

1. MULTI-RING SERVICE^{/1/}**A. General**

Multi-Ring Service will be provided only in Company central offices where facilities permit.

Multi-Ring Service will enable a customer to have as many as three telephone numbers associated with a single exchange service. Customers subscribing to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third exchange service. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting as defined in Part 7, Section 1 of this Guidebook.

B. Regulations

Multi-Ring Service is available to customers with simple non-residence or residence^{/1/} exchange service, except as noted below: (C)

Multi-Ring Service is not available with the following: Multi line Hunt Groups, Remote Call Forwarding Service, and Customer Owned Coin Operated Telephone Service (COCOT).

Multi-Ring Service may not be compatible with all types of customer- provided telephone equipment. Some types of customer-provided equipment may not be able to reproduce the distinctive ringing patterns that are sent out from the central office.

Customers subscribing to Multi-Ring Service may subscribe to all Custom Calling Service features available to them. However, regardless of the quantity of telephone numbers associated with a single access line, it can only have one set of Custom Calling features chargeable per access line which are applicable to all the telephone numbers.

^{/1/} Effective on or after November 1, 2012, Multi-Ring Service-2nd Number will no longer be available to residence customers. Effective September 2, 2014, Multi-Ring Service-1st Number will no longer be available for new residence subscriptions. (C)
(N)

1. MULTI-RING SERVICE^{/1/} (cont'd)

B. Regulations (cont'd)

A call directed to an off-hook line equipped with Multi-Ring Service will receive busy treatment regardless of which telephone number associated with the access line is dialed.

One distinctive ringing pattern is always associated with the first additional multi-ring number. A different ringing pattern is always associated with the second additional multi-ring number.

Each customer will be entitled to one listing with each Multi-Ring number. Listings are subject to regulations specified in Part 12, Section 1 of this Guidebook. Additional listings will also be provided under the terms and conditions described in Part 12, Section 1. (C)

^{/1/} Effective on or after November 1, 2012, Multi-Ring Service-2nd Number will no longer be available to residence customers.

1. MULTI-RING SERVICE^{/1/} (cont'd)**B. Regulations (cont'd)**

Multi-Ring Service can only be provided on exchange services originating from the same central office switching machine.

Multi-Ring Service customers subscribing to Call Forwarding, as defined in Part 7, Section 1 of this Guidebook, must choose one of the following options when both Multi-Ring Service and the Call Forwarding feature are combined:

1. Calls to all telephone numbers associated with the service will be forwarded to a single number when Call Forwarding Service is activated.
2. Calls to the main telephone number only will be forwarded when Call Forwarding Service is activated. Calls to the additional Multi-Ring numbers will continue to ring and may be answered at the customer's premises.

C. Rates and Charges

The following charges are for Multi-Ring Service only and are in addition to applicable rates and charges for service and equipment with which this service is provided. In addition to a customer's exchange service telephone number, a customer may subscribe to one or two Multi Ring telephone numbers, at the following rates:

<u>Description /Billing Code/</u>	<u>Monthly Rate</u>	
	<u>Non-Residence</u>	<u>Residence^{/1/}</u>
1. Multi-Ring 1st Number /DRS1X/	\$5.50	\$11.99 (I)
2. Multi-Ring 2nd Number ^{/1/} /DRS2X/	5.00	NA

On residence service, when any combination of the following Custom Calling and/or Advanced Custom Calling Service features (Call Forwarding, Three-Way Calling, Speed Calling 8, Speed Calling 30^{/2/}, Call Waiting, Repeat Dialing, Automatic Callback, Call Screening) and/or Multi-Ring Service (Multi-Ring 1st Number only) are provided on the same service, a \$2.00 reduction in the monthly rate will apply for each such additional feature. However, when Call Waiting and any number of other such features are provided on the same service, the reduction in the monthly rate does not apply to Call Waiting, but will apply to the above listed features. Also, when one or more of these features and Caller ID are provided on the same service, a \$.50 reduction in the monthly rate for Caller ID will apply

^{/1/} Effective on or after November 1, 2012, Multi-Ring Service-2nd Number will no longer be available to residence customers. Effective September 2, 2014, Multi-Ring Service-1st Number will no longer be available for new residence subscriptions.

^{/2/} Speed Calling 30 is withdrawn for residence customers effective June 15, 2013.

2. MESSAGE WAITING INDICATION**2.1 General**

- A. Message Waiting Indication is a feature which allows a visual (i.e., a flashing light) and an audible tone signal (i.e., stutter dial tone) to be activated and deactivated on an exchange access line. Where facilities permit, customers with the appropriate Customer Premise Equipment (CPE) will receive a visual message waiting indication (i.e., a light) in addition to the audible tone signal.
- B. Message Waiting Indication is provided in connection with all grades, types and classes of service. This feature capability is available where facilities and conditions permit.

2.2 Rates and Charges

Such monthly rate is in addition to all other applicable rates and charges in Part 3, Section 1 of this Guidebook to establish or change miscellaneous service:

Description /Billing Code/	Monthly Rate
Per Service Equipped /MWN/	\$.25

3. BUSY LINE TRANSFER**3.1 General**

- A. Busy Line Transfer is a feature that provides for the automatic transfer of all incoming calls to a fixed telephone number when the called telephone number is busy. An enhancement to Busy Line Transfer allows customers with Busy Line Transfer to forward multiple calls simultaneously.
- B. Busy Line Transfer service is provided in connection with all grades, types and classes of service, except Centrex service. This feature capability is available where facilities and conditions permit.
- C. When the Busy Line Transfer feature is provided on an exchange service with Call Waiting service as outlined in Part 7, Section 1 of this Guidebook. Call Waiting service takes precedence unless the Call Waiting cancel feature has been activated. (C)
- D. Where a charge (local or toll) is applicable for a call between the customer's telephone and the telephone to which calls are being transferred, such charge is billed to the customer on every call transferred to and answered at that telephone.
- E. The Company cannot guarantee transmission on calls forwarded outside the local service area.

3.2 Rates and Charges

Such monthly rate is in addition to all other applicable rates and charges in Part 3, Section 1 of this Guidebook to establish or change miscellaneous service:

Description /Billing Code/	Monthly Rate
Per Service Equipped /EVB/	\$.60

4. ALTERNATE ANSWERING**4.1 General**

- A. Alternate Answering is a feature that provides for the automatic transfer of all incoming calls to a fixed telephone number when the called telephone number is not answered by a specified number of rings. An enhancement to Alternate Answering allows customers with Alternate Answering to forward multiple calls simultaneously.
- B. Alternate Answering service is provided in connection with all grades, types and classes of service, except Centrex service. This feature capability is available where facilities and conditions permit.
- C. Where a charge (local or toll) is applicable for a call between the customer's telephone and the telephone to which calls are being transferred, such charge is billed to the customer on every call transferred to and answered at that telephone.
- D. The Company cannot guarantee transmission on calls forwarded outside the local service area.

4.2 Rates and Charges

Description /Billing Code/	Monthly Rate
Per Service Equipped /EVD/	\$.60

5. OPTIONAL FEATURES ON CENTRAL OFFICE OPTIONAL LINE FEATURES**5.1 Customer Control Option^{/1/}**

Customer Control Option allows customers with Alternate Answering and/or Busy Line Transfer service to activate and deactivate the service.

The following monthly rate applies to the Customer Control option. Such monthly rate is in addition to the monthly rate for Alternate Answering and Busy Line Transfer services. The rates and charges in Part 3, Section 1 of this Guidebook to establish or change miscellaneous service also apply:

Description /Billing Code/	Monthly Rate
Per Service Equipped /ERB/	\$1.00

/1/ Effective September 1, 2015, Customer Control Option is no longer available to residence subscribers.

(C)
(C)

6. EASY CALL**6.1 General**

- A. The Easy Call feature provides for the automatic dialing of a single fixed telephone number from an exchange access line when the customer's line is taken off hook and dialing does not commence within seven seconds.
- B. Easy Call is provided in connection with all grades, types and classes of service, except Centrex service. This feature capability is available where facilities and conditions permit.

6.2 Rates and Charges

Such monthly rate is in addition to all other applicable rates and charges in Part 3, Section 1 of this Guidebook to establish or change miscellaneous service:

Description /Billing Code/	Monthly Rate
Per Service Equipped /WLS/	\$1.50

7. OPTIONAL LINE FEATURE PACKAGES

7.1 General

- A. Central Office Optional Line Feature Packages are available where facilities and conditions permit, and subject to the provisions as specified for the applicable Optional Features.
- B. Unless specifically identified, the Feature Packages are available for non-residence customers.
- C. Optional Features that are not included in a Feature Package may be provided in addition to the Feature Packages at rates and charges specified in this Guidebook. (C)

7.2 Rates and Charges

Feature Packages are provided at a discount as follows:

- 1. Feature Package A - When Message Waiting Tone, Busy Line Transfer, and Alternate Answering are provided on the same line, a \$. 45 monthly credit will be applied. (USOC VFZ3F)

8. STAR CODE ACCESS TO VOICE MAIL**A. Description**

Star Code Access To Voice Mail Service is abbreviated dialing access to Voice Mail from the customer premises via an abbreviated code (* and a two-digit code).

The customer, when calling from the line on which the voice mailbox is associated, will use the feature by picking up the telephone handset and dialing an abbreviated code (* and a two-digit code). This action will forward the call to the customer's voice mailbox.

B. Terms and Conditions

1. Star Code Access To Voice Mail Service requires Alternate Answering and/or Busy Line Transfer on the customer's exchange line. The call forward number for Star Code Access to Voice Mail Service must be the same as that of Alternate Answering and/or Busy Line Transfer.
2. Star Code Access To Voice Mail Service is provided subject to the availability of Central Office capacity and facilities.
3. The Monthly Price for the Star Code Access To Voice Mail Service is in addition to the Monthly Prices for Alternate Answering and Busy Line Transfer services.
4. Star Code Access To Voice Mail Service is offered only in association with business exchange services and unless specified otherwise, PBX trunks. Star Code Access To Voice Mail Service is not available with Centrex system stations, or party line exchange service.

8. STAR CODE ACCESS TO VOICE MAIL**C. Prices**

1. Service Elements

Description /Billing Code/	Nonrecurring Charge	Monthly Price
Star Code Access to Voice Mail Service /SQAV1, SQAV5, SQAVS/	-	\$.30

9. VOICE MAIL FEATURES PACKAGE**A. Description**

The Voice Mail Features package is an optional package that includes Message Waiting Indication, Busy Line Transfer, Alternate Answer and Star Code Access To Voice Mail Service.

Message Waiting Indication provides for a visual and audible signal to be activated on a Network Access Line.

Busy Line Transfer automatically transfers incoming calls to alternate designated exchange telephone numbers or to a Direct Inward Dialing (DID) Station Number when the called telephone number is busy.

Alternate Answering automatically transfers incoming calls that encounter a do not answer condition after a predetermined number of rings to a designated exchange telephone number or to a Direct Inward Dialing (DID) Station Number.

Star Code Access To Voice Mail Service is abbreviated dialing access to Voice Mail from the customer premises via an abbreviated code (* and a two-digit code).

B. Terms and Conditions

1. The Voice Mail Features package is available where facilities permit and is subject to the Message Waiting Indication, Busy Line Transfer, Alternate Answer, and Star Code Access to Voice Mail optional feature provisions specified in this section of the AT&T Ohio Guidebook.
2. The Voice Mail Features package is offered in association with residence exchange services, business exchange services and unless specified otherwise, PBX trunks. Voice Mail Features package is not available with Centrex system stations. (C)

9. VOICE MAIL FEATURES PACKAGE (cont'd)**C. Prices**

1. Service Elements

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly Price</u>	
Business			
Voice Mail Features Package /FPR4L/	-	\$1.00	
Residence			(N)
Voice Mail Features Package /FPR4K/	-	1.00	(N)