calling 6, Call Forwarding Variable and Call Forwarding Don't Answer			(M)
(a) Per access arrangement	7.25	EBY3L	(M)
19. Speed Calling 6, Call Forwarding Variable and Call Forwarding Busy Line			(M)
(a) Per access arrangement	7.25	EBY3M	(M)

**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS****A12.16 Prestige Communications Service (PCS) (Cont'd)**

(M)

**A12.16.3 Rates and Charges (Cont'd)**

(M)

**C. Monthly Rates - Optional Feature Groups (Cont'd)**

(M)

	<b>Business</b>	<b>USOC</b>	
20. Speed Calling 6, Call Forwarding Don't Answer and Call Forwarding Busy Line			(M)
(a) Per access arrangement	<b>\$ 7.50</b>	<b>EBY3P</b>	(M)
21. Call Waiting, Call Forwarding Variable and Call Forwarding Don't Answer			(M)
(a) Per access arrangement	<b>8.80</b>	<b>EBY36</b>	(M)
22. Call Forwarding Variable, Call Forwarding Don't Answer and Call Forwarding Busy Line			(M)
(a) Per access arrangement	<b>7.50</b>	<b>EBY37</b>	(M)
23. Speed Calling 6, Call Waiting, Call Forwarding Variable and Call Forwarding Don't Answer			(M)
(a) Per access arrangement	<b>10.45</b>	<b>EBY49</b>	(M)
24. Speed Calling 6, Call Forwarding Variable, Call Forwarding Don't Answer and Call Forwarding Busy Line			(M)
(a) Per access arrangement	<b>9.25</b>	<b>EBY4A</b>	(M)

**D. Service Charges**

(M)

1. Establishment of Service			(M)
a. When established at the same time as the associated access arrangement(s), no additional service charge is applicable.			(M)
b. When established subsequent to the establishment of the associated access arrangement(s), service charges as specified in Section A4 apply.			(M)
2. Feature Changes or Additions			(M)
a. Service charges as specified in Section A4 are applicable to the following changes in an established PCS.			(M)
(1) Change or addition of optional feature(s) to an existing Prestige Communications service arrangement.			(M)
(2) Changes to the customer specified parameters associated with Prestige Communications service Call Forwarding Don't Answer.			(M)
(3) Changes to the customer specified parameters associated with Prestige Communications service Call Forwarding Busy Line.			(M)
(4) Changes in the Call Pickup group assignment of an access arrangement.			(M)

**A12.17 Digital Electronic Tandem Switching Features (Obsoleted, See Section A112.)**

(M)

**A12.18 ESSX ISDN Service (Obsoleted, See Section A112.)**

(M)

**A12.19 Reserved For Future Use**

(M)

**A12.20 MultiServ Service (Obsoleted, See Section A112.20)**

(M)

**A12.21 MultiServ PLUS Service (Obsoleted, See Section A112.21)**

(M)

**A12.22 MultiServ Multi-Account Service (MMAS) (Obsoleted, See Section A112.22)**

(M)

**A12.23 Reserved for Future Use**

(M)

**A12.24 Reserved for Future Use**

(M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service

(T)(M)

#### A12.25.1 General

(M)

- A. BellSouth Centrex service provides an arrangement of switching equipment and station lines for intercommunicating among the station lines and for connection through the local and long distance message network to other subscribers on a dial basis. BellSouth Centrex service is furnished from central office equipment located on Company premises and associated facilities arranged to provide the following basic service capabilities/features.
  - 1. Exchange and long distance message network calls may be made to station lines by dialing the number associated with that station line or attendant position. (M)
  - 2. Exchange and long distance message network calls may be made from station lines via direct outward dialing. (M)
  - 3. Station-to-station intercommunication via two to ten-digit dialing between station lines of the subscriber's system. (M)
  - 4. Outgoing long distance message calls dialed by a station line will be identified by the seven-digit station number. Only calls billed to the subscriber by the Company will be provided this identification. (M)
  - 5. Touch-Tone service. (M)
  - 6. Common recorded announcement interception of calls to unassigned station numbers. (M)
- B. BellSouth Centrex service will be furnished to subscribers requesting one (1) or more station lines served by the same central office equipment. (T)(M)
- C. A subscriber's system may be comprised of the following components:
  - Common Equipment (M)
  - Station Lines (M)
  - Network Access Registers (M)
  - Optional Features (M)
- D. Access to the local and long distance message networks will be provided via Network Access Registers (NARs) at the rates and charges indicated in Section A3. (T)(M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(M)

#### A12.25.2 Terms and Conditions

(T)(M)

- A. BellSouth Centrex service is furnished subject to the availability of facilities and features from central office equipment located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions. (T)(M)
- B. Each system established must consist of a minimum of the Common Equipment, one (1) station line and one (1) Network Access Register. (M)
- C. A station line will be comprised of the Standard Features and the associated Station Link, which include access to the serving central office equipment. (M)
- D. BellSouth Centrex service will not be offered in a manner which provides for intercommunication only. (T)(M)
- E. Facilities may be used for direct connections between a subscriber's BellSouth Centrex service and other systems primarily for communication between stations of the two systems. Rates and charges for these connection facilities are specified in either Section A13 of this *Guidebook* or Section B3 of the Private Line *Guidebook*. Charges for access to Private Facilities as specified in A12.25.8.E are applicable. These facilities, connecting BellSouth Centrex service, may be arranged to provide completion of incoming or outgoing exchange and long distance message network through the subscriber's BellSouth Centrex service system to or from other systems, provided such connections to the exchange or long distance message network are only made one system at a time. (T)(M)
- F. Station lines may require customer-provided compatible terminal equipment. (M)
- G. If the subscriber of BellSouth Centrex service elects a Message Rate service, usage charges as specified in Section A3 are applicable on calls to locations outside the subscriber's system in addition to rates and charges in this and other *Guidebook* sections for BellSouth Centrex service and other associated services. Usage charges are not applicable on calls originated and terminated within the same BellSouth Centrex service system, unless the system is equipped with Assumed Dial '9', in which case any appropriate usage charges will be applicable. (T)(M)
- H. Suspension/Denial of Service - BellSouth Centrex service may be suspended or denied at the subscriber's request or at the instance of the Company. (T)(M)
  - 1. Full suspension of service at the request of the subscriber will be allowed on the Common Equipment, Station Links, and certain ISDN elements as indicated in A12.26.2 in a system at 50 percent of the rate regularly charged. Full suspension of a system requires that all Station Links and the ISDN elements indicated in A12.26.2 in a system be suspended. Standard Features and Optional Features outlined in Section A12 will be suspended at no recurring charge during the period of suspension unless otherwise noted. For BellSouth Centrex service, there is no time limitation for suspension of service. Other *Terms, Conditions* and Restrictions as outlined in Section A2 apply. Charges for restoration will be applicable as specified in Section A4. (T)(M)
  - 2. Partial suspension of service at the request of the subscriber will be allowed on selected Station Link(s) and certain ISDN elements indicated in A12.26.2 in a system at 50 percent of the rate regularly charged. Standard Features and Optional Features outlined in Section A12 associated with the Station Link(s) suspended will be suspended at no recurring charge during the period of suspension unless otherwise noted. For BellSouth Centrex service, there is no time limitation for suspension of service. Other *Terms, Conditions* and Restrictions as outlined in Section A2 apply. Charges for restoration will be applicable as specified in Section A4. (T)(M)
  - 3. Denial at the instance of the Company will be allowed for non-payment of rates and charges for BellSouth Centrex service and the associated services. Restoration charges will be applicable as specified in Section A4. (T)(M)

Pages 12.0.1 and 12.1 are hereby deleted in their entirety and removed from this Guidebook.

(N)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.2 Terms and Conditions(Cont'd)

- I. Listings will be furnished subject to the Rates, Terms and Conditions specified in Section A6. (T)
- J. Service charges, as specified in Section A4 apply to each station line in the same manner as for an individual business line and to all the subscriber's systems unless otherwise indicated. A Secondary Service Charge from Section A4 applies per occasion for the addition or change of a feature or features provided as part of the Standard Features element.
- K. BellSouth Centrex service installation charges are due on initial installation unless arrangements are made for Installment or Deferred Billing.
- L. For purposes of application of End User Common Line charges only, charges for BellSouth Centrex service station lines will be as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4.
- M. Concessions will not apply to BellSouth Centrex service except those allowed to Corporate Communication BellSouth Centrex service accounts.
- N. Service charges will not apply for the provision of Calling Number Delivery Blocking.
- O. During collection or distribution of the subscriber's ACD-NMR and/or Switch-Computer Application Interface (SCAI) Link data, due to faults or defects in telephone equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, except as outlined in A2.5.1.
- P. Customer Premises Equipment (CPE) and software for use with ACD and/or Switch-Computer Application Interface (SCAI) Link is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD Service render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- Q. A mixture of Flat Rate and Message Rate Local Exchange Service will not be allowed.
- R. BellSouth Centrex ISDN Service lines may be purchased out of A12.26 to be associated with BellSouth Centrex service. Terms and conditions of BellSouth Centrex service will apply to these BellSouth Centrex ISDN service lines except as otherwise stated in A12.26.  
BellSouth Centrex ISDN service lines may subscribe to compatible Optional Features from this Section.
- S. Expanded local serving Area Calling Plans which are available to BellSouth Centrex service subscribers in North Carolina include Community Caller Plus. Flat Rate and Measured Rate (Community Caller Plus) service available to the subscriber are outlined in Section A3.
- T. Calling Number Delivery Blocking - Per Call is an inherent capability on a BellSouth Centrex service Station Line. If the subscriber chooses to utilize the Calling Number Delivery Blocking - Permanent, Per Line feature, the subscriber may select that feature from the Standard Features List appropriate for the serving central office switch. If the subscriber wishes to switch from one version of the feature to the other, no Service Charges from Section A4 will be applicable.
- U. Specific name and location data associated with BellSouth Centrex service station lines, if requested, will be provided to the Company by the subscriber. The Company is not responsible for any issues that may arise from inaccurate data. In the event any claim is brought against the Company in connection with any errors or omissions in name and location data, the Company's liability shall be limited to one month's service for the BellSouth Centrex service station line or station lines involved.

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.3 Unconditional Satisfaction Guarantee

- A. If the subscriber is not completely satisfied with BellSouth Centrex service within ninety (90) days of the earliest effective billing date, all payments will be handled as indicated in this paragraph. (M)
  - 1. The following charges will be refunded: (M)
    - a. Nonrecurring and recurring charges (up to ninety days recurring billing) for rate elements as specified in this Section for BellSouth Centrex service. (M)
    - b. Service charges from Section A4. (M)
  - 2. The following charges will not be refunded: (M)
    - a. End User Common Line charges as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4. (M)
    - b. Usage Charges from Section A3. (M)
  - 3. Customer-provided equipment acquired for use with BellSouth Centrex service will not be included in this plan. (M)
  - 4. Other facilities, features, and services not located in this Section will not be included in this plan. (M)
  - 5. This guarantee will not apply to transfers of service, moves, conversions, or renewal of Payment Plan and/or Rate Stability Plan. (M)
  - 6. BellSouth Centrex service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction. (M)
  - 7. Subscribers requesting an extension of the ten (10) day disconnection interval to accommodate installation of a replacement product/service, will be billed the recurring rates applicable to the subscriber's system when installed for that period, not to exceed six (6) months. (M)
  - 8. Subscribers must retain continuous service beyond the ninety (90) days utilizing other **Company** services. (T)(M)
  - 9. Cancellation charges will not apply to BellSouth Centrex service disconnected under this plan. (M)

#### A12.25.4 Intercept of Calls

- A. Rerouting of calls that cannot be completed to the number originally dialed will be offered either standard Intercept or Automatic Number Referral. (M)
  - 1. Intercept - Incoming calls from the exchange and long distance message networks to unassigned station numbers are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service. (M)
 

Intercommunicating calls to unassigned station numbers are intercepted by central office recorded announcement equipment which is common to all subscriber's BellSouth Centrex service systems served out of the same office. The announcement states that the number is not in service and advises that the attendant should be consulted or the caller should check the number. (M)
  - 2. Automatic Number Referral - Incoming calls to a telephone number that has been disconnected or changed may be routed to a mechanized announcement that tells the calling party that they have not reached the number they dialed, the reason the number is not in service and the new number to call, if available. Telephone numbers for station lines that are listed in the Company's Listing Information System will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. Telephone numbers for station lines not listed in the Company's Listing Information System may be provided Automatic Number Referral with charges from A12.25.12 applicable per telephone number referred. (M)

**Page 14.1 is hereby deleted in its entirety and removed from this Guidebook.**

(N)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(M)

#### A12.25.5 Conversions

(M)

- A. MultiServ service, MultiServ PLUS service, ESSX Service, Digital ESSX service and ESSX-1 service will be converted to BellSouth Centrex service as follows. Conversions will be based on the Company's standard provisioning intervals. A12.25.5 only applies to the conversion of existing service and is not meant to apply to the provision of new service.
  - 1. Nonrecurring charges from this Section will not apply. (M)
  - 2. Termination Liability/Cancellation Charges for original service will not apply. (M)
  - 3. Service charges from Section A4 will not apply. (M)
- B. Deletions, changes, additions, and rearrangements of a subscriber's station lines and/or features will be performed subsequent to conversion to BellSouth Centrex service as follows.
  - 1. Changes, additions, or rearrangements for station lines and/or optional features:
    - a. Nonrecurring charges from this section will apply. (M)
    - b. Service charges from Section A4 will apply. (M)
- C. Subscribers of BellSouth Centrex service, upon the conversion of the central office facilities from one switch type to another, must convert to corresponding switch type features.
  - 1. Conversion will be within thirty (30) days of the central office conversion. (M)
  - 2. Nonrecurring charges from this section will not apply. (M)
  - 3. Cancellation charges for original service will not apply. (M)
  - 4. If subscriber had a Rate Stability Plan in effect, it will continue uninterrupted. (M)
  - 5. Service charges from Section A4 will not apply. (M)
  - 6. Changes, additions, or rearrangements:
    - a. Nonrecurring charges from this Section will apply. (M)
    - b. Service charges from Section A4 will apply. (M)
- D. Conversions will not be allowed on suspended service. (M)

#### A12.25.6 Payment Schedules

(M)

##### A. General

(M)

- 1. BellSouth Centrex service is offered at the rates and charges indicated in this Section. (M)
- 2. The subscriber may choose from the Payment Plans and Rate Stability Plans as offered in this Section. (M)
- 3. The rates applicable for the Common Equipment and Station Links must be under the same Payment Plan. (M)
- 4. The rates for the Common Equipment indicated in this section may be stabilized for 12, 24, 36, 48<sup>1</sup>, or 60<sup>1</sup> months, as selected by the subscriber, with a Rate Stability Plan under the *terms and conditions* in this Section. (T)(M)
- 5. Subscribers will have the BellSouth Centrex service Common Equipment rates indicated in this Section stabilized for their chosen Payment Plan and Rate Stability Plan period. Stabilized rates will not be subject to Company initiated increases for the duration of the stabilized period. Rates for the Station Links, Standard Features, Optional Features, and other rate elements in this section associated with BellSouth Centrex service will not be increased for the Rate Stability Plan period associated with the Common Equipment. Decreases for any rate element will automatically flow through to all customers. (M)
- 6. Except as indicated in 5, the Common Equipment Payment Plan recurring rate will be applicable for the length of the Rate Stability Plan period subject to the Cancellation Charge indicated in C. Station Links, Standard Features, and Optional Features may be added or removed without the application of a Cancellation Charge. (T)(M)
- 7. Subscribers may apply for rates developed and offered via a Contract Service Arrangement as specified in Section A5. (M)

**Note 1:** Effective September 1, 2013, payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service. (M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.6 Payment Schedules (Cont'd)

##### B. Expiration of Rate Stability Plan Period

1. BellSouth Centrex service subscribers may upon the expiration of their contract choose either a. or b.

- Enter into a new contract mutually agreeable to the Customer and the Company. If Customer enters a new contract with a Rate Stability Plan of 24 months or greater, Company shall waive one month of the Common Equipment rate for each year of the new Rate Stability Plan period. This waiver does not apply to conversions of other services to BellSouth Centrex service; or* (C)
- Accept service on a month-to-month basis, at the rates shown below. If the customer makes no election, the Company will continue to provide service on a month-to-month basis, at the rates shown below.* (C)

##### Month-to-Month Rates

###### (1) Common Equipment

Upon expiration of Customer's Centrex Service contract, the Common Equipment rate(s) set forth in such contract shall continue to apply on a month-to-month basis. (N)

###### (2) Standard Features and Optional Features

Upon expiration of Customer's Centrex Service contract, the rate(s) for Standard Features and Optional Features set forth in this service publication, as amended from time to time, shall apply on a month-to-month basis. (N)

###### (3) Station Links (includes all configurations), Each

Upon expiration of Customer's Centrex Service contract, the following rates for Station Links shall apply, as applicable. (N)

	Payment Plans Monthly Rates Month-to-Month				
	Plan 1	Plan 2	Plan 3	Plan 4	Plan 5
Flat Rate	\$31.40	\$29.40	\$28.15	\$26.90	\$25.65
Community Caller Plus Rate	31.40	29.40	28.15	26.90	25.65

See paragraph A12.25.6.B.1.c. for available Station Link Configurations and their associated USOCs. (N)

##### c. Station Link Configurations

	USOC	Community	Caller
	Flat Rate	Plus Rate	
(1) Station Links	M4LFA	M4LCA	(N)
(2) Station Links for 800 Service Termination	M4LFB	M4LCB	(N)
(3) Station Links Terminated on Electronic Business Sets (DMS-100 only)			(N)
PSET	M4LFC	M4LCC	(N)
M5009	M4LFD	M4LCD	(N)
M5209	M4LFE	M4LCE	(N)
M5112	M4LFF	M4LCF	(N)
M5312	M4LFG	M4LCG	(N)
M5008	M4LFT	M4LCT	(N)
M5208	M4LFU	M4LCU	(N)
M5216	M4LFV	M4LCV	(N)
M5316	M4LF3	M4LC3	(N)
(4) Station Links Equipped with Caller ID	M4LFH	M4LCH	(N)
			(M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.6 Payment Schedules (Cont'd)

##### B. Expiration of Rate Stability Plan Period (Cont'd)

1. BellSouth Centrex service subscribers may upon the expiration of their contract choose either a. or b. following. (Cont'd)

c. Station Link Configurations (Cont'd)

		USOC	(N)
		Community Caller	
		Flat Rate	Plus Rate
(5)	Station Links Equipped Caller ID and Message Waiting Lamp Indication (DMS-100 only)	M4LFW	M4LCW (N)
(6)	Station Links Equipped for Message Waiting Lamp Indication (DMS-100 only)	M4LFJ	M4LCJ (N)
(7)	Station Links For Provision in a Different Serving Wire Center	M4LFM	M4LCM (N)
(8)	Station Links For Provision in a Different Serving Wire Center for Electronic Business Sets (DMS-100 only)		
	PSET	M4LFO	M4LCO (N)
	M5009	M4LFP	M4LCP (N)
	M5209	M4LFQ	M4LCQ (N)
	M5112	M4LFR	M4LCR (N)
	M5312	M4LFS	M4LCS (N)
	M5008	M4LF4	M4LC4 (N)
	M5208	M4LF5	M4LC5 (N)
	M5216	M4LF6	M4LC6 (N)
	M5316	M4LF7	M4LC7 (N)
(9)	Station Links For Provision in a Different Serving Wire Center for 800 service Termination		
	PSET	M4LFZ	M4LCZ (N)
(10)	Station Links Terminated on MegaLink service, MegaLink Light Service, MegaLink Plus service, LightGate service, or Equivalent Services	M4LF9	M4LC9 (N)
(11)	Station Links Terminated on MegaLink service, MegaLink Light Service, MegaLink Plus service, LightGate service, or Equivalent Services for 800 service Termination	M4LF2	M4LC2 (N)
(12)	Station Links Terminated on Electronic Business Sets (DMS-100 only)		
	6320	CENFJ	CENCJ (N)
	6320 For Provision in Different Serving Wire Center	CENFK	CENCK (N)
(13)	Station Links Terminated on Electronic Business Sets (DMS-100 only)		
	6310	CENBA	CENBD (N)
	6310 For Provision in Different Serving Wire Center	CENBE	CENBH (N)
2.	BellSouth Centrex service subscribers may at any time during their selected Payment Plan and Rate Stability Plan period choose another Payment Plan with a Common Equipment monthly rate equal to or greater than their current Common Equipment rate and a Rate Stability Plan period equal to or greater than the amount of time remaining on their existing Rate Stability Plan period. The new rates will be the currently effective Guidebook rates. If the subscriber is within the last six months of his Rate Stability Plan Period, the waiver described in <i>A12.25.6.B.1.a</i> is applicable.		(T)(M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.6 Payment Schedules (Cont'd)

C. Cancellation Charges	(M)
1. The following charges are incurred when a complete removal of a BellSouth Centrex service system occurs prior to the expiration of the Rate Stability Plan.	(M)
The subscriber's Rate Stability Plan cancellation charge will be the total amount of the BellSouth Centrex service Common Equipment monthly rate committed to by the subscriber for the remaining months of his Payment Plan and Rate Stability Plan period.	(M)
2. Cancellation charges may be applicable whether the disconnection occurs at the subscriber's request or at the instance of the Company.	(M)
D. Additions	(M)
A BellSouth Centrex service subscriber may add station lines and/or any feature/capability to the existing system at any time during the period of service.	(M)
E. Disconnects	(M)
When a portion of a subscriber's BellSouth Centrex service is disconnected, the expiration date of the Common Equipment Rate Stability Plan will not be affected.	(M)
F. Transfer of Contract	(M)
Service may be transferred to a new subscriber at the same location upon prior written concurrence by the new subscriber as specified in Section A2.	(M)
G. Deferred Payment	(M)
Nonrecurring charges may be deferred as specified in Section A2 or extended under Installment Billing as specified in Section A4.	(M)
H. Prepayment	(M)
Recurring charges may be prepaid as specified in Section A2.	(M)
I. Service Migration and Early Termination Charges	(M)
If Customer migrates a AT&T Centrex Service or Service Component (referred to as the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service (referred to as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:	(M)
1. the Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months;	(M)
2. the Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; and	(M)
3. the Replacement Service is installed at the same Customer sites as the Terminated ILEC Service.	(M)
It is at the Company's sole discretion whether a product change satisfies these requirements.	(M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.7 Moves of Service

##### A. Moves of Service

1. A BellSouth Centrex service subscriber may move a system within the same jurisdiction (the locations in the state within which the Company is authorized to operate). Service may be moved within the same central office or to another central office. All offices may not have the same feature capabilities. (M)
2. For complete moves within the same central office:
  - a. Cancellation charges will not apply. (M)
  - b. Rate Stability Plan in effect will continue uninterrupted. (M)
  - c. Nonrecurring charges from this section will not apply. (M)
  - d. A change of telephone number is not required. If a change in telephone number is requested, all nonrecurring charges (except charges for station lines) apply as if for a new installation. (M)
  - e. Service Charges from Section A4 will apply. (M)
  - f. Changes, additions and/or rearrangements:
    - Nonrecurring charges from this Section will apply. (M)
    - Service charges from Section A4 will apply. (M)
3. For complete moves to another central office:
  - a. Cancellation charges will not apply. (M)
  - b. Rate Stability Plan in effect will continue uninterrupted. (M)
  - c. Nonrecurring charges from this Section apply as for a new system (M)
  - d. Service Charges from Section A4 will apply. (M)
  - e. Changes, additions and/or rearrangements:
    - Nonrecurring charges from this Section will apply. (M)
    - Service charges from Section A4 will apply. (M)
4. For partial moves within the same central office:
  - a. Nonrecurring charges from this Section will not apply. (M)
  - b. Service Charges from Section A4 will apply. (M)
  - c. Changes, additions and/or rearrangements:
    - Nonrecurring charges from this Section will apply. (M)
    - Service Charges from Section A4 will apply. (M)
5. For partial moves to another central office:
  - a. Nonrecurring charges from this Section will apply. (M)
  - b. Service Charges from Section A4 will apply. (M)
  - c. Changes, additions and/or rearrangements:
    - Nonrecurring charges from this Section will apply. (M)
    - Service charges from Section A4 will apply. (M)

Page 17.1 is hereby deleted in its entirety and removed from this Guidebook. (N)

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.8 Common Rates and Charges

##### A. General

1. Each BellSouth Centrex service system consists of the Common Equipment, Station Lines, NAR(s), and any selected Optional Features. The Common Equipment and Station Links must be under the same Payment Plan.
2. A station line will be comprised of the Standard Features and the associated Station Link or the equivalent. The maximum number of features on a station line will be based on the limitations of the switching equipment serving the subscriber.
  - a. The rates and charges specified herein for station lines and bridged links are applicable to each station line location and bridged link location, respectively, to which a customer-provided instrument can be connected.
  - b. Rates for the station lines of BellSouth Centrex service subscribers will be based on the following criteria:
    - Station lines (Station Link and Standard Features) selected.
    - The appropriate Optional Features requested.
  - c. Where station lines are extended to a premises served by a central office other than the central office providing the telephone number, the interoffice channel will be provided at the rates in D. Rates for the BellSouth Centrex service station links will apply for the link from the distant central office to the subscriber's premises.
  - d. Exchange Access
    - Exchange Access is provided by means of Network Access Registers. Usage charges may apply.
    - Presubscription of a Carrier of Preference is specified in Section 13 of the Interstate Access Services Tariff.
3. Installation Charges
  - a. Installation charges apply as specified, when a rate element is added or changed. These charges apply in addition to other applicable nonrecurring charges.
  - b. One or more rate elements may be provided at the same time and in such instances the specified installation charge will apply for each rate element provided.
4. Additional Listings apply as specified in Section A6.
5. Service Charges apply as specified in Section A4 to service establishment, moves and changes of BellSouth Centrex service.
6. Credits and Surcharges

Credits and surcharges as described following will apply for all BellSouth Centrex service systems. A credit that is equivalent to the F.C.C. End User Common Line charge will be applied to each station line. A surcharge that is equivalent to the F.C.C. End User Common Line charge will be applied to each Network Access Register.
7. Centrex PRI Conversions

Customers may elect to convert existing PRI to Centrex PRI, and vice versa. This is considered an inside move and service rearrangement charges apply (as indicated in A42.3.4.G). Applicable charges for 5ESS switch type include Type 1 (as indicated in A42.3.4.G.1.a) and Premise Visit (as indicated in A42.3.4.G.3.a) per access line converted. Applicable charges for DMS-100 switch type include Type 1 (as indicated in A42.3.4.G.1.a), Type 2 (as indicated in A42.3.4.G.1.b) and Premise Visit (as indicated in A42.3.4.G.3) per access line converted.

(T)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(M)

#### A12.25.8 Common Rates and Charges (Cont'd)

(M)

##### B. Training Charges

(M)

###### 1. *Terms and Conditions*

(T)(M)

a. The Common Equipment charges in A12.25.9 include initial training as indicated following for training performed during normal business hours. Normal business hours are Monday through Friday, excluding legal holidays, from 8 a.m. to 5 p.m. All subsequent or additional training or training outside of normal business hours will be at charges indicated in 2.

Payment Plan	Hours of Initial Training Included	
1	4	(M)
2	4	(M)
3	8	(M)
4	8	(M)
5	16	(M)

b. Rates in this Section apply to charges for training provided by employees of the Company. Certain Company agents, not employees of the Company, may provide end user training under separate charges.

(M)

##### 2. Rates and Charges

(M)

###### (1) Training - subsequent, additional, or outside of normal business hours

(M)

(a) Per hour	Nonrecurring Charge	USOC
	\$ 75.00	CCXAT

##### C. Service Bridged Links (Extensions)

(M)

These rates and charges are applicable for Station Links bridged in the subscriber's serving wire center:

(M)

		Payment Plans <sup>4</sup>					USOC	(T)(M)
		Plan 1	Plan 2	Plan 3	Plan 4	Plan 5		
1. Bridged Links <sup>1,2</sup>								
	(a) Located on different premises from station link on non-continuous property, each	\$ 16.40	\$ 14.40	\$ 13.15	\$ 11.90	\$ 10.65	M1FNX	(M)
	(b) Located on different premises from station link on same continuous property, each	16.40	14.40	13.15	11.90	10.65	M1FCX	(M)
2. Extended Bridged Links <sup>1,2,3</sup>								
	(a) Extended to different premises, different serving wire center, each	16.40	14.40	13.15	11.90	10.65	M1FEX	(M)
	<b>Note 1:</b> A maximum of three Bridged Links or Extended Bridged Links will be allowed per station line depending on the availability of facilities.							(M)
	<b>Note 2:</b> Some services and features are not compatible with the operation of Bridged Links or Extended Bridged Links. These services and features include, but are not limited to, BellSouth Centrex ISDN service Lines, Caller ID, Electronic Business Sets, and Message Waiting Lamp Indication.							(M)
	<b>Note 3:</b> When the different premises are served from a different serving wire center, rates and charges in A12.25.8.D also apply.							(M)
	<b>Note 4:</b> Effective September 1, 2013, payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service.							(T)(M)

**Page 19.1 through 19.4 are hereby deleted in their entirety and removed from this Guidebook.**

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.8 Common Rates and Charges (Cont'd)

		Installation Charge	Monthly Rate	USOC	
<b>D.</b>	Interoffice Channels				(M)
1.	Per Non-ISDN service channel				(M)
(a)	Each	\$ 240.00	\$ 30.00	<b>M1GBC</b>	(M)
(b)	Per mile	-	2.05	<b>M1GBM</b>	(M)
2.	Bridging <sup>1</sup>				(T)(M)
(a)	Per channel bridged	100.00	10.25	<b>M1GEB</b>	(M)
<b>E.</b>	Miscellaneous Terminations				(M)
These charges apply in addition to the rates and charges for the associated facilities in other sections of this Guidebook and other Company Guidebooks.					
1.	Dedicated Private Facility Access				(M)
a.	Trunk Side Termination				(M)
(1)	Analog Switch <sup>2</sup> (1AESS)				(T)(M)
(a)	Each termination	44.50	26.00	<b>CENA6</b>	(M)
(2)	Digital Switch <sup>2</sup> (DMS-100, 5ESS, EWSD <sup>®</sup> )				(T)(M)
(a)	Each termination	44.50	26.00	<b>CEND6</b>	(M)
2.	Miscellaneous Line Terminations				(M)
a.	800 Service				(M)
(1)	VFG/SFG <sup>2</sup> (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )				(M)
(a)	Each termination	51.00	.95	<b>M1H8T</b>	(M)
b.	OutWATS				(M)
(1)	VFG/SFG <sup>2</sup> (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )				(T)(M)
(a)	Each termination	51.00	14.00	<b>M1HOT</b>	(M)
3.	Digital Termination (1.544 Megabits) (DMS-100, 5ESS, EWSD <sup>®</sup> )				(M)
(1)	Per Termination				(M)
(a)	DS1 circuit, each <sup>2,3</sup>	77.00	350.00	<b>M1HD1</b>	(T)(M)
(b)	Per DS0 channel activated <sup>4</sup>	32.50	-	<b>M1HDO</b>	(T)(M)
<b>Note 1:</b> Applies only to Extended Bridged Links.					
<b>Note 2:</b> One installation charge applies when any number of terminations are installed at the same time, per occasion.					
<b>Note 3:</b> Recurring charges apply per DS1 circuit terminated regardless of the number of channels activated.					
<b>Note 4:</b> One installation charge applies when any number of DS0 channels of the same DS1 circuit are activated at the same time, per occasion, per same group.					

Page 20.0.1 through 20.2 are hereby deleted in their entirety and removed from this Guidebook.

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.8 Common Rates and Charges (Cont'd)

##### E. Miscellaneous Terminations (Cont'd)

###### 4. Primary Rate ISDN (PRI) Interface (DMS-100, 5ESS)<sup>1, 2, 7</sup>

###### (1) Per Termination on BellSouth Centrex service<sup>3</sup>

		Installation Charge	Monthly Rate	USOC	
(a)	Per interface for connection to other Centrex Type Services, each <sup>4</sup>	\$110.00	\$365.00	PR72X	(M)
(b)	Per interface for inter-exchange carrier, each <sup>4</sup>	110.00	365.00	PR73X	(M)
(c)	Per interface for connection to customer premises equipment, each <sup>4</sup>	110.00	350.00	PR74X	(M)
(d)	Per B channel activated, each <sup>5</sup>	29.00	-	PR7BX	(M)
(e)	BellSouth Centrex service PRI telephone number, each <sup>6</sup>	-	.20	PR7NA	(M)

**Note 1:** The PRI termination is only available to Flat Rate BellSouth Centrex service subscribers.

**Note 2:** This feature is not available to be provisioned or manipulated by BellSouth Centrex Control. It must be provisioned by the Company.

**Note 3:** Additional charges for ISDN Access Lines, D Channels, and inter-office channels will apply as indicated in A42.3, as appropriate. *Terms, conditions*, rates and charges for other associated features and services from this and other *Company service publications* will also apply.

**Note 4:** Recurring charges apply per PRI terminated regardless of the number of B Channels activated.

**Note 5:** The activation of all B Channels on the PRI facility is required.

**Note 6:** A PRI telephone number cannot be used to satisfy the one Station Line minimum required for the provision of a BellSouth Centrex service system.

**Note 7:** Centrex PRI conversion information is available in A12.25.8.A.

(M)

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(M)

(T)(M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.9 Common Equipment

A. The Common Equipment and Station Links must be under the same Payment Plan. (M)

1. The following charges are in addition to any applicable service line, move, change and installation charges provided for in other sections of this Guidebook. (M)
  - a. Common Equipment (M)

Installation	Rate Stability Plans <sup>2</sup>						USOC	
	Monthly Rates							
	Charge	12 Months	24 Months	36 Months	48 Months	60 Months		
(1) Standard common equipment, each							(M)	
(a) Payment Plan 1	\$ 600.00	\$ 115.00	\$ 60.00	\$ 50.00	\$ 40.00	\$ 30.00	M1ACS (M)	
(b) Payment Plan 2	600.00	325.00	235.00	200.00	165.00	130.00	M1ACS (M)	
(c) Payment Plan 3	600.00	695.00	515.00	460.00	405.00	350.00	M1ACS (M)	
(d) Payment Plan 4	600.00	1,725.00	1,200.00	1,085.00	965.00	850.00	M1ACS (M)	
(e) Payment Plan 5	600.00	3,000.00	2,200.00	1,900.00	1,650.00	1,400.00	M1ACS (M)	
(2) Common equipment customized by the Company at the subscriber's request, each <sup>1</sup>							(M)	
(a) Payment Plan 1	750.00	115.00	60.00	50.00	40.00	30.00	M1ACC (M)	
(b) Payment Plan 2	750.00	325.00	235.00	200.00	165.00	130.00	M1ACC (M)	
(c) Payment Plan 3	750.00	695.00	515.00	460.00	405.00	350.00	M1ACC (M)	
(d) Payment Plan 4	750.00	1,725.00	1,200.00	1,085.00	965.00	850.00	M1ACC (M)	
(e) Payment Plan 5	750.00	3,000.00	2,200.00	1,900.00	1,650.00	1,400.00	M1ACC (M)	

**Note 1:** A subscriber requested change from standard common equipment to customized common equipment will incur the difference between the two installation charges. (M)

**Note 2:** Effective September 1, 2013, payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service. (M)

Pages 22.1 and 22.2 are hereby deleted in their entirety and removed from this Guidebook.

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.10 Station Links

##### A. Rates and Charges

1. The Common Equipment and Station Links must be under the same Payment Plan.

		Payment Plans <sup>2</sup>					
		Plan 1	Plan 2	Plan 3	Plan 4	Plan 5	USOC
a.	Station Links						
	(1) Flat Rate						
	(a) Each	\$ 16.40	\$ 14.40	\$ 13.15	\$ 11.90	\$ 10.65	M4LFA
	(2) Community Caller Plus						
	(a) Each	16.40	14.40	13.15	11.90	10.65	M4LCA
b.	Station Links for 800 Service Termination						
	(1) Flat Rate						
	(a) Each	16.40	14.40	13.15	11.90	10.65	M4LFB
	(2) Community Caller Plus						
	(a) Each	16.40	14.40	13.15	11.90	10.65	M4LCB
c.	Station Links Terminated on Electronic Business Sets/PSET <sup>1</sup> (DMS-100 only)						
	(1) Flat Rate						
	(a) Each	16.40	14.40	13.15	11.90	10.65	M4LFC
	(2) Community Caller Plus						
	(a) Each	16.40	14.40	13.15	11.90	10.65	M4LCC
d.	Station Links Terminated on Electronic Business Sets/M5009 <sup>1</sup> (DMS-100 only)						
	(1) Flat Rate						
	(a) Each	16.40	14.40	13.15	11.90	10.65	M4LFD
	(2) Community Caller Plus						
	(b) Each	16.40	14.40	13.15	11.90	10.65	M4LCD
e.	Station Links Terminated on Electronic Business Sets/M5209 <sup>1</sup> (DMS-100 only)						
	(1) Flat Rate						
	(a) Each	16.40	14.40	13.15	11.90	10.65	M4LFE
	(2) Community Caller Plus						
	(a) Each	16.40	14.40	13.15	11.90	10.65	M4LCE

**Note 1:** Requires specific subscriber premises equipment.

**Note 2:** Effective September 1, 2013, payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service.

Pages 23.1 and 23.2 are hereby deleted in their entirety and removed from this Guidebook.

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.10 Station Links (Cont'd)

##### A. Rates and Charges (Cont'd)

###### 1. The Common Equipment and Station Links must be under the same Payment Plan. (Cont'd)

		Payment Plans <sup>2</sup>					USOC
		Plan 1	Plan 2	Plan 3	Plan 4	Plan 5	
f.	Station Links Terminated on Electronic Business Sets/M5112 <sup>1</sup> (DMS-100 only)						(M)
(1)	Flat Rate						(M)
(a)	Each	\$ 16.40	\$ 14.40	\$ 13.15	\$ 11.90	\$ 10.65	M4LFF (M)
(2)	Community Caller Plus	16.40	14.40	13.15	11.90	10.65	M4LCF (M)
(a)	Each						(M)
g.	Station Links Terminated on Electronic Business Sets/M5312 <sup>1</sup> (DMS-100 only)						(M)
(1)	Flat Rate						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LFG (M)
(2)	Community Caller Plus						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LCG (M)
h.	Station Links Terminated on Electronic Business Sets/M5008 <sup>1</sup> (DMS-100 only)						(M)
(1)	Flat Rate						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LFT (M)
(2)	Community Caller Plus						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LCT (M)
i.	Station Links Terminated on Electronic Business Sets/M5208 <sup>1</sup> (DMS-100 only)						(M)
(1)	Flat Rate						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LFU (M)
(2)	Community Caller Plus						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LCU (M)
j.	Station Links Terminated on Electronic Business Sets/M5216 <sup>1</sup> (DMS-100 only)						(M)
(1)	Flat Rate						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LFV (M)
(2)	Community Caller Plus						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LCV (M)

**Note 1:** Requires specific subscriber premises equipment.

**Note 2:** Effective September 1, 2013, payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service. (M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.10 Station Links (Cont'd)

##### A. Rates and Charges (Cont'd)

1. The Common Equipment and Station Links must be under the same Payment Plan. (Cont'd)

		Payment Plans <sup>6</sup>					
		Plan 1	Plan 2	Plan 3	Plan 4	Plan 5	USOC
k.	Station Links Terminated on Electronic Business Sets/M5316 <sup>1</sup> (DMS-100 only)						(M)
(1)	Flat Rate						(M)
(a)	Each	\$ 16.40	\$ 14.40	\$ 13.15	\$ 11.90	\$ 10.65	M4LF3
(2)	Community Caller Plus						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LC3
l.	Station Links Equipped with Caller ID <sup>1,2,3</sup>						(M)
(1)	Flat Rate						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LFH
(2)	Community Caller Plus						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LCH
m.	Station Links Equipped with Caller ID and Message Waiting Lamp Indication <sup>1,3,4</sup> (DMS-100 only)						(M)
(1)	Flat Rate						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LFW
(2)	Community Caller Plus						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LCW
n.	Station Links Equipped for Message Waiting Lamp Indication <sup>1,4</sup> (DMS-100 only)						(M)
(1)	Flat Rate						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LFJ
(2)	Community Caller Plus						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LCJ
o.	Station Links for Provision in a Different Serving Wire Center <sup>5</sup>						(M)
(1)	Flat Rate						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LFM
(2)	Community Caller Plus						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LCM
<b>Note 1:</b> Requires specific subscriber premises equipment. <b>Note 2:</b> This Station Link is required for all BellSouth Centrex Control station lines in the 1AESS, 5ESS, and EWSD® switches. <b>Note 3:</b> If Caller ID is desired, the Caller ID feature located in A12.25.21 should be provisioned. <b>Note 4:</b> Requires a metallic facility from the switch to the customer premises. <b>Note 5:</b> When the station link is served from a different serving wire center, rates and charges in A12.25.8.D also apply. <b>Note 6:</b> Effective September 1, 2013, payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service.							

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.10 Station Links (Cont'd)

##### A. Rates and Charges (Cont'd)

###### 1. The Common Equipment and Station Links must be under the same Payment Plan. (Cont'd)

		Payment Plans <sup>3</sup>					USOC
		Plan 1	Plan 2	Plan 3	Plan 4	Plan 5	
p.	Station Links for Provision in a Different Serving Wire Center for Electronic Business Sets/PSET <sup>1,2</sup> (DMS-100 only)						(M)
	(1) Flat Rate						(M)
	(a) Each	\$ 16.40	\$ 14.40	\$ 13.15	\$ 11.90	\$ 10.65	M4LFO (M)
	(2) Community Caller Plus						(M)
	(a) Each	16.40	14.40	13.15	11.90	10.65	M4LCO (M)
q.	Station Links for Provision in a Different Serving Wire Center for Electronic Business Sets/M5009 <sup>1,2</sup> (DMS-100 only)						(M)
	(1) Flat Rate						(M)
	(a) Each	16.40	14.40	13.15	11.90	10.65	M4LFP (M)
	(2) Community Caller Plus						(M)
	(a) Each	16.40	14.40	13.15	11.90	10.65	M4LCP (M)
r.	Station Links for Provision in a Different Serving Wire Center for Electronic Business Sets/M5209 <sup>1,2</sup> (DMS-100 only)						(M)
	(1) Flat Rate						(M)
	(a) Each	16.40	14.40	13.15	11.90	10.65	M4LFQ (M)
	(2) Community Caller Plus						(M)
	(a) Each	16.40	14.40	13.15	11.90	10.65	M4LCQ (M)
s.	Station Links for Provision in a Different Serving Wire Center for Electronic Business Sets/M5112 <sup>1,2</sup> (DMS-100 only)						(M)
	(1) Flat Rate						(M)
	(a) Each	16.40	14.40	13.15	11.90	10.65	M4LFR (M)
	(2) Community Caller Plus						(M)
	(a) Each	16.40	14.40	13.15	11.90	10.65	M4LCR (M)
	<b>Note 1:</b>	Requires specific subscriber premises equipment.					
	<b>Note 2:</b>	When the station link is served from a different serving wire center, rates and charges in A12.25.8.D also apply.					
	<b>Note 3:</b>	Effective September 1, 2013, payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service.					

Pages 26.0.1 through 26.3 are hereby deleted in their entirety and removed from this Guidebook.

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.10 Station Links (Cont'd)

##### A. Rates and Charges (Cont'd)

1. The Common Equipment and Station Links must be under the same Payment Plan. (Cont'd)

		Payment Plans <sup>3</sup>					USOC
		Plan 1	Plan 2	Plan 3	Plan 4	Plan 5	
t.	Station Links for Provision in a Different Serving Wire Center for Electronic Business Sets/M5312 <sup>1,2</sup> (DMS-100 only)						(M)
(1)	Flat Rate						(M)
(a)	Each	\$ 16.40	\$ 14.40	\$ 13.15	\$ 11.90	\$ 10.65	M4LFS (M)
(2)	Community Caller Plus						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LCS (M)
u.	Station Links for Provision in a Different Serving Wire Center for Electronic Business Sets/M5008 <sup>1,2</sup> (DMS-100 only)						(M)
(1)	Flat Rate						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LF4 (M)
(2)	Community Caller Plus						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LC4 (M)
v.	Station Links for Provision in a Different Serving Wire Center for Electronic Business Sets/M5208 <sup>1,2</sup> (DMS-100 only)						(M)
(1)	Flat Rate						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LF5 (M)
(2)	Community Caller Plus						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LC5 (M)
w.	Station Links for Provision in a Different Serving Wire Center for Electronic Business Sets/M5216 <sup>1,2</sup> (DMS-100 only)						(M)
(1)	Flat Rate						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LF6 (M)
(2)	Community Caller Plus						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LC6 (M)
x.	Station Links for Provision in a Different Serving Wire Center for Electronic Business Sets/M5316 <sup>1,2</sup> (DMS-100 only)						(M)
(1)	Flat Rate						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LF7 (M)
(2)	Community Caller Plus						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	M4LC7 (M)
	<b>Note 1:</b>	Requires specific subscriber premises equipment.					
	<b>Note 2:</b>	When the station link is served from a different serving wire center, rates and charges in A12.25.8.D also apply.					
	<b>Note 3:</b>	Effective September 1, 2013, payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service.					

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(M)

#### A12.25.10 Station Links (Cont'd)

(M)

##### A. Rates and Charges (Cont'd)

(M)

1. The Common Equipment and Station Links must be under the same Payment Plan. (Cont'd)

(M)

		Payment Plans <sup>3</sup>					USOC
		Plan 1	Plan 2	Plan 3	Plan 4	Plan 5	
y.	Station Links for Provision in a Different Serving Wire Center for 800 service Termination <sup>2</sup>						(M)
(1)	Flat Rate						(M)
(a)	Each	\$16.40	\$14.40	\$13.15	\$11.90	\$10.65	M4LFZ (M)
(2)	Community Caller Plus	16.40	14.40	13.15	11.90	10.65	M4LCZ (M)
(a)	Each						(M)
z.	Station Links Terminated on MegaLink service, MegaLink Light service, MegaLink Plus service, or Equivalent Services						(M)
(1)	Flat Rate						(M)
(a)	Each	-	-	-	-	-	M4LF9 (M)
(2)	Community Caller Plus	-	-	-	-	-	M4LC9 (M)
(a)	Each	-	-	-	-	-	(M)
aa.	Station Links Terminated on MegaLink service, MegaLink Light service, MegaLink Plus service, or Equivalent Services for 800 service Termination						(M)
(1)	Flat Rate						(M)
(a)	Each	-	-	-	-	-	M4LF2 (M)
(2)	Community Caller Plus	-	-	-	-	-	M4LC2 (M)
(a)	Each	-	-	-	-	-	(M)
bb.	Station Links Terminated on Electronic Business Sets/6320 (DMS 100 Only) <sup>1,2</sup>						(M)
(1)	Flat Rate						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	CENFJ (M)
(2)	Community Caller Plus	16.40	14.40	13.15	11.90	10.65	CENCJ (M)
(a)	Each	-	-	-	-	-	(M)
cc.	Station Links Terminated on Electronic Business Sets/6320 For Provision in Different Serving Wire Center (DMS 100 Only) <sup>2</sup>						(M)
(1)	Flat Rate						(M)
(a)	Each	16.40	14.40	13.15	11.90	10.65	CENFK (M)
(2)	Community Caller Plus	16.40	14.40	13.15	11.90	10.65	CENCK (M)
(a)	Each	-	-	-	-	-	(M)
<p><b>Note 1:</b> Requires specific subscriber premises equipment.</p>							
<p><b>Note 2:</b> When the station link is served from a different serving wire center, rates and charges in A12.25.8.D also apply.</p>							
<p><b>Note 3:</b> Effective September 1, 2013, payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service.</p>							

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.10 Station Links (Cont'd)

##### A. Rates and Charges (Cont'd)

1. The Common Equipment and Station Links must be under the same Payment Plan. (Cont'd)

		Payment Plans <sup>3</sup>					USOC
		Plan 1	Plan 2	Plan 3	Plan 4	Plan 5	
dd.	Station Links Terminated on Electronic Business Sets/6310 (DMS 100 Only) <sup>1,2</sup>						
(1)	Flat Rate						
(a)	Each	\$16.40	\$14.40	\$13.15	\$11.90	\$10.65	CENBA
(2)	Community Caller Plus						
(a)	Each	16.40	14.40	13.15	11.90	10.65	CENBD
ee.	Station Links Terminated on Electronic Business Sets/6310 For Provision in Different Serving Wire Center (DMS 100 Only) <sup>2</sup>						
(1)	Flat Rate						
(a)	Each	16.40	14.40	13.15	11.90	10.65	CENBE
(2)	Community Caller Plus						
(a)	Each	16.40	14.40	13.15	11.90	10.65	CENBH

#### A12.25.11 Standard Features

##### A. General

1. The quantity of features offered as standard and optional will be dependent on the switch type.
2. The maximum number of features that can be provisioned on a station line is dependent on the serving central office.
3. All features are offered where facilities permit. This will be dependent on the serving central office.
4. Feature operation may vary based on the serving central office.
5. The operation of some features may make them incompatible with other features requested by the subscriber. Incompatible features will not be provisioned on a station line.
6. A list of the Standard Features is available for each switch type as indicated in A12.25.21. As additional features become available in each switch type and are offered by the Company with this service as Standard Features, those additional features will be added to the Standard Features lists. As features are no longer made available by the Company with this service, those features will be deleted from the Standard Features lists.
7. Standard Features for BellSouth Centrex ISDN service are listed in A12.26.

##### B. Rates and Charges

###### 1. Standard Features

		Payment Plans <sup>3</sup>			(I)
		Installation Charge	1-5 Monthly Rate	USOC	
(a)	Per station line, Each <sup>4</sup>	\$ 19.50	\$5.35	CENAA	
<b>Note 1:</b> Requires specific subscriber premises equipment.					
<b>Note 2:</b> When the station link is served from a different serving wire center, rates and charges in A12.25.8.D also apply.					
<b>Note 3:</b> Effective September 1, 2013, payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service.					
<b>Note 4:</b> The installation charge does not apply for conversion of a station line from Centrex Control to non-Centrex Control.					

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(M)

#### A12.25.12 Optional Features

(M)

##### A. Rates and Charges

(M)

		Installation Charge	Monthly Rate	USOC	
1.	Authorization Codes				(M)
	(a) Per system (1AEss, DMS-100, 5ESS, EWSD®)	\$ 73.00	\$ 2.90	M2FFA	(M)
	(b) Per line, station specific or Per Code (DMS-100)	2.50	0.20	M2FLD	(M)
	(c) Per line, each (5ESS)	2.50	-	M2FH5	(M)
	(d) EBS, Per DN, station specific (DMS-100)	2.50	0.20	M4FFN	(M)
	(e) Additions, deletions, and/or changes, per occasion (1AEss, DMS-100, 5ESS, EWSD®)	15.00	-	M2FCA	(M)
2.	Automatic Call Distribution (ACD), Basic <sup>1,2</sup> (DMS-100)				(T)(M)
	(a) Per ACD group	475.00	143.00	M3UAD	(M)
	(b) Reconfiguration of ACD group	225.00	-	M3UBD	(M)
3.	Automatic Call Distribution (ACD) Activate/Deactivate Not Ready, non-EBS (DMS-100)				(M)
	(a) Per line	3.00	0.30	M5VAX	(M)
4.	Automatic Call Distribution (ACD) Network Management Reports, Per Arrangement <sup>4,5,6</sup> (DMS-100)				(T)(M)
	(a) Analog Termination	265.00	75.00	M3VAD	(M)
	(b) Digital Termination	265.00	75.00	M3VDD	(M)
5.	Automatic Call Distribution (ACD) Remote Load Management, Per Arrangement <sup>6</sup> (DMS-100)				(T)(M)
	(a) Update capability	200.00	1.40	M3WMD	(M)
6.	Automatic Number Referral				(M)
	(a) Per line with a non-listed Directory Number (1AEss, DMS-100, 5ESS, EWSD®)	13.00	-	CENAN	(M)
	(b) Per line with a listed Directory Number (1AEss, DMS-100, 5ESS, EWSD®)	-		CENAL	(M)
	(c) EBS, per DN, per non-listed DN (DMS-100)	13.00	-	M4F2N	(M)
	(d) EBS, per DN, per listed DN (DMS-100)	-	-	M4F1N	(M)
7.	Automatic Route Selection-Basic <sup>7</sup>				(T)(M)
	(a) Per system (1AEss, DMS-100, EWSD®)	200.00	7.50	M2HM3	(M)
	(b) Per line (5ESS)	10.50	0.20	M2HNS	(M)
	<b>Note 1:</b> May include the functionality of some or all of the following: ACD Group, Primary Directory Number, Supplementary Directory Number(s), Abandon Call Clearing, Call Forcing, Overflow Enhancement, Distinctive Ringing, Multi-Stage Queue Status Display, Automatic Not Ready, Multi-Stage Queue Status/Display Queue Threshold, Make Line Busy, Call Park/Call Retrieve, Login/Logout and Called Name/Number Display.				(T)(M)
	<b>Note 2:</b> Rates and charges for Music/Announcement on Hold apply as appropriate.				(T)(M)
	<b>Note 3:</b> Requires ACD Basic.				(T)(M)
	<b>Note 4:</b> Includes functionality of Virtual Facility Group (VFG) Option which provides an optional line between a VFG and an ACD group.				(T)(M)
	<b>Note 5:</b> Requires a dedicated Four-wire Full Duplex analog or digital facility from the Company's central office to the subscriber's premises. Appropriate Private Line Service charges apply.				(T)(M)
	<b>Note 6:</b> Requires Network Management Reports.				(T)(M)
	<b>Note 7:</b> May include three and six digit screening.				(T)(M)

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(M)

#### A12.25.12 Optional Features (Cont'd)

(M)

##### A. Rates and Charges (Cont'd)

(M)

		Installation Charge	Monthly Rate	USOC	
8.	Automatic Route Selection-Deluxe <sup>1,2</sup>				(T)(M)
	(a) Per system (1AESS, DMS-100, EWSD®)	<b>300.00</b>	<b>7.50</b>	<b>CENOB</b>	(M)
	(b) Route selection patterns, per pattern (1AESS, DMS-100, 5ESS, EWSD®)	<b>135.00</b>	<b>0.25</b>	<b>CENOC</b>	(M)
	(c) Per Deluxe line, each (5ESS)	<b>10.50</b>	<b>0.20</b>	<b>CEND8</b>	(M)
	(d) Additions, deletions, or changes of routes, per pattern (1AESS, DMS-100, 5ESS, EWSD®)	<b>41.00</b>		<b>CENO8</b>	(M)
9.	Assumed Dial 9				(M)
	(a) Per system (1AESS, DMS-100, 5ESS, EWSD®)	<b>40.50</b>	<b>1.10</b>	<b>M2DDA</b>	(M)
10.	Caller ID <sup>3</sup>				(T)(M)
	(a) Per system (DMS-100)			<b>M2NBB</b>	(M)
	<b>Note 1:</b> May include three and six digit screening.				(T)(M)
	<b>Note 2:</b> May include extended screening.				(T)(M)
	<b>Note 3:</b> Only one Caller ID, per system rate element is required on a subscriber's system.				(T)(M)

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(T)(M)

#### A12.25.12 Optional Features (Cont'd)

(M)

##### A. Rates and Charges (Cont'd)

(M)

		Installation Charge	Monthly Rate	USOC	
11.	Calling Number Delivery Blocking <sup>1,2</sup>			NA	(M)
	(a) Per call (1AESS, DMS-100, 5ESS, EWSD®)	-	-		(M)
12.	Common Block, Additional				(M)
	(a) Each (1AESS, EWSD®)	\$235.00	-	M2CC1	(M)
13.	Conference Arrangements				(M)
a.	Conference Use Control				(M)
	(1) Conference Capability				(M)
	(a) Each conference type (1AESS, DMS-100, 5ESS, EWSD®)	85.00	\$ 0.20	CENOF	(M)
	(b) Each 6-port conference circuit (1AESS, DMS-100, 5ESS, EWSD®)	25.00	0.20	CENOG	(M)
	(c) Large conference additive <sup>3</sup> (DMS-100)	41.00	0.75	CENOH	(M)
b.	Meet Me Conference <sup>4</sup>				(M)
	(1) Per conference number				(M)
	(a) Basic conference (up to 30 members) (DMS-100)	20.00	6.00	M2RBD	(M)
c.	Preset Conference <sup>4</sup>				(M)
	(1) Per conference number				(M)
	(a) Each (DMS-100)	20.00	6.00	M2RPD	(M)
d.	Station Controlled Conference <sup>4</sup>				(M)
	(1) Per line				(M)
	(a) Each (1AESS, DMS-100, 5ESS, EWSD®)	5.00	1.50	M2RSA	(M)
	(2) EBS, Per set				(M)
	(a) Per PDN (DMS-100)	5.00	1.00	M4E8P	(M)

**Note 1:** Calling Number Delivery Blocking - Per Call is an inherent capability on a BellSouth Centrex service Station Line. The Company assumes no liability for and will be held harmless from any incompatibility of the customer's CPE to perform satisfactorily with the network feature described herein. Calling Number Delivery Blocking does not prevent transmission of the calling party number on services such as E911 that utilize Automatic Number Identification (ANI) for delivery of the calling number.

(T)(M)

**Note 2:** This feature allows a customer to temporarily prevent the transmission of that customer's Directory Number and/or Directory Name and thus control their availability to the called party. The transmission of the Directory Number and/or Directory Name can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number and/or Directory Name.

(M)

**Note 3:** Applies per additional 6 port conference circuit.

(T)(M)

**Note 4:** Requires Conference Use Control in A12.25.12.A.13.a.

(T)(M)

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(T)(M)

#### A12.25.12 Optional Features (Cont'd)

##### A. Rates and Charges (Cont'd)

(M)

		Installation Charge	Monthly Rate	USOC	
14.	Delay Announcement <sup>1</sup>				(M)
	(a) Per unique announcement (1AEss, DMS-100, 5ESS, EWSD®)	<b>\$ 145.00</b>	<b>\$ 27.50</b>	<b>M2SDA</b>	(M)
	(b) Subsequent change to announcement (1AEss, DMS-100, 5ESS, EWSD®)	<b>38.50</b>	-	<b>M2SSC</b>	(M)
15.	Music on Delay <sup>1,2</sup>				(M)
	(a) Per system (DMS-100, 5ESS, EWSD®)	<b>60.00</b>	<b>15.50</b>	<b>M56PS</b>	(M)
	(b) Per interface to music source, each (DMS-100, 5ESS, EWSD®)	<b>75.00</b>	<b>15.00</b>	<b>M56P1</b>	(M)
16.	Distinctive Call Waiting				(M)
	(a) Per system (DMS-100)	<b>59.00</b>	<b>1.10</b>	<b>M2WWD</b>	(M)
17.	Distinctive Ringing <sup>3</sup>				(M)
	(a) Per system (DMS-100)	<b>59.00</b>	<b>1.10</b>	<b>M2WAD</b>	(M)
18.	Direct Inward System Access (DISA) <sup>4</sup>				(M)
	(a) Per number (DMS-100)	<b>59.00</b>	<b>0.15</b>	<b>M2UAD</b>	(M)
	(b) Per additional simultaneous access (DMS-100)	<b>57.00</b>	<b>0.15</b>	<b>M2UBD</b>	(M)
19.	Do Not Disturb				(M)
	(a) Per line (EWSD®)	<b>4.90</b>	-	<b>M2XL9</b>	(M)
20.	Hunting Arrangements - Uniform Call Distribution (UCD) <sup>2</sup>				(M)
	(1) Per UCD group				(M)
	(a) Each (1AEss, EWSD®)	<b>48.00</b>	<b>5.90</b>	<b>M3AG8</b>	(M)
	(2) Per UCD group				(M)
	(a) Each (DMS-100, 5ESS)	<b>48.00</b>	<b>5.90</b>	<b>M3AGA</b>	(M)
	(3) Per line				(M)
	(a) Each (DMS-100)	<b>1.00</b>	-	<b>M3AUD</b>	(M)
	(4) Per line				(M)
	(a) Each (1AEss, 5ESS, EWSD®)	-	-	<b>CENOJ</b>	(M)
	(5) Electronic Business Set				(M)
	(a) Per DN, Uniform Call Distribution (DMS-100)	-	-	<b>M4FFM</b>	(M)
	(b) Per Key, UCD login/logout (DMS-100)	-	<b>0.50</b>	<b>M4DJA</b>	(M)
21.	Message Waiting Lamp Indication <sup>5</sup>				(M)
	(1) Per line (DMS-100)				(M)
	(a) Each	<b>13.00</b>	<b>4.15</b>	<b>M3CLD</b>	(M)
	<b>Note 1:</b>	Must be associated with queuing, UCD, or ACD. There is a limit of one announcement per system in the 1AEss switch.			
	<b>Note 2:</b>	Rates and charges for Delay Announcement also apply, if appropriate.			
	<b>Note 3:</b>	See the Standard Features List for Distinctive Ringing System Override.			
	<b>Note 4:</b>	Rates and charges for DISA are in addition to those for facilities, transport, Feature Group A, Individual Business Lines, etc.			
	<b>Note 5:</b>	Requires Station Link indicated in A12.25.10.A.1.m or A12.25.10.A.1.n.			

(T)(M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(M1)

### A12.25 BellSouth Centrex Service (Cont'd)

(T)(M2)

#### A12.25.12 Optional Features (Cont'd)

(M2)

##### A. Rates and Charges (Cont'd)

(M2)

		Installation Charge	Monthly Rate	USOC	
22.	Music and/or Announcement on Hold <sup>1,2</sup>				(M2)
(a)	Per system (DMS-100, 5ESS, EWSD®)	\$ 60.00	\$ 15.50	M3DS6	(M2)
(b)	Per unique announcement, each (DMS-100, 5ESS, EWSD®)	60.00	25.00	M3DU6	(M2)
(c)	Per interface to music source, each (DMS-100, 5ESS, EWSD®)	75.00	15.00	M3DM6	(M2)
(d)	Music on hold, per line (5ESS)	-	-	M3DL5	(M2)
(e)	Subsequent change to announcement (DMS-100, 5ESS, EWSD®)	38.50	-	M3DC6	(M2)
23.	Network Speed Calling				(M2)
(a)	Per list (DMS-100)	155.00	0.25	M3ELD	(M2)
(b)	Additions, deletions, and/or changes, per list (DMS-100)	41.50	-	M3ECD	(M2)
24.	Personal Call Screening				(M2)
(a)	Per system (DMS-100)	59.00	0.25	M3FSD	(M2)
25.	Queuing (Incoming) <sup>1</sup>				(M2)
(a)	Per hunt group (1AESS, 5ESS, EWSD®)	12.00	7.10	M3GQ7	(M2)
26.	Simplified Message Desk Interface (SMDI) (Intra-office) and Inter-Switch Simplified Message Desk Interface (ISMDI) (1AESS, DMS-100, 5ESS, EWSD®) <sup>3</sup>				(M2)
(a)	Per line arranged in a hunt group associated with an SMDI or ISMDI Link (DMS-100, EWSD®)	7.00	-	M3KMD	(M2)
(b)	Dial "O" transfer capability, per line (5ESS, EWSD®)	5.00	-	M2EE5	(M2)
27.	Station Controlled Outgoing Restrictions (DMS-100)				(M2)
(a)	Per non-EBS controlling station	225.00	12.00	M3NCD	(M2)
(b)	Per non-EBS restricted station	-	-	M3NRD	(M2)
(c)	EBS, Per DN, per controlling DN	225.00	12.00	M4FYN	(M2)
(d)	EBS, Per DN, per restricted DN	-	-	M4FZN	(M2)
28.	Station Message Detail Recording - RAO				(M2)
(a)	Per system (1AESS, DMS-100, 5ESS, EWSD®)	650.00	165.00	M3PSA	(M2)
(b)	Changes, per system (1AESS, DMS-100, 5ESS, EWSD®)	45.00	-	CENON	(M2)
29.	Station Message Detail Recording - Premises <sup>4</sup>				(M2)
(a)	Per system (1AESS, DMS-100, 5ESS)	165.00	3.75	M3PSB	(M2)
(b)	Changes, per system (1AESS, DMS-100, 5ESS)	45.00	-	CENOO	(M2)
	<b>Note 1:</b> Rates and charges for Delay Announcement also apply, if appropriate.				(M2)
	<b>Note 2:</b> Requires a Private Line Channel at rates and charges specified in the Private Line <i>Guidebook</i> for Music on Hold.				(T)(M2)
	<b>Note 3:</b> SMDI Links are available at the rates, <b>terms and conditions</b> in A13.46. ISMDI Links are available at the rates, <b>terms and conditions</b> in A13.72.				(T)(M2)
	<b>Note 4:</b> Requires appropriate rates and charges associated with Network Usage Information Service in Section A32.				(T)(M2)

M1 - Material previously appearing on this page now appears on page(s) 10 of this section.

M2 - Material appearing on this page previously appeared on page(s) 56 of this section.

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.12 Optional Features (Cont'd)

##### A. Rates and Charges (Cont'd)

		Installation Charge	Monthly Rate	USOC	
30.	Switch-Computer Application Interface (SCAI) Link, Per Arrangement <sup>1,2,3</sup> (DMS-100)				(M)
	(a) Digital termination	\$ 500.00	\$ 580.00	M3XDD	(M)
31.	Time of Day Control of Automatic Route Selection-Basic, Automatic Route Selection-Deluxe, and Network Class of Service				(M)
	(a) Per system (DMS-100, 5ESS, EWSD®)	87.00	18.00	M3QLB	(T)(M)
	(b) Per controlling line (5ESS)	-	-	M3QG5	(M)
	(c) Per controlled line (5ESS)	-	-	M3QD5	(M)
	(d) Additions, deletions, and/or changes, per occasion (DMS-100, 5ESS, EWSD®)	23.00	-	M3QCB	(T)(M)
32.	Trunk Verification from Station				(M)
	(a) Per system (DMS-100)	14.65	1.30	M3SVD	(M)
33.	Call Tracing				(M)
	(a) Per successful trace, per occasion (non-subscription) (1AESS, DMS-100, 5ESS, EWSD®)	-	-	NA	(T)(M)
34.	Simultaneous Ring <sup>4,5,6,7,8</sup>				(M)
	(a) Per system (DMS-100, 5ESS)	12.50	-	CENOP	(M)
	(b) Per Fixed Pilot Directory number (DMS-100, 5ESS)	8.00	5.00	CENOQ	(M)
	(c) Per Customer Managed Pilot Directory number (DMS-100, 5ESS)	8.00	5.00	CENOR	(M)
	(d) Per Fixed Virtual Pilot Directory number (DMS-100), Community Caller	8.00	5.00	CENOK	(M)
	(e) Per Customer Managed Virtual Pilot Directory Number (DMS-100), Community Caller	8.00	5.00	CENOL	(M)
	(f) Per Fixed Pilot Directory number for Electronic Business Set (DMS-100)	8.00	5.00	CENOS	(M)
	(g) Per Customer Managed Pilot Directory number for Electronic Business Set (DMS-100)	8.00	5.00	CENOT	(M)
	(h) Changes per Pilot Directory number (DMS-100, 5ESS)	8.00	-	CENOU	(M)
	<b>Note 1:</b> Requires ACD Basic.				(M)
	<b>Note 2:</b> Requires a dedicated Four-wire Full Duplex analog or digital facility from the Company's central office to the subscriber's premises. Appropriate Private Line Service charges apply.				(M)
	<b>Note 3:</b> The Switch-Computer Application Interface (SCAI) Link must be used in conjunction with ACD.				(M)
	<b>Note 4:</b> This feature is only available for Analog Centrex stations where facilities permit.				(M)
	<b>Note 5:</b> Maximum of four (4) non-pilot members per Simultaneous Ring group.				(M)
	<b>Note 6:</b> Interaction with BellSouth Centrex service features may be limited by the compatibility of the features.				(M)
	<b>Note 7:</b> This feature is not available to be provisioned or manipulated by BellSouth Centrex Control. It must be provisioned by the Company.				(M)
	<b>Note 8:</b> Service charges from Section A4 will apply.				(T)(M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.12 Optional Features (Cont'd)

##### A. Rates and Charges (Cont'd)

###### 34. Simultaneous Ring (Cont'd) <sup>1,2,3,4,5</sup>

		Installation Charge	Monthly Rate	USOC	
(i)	Per Premium Pilot Directory number-Active	<b>\$10.00</b>	<b>\$5.00</b>	<b>CENSL</b>	(M)
(j)	Per Premium Pilot Directory number-Inactive	<b>10.00</b>	<b>5.00</b>	<b>CENSM</b>	(M)
(k)	Per Premium Pilot Directory number for Electronic Business Set, DMS Only-Active	<b>10.00</b>	<b>5.00</b>	<b>CENSN</b>	(M)
(l)	Per Premium Pilot Directory number for Electronic Business Set, (DMS Only)-Inactive	<b>10.00</b>	<b>5.00</b>	<b>CENSO</b>	(M)
(m)	Per Premium Virtual Pilot Directory number, (DMS Only) Flat Rate-Active	<b>10.00</b>	<b>5.00</b>	<b>CENSP</b>	(M)
(n)	Per Premium Virtual Pilot Directory number, (DMS Only) Flat Rate-Inactive	<b>10.00</b>	<b>5.00</b>	<b>CENSQ</b>	(M)
(o)	Per Premium Virtual Pilot Directory number, (DMS Only) Community Caller-Active	<b>10.00</b>	<b>5.00</b>	<b>CENST</b>	(M)
(p)	Per Premium Virtual Pilot Directory number, (DMS Only) Community Caller-Inactive	<b>10.00</b>	<b>5.00</b>	<b>CENSU</b>	(M)

**Note 1:** This feature is only available for Analog Centrex stations where facilities permit. (M)

**Note 2:** Maximum of four (4) non-pilot members per Simultaneous Ring group. (M)

**Note 3:** Interaction with BellSouth Centrex service features may be limited by the compatibility of the features. (M)

**Note 4:** This feature is not available to be provisioned or manipulated by BellSouth Centrex Control. It must be provisioned by the Company. (M)

**Note 5:** Service charges from Section A4 will apply. (M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.12 Optional Features (Cont'd)

##### A. Rates and Charges (Cont'd)

35. BellSouth Centrex RingMaster (DMS-100, 5ESS, EWS)

- BellSouth Centrex RingMaster service will enable a subscriber to have up to three telephone numbers associated with a single line.
- BellSouth Centrex RingMaster is not compatible with: Station Links in a different Wire Center; Station Links terminated on Electronic Business Sets, lines equipped with multi-line hunting arrangements, Integrated Services Digital Network (ISDN), and/or Automatic Call Distribution (ACD).
- BellSouth Centrex RingMaster is provided subject to the availability of facilities.
- All telephone numbers associated with a line equipped with BellSouth Centrex RingMaster must originate from the same Centrex customer group.
- When establishing BellSouth Centrex RingMaster service, Call Forwarding service subscribers must choose one of the following options:
  - All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.
  - The primary telephone number only will be forwarded when Call Forwarding service is activated. The additional BellSouth Centrex RingMaster service numbers will continue to ring and may be answered at the subscriber's premises.
  - Both the primary and additional BellSouth Centrex RingMaster telephone numbers can be forwarded independent of each other to their own remote locations.
- Appropriate nonrecurring charges will apply when changing from one option to the other subsequent to the establishment of BellSouth Centrex RingMaster service.
- BellSouth Centrex RingMaster service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

		Installation Charge	Monthly Rate	USOC
h. Per Station Link <sup>1,2,3</sup>				
(1) BellSouth Centrex RingMaster				
(a) First additional telephone number with distinctive ringing, per line	-	\$5.00		CENRF
(b) Second additional telephone number with distinctive ringing, per line	-	5.00		CENRG
36. Remote Access Call Forwarding (requires Call Forwarding Variable)				
(a) Per non-Electronic Business Set link (DMS-100, 5ESS, EWS)	-	7.75		CENO2
(b) Per Electronic Business Set link (DMS-100 only)	-	7.75		CENO7
37. Secondary Calling Name Delivery (DMS-100, 1AESS, 5ESS, EWS) <sup>4</sup>				
(a) Per station link	-	1.00		CENO4

**Note 1:** Listings for BellSouth Centrex RingMaster service are subject to terms and conditions specified in Section A6. (T)

**Note 2:** Available on Analog Station Links only.

**Note 3:** Not available with Foreign Exchange service and Foreign Central Office service.

**Note 4:** Each line requires an additional listing.

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.13 Tandem Switching Features (TSF)

##### A. General

Tandem Switching Features (TSF) consist of the following features.

1. Basic Capabilities, Per Node
  - Automatic Route Selection - Deluxe (ARS-D) (5ESS)
  - Automatic Alternate Routing (AAR) (5ESS)
  - Network Automatic Route Selection (N-ARS) (DMS-100)
  - Uniform Numbering (UN) (DMS-100, 5ESS)
  - Traveling Class Mark (TCM) (DMS-100, 5ESS)
  - Facilities Restriction Levels (FRL) (DMS-100, 5ESS)
2. TSF Automatic Route Selection - Deluxe (ARS-D), Per Line (5ESS)
3. Automatic Alternate Routing (AAR), Per Line (5ESS)
4. Route Selection Patterns, Per Pattern (DMS-100, 5ESS)
5. Screening, Three Digit, Six Digit and Extended Code (DMS-100, 5ESS)
6. Additions, Deletions, and/or Changes to Node (DMS-100, 5ESS)
7. TSF Terminations (DMS-100, 5ESS)

Additional features associated with Tandem Switching are located in Optional Features, A12.25.12. These features include Authorization Codes, Direct Inward System Access, Network Speed Calling, and Time of Day.

##### B. Terms and Conditions

1. Tandem Switching Features are provided only in association with BellSouth Centrex service furnished where capabilities exist from central office equipment located on Company premises.

##### C. Rates and Charges

		Installation Charge	Monthly Rate	USOC	
1. Basic Capabilities <sup>1</sup>					(M2)
(a) Per node (DMS-100, 5ESS)		\$ 950.00	\$ 8.50	M1NBC	(M2)
2. TSF Automatic Route Selection - Deluxe (ARS-D)					(M2)
(a) Per line, each (5ESS)		-	-	M1NAR	(M2)
(b) Per line with TCM (5ESS)			0.25	M1NAS	(M2)
3. Automatic Alternate Routing (AAR)					(M2)
(a) Per line (5ESS)		-	-	M1NAA	(M2)
4. Route Selection Patterns					(M2)
(a) Per pattern (DMS-100, 5ESS)		150.00	-	CENTA	(M2)
5. Screening					(M2)
(a) Three or Six Digit, per NPA (DMS-100, 5ESS)		5.00	-	CENTB	(M2)
(b) Extended Code, per NXX or RNX (DMS-100, 5ESS)		5.00	-	CENTC	(M2)
6. Additions, Deletions, and or Changes					(M2)
(a) Per occasion, per node (DMS-100, 5ESS)		32.00	-	M1NDC	(M2)
7. TSF Terminations <sup>2</sup>					(M2)
(a) Per Simulated Facilities Group (SFG) (DMS-100, 5ESS)		98.00	2.60	M1NTS	(M2)
(b) Per termination in SFG (DMS-100, 5ESS)		-	-	M1NTT	(M2)
<b>Note 1:</b> See A12.25.13.A.1 for availability of functions included in this rate element.					
<b>Note 2:</b> Rates and charges for terminations in BellSouth Centrex service (other than Tandem Switching Features SFGs) are located in A12.25.8.					

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(T)(M)

#### A12.25.14 Systems Communication Service (SCS)

(M)

##### A. General

(M)

1. Systems Communication Service (SCS) is an arrangement that provides abbreviated dialing between systems. SCS allows users in a BellSouth Centrex service system to dial four or five digits to reach users in the other destinations included in the SCS arrangement. Destinations included in the SCS arrangement may be PBX, MultiServ service, MultiServ PLUS service, BellSouth Centrex service or any other location which may be dialed directly (the subscriber may subscribe to BellSouth Centrex service at the other locations, but it is not required). The calls can be local or toll.
2. The only function SCS offers to BellSouth Centrex service subscribers is abbreviated dialing to the other selected locations.

(T)(M)

##### B. *Terms and Conditions*

(T)(M)

1. SCS will allow four or five-digit dialing on a system basis to the subscriber's distant number range. SCS will prefix any Access Code (if required), Home (HNPNA) or Foreign Numbering Plan Area (FNPA) (if required), and NXX dialed by the subscriber before routing to the distant location.
2. The four or five-digit abbreviated dialing ranges cannot be duplicated at any other SCS location or destination.
3. BellSouth Centrex service common equipment is required at each serving central office at which SCS is provided.
4. SCS will be offered only where facilities exist.
5. IntraLATA toll calls will be subject to the applicable rates for the authorized intraLATA toll service selected by the subscriber. InterLATA toll calls will be routed to the Interexchange Carrier (IC) to which the subscriber has presubscribed. Other usage charges will apply as appropriate.
6. When SCS involves more than one subscriber, each subscriber must consent to sharing of information with other subscribers that is necessary for implementation of SCS.

(M)

(T)(M)

(M)

(M)

##### C. Rates and Charges

(M)

	<b>Nonrecurring Charge</b>	<b>USOC</b>	
1. System Abbreviated Dialing Capability for 100 Numbers			
(a) Per system <sup>1</sup>	\$ 75.00	M2ADA	(M)
2. Change of SCS Translations			
(a) Per system	75.00	M2ACA	(M)
	<b>Note 1:</b> Billing will be in increments of 100 numbers. Partial increments will be rounded up to the next 100.		

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.15 Telephone Numbers and Facilities Reserved for Future Use

##### A. General

1. A customer may reserve preassigned telephone numbers and facilities necessary to meet their specified growth requirements at specific locations on a mutually agreeable date. In the event the customer elects not to be provided with reserve telephone numbers, timely station line additions cannot be assured and facilities necessary for growth requirements will be provided only within normal engineering and construction intervals.
2. Telephone numbers reserved for future use includes preassigned telephone numbers and the facilities required. Such telephone numbers and facilities will be removed from reserved status and assigned as active station lines as requested by the customer.
3. The assignment of telephone numbers and the sequence of numbers assigned to a subscriber's system is made at the discretion of the Company.
4. The service is furnished subject to the availability of facilities and telephone numbers.
5. Calls to reserved (unassigned) telephone numbers will be routed to intercept common recorded announcement facilities as specified in A12.25.1.A.
6. Telephone numbers furnished herein retain their reserved status until assigned to a station line at which time the service assumes rates and charges applicable to a BellSouth Centrex service station line.
7. Reserved numbers not assigned to a station line will be billed at the following rates until removed from reserved status or billed as an active BellSouth Centrex service station line.

##### B. Rates and Charges

1. Reserved BellSouth Centrex service telephone numbers

	Installation Charge	Monthly Rate	USOC CENAB
(a) Per reserved telephone number		\$ 10.25	

#### A12.25.16 BellSouth Centrex Control

Effective April 1, 2017, BellSouth Centrex Control can only be accessed at the following URL: <https://centrexmate.sbc.com>. Existing Centrex subscribers must obtain new login credentials and training prior to using the feature at this URL. Contact the Centrex Mate Help Desk at 800-635-7371 for assistance.

(N)

##### A. Description of Service

1. BellSouth Centrex Control is a feature of BellSouth Centrex service which utilizes a computer-based operations system accessed via an Internet connection or a Company Secure Network pending conversion to Internet access. BellSouth Centrex Control allows end users to activate and/or deactivate selected features and/or change certain service options and feature configurations on designated BellSouth Centrex service station lines. These changes can be performed on a per line basis or a bulk change basis. Subscriber provided equipment is required for the operation of BellSouth Centrex Control. The BellSouth Centrex Control feature is available where central office switching systems and facilities permit. ISDN station lines will only be controllable in the DMS-100 and 5ESS switches where facilities permit.
2. For access to BellSouth Centrex Control, the subscriber will be required to provide appropriate equipment and Internet access. Service established prior to June 30, 2006, using dedicated access lines will be converted to Internet access.

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.16 BellSouth Centrex Control (Cont'd)

- A. Description of Service (Cont'd) (M2)
- 3. BellSouth Centrex Control subscribers are subject to BellSouth Centrex service *Terms and Conditions* as stated in A12.25. (T)(M2)
- 4. All features which are available via BellSouth Centrex service may not be available for BellSouth Centrex Control from all central offices. Non-controllable features may also be provided on a BellSouth Centrex Control station line. Rates and charges indicated for non-controllable Optional Features will be applicable. (M2)
- 5. If the Company provisions the station lines initially, the Company will provision the basic service capabilities/features indicated in A12.25.1.A and the initial customer specified set of the available controllable standard and optional features as indicated in A12.25.21 or A12.26 for ISDN lines, on all station lines. If the subscriber requests that the Company provide access to some controllable optional features subsequent to initial installation, the nonrecurring charge in E.5 (b) will be applicable. Depending on the subscriber's serving central office switch type, all features may not be controllable via BellSouth Centrex Control. (T)(M2)
- 6. If the subscriber wishes to provision the station line initially, the Company will first provide the station lines with the basic service capabilities/features indicated in A12.25.1.A. (T)(M2)
- 7. BellSouth Centrex Control allows the subscriber to schedule changes for completion by the next business day or for a future business day. Additional priority changes may be requested and the changes completed the same day subject to switch access availability. (M2)
- 8. BellSouth Centrex Control is furnished subject to the availability of facilities and features. (M2)
- 9. If a subscriber requests BellSouth Centrex Control on any station lines in a system, all station lines in that system must be equipped for BellSouth Centrex Control. The Company reserves the right to make certain station lines inaccessible for BellSouth Centrex Control. (M2)
- 10. Service established prior to June 30, 2006, pending conversion to Internet access requires use of a Security Card, see A112.25.16. (M2)
- BellSouth Centrex Control utilizes Internet access and provides security by requiring login and password identifiers. The subscriber must have one user ID and password for each user accessing the BellSouth Centrex Control Database. In addition, BellSouth Centrex Control ensures that the user can access only their portion of their database. The subscriber will be required to authenticate with a user ID and password before access is permitted. (M2)
- (Obsoleted, see Section A112.) (M2)
- 11. The subscriber will be provided one user ID and password in conjunction with the Service Establishment, Initial Setup. Additional user IDs will be needed if multiple users are to access the data base. Additional user IDs can be obtained per E. (T)(M2)
- 12. The subscriber will be provided one Data Base setup in conjunction with the Service Establishment, Initial Setup. (M2)
- 13. At the subscriber's request, the Company may, on a temporary basis, agree to perform the following Activation/Deactivation/Change functions or TN swaps, as outlined in E for new and existing BellSouth Centrex service subscribers. TN swaps can only be performed for like type station lines and facilities. (T)(M2)
  - Change station line features, (M2)
  - Delete features from a line or (M2)
  - Add new features to a line. (M2)
- 14. (Obsoleted, see Section A112.) (M2)
- 15. BellSouth Centrex Control provides the subscriber with the ability to print standard administrative reports. (M2)
- 16. BellSouth Centrex Control subscribers may have capabilities beyond those indicated in this section that are not available to non-Centrex Control subscribers. (M2)

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(M1)

#### A12.25.16 BellSouth Centrex Control (Cont'd)

(M2)

##### B. Terms and Conditions

(T)(M2)

1. BellSouth Centrex Control is furnished subject to the availability of facilities and the ability of the software to control the requested feature. (M2)
2. Limitations and use of BellSouth Centrex Control as stated in Section A2 will apply. (M2)
3. Suspension of service at reduced rates as specified in A12.25.2 is not applicable if the customer utilizes BellSouth Centrex Control to deactivate station lines. Suspension of service by the Company will have reduced rates applicable as indicated in A12.25.2. (M2)
4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission, or failure of performance by the Company, or its employees, or agents, in line with this Guidebook. (M2)
5. To access the BellSouth Centrex Control database, the subscriber must use Internet access or (for service established prior to June 30, 2006, awaiting conversion to Internet access) a voice grade line or the equivalent. (M2)
6. All BellSouth Centrex Control controllable lines in the 1AESS, 5ESS, DMS-100 and EWSD switches must be provisioned with a Caller ID Station Link. (M2)
7. For station lines equipped with BellSouth Centrex Control, the subscriber can verify and/or display the assignment of features on a single line, range of station lines or all station lines to determine which station line or station lines have a particular feature or service option. (M2)
8. BellSouth Centrex Control changes must be entered in conjunction with the following:
  - Prior to Company designated schedules, or (M2)
  - As priority changes, or (M2)
  - As future dated transactions by the subscriber. (M2)
9. The subscriber will be responsible for installation, maintenance and testing of compatible customer-provided equipment (CPE). (M2)
10. The Company does not assume responsibility for the compatibility or suitability of the subscriber's (CPE) equipment. (M2)
11. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of BellSouth Centrex Control render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. (M2)
12. The subscriber must provide the Company with a central point of contact for inquiries and/or trouble reports involving station features. (M2)
13. The BellSouth Centrex Control subscriber is responsible for initiating a Service Order to correct any information pertaining to the Company's Listings that changed as a result of a BellSouth Centrex Control TN swap. The appropriate Service Charges specified in Section A4 apply. (M2)
14. The subscriber must notify **the Company** when an available telephone number used or intended for use as an additional number is assigned, moved, or deleted by the subscriber in order to assure the appropriate treatment of required information such as PIC, 911, and repair service data. The Company is not responsible for any issues that may arise from inaccurate data or lack of subscriber notification. In the event any claim is brought against the Company in connection with any errors or omissions, the Company's liability shall be limited to one month's service for the BellSouth Centrex service station line or station lines involved. (M2)

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.16 BellSouth Centrex Control (Cont'd)

##### C. Moves of Service

1. When a subscriber elects to move service from one serving central office to a different serving central office, the BellSouth Centrex Control Service Establishment charge will apply. (M2)

2. Moves of Service *terms and conditions* as outlined in A12.25.7.A are applicable. (T)(M2)

##### D. Application of Rates

1. BellSouth Centrex Control is available on a per station line basis to customers who subscribe to BellSouth Centrex service. If a subscriber chooses to have BellSouth Centrex Control, all station lines in the subscriber's system must be equipped for BellSouth Centex Control. The Company reserves the right to make certain station lines inaccessible for BellSouth Centrex Control. All BellSouth Centrex service features which are controllable will be subject to the rates outlined in E. (T)(M2)

2. The appropriate Service Charge(s) specified in Section A4 applies to the subsequent establishment of BellSouth Centrex Control. (T)(M2)

3. If BellSouth Centrex Control is ordered at the same time as BellSouth Centrex service, only one Service Charge is applicable. (M2)

4. The Service Establishment, Initial Setup - Per System charge for BellSouth Centrex Control is for the initial establishment of the BellSouth Centrex Control feature. (M2)

This charge includes the initial User ID and the Database Establishment (Per System). (M2)

5. (Obsoleted, see Section A112.) (M2)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(M1)

### A12.25 BellSouth Centrex Service (Cont'd)

(M2)

#### A12.25.16 BellSouth Centrex Control (Cont'd)

(M2)

##### E. Rates and Charges

(M2)

		<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>	
1.	BellSouth Centrex Control, Service Establishment <sup>1</sup>				(M2)
	(a) Initial setup, per system	<b>\$ 950.00</b>	-	<b>CCXEN</b>	(M2)
2.	BellSouth Centrex Control - Per Line, Initial Setup <sup>2,3</sup>				(M2)
	(a) Each station line, Company provisioned, subscriber provisioned, or converted from ECAS, DECAS, or Customer Control <sup>4</sup>	<b>19.50</b>	<b>\$3.95</b>	<b>CENCA</b>	(M2)
3.	User IDs <sup>1</sup>				(M2)
	(a) Per additional user ID and password	<b>50.00</b>	-	<b>CCXUC</b>	(M2)
4.	(Obsoleted, see Section A112.)				(M2)
5.	Activation/Deactivation/Change of BellSouth Centrex Controllable features for existing BellSouth Centrex service by the Company at the subscriber's request <sup>5,6,7</sup>				(M2)
	(a) Subsequent to initial installation, per change or TN swap, per station line <sup>8</sup>	<b>12.50</b>	-	<b>CENCB</b>	(M2)
	(b) Subsequent to initial installation, first activation of controllable optional feature(s), per occasion	<b>40.00</b>	-	<b>CENAD</b>	(M2)
6.	(Obsoleted, see Section A112.)				(M2)

#### A12.25.17 Reserved for Future Use

(M2)

#### A12.25.18 Reserved for Future Use

(M2)

#### A12.25.19 Reserved for Future Use

(M2)

#### A12.25.20 Reserved for Future Use

(M2)

**Note 1:** Appropriate Service Charges as specified in Section A4 apply.

(T)(M2)

**Note 2:** Appropriate Service Charges as specified in Section A4 apply. A Secondary Service Charge from Section A4 applies per occasion for the addition or change of a feature or features provided from the Standard Features List for BellSouth Centrex Control in A12.25.21.

(T)(M2)

**Note 3:** This rate element is in lieu of the Standard Features rate element (USOC CENAA) and is for the provisioning of the initial subscriber specified set of Standard Features and optional features appropriate for BellSouth Centrex Control station lines. Station Links will be provided at the monthly recurring rates indicated in A12.25.10.

(T)(M2)

**Note 4:** The installation charge does not apply for conversion of a station line from non-Centrex Control to Centrex Control.

(M2)

**Note 5:** Includes EBS, non-EBS, and ISDN station lines.

(M2)

**Note 6:** Appropriate Service Charges as specified in Section A4 apply. No Service Charges apply if the TN swap is done by the subscriber.

(T)(M2)

**Note 7:** For additions, deletions, and/or changes required in the common block for Authorization Codes that must be performed by the Company, the charge indicated in A12.25.12.A.1.(e) will be applicable in lieu of the charge in A12.25.16.E.5. (b).

(M2)

**Note 8:** For additions, deletions and/or changes to Authorization Codes that are performed by the Company on behalf of the customer but which could have otherwise been performed by the customer, the nonrecurring charge will apply per code.

(M2)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(M1)

#### A12.25.21 Standard Features List

(M2)

##### A. 1AES

(M2)

###### Feature Element

Anonymous Call Rejection, Per line	USOC
Automatic Callback/Ring Again, Per line	M2HRL
Automatic Line/ Direct connect, Per line	M53AK
Call Block, Per line	M4BAC
Call Forwarding Busy Line Fixed, Per line (All Calls Unrestricted)(Forwards all calls)	M4HCC
Call Forwarding Busy Line Fixed, Per line (Incoming only) (Only forwards calls from outside)	M4JFC
Call Forwarding Don't Answer Fixed (All calls unrestricted)	CENLJ
Call Forwarding Don't Answer Fixed, Per line (Incoming only)	M4NFC
Call Forwarding Multiple Simultaneous, Per line	CENLK
Call Forwarding Variable, Per line - Intra/Intergroup outside without Ring Reminder <sup>1</sup>	M2JR4
Call Forwarding Variable, Per line - Intra/Intergroup over Private Facilities - With Ring Reminder <sup>1</sup>	CENL7
Call Forwarding Variable, Per line - Intragroup - Without Ring Reminder <sup>1</sup>	CENLN
Call Forwarding Variable, Per line - With Ring Reminder (Intra & Inter) <sup>1</sup>	CENLF
Call Hold, Per line - With Other Flash Features on line	M4QVC
Call Hold, Per line - Without Other Flash Features on line	M4RXC
Call Pickup, Per line	CENLG
Call Return, Per line	M4UBC
Call Selector, Per line	M4VRC
Call Tracing, Per line	M4WSC
Call Waiting Originating, Per line	M2KTA
Call Waiting Terminating w/ Cancel CW, Per line all calls	M2LOA
Caller ID Deluxe, Per line <sup>2</sup>	M2LCA
Caller ID Number Only, Per non-EBS line <sup>2</sup>	M2NA7
Calling Name Delivery, Per line <sup>2</sup>	M2NBA
Calling Number Delivery Blocking - Permanent, Per line (agency)	M2NC7
Calling Number Delivery Blocking - Permanent, Per line (non-agency)	M2NFA
Code Restriction of 011, Per line <sup>3</sup>	M2NEA
Code Restriction of 10XXX and 101XXXX, Per line <sup>3</sup>	M2POA
Code Restriction of 411, Per line <sup>3</sup>	M2P1A
Code Restriction of 900, Per line <sup>3</sup>	M2P4A
Code Restriction of N11, Per line <sup>3</sup>	M2P9A
Code Restriction of 0+/0- and 00+/00-, Per line (Includes international operator calls <sup>3</sup> )	M2PN1
Code Restriction of 1+ (except 1+800, 1+888, and other Toll Free Numbers), Per line <sup>3</sup>	M2PCB
Code Restriction of Toll Free Numbers (1+800, 1+888, and other Toll Free Numbers), Per line <sup>3</sup>	M2PCC
Dial Call Waiting, Per line	M2PCD
Directed Call Pickup - Barge in, Per line	M5CWC
Directed Call Pickup - Non-barge in, Per line	M2VPA
Distinctive Ringing/Call Waiting with Cancel Call Waiting, Per line	M2VNA
Hunting - Multiline hunt - Circular	M2WC8
Hunting - Multiline hunt - Regular	N/A
Hunting - Series Completion Circular, Per line	N/A
Hunting - Series Completion Regular, Per line	N/A
Message Waiting Audible (Stutter Dial Tone), Per Line	M3CAA

**Note 1:** Only one type of Call Forwarding Variable can be selected per system.

(M2)

**Note 2:** Feature operation is not guaranteed when used with Station Links provisioned in a different serving wire center.

(M2)

**Note 3:** Any type of Code Restriction not indicated in this section will be provided via the Automatic Route Selection-Basic feature or Automatic Route Selection-Deluxe feature.

(M2)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(M1)

#### A12.25.21 Standard Features List (Cont'd)

(M2)

##### A. 1AESS (Cont'd)

(M2)

###### Feature Element

Preferred Call Forwarding, Per line  
 Repeat Dialing, Per line  
 Speed Calling Long - Individual, Per line (30 number)  
 Speed Calling Long, Per additional line  
 Speed Calling Long, Per controlling line (30 number Shared)  
 Speed Calling Short, Per line (6 Numbers)  
 Station Restriction - Full Denied Origination, Per line  
 Station Restriction - Full Denied Termination, Per line  
 Station Restriction - Full incoming, Per line  
 Station Restriction - Full incoming and outgoing, Per line  
 Station Restriction - Full outgoing, Per line  
 Station Restriction - Semi-incoming, Per line  
 Station Restriction - Semi-incoming and outgoing, Per line  
 Station Restriction - Semi-outgoing, Per line  
 Station Restriction Denied Access to Special Facilities, Per line  
 Three Way Calling, Consultation Hold, Transfer, Per line - Incoming Only – Individual<sup>1</sup>  
 Three Way Calling, Consultation Hold, Transfer, Per line (Includes Added Call Transfer in the 1AESS) - All Calls Unrestricted<sup>1</sup>  
 Toll Restriction, Per line  
 Toll Restriction with Restriction from Mandatory Expanded Local Call Area - Per line

**USOC****M5HPC** (M2)**M5JRC** (M2)**M3LL8** (M2)**M3YAA** (M2)**M3Y3O** (M2)**M5KSC** (M2)**M5ROC** (M2)**M5LTC** (M2)**M3RC2** (M2)**M3RF2** (M2)**M3RG2** (M2)**M3RH2** (M2)**M3RJ2** (M2)**M3RK2** (M2)**M3RL1** (M2)**CENLH** (T)(M2)**M5UTC** (T)(M2)**M3ORA** (M2)**M3OMA** (M2)

(M2)

**M2HRL** (M2)**M53AK** (M2)**M4BAC** (M2)**M4HCC** (M2)**M4JFC** (M2)**CENLJ** (M2)**M4JPF** (M2)**M4NFC** (M2)**CENLK** (M2)**M4NPF** (M2)**M2JR4** (T)(M2)**CENLL** (M2)**CENLM** (M2)**CENLN** (M2)**CENLD** (M2)**CENLO** (M2)**CENLF** (M2)**M4QVC** (M2)**CENLP** (M2)**M4RXC** (M2)**CENLG** (M2)**M4TAY** (M2)**M4UBC** (M2)

(M2)

**Note 1:** Only one type of Three Way Calling can be selected per system.

**Note 2:** This feature is not available on BellSouth Centrex Control station lines.

(T)(M2)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(M1)

### A12.25 BellSouth Centrex Service (Cont'd)

(T)(M2)

#### A12.25.21 Standard Features List (Cont'd)

##### B. 5ESS (Cont'd)

(M2)

###### Feature Element

Call Pickup, Per line - with Secondary Group	USOC
Call Return, Per line	CENLQ (M2)
Call Selector, Per line	M4VRC (M2)
Call Tracing, Per line	M4WSC (M2)
Call Waiting Originating, Per line	M2KTA (M2)
Call Waiting Originating w/distinct tones	M2LOA (M2)
Call Waiting Terminating Intragroup with Cancel CW and Distinctive Tones	CENLR (M2)
Call Waiting Terminating w/ Cancel CW - Incoming only, Per line	CENLS (M2)
Call Waiting Terminating w/ Cancel CW, Per line all calls	M2LCA (M2)
Call Waiting Terminating w/ Cancel CW and Dist. Tones - Incoming only, Per line	M2LB5 (M2)
Call Waiting Terminating w/ Cancel CW and Dist. Tones, Per line (All calls)	M2LD5 (M2)
Caller ID Deluxe, Per line <sup>1</sup>	M2NA7 (T)(M2)
Caller ID Number Only, Per non-EBS line <sup>1</sup>	M2NBA (T)(M2)
Calling Name Delivery, Per line <sup>1</sup>	M2NC7 (T)(M2)
Calling Number Delivery Blocking - Permanent, Per line (agency)	M2NFA (M2)
Calling Number Delivery Blocking - Permanent, Per line (non-agency)	M2NEA (M2)
Code Restriction of 011, Per line <sup>2</sup>	M2POA (T)(M2)
Code Restriction of 10XXX and 101XXXX, Per line <sup>2</sup>	M2PIA (T)(M2)
Code Restriction of 411, Per line <sup>2</sup>	M2P4A (T)(M2)
Code Restriction of 900, Per line <sup>2</sup>	M2P9A (T)(M2)
Code Restriction of N11, Per line <sup>2</sup>	M2PN1 (T)(M2)
Code Restriction of 0+/0- and 00+/00-, Per line (Includes international operator calls) <sup>2</sup>	M2PCB (T)(M2)
Code Restriction of 1+ (except 1+800, 1+888, and other Toll Free Numbers), Per line <sup>2</sup>	M2PCC (T)(M2)
Code Restriction of Toll Free Numbers (1+800, 1+888, and other Toll Free Numbers), Per line <sup>2</sup>	M2PCD (T)(M2)
Dial Call Waiting, Per line	M5CWC (M2)
Dial Call Waiting, Per line - with Distinctive Tones	CENLT (M2)
Directed Call Park/Directed Call Retrieve, Per line	M5EDX (M2)
Directed Call Pickup - Barge in, Per line	M2VPA (M2)
Directed Call Pickup - Barge in Terminating	CENLU (M2)
Directed Call Pickup - Non-barge in, Per line	M2VNA (M2)
Directed Call Pickup - Non-barge in exempt, Per line	M2VC6 (M2)
Directed Call Pickup - Non-barge in Terminating	CENC7 (M2)
Distinctive Ringing Incoming Only, Per line (Default "B" Ring Pattern)	CENLV (M2)
Distinctive Ringing Originating, Per line (Default "C" Ring Pattern)	CENLW (M2)
Distinctive Ringing/Dial Call Waiting, Per line (Default "C" Ring Pattern)	M2WR5 (M2)

**Note 1:** Feature operation is not guaranteed when used with Station Links provisioned in a different serving wire center. (M2)

**Note 2:** Any type of Code Restriction not indicated in this section will be provided via the Automatic Route Selection-Basic feature or Automatic Route Selection-Deluxe feature. (M2)

Pages 47.01 and 47.1 are hereby deleted in their entirety and removed from this Guidebook.

(N)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(M1)

#### A12.25.21 Standard Features List (Cont'd)

(M2)

##### B. 5ESS (Cont'd)

(M2)

Feature Element	USOC	
Hunting - Multiline hunt - Circular	N/A	(M2)
Hunting - Multiline hunt - Regular	N/A	(M2)
Hunting - Series Completion Circular, Per line	N/A	(M2)
Hunting - Series Completion Regular, Per line	N/A	(M2)
Message Waiting Audible (Stutter Dial Tone), Per line	M3CAA	(M2)
Preferred Call Forwarding, Per line	M5HPC	(M2)
Repeat Dialing, Per line	M5JRC	(M2)
Selective Call Acceptance, Per line	M3JA6	(M2)
Speed Calling Long, Per additional line	M3YAA	(M2)
Speed Calling Long, Per controlling line (30 number Shared)	M3Y3O	(M2)
Speed Calling Long, Per controlling line (40 number list)	M3Y4O	(M2)
Speed Calling Long, Per controlling line (50 number list)	M3Y5O	(M2)
Speed Calling Long, Per controlling line (60 number list)	M3Y6O	(M2)
Speed Calling Long, Per controlling line (70 number list)	M3Y7O	(M2)
Speed Calling Long, Per controlling line (80 number list)	M3Y8O	(M2)
Speed Calling Short, Per line (6 Numbers)	M5KSC	(M2)
Station Restriction - Full Denied Origination, Per line	M5ROC	(M2)
Station Restriction - Full Denied Termination, Per line	M5LTC	(M2)
Station Restriction - Full Incoming, Per line	M3RC2	(M2)
Station Restriction - Full incoming and outgoing, Per line	M3RF2	(M2)
Station Restriction - Full outgoing, Per line	M3RG2	(M2)
Station Restriction - Semi-incoming, Per line	M3RH2	(M2)
Station Restriction - Semi-incoming and outgoing, Per line	M3RJ2	(M2)
Station Restriction - Semi-outgoing, Per line	M3RK2	(M2)
Three Way Calling, Consultation Hold, Transfer, Per line - All Calls - Restricted	CENLX	(M2)
Three Way Calling, Consultation Hold, Transfer, Per line - Incoming Only - With Call Hold on line	CENLY	(M2)
Three Way Calling, Consultation Hold, Transfer, Per line - Incoming Only - Without Call Hold on line	CENLZ	(M2)
Three Way Calling, Consultation Hold, Transfer, Per line - All Calls Unrestricted	M5UTC	(M2)
Toll Restriction, Per line	M3ORA	(M2)
Toll Restriction with Restriction from Mandatory Expanded Local Call Area, Per line	M3OMA	(M2)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.21 Standard Features List (Cont'd)

##### C. DMS-100 Non-Electronic Business Sets

Feature Element	USOC	(M1)
Anonymous Call Rejection, Per line	<b>M2HRL</b>	(M2)
Automatic Callback/Ring Again, Per line	<b>M53AK</b>	(M2)
Automatic Line/ Direct connect, Per line	<b>M4BAC</b>	(M2)
Call Block, Per line	<b>M4HCC</b>	(M2)
Call Forward Busy Line Fixed, internal/external source, internal/external destination (Split Destination Fixed)	<b>M6EBX</b>	(M2)
Call Forwarding Busy Line Fixed (All calls unrestricted) (Forwards all calls)	<b>M4JFC</b>	(M2)
Call Forwarding Busy Line Fixed (All calls unrestricted) (Forwards all calls) Enhanced RingMaster	<b>M4JER</b>	(M2)
Call Forwarding Busy Line Fixed, External Source Denied	<b>CENDA</b>	(M2)
Call Forwarding Busy Line Fixed, Internal Source Denied	<b>CENDB</b>	(M2)
Call Forwarding Busy Line Programmable internal destination, All calls - Unrestricted	<b>CENF7</b>	(M2)
Call Forwarding Busy Line Programmable internal destination, internal source denied	<b>CENDC</b>	(M2)
Call Forwarding Busy Line Programmable internal destination, external source denied	<b>CENDO</b>	(M2)
Call Forwarding Busy Line Programmable unrestricted destination, external source denied	<b>CENDP</b>	(M2)
Call Forwarding Busy Line Programmable, internal/external source, internal/external destination (Split destination programmable)	<b>M4JSX</b>	(M2)
Call Forwarding Busy Line Programmable, unrestricted destination, all calls	<b>CENB7</b>	(M2)
Call Forwarding Busy Line Programmable, unrestricted destination, internal source denied	<b>CENDF</b>	(M2)
Call Forwarding Don't Answer Fixed (All calls unrestricted)	<b>M4NFC</b>	(M2)
Call Forwarding Don't Answer Fixed (All calls unrestricted) Enhanced RingMaster	<b>M4NER</b>	(M2)
Call Forwarding Don't Answer Fixed, external source denied	<b>CENDH</b>	(M2)
Call Forwarding Don't Answer Fixed, internal source denied	<b>CENDJ</b>	(M2)
Call Forwarding Don't Answer Fixed, internal/external source, internal/external destination (Split destination fixed)	<b>M6FSX</b>	(M2)
Call Forwarding Don't Answer Programmable internal destination, external source denied	<b>CENDQ</b>	(M2)
Call Forwarding Don't Answer Programmable internal/external source, internal/external destination (Split destination programmable)	<b>M4NSX</b>	(M2)
Call Forwarding Don't Answer Programmable unrestricted destination, external source denied	<b>CENDR</b>	(M2)
Call Forwarding Don't Answer Programmable, unrestricted destination all calls	<b>CENDG</b>	(M2)
Call Forwarding Don't Answer Programmable, unrestricted destination internal source denied	<b>CENDK</b>	(M2)
Call Forwarding Don't Answer Programmable, internal destination all calls - unrestricted	<b>CENDL</b>	(M2)
Call Forwarding Don't Answer Programmable, internal destination internal source denied	<b>CENDM</b>	(M2)
Call Forwarding Multiple Simultaneous, Per line	<b>M2JR4</b>	(M2)
Call Forwarding Variable, Per line - Intragroup - With Ring Reminder	<b>CENLO</b>	(M2)
Call Forwarding Variable, Per line - Intragroup - Without Ring Reminder	<b>CENLF</b>	(M2)
Call Forwarding Variable, Per line - With Ring Reminder (Intra and Inter)	<b>M4QVC</b>	(M2)
Call Forwarding Variable, Per line - Without Ring Reminder (Intra and Inter)	<b>CENLP</b>	(M2)
Call Hold, Per line - With Other Flash Features on line	<b>M4RXC</b>	(M2)
Call Hold, Permanent, Per line	<b>CENDN</b>	(M2)
Call Park/Call Retrieve, Per line	<b>M4SPX</b>	(M2)
Call Pickup, Per line	<b>M4UBC</b>	(M2)
Call Return, Per line	<b>M4VRC</b>	(M2)
Call Selector, Per line	<b>M4WSC</b>	(M2)
Call Tracing, Per line	<b>M2KTA</b>	(M2)
Call Transfer (System Exception), Per line	<b>CENDS</b>	(M2)
Call Waiting Exempt, Per line	<b>M2LED</b>	(M2)
Call Waiting Originating, Per line	<b>M2LOA</b>	(M2)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.21 Standard Features List (Cont'd)

##### C. DMS-100 Non-Electronic Business Sets (Cont'd)

Feature Element	USOC	(M1)
Call Waiting Terminating w/ Cancel CW - Incoming only, Per line	<b>M2LA6</b>	(M2)
Call Waiting Terminating w/ Cancel CW, Per line all calls	<b>M2LCA</b>	(M2)
Caller ID Deluxe, Per line <sup>1,2</sup>	<b>M2NA7</b>	(M2)
Caller ID Number Only, Per non-EBS line <sup>1,2</sup>	<b>M2NBA</b>	(M2)
Calling Name Delivery, Per line <sup>1,2</sup>	<b>M2NC7</b>	(M2)
Calling Name Display, Intragroup, Per line <sup>2</sup>	<b>M2NDD</b>	(M2)
Calling Number Delivery Blocking - Permanent, Per line (agency)	<b>M2NFA</b>	(M2)
Calling Number Delivery Blocking - Permanent, Per line (non-agency)	<b>M2NEA</b>	(M2)
Code Restriction of 011, Per line <sup>3</sup>	<b>M2POA</b>	(M2)
Code Restriction of 10XXX and 101XXXX, Per line <sup>3</sup>	<b>M2P1A</b>	(M2)
Code Restriction of 411, Per line <sup>3</sup>	<b>M2P4A</b>	(M2)
Code Restriction of 900, Per line <sup>3</sup>	<b>M2P9A</b>	(M2)
Code Restriction of N11, Per line <sup>3</sup>	<b>M2PN1</b>	(M2)
Code Restriction of 0+/0- and 00+/00-, Per line (Includes international operator calls) <sup>3</sup>	<b>M2PCB</b>	(M2)
Code Restriction of 1+ (except 1+800, 1+888, and other Toll Free Numbers), Per line <sup>3</sup>	<b>M2PCC</b>	(M2)
Code Restriction of Toll Free Numbers (1+800, 1+888, and other Toll Free Numbers), Per line <sup>3</sup>	<b>M2PCD</b>	(M2)
Data Call Protection, Per line	<b>M4YPG</b>	(M2)
Dial Call Waiting, Per line	<b>M5CWC</b>	(M2)
Directed Call Park/Directed Call Retrieve, Per line	<b>M5EDX</b>	(M2)
Directed Call Pickup - Barge in, Per line	<b>M2VPA</b>	(M2)
Directed Call Pickup - Barge in exempt, Per line	<b>M2VBD</b>	(M2)
Directed Call Pickup - Non-barge in, Per line	<b>M2VNA</b>	(M2)
Directed Call Pickup - Non-barge in exempt, Per line	<b>M2VC6</b>	(M2)
Distinctive Ringing - System override, Per line	<b>M2WBD</b>	(M2)
Executive Busy Override, Per line	<b>M2YED</b>	(M2)
Executive Busy Override Exempt, Per line	<b>M64EX</b>	(M2)
Group Intercom, Per line	<b>M2ZGD</b>	(M2)
Hunting - Multiline hunt - Circular	<b>N/A</b>	(M2)
Hunting - Multiline hunt - Distributed line, per line	<b>N/A</b>	(M2)
Hunting - Multiline hunt - Regular	<b>N/A</b>	(M2)
Hunting - Series Completion Circular, Per line	<b>N/A</b>	(M2)
Hunting - Series Completion Regular, Per line	<b>N/A</b>	(M2)
Last Number Redial, Per line	<b>M65LX</b>	(M2)
MADN - Non-EBS, Primary Appearance	<b>M4CPB</b>	(M2)
Make Line Busy, All Calls Per line	<b>M69BX</b>	(M2)
Make Line Busy, Intragroup, Per line	<b>M5FBX</b>	(M2)
Message Waiting Audible (Stutter Dial Tone), Per line	<b>M3CAA</b>	(M2)

**Note 1:** Requires Caller ID, Per System in A12.25.12.

(T)(M2)

**Note 2:** Feature operation is not guaranteed when used with Station Links provisioned in a different serving wire center.

(M2)

**Note 3:** Any type of Code Restriction not indicated in this section will be provided via the Automatic Route Selection-Basic feature or Automatic Route Selection-Deluxe feature.

(M2)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(M1)

#### A12.25.21 Standard Features List (Cont'd)

(M2)

##### C. DMS-100 Non-Electronic Business Sets (Cont'd)

(M2)

Feature Element	USOC
Preferred Call Forwarding, Per line	<b>M5HPC</b> (M2)
Repeat Dialing, Per line	<b>M5JRC</b> (M2)
Selective Call Acceptance, Per line	<b>M3JA6</b> (M2)
Speed Calling Long, Per additional line	<b>M3YAA</b> (M2)
Speed Calling Long, Per controlling line (30 number Shared)	<b>M3Y3O</b> (M2)
Speed Calling Long, Per controlling line (50 number list)	<b>M3Y5O</b> (M2)
Speed Calling Long, Per controlling line (70 number list)	<b>M3Y7O</b> (M2)
Speed Calling Short, Per line (6 Numbers)	<b>M5KSC</b> (M2)
Station Restriction - Deny incoming from outside, Per line	<b>M3RDE</b> (M2)
Station Restriction - Full Denied Origination, Per line	<b>M5ROC</b> (M2)
Station Restriction - Full Denied Termination - Per line	<b>M5LTC</b> (M2)
Three Way Calling, Consultation Hold, Transfer, Per line - All Calls Unrestricted	<b>M5UTC</b> (M2)
Toll Restriction, Per line	<b>M3ORA</b> (M2)
Toll Restriction with Restriction from Mandatory Expanded Local Call Area, Per line	<b>M3OMA</b> (M2)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.21 Standard Features List (Cont'd)

##### D. DMS-100 Electronic Business Sets

Feature Element	USOC	(M1)
EBS - MADN - Not PDN/station line - Additional appearance	M4CAA	(M2)
EBS - MADN - Not PDN/station line - First appearance	M4C1A	(M2)
EBS - MADN - Same telephone number as PDN or station line	M4CPA	(M2)
EBS - Per DN - ACD agent call/supervisor answer key w/diff ACD incalls group	M4DAD	(M2)
EBS - Per DN - ACD agent call/supervisor answer key w/MSB override	M4DAE	(M2)
EBS - Per DN - ACD agent call/supervisor answer key w/MSB override & diff ACD incalls group	M4DAC	(M2)
EBS - Per DN - ACD agent call/answer supervisor key	M4DAB	(M2)
EBS - Per DN - ACD agent electronic business set basic	M52KX	(M2)
EBS - Per DN - ACD supervisor answer agent key	M4DAK	(M2)
EBS - Per DN - ACD supervisor answer emergency key	M4DAP	(M2)
EBS - Per DN - ACD supervisor call agent key	M4EEP	(M2)
EBS - Per DN - ACD supervisor electronic business set basic	M51KX	(M2)
EBS - Per DN - Additional directory number	M4FEN	(M2)
EBS - Per DN - Automatic line	M4FGN	(M2)
EBS - Per DN - Call block (Selective call rejection)	M4FHN	(M2)
EBS - Per DN - Call selector	M4FJN	(M2)
EBS - Per DN - Call waiting exempt	M4FKN	(M2)
EBS - Per DN - Call waiting originating	M4FMN	(M2)
EBS - Per DN - Calling name display, intragroup	M4FLN	(M2)
EBS - Per DN - Calling Number Delivery Blocking Permanent Agency	M4GDA	(M2)
EBS - Per DN - Calling Number Delivery Blocking Permanent Non-Agency	M4GCU	(M2)
EBS - Per DN - Code restriction - 011 <sup>1</sup>	M4FCR	(T)(M2)
EBS - Per DN - Code restriction - 10XXX and 101XXXX <sup>1</sup>	M4FC1	(T)(M2)
EBS - Per DN - Code restriction - 411 <sup>1</sup>	M4FC4	(T)(M2)
EBS - Per DN - Code restriction - 900 <sup>1</sup>	M4FC9	(T)(M2)
EBS - Per DN - Code restriction - N11 <sup>1</sup>	M4FCA	(T)(M2)
EBS - Per DN - Code restriction - 0+/0- and 00+/00- (Includes international operator calls) <sup>1</sup>	M4FCB	(T)(M2)
EBS - Per DN - Code restriction - 1+ (except 1+800, 1+888, and other Toll Free Numbers) <sup>1</sup>	M4FCC	(T)(M2)
EBS - Per DN - Code restriction - Toll Free Numbers (1+800, 1+888, and other Toll Free Numbers) <sup>1</sup>	M4FCD	(T)(M2)
EBS - Per DN - Data call protection	M4FPN	(M2)
EBS - Per DN - Dial call waiting	M4ELP	(M2)
EBS - Per DN - Directed call pickup barge in	M4FB1	(M2)
EBS - Per DN - Directed call pickup barge in exempt	M4FBE	(M2)
EBS - Per DN - Directed call pickup non-barge in	M4FBD	(M2)
EBS - Per DN - Directed call pickup non-barge in exempt	M4FBB	(M2)
EBS - Per DN - Distinctive ringing, system override	M4FRN	(M2)
EBS - Per DN - Executive Busy Override - Exempt	CENEA	(M2)
EBS - Per DN - Last Number Redial	CENEBC	(M2)
EBS - Per DN - MADN ring forward - Automatic	M4FTN	(M2)
EBS - Per DN - Make set busy - All calls	M4FUN	(M2)
EBS - Per DN - Make set busy, Intragroup	CENEN	(M2)
EBS - Per DN - Preferred call forwarding w/multiple simultaneous (10 Calls)	M4FVN	(M2)
EBS - Per DN - Secondary MADN call forwarding	M4FWN	(M2)
EBS - Per DN - Selective call acceptance	M4FXN	(M2)
EBS - Per DN - Station Restriction - Deny incoming from outside	CENEC	(M2)
EBS - Per DN - Station restriction - Full denied originating	M4FAM	(M2)
EBS - Per DN - Station restriction - Full denied terminating	M4FBM	(M2)

**Note 1:** Any type of Code Restriction not indicated in this section will be provided via the Automatic Route Selection-Basic feature or Automatic Route Selection-Deluxe feature.

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(M1)

### A12.25 BellSouth Centrex Service (Cont'd)

(T)(M2)

#### A12.25.21 Standard Features List (Cont'd)

(M2)

##### D. DMS-100 Electronic Business Sets (Cont'd)

(M2)

Feature Element	USOC
EBS - Per DN - Toll restriction	<b>M4FDM</b> (M2)
EBS - Per DN - Toll restriction from mandatory expanded local calling area	<b>M4FEM</b> (M2)
EBS - Per Key - ACD agent display queue threshold key	<b>M4DAG</b> (M2)
EBS - Per Key - ACD agent event code logging key	<b>M4DAH</b> (M2)
EBS - Per Key - ACD agent not ready key	<b>M4DAF</b> (M2)
EBS - Per Key - ACD supervisor agent status lamp key	<b>M4DAJ</b> (M2)
EBS - Per Key - ACD supervisor controlled interflow key	<b>M4DAR</b> (M2)
EBS - Per Key - ACD supervisor display queue status key, threshold	<b>M4DAM</b> (M2)
EBS - Per Key - ACD supervisor display queue status key, status	<b>M4DAL</b> (M2)
EBS - Per Key - ACD supervisor enhanced observe agent key	<b>M4DAQ</b> (M2)
EBS - Per Key - ACD supervisor night service control key	<b>M4DAN</b> (M2)
EBS - Per Key - ACD supervisor observe agent key	<b>M4DAO</b> (M2)
EBS - Per Key - Autodial	<b>M4DKB</b> (M2)
EBS - Per Key - Business set intercom	<b>M4DBT</b> (M2)
EBS - Per Key - DSS/Busy lamp field	<b>M4DCU</b> (M2)
EBS - Per Key - Group intercom	<b>M4DDV</b> (M2)
EBS - Per Key - Group intercom - All calls	<b>M4DEW</b> (M2)
EBS - Per Key - Message waiting	<b>M4DFX</b> (M2)
EBS - Per Key - Query busy station	<b>M4DGY</b> (M2)
EBS - Per Key - Query time/date	<b>M4DHZ</b> (M2)
EBS - Per Key List - Anonymous call rejection	<b>M4GCT</b> (M2)
EBS - Per Key List - Auto inspect	<b>M4GAK</b> (M2)
EBS - Per Key List - Call Forwarding Multiple Simultaneous <sup>1</sup>	<b>CENE</b> (T)(M2)
EBS - Per Key List - Call pickup	<b>M4GCM</b> (M2)
EBS - Per Key List - Call return	<b>M4GCN</b> (M2)
EBS - Per Key List - Call tracing	<b>M4GCP</b> (M2)
EBS - Per Key List - Call waiting terminating incl cancel call waiting - Incoming only	<b>M4GCS</b> (M2)
EBS - Per Key List - Call waiting terminating incl cancel call waiting - All calls	<b>M4GCR</b> (M2)
EBS - Per Key List - CFBL fixed, internal source denied	<b>M4GCQ</b> (M2)
EBS - Per Key List - CFBL fixed Int/Ext source, Int/Ext dest	<b>M4GCV</b> (M2)
EBS - Per Key List - CFBL fixed - All calls	<b>M4GCJ</b> (M2)
EBS - Per Key List - CFBL fixed, external source denied	<b>M4GCK</b> (M2)
EBS - Per Key List - CFBL programmable Int/Ext source, Int/Ext dest	<b>M4GCD</b> (M2)
EBS - Per Key List - CFBL programmable internal dest - All calls	<b>CENE</b> (M2)
EBS - Per Key List - CFBL Programmable internal destination, external source denied	<b>CENS</b> (M2)
EBS - Per Key List - CFBL Programmable internal destination, internal source denied	<b>CENEF</b> (M2)
EBS - Per Key List - CFBL programmable unrestricted dest - All calls	<b>M4GCA</b> (M2)
EBS - Per Key List - CFBL programmable unrestricted dest - Ext source denied	<b>M4GCB</b> (M2)
EBS - Per Key List - CFBL programmable unrestricted dest - Int source denied	<b>M4GCC</b> (M2)
EBS - Per Key List - CFDA fixed - All calls	<b>M4GCW</b> (M2)
EBS - Per Key List - CFDA fixed external source denied	<b>M4GCX</b> (M2)
EBS - Per Key List - CFDA fixed Int/Ext source - Int/Ext dest	<b>M4GCZ</b> (M2)
EBS - Per Key List - CFDA fixed internal source denied	<b>M4GCY</b> (M2)

**Note 1:** This feature is not available on BellSouth Centrex Control station lines.

(T)(M2)

**Page 53.1 is hereby deleted in its entirety and removed from this Guidebook.**

(M2)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.21 Standard Features List (Cont'd)

##### D. DMS-100 Electronic Business Sets (Cont'd)

Feature Element	USOC
EBS - Per Key List - CFDA programmable Int/Ext source - Int/Ext dest	M4GCH (M2)
EBS - Per Key List - CFDA programmable internal dest - All calls	CENEG (M2)
EBS - Per Key List - CFDA programmable internal dest - Int source denied	CENEH (M2)
EBS - Per Key List - CFDA programmable internal destination, external source denied	CENEM (M2)
EBS - Per Key List - CFDA programmable unrestricted dest - All calls	M4GCE (M2)
EBS - Per Key List - CFDA programmable unrestricted dest - Ext source denied	M4GCF (M2)
EBS - Per Key List - CFDA programmable unrestricted dest - Int source denied	M4GCG (M2)
EBS - Per Key List - CFV - All calls with Ring Reminder	M4GCL (M2)
EBS - Per Key List - CFV - Intragroup with Ring Reminder	CENEQ (M2)
EBS - Per Key List - Denial of call tracing per successful trace	M4GDB (M2)
EBS - Per Key List - MADN ring forward - Manual	M4GDC (M2)
EBS - Per Key List - Make set busy - All calls	M4EUP (M2)
EBS - Per Key List - Make set busy - Intragroup	CENEJ (M2)
EBS - Per Key List - Repeat dialing	M4GDD (M2)
EBS - Per Key List - Short hunt	M4GDE (M2)
EBS - Per Set Per PDN - Automatic Callback/Ring again	CENEK (M2)
EBS - Per Set, Per PDN - ACD agent enhanced emergency key	M4EAP (M2)
EBS - Per Set, Per PDN - Automatic answerback	M4EFP (M2)
EBS - Per Set, Per PDN - Basic display	M4EGP (M2)
EBS - Per Set, Per PDN - Call park/Call retrieve	M4EHP (M2)
EBS - Per Set, Per PDN - Call transfer (System exception)	CENER (M2)
EBS - Per Set, Per PDN - Directed call park/Directed call retrieve	M4EMP (M2)
EBS - Per Set, Per PDN - Executive busy override	M4ENP (M2)
EBS - Per Set, Per PDN - Inspect	M4EPP (M2)
EBS - Per Set, Per PDN - Key set music on hold	M4EQP (M2)
EBS - Per Set, Per PDN - Last Number Redial All DNs	CENEL (M2)
EBS - Per Set, Per PDN - Module additive - 18 keys - First module	M4ERP (M2)
EBS - Per Set, Per PDN - Module additive - 18 keys - Second module	M4E1P (M2)
EBS - Per Set, Per PDN - Module additive - 18 keys - Third module	M4EZP (M2)
EBS - Per Set, Per PDN - Module additive - 22 keys - First module	M4EBP (M2)
EBS - Per Set, Per PDN - Module additive - 22 keys - Second module	M4ECP (M2)
EBS - Per Set, Per PDN - Module additive - 22 keys - First M622 module	CEN6F (M2)
EBS - Per Set, Per PDN - Module additive - 22 keys - Second M622 module	CEN6A (M2)
EBS - Per Set, Per PDN - Module additive - 36 keys	M4ESP (M2)
EBS - Per Set, Per PDN - Module additive - PSET	M4ETP (M2)
EBS - Per Set, Per PDN - Privacy enable	M4EVP (M2)
EBS - Per Set, Per PDN - Privacy release	M4EWP (M2)
EBS - Per Set, Per PDN - Programmable line selection	M4EXP (M2)
EBS - Per Set, Per PDN - Speed calling long - Controlling line - 30 number	M4E3P (M2)
EBS - Per Set, Per PDN - Speed calling long - Controlling line - 50 number	M4E5P (M2)
EBS - Per Set, Per PDN - Speed calling long - Controlling line - 70 number	M4E7P (M2)
EBS - Per Set, Per PDN - Speed calling long - Per additional user	M4E2P (M2)
EBS - Per Set, Per PDN - Speed calling short	M4E4P (M2)
EBS - Per Set, Per PDN - Station camp on	M4E6P (M2)
EBS - Per Set, Per PDN - Three way calling, Consultation hold, Call transfer	M4E9P (M2)

Page 54.1 is hereby deleted in its entirety and removed from this Guidebook.

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.21 Standard Features List (Cont'd)

##### E. EWS®

###### Feature Element

Anonymous Call Rejection, Per line	(M1)
Automatic Callback/Ring Again, Per line	(T)(M2)
Automatic Line/ Direct connect, Per line	(M2)
Call Block, Per line	(M2)
Call Forwarding Busy Line Fixed, Per line (All Calls Unrestricted)(Forwards all calls)	(M2)
Call Forwarding Busy Line Fixed, Per line (Incoming only) (Only forwards calls from outside)	(M2)
Call Forwarding Busy Line Programmable, Per line	(M2)
Call Forwarding Don't Answer Fixed (All calls unrestricted)	(M2)
Call Forwarding Don't Answer Fixed, Per Line (Incoming only)	(M2)
Call Forwarding Don't Answer Programmable, Per line	(M2)
Call Forwarding Multiple Simultaneous, Per line <sup>1</sup>	(M2)
Call Forwarding Variable, Per line - Incoming Only - With Ring Reminder <sup>2</sup>	(T)(M2)
Call Forwarding Variable, Per line - Incoming Only - Without Ring Reminder <sup>2</sup>	(T)(M2)
Call Forwarding Variable, Per line - Intra/Intergroup over Private Facilities - With Ring Reminder <sup>2</sup>	(T)(M2)
Call Forwarding Variable, Per line - Intra/Intergroup over Private Facilities - Without Ring Reminder <sup>2</sup>	(T)(M2)
Call Forwarding Variable, Per line - Intragroup - With Ring Reminder <sup>2</sup>	(T)(M2)
Call Forwarding Variable, Per line - Intragroup - Without Ring Reminder <sup>2</sup>	(T)(M2)
Call Forwarding Variable, Per line - With Ring Reminder (Intra and Inter) <sup>2</sup>	(T)(M2)
Call Forwarding Variable, Per line - Without Ring Reminder (Intra and Inter) <sup>2</sup>	(T)(M2)
Call Hold, Per line - With Other Flash Features on line	(M2)
Call Pickup, Per line	(M2)
Call Return, Per line	(M2)
Call Selector, Per line	(M2)
Call Tracing, Per line	(M2)
Call Waiting Originating, Per line	(M2)
Call Waiting Terminating w/ Cancel CW, Per line all calls	(M2)
Caller ID Deluxe, Per line <sup>3</sup>	(M2)
Caller ID Number Only, Per non-EBS line <sup>3</sup>	(M2)
Calling Name Delivery, Per line <sup>3</sup>	(M2)
Calling Number Delivery Blocking - Permanent, Per line (agency)	(M2)
Calling Number Delivery Blocking - Permanent, Per line (non-agency)	(M2)
Code Restriction of 011, Per line <sup>4</sup>	(M2)
Code Restriction of 10XXX and 101XXXX, Per line <sup>4</sup>	(M2)
Code Restriction of 411, Per line <sup>4</sup>	(M2)
Code Restriction of 900, Per line <sup>4</sup>	(M2)
Code Restriction of N11, Per line <sup>4</sup>	(M2)
Code Restriction of 0+/0- and 00+/00-, Per line (Includes international operator calls) <sup>4</sup>	(M2)
Code Restriction of 1+ (except 1+800, 1+888, and other Toll Free Numbers), Per line <sup>4</sup>	(M2)
Code Restriction of Toll Free Numbers (1+800, 1+888, and other Toll Free Numbers), Per line <sup>4</sup>	(M2)
<b>Note 1:</b> This feature is not available on BellSouth Centrex Control station lines.	(T)(M2)
<b>Note 2:</b> Only one type of Call Forwarding Variable can be selected per system.	(M2)
<b>Note 3:</b> Feature operation is not guaranteed when used with Station Links provisioned in a different serving wire center.	(M2)
<b>Note 4:</b> Any type of Code Restriction not indicated in this section will be provided via the Automatic Route Selection-Basic feature or Automatic Route Selection-Deluxe feature.	(M2)

**Page 55.1 is hereby deleted in its entirety and removed from this Guidebook.**

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M1 - Material previously appearing on this page now appears on page(s) 32 of this section.

M2 - Material appearing on this page previously appeared on page(s) 63.1 of this section.

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(M1)

### A12.25 BellSouth Centrex Service (Cont'd)

(T)(M2)

#### A12.25.21 Standard Features List (Cont'd)

(M2)

##### E. EWSD® (Cont'd)

(M2)

###### Feature Element

Feature Element	USOC
Data Call Protection, Per line	<b>M4YPG</b> (M2)
Dial Call Waiting, Per line	<b>M5CWC</b> (M2)
Directed Call Pickup - Barge in, Per line	<b>M2VPA</b> (M2)
Directed Call Pickup - Non-barge in, Per line	<b>M2VNA</b> (M2)
Distinctive Ringing/Call Waiting with Cancel Call Waiting, Per line	<b>M2WC8</b> (M2)
Hunting - Multiline hunt - Circular	N/A (M2)
Hunting - Multiline hunt - Regular	N/A (M2)
Hunting - Series Completion Circular, Per line	N/A (M2)
Hunting - Series Completion Regular, Per line	N/A (M2)
Message Waiting Audible (Stutter Dial Tone), Per line	<b>M3CAA</b> (M2)
Preferred Call Forwarding, Per line	<b>M5HPC</b> (M2)
Repeat Dialing, Per line	<b>M5JRC</b> (M2)
Speed Calling Long - Individual, Per line (30 number)	<b>M3LL8</b> (M2)
Speed Calling Long, Per additional line	<b>M3YAA</b> (M2)
Speed Calling Long, Per controlling line (30 number Shared)	<b>M3Y3O</b> (M2)
Speed Calling Short, Per line (6 Numbers)	<b>M5KSC</b> (M2)
Station Restriction - Deny incoming from outside, Per line	<b>M3RDE</b> (M2)
Station Restriction - Deny originating, Per line	<b>M3RAE</b> (M2)
Station Restriction - Deny outgoing from inside, Per line	<b>M3RBE</b> (M2)
Station Restriction - Deny terminating, Per line	<b>M3REE</b> (M2)
Station Restriction - Full Denied Origination, Per line	<b>M5ROC</b> (M2)
Station Restriction - Full Denied Termination, Per line	<b>M5LTC</b> (M2)
Three Way Calling, Consultation Hold, Transfer, Per line - All calls - Restricted	<b>CENLX</b> (M2)
Three Way Calling, Consultation Hold, Transfer, Per line - Incoming Only	<b>CENJ7</b> (M2)
Three Way Calling, Consultation Hold, Transfer, Per line - All Calls Unrestricted	<b>M5UTC</b> (M2)
Toll Restriction, Per line	<b>M3ORA</b> (M2)
Toll Restriction with Restriction from Mandatory Expanded Local Call Area, Per line	<b>M3OMA</b> (M2)

M1 - Material previously appearing on this page now appears on page(s) 34 of this section.

M2 - Material appearing on this page previously appeared on page(s) 63.1.0.1 and 63.1.1 of this section.

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.21 Standard Features List (Cont'd)

##### F. BellSouth Centrex Control - 1AESS

###### Feature Element

Anonymous Call Rejection, Per line	(M1)
Automatic Callback/Ring Again, Per line	(T)(M2)
Call Block, Per line	(T)(M2)
Call Forwarding Busy Line Fixed, Per line (All calls unrestricted) (Forwards all calls)	(M2)
Call Forwarding Busy Line Fixed, Per line (Incoming only) (Only forwards calls from outside)	(M2)
Call Forwarding Don't Answer Fixed (All calls unrestricted)	(M2)
Call Forwarding Don't Answer Fixed, Per line (Incoming only)	(M2)
Call Forwarding Variable, Per line - Intra/Intergroup outside without Ring Reminder <sup>1</sup>	(T)(M2)
Call Forwarding Variable, Per line - Intra/Intergroup over Private Facilities - With Ring Reminder <sup>1</sup>	(T)(M2)
Call Forwarding Variable, Per line - Intragroup - Without Ring Reminder <sup>1</sup>	(T)(M2)
Call Forwarding Variable, Per line - With Ring Reminder (Intra & Inter) <sup>1</sup>	(T)(M2)
Call Hold, Per line - With Other Flash Features on line	(M2)
Call Pickup, Per line	(M2)
Call Return, Per line	(M2)
Call Selector, Per line	(M2)
Call Tracing, Per line	(M2)
Call Waiting Originating, Per line	(M2)
Call Waiting Terminating w/ Cancel CW, Per line all calls	(M2)
Caller ID Deluxe, Per line <sup>2,3</sup>	(M2)
Caller ID Number Only, Per non-EBS line <sup>3</sup>	(M2)
Calling Name Delivery, Per line <sup>3</sup>	(M2)
Code Restriction of 011, Per line <sup>4</sup>	(M2)
Code Restriction of 411, Per line <sup>4</sup>	(M2)
Code Restriction of 900, Per line <sup>4</sup>	(M2)
Code Restriction of N11, Per line <sup>4</sup>	(M2)
Code Restriction of 0+/0- and 00+/00-, Per line (Includes international operator calls) <sup>4</sup>	(M2)
Code Restriction of 1+ (except 1+800, 1+888, and other Toll Free Numbers), Per line <sup>4</sup>	(M2)
Code Restriction of Toll Free Numbers (1+800, 1+888, and other Toll Free Numbers), Per line <sup>4</sup>	(M2)
Dial Call Waiting, Per line	(M2)
Directed Call Pickup - Barge in, Per line	(M2)
Directed Call Pickup - Non-barge in, Per line	(M2)
Distinctive Ringing/Call Waiting with Cancel Call Waiting, Per line	(M2)
Hunting - Series Completion Circular, Per line	(M2)
Hunting - Series Completion Regular, Per line	(M2)
Message Waiting Audible (Stutter Dial Tone), Per line	(M2)
Preferred Call Forwarding, Per line	(M2)
Repeat Dialing, Per line	(M2)

**Note 1:** Only one type of Call Forwarding Variable can be selected per system.

**Note 2:** Control of Caller ID Deluxe requires the use of the Caller ID Number Only and Calling Name Delivery features.

**Note 3:** Feature operation is not guaranteed when used with Station Links provisioned in a different serving wire center.

**Note 4:** Any type of Code Restriction not indicated in this section will be provided via the Automatic Route Selection-Basic feature or Automatic Route Selection-Deluxe feature.

Pages 57.0.0.1, 57.0.1 and 57.1 are hereby deleted in their entirety and removed from this Guidebook.

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(M1)

#### A12.25.21 Standard Features List (Cont'd)

(M2)

##### F. BellSouth Centrex Control - 1AESS (Cont'd)

(T)(M2)

Feature Element	USOC	
Speed Calling Long - Individual, Per line (30 number)	<b>M3LL8</b>	(M2)
Speed Calling Long, Per additional line	<b>M3YAA</b>	(M2)
Speed Calling Long, Per controlling line (30 number Shared)	<b>M3Y3O</b>	(M2)
Speed Calling Short, Per line (6 Numbers)	<b>M5KSC</b>	(M2)
Station Restriction - Full Denied Origination, Per line	<b>M5ROC</b>	(M2)
Station Restriction - Full Denied Termination, Per line	<b>M5LTC</b>	(M2)
Station Restriction - Full incoming, Per line	<b>M3RC2</b>	(M2)
Station Restriction - Full incoming and outgoing, Per line	<b>M3RF2</b>	(M2)
Station Restriction - Full outgoing, Per line	<b>M3RG2</b>	(M2)
Station Restriction - Semi-incoming, Per line	<b>M3RH2</b>	(M2)
Station Restriction - Semi-incoming and outgoing, Per line	<b>M3RJ2</b>	(M2)
Station Restriction - Semi-outgoing, Per line	<b>M3RK2</b>	(M2)
Station Restriction Denied Access to Special Facilities, Per line	<b>M3RL1</b>	(M2)
Three Way Calling, Consultation Hold, Transfer, Per line - Incoming Only – Individual <sup>1</sup>	<b>CENLH</b>	(T)(M2)
Three Way Calling, Consultation Hold, Transfer, Per line (Includes Added Call Transfer in the 1AESS) - All Calls Unrestricted <sup>1</sup>	<b>M5UTC</b>	(T)(M2)
Toll Restriction, Per line	<b>M3ORA</b>	(M2)
Toll Restriction with Restriction from Mandatory Expanded Local Call Area, Per line	<b>M3OMA</b>	(M2)
Optional Features Controllable with BellSouth Centrex Control:		(M2)
Conference Arrangements - Conference use control - Conference capability – Each <sup>2</sup>	<b>CENCG</b>	(T)(M2)
Conference Arrangements - Station controlled conference, Per line , Each <sup>2,3</sup>	<b>CENAT</b>	(T)(M2)
<b>Note 1:</b> Only one type of Three Way Calling can be selected per system.		(M2)
<b>Note 2:</b> The rates and charges indicated in A12.25.12.A.13.a (1) for 6-port conference circuit(s) are applicable.		(M2)
<b>Note 3:</b> USOC CENCG is required.		(M2)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.21 Standard Features List (Cont'd)

##### G. BellSouth Centrex Control - 5ESS

Feature Element	(M1)
Automatic Callback/Ring Again, Per line	(T)(M2)
Call Block, Per line	(T)(M2)
Call Forwarding Busy Line Fixed, Per line (All Calls Unrestricted) (Forwards all calls)	(M2)
Call Forwarding Busy Line Fixed, Per line (Incoming only) (Only forwards calls from outside)	(M2)
Call Forwarding Don't Answer Fixed, Per line (All calls unrestricted)	(M2)
Call Forwarding Don't Answer Fixed, Per line (Incoming only)	(M2)
Call Forwarding Variable, Per line - Incoming Only - With Ring Reminder	(M2)
Call Forwarding Variable, Per line - Intra/Intergroup over Private Facilities - With Ring Reminder	(M2)
Call Forwarding Variable, Per line - Intra/Intergroup over Private Facilities – Without Ring Reminder	(M2)
Call Forwarding Variable, Per line - Intragroup - With Ring Reminder	(M2)
Call Forwarding Variable, Per line - With Ring Reminder (Intra & Inter)	(M2)
Call Hold, Per line - With Other Flash Features on line	(M2)
Call Hold, Per line - Without Other Flash Features on line	(M2)
Call Pickup, Per line	(M2)
Call Pickup, Per line - with Secondary Group	(M2)
Call Return, Per line	(M2)
Call Selector, Per line	(M2)
Call Tracing, Per line	(M2)
Call Waiting Originating, Per line	(M2)
Call Waiting Terminating w/ Cancel CW - Incoming only, Per line	(M2)
Call Waiting Terminating w/ Cancel CW, Per line all calls	(M2)
Caller ID Deluxe, Per line <sup>1</sup>	(M2)
Caller ID Number Only, Per non-EBS line <sup>1</sup>	(M2)
Calling Name Delivery, Per line <sup>1</sup>	(M2)
Code Restriction of 011, Per line <sup>2</sup>	(M2)
Code Restriction of 411, Per line <sup>2</sup>	(M2)
Code Restriction of 900, Per line <sup>2</sup>	(M2)
Code Restriction of N11, Per line <sup>2</sup>	(M2)
Code Restriction of 0+/0- and 00+/00-, Per line (Includes international operator calls) <sup>2</sup>	(M2)
Code Restriction of 1+ (except 1+800, 1+888, and other Toll Free Numbers), Per line <sup>2</sup>	(M2)
Code Restriction of Toll Free Numbers (1+800, 1+888, and other Toll Free Numbers), Per line <sup>2</sup>	(M2)
Dial Call Waiting, Per line	(M2)
Directed Call Pickup - Barge in, Per line	(M2)
Directed Call Pickup - Barge in Terminating	(M2)
Directed Call Pickup - Non-barge in, Per line	(M2)
Directed Call Pickup - Non-barge in exempt, Per line	(M2)
Hunting - Series Completion Circular, Per line	(M2)
Hunting - Series Completion Regular, Per line	(M2)

**Note 1:** Feature operation is not guaranteed when used with Station Links provisioned in a different serving wire center. (M2)

**Note 2:** Any type of Code Restriction not indicated in this section will be provided via the Automatic Route Selection-Basic feature or Automatic Route Selection-Deluxe feature. (M2)

Page 59.1 is hereby deleted in its entirety and removed from this Guidebook. (N)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(M1)

#### A12.25.21 Standard Features List (Cont'd)

(M2)

##### G. BellSouth Centrex Control - 5ESS

(T)(M2)

Feature Element	USOC
Message Waiting Audible (Stutter Dial Tone), Per line	<b>M3CAA</b> (M2)
Preferred Call Forwarding, Per line	<b>M5HPC</b> (M2)
Repeat Dialing, Per line	<b>M5JRC</b> (M2)
Selective Call Acceptance, Per line	<b>M3JA6</b> (M2)
Speed Calling Long, Per additional line	<b>M3YAA</b> (M2)
Speed Calling Long, Per controlling line (30 number Shared)	<b>M3Y30</b> (M2)
Speed Calling Short, Per line (6 Numbers)	<b>M5KSC</b> (M2)
Station Restriction - Full Denied Origination, Per line	<b>M5ROC</b> (M2)
Station Restriction - Full Denied Termination, Per line	<b>M5LTC</b> (M2)
Station Restriction - Full incoming, Per line	<b>M3RC2</b> (M2)
Station Restriction - Full incoming and outgoing, Per line	<b>M3RF2</b> (M2)
Station Restriction - Full outgoing, Per line	<b>M3RG2</b> (M2)
Station Restriction - Semi-incoming, Per line	<b>M3RH2</b> (M2)
Station Restriction - Semi-incoming and outgoing, Per line	<b>M3RJ2</b> (M2)
Station Restriction - Semi-outgoing, Per line	<b>M3RK2</b> (M2)
Three Way Calling, Consultation Hold, Transfer, Per line - All Calls - Restricted	<b>CENLX</b> (M2)
Three Way Calling, Consultation Hold, Transfer, Per line - Incoming Only - With Call Hold on line	<b>CENLY</b> (M2)
Three Way Calling, Consultation Hold, Transfer, Per line - Incoming Only - Without Call Hold on line	<b>CENLZ</b> (M2)
Three Way Calling, Consultation Hold, Transfer, Per line - All Calls Unrestricted	<b>M5UTC</b> (M2)
Toll Restriction, Per line	<b>M3ORA</b> (M2)
Toll Restriction with Restriction from Mandatory Expanded Local Call Area, Per line	<b>M3OMA</b> (M2)

##### Optional Features Controllable with BellSouth Centrex Control:

(M2)

Authorization Codes, Per system <sup>1</sup>	<b>CENCC</b> (T)(M2)
Authorization Codes, Per line, each	<b>CENAC</b> (M2)
Conference Arrangements - Conference use control - Conference capability – Each <sup>2</sup>	<b>CENCG</b> (T)(M2)
Conference Arrangements - Station controlled conference, Per line – Each <sup>2,3</sup>	<b>CENAT</b> (T)(M2)

**Note 1:** For additions, deletions, and/or changes required in the common block for Authorization Codes that must be performed by the Company, the charge indicated in A12.25.12.A.1 (e) will be applicable in lieu of the charge in A12.25.16.E.5 (b).

**Note 2:** The rates and charges indicated A12.25.12.A.13.a (1) for 6-port conference circuit(s) are applicable.

**Note 3:** USOC CENCG is required.

(M2)

**Page 60.1 is hereby deleted in its entirety and removed from this Guidebook.**

(N)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(M1)

(T)(M2)

#### A12.25.21 Standard Features List (Cont'd)

(M2)

##### H. BellSouth Centrex Control - DMS-100 Non-Electronic Business Sets

(T)(M2)

Feature Element	USOC
Anonymous Call Rejection, Per line	<b>M2HRL</b> (M2)
Automatic Callback/Ring Again, Per line	<b>M53AK</b> (M2)
Automatic Line/ Direct connect, Per line	<b>M4BAC</b> (M2)
Call Block, Per line	<b>M4HCC</b> (M2)
Call Forward Busy Line Fixed, internal/external source, internal/external destination (Split Destination Fixed)	<b>M6EBX</b> (M2)
Call Forwarding Busy Line Fixed (All calls unrestricted) (Forwards all calls)	<b>M4JFC</b> (M2)
Call Forwarding Busy Line Fixed, External Source Denied	<b>CENDA</b> (M2)
Call Forwarding Busy Line Fixed, Internal Source Denied	<b>CENDB</b> (M2)
Call Forwarding Busy Line Programmable internal destination - All calls - Unrestricted	<b>CENF7</b> (M2)
Call Forwarding Busy Line Programmable internal destination - internal source denied	<b>CENDC</b> (M2)
Call Forwarding Busy Line Programmable internal destination, external source denied	<b>CENDO</b> (M2)
Call Forwarding Busy Line Programmable unrestricted destination, external source denied	<b>CENDP</b> (M2)
Call Forwarding Busy Line Programmable, internal/external source, internal/external destination (Split destination programmable)	<b>M4JSX</b> (M2)
Call Forwarding Busy Line Programmable, unrestricted destination, all calls	<b>CENB7</b> (M2)
Call Forwarding Busy Line Programmable, unrestricted destination, internal source denied	<b>CENDF</b> (M2)
Call Forwarding Don't Answer Fixed (All calls unrestricted)	<b>M4NFC</b> (M2)
Call Forwarding Don't Answer Fixed, external source denied	<b>CENDH</b> (M2)
Call Forwarding Don't Answer Fixed, internal source denied	<b>CENDJ</b> (M2)
Call Forwarding Don't Answer Fixed, internal/external source, internal/external destination (Split destination fixed)	<b>M6FSX</b> (M2)
Call Forwarding Don't Answer Programmable internal destination, external source denied	<b>CENDQ</b> (M2)
Call Forwarding Don't Answer Programmable internal/external source, internal/external destination (Split destination programmable)	<b>M4NSX</b> (M2)
Call Forwarding Don't Answer Programmable unrestricted destination, external source denied	<b>CENDR</b> (M2)
Call Forwarding Don't Answer Programmable, unrestricted destination all calls	<b>CENDG</b> (M2)
Call Forwarding Don't Answer Programmable, unrestricted destination internal source denied	<b>CENDK</b> (M2)
Call Forwarding Don't Answer Programmable, internal destination all calls - unrestricted	<b>CENDL</b> (M2)
Call Forwarding Don't Answer Programmable, internal destination internal source denied	<b>CENDM</b> (M2)
Call Forwarding Variable, Per line - Intragroup - With Ring Reminder	<b>CENLO</b> (M2)
Call Forwarding Variable, Per line - With Ring Reminder (Intra and Inter)	<b>M4QVC</b> (M2)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.21 Standard Features List (Cont'd)

##### H. BellSouth Centrex Control - DMS-100 Non-Electronic Business Sets (Cont'd)

Feature Element	USOC	(M1)
Call Hold, Per line - With Other Flash Features on line	<b>M4RXC</b>	(M2)
Call Hold, Permanent, Per line	<b>CENDN</b>	(M2)
Call Park/Call Retrieve, Per line	<b>M4SPX</b>	(M2)
Call Pickup, Per line	<b>M4UBC</b>	(M2)
Call Return, Per line	<b>M4VRC</b>	(M2)
Call Selector, Per line	<b>M4WSC</b>	(M2)
Call Tracing, Per line	<b>M2KTA</b>	(M2)
Call Transfer (System exception), Per line	<b>CENDS</b>	(M2)
Call Waiting Exempt, Per line	<b>M2LED</b>	(M2)
Call Waiting Originating, Per line	<b>M2LOA</b>	(M2)
Call Waiting Terminating w/ Cancel CW - Incoming only, Per line	<b>M2LA6</b>	(M2)
Call Waiting Terminating w/ Cancel CW, Per line all calls	<b>M2LCA</b>	(M2)
Caller ID Deluxe, Per line <sup>1,2</sup>	<b>M2NA7</b>	(M2)
Caller ID Number Only, Per non-EBS line <sup>2</sup>	<b>M2NBA</b>	(M2)
Calling Name Delivery, Per line <sup>2</sup>	<b>M2NC7</b>	(M2)
Calling Name Display, intragroup, Per line <sup>2</sup>	<b>M2NDD</b>	(M2)
Code Restriction of 011, Per line <sup>3</sup>	<b>M2POA</b>	(M2)
Code Restriction of 411, Per line <sup>3</sup>	<b>M2P4A</b>	(M2)
Code Restriction of 900, Per line <sup>3</sup>	<b>M2P9A</b>	(M2)
Code Restriction of N11, Per line <sup>3</sup>	<b>M2PN1</b>	(M2)
Code Restriction of 0+/0- and 00+/00-, Per line (Includes international operator calls) <sup>3</sup>	<b>M2PCB</b>	(M2)
Code Restriction of 1+ (except 1+800, 1+888, and other Toll Free Numbers), Per line <sup>3</sup>	<b>M2PCC</b>	(M2)
Code Restriction of Toll Free Numbers (1+800, 1+888, and other Toll Free Numbers), Per line <sup>3</sup>	<b>M2PCD</b>	(M2)
Data Call Protection, Per line	<b>M4YPG</b>	(M2)
Dial Call Waiting, Per line	<b>M5CWC</b>	(M2)
Directed Call Park/Directed Call Retrieve, Per line	<b>M5EDX</b>	(M2)
Directed Call Pickup - Barge in, Per line	<b>M2VPA</b>	(M2)
Directed Call Pickup - Barge in exempt, Per line	<b>M2VBD</b>	(M2)
Directed Call Pickup - Non-barge in, Per line	<b>M2VNA</b>	(M2)
Directed Call Pickup - Non-barge in exempt, Per line	<b>M2VC6</b>	(M2)
Executive Busy Override, Per line	<b>M2YED</b>	(M2)
Executive Busy Override Exempt, Per line	<b>M64EX</b>	(M2)
Group Intercom, Per line	<b>M2ZGD</b>	(M2)
Hunting - Series Completion Circular, Per line	<b>N/A</b>	(M2)
Hunting - Series Completion Regular, Per line	<b>N/A</b>	(M2)
Last Number Redial, Per line	<b>M65LX</b>	(M2)
MADN - Non-EBS - Primary Appearance <sup>4</sup>	<b>M4CPB</b>	(M2)
<b>Note 1:</b> Control of Caller ID Deluxe requires the use of the Caller ID Number Only and Calling Name Delivery features.		(M2)
<b>Note 2:</b> Feature operation is not guaranteed when used with Station Links provisioned in a different serving wire center.		(M2)
<b>Note 3:</b> Any type of Code Restriction not indicated in this section will be provided via the Automatic Route Selection-Basic feature or Automatic Route Selection-Deluxe feature.		(M2)
<b>Note 4:</b> The initial establishment of this feature must be provisioned by the Company. Service Charges in Section A4 will not apply.		(M2)

Pages 62.0.0.1 through 62.3 are hereby deleted in their entirety and removed from this Guidebook.

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

(M1)

### A12.25 BellSouth Centrex Service (Cont'd)

(M2)

#### H. BellSouth Centrex Control - DMS-100 Non-Electronic Business Sets (Cont'd)

(M2)

Feature Element	USOC
Make Line Busy, All Calls Per line	M69BX (M2)
Make Line Busy, Intragroup, Per line	M5FBX (M2)
Message Waiting Audible (Stutter Dial Tone), Per line	M3CAA (M2)
Preferred Call Forwarding, Per line	M5HPC (M2)
Repeat Dialing, Per line	M5JRC (M2)
Selective Call Acceptance, Per line	M3JA6 (M2)
Speed Calling Long, Per additional line	M3YAA (M2)
Speed Calling Long, Per controlling line (30 number Shared)	M3Y3O (M2)
Speed Calling Long, Per controlling line (50 number list)	M3Y5O (M2)
Speed Calling Long, Per controlling line (70 number list)	M3Y7O (M2)
Speed Calling Short, Per line (6 Numbers)	M5KSC (M2)
Station Restriction - Deny incoming from outside, Per line	M3RDE (M2)
Station Restriction - Full Denied Origination, Per line	M5ROC (M2)
Station Restriction - Full Denied Termination, Per line	M5LTC (M2)
Three Way Calling, Consultation Hold, Transfer, Per line - All Calls Unrestricted	M5UTC (M2)
Toll Restriction, Per line	M3ORA (M2)
Toll Restriction with Restriction from Mandatory Expanded Local Call Area, Per line	M3OMA (M2)
Optional Features Controllable with BellSouth Centrex Control:	
Authorization Codes, Per system <sup>1</sup>	CENCC (M2)
Authorization Codes, Per line - Station specific	CENAV (M2)
Conference Arrangements - Conference use control - Conference capability, Each <sup>2</sup>	CENCG (M2)
Conference Arrangements - Meet me conference, Per system <sup>2,3</sup>	CENCH (M2)
Conference Arrangements - Preset conference, Per system <sup>2,3</sup>	CENCF (M2)
Conference Arrangements - Station controlled conference, Per line, Each <sup>2,3</sup>	CENAT (M2)
Hunting Arrangements, Per UCD group	CENCM (M2)
Hunting Arrangements - UCD, Per line, Each	CENAR (M2)
Message Waiting Lamp Indication, Per line <sup>4</sup>	CENAS (M2)
Station Controlled Outgoing Restrictions, Per non-EBS restricted station	CENAQ (M2)
Station Controlled Outgoing Restrictions, Per non-EBS controlling station	CENAK (M2)
<b>Note 1:</b> For additions, deletions, and/or changes required in the common block for Authorization Codes that must be performed by the Company, the charge indicated in A12.25.12.A.1 (e) will be applicable in lieu of the charge in A12.25.16.E.5.(b).	(M2)
<b>Note 2:</b> The rates and charges indicated in A12.25.12.A.13.a.(1) for 6-port conference circuit(s) and large conference additive(s) are applicable.	(M2)
<b>Note 3:</b> USOC CENCG is required.	(M2)
<b>Note 4:</b> Requires Station Link indicated in A12.25.10.A.1.m or A12.25.10.A.1.n.	(M2)

Pages 63.1 through 63.37 are hereby deleted in their entirety and removed from this Guidebook.

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.21 Standard Features List (Cont'd)

##### I. BellSouth Centrex Control - DMS-100 Electronic Business Sets

###### Feature Element

EBS - MADN - Not PDN/station line – First appearance <sup>1</sup>	(M)
EBS - MADN - Not PDN/station line – Additional appearance <sup>1</sup>	(M)
EBS - MADN - Same telephone number as PDN or station line <sup>2</sup>	(M)
EBS - Per DN - Additional directory number <sup>1</sup>	(M)
EBS - Per DN - Automatic line	(M)
EBS - Per DN - Call block (Selective call rejection)	(M)
EBS - Per DN - Call selector	(M)
EBS - Per DN - Call waiting exempt	(M)
EBS - Per DN - Call waiting originating	(M)
EBS - Per DN - Calling name display, intragroup	(M)
EBS - Per DN - Code restriction – 011 <sup>3</sup>	(M)
EBS - Per DN - Code restriction - 411 <sup>3</sup>	(M)
EBS - Per DN - Code restriction - 900 <sup>3</sup>	(M)
EBS - Per DN - Code restriction - N1 <sup>3</sup>	(M)
EBS - Per DN - Code restriction - 0+/0- and 00+/00- (Includes international operator calls) <sup>3</sup>	(M)
EBS - Per DN - Code restriction - 1+ (except 1+800, 1+888, and other Toll Free Numbers) <sup>3</sup>	(M)
EBS - Per DN - Code restriction - Toll Free Numbers (1+800, 1+888, and other Toll Free Numbers) <sup>3</sup>	(M)
EBS - Per DN - Data call protection	(M)
EBS - Per DN - Dial Call Waiting	(M)
EBS - Per DN - Directed call pickup barge in	(M)
EBS - Per DN - Directed call pickup barge in exempt	(M)
EBS - Per DN - Directed call pickup non-barge in	(M)
EBS - Per DN - Directed call pickup non-barge in exempt	(M)
EBS - Per DN - Executive Busy Override - Exempt	(M)
EBS - Per DN - Last Number Redial	(M)
EBS - Per DN - MADN ring forward – Automatic	(M)
EBS - Per DN - Make set busy, All calls	(M)
EBS - Per DN - Make set busy, Intragroup	(M)
EBS - Per DN - Preferred call forwarding w/multiple simultaneous (10 Calls)	(M)
EBS - Per DN - Secondary MADN call forwarding	(M)
EBS - Per DN - Selective call acceptance	(M)
EBS - Per DN - Station Restriction- Deny incoming from outside	(M)
EBS - Per DN - Station restriction - Full denied originating	(M)
EBS - Per DN - Station restriction - Full denied terminating	(M)

**Note 1:** The initial establishment of this feature must be provisioned by the Company or the subscriber must contact the Company for the addition of pertinent information to be associated with the telephone number involved. Service Charges in Section A4 will not apply.

**Note 2:** The initial establishment of this feature must be provisioned by the Company. Service Charges in Section A4 will not apply. (T)(M)

**Note 3:** Any type of Code Restriction not indicated in this section will be provided via the Automatic Route Selection-Basic feature or Automatic Route Selection-Deluxe feature. (T)(M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.21 Standard Features List (Cont'd)

##### I. BellSouth Centrex Control - DMS-100 Electronic Business Sets (Cont'd)

Feature Element	(T)(M)	(M)	(T)(M)
EBS - Per DN - Toll restriction			
EBS - Per DN - Toll restriction from mandatory expanded local calling area			
EBS - Per Key - Autodial			
EBS - Per Key - Business set intercom			
EBS - Per Key - DSS/Busy lamp field			
EBS - Per Key - Group intercom			
EBS - Per Key - Group intercom all calls			
EBS - Per Key - Message waiting			
EBS - Per Key - Query busy station			
EBS - Per Key - Query time/date			
EBS - Per Key List - Anonymous call rejection			
EBS - Per Key List - Auto inspect			
EBS - Per Key List - Call pickup			
EBS - Per Key List - Call return			
EBS - Per Key List - Call tracing			
EBS - Per Key List - Call waiting terminating including cancel call waiting - Incoming only			
EBS - Per Key List - Call waiting terminating including cancel call waiting - All calls			
EBS - Per Key List - CFBL fixed, internal source denied			
EBS - Per Key List - CFBL fixed Int/Ext source, Int/Ext destination			
EBS - Per Key List - CFBL fixed - All calls			
EBS - Per Key List - CFBL fixed, external source denied			
EBS - Per Key List - CFBL programmable Int/Ext source, Int/Ext destination			
EBS - Per Key List - CFBL programmable internal destination - All calls			
EBS - Per Key List - CFBL Programmable internal destination, external source denied			
EBS - Per Key List - CFBL Programmable internal destination, internal source denied			
EBS - Per Key List - CFBL programmable unrestricted destination - All calls			
EBS - Per Key List - CFBL programmable unrestricted destination - Ext source denied			
EBS - Per Key List - CFBL programmable unrestricted destination - Int source denied			
EBS - Per Key List - CFDA fixed - All calls			
EBS - Per Key List - CFDA fixed external source denied			
EBS - Per Key List - CFDA fixed Int/Ext source, Int/Ext destination			
EBS - Per Key List - CFDA fixed internal source denied			
EBS - Per Key List - CFDA programmable Int/Ext source, Int/Ext destination			
EBS - Per Key List - CFDA programmable internal destination - All calls			
EBS - Per Key List - CFDA programmable internal destination - Int source denied			
EBS - Per Key List - CFDA programmable internal destination, external source denied			
EBS - Per Key List - CFDA programmable unrestricted destination - All calls			
EBS - Per Key List - CFDA programmable unrestricted destination - Ext source denied			
EBS - Per Key List - CFDA programmable unrestricted destination - Int source denied			
EBS - Per Key List - CFV, all calls with Ring Reminder			
EBS - Per Key List - CFV, Intragroup with Ring Reminder			
EBS - Per Key List - MADN ring forward - Manual			
EBS - Per Key List - Make set busy - All calls			
EBS - Per Key List - Make set busy - Intragroup			
EBS - Per Key List - Repeat dialing			
EBS - Per Key List - Short hunt			
EBS - Per Set Per PDN - Automatic Callback/Ring again			
EBS - Per Set, Per PDN - Automatic answerback			

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.21 Standard Features List (Cont'd)

##### I. BellSouth Centrex Control - DMS-100 Electronic Business Sets (Cont'd)

Feature Element	USOC	(M)
EBS - Per Set, Per PDN - Basic display	M4EGP	(M)
EBS - Per Set, Per PDN - Call park/Call retrieve	M4EHP	(M)
EBS - Per Set, Per PDN - Call Transfer (System exception)	CENER	(M)
EBS - Per Set, Per PDN - Directed call park/Directed call retrieve	M4EMP	(M)
EBS - Per Set, Per PDN - Executive busy override	M4ENP	(M)
EBS - Per Set, Per PDN - Inspect	M4EPP	(M)
EBS - Per Set, Per PDN - Last Number Redial All DNs	CENEL	(M)
EBS - Per Set, Per PDN - Module additive - 18 keys - First module	M4ERP	(M)
EBS - Per Set, Per PDN - Module additive - 18 keys - Second module	M4E1P	(M)
EBS - Per Set, Per PDN - Module additive - 18 keys - Third module	M4EZP	(M)
EBS - Per Set, Per PDN - Module additive - 22 keys - First module	M4EBP	(M)
EBS - Per Set, Per PDN - Module additive - 22 keys - Second module	M4ECP	(M)
EBS - Per Set, Per PDN - Module additive - 22 keys - First M622 module	CEN6F	(M)
EBS - Per Set, Per PDN - Module additive - 22 keys - Second M622 module	CEN6A	(M)
EBS - Per Set, Per PDN - Module additive - 36 keys	M4ESP	(M)
EBS - Per Set, Per PDN - Module additive - PSET	M4ETP	(M)
EBS - Per Set, Per PDN - Privacy enable	M4EVP	(M)
EBS - Per Set, Per PDN - Privacy release	M4EWL	(M)
EBS - Per Set, Per PDN - Programmable line selection	M4EXP	(M)
EBS - Per Set, Per PDN - Speed calling long - Controlling line - 30 number	M4E3P	(M)
EBS - Per Set, Per PDN - Speed calling long - Controlling line - 50 number	M4ESP	(M)
EBS - Per Set, Per PDN - Speed calling long - Controlling line - 70 number	M4E7P	(M)
EBS - Per Set, Per PDN - Speed calling long - Per additional user	M4E2P	(M)
EBS - Per Set, Per PDN - Speed calling short	M4E4P	(M)
EBS - Per Set, Per PDN - Station camp on	M4E6P	(M)
EBS - Per Set, Per PDN - Three way calling, Consultation hold, Call transfer	M4E9P	(M)

##### Optional Features Controllable with BellSouth Centrex Control:

Authorization Codes, Per system <sup>1</sup>	CENCC	(T)(M)
Authorization Codes - EBS - Per DN - Station specific	CENAF	(M)
Conference Arrangements - Conference use control - Conference capability – Each <sup>2</sup>	CENCG	(T)(M)
Conference Arrangements - Station controlled conference - EBS - Per Set - Per PDN <sup>1,2</sup>	CENAG	(T)(M)
Hunting Arrangements - UCD - EBS - Per DN - Uniform Call Distribution	CENAP	(M)
Hunting Arrangements - UCD - EBS - Per Key - UCD login/logout	CENAJ	(M)
Station Controlled Outgoing Restriction, EBS, Per DN, Per controlling DN	CENAM	(M)
Station Controlled Outgoing Restriction, EBS, Per DN, Per restricted DN	CENAH	(M)

**Note 1:** For additions, deletions, and/or changes required in the common block for Authorization Codes that must be performed by the Company, the charge indicated in A12.25.12.A.1 (e) will be applicable in lieu of the charge A12.25.16.E.5 (b).

**Note 2:** The rates and charges indicated in A12.25.12.A.13.a (1) for 6-port conference circuit(s) and large conference additive(s) are applicable.

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(T)(M)

#### A12.25.21 Standard Features List (Cont'd)

(M)

##### J. BellSouth Centrex Control - EWS® (Cont'd)

(T)(M)

Feature Element	USOC	
Call Pickup, Per line	M4UBC	(M)
Call Return, Per line	M4VRC	(M)
Call Selector, Per line	M4WSC	(M)
Call Tracing, Per line	M2KTA	(M)
Call Waiting Originating, Per line	M2LOA	(M)
Call Waiting Terminating w/ Cancel CW, Per line all calls	M2LCA	(M)
Caller ID Deluxe, Per line <sup>1,2</sup>	M2NA7	(T)(M)
Caller ID Number Only, Per non-EBS line <sup>2</sup>	M2NBA	(T)(M)
Calling Name Delivery, Per line <sup>2</sup>	M2NC7	(T)(M)
Code Restriction of 011, Per line <sup>3</sup>	M2POA	(T)(M)
Code Restriction of 411, Per line <sup>3</sup>	M2P4A	(T)(M)
Code Restriction of 900, Per line <sup>3</sup>	M2P9A	(T)(M)
Code Restriction of N11, Per line <sup>3</sup>	M2PN1	(T)(M)
Code Restriction of 0+/0- and 00+/00-, Per line (Includes international operator calls) <sup>3</sup>	M2PCB	(T)(M)
Code Restriction of 1+ (except 1+800, 1+888, and other Toll Free Numbers), Per line <sup>3</sup>	M2PCC	(T)(M)
Code Restriction of Toll Free Numbers (1+800, 1+888, and other Toll Free Numbers), Per line <sup>3</sup>	M2PCD	(T)(M)
Data Call Protection, Per line	M4YPG	(M)
Dial Call Waiting, Per line	M5CWC	(M)
Directed Call Pickup - Barge in, Per line	M2VPA	(M)
Directed Call Pickup - Non-barge in, Per line	M2VNA	(M)
Distinctive Ringing/Call Waiting with Cancel Call Waiting, Per line	M2WC8	(M)
Hunting - Series Completion Circular, Per line	N/A	(M)
Hunting - Series Completion Regular, Per line	N/A	(M)
Message Waiting Audible (Stutter Dial Tone), Per line	M3CAA	(M)
Preferred Call Forwarding, Per line	M5HPC	(M)
Repeat Dialing, Per line	M5JRC	(M)
Speed Calling Long - Individual, Per line (30 number)	M3LL8	(M)
Speed Calling Long, Per additional line	M3YAA	(M)
Speed Calling Long, Per controlling line (30 number Shared)	M3Y3O	(M)
Speed Calling Short, Per line (6 Numbers)	M5KSC	(M)
Station Restriction - Full Denied Origination, Per line	M5ROC	(M)
Station Restriction - Full Denied Termination, Per line	M5LTC	(M)
Three Way Calling, Consultation Hold, Transfer, Per line - All Calls Unrestricted	M5UTC	(M)
Toll Restriction, Per line	M3ORA	(M)
Toll Restriction with Restriction from Mandatory Expanded Local Call Area, Per line	M3OMA	(M)
Optional Features Controllable with BellSouth Centrex Control:		(T)(M)
Conference Arrangements - Conference use control - Conference capability – Each <sup>4</sup>	CENCG	(T)(M)
Conference Arrangements - Station controlled conference, Per line, Each <sup>4,5</sup>	CENAT	(T)(M)
Do Not Disturb, Per line	CENAU	(M)
<b>Note 1:</b> Control of Caller ID Deluxe requires the use of the Caller ID Number Only and Calling Name Delivery features.		(M)
<b>Note 2:</b> Feature operation is not guaranteed when used with Station Links provisioned in a different serving wire center.		(M)
<b>Note 3:</b> Any type of Code Restriction not indicated in this section will be provided via the Automatic Route Selection-Basic feature or Automatic Route Selection-Deluxe feature.		(M)
<b>Note 4:</b> The rates and charges indicated in A12.25.12.A.13.a (1) for 6-port conference circuit(s) are applicable.		(M)
<b>Note 5:</b> USOC CENCG is required.		(M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(T)(M)

#### A12.25.21 Standard Features List (Cont'd)

(M)

##### K. BellSouth Centrex Control - 5ESS - ISDN

(T)(M)

Feature Element	USOC
Additional Call Appearance, PDN or DN	<b>DS1FG</b> (M)
Automatic Callback/Ring Again	<b>M53AK</b> (M)
Call Block	<b>M4HCC</b> (M)
Call Forwarding Busy Line Fixed (All calls unrestricted) (Forwards all calls)	<b>M4JFC</b> (M)
Call Forwarding Busy Line Fixed (Incoming only)	<b>CENLJ</b> (M)
Call Forwarding Don't Answer Fixed (All calls unrestricted)	<b>M4NFC</b> (M)
Call Forwarding Don't Answer Fixed, incoming only	<b>CENLK</b> (M)
Call Forwarding Variable - Incoming Only - With Ring Reminder	<b>CENLL</b> (M)
Call Forwarding Variable - Intra/Intergroup over Private Facilities - With Ring Reminder	<b>CENLN</b> (M)
Call Forwarding Variable - Intra/Intergroup over Private Facilities - Without Ring Reminder	<b>CENLD</b> (M)
Call Forwarding Variable - Intragroup - With Ring Reminder	<b>CENLO</b> (M)
Call Forwarding Variable - With Ring Reminder (Intra & Inter)	<b>M4QVC</b> (M)
Call Pickup	<b>M4UBC</b> (M)
Call Pickup - with Secondary Group	<b>CENLQ</b> (M)
Call Return	<b>M4VRC</b> (M)
Call Selector	<b>M4WSC</b> (M)
Call Tracing	<b>M2KTA</b> (M)
Code Restriction of 011 - Per line <sup>I</sup>	<b>M2POA</b> (T)(M)
Code Restriction of 411 - Per line <sup>I</sup>	<b>M2P4A</b> (T)(M)
Code Restriction of 900 - Per line <sup>I</sup>	<b>M2P9A</b> (T)(M)
Code Restriction of N11 - Per line <sup>I</sup>	<b>M2PN1</b> (T)(M)
Code Restriction of 0+/0- and 00+/00-, Per line (Includes international operator calls) <sup>I</sup>	<b>M2PCB</b> (T)(M)
Code Restriction of 1+ (except 1+800, 1+888, and other Toll Free Numbers), Per line <sup>I</sup>	<b>M2PCC</b> (T)(M)
Code Restriction of Toll Free Numbers (1+800, 1+888, and other Toll Free Numbers), Per line <sup>I</sup>	<b>M2PCD</b> (T)(M)

**Note 1:** Any type of Code Restriction not indicated in this section will be provided via the Automatic Route Selection-Basic feature or Automatic Route Selection-Deluxe feature. (M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.21 Standard Features List (Cont'd)

##### K. BellSouth Centrex Control - 5ESS – ISDN (Cont'd)

Feature Element	USOC	(M)
Conference, Drop, Hold & Transfer	<b>DS1FN</b>	(M)
Directed Call Pickup - Barge in for ISDN	<b>DS1DC</b>	(M)
Directed Call Pickup - Barge in Terminating for ISDN	<b>DS1DT</b>	(M)
Directed Call Pickup - Non-barge in	<b>M2VNA</b>	(M)
Directed Call Pickup - Non-barge in exempt	<b>M2VC6</b>	(M)
ISDN Intercom Calling - Automatic	<b>DS1FD</b>	(M)
ISDN Intercom Calling - Dial	<b>DS1FE</b>	(M)
Message Waiting Audible (Stutter Dial Tone)	<b>M3CAA</b>	(M)
Preferred Call Forwarding	<b>M5HPC</b>	(M)
Repeat Dialing	<b>M5JRC</b>	(M)
Secondary Only DN (Shared or Non-Shared) - First appearance <sup>1</sup>	<b>LLDSF</b>	(T)(M)
Selective Call Acceptance	<b>M3JA6</b>	(M)
Shared Non-ISDN DN	<b>DOE</b>	(M)
Shared Primary DN - First appearances on each add'l terminal	<b>DS1FJ</b>	(M)
Shared Secondary Only DN - First appearance on each additional terminal	<b>DS1F1</b>	(M)
Speed Calling Long - Per additional line	<b>M3YAA</b>	(M)
Speed Calling Long - Per controlling line (30 number Shared)	<b>M3Y3O</b>	(M)
Speed Calling Short (6 Numbers)	<b>M5KSC</b>	(M)
Station Restriction - Full incoming - Per line	<b>M3RC2</b>	(M)
Station Restriction - Full incoming and outgoing - Per line	<b>M3RF2</b>	(M)
Station Restriction - Full outgoing - Per line	<b>M3RG2</b>	(M)
Station Restriction - Semi-incoming - Per line	<b>M3RH2</b>	(M)
Station Restriction - Semi-incoming and outgoing - Per Line	<b>M3RJ2</b>	(M)
Station Restriction - Semi-outgoing	<b>M3RK2</b>	(M)
Visual Message Waiting Indicator	<b>LLAVP</b>	(M)
Optional Features Controllable with BellSouth Centrex Control:		(M)
Authorization Codes - Per system <sup>2</sup>	<b>CENCC</b>	(T)(M)
Authorization Codes - Per line, each <sup>2</sup>	<b>CENAC</b>	(T)(M)
Six-Way Conference, Drop, Hold and Transfer	<b>CENL6</b>	(M)

**Note 1:** The initial establishment of this feature must be provisioned by the Company. Service Charges in Section A4 will not apply.

**Note 2:** For additions, deletions, and/or changes required in the common block for Authorization Codes that must be performed by the Company, the charge indicated in A12.25.12.A.1 (e) will be applicable in lieu of the charge in A12.25.16.E.5 (b).

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(M)

#### A12.25.21 Standard Features List (Cont'd)

(M)

##### L. BellSouth Centrex Control - DMS-100 - ISDN

(M)

Feature Element	USOC
Additional Call Appearance, PDN or DN	DS1FG (M)
Automatic Callback/Ring Again	M53AK (M)
Auto Dial	M4DKB (M)
Automatic Line	M4BAC (M)
Call Block	M4HCC (M)
Call Forward Busy Line Fixed, internal/external source, internal/external destination	M6EBX (M)
Call Forwarding Busy Line Fixed (All calls unrestricted) (Forwards all calls)	M4JFC (M)
Call Forwarding Busy Line Fixed, External Source Denied	CENDA (M)
Call Forwarding Busy Line Fixed, Internal Source Denied	CENDB (M)
Call Forwarding Busy Line Programmable internal destination (All calls - Unrestricted)	CENF7 (M)
Call Forwarding Busy Line Programmable internal destination, internal source denied	CENDC (M)
Call Forwarding Busy Line Programmable internal destination, external source denied	CENDO (M)
Call Forwarding Busy Line Programmable unrestricted destination, external source denied	CENDP (M)
Call Forwarding Busy Line Programmable, internal/external source, internal/external destination (Split destination programmable)	M4JSX (M)
Call Forwarding Busy Line Programmable, unrestricted destination, all calls	CENB7 (M)
Call Forwarding Busy Line Programmable, unrestricted destination, internal source denied	CENDF (M)
Call Forwarding Don't Answer Fixed (All calls unrestricted)	M4NFC (M)
Call Forwarding Don't Answer Fixed, external source denied	CENDH (M)
Call Forwarding Don't Answer Fixed, internal source denied	CENDJ (M)
Call Forwarding Don't Answer Fixed, internal/external source, internal/external destination (Split destination fixed)	M6FSX (M)
Call Forwarding Don't Answer Programmable internal destination, external source denied	CENDQ (M)
Call Forwarding Don't Answer Programmable internal/external source, internal/external destination (Split destination programmable)	M4NSX (M)
Call Forwarding Don't Answer Programmable, unrestricted destination, external source denied	CENDR (M)
Call Forwarding Don't Answer Programmable, unrestricted destination all calls	CENDG (M)
Call Forwarding Don't Answer Programmable, unrestricted destination, internal source denied	CENDK (M)
Call Forwarding Don't Answer Programmable, internal destination all calls, unrestricted	CENDL (M)
Call Forwarding Don't Answer Programmable, internal destination, internal source denied	CENDM (M)
Call Forwarding Variable - Intragroup - With Ring Reminder	CENLO (M)
Call Forwarding Variable - With Ring Reminder (Intra & Inter)	M4QVC (M)
Call Park/Call Retrieve	M4SPX (M)
Call Pickup	M4UBC (M)
Call Tracing	M2KTA (M)
Call Transfer (System exception)	CENDS (M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(M)

#### A12.25.21 Standard Features List (Cont'd)

(M)

##### L. BellSouth Centrex Control - DMS-100 - ISDN (Cont'd)

(M)

Feature Element	USOC
Calling Name Display, Intragroup	<b>M2ND</b> (M)
Code Restriction of 011 - Per line <sup>1</sup>	<b>M2POA</b> (T)(M)
Code Restriction of 411 - Per line <sup>1</sup>	<b>M2P4A</b> (T)(M)
Code Restriction of 900 - Per line <sup>1</sup>	<b>M2P9A</b> (T)(M)
Code Restriction of N11 - Per line <sup>1</sup>	<b>M2PN1</b> (T)(M)
Code Restriction of 0+/0- and 00+/00-, Per line (Includes international operator calls) <sup>1</sup>	<b>M2PCB</b> (T)(M)
Code Restriction of 1+ (except 1+800, 1+888, and other Toll Free Numbers), Per line <sup>1</sup>	<b>M2PCC</b> (T)(M)
Code Restriction of Toll Free Numbers (1+800, 1+888, and other Toll Free Numbers), Per line <sup>1</sup>	<b>M2PCD</b> (T)(M)
Conference, Drop, Hold, Transfer (4 features)	<b>DS1FN</b> (M)
Data Call Protection	<b>M4YPG</b> (M)
Directed Call Pickup - Barge in exempt	<b>M2VBD</b> (M)
Directed Call Pickup - Non-barge in	<b>M2VNA</b> (M)
Directed Call Pickup - Non-barge in exempt	<b>M2VC6</b> (M)
Executive Busy Override	<b>M2YED</b> (M)
Executive Busy Override Exempt	<b>M64EX</b> (M)
ISDN Intercom Calling - Automatic	<b>DS1FD</b> (M)
ISDN Intercom Calling - Dial	<b>DS1FE</b> (M)
Key Short Hunt	<b>M4GDE</b> (M)
Last Number Redial	<b>M65LX</b> (M)
Last Number Redial all DNs	<b>CENEL</b> (M)
MADN - Secondary MADN call forwarding	<b>M4FWN</b> (M)
MADN - Ring forward - Automatic	<b>M4FTN</b> (M)
MADN - Ring forward - Manual	<b>M4GDC</b> (M)
Make Set Busy - All Calls (Per DN)	<b>M4FUN</b> (M)
Make Set Busy - All Calls (Per Key List)	<b>M4EUP</b> (M)
Make Set Busy - Intragroup (Per DN)	<b>CENEN</b> (M)
Make Set Busy - Intragroup (Per Key List)	<b>CENEJ</b> (M)
Manual Exclusion	<b>DS1FM</b> (M)
Preferred Call Forwarding	<b>M5HPC</b> (M)
Privacy Release	<b>DS1FU</b> (M)
Query Time and Date	<b>M4DHZ</b> (M)
Secondary Only DN (Shared or Non-Shared) - First appearance <sup>2</sup>	<b>LLDSF</b> (T)(M)
Selective Call Acceptance	<b>M3JA6</b> (M)
Shared Non-ISDN DN	<b>DOE</b> (M)
Shared Primary DN - First appearance on each additional terminal	<b>DS1FJ</b> (M)
Shared Secondary Only DN - First appearance on each additional terminal	<b>DS1F1</b> (M)
Speed Calling Long - Per additional line	<b>M3YAA</b> (M)
Speed Calling Long - Per controlling line (30 number shared)	<b>M3Y3O</b> (M)
Speed Calling Long - Per controlling line (50 number shared)	<b>M3Y5O</b> (M)
Speed Calling Long - Per controlling line (70 number shared)	<b>M3Y7O</b> (M)
Speed Calling Short (6 Numbers)	<b>M5KSC</b> (M)
Station Restriction - Deny Incoming from Outside	<b>M3RDE</b> (M)
Station Restriction - Full Denied Originating	<b>M5ROC</b> (M)
Station Restriction - Full Denied Terminating	<b>M5LTC</b> (M)
Visual Message Waiting Indicator	<b>LLAVP</b> (M)

**Note 1:** Any type of Code Restriction not indicated in this section will be provided via the Automatic Route Selection-Basic feature or Automatic Route Selection-Deluxe feature.

**Note 2:** The initial establishment of this feature must be provisioned by the Company. Service Charges in Section A4 will not apply. (M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

(T)(M)

#### A12.25.21 Standard Features List (Cont'd)

(M)

L. BellSouth Centrex Control - DMS-100 - ISDN (Cont'd)

(T)(M)

Optional Features Controllable with BellSouth Centrex Control:

(M)

Feature Element	USOC
Authorization Codes - Per System <sup>1</sup>	CENCC (T)(M)
Authorization Codes Station Specific	CENAV (M)
Conference Arrangements - Conference use control - Conference capability – Each <sup>2</sup>	CENCG (T)(M)
Conference Arrangements - Meet me conference - Per System <sup>2,3</sup>	CENCH (T)(M)
Conference Arrangements - Preset conference - Per system <sup>2,3</sup>	CENCF (T)(M)
Six-Way Conference, Drop, Hold and Transfer	CENL6 (M)
UCD - Per DN	CENAP (M)
UCD - Login/Logout	CENAJ (M)

**Note 1:** For additions, deletions, and/or changes required in the common block for Authorization Codes that must be performed by the Company, the charge indicated in A12.25.12.A.1 (e) will be applicable in lieu of the charge in A12.25.16.E.5 (b).

(M)

**Note 2:** The rates and charges indicated in A12.25.12.A.13.a (1) for 6-port conference circuit(s) and large conference additives(s) are applicable.

(M)

**Note 3:** USOC CENCG is required.

(M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.26 BellSouth Centrex ISDN Service

#### A12.26.1 General

- A. BellSouth Centrex ISDN is an intraLATA group of offerings supported by the Integrated Services Digital Network (ISDN) architecture. BellSouth Centrex ISDN supports simultaneous transmission of voice, data, and packet services on the same exchange access line Calling/Called Number Delivery, Calling Name Delivery in equipped 5ESS and EWSD switches, Call Hold and Intercom are included with this service. BellSouth Centrex ISDN is available only for use with BellSouth Centrex service. BellSouth Centrex ISDN provides access to the telephone network through a Basic Rate Digital Subscriber Line (DSL) Access Arrangement. Basic Rate Digital Subscriber Line (DSL) Access Arrangement will allow transmission on one or two 64 Kbps (B) channels and one 16 Kbps (D) channel at the service delivery point. (M)
- B. B channel circuit switched services offer up to 64 Kbps intra-office transmission of voice or data. This option permits the customer to utilize either circuit voice or data transmission paths on a per call selection basis. Transmission on the B channel will be circuit switched at 64 Kbps within the switch and/or equipped facilities between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 Kbps. This option includes one directory number (DN) per user access. (M)
- The ISDN Standard Features rate element is required for each B channel circuit switched user access. (M)
- C. (DELETED) (M)
- D. (DELETED) (M)
- E. (DELETED) (M)
- F. BellSouth Centrex ISDN Service will consist of the following components: (M)
  - BellSouth Centrex Service Common Equipment (M)
  - Station Lines (M)
  - Network Access Registers (M)
  - Optional Features (M)
- G. The BellSouth Centrex ISDN service station line will be comprised of the following components: (M)
  - Basic Rate Digital Subscriber Line (DSL) Access (M)
  - At least one channel, either B or D, must be activated. A minimum of one and maximum of eight User Profiles per Basic Rate Digital Subscriber Line (DSL) Access Arrangement (M)
  - Standard Features (M)
- H. The Basic Rate Digital Subscriber Line (DSL) Access will be counted as the station line in determining the application of the service Charges specified in Section A4 and the End User Charges as specified in the End User Common Access Service Section of BellSouth Telecommunications, Inc., FCC No.1, Section 4. (T)(M)

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.26 BellSouth Centrex ISDN Service (Cont'd)

(M)

#### A12.26.2 *Terms and Conditions*

(T)(M)

- A. BellSouth Centrex ISDN Service is available only in connection with BellSouth Centrex Service. *Terms and Conditions* for BellSouth Centrex Service in A12.25 will apply to BellSouth Centrex ISDN service. (T)(M)
- B. Customer Premises Equipment (CPE) that is compatible with the ISDN Interface is the responsibility of the user for provisioning. (M)
- C. The Company will be responsible for publishing and maintaining ISDN Interface Specifications. (M)
- D. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Basic Rate Access render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance. (M)
- E. Suspension of service will be allowed under the *terms and conditions* in A12.25, except that suspension of service will not be applicable to the packet portion of the BellSouth Centrex ISDN line. The Basic Rate Digital Subscriber Line (DSL) Access and User Profile per circuit switched voice/data of the suspended line will be at the reduced rate as specified in A12.25. The features associated with the suspended line will be suspended at no rate. (T)(M)
- F. Calling Number Delivery Blocking - Per Call is an inherent capability on a BellSouth Centrex ISDN service Station Line. If the subscriber chooses to utilize the Calling Number Delivery Blocking - Permanent, Per Line feature, the subscriber may select that feature from the Standard Features List appropriate for the serving central office switch. If the subscriber wishes to switch from one version of the feature to the other, no Service Charges from Section A4 will be applicable. (M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.26 BellSouth Centrex ISDN Service (Cont'd)

#### A12.26.3 Rates and Charges

- A. The BellSouth Centrex ISDN Service is associated with existing forms of exchange access which is BellSouth Centrex Service. These rates and charges are applicable in addition to the rates and charges for associated services and features. (M)
- B. BellSouth Centrex ISDN Service B and D channel access will be available in combinations restricted by the limits of the Company central office type. The subscriber will choose the most appropriate combination(s) and will be billed the required B and D channel access and the additional options as needed. (M)
- C. Rates and charges for BellSouth Centrex ISDN Service Common Equipment are in addition to the charges in this section of the guidebook. (M)

		Installation Charge	Payment Plans <sup>1</sup>					USOC
			Plan 1	Plan 2	Plan 3	Plan 4	Plan 5	
D.	Interoffice circuit							(M)
	1. Per DSL							(M)
	(a) Each, including first mile	\$240.00	\$115.00	\$110.00	\$105.00	\$100.00	\$95.00	M1GNC (M)
	(b) Each addl. mile	-	0.45	0.42	0.39	0.37	0.35	M1GNM (M)
E.	ISDN Basic Rate Digital Subscriber Line (DSL) Access Capability Charges							(M)
	1. Basic Rate DSL Access Arrangement							(M)
	a. Two-wire interface							(M)
	(1) Per DSL							(M)
	(a) Low volume - 5ESS/DMS	130.00	37.00	37.00	37.00	37.00	37.00	LTU1X (M)
	(b) (DELETED)							(M)
	(c) Low volume - EWS	130.00	37.00	37.00	37.00	37.00	37.00	LTU1E (M)

**Note 1:** Effective September 1, 2013, payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service. (M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.26 BellSouth Centrex ISDN Service (Cont'd)

#### A12.26.3 Rates and Charges (Cont'd)

E. ISDN Basic Rate Digital Subscriber Line (DSL) Access Capability Charges (Cont'd)

2. B and D Channel Access

a. B Channels Activated (Maximum of 2)

	Terminal Service Profile (EWS)	Installation Charge	Payment Plans <sup>3</sup>					USOC
			Plan 1	Plan 2	Plan 3	Plan 4	Plan 5	
(1)	Terminal Service Profile (EWS)							(M)
(2)	Each	-	-	-	-	-	-	EWSTP (M)
(2)	Alternate Voice and Data - For use with Flat Rate BellSouth Centrex ISDN Service <sup>1,2</sup>							(M)
(a)	Circuit Switched Voice/Data (5ESS/DMS)	\$10.00	\$9.75	\$8.25	\$6.75	\$5.25	\$3.75	LTQ8X (M)
(b)	Circuit Switched Voice - EWS	10.00	9.75	8.25	6.75	5.25	3.75	LTQVB (M)
(c)	Circuit Switched Data - EWS	-	-	-	-	-	-	LTQDB (M)
(3)	Alternative Voice and Data - For use with Measured Rate BellSouth Centrex ISDN Service <sup>1,2</sup>							(M)
(a)	Circuit Switched Voice/Data (5ESS/DMS)	10.00	7.75	6.50	5.25	4.00	2.75	LTQ8M (M)
(b)	Circuit Switched Voice - EWS	10.00	7.75	6.50	5.25	4.00	2.75	LTQMV (M)
(c)	Circuit Switched Data - EWS	-	-	-	-	-	-	LTQMD (M)

3. Usage

a. Circuit Switching - Outside the Business Group

(1) For fully Measured systems per minute usage rates, for all circuit switched services (voice and/or data) apply to the average local exchange use (rounded to the nearest second) and are defined in Section A3. Usage rates are applicable for transmission outside of the subscriber's system or the subscriber's serving central office.

F. Standard Features

Customers are required to subscribe to BellSouth Centrex ISDN service before ordering the Standard Features rate element. Calling/Called Number Delivery, Calling Name Delivery in equipped 5ESS and EWS switches, Intercom and Call Hold are provided with the service. BellSouth Centrex ISDN Service Standard Features rate element will be required per user access for all B-channel access.

(1) Rates as specified in A12.25.11 apply.

		Nonrecurring Charge	Monthly Rate	USOC
				CENAA
(a)	Per User Profile	-	-	(M)
	<b>Note 1:</b> This element is applied to each B channel access to circuit switched voice/data on a DSL.			
	<b>Note 2:</b> Both Voice and Data required on EWS.			(M)
	<b>Note 3:</b> Effective September 1, 2013, payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service.			(M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.26 BellSouth Centrex ISDN Service Cont'd)

#### A12.26.4 Standard Features List

Features listed following are included as BellSouth Centrex ISDN Service Standard Features. Subscribers may activate any of the features included in this rate element. Some features may be mutually exclusive. Some features may not be available in both Custom and National ISDN. (M)

Feature Element	USOC	(M)
Additional Call Appearance, PDN or DN	DS1FG	(M)
Anonymous Call Rejection	M2HRL	(M)
Automatic Dial (DMS-100)	M4DKB	(M)
Automatic Callback/Ring Again	M53AK	(M)
Automatic Line/Direct Connect	M4BAC	(M)
Call Block	M4HCC	(M)
Call Forwarding Busy Line Fixed, internal/external source, internal/external destination (Split Destination Fixed) (DMS-100)	M6EBX	(M)
Call Forwarding Busy Line Fixed (All calls unrestricted) (Forwards all calls)	M4JFC	(M)
Call Forwarding Busy Line Fixed, External Source Denied (DMS-100)	CENDA	(M)
Call Forwarding Busy Line Fixed, Internal Source Denied (DMS-100)	CENDB	(M)
Call Forwarding Busy Line Fixed (Incoming only) (5ESS/EWSD®)	CENLJ	(M)
Call Forwarding Busy Line - Data (5ESS/EWSD®)	LLRCD	(M)
Call Forwarding Busy Line Programmable Internal destination (All calls unrestricted) (DMS-100)	CENF7	(M)
Call Forwarding Busy Line Programmable Internal destination, internal source denied (DMS-100)	CENDC	(M)
Call Forwarding Busy Line Programmable Internal destination, external source denied (DMS-100)	CENDO	(M)
Call Forwarding Busy Line Programmable unrestricted destination, ext. source denied (DMS-100)	CENDP	(M)
Call Forwarding Busy Line Programmable internal/external source, internal/external destination (Split destination programmable) (DMS-100)	M4JSX	(M)
Call Forwarding Busy Line Programmable, unrestricted destination (All calls) (DMS-100)	CENB7	(M)
Call Forwarding Busy Line Programmable, unrestricted destination, internal source denies (DMS-100)	CENDF	(M)
Call Forwarding Busy Line Programmable (5ESS/EWSD®)	M4JPF	(M)
Call Forwarding Busy Line Programmable - Data (5ESS/EWSD®)	M6ADF	(M)
Call Forwarding Don't Answer Fixed (All calls unrestricted)	M4NFC	(M)
Call Forwarding Don't Answer Fixed, external source denied (DMS-100)	CENDH	(M)
Call Forwarding Don't Answer Fixed, internal source denied (DMS-100)	CENDJ	(M)
Call Forwarding Don't Answer Fixed, internal/external source, internal/external destination (Split destination programmable) (DMS-100)	M6FSX	(M)
Call Forwarding Don't Answer Fixed, Incoming Only (5ESS/EWSD®)	CENLK	(M)
Call Forwarding Don't Answer - Data (5ESS/EWSD®)	LLUCD	(M)
Call Forwarding Don't Answer Programmable internal destination, external source denied (DMS-100)	CENDQ	(M)
Call Forwarding Don't Answer Programmable, internal/external source, internal/external destination (Split destination programmable) (DMS-100)	M4NSX	(M)
Call Forwarding Don't Answer Programmable unrestricted destination, external source denied (DMS-100)	CENDR	(M)
Call Forwarding Don't Answer Programmable, unrestricted destination (All calls) (DMS-100)	CENDG	(M)
Call Forwarding Don't Answer Programmable, unrestricted destination internal source denied (DMS-100)	CENDK	(M)
Call Forwarding Don't Answer Programmable, internal destination, (All calls unrestricted) (DMS-100)	CENDL	(M)
Call Forwarding Don't Answer Programmable, internal destination, internal source denied (DMS-100)	CENDM	(M)
Call Forwarding Don't Answer Programmable (5ESS/EWSD®)	M4NPF	(M)
Call Forwarding Don't Answer Programmable - Data (5ESS/EWSD®)	M6BDF	(M)
Call Forwarding Multiple Simultaneous (5ESS/EWSD®)	M2JR4	(M)
Call Forwarding Multiple Simultaneous - Data (5ESS/EWSD®)	M6CD5	(M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.26 BellSouth Centrex ISDN Service Cont'd)

#### A12.26.4 Standard Features List (Cont'd)

Feature Element	USOC	(M)
Call Forwarding Variable - Incoming only - With Ring Reminder (5ESS/EWSD®)	CENLL	(M)
Call Forwarding Variable - Incoming only - Without Ring Reminder (5ESS/EWSD®)	CENLM	(M)
Call Forwarding Variable - Intra/Intergroup over Pri. Fac.-With Ring Reminder (5ESS/EWSD®)	CENLN	(M)
Call Forwarding Variable - Intra/Intergroup over Pri. Fac.-Without Ring Reminder (5ESS/EWSD®)	CENLD	(M)
Call Forwarding Variable - Intragroup - With Ring Reminder	CENLO	(M)
Call Forwarding Variable - Intragroup - Without Ring Reminder	CENLF	(M)
Call Forwarding Variable - With Ring Reminder (Intra and Inter)	M4QVC	(M)
Call Forwarding Variable - Without Ring Reminder (Intra and Inter)	CENLP	(M)
Call Forwarding Variable - Data (5ESS/EWSD®)	LLOC	(M)
Call Forwarding Variable - Feature Button - Voice (5ESS)	GJXCF	(M)
Call Forwarding Variable - Feature Button - Data (5ESS/EWSD®)	LLPCD	(M)
Call Hold	N/A	(M)
Call Park/Call Hold/Answerback (5ESS)	M4TAY	(M)
Call Park/Call Retrieve (DMS-100)	M4SPX	(M)
Call Pickup	M4UBC	(M)
Call Pickup - With Secondary Group (5ESS)	CENLQ	(M)
Call Return (5ESS/EWSD®)	M4VRC	(M)
Call Selector (5ESS/EWSD®)	M4WSC	(M)
Call Tracing	M2KTA	(M)
Call Transfer - (System exception) (DMS-100)	CENDS	(M)
Caller ID	N/A	(M)
Calling Name Display - Intragroup (DMS-100)	M2NDD	(M)
Calling Number Delivery Blocking - Permanent (Agency)	M2NFA	(M)
Calling Number Delivery Blocking - Permanent (Non agency)	M2NEA	(M)
Code Restriction of 011 - Per line <sup>1</sup>	M2POA	(T)(M)
Code Restriction of 10XXX and 101XXXX - Per line <sup>1</sup>	M2P1A	(T)(M)
Code Restriction of 411 - Per line <sup>1</sup>	M2P4A	(T)(M)
Code Restriction of 900 - Per line <sup>1</sup>	M2P9A	(T)(M)
Code Restriction of N11- Per line <sup>1</sup>	M2PN1	(T)(M)
Code Restriction of 0+/0- and 00+/00-, Per line (Includes international operator calls) <sup>1</sup>	M2PCB	(T)(M)
Code Restriction of 1+ (except 1+800, 1+888, and other Toll Free Numbers), Per line <sup>1</sup>	M2PCC	(T)(M)
Code Restriction of Toll Free Numbers (1+800, 1+888, and other Toll Free Numbers), Per line <sup>1</sup>	M2PCD	(T)(M)
Conference, Drop, Hold and Transfer	DS1FN	(M)
Data Call Protection (EWSD )	M4YPG	(M)

**Note 1:** Any type of Code Restriction not indicated in this section will be provided via the Automatic Route Selection-Basic feature or Automatic Route Selection-Deluxe feature.

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.26 BellSouth Centrex ISDN Service (Cont'd)

#### A12.26.4 Standard Features List (Cont'd)

Feature Element	USOC	(M)
Directed Call Park/Directed Call Retrieve (5ESS)	<b>M5EDX</b>	(M)
Directed Call Pickup - Barge in for ISDN	<b>DS1DC</b>	(M)
Directed Call Pickup - Barge in exempt (DMS-100)	<b>M2VBD</b>	(M)
Directed Call Pickup - Barge in Terminating for ISDN (5ESS)	<b>DS1DT</b>	(M)
Directed Call Pickup - Non-barge in	<b>M2VNA</b>	(M)
Directed Call Pickup - Non-barge in exempt (5ESS/DMS-100)	<b>M2VC6</b>	(M)
Directed Call Pickup - Non-barge in Terminating (5ESS)	<b>CENC7</b>	(M)
Executive Busy Override (DMS-100)	<b>M2YED</b>	(M)
Executive Busy Override - Exempt (DMS-100)	<b>M64EX</b>	(M)
Hunting - MultiLine Hunt - Circular	<b>N/A</b>	(M)
Hunting MultiLine Hunt - Distributed line (DMS-100)	<b>N/A</b>	(M)
Hunting - MultiLine Hunt - Regular	<b>N/A</b>	(M)
Hunting - Series Completion - Circular	<b>N/A</b>	(M)
Hunting - Series Completion - Regular	<b>N/A</b>	(M)
ISDN Intercom Calling - Automatic (5ESS/DMS-100)	<b>DS1FD</b>	(M)
ISDN Intercom Calling - Dial (5ESS/DMS-100)	<b>DS1FE</b>	(M)
Intercom Calling - ISDN EKTS - Call Appearance (5ESS/EWSD®)	<b>M61FX</b>	(M)
Key Short Hunt (DMS-100)	<b>M4GDE</b>	(M)
Last Number Redial (DMS-100)	<b>M65LX</b>	(M)
Last Number Redial - All DNs	<b>CENEL</b>	(M)
MADN - Secondary MADN call forwarding (DMS-100)	<b>M4FWN</b>	(M)
MADN - Ring forward - Automatic (DMS-100)	<b>M4FTN</b>	(M)
MADN - Ring forward - Manual (DMS-100)	<b>M4GDC</b>	(M)
Make Set Busy - all Calls (Per PDN) (DMS-100)	<b>M4FUN</b>	(M)
Make Set Busy - Intragroup (Per Key List) (DMS-100)	<b>M4EUP</b>	(M)
Make Set Busy - Intragroup (Per PDN) (DMS-100)	<b>CENEN</b>	(M)
Make Set Busy - Intragroup - (Per Key List) (DMS-100)	<b>CENEJ</b>	(M)
Manual Exclusion	<b>DS1FM</b>	(M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

### A12.26 BellSouth Centrex ISDN Service (Cont'd)

#### A12.26.4 Standard Features List (Cont'd)

Feature Element	USOC	(M)
Message Waiting Audible (Stutter Dial Tone) (5ESS/EWSD®)	M3CAA	(M)
Preferred Call Forwarding	M5HPC	(M)
Privacy Release (5ESS/DMS)	DS1FU	(M)
Query Time and Date (DMS)	M4DHZ	(M)
Repeat Dialing (5ESS/EWSD®)	M5JRC	(M)
Secondary Only DN (Shared or Non-Shared) - First appearance	LLDSF	(M)
Selective Call Acceptance (5ESS/DMS-100)	M3JA6	(M)
Shared Non-ISDN DN	DOE	(M)
Shared Primary DN - First appearance on each additional terminal	DS1FJ	(M)
Shared Secondary Only DN - First appearance on each additional terminal	DS1F1	(M)
Speed Calling Long - Individual (30 number) (EWSD®)	M3LL8	(M)
Speed Calling Long - Per additional line	M3YAA	(M)
Speed Calling Long - Per controlling line (30 number shared)	M3Y30	(M)
Speed Calling Long - Per controlling line (40 number shared) (5ESS)	M3Y40	(M)
Speed Calling Long - Per controlling line (50 number shared) (5ESS/DMS-100)	M3Y50	(M)
Speed Calling Long - Per controlling line (60 number shared) (5ESS)	M3Y60	(M)
Speed Calling Long - Per controlling line (70 number shared) (5ESS/DMS-100)	M3Y70	(M)
Speed Calling Long - Per controlling line (80 number shared) (5ESS)	M3Y80	(M)
Speed Calling Short (6 Numbers)	M5KSC	(M)
Station Restriction - Deny incoming from outside (DMS-100/EWSD®)	M3RDE	(M)
Station Restriction - Deny originating (EWSD®)	M3RAE	(M)
Station Restriction - Deny outgoing from inside (EWSD®)	M3RBE	(M)
Station Restriction - Deny terminating (EWSD®)	M3REE	(M)
Station Restriction - Full denied Origination	M5ROC	(M)
Station Restriction - Full denied Termination	M5LTC	(M)
Station Restriction - Full incoming (5ESS)	M3RC2	(M)
Station Restriction - Full incoming and outgoing (5ESS)	M3RF2	(M)
Station Restriction - Full outgoing (5ESS)	M3RG2	(M)
Station Restriction - Semi-incoming (5ESS)	M3RH2	(M)
Station Restriction - Semi-incoming and outgoing (5ESS)	MERJ2	(M)
Station Restriction - Semi-outgoing (5ESS)	M3RK2	(M)
Toll Restriction	M3ORA	(M)
Toll Restriction with Mandatory Expanded Local Call Area	M3OMA	(M)
Visual Message Waiting Indicator	LLAVP	(M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

### A12.26 BellSouth Centrex ISDN Service

(T)(M)

#### A12.26.5 Optional Features List

##### A. Optional Features

(M)

Optional Features may be added to the BellSouth Centrex ISDN service line as needed. The features are applied as specified.

(T)(M)

##### B. Rates and Charges

(M)

###### 1. Optional Features

(M)

	Nonrecurring Charge	Monthly Rate	USOC	
a. Optional Circuit Switched Features for use with non-EKTS or EKTS				(M)
(1) Six-Way Conference, Drop, Hold and Transfer				(M)
(a) Per User Profile	\$ 2.00	\$9.50	LLY6P	(M)
b. Packet Features				(M)
(1) X.25 Hunting				(M)
(a) Per User Profile	15.00	-	LLBPF	(M)
(2) International Closed User Group				(M)
(a) Group, includes first member	- <sup>1</sup>	- <sup>1</sup>	LCJ	(M)
(b) Each additional member	- <sup>1</sup>	- <sup>1</sup>	LCJ1X	(M)
c. Feature Function Button Programming <sup>2</sup>				(M)
(a) Per Configuration Group (5ESS)	32.00	-	DS1A1	(M)
(b) Per Terminal (DMS)	4.00	-	DS1A2	(M)
(c) Per Feature Key Map (EWSD <sup>®</sup> )	32.00	-	DS1A3	(M)

**Note 1:** Rates as specified in A29.5.3 apply.

(T)(M)

**Note 2:** Charges for Feature Function Button Programming will be based on the total number of Configuration Groups, Terminals or Feature Key Maps programmed.

(M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### **A12.27 (DELETED)**

(M)

### **A12.28 BellSouth Centrex Service Package**

#### **A12.28.1 General**

- A.** BellSouth Centrex Service Package is an arrangement providing BellSouth Centrex service to Subscribers as part of a packaged offering with a Customized Common Block and a one-to-one Station Link-to-Network Access Register ratio.
- B.** BellSouth Centrex Service Package may be comprised of the following components:
  - 1. Common Equipment (as described in A12.25) (T)
  - 2. Station Links (as described in A12.25) (T)
  - 3. Network Access Registers (NARs) (as described in A3.8) (T)
  - 4. Standard Features (as described in A12.25) (T)

#### **A12.28.2 Terms and Conditions**

- A.** BellSouth Centrex Service Package is furnished subject to the availability of facilities.
- B.** Each system established must consist of a minimum of the Common Equipment, six (6) Station Links with Standard Features, and six (6) Network Access Registers.
- C.** *Terms and Conditions* for BellSouth Centrex Service set forth in A12.25 apply to BellSouth Centrex Service Package, unless otherwise specified. (T)
- D.** BellSouth Centrex Service Package is only offered for term agreements of twenty-four (24) or thirty-six (36) months.
- E.** The Subscriber will be billed at the monthly rates for the initial Station Link commitment throughout the term of the BellSouth Centrex Service Package agreement.
- F.** In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission, or failure of performance by the Company, its employees, or its agents. (T)
- G.** BellSouth Centrex Service Package is only available with Customized Common Block.
- H.** BellSouth Centrex Service Package is based on a one-to-one Station Link-to-Network Access Register ratio.
- I.** Centrex Control will not be offered as part of BellSouth Centrex Service Package.
- J.** Electronic Business Sets, BellSouth Centrex ISDN, and Station Links from a Different Serving Wire Center will not be offered as part of the BellSouth Centrex Service Package.
- K.** BellSouth Centrex Service optional features can be purchased for BellSouth Centrex Service Package at rates specified in A12.25. (T)
- L.** BellSouth Centrex Service Package is available with the following switch types: 1AESS, 5ESS, DMS-100, EWSD, DCO.
- M.** BellSouth Centrex Service Package is available Community Caller only.
- N.** Service charges apply as specified in Section A4. (T)
- O.** BellSouth Centrex Service Package may be converted to BellSouth Centrex service as follows:
  - 1. Nonrecurring charges from this section will not apply.
  - 2. Termination Liability/Cancellation Charges for original service will not apply.
  - 3. Service charges from Section A4 will not apply. (T)
  - 4. Changes, additions or rearrangements for new lines and/or optional features:
    - a. Nonrecurring charges from this sub-section will apply.
    - b. Service charges from Section A4 will apply. (T)

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.28 BellSouth Centrex Service Package

#### A12.28.2 *Terms and Conditions* (Cont'd)

P. Suspension/Denial of Service – BellSouth Centrex Service Package may be suspended or denied as follows:

1. Suspension of service at the request of the Subscriber will be allowed on the BellSouth Centrex Service Package system components described in A12.28.1.B at fifty percent (50%) of the rate regularly charged. There is no time limitation for suspension of service. Other *terms, conditions* and restrictions as outlined in Section A2 apply. (T)

Q. Special Assemblies will not be allowed for BellSouth Centrex Service Package.

R. Unconditional Satisfaction Guarantee - if the Subscriber is not completely satisfied with BellSouth Centrex Service Package within ninety (90) days of the earliest effective billing date, all payments will be handled as indicated in this paragraph.

1. The following charges will be refunded:
  - a. Nonrecurring and recurring charges (up to ninety (90) days recurring billing) for rate elements as specified in this Section for BellSouth Centrex Package service.
  - b. Services from Section A4. (T)
2. The following charges will not be refunded:
  - a. End User Common Line charges as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4.
  - b. Usage Charges from Section A3. (T)
3. Customer-provided equipment acquired for use with BellSouth Centrex Service Package will not be included in this plan.
4. Other facilities, features, and services not located in this Section will not be included in this plan. (T)
5. This guarantee will not apply to transfers of service, moves, conversions, or renewal of Payment Plan.
6. BellSouth Centrex Service Package will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
7. Subscribers requesting an extension of the ten (10) day disconnection interval to accommodate installation of a replacement product/service, will be billed the recurring rates applicable to the Subscriber's system when installed for that period, not to exceed six (6) months.
8. Subscribers must retain continuous service beyond the ninety (90) days utilizing other **Company** services. (T)
9. Cancellation charges will not apply to BellSouth Centrex Service Package disconnected under this plan.

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.28 BellSouth Centrex Service Package

#### A12.28.3 Payment Schedules

A. BellSouth Centrex Service Package will be offered at the rates and charges set forth in A12.28.5. (T)

#### A12.28.4 Cancellation

A. The following charges are incurred when removal of BellSouth Centrex Service Package System Common Equipment occurs prior to the expiration of the Subscriber's BellSouth Centrex Service Package Term Agreement.

1. The Subscriber's BellSouth Centrex Service Package Term Agreement Cancellation charge will be calculated by multiplying the Common Equipment monthly recurring charge from Payment Plan 3 (as described in A12.25.9) times the number of months remaining on the Subscriber's BellSouth Centrex Service Package Service Term Agreement. (T)

#### A12.28.5 Rates and Charges

A. BellSouth Centrex Service Package Arrangement

		Nonrecurring Charges	Monthly Recurring Charges	USOC
1.	24 Month Term			
	(a) Common Equipment <sup>1</sup>	-	-	CENPA
	(b) Station Links	-	\$55.00	CENPB
2.	36 Month Term			
	(a) Common Equipment <sup>1</sup>	-	-	CENPX
	(b) Station Links	-	49.00	CENPY
3.	Minimum Monthly Charge – Per Station Link <sup>2</sup>			
	(a) Minimum Monthly Charge – 24 Months	-	55.00	CENML
	(b) Minimum Monthly Charge – 36 Months	-	49.00	CENMM

**Note 1:** Non-Recurring Charges for the Common Equipment (as described in A12.25.9) will apply.

**Note 2:** Incurred when a Subscriber's Station Link number falls below the minimum Station Link commitment (as described in A12.28.2.E), charged per Station Link. Service charges from Section A4 will not apply.

Pages 85 through 197 are hereby deleted in their entirety and removed from this Guidebook.

(N)