

**1. GENERAL REGULATIONS****A. Application of Guidebook**

1. This Part 9 applies to intraLATA Message Toll Telephone service furnished or made available by AT&T Ohio, hereinafter, referred to as the Company and for intraLATA or interLATA Message Toll Telephone Service furnished or to be furnished by other connecting carriers concurring in Part 9 of this Guidebook. Message Toll Telephone Service includes Message Toll Mobile Telephone and IntraLATA 1+ Service as defined in Paragraphs 3 and 4 following.
2. Where reference is made in this Guidebook to regulations, rates and charges specified in other Guidebooks of the Company, such Guidebooks as they now exist, or as they may be revised, added to or supplemented, are hereby adopted and made a part of this Guidebook.

**B. Regulations**

1. Definition

Message Toll Telephone Service provides for the furnishing of facilities, other than facilities for exchange service as defined in Part 4 of this Guidebook (or P.U.C.O Tariff No. 20) and other than facilities for mobile telephone service as defined later in this Section, for telephone communication between local service areas, or between a local service area and a mobile service area, or between two mobile service areas, in accordance with the regulations and system of charges specified in this Part 9.

2. Abuse or Fraudulent Use of Service

See Part 2, Section 2

3. Advance Payments

See Part 2, Section 2

4. Authorized Attachments or Connections

- a. Customer-provided equipment and facilities may be attached to or connected with facilities furnished by the Company for message toll service, subject to the provisions of Part 2, Section 9 of P.U.C.O. Tariff No. 20.

**1. GENERAL REGULATIONS (cont'd)**

**B. Regulations (cont'd)**

4. Authorized Attachments or Connections (cont'd)

- b. Where customer-provided equipment or facilities are involved in the transmission or reception, or both, of a toll call, the regulations and rates for each call are those applicable for message toll telephone customer-dialed, operator-handled or conference service, according to the connection established, as set forth in this Part 9.

5. Construction Charges

See AT&T Ohio Guidebook, Part 2, Section 5.

6. Denial and Restoration of Service

See AT&T Ohio Guidebook, Part 2, Section 2.

7. Deposits

See AT&T Ohio Guidebook, Part 2, Section 2.

8. Obligation and Liability of the Company

See AT&T Ohio Guidebook, Part 2, Section 2.

9. Limited Conversation

The Company reserves the right to limit the length of conversation when necessary in times of emergency resulting in a shortage of facilities.

**1. GENERAL REGULATIONS (cont'd)**

**B. Regulations (cont'd)**

10. Local Service Area

See AT&T Ohio Guidebook, Part 2, Section 1.

11. Mobile Service Area

See Mobile Telephone Service defined later in this Section.

12. Obligation of Customer

- a. The calling party shall establish his identity as often as may be necessary in the course of any communication.
- b. The calling party shall be solely responsible for knowing the identity of the person or persons with whom connection is made at the called station or stations.

13. Payment for Service

See AT&T Ohio Guidebook, Part 2, Section 2.

14. Priority of Service

In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of local and message toll telephone service shall take precedence over all other services, except as the public interest shall otherwise require.

**1. GENERAL REGULATIONS (cont'd)**

**B. Regulations (cont'd)**

15. Transmitting Messages

See AT&T Ohio Guidebook, Part 2, Section 2.

16. Broadcast of Recordings of Telephone Conversations

See AT&T Ohio Guidebook, Part 2, Section 2.

17. Interconnection with Miscellaneous Common Carriers

Message toll telephone service to and from mobile stations of a Miscellaneous Common Carrier (MCC), with whom the Company has made arrangements for the interchange of telephone traffic, is available at the rates set forth for two-point service in this Section.

**1. GENERAL REGULATIONS (cont'd)****B. Regulations (cont'd)****18. Emergency Calls Offered at No Charge**

Message toll telephone calls, to governmental emergency service agencies as set forth in a. following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in b. following, are offered at no charge to customers.

- a. Governmental fire fighting, police, Ohio State Highway Patrol and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, 365 days a year, including holidays.
- b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life and/or property and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.
- c. If a call from a locality to an emergency agency is included in a functioning 911 system, then calls from that locality to that emergency agency will be excluded from the provisions of this Paragraph 18.

**19. Use of Service**

The Company will permit resale or sharing of message toll telephone service under the terms and regulations of Part 2, Section 2 and subject to the provisions of this Part 9.

**2. TWO POINT SERVICE****A. Definition**

Two point message toll telephone service is that of furnishing toll connections between two main stations or PBX trunk lines, or a combination thereof.

**B. Classes of Service**

1. Two classes of two point message toll telephone service are offered, namely, customer dialed service and operator handled service. Operator handled service is offered for station-to-station calls as described in Part 11. (C)

2. Rates Applicable on Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day, the rate applicable is the Evening rate, unless a lower rate would normally apply.

- C. Customer-Dialed service is that service where the person originating the call, dials the telephone number desired without the assistance of the Company operator, or when facilities are not available for dial completion, gives to a Company operator the telephone number of the desired telephone, private branch exchange system, or private branch exchange station which is reached directly rather than through a private branch exchange attendant; or gives the telephone number assigned to the MCC for interconnected service.

**D. Collect Call (Reversed Charge)**

1. Subject to the provisions in E. following, station-to-station calls (including messenger charges, if applicable) may, upon request, be: (C)
  - a. Collect, i.e., charged against the called telephone number provided the charges are accepted at the called telephone number, and completed to other than public or semi-public telephones;<sup>/1/</sup> (C)

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (N)  
(N)

**2. TWO POINT SERVICE (cont'd)****E. Initial Minute, Additional Minutes, Service Charges and Discounts**

1. Two point message toll service rates are quoted in terms of initial minute, additional minutes and service charges in the Schedule of Rates in I. following and Part 11, Section 1.
  - a. Initial Minute  
Initial minute rates are for connections of one minute or any fraction thereof.
  - b. Additional Minutes  
Additional minute rates are for each additional minute or any fraction thereof that the connection continues beyond the initial minute.
  - c. Customer Dialed Station-to-Station  
Only initial minute and additional minute rates apply.
  - d. Operator Handled Station-to-Station (C)  
Initial minute and additional minute rates apply in addition to a service charge as set forth in Part 11, Section 1.
2. Discounts for the Evening and Night & Weekend reduced rate periods in the Schedule of Rates are expressed as a percent reduction of the charge calculated at the rates for initial minute and additional minutes, and are applied to that portion of the messages occurring within the rate discount periods stated in the Schedule of Rates.
  - a. For all classes of service the discount is applied only to the sum of the initial minute and additional minute charges. The discount is computed separately for charges in each rate period and the results are then totaled.
  - b. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.

**F. Timing of Messages**

1. With respect to customer-dialed, customer-dialed operator assisted and operator-handled station-to-station, a message is considered as starting at the time telephone communication is established between the calling station and the called telephone number, MCC operator, PBX system, or PBX station reached directly rather than through a PBX attendant. (C)  
(C)

**2. TWO POINT SERVICE (cont'd)****F. Timing of Messages (cont'd)**

2. Reserved

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3. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
4. Chargeable time does not include time lost because of faults or defects in the service.

**G. Time of Day**

1. The time legally or commonly in use at the rate center of the calling station determines the rate period for customer-dialed calls.
2. In cases where a message begins in one rate period and ends in another, the discount is computed in accordance with E-2 preceding.

**H. Method of Applying Rates**

1. Two point message toll telephone service rates between points are based on the rate distance between rate centers.
2. Message toll telephone service rates between points in Ohio are based on the airline distance between rate centers.
3. The rate centers and central offices for the State of Ohio are arranged alphabetically by rate center and numerically by central office in Section 3 and Section 4 of this Part 9, respectively.

Under the list of rate centers the columns headed "V" and "H" contain the vertical and horizontal coordinates for each rate center.



**2. TWO POINT SERVICE (cont'd)****H. Method of Applying Rates (cont'd)**

4. For the purpose of determining airline mileage, vertical and horizontal grid lines have been established across the State of Ohio. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. This unit is the square root of 0.1, expressed in statute miles. A vertical (V) and a horizontal (H) coordinate is computed for each rate center from its latitude and longitude location by use of appropriate map-projection equations. A pair of V-H coordinates locates a rate center, for determining airline mileage, at a particular intersection of an established vertical grid line with an established horizontal grid line. The distance between any two rate centers is the airline mileage computed as explained in Section 2 of this Part 9.

**2. TWO POINT SERVICE (cont'd)****I. Schedule of Rates**

## 1. Schedules A and B

## Schedule A Residence

Rate Mileage	Day Rates		Evening Rates		Night & Weekend Rates	
	Initial 1 Minute	Each Add'l Minute	Initial 1 Minute	Each Add'l Minute	Initial 1 Minute	Each Add'l Minute
1 - 10	\$0.64	\$0.64	\$0.64	\$0.64	\$0.64	\$0.64
11 - 22	0.64	0.64	0.64	0.64	0.64	0.64
23 - 55	0.64	0.64	0.64	0.64	0.64	0.64
56 - 124	0.64	0.64	0.64	0.64	0.64	0.64
125 - End	0.64	0.64	0.64	0.64	0.64	0.64

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## Schedule A Non-Residence

Rate Mileage	Day Rates		Evening Rates		Night & Weekend Rates	
	Initial 1 Minute	Each Add'l Minute	Initial 1 Minute	Each Add'l Minute	Initial 1 Minute	Each Add'l Minute
1 - 10	\$5.11	\$5.11	\$5.11	\$5.11	\$5.11	\$5.11
11 - 22	5.11	5.11	5.11	5.11	5.11	5.11
23 - 55	5.11	5.11	5.11	5.11	5.11	5.11
56 - 124	5.11	5.11	5.11	5.11	5.11	5.11
125 - End	5.11	5.11	5.11	5.11	5.11	5.11

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**2. TWO POINT SERVICE (cont'd)****I. Schedule of Rates (cont'd)**

## 1. Schedules A and B (cont'd)

## Schedule B Residence

Rate Mileage	Day Rates		Evening Rates		Night & Weekend Rates	
	Initial 1 Minute	Each Add'l Minute	Initial 1 Minute	Each Add'l Minute	Initial 1 Minute	Each Add'l Minute
1 - 10	\$0.64	\$0.64	\$0.64	\$0.64	\$0.64	\$0.64
11 - 22	0.64	0.64	0.64	0.64	0.64	0.64
23 - 55	0.64	0.64	0.64	0.64	0.64	0.64
56 - 124	0.64	0.64	0.64	0.64	0.64	0.64
125 - End	0.64	0.64	0.64	0.64	0.64	0.64

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(l)

## Schedule B Non-Residence

Rate Mileage	Day Rates		Evening Rates		Night & Weekend Rates	
	Initial 1 Minute	Each Add'l Minute	Initial 1 Minute	Each Add'l Minute	Initial 1 Minute	Each Add'l Minute
1 - 10	\$5.11	\$5.11	\$5.11	\$5.11	\$5.11	\$5.11
11 - 22	5.11	5.11	5.11	5.11	5.11	5.11
23 - 55	5.11	5.11	5.11	5.11	5.11	5.11
56 - 124	5.11	5.11	5.11	5.11	5.11	5.11
125 - End	5.11	5.11	5.11	5.11	5.11	5.11

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**2. TWO POINT SERVICE (cont'd)****I. Schedule of Rates (cont'd)**

- 2. All Classes of Service - Schedules A and B (C)
- a. For customer dialed station-to-station calls, only initial minute and additional minute rates apply. (D)
  - b. Schedule A rates apply to calls terminating in an Independent Telephone Company exchange (unless Schedule B rates are available for such Independent Telephone Company exchange). (D)
  - c. Schedule B rates apply for customer-dialed station-to-station calling. (C)
  - d. Operator assisted rates apply for all operator handled/assisted calls and all sent paid coin calls. (C)
  - e. The rates for two-point Message Toll Telephone Service (MTTS) are those which would produce aggregate revenues commensurate with the costs incurred by the Company in providing two-point MTTS service at the rates. For the purposes of this regulation, the Company's costs will be measured by its access payments where applicable, and its intrastate access rates (as set forth in its Access Service Tariff), except where the P.U.C.O. has deemed the Company's intrastate access service to be competitive for certain customers and/or geographic areas. (C)

Schedule B is available between the exchange areas designated below:

AT&T Ohio

- All exchange areas as set forth in Part 4, Section 1 of P.U.C.O. Tariff No. 20.

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(D)

**2. TWO POINT SERVICE (cont'd)****I. Schedule of Rates (cont'd)**

2. All Classes of Service - Schedules A and B (cont'd) (C)

e. (cont'd) (C)

Schedule B is also available for calls originating from AT&T Ohio (all exchange areas as set forth in Part 4, Section 1 of P.U.C.O. Tariff No. 20) which terminate in an exchange of:

- GTE North, Incorporated
- McClure Telephone Company
- Minford Telephone Company
- The New Knoxville Telephone Company
- The Nova Telephone Company
- Pattersonville Telephone Company
- Wabash Mutual Telephone Company
- United Telephone Company of Ohio
- Arthur Mutual Telephone Company
- Ayersville Telephone Company
- Buckland Telephone Company
- Farmers Mutual Telephone Company
- The Fort Jennings Telephone Company
- Glandorf Telephone Company, Inc.
- Middle Point Home Telephone Company
- Oakwood Telephone Company
- The Ridgeville Telephone Company
- Sherwood Mutual Telephone Association, Inc.
- Vaughnsville Telephone Company, Inc.
- Orwell Telephone Company
- The Chillicothe Telephone Company
- The Western Reserve Telephone Company
- The Vanlue Telephone Company

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(D)

**2. TWO POINT SERVICE (cont'd)**

**I. Schedule of Rates (cont'd)**

- 2. All Classes of Service - Schedules A and B (cont'd) (C)
  - f. Schedule B is available only between designated exchange areas as set forth in e. preceding. (C)
  - g. Schedule B will be furnished only where facilities and conditions permit. (C)
  - h. Total charge for calls collected at Coin Telephones will be computed to the nearest multiple of \$.05.

**2. TWO POINT SERVICE (cont'd)**

**I. Schedule of Rates (cont'd)**

(D)

(D)



**2. TWO POINT SERVICE (cont'd)**

**I. Schedule of Rates (cont'd)**

(D)

(D)

(D)

**2. TWO POINT SERVICE (cont'd)**

**I. Schedule of Rates (cont'd)**

(D)

(D)

(D)

**2. TWO POINT SERVICE (cont'd)****I. Schedule of Rates (cont'd)****3. Rate Centers of Miscellaneous Common Carrier Mobile Stations**

The rate center of mobile stations served by a MCC, with whom the Company has made arrangements for the interchange of telephone traffic, is the wire telephone rate center of the Company exchange in which is located the point of connection of the system of the particular MCC, used by the mobile station on the particular toll message, with the system of the Company.

**4. Messages Placed by Hearing and/or Speech Impaired Persons**

The regulations and rate discounts set forth in a. and b. following will apply to direct distance dialed messages placed by a hearing and/or speech impaired person.

**a. Regulations**

- (1) For purposes of this Guidebook, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, or speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
- (2) Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, are eligible to receive a discount off their message toll service rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired are eligible to receive a discount off their message toll services rates.

**2. TWO POINT SERVICE (cont'd)****I. Schedule of Rates (cont'd)****4. Messages Placed by Hearing and/or Speech Impaired Persons (cont'd)****b. Rate Discounts**

Upon receipt of the appropriate application, and certification or verification, the following discounts off basic message toll service shall be made available for the benefit of the impaired:

Off the Schedule A day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; provided that, where the rates in the evening and night/weekend periods are the same, a 70 percent discount applies to both.

Off the Schedule B day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 7:59 a.m. Monday through Friday, all day Saturday, all day Sunday and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas.

**5. Message Toll Calls Placed through the Telephone Relay Service (TRS)**

All message toll service calls placed through the Telephone Relay Service (TRS) are eligible to receive a discount off the message toll service rates. The rate discounts are the same as those set forth in paragraph 4.b. preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-Like services.

**3. MOBILE TELEPHONE SERVICE****A. Regulations****1. General**

- a. Message Toll Mobile Telephone Service is a communication service through a base station between a mobile unit and a wire telephone located outside the mobile service area associated with such base station, or between two mobile units served through base stations having different rate centers.
- b. Message Toll Mobile Telephone Service also includes service through a base station between a wire telephone or a mobile unit, and another unit which is authorized by the Federal Communications Commission to communicate with the base station, or between two such other units.
- c. In the application of regulations and rates, units other than mobile units which are authorized by the Federal Communications Commission to communicate with a base station are considered as mobile units.
- d. Message Toll Mobile Telephone Service is available to mobile units when within range of a base station through which such service is furnished, and subject to transmission, atmospheric and like limitations.
- e. Calls may be filed either to a specified person or to a specified telephone.

2. Message toll mobile telephone is available through the base stations of the mobile service areas where the Company has arranged its facilities for such service.

Other carriers which concur in this Guidebook are:

Ashtabula	Elyria	Mansfield
Bellefontaine	Geneva	Marion
Chillicothe	Hudson	Medina
Cincinnati	Lima	Orwell
East Claridon	Lorain	

**B. Rates**

1. The method of determining mileage and message toll rates between the rate centers for the exchanges serving: (a) a base station and a wire telephone located outside the mobile service area, or (b) two base stations in different mobile service areas, is the same as that used in connection with message toll telephone service as set forth in Sections 1 and 3 of this Part 9.
2. The message toll rate applicable to a toll call to or from a mobile unit and a wire telephone, or another mobile unit, is determined as in B-1 preceding.

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