

1. DIRECT INWARD DIALING (DID) SERVICE

A. Regulations

DID service will be provided, subject to the availability of central office facilities and telephone numbers in the serving central office. Customers utilizing DID must arrange to provide for interception of all unused telephone numbers in the groups of DID telephone numbers assigned by the Company.

B. Rates and Charges

The following rates and charges are in addition to rates and charges applicable for PBX trunks:

Description / Billing Code /	Nonrecurring Charge	Monthly Price
1. Each group of 20 DID numbers or fraction thereof ^{1/} ND 4/	\$150.00 ^{1/2/}	\$ 68.00 (1)
or		
Each individual DID number ^{3/} /NHN/	-	14.00 (1)
2. Each DID trunk termination in central office ^{1/} ND T/	155.00 ^{2/}	171.00 (1)
3. The customer shall provide all switching or communication equipment located on his premises which is necessary for the provision of DID service.		
4. Interception of DID numbers will be furnished under the regulations and rates set forth in this Guidebook.		
5. Effective April 7, 1997, any new installations of DID service on trunks incapable of carrying outgoing calls will be available only with measured rate service.		

/1/ In lieu of the nonrecurring charge included in Paragraph B.1 above, the nonrecurring charge per additional group of 20 DID numbers provided on the same occasion as an initial group of 20 DID numbers is \$54.20.

/2/ These nonrecurring charges will be waived for each DID Trunk ordered for customers who have their business service with another carrier within the Company's service area and wish to establish DID service with the Company. Also, normally applicable Service Ordering, Line Connection, and Central Office Connection nonrecurring charges associated with DID service will be waived for customers who have their business service with another carrier within the Company's service area and wish to establish DID service with the Company. To qualify, the customer must commit to a minimum of a one year term plan, not have had service disconnected for non-payment, and not have any past due bills for regulated service owed to the Company. This may not be combined with other trunk nonrecurring charge offers at the time of conversion.

/3/ Charges for ISDN Prime (PRI) DID Numbers are located in Part 17, Section 2, Paragraph 1.F.1 of this guidebook.

2. IDENTIFICATION OF OUTDIALED CALLS (IDD) SERVICE

Central office facilities to provide identification of station numbers of a DIMENSION PBX system on outgoing long distance calls will be provided at the following monthly rates. These monthly rates are in addition to the rates and charges applicable for PBX trunks:

Description / Billing Code/	Monthly Rate	USOC	
First 10 trunks, or fraction thereof	\$474.15	NDK	
Each additional trunk	291.00	NDM	(1)

3. TWO-WAY DIRECT INWARD DIALING (DID) SERVICE WITH CALL TRANSFER

A. Description

Two-Way Direct Inward Dialing (DID) With Call Transfer is a Central Office Based service that permits incoming calls to reach customer provided equipment, without the assistance of an attendant, and allows the transfer of those calls to another line through the use of an incoming/outgoing trunk facility. The transfer capability makes it possible to disconnect after transferring the call, freeing the DID facility for additional incoming calls. This service is provisioned with E&M signaling and a 4-wire connection at the customer's premises. Touch-Tone is a requirement of this service.

B. Regulations

1. The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company. The Company will be responsible for providing intercept.
2. The customer is responsible for providing interception assigned but unused telephone numbers associated with Two-Way DID With Call Transfer service.
3. Trunks arranged for Two-Way DID With Call Transfer may not be combined with trunk groups arranged to provide Direct Inward Dialing (DID) service. Overflow of calls between the two arrangements is not permitted.
4. Two-Way DID With Call Transfer is provided from Central Offices equipped to provide this service and subject to the availability of facilities. Customers are required to sign a confirmation of order for Two-Way DID With Call Transfer.
5. If a customer's normally serving Central Office is not equipped to provide Two-Way DID With Call Transfer or the customer so requests, the service may be provided, where facilities permit, from a Company Central Office different than that which normally serves the customer, but still within the same LATA, at the additional rates specified in Paragraph C. following and under the regulations applicable for Foreign Exchange (FX) or Foreign Central Office (FCO) services described in Part 4, Section 3 of this Guidebook.

3. TWO-WAY DIRECT INWARD DIALING (DID) SERVICE WITH CALL TRANSFER (cont'd)**B. Regulations (Cont'd)**

6. When Two-Way DID With Call Transfer becomes available or is subsequently requested from the Central Office that normally serves the customer, the service may be transferred to the normal serving Central Office. If the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur initial nonrecurring charges and Service Charges, as appropriate. /1/
7. A change in Central Office equipment could require the customer to discontinue the service or obtain service from another Central Office. The Company makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of Central Office equipment.
8. Two-Way DID With Call Transfer works in conjunction with Direct Inward Dialing (DID) Service and the rates and charges specified in Paragraph C. following are in addition to the rates and charges for DID Service specified in Paragraph 1.B of this section. Local and Message Toll charges are applicable. /1/

C. Rates and Charges

Service Establishment

	<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
1. With initial DID Service, per Trunk Group	SEPD1	\$ 175.00	-
2. Subsequent to Establishment of DID service, per Trunk Group	SEPD1	175.00	-
3. Two-Way DID Trunk With Call Transfer	3CW	-	\$23.00

Conversions

1. Of entire DID Trunk Group to Two-Way DID or entire Two-Way DID Trunk Group to DID	NR9DD	300.00	-
2. Of individual DID Trunks to a new Two-Way DID Trunk Group, per Trunk DID service, per Trunk Group	SEPD1	175.00	-
3. Of individual Trunks between established Trunk Groups		***	-

*** Refer to Part 3 of this Guidebook for Application of Service and Equipment Charges for Changes.
/1/ Material formerly appeared on Original Sheet 2 in this Section.

3. TWO-WAY DIRECT INWARD DIALING (DID) SERVICE WITH CALL TRANSFER (cont'd)**C. Rates and Charges (cont'd)**

Conversions (cont'd)

	<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
4. Two-Way DID Trunk with Call Transfer	3CW	-	\$23.00
5. Change in Outpulsing, Start Dial, or Signal Type, per trunk group	REAJA	\$ 41.55	-
6. Change or Redesign in Signaling or Transmission Interface, per occurrence.	REAJB	150.00	-