

VALUELINK EXTRA

Note: Effective November 1, 1999, no further installations of, or changes to ValueLink Extra service will be made. ValueLink Extra service in service on November 1, 1999 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date. ValueLink Extra service will be withdrawn on November 1, 2002, or earlier in the event that the in-service count declines to zero.

A. Description

ValueLink Extra provides two optional volume discount plans for business exchange customers: ValueLink Extra with Toll and ValueLink Extra Local. Customers subscribing to ValueLink Extra receive monthly discounts on selected services based on the customer's selected Minimum Annual Revenue Commitment (MARC), Minimum Annual Toll Usage Commitment (MATUC), and term length. Customers may also be eligible for an annual Growth Bonus discount.

B. Terms and ConditionsMinimum Annual Revenue Commitment

The MARC is the minimum annual revenue commitment a customer must commit to per year in order to receive a volume discount. The MARC revenue is the sum total of the customer's contributory services annually billed recurring revenue. Services contributing to the satisfaction of the ValueLink Extra with Toll MARC include the following: Business Basic Exchange Service; Business Trunk Service; Digital Transport Service port, digital interface, and multiplexer charges; ISDN Direct and ISDN Prime Service and Features; exchange, intrastate, intraLATA DS0, DS1 and DS3 Service including intraLATA interstate; Centrex Service and Features, including Centrex Single Payment Option; Business Local Usage charges including Centrex and ISDN usage, ISDN Local Calling Value Plan, Local Calling Plus, Community Calling, and Econo Call Service; ValueLink Extra intraLATA, intrastate toll charges; ValueLink Extra intraLATA, intrastate 800/888 usage charges; Base Rate local distribution channels, channel mileage terminations, channel mileage, and multipoint bridging; and Digital Transport Service - Enhanced Service and usage, Custom and Advanced Custom Calling Features, and Telework.

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VALUELINK EXTRA (cont'd)**B. Terms and Conditions (cont'd)**Minimum Annual Revenue Commitment (cont'd)

Services contributing to satisfaction of the ValueLink Extra Local MARC include all of the preceding services excluding intraLATA, intrastate message toll charges, and/or 800/888 usage.

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ValueLink Extra MARCs are available with two or three year term plans.

ValueLink Extra with Toll provides volume discounts to the monthly recurring rates for the following services: Business Basic Exchange Service and Business Trunk Service; Digital Transport Service port, digital interface, multiplexer charges; DS1 Service associated with the use of Digital Transport Service; Business Local Usage charges including Centrex and ISDN usage, ISDN Local Calling Value Plan, Local Calling Plus, Community Calling, and Econo Call Service; ValueLink Extra intraLATA, intrastate message toll charges; and ValueLink Extra intraLATA, intrastate 800/888 usage charges.

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ValueLink Extra Local provides volume discounts to all of the preceding services excluding intraLATA, intrastate message toll charges, and/or 800/888 usage charges.

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ValueLink Extra Local provides volume discounts to all of the preceding services excluding intraLATA, intrastate message toll charges, and/or 800/888 usage charges.

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ValueLink Extra customers who fail to meet their selected Minimum Annual Revenue Commitment will be billed the difference between the selected MARC and the actual annual revenue billed.

Local and state additional charges, taxes and the End User Common Line Charge are not volume discount eligible.

Except as provided elsewhere in this tariff, ValueLink Extra customers are not required to purchase all of the MARC contributory services. Normal tariffed recurring and nonrecurring charges apply for the installation and use of these services.

VALUELINK EXTRA (cont'd)**B. Terms and Conditions (cont'd)**Minimum Annual Revenue Commitment (cont'd)

A customer's Volume Discount may not exceed the following maximums per plan:

<u>MARC</u>	<u>Maximum Annual MARC Discount</u>
\$ 25,000 to 299,999	\$ 50,000
300,000 to 499,000	75,000
500,000 plus	100,000

An eligible Business customer may include up to, but may not exceed, 150 of its locations under one ValueLink Extra Plan. All locations must be within Company serving territory. A customer may subscribe to only one ValueLink Extra Plan at a time.

The ValueLink Extra Plan is not transferable to, or may not be assumed by a customer or customers other than the customer of record without prior written consent of the Company.

Minimum Annual Toll Usage Commitment (MATUC)

The MATUC is the total minimum annual toll usage commitment for all customer service locations covered by the ValueLink Extra with Toll Plan for the following Company services: intraLATA, intrastate toll; and intraLATA, intrastate 800 and 888 services. (C)

The ValueLink Extra with Toll Minimum Annual Toll Usage Commitment (MATUC) term length and the Minimum Annual Revenue Commitment (MARC) term length must be identical.

VALUELINK EXTRA (cont'd)

B. Terms and Conditions (cont'd)

Minimum Annual Toll Usage Commitment (MATUC) (cont'd)

MATUC usage prices as specified in *Prices* below apply to intraLATA, intrastate toll calls and toll-free inbound intraLATA, intrastate calls. (C)

The ValueLink Extra with Toll MATUC may not be combined with any other optional calling plan or discounts.

Customers subscribing to ValueLink Extra with Toll and who currently subscribe to other Company optional calling plans for one or more of their locations must commit to a MATUC equal to or greater than the sum of the revenue remaining on the existing optional calling plan commitment.

ValueLink Extra with Toll MATUC usage is billed per minute with initial increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

ValueLink Extra with Toll customers who fail to meet their selected Minimum Annual Toll Usage Commitment will be billed the difference between the selected MATUC and the actual annual intraLATA, intrastate, message toll and 800/888 usage charges billed.

VALUELINK EXTRA (cont'd)**B. Terms and Conditions (cont'd)**Growth Bonus

ValueLink Extra customers exceeding their annual baseline revenue are eligible for an annual 10% Growth Bonus Discount. In Year 1 the annual baseline revenue is the sum of the revenue billed prior to subscribing to ValueLink Extra for services noted below. The Year 1 incremental revenue amount is equal to the actual revenue billed in Year 1 minus the annual baseline revenue. If the incremental revenue is greater than zero, a Growth Bonus Discount equal to 10% of the incremental revenue is awarded to the customer in the form of an annual sum bonus at the end of year 1.

In subsequent term years, the previous year's annual revenue is subtracted from the current year's revenue to obtain the incremental revenue amount. If incremental revenue is greater than zero, a Growth Bonus Discount equal to 10% of the incremental revenue is awarded in a lump sum bonus after the end of that year.

Growth Bonus baseline and Year 2 and 3 ValueLink Extra with Toll annual revenue is the sum total monthly recurring revenue billed for the following services: Business Local Usage Charges including Centrex and ISDN switched usage charges, Local Calling Plus, Community Calling, Econo Call Service, and Optional Local Area Service usage; intrastate, intraLATA toll charges; 800 and 888 usage charges including Success 800 and 800 Calling Plan usage; Business Exchange Access Service and Business Trunk Service; Digital Transport Service port, digital interface, and multiplexer charges; DS1 Services associated with the use of Digital Transport Service.

VALUELINK EXTRA (cont'd)

B. Terms and Conditions (cont'd)

Growth Bonus (cont'd)

Centrex Access Lines and Centrex Single Payment Option Plans; and Digital Transport Service - Enhanced. Subsequent annual revenues shall also include MATUC monthly recurring revenue. (C)

ValueLink Extra Local Growth Bonus baseline, Year 2 and Year 3 annual revenue is the sum total monthly recurring revenue billed for the aforementioned services, excluding intraLATA, intrastate toll, and/or 800/888 usage. (C)

A customer's Growth Bonus may not exceed a total maximum of \$2,500 per plan, per year.

VALUELINK EXTRA (cont'd)**C. Prices**

1. Service Elements

ValueLink Extra with Toll

<u>Minimum Annual Revenue Commitment (MARC)</u>	<u>Term Length/Volume Discount Per Month</u>	
	<u>2-Year</u>	<u>3-Year</u>
\$ 25,000 to \$ 49,999	4%	6%
50,000 to 74,999	5%	7%
75,000 to 99,999	6%	8%
100,000 to 149,999	7%	9%
150,000 to 199,999	8%	10%
200,000 to 299,999	10%	12%
300,000 to 499,999	10%	12%
500,000 plus	10%	12%

<u>Minimum Annual Revenue Commitment (MARC)</u>	<u>Term Length/Usage Price Per Minute</u>	
	<u>2-Year</u>	<u>3-Year</u>
\$ 3,000 to \$ 5,999	\$0.12	\$0.105
6,000 to 11,999	0.11	0.10
12,000 to 29,999	0.10	0.09
30,000 to 49,999	0.09	0.08
50,000 plus	0.085	0.075

ValueLink Extra - Local

<u>Minimum Annual Revenue Commitment (MARC)</u>	<u>Term Length/Volume Discount Per Month</u>	
	<u>2-Year</u>	<u>3-Year</u>
\$ 25,000 to \$ 49,999	3%	5%
50,000 to 74,999	4%	6%
75,000 to 99,999	5%	7%
100,000 to 149,999	6%	8%
150,000 to 199,999	7%	9%
200,000 plus	9%	11%

VALUELINK EXTRA (cont'd)**C. Prices (cont'd)**

There is no Service Connection Charge to enroll in ValueLink Extra.

2. Termination Liability

Customers terminating a ValueLink Extra Plan prior to the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year billed revenue is less than the MARC, the customer is liable for the difference between 50% of the MARC and the actual billed revenue.

Termination liability charges are not applicable if during the ValueLink Extra term period the customer converts to another Company access or usage plan with a term equal to or greater than the existing ValueLink Extra Plan, and a revenue commitment equal to or greater than the ValueLink Extra MARC.

VALUELINK EXTRA - SELECT

Note: Effective November 1, 1999, no further installations of, or changes to ValueLink Extra - Select service will be made. ValueLink Extra - Select service in service on November 1, 1999 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date. ValueLink Extra - Select service will be withdrawn on November 1, 2002, or earlier in the event that the in-service count declines to zero.

A. Description

ValueLink Extra - Select is an optional volume discount plan for business exchange customers. Customers subscribing to ValueLink Extra - Select receive monthly discounts on selected services based on the customer's selected Minimum Annual Revenue Commitment (MARC).

B. Terms and Conditions**1. Minimum Annual Revenue Commitment**

The MARC is the minimum annual revenue commitment a customer must commit to per year in order to receive a volume discount. The MARC revenue is the sum total of the customer's annual billed recurring revenue after application of Select volume discounts for the following contributory services: Business Basic Exchange; Business Trunk Service; Business Local Usage charges including Centrex and ISDN usage, Local Calling Plus, Community Calling, and Econo Call Service; Centrex Service and Features, including Centrex Single Payment Option; ValueLink Extra - Select intraLATA, intrastate toll and 800/888 charges; ISDN Direct and ISDN Prime Service and Features, Digital Transport Service - Enhanced and usage, IntraLATA DSO, DS1, and DS3 including intraLATA interstate, Custom and Advanced Custom Calling Features and Telework. (C)

MARC volume discounts apply to the monthly recurring rates for the following services; Business Basic Exchange Service; Business Trunk Service; Business Local Usage charges including Centrex usage; Local Calling Plus, Community Calling, and Econo Call Service; ValueLink Extra - Select intraLATA, intrastate toll and 800/888 charges. (C) (C)

VALUELINK EXTRA – SELECT (cont'd)**B. Terms and Conditions (cont'd)**

1. Minimum Annual Revenue Commitment (cont'd)

ValueLink Extra - Select customers who fail to meet their selected Minimum Annual Revenue Commitment will be billed the difference between the selected MARC and the actual revenue billed.

Local and state additional charges, taxes and the End User Common Line Charge are not volume discount eligible.

Except as provided elsewhere in this tariff, ValueLink Extra - Select customers are not required to purchase all of the MARC contributory services. Normal tariffed recurring and nonrecurring charges apply for the installation and use of these services.

A customer's total annual MARC volume discount may not exceed the following maximums per plan, per year:

<u>MARC</u>	<u>Maximum Annual Volume Discount</u>
\$ 700 to 2,999	\$ 350
3,000 to 5,999	1,500
6,000 to 11,999	2,000
12,000 plus	2,500

An eligible Business customer may include up to, but may not exceed, 150 of its account numbers under one ValueLink Extra - Select Plan. All accounts must be within Company serving territory. A customer may subscribe to only one ValueLink Extra - Select plan at a time.

The ValueLink Extra - Select plan is not transferable to, or may not be assumed by a customer or customers other than the customer of record without prior written consent of the Company.

VALUELINK EXTRA – SELECT (cont'd)**B. Terms and Conditions (cont'd)****2. IntraLATA Toll and 800/888 Usage**

ValueLink Extra - Select customers are eligible for discounted intraLATA toll service and 800/888 usage rates. Applicable discount rates are determined by the customer selected ValueLink Extra - Select MARC and term period.

ValueLink Extra - Select intraLATA toll service and 800/888 usage rates as specified in *Prices* below apply to intraLATA, intrastate toll calls and toll-free inbound intraLATA, intrastate calls.

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Customers subscribing to ValueLink Extra - Select and who currently subscribe to other Company optional calling plans for one or more of their locations must convert to a ValueLink Extra - Select MARC equal to or greater than the optional calling plan minimum annual usage commitment.

ValueLink Extra - Select intraLATA toll service and 800/888 usage charges are billed per minute with initial increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

3. Service Guarantee

Within 90 days of subscribing to a ValueLink Extra - Select three year term plan, customers may cancel this service without incurring the termination liability charges specified in *Prices*. This guarantee does not apply to customers who terminate or convert from another Company toll, access, and/or usage term commitment product for the purposes of subscribing to ValueLink Extra - Select.

VALUELINK EXTRA – SELECT (cont'd)**C. Prices**

1. Service Elements

<u>Minimum Annual Revenue Commitment (MARC)</u>	<u>Term Length Volume Discount Per Month</u>		
	<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>
\$ 700 to 2,999	5%	5%	7%
3,000 to 5,999	5%	6%	8%
6,000 to 11,999	6%	7%	9%
12,000 plus	7%	8%	10%

<u>Minimum Annual Revenue Commitment (MARC)</u>	<u>IntraLATA Toll And 800/888 Price Per Minute</u>		
	<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>
\$ 700 to 2,999	\$0.14	\$0.14	\$0.14
3,000 to 5,999	0.13	0.13	0.13
6,000 to 11,999	0.12	0.12	0.12
12,000 plus	0.11	0.11	0.11

2. Other Applicable Charges and Payments

There is no Service Connection Charge to enroll in ValueLink Extra-Select.

VALUELINK EXTRA – SELECT (cont'd)**C. Prices (cont'd)****3. Termination Liability**

Customers terminating a ValueLink Extra - Select plan prior to the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year billed revenue is less than the MARC, the customer is liable for the difference between 50% of the MARC and the actual billed revenue.

Termination liability charges are not applicable if during the ValueLink Extra - Select term period the customer converts to another Company access or usage plan with a term equal to or greater than the existing ValueLink Extra - Select Plan, and a revenue commitment equal to or greater than the ValueLink Extra - Select MARC.

COMPLETELINK

Note: Effective October 24, 2003 the following elements of CompleteLink service are no longer available to Business customers. Business customers who had these elements under a signed agreement prior to October 24, 2003 may retain them until their current agreement expires.

A. Description

CompleteLink is an optional access and usage volume discount plan for Company business customers. Customers subscribing to CompleteLink receive monthly discounts on selected services based on the customer's Minimum Annual Revenue Commitment (MARC). CompleteLink requires Company local access, local usage and local toll.

B. Definitions**Minimum Annual Toll Usage Commitment (MATUC)**

The total minimum annual toll usage commitment for all customer locations covered by the CompleteLink plan.

C. Terms and Conditions

MARC volume discounts apply to the following eligible services:

ADTS-E
ADTS-E Usage

COMPLETELINK (cont'd)**C. Terms and Conditions (cont'd)****1. Minimum Annual Toll Usage Commitment (MATUC)**

The MATUC is the total minimum annual toll usage revenue commitment for all customer service locations covered by the CompleteLink plan for the following Company services: IntraLATA, interstate and intraLATA intrastate, message toll service; intraLATA intrastate and intraLATA interstate 800/888 toll-free services.

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A CompleteLink MARC that has less than a 10% MATUC will receive a lesser discount than MARCs that have a 10% or more MATUC. CompleteLink requires a Minimum Annual Toll Usage Commitment. See PRICES following.

MATUC usage prices as specified in PRICES, following, apply to IntraLATA, intrastate toll calls.

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CompleteLink MATUC may not be combined with any other optional calling plan.

CompleteLink MATUC charges are billed per minute with initial increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

CompleteLink customers who fail to meet their selected MATUC will be billed the difference between the selected MATUC and the Annual Toll revenue billed.

COMPLETELINK (cont'd)**D. Prices**

1. Service Elements

% Discount on Eligible Services^{/1}MARC less than 10% toll

<u>Annual Minimum</u>	<u>1 Year</u>	<u>3 Years</u>	<u>5 Years</u>
\$ 700 - 1,199	2.0%	4.0%	4.5%
1,200 - 2,999	2.25%	4.25%	4.75%
3,000 - 6,999	2.5%	4.5%	5.0%
7,000 - 11,999	3.0%	5.0%	5.5%
12,000 - 17,999	3.5%	5.5%	6.0%
18,000 - 24,999	3.5%	5.5%	6.0%
25,000 - 34,999	4.5%	6.5%	7.0%
35,000 - 49,999	5.0%	7.0%	7.5%
50,000 - 74,999	5.5%	7.5%	8.0%
75,000 - 99,999	6.0%	8.0%	8.5%
100,000 -124,999	6.5%	8.5%	9.0%
125,000 -149,999	6.5%	8.5%	9.0%
150,000 -199,999	7.0%	9.0%	9.5%
200,000 plus	7.0%	9.0%	9.5%

/1/ CompleteLink customers with the One-Way Optional Plan, will receive the CompleteLink Discount and NOT the toll rate indicated in their One-Way Optional Plan.

COMPLETELINK (cont'd)**D. Prices (cont'd)**

1. Service Elements (cont'd)

% Discount on Eligible Services^{/1}MARC less than 10% toll

<u>Annual Minimum</u>	<u>1 Year</u>	<u>3 Years</u>	<u>5 Years</u>
\$ 700 - 1,199	5.0%	7.0%	7.5%
1,200 - 2,999	5.25%	7.25%	7.75%
3,000 - 6,999	5.5%	7.5%	8.0%
7,000 - 11,999	6.0%	8.0%	8.5%
12,000 - 17,999	6.5%	8.5%	9.0%
18,000 - 24,999	6.5%	8.5%	9.0%
25,000 - 34,999	7.5%	9.5%	10.0%
35,000 - 49,999	8.0%	10.0%	10.5%
50,000 - 74,999	8.5%	10.5%	11.0%
75,000 - 99,999	9.0%	11.0%	11.5%
100,000 -124,999	9.5%	11.5%	12.0%
125,000 -149,999	9.5%	11.5%	12.0%
150,000 -199,999	10.0%	12.0%	12.5%
200,000 plus	10.0%	12.0%	12.5%

/1/ CompleteLink customers with the One-Way Optional Plan, will receive the CompleteLink Discount and NOT the toll rate indicated in their One-Way Optional Plan.

COMPLETELINK (cont'd)**D. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u>	<u>MATUC</u>	<u>Toll Sub-Commitment</u>		
		Base 1 Year	Base 3 Years	Base 5 Years
IntraLATA Toll/800-888 Rates/minute	\$ 70- 119	\$0.130	\$0.120	\$0.110
	120- 299	0.130	0.120	0.110
	300- 699	0.126	0.116	0.106
	700- 1,199	0.122	0.112	0.102
	1,200- 1,799	0.118	0.108	0.098
	1,800- 2,499	0.118	0.108	0.098
	2,500- 3,499	0.114	0.104	0.094
	3,500- 4,999	0.110	0.100	0.090
	5,000- 7,499	0.106	0.096	0.086
	7,500- 9,999	0.102	0.092	0.082
	10,000-12,499	0.098	0.088	0.078
	12,500-14,999	0.098	0.088	0.078
	15,000-19,999	0.094	0.084	0.074
	20,000-29,999	0.094	0.084	0.074
	30,000-49,999	0.090	0.080	0.070
	50,000 plus	0.086	0.076	0.066

CUSTOM BIZSAVER® PACKAGES

Effective November 1, 2003, no further installation of or changes to the Custom BizSaver pricing options shown under *D. Prices* below will be made. Such pricing options in service on November 1, 2003 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date.

A. Description

For Description, see Part 4, Section 5 of this Guidebook.

B. Terms and Conditions

For Terms and Conditions, see Part 4, Section 5 of this Guidebook.

C. References

For References, see Part 4, Section 5 of this Guidebook.

D. Prices

1. Service Elements (cont'd)

<u>Description</u>	<u>Monthly Rate</u>
Access Lines	
- 1-Line	\$ 18.25
- 2-Line	36.50
- 3-Line ^{/1/}	54.75
- 4-Line ^{/2/}	73.00
- 5-Line ^{/2/}	91.25
- 6-Line ^{/2/}	109.50

/1/ This access line pricing option is offered only with the 200 Local BOT, as shown in Part 4, Section 5 of this Guidebook.

/2/ This access line pricing option is offered only with the 200 or 400 Local BOTs, as shown in Part 4, Section 5 of this Guidebook.

CUSTOM BIZSAVER® PACKAGES

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Effective June 1, 2010, no further installation of, or changes to Custom BizSaver Packages as shown below will be made. Custom BizSaver Packages in service as of that date will be continued in service only for as long as such service remains at the location at which service is being furnished on that date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

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A. Description

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The Custom BizSaver Packages offer 1-10 line business customers a combination of services at a package rate.

B. Terms and Conditions

1. Custom BizSaver Packages are available to business customers with 1 to 10 business lines who agree to a 12-month, 24-month or 36-month term plan and commit to the Network Access Line service, Local Usage service, Toll Usage service (optional), and a flexible bundle of features (first line) and Caller ID and Caller ID with Name (each additional line) at the prices shown in *D. Prices* following.
2. Custom BizSaver Packages are available only to customers that require 1-10 individual business exchange network access lines, and are not available on FX Service, Remote Call Forwarding Service, WATS access lines, PBX, or Centrex.
3. The Local and Toll Usage service components of the Custom BizSaver Packages are provided on a per account basis. All other components are provided per line.
4. Eligible customers must commit to subscribe to a flexible bundle of features, as described below, on their first business access line which is included in prices as listed in *D. Prices* following.

Flexible Bundle of Features

Eligible customers may select any 5 of the following features - Pay Per Use features are not eligible. If a customer subscribes to more than 5 features, this flexible bundle option will include the 5 highest priced features based on standard rates. Features purchased in excess of the 5 components of this flexible bundle will be billed at standard rates. For customers who remove features and drop below 5 of the features listed the rates will revert to the applicable individual rates for each component of the Custom BizSaver Package, as shown in *C. References* following:

Call Waiting
Call Forwarding
Three-Way Calling

Automatic Callback
Repeat Dialing
Speed Calling 30

Caller ID
Caller ID with Name
Call Screening
Call Waiting ID

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/1/ Material formerly appeared in Original Sheet 17 in Part 4, Section 5 of this Guidebook.

CUSTOM BIZSAVER® PACKAGES (cont'd)

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B. Terms and Conditions (cont'd)

5. Customers subscribing to the Custom BizSaver Packages will benefit from the package rates for the term period agreed to, unless they either change or disconnect their service, except as follows: Customers can move to a Custom BizSaver Package without Toll usage any time during their agreed to term./1/ When a customer changes or disconnects any component of their Custom BizSaver Package, except as noted above, then the remaining components of the package will be billed at their individual rates as shown in C. References following.
6. At the expiration of the agreed to term, if a customer does not expressly indicate election of a new term, the rates will revert to the applicable individual rates for each component of the Custom BizSaver Package, as shown in C. References following.
7. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re subscribe options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period.
8. At the expiration of the agreed to term or if a 12-month oral agreement plan customer chooses not to renew this term plan, the rates will revert to the applicable individual rates for each component of the Custom BizSaver Package, as shown in C. References following.

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/1/ Material formerly appeared on Original Sheet 18 in Part 4 Section 5 of this Guidebook.

CUSTOM BIZSAVER® PACKAGES (cont'd)

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B. Terms and Conditions (cont'd)

9. Custom BizSaver subscribers who terminate their entire service prior to the term commitment (and subscribe to the service prior to June 1, 2004^{/1/}) will be assessed termination charges as follows:
 - 50% of the monthly recurring charge for Access Line(s) (including Unlimited) and Local/Toll Blocks, times the number of months left on the term commitment.
 - Savings received through date of termination for The BASICS Package for Business and Call Forwarding.
10. Termination liability charges are not applicable if during the Custom BizSaver term period the customer converts to another Company access and local usage plan with a term equal to or greater than the remaining Custom BizSaver term plan.
11. Local BOT plans listed in Section D, below are only available under a 12-month or a 12-month oral agreement with option to re-subscribe.
12. Business customers located within the areas served by the 513 and 937 area codes in the Dayton LATA who subscribe to a Custom BizSaver Unlimited Local package under a 12-month oral agreement with option to re-subscribe will receive a per month discount off the standard tariff price for the package as shown in **D. Prices** following. All other terms and conditions applicable to Custom BizSaver, as appropriate, will apply. This discount may not be combined with the Business Access Line "Save The Deal" offer.
13. New subscriptions as of May 1, 2008 will receive a waiver of normally applicable Service Ordering, Line Connection, and Central Office Connection nonrecurring charges (NRC's) associated with local exchange access lines and, if applicable, vertical features ordered at the time of a new subscription to a Custom BizSaver package. Standard NRC's will apply to vertical features added after the initial order.

/1/ Custom BizSaver customers subscribing on or after June 1, 2004 who terminate their entire service prior to the term commitment will be assessed termination charges of 50% of the monthly recurring charge for Access Line(s) (including Unlimited), Local/Toll Blocks and The BASICS or the flexible bundle of features, times the number of months left on the term commitment.

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/2/ Material formerly appeared on 1st Revised Sheet 19 in Part 4, Section 5 of this Guidebook.

CUSTOM BIZSAVER® PACKAGES (cont'd)**C. References**

The Custom BizSaver Package components are provided in accordance to the terms and conditions of the applicable Guidebooks and tariffs except as noted in Sections B and D of this Guidebook.

Non-Residence Network Access Lines

AT&T Ohio Guidebook
Part 4, Section 2

(D)
(D)

Local Exchange Usage

AT&T Ohio Guidebook
Part 4, Section 2

(D)
(D)

Two-Point Message Toll Usage

AT&T Ohio Guidebook
Part 9, Section 1

Custom Calling Features

AT&T Ohio Guidebook
Part 7, Section 1

(D)
(D)

Advanced Custom Calling Features

AT&T Ohio Guidebook
Part 7, Section 2

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(D)

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CUSTOM BIZSAVER® PACKAGES (cont'd)

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D. Prices

1. Service Elements – Local BOT Packages

<u>Description</u>	<u>12-Month Package Rate</u>	<u>Additional Local Messages</u>
a. Access Lines with 200 Local Messages ^{/1/}		
7-Line	\$ 217.05	\$ 0.072
8-Line	244.85	0.072
9-Line	272.65	0.072
10-Line	300.45	0.072

/1/ The flexible bundle of features is included in the Local BOT Package pricing shown above for the first line in the package. Caller ID Name and Number is included in the Local BOT Package pricing shown above for each additional line in the package.

/2/

/2/ Material formerly appeared on 2nd Revised Sheet 21 in Part 4, Section 5 of this Guidebook.

CUSTOM BIZSAVER® PACKAGES (cont'd)

/2/

D. Prices (cont'd)

2. Service Elements - Unlimited Local Message Packages

<u>Description</u>	Monthly Rates for Subscribers Prior to <u>July 1, 2004</u>		
	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
a. Access Lines with Unlimited Local Messages^{1/}			
1-Line	\$ 38.99	\$ 36.99	\$ 35.99
2-Line	62.98	59.98	57.98
3-Line	86.97	82.97	79.97
4-Line	110.96	105.96	101.96
5-Line	134.95	128.95	123.95
6-Line	158.94	151.94	145.94
7-Line	182.93	174.93	167.93
8-Line	206.92	197.92	189.92
9-Line	230.91	220.91	211.91
10-Line	254.90	243.90	233.90
 Monthly Rates for Subscribers from <u>July 1, 2004 through March 31, 2005</u>			
<u>Description</u>	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
b. Access Lines with Unlimited Local Messages^{1/}			
1-Line	\$ 38.99	\$ 36.99	\$ 35.99
2-Line	63.98	60.98	58.98
3-Line	88.97	84.97	81.97
4-Line	113.96	108.96	104.96
5-Line	138.95	132.95	127.95
6-Line	163.94	156.94	150.94
7-Line	188.93	180.93	173.93
8-Line	213.92	204.92	196.92
9-Line	238.91	228.91	219.91
10-Line	263.90	252.90	242.90

/1/ The flexible bundle of features is included in the Unlimited Local Message Package pricing shown above for the first line in the package. Caller ID Name and Number is included in the Unlimited Local Message Package pricing shown above for each additional line in the package.

/2/

/2/ Material formerly appeared on 1st Revised Sheet 22 in Part 4, Section 5 of this Guidebook.

CUSTOM BIZSAVER® PACKAGES (cont'd)

/2/

D. Prices (cont'd)

2. Service Elements - Unlimited Local Message Packages (cont'd)

<u>Description</u>	Monthly Rates for Subscribers from April 1, 2005 through April 1, 2007		
	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
c. Access Lines with Unlimited Local Messages ^{1/}			
1-Line	\$ 38.99	\$ 36.99	\$ 35.99
2-Line	65.98	62.98	60.98
3-Line	92.97	88.97	85.97
4-Line	119.96	114.96	110.96
5-Line	146.95	140.95	135.95
6-Line	173.94	166.94	160.94
7-Line	200.93	192.93	185.93
8-Line	227.92	218.92	210.92
9-Line	254.91	244.91	235.91
10-Line	281.90	270.90	260.90
Monthly Rates for Subscribers from April 2, 2007 through June 20, 2008			
<u>Description</u>	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
d. Access Lines with Unlimited Local Messages ^{1/}			
1-Line	\$ 39.00	\$ 37.00	\$ 36.00
2-Line	66.00	63.00	61.00
3-Line	93.00	89.00	86.00
4-Line	120.00	115.00	111.00
5-Line	147.00	141.00	136.00
6-Line	174.00	167.00	161.00
7-Line	201.00	193.00	186.00
8-Line	228.00	219.00	211.00
9-Line	255.00	245.00	236.00
10-Line	282.00	271.00	261.00

/1/ The flexible bundle of features is included in the Unlimited Local Message Package pricing shown above for the first line in the package. Caller ID Name and Number is included in the Unlimited Local Message Package pricing shown above for each additional line in the package.

/2/

/2/ Material formerly appeared on 2nd Revised Sheet 23 in Part 4, Section 5 of this Guidebook.

CUSTOM BIZSAVER® PACKAGES (cont'd)

/3/

D. Prices (cont'd)

2. Service Elements - Unlimited Local Message Packages (cont'd)

<u>Description</u>	Monthly Rates for Subscribers on or After June 21, 2008		
	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
e. Access Lines with Unlimited Local Messages ^{1/}			
1-Line	\$ 39.00	\$ 37.00	\$ 36.00
2-Line	69.00	66.00	64.00
3-Line	99.00	95.00	92.00
4-Line	129.00	124.00	120.00
5-Line	159.00	153.00	148.00
6-Line	189.00	182.00	176.00
7-Line	219.00	211.00	204.00
8-Line	249.00	240.00	232.00
9-Line	279.00	259.00	260.00
10-Line	309.00	298.00	288.00

3. Service Elements - Toll BOTs^{2/}

<u>Description</u>	<u>Monthly Rate</u>	<u>Additional per Message Rate</u>
Toll BOTs ^{1/}		
300 Minutes	\$ 13.50	\$ 0.045
120 Minutes	6.00	0.055
60 Minutes	3.25	0.065

4. Additional Discounts

Dayton LATA 12-month oral agreement with re-subscription option discount:

- For Subscribers from March 24, 2008 through June 20, 2008: \$3.00 per line, per month
- For Subscribers on or after June 21, 2008: \$3.00 per line, per month for the initial line and \$6.00 per line, per month for each additional line

/1/ The flexible bundle of features is included in the Unlimited Local Message Package pricing shown above for the first line in the package. Caller ID Name and Number is included in the Unlimited Local Message Package pricing shown above for each additional line in the package.

/2/ Toll BOTs are optional.

/3/ Material formerly appeared on 2nd Revised Sheet 24 in Part 4, Section 5 of this Guidebook.

/3/

EASYLINK (Save/Winback)**A. Description**

Note: Effective April 30, 2004, no further installation of, or changes to EasyLink (Save/Winback) service will be made. Customers of record on April 30, 2004 may continue their service as long as their present term agreement remains in effect. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

EasyLink is an optional access and usage volume discount plan for Company business customers who have received a competitive proposal and are considering switching their business network access lines or intraLATA toll service to a competitor. EasyLink is also available to customers who have left the Company for another carrier and now want to return their business network access lines or intraLATA toll to the Company.

Customers subscribing to EasyLink receive monthly discounts on total billed revenue based on the customer's Minimum Annual Revenue Commitment (MARC).

B. Definitions**Minimum Annual Revenue Commitment (MARC)**

The minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

Total Billed Revenue

Total Billed Revenue included all Company regulated services, with the exception of products mentioned in C. Terms and Conditions.

C. Terms and Conditions**1. Minimum Annual Revenue Commitment**

The MARC is the minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

MARC revenue is the sum total of the customer's annual total billed revenue, for all eligible business accounts, before discounts are applied.

EASYLINK (Save/Winback) (cont'd)

C. Terms and Conditions (cont'd)

MARC volume discounts are applied to the following eligible services:

Business Exchange Access Service	Business Trunk Service
Centrex	FeatureLink
ISDN Direct	ISDN Prime
ADTS-E	DS0 & DS1
All local usage except usage from an existing Optional Calling Plan	Toll Free/800/888
IntraLATA Toll usage	
Custom Calling and Advanced Custom Calling features	(D)

EASYLINK (Save/Winback) (cont'd)**C. Terms and Conditions (cont'd)**

The EasyLink plan is available with one year, two year, three year or five year term plans.

Easylink customers who fail to meet their selected MARC will be billed the difference between the selected MARC and the Annual revenue billed.

Accounts with existing term agreements, including, but not limited to Centrex, ISDN Direct, ISDN Prime, ADTS-E, FeatureLink DS0, DS1, are not eligible for EasyLink.

Local and state additional charges, taxes and the End User Common Line Charge are not volume discount eligible.

EasyLink Save/Winback is limited to 10 accounts.

An Easylink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

The EasyLink plan applies to all of the intraLATA services of the subscribing customer, including all business usage and message toll service.

D. Prices**1. Service Elements (cont'd)****% Discount on Total Billed Revenue (regulated)**

<u>Annual Minimum</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>	<u>5 Years</u>
\$1,000- 2,999	12.0%	13.0%	14.0%	15.0%
3,000- 6,999	13.0%	14.0%	15.0%	16.0%
7,000- Plus	14.0%	15.0%	16.0%	17.0%
<u>Monthly Toll Discount</u>	45%			

EASYLINK (Save/Winback) (cont'd)**D. Prices (cont'd)**

2. Revenue Growth Incentive

At end of the 2nd year of the term agreement, and going forward, customers will receive an annual credit equal to 10% of the increase over the highest spending in any previous year of the contract.

3. Other Applicable Charges and Payments

Service Connection Charges are not applicable when establishing or changing to EasyLink.

4. Termination Charges

Customers terminating an EasyLink plan prior to the expiration of the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue.

Termination liability charges are not applicable if during the EasyLink term period the customer converts to another Company access or usage plan with a term equal to or greater than the existing EasyLink plan, and a revenue commitment equal to or greater than the EasyLink MARC.

5. Service Guarantee

Within 90 days of subscribing to EasyLink 3-year and 5-year term plans, customers may cancel this service without incurring the termination liability charges specified in this tariff. This guarantee does not apply to customers who terminate or convert to another Company toll, access and/or usage commitment product for the purpose of subscribing to EasyLink.

EASYLINK**A. Description**

Note: Effective April 30, 2004, no further installation of, or changes to EasyLink service will be made. Customers of record on April 30, 2004 may continue their service as long as their present term agreement remains in effect. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

EasyLink is an optional access and usage volume discount plan for Company business customers. Customers subscribing to EasyLink receive monthly discounts on total billed revenue based on the customer's Minimum Annual Revenue Commitment (MARC).

B. Definitions**Minimum Annual Revenue Commitment (MARC)**

The minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

Total Billed Revenue

Total Billed Revenue includes all Company regulated services, with the exception of products mentioned in **C. Terms and Conditions**.

C. Terms and Conditions**1. Minimum Annual Revenue Commitment**

The MARC is the minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

MARC revenue is the sum total of the customer's annual total billed revenue, for all eligible business accounts, before discounts are applied.

MARC volume discounts are applied to the following eligible services:

Business Exchange Access Service

Business Trunk Service

Centrex

FeatureLink

ISDN Direct

ISDN Prime

ADTS-E

DS0 & DS1

All local usage except usage from an existing Optional Calling Plan

Toll Free/800/888

IntraLATA Toll usage

(D)

Custom Calling and Advanced Custom Calling features

EASYLINK (cont'd)**C. Terms and Conditions (cont'd)**

The EasyLink plan is available with one year, two year, three year or five year term plans.

EasyLink customers who fail to meet their selected MARC will be billed the difference between the selected MARC and the Annual revenue billed.

Accounts with existing term agreements, including, but not limited to Centrex, ISDN Direct, ISDN Prime, ADTS-E, FeatureLink DS0, DS1, are not eligible for EasyLink.

Local and state additional charges, taxes and the End User Common Line Charge are not volume discount eligible.

EasyLink is limited to 10 accounts.

An Easylink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

The EasyLink plan applies to all of the intraLATA regulated services of the subscribing customer, including all business usage and message toll service.

D. Prices**1. Service Elements****% Discount on Total Billed Revenue (regulated)**

<u>Annual Minimum</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>	<u>5 Years</u>
\$1,000- 2,999	4.0%	5.0%	6.0%	7.0%
3,000- 6,999	5.0%	6.0%	7.0%	8.0%
7,000- Plus	6.0%	7.0%	8.0%	9.0%
<u>Monthly Toll Discount</u>	35%			

EASYLINK (cont'd)**D. Prices (cont'd)**

2. Revenue Growth Incentive

At the end of the 2nd year of the term agreement, and going forward, customers will receive an annual credit equal to 10% of the increase over the highest spending in any previous year of the contract.

3. Other Applicable Charges and Payments

Service Connection Charges are not applicable when establishing or changing to EasyLink.

4. Termination Charges

Customers terminating an EasyLink plan prior to the expiration of the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue.

Termination liability charges are not applicable if during the EasyLink term period the customer converts to another Company access or usage plan with a term equal to or greater than the existing EasyLink plan, and a revenue commitment equal to or greater than the EasyLink MARC.

5. Service Guarantee

Within 90 days of subscribing to EasyLink 3-year and 5-year term plans, customers may cancel this service without incurring the termination liability charges specified in this tariff. This guarantee does not apply to customers who terminate or convert to another Company toll, access and/or usage commitment product for the purpose of subscribing to EasyLink.

OTHER EXCHANGE ACCESS SERVICES^{/1}

A. Local Service Options

1. General

- a. The Company provides optional local exchange services that combine exchange service within a basic local service area plus customer-dialed (outgoing) calling beyond that basic local service area without the application of message toll charges. These optional local exchange services are available only in those exchange areas designated in this Paragraph A.
- b. Optional local exchange services are provided subject to the availability of message toll telephone service facilities. In case a shortage of facilities exists, the provision of message toll telephone service shall take precedence over these services.
- c. Only one type of optional local exchange service may be furnished on an individual exchange service.
- d. The optional local exchange services offered under the provisions of this Paragraph A. are available on message rate non-residence individual and PBX trunks and on Centrex message stations.

(C)
(D)

2. Community Calling Service

a. Regulations

- (1) Community Calling Service provides customer-dialed (outgoing) calling to exchange areas within the State of Ohio that are outside the basic local service area, but within the same LATA and are not over 22 airline miles, determined in the same manner as message toll rate distances, from the exchange area in which the customer is located.
- (2) Community Calling Service will not be furnished with foreign central office or foreign exchange services.

/1/ Effective August 1, 2004, no further installation of, or changes to Community Calling Service will be made. Community Calling Service in service on August 1, 2004 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

OTHER EXCHANGE ACCESS SERVICES (cont'd)**A. Local Service Options (cont'd)**

2. Community Calling Service (cont'd)
 - b. Exchange Areas Where Provided

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Alliance	East Rochester, Greensburg, Hanoverton, Hartville, Kent, Louisville, Magnolia-Waynesburg, Malvern, Minerva, Mogadore, North Canton, Pattersonville, Ravenna, Rootstown, Uniontown, Winona
Atwater	Canton, East Rochester, Garrettsville, Greensburg, Hartville, Hiram, Hudson, Louisville, Manchester (Summit Co.), Mantua, Minerva, Mogadore, North Canton, North Georgetown, Paris, Sebring, Uniontown, Winona
Burton	Aurora, Bedford, Chesterland, Colebrook, Gates Mills, Hillcrest, Kirtland, Leroy, Madison, Mentor, Mesopotamia, Montrose (Cuyahoga Co.), Montville, North Bloomfield, Orwell, Painesville, Perry, Rock Creek, Thompson, Trumbull, Twinsburg, Wickliffe, Willoughby, Windsor
Columbiana	Berlin Center, Canfield, Damascus, East Liverpool, Girard, Hubbard, Lake Milton, Lowellville, Niles, North Benton, North Jackson, Salineville, Wellsville
Dalton	Akron, Beach City, Berlin, Bolivar, Brewster, Burbank, Canal Fulton, Canton, Creston, Doylestown, Greensburg, Manchester (Summit Co.), Navarre, North Canton, Seville, Sharon Center, Strasburg, Sugarcreek, Uniontown, Wadsworth, Westfield Center, Wilmot

OTHER EXCHANGE ACCESS SERVICES (cont'd)**A. Local Service Options (cont'd)**

2. Community Calling Service (cont'd)

b. Exchange Areas Where Provided (cont'd)

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
East Palestine	Canfield, East Liverpool, Leetonia, Lowellville, North Lima, Salineville, Wellsville
Franklin	Beavercreek, Bellbrook, Brookville, Camden, Clarksville, Englewood, Farmersville, Gratis, Liberty, Monroe, New Burlington, New Lebanon, Spring Valley, Trenton, Trotwood, West Alexandria, Xenia
Girard	Berlin Center, Bristolville, Canfield, Columbiana, Cortland, Damascus, Greene, Hartford (Trumbull Co.), Johnston, Kinsman, Lake Milton, Leetonia, Lowellville, Newton Falls, North Benton, North Jackson, North Lima, Salem, Sharon, Wayland, Windham
Gnadenhutten	Bowerstown, Freeport, Scio, West Lafayette
Hartville	Alliance, Atwater, Canal Fulton, Doylestown, East Rochester, Greensburg, Hudson, Kent, Magnolia-Waynesburg, Malvern, Manchester (Summit Co.), Massillon, Minerva, Mogadore, Montrose (Summit Co.), Navarre, North Georgetown, Paris, Ravenna, Rootstown, Sebring, Wadsworth
Jamestown	Bellbrook, Donnelsville, Enon, Fairborn, Medway, New Burlington, Pitchin, Port William, Sabina, South Charlestown, South Vienna, Springfield, Spring Valley, Wilmington, Yellow Springs-Clifton
Leroy	Austinburg, Burton, Chagrin Falls, Chardon, Chesterland, East Claridon, Gates Mills, Geneva, Hillcrest, Huntsburg, Kirtland, Madison, Mesopotamia, Middlefield, Montville, Newbury, North Bloomfield, Orwell, Perry, Rock Creek, Russell, Thompson, Trumbull, Wickliffe, Windsor

OTHER EXCHANGE ACCESS SERVICES (cont'd)**A. Local Service Options (cont'd)**

2. Community Calling Service (cont'd)

b. Exchange Areas Where Provided (cont'd)

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Louisville	Akron, Alliance, Atwater, Beach City, Bolivar, Brewster, Canal Fulton, Carrollton, Dellroy, East Rochester, Greensburg, Hanoverton, Magnolia-Waynesburg, Malvern, Manchester (Summit Co.), Marlboro, Massillon, Mineral City, Minerva, Mogadore, Navarre, North Georgetown, Paris, Pattersonville, Rootstown, Sebring, Uniontown, Winona
Magnolia - Waynesburg	Alliance, Beach City, Bolivar, Brewster, Carrollton, Dellroy, East Rochester, Greensburg, Hanoverton, Harlem Springs, Hartville, Louisville, Malvern, Marlboro, Massillon, Mechanicstown, Minerva, Navarre, New Philadelphia, North Canton, North Georgetown, Paris, Pattersonville, Strasburg, Sugarcreek, Wilmot
Marlboro	Akron, Canal Fulton, East Rochester, Greensburg, Hanoverton, Kent, Louisville, Magnolia-Waynesburg, Malvern, Manchester, Massillon, Minerva, Mogadore, North Canton, North Georgetown, Paris, Pattersonville, Ravenna, Sebring, Uniontown, Winona
Mogadore	Alliance, Atwater, Canal Fulton, Canton, Doylestown, Greensburg, Hartville, Hiram, Hudson, Louisville, Manchester, Mantua, Marlboro, Massillon, Montrose (Summit Co.), North Canton, Paris, Peninsula, Ravenna, Rootstown, Sharon Center, Wadsworth
Navarre	Berlin, Bolivar, Canal Fulton, Dalton, Dellroy, Doylestown, Greensburg, Hartville, Louisville, Magnolia-Waynesburg, Malvern, Manchester (Summit Co.), Mineral City, New Philadelphia, North Canton, Paris, Strasburg, Sugar Creek, Uniontown, Wilmot

OTHER EXCHANGE ACCESS SERVICES (cont'd)**A. Local Service Options (cont'd)**

2. Community Calling Service (cont'd)

b. Exchange Areas Where Provided (cont'd)

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Newcomerstown	Adamsville, Byesville, Cambridge, Conesville, Coshocton, Freeport, New Concord, Norwich, Old Washington, Uhrichsville, Warsaw
North Canton	Alliance, Atwater, Beach City, Bolivar, Brewster, Dalton, Doylestown, East Rochester, Kent, Magnolia-Waynesburg, Malvern, Manchester (Summit Co.), Marlboro, Mineral City, Minerva, Mogadore, Montrose, Navarre, Paris, Ravenna, Rootstown, Sebring, Strasburg, Wadsworth, Wilmot
North Jackson	Bristolville, Columbiana, Cortland, Damascus, Girard, Hartford, Hubbard, Leetonia, Lowellville, Newton Falls, North Benton, North Lima, Salem, Sharon (Trumbull Co.), Wayland, Windham
Piqua	Ansonia, Arcanum, Christiansburg, Englewood, Gettysburg, Greenville, Laura, New Carlisle, North Hampton, Phillipsburg, Pleasant Hill, St. Paris, Terre Haute, Tipp City, Vandalia, Versailles, West Milton
Ravenna	Alliance, Greensburg, Hartville, Hudson, Marlboro, Mogadore, Montrose (Summit Co.), North Canton, Peninsula, Sebring, Uniontown

OTHER EXCHANGE ACCESS SERVICES (cont'd)**A. Local Service Options (cont'd)**

2. Community Calling Service (cont'd)
 - b. Exchange Areas Where Provided (cont'd)

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Rootstown	Alliance, Canton, Garrettsville, Greensburg, Hartville, Hiram, Hudson, Louisville, Manchester (Summit Co.), Mantua, Mogadore, Montrose (Summit Co.), North Canton, Paris, Peninsula, Sebring, Uniontown
Salineville	Columbiana, Damascus, East Palestine, Leetonia, New Waterford, Rogers, Salem
Springfield	Beavercreek, Christiansburg, Fairborn, Jamestown, Mechanicsburg, St. Paris, South Solon, Terre Haute, Tipp City, Vandalia, Xenia
Sugar Grove	Amanda, Baltimore, Bremen, Canal Winchester, Carroll, Circleville, Glenford, Hillsboro, Junction City, Laurelville, Logan, Millersport, Murray City, Nelsonville, New Lexington, Pleasantville, Rushville, Shawnee, Somerset, Thornville
Uhrichsville	Cadiz, Flushing, Jewett, Newcomerstown, Scio

OTHER EXCHANGE ACCESS SERVICES (cont'd)**A. Local Service Options (cont'd)**

2. Community Calling Service (cont'd)

c. Rates and Charges

(1) The following incremental rates for non-residence service are in addition to the monthly rates for the network access line, central office termination and usage package as specified in Part 4 Section 2 of this Guidebook and of P.U.C.O. Tariff No. 20, as appropriate, for the class of service involved. The incremental rate for Centrex service is in addition to the monthly rate for the Centrex station (exchange access and intercommunication) as specified in Part 5 of this Guidebook. The incremental rates are for the first two hours of use of Community Calling Service.

<u>Non-Residence Service</u>	<u>Monthly Rate</u>
Message Rate ^{/1}	
Individual non-rotary	\$29.40
Individual rotary	29.40
PBX Trunk	29.40
Centrex Service	
Message Rate ^{/1}	
First 900 stations	
(per station)	3.80
Over 900 stations	
(per station)	2.85

/1/ The local message allowance and additional local message charges applicable to outgoing calls within the basic local calling area only are covered in Part 4 Section 2 of this Guidebook and of P.U.C.O. Tariff No. 20.

OTHER EXCHANGE ACCESS SERVICES (cont'd)**A. Local Service Options (cont'd)**

2. Community Calling Service (cont'd)

c. Rates and Charges (cont'd)

(2) The following charge applies for each additional fifteen minutes of use of Community Calling Service, or fraction thereof:

	<u>Charge</u>
(a) All non-residence services	\$3.50
(3) Unless otherwise requested by the customer, when Community Calling is furnished on two or more services of the same class and grade on a given premises, the initial time period will be the product of two hours multiplied by the number of services; the additional period will be the sum of the accumulated measured times of such services in excess of that product.	
3. Optional Local Area Service ^{/1}	
a. Exchange Areas Where Provided	
<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Akron	Hudson
Beavercreek ^{/2}	Brookville, New Lebanon, Phillipsburg (C)

/1/ Effective August 1, 2004, no further installations of, or changes to Optional Local Area Service will be made. Optional Local Area Service in service on August 1, 2004 will be continued in service only as long as such service remains at the location at which service is being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

/2/ Optional Local Area Service is available to residence customers only in this Exchange Area. (N)

OTHER EXCHANGE ACCESS SERVICES (cont'd)**A. Local Service Options (cont'd)**

3. Optional Local Area Service (cont'd)

a. Exchange Areas Where Provided (cont'd)

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>	
Bellbrook ^{/1}	Brookville, New Lebanon, Phillipsburg	(C)
Centerville ^{/1}	Brookville, New Lebanon, Phillipsburg	(C)
Fairborn ^{/1}	Brookville, New Lebanon, Phillipsburg	(C)
Kirtland	Bedford, Cleveland, Olmsted Falls, Berea, Independence, Strongsville, Brecksville, Montrose, Trinity, Chagrin Falls, North Royalton, Victory	
Mentor	Bedford, Hillcrest, Strongsville, Berea, Independence, Terrace, Brecksville, Montrose, Trinity, Chagrin Falls, North Royalton, Victory, Cleveland, Olmsted Falls	
Miamisburg- West Carrollton ^{/1}	Brookville, New Lebanon, Phillipsburg	(C)
Vandalia ^{/1}	Brookville, New Lebanon, Phillipsburg	(C)
Painesville	Bedford, Gates Mills, Hillcrest, Olmsted Falls, Berea, Brecksville, Independence, Terrace, Chagrin Falls, Montrose, Trinity, Cleveland, North Royalton, Strongsville, Victory, Wickliffe	
Xenia	Centerville, Miamisburg-West Carrollton, Vandalia, Fairborn	
Yellow Springs Clifton	Bellbrook, Centerville, Miamisburg-West Carrollton, Vandalia	

/1/ Optional Local Area Service is available to residence customers only in this Exchange Area. (N)

OTHER EXCHANGE ACCESS SERVICES (cont'd)**A. Local Service Options (cont'd)**

3. Optional Local Area Service (cont'd)

b. Rates and Charges

(1) The monthly rates for the network access line, central office termination and usage package for Optional Local Area Service are the rates specified in Part 4 Section 2 of this Guidebook and of P.U.C.O. Tariff No. 20, as appropriate, for the grade and class of service involved plus the following increment, for one-way calling to the exchange areas listed in a. preceding.

<u>Description</u>	<u>Monthly Message Rate^{/1} (C)</u>
<u>Non-Residence Services</u>	
Non-rotary, rotary and PBX Trunk	
- Akron	\$ 7.25
	(D)
- Kirtland and Mentor	19.40
- Painesville	19.40
- Xenia	15.40
- Yellow Springs – Clifton option B	15.40 (C)

/1/ The local message allowance and additional local message charges applicable to outgoing calls within both the basic and optional local service areas are covered in Part 4 Section 2 of this Guidebook and of P.U.C.O. Tariff No. 20.

OTHER EXCHANGE ACCESS SERVICES (cont'd)**A. Local Service Options (cont'd)**

3. Optional Local Area Service (cont'd)

b. Rates and Charges (cont'd)

(2) The following Optional Local Area Service incremental rate is applicable per Centrex station with one-way calling to the exchange areas listed in a. preceding.

This incremental rate is in addition to the monthly rate for the Centrex station.

<u>Description /Billing Code/</u>	<u>Monthly Price^{/1}</u>
Centrex Service	
Optional Local Area Service increment, per station /RXT/	
- Akron	\$.95
- Dayton Met. Area (Beavercreek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton, Vandalia)	.95
- Kirtland and Mentor	2.00
- Painesville	2.50
- Xenia	2.45
- Yellow Springs - Clifton option B	2.00

4. Econo-Call Service^{/2}

a. Regulations

Econo-Call Service will not be furnished with foreign central office or foreign exchange services.

/1/ No message allowance is provided. The charge for each outgoing call within both the basic and optional local service areas is that specified in Part 4 Section 2 of this Guidebook and of P.U.C.O. Tariff No. 20.

/2/ Effective August 1, 2004, no further installation of, or changes to Econo-Call Service will be made. Econo-Call Service in service on August 1, 2004 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

OTHER EXCHANGE ACCESS SERVICES (cont'd)**A. Local Service Options (cont'd)**

4. Econo-Call Service (cont'd)

b. Exchange Areas Where Provided

<u>Exchange Area in Which Econo-Call Service is Offered</u>	<u>Additional Exchange Area(s) Included with Econo-Call Service</u>
Cleveland, Bedford, Berea, Brecksville, Chagrin Falls, Hillcrest, Independence, Montrose, North Royalton, Olmsted Falls, Strongsville, Terrace, Trinity, Victory	Mentor
Centerville, Fairborn, Miamisburg-West Carrollton, Vandalia	Xenia
Beavercreek, Bellbrook, Fairborn, Vandalia	Franklin
Franklin	Beavercreek, Bellbrook, Fairborn, Vandalia
Mentor	Cleveland, Bedford, Berea, Brecksville, Chagrin Falls, Hillcrest, Independence, Montrose, North Royalton, Olmsted Falls, Strongsville, Terrace, Trinity, Victory
Xenia	Centerville, Fairborn, Miamisburg-West Carrollton, Vandalia

c. Rates and Charges

(1) The following incremental rates in (a) and (b) following are in addition to the monthly rates for the network access line, central office termination and usage package as specified in Part 4 Section 2 of this Guidebook and of P.U.C.O. Tariff No. 20, as appropriate, for the grade and class of service involved. The incremental rate in (c) following is applied to a Centrex station and is in addition to the monthly rate for the Centrex station (exchange access and intercommunication) as specified in Part 5 of this Guidebook. The incremental rates are per individual exchange.

OTHER EXCHANGE ACCESS SERVICES (cont'd)**A. Local Service Options (cont'd)**

4. Econo-Call Service (cont'd)

c. Rates and Charges (cont'd)

(1) (cont'd)

	<u>Monthly Rate</u>
(a) Non-Residence service	\$5.75
(b) Centrex Service	
First 900 stations, per station.	.75
Over 900 stations, per station	.55
(2) When Econo-Call Service is provided on message rate service, the local message allowance and additional local message charges applicable to outgoing calls within the basic local service area only are covered in Part 4 Section 2 of this Guidebook and of P.U.C.O. Tariff No. 20.	
(3) The following charge applies per local message for Econo-Call Service:	

	<u>Charge</u>
For message or flat rate service, each local message	\$.25

COMPLETELINK**A. Description**

Note: Effective June 29, 2007, no further installation of, or changes to CompleteLink service will be made. Customers of record on June 29, 2007 may continue their service as long as their present term agreement remains in effect. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

CompleteLink is an optional access and usage volume discount plan for AT&T Ohio business customers. Customers subscribing to CompleteLink receive monthly discounts on selected services based on the customer's Minimum Annual Revenue Commitment (MARC). For plan agreements entered into on or after October 24, 2003, CompleteLink requires AT&T Ohio local access and local usage.

B. Definitions**Minimum Annual Revenue Commitment (MARC)**

The minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

Contributory Services

Those services whose revenue is counted towards achievement of the customers selected MARC.

Eligible Services

Those services that are eligible for discounts based on achievement of a specified MARC.

COMPLETELINK (cont'd)**C. Terms and Conditions****1. Minimum Annual Revenue Commitment**

The MARC is the minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

MARC revenue is the sum total of the customer's annual billed revenue, for services specified in the Company's CompleteLink tariffs, for all customer's eligible business accounts located in the AT&T Midwest region, before discounts are applied.

Services contributing towards the MARC include, except as noted below, all AT&T Midwest regulated services (monthly recurring revenue, usage revenue, and Other Charges & Credits (OC&C), including fractionalized recurring and non-recurring charges), excluding the following if applicable:

End User common Line (EUCL) surcharges, EUCL offset charges, Enhanced 9-1-1 (E911) surcharges, Handicap surcharges, Primary Interexchange Carrier (PIC) charges, Local Number Portability (LNP) charges, Infrastructure Maintenance Fees (IMF), Universal Service Fund (USF) surcharges, Federal & State Line Port charges.

Additionally any service provided by the Company's affiliates (other than an AT&T Midwest Incumbent Local Exchange Carrier), charges for services provided by any other service provider and billed on behalf of that other service provider, and any other tax or charge imposed by local, state, or federal government entity are also excluded.

The CompleteLink plan is available with one year, two year, three year or five year term plans.

COMPLETELINK (cont'd)**C. Terms and Conditions (cont'd)****1. Minimum Annual Revenue Commitment (cont'd)**

CompleteLink customers who fail to meet their selected MARC will be billed the difference between the selected MARC and the Annual revenue billed.

MARC volume discounts apply to the following eligible services:

- Business Exchange Access Service
- Business Trunks

All Company Local Usage Services (Local Calling Plus, Community Calling, Econo Calling Service, except local usage from 'AILCVP' calling plan)

- Centrex usage
- ISDN usage
- AT&T Ohio IntraLATA Toll usage
- AT&T Ohio Toll-free 800/888 usage
- Custom and Advanced Custom Calling Features, excluding Pay Per Use
- Remote Call Forwarding
- Multi-Ring Service
- Busy Line Transfer
- Alternate Answering
- Message Waiting Indication
- FeatureLink Service

(D)

Local and state additional charges, taxes and the End User Common Line Charge are not volume discount eligible.

Effective with agreements signed on or after October 24, 2003, with the exception of local access and usage, CompleteLink customers are not required to purchase any of the MARC contributory services. Recurring and nonrecurring charges apply to the installation and use of these services.

COMPLETELINK (cont'd)**C. Terms and Conditions (cont'd)**

1. Minimum Annual Revenue Commitment (cont'd)

A customer's MARC volume discount may not exceed the following maximums per plan, per year:

<u>MARC Revenue</u>	<u>Maximum Annual MARC Discount</u>
\$ 700	\$ 350
1,200	700
3,000	1,000
7,000	1,500
12,000	2,500
18,000	2,500
25,000	3,500
35,000	5,250
50,000	8,250
75,000	11,500
100,000	24,000
125,000	24,000
150,000	36,000
200,000	36,000

COMPLETELINK (cont'd)**C. Terms and Conditions (cont'd)****1. Minimum Annual Revenue Commitment (cont'd)**

An eligible CompleteLink customer may include up to, but not exceed 250 of its locations per state, under one CompleteLink Plan. A customer may subscribe to only one CompleteLink Plan at a time.

Except as required by law, a CompleteLink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

The CompleteLink plan applies to all AT&T Ohio intraLATA services of the subscribing customer, including all business usage and message toll service for all business locations covered by the plan. The jurisdiction of the main billing telephone number selected by the customer will dictate the jurisdiction of the governing tariff for the CompleteLink contract.

MARC discounts will not accumulate or be effective until August 14, 1999.

COMPLETELINK (cont'd)**D. Prices**

1. Service Elements

% Discount on Eligible Services

<u>MARC</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>	<u>5 Years</u>
\$ 700	5.0%	6.0%	7.0%	7.5%
1,200	5.25%	6.25%	7.25%	7.75%
3,000	5.5%	6.5%	7.5%	8.0%
7,000	6.0%	7.0%	8.0%	8.5%
12,000	6.5%	7.5%	8.5%	9.0%
18,000	6.5%	7.5%	8.5%	9.0%
25,000	7.5%	8.5%	9.5%	10.0%
35,000	8.0%	9.0%	10.0%	10.5%
50,000	8.5%	9.5%	10.5%	11.0%
75,000	9.0%	10.0%	11.0%	11.5%
100,000	9.5%	10.5%	11.5%	12.0%
125,000	9.5%	10.5%	11.5%	12.0%
150,000	10.0%	11.0%	12.0%	12.5%
200,000	10.0%	11.0%	12.0%	12.5%
IntraLATA Toll and 800/888 Base Rates Per Minute	\$0.110	\$0.105	\$0.100	\$0.090

COMPLETELINK (cont'd)**D. Prices (cont'd)**

2. Other Applicable Charges and Payments

Service Connection Charges are not applicable when establishing or changing to CompleteLink.

3. Termination Charges

Customers terminating a CompleteLink plan prior to the expiration of the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue.

Termination liability charges are not applicable if during the CompleteLink term period the customer converts to another Company access or usage plan with a term equal to or greater than the existing CompleteLink plan, and a revenue commitment equal to or greater than the CompleteLink MARC.

4. Service Guarantee

Within 90 days of subscribing to CompleteLink 2-year, 3-year and 5-year term plans, customers may cancel this service without incurring the termination liability charges specified in this tariff. This avoidance of termination liability does not apply to customers who terminate or convert to another Company toll, access and/or usage commitment product for the purpose of subscribing to CompleteLink.

COMPLETELINK (cont'd)**D. Prices (cont'd)**5. MARC Downgrade Allowance for MATUC Removal^{/1}

Customers with existing CompleteLink agreements signed prior to October 24, 2003 will be allowed to downgrade their MARC commitment without termination liability for the purpose of removing their intraLATA toll service and MATUC commitment provided: a) the Customer enters into a new CompleteLink service agreement for the shortest length term period which is equal to or greater than the time remaining on their current agreement, and b) the MARC on the new agreement is the next lower MARC. This waiver of charges will be allowed only once per Customer, per Agreement term. CompleteLink \$700 MARC service agreements are specifically not eligible.

6. MARC Downgrade Allowance for Technology Upgrade^{/2}

Termination liability charges will not apply if during the term of the CompleteLink agreement the Customer disconnects one or more of the services which are specified under Column A below, and those services are contributory to their CompleteLink MARC, and replaces the service(s) with the AT&T service specified on the same line in Column B, and as a direct result of that replacement the Customer's annual spending on those services is reduced (comparing customer's current spending on the removed services and the anticipated customer spending for the replacement services), and that reduction results in a 50% or greater difference between the customer's current MARC and the next lower MARC, at the Customer's option and request, the Customer may terminate the existing CompleteLink agreement without termination liability provided: a) the Customer enters into a new CompleteLink service agreement for a term period which is equal to or greater than the time remaining on their current agreement, and b) the MARC on the new agreement is the next lower MARC. This waiver of charges as a result of replacing Column A contributory services with the associated Column B contributory service will be allowed only once per Customer, per agreement term. CompleteLink \$700 MARC service agreements are specifically not eligible.

/1/ Applicable for agreements signed prior to October 24, 2003 only.

/1/ Applicable for agreements signed on or after October 24, 2003 only.

COMPLETELINK (cont'd)**D. Prices (cont'd)**6. MARC Downgrade Allowance for Technology Upgrade^{/1/} (cont'd)

For purposes of the waiver, "as a direct result" means that the newly installed product(s) must be installed at the same customer service location(s) and in the same relative quantity(ies) as those being displaced. It is at AT&T's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this provision.

<u>A</u>	<u>B</u>
Analog Trunks	to ISDN Prime, DS1, DS3, SONET, or GigaMAN
ADTS-E	to ISDN Prime
Centrex Service (CS) Basic Lines	to Centrex Service Electronic Key, ISDN Direct, or Internet Protocol Lines
FeatureLink	to Centrex Service
Grandfathered Centrex	to Centrex Service
Measured or Flat Business Lines	to Centrex Service, ISDN Prime, DS1, DS3, SONET, GigaMAN, or FeatureLink
DS0 or ISDN Direct	to DS1, DS3, SONET, or GigaMAN
DS1	to DS3, SONET, GigaMAN
DS3	to SONET or GigaMAN

The following is stated as a matter of convenience and not intended to imply that the list above is not inclusive. In no event will the following product changes satisfy the conditions required for termination without liability under this provision.

Centrex (any type)	to	PBX
Centrex (any type)	to	ISDN Prime

Example: Customer has a CompleteLink \$25,000 MARC, 3-year agreement, with 18 months remaining. MARC attainment in current year is 60%. A customer replaces its Analog Trunks to ISDN Prime, which would result in an annual spending reduction of \$4,000 from what was spent for the Analog Trunks. At the time of the new contract, the CompleteLink tariff reflects the next lower MARC to be \$18,000, so the customer may terminate its \$25,000 MARC agreement without liability if it enters into a new 2-year (24-month) CompleteLink agreement at the \$18,000 MARC. The applicable discount will be that available with the \$18,000 commitment level.

/1/ Applicable for agreements signed on or after October 24, 2003 only.

COMPLETELINK (cont'd)

D. Prices (cont'd)

6. MARC Downgrade Allowance for Technology Upgrade^{/1/} (cont'd)

NOTE: Both the MARC Downgrade waivers named in D.5 and D.6 above only apply to the termination charges applicable to the CompleteLink agreement. Termination charges may apply on those services being disconnected, and the application of those termination charges are not affected by this waiver. All applicable recurring and non-recurring charges apply to the installation and removal of services. Products and services are subscribed to separately and not as a part of the CompleteLink subscription. As a result of selecting a reduced MARC level, discounts provided under the new CompleteLink agreement may be less than those received under the higher MARC agreement (discounts for the new agreement will be those applicable to the new MARC level under the CompleteLink tariff in effect at the time the new contract is executed.) 90 day service guarantee does not apply to the new agreement.

/1/ Applicable for agreements signed on or after October 24, 2003 only.

COMPLETELINK SELECT III SAVE/WIN PLAN

Note: Effective June 29, 2007, no further installation of, or changes to the CompleteLink Select III Save/Win Plan will be made. Customers of record on June 29, 2007 may continue their service as long as their present term agreement remains in effect. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

Eligible business customers subscribing to a CompleteLink 1-year, 2-year, 3-year or 5-year term plan will be eligible for the following intraLATA toll and 800/888 rates per minute, as well as the following increased Maximum Annual Discount, one-time signing bonus, and a 10% discount on local usage message service charges. The signing bonus is a percentage of the customer's selected Minimum Annual Revenue Commitment and may vary by term-plan period. Additionally, a MARC Volume Discount^{/1} overlay of 13.5% will apply to all MARC levels (except the \$700 level) and all terms selected in addition to the "% Discount On Eligible Services" displayed under CompleteLink found in Part 4, Section 2 of this Guidebook. Customers electing a \$700 MARC level are not eligible for this offer.

	<u>1-year</u>	<u>2-year</u>	<u>3-year</u>	<u>5-year</u>
IntraLATA Toll and 800/888 Rates Per Minute	\$0.054	\$0.049	\$0.048	\$0.047
One-Time Signing Bonus:	0%	0%	0%	6%
<hr/>				
<u>MARC</u>	<u>Maximum Annual Discount</u>	<u>MARC</u>	<u>Maximum Annual Discount</u>	
\$ 1,200	\$ 1,000	\$ 50,000	\$ 30,000	
3,000	2,500	75,000	40,000	
7,000	4,000	100,000	50,000	
12,000	6,500	125,000	60,000	
18,000	10,000	150,000	80,000	
25,000	15,000	200,000+	100,000	
35,000	20,000			

Eligible customers are those business customers who have received a competitive offer and are considering switching their business exchange access service to another carrier (proof of competitive offer may be required) or those business customers who have their local network access line(s) with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who wish to establish their local network access service with the Company.

/1/ MARC volume discounts will not apply to intraLATA toll and 800/888 rates.

COMPLETELINK SELECT III SAVE/WIN PLAN (cont'd)

This offering may not be combined with other Company Business access line, usage, and/or toll discount plans or promotions, with the exception of combining with other CompleteLink promotions, which is permissible.

The per minute usage rates will be billed in increments of (18) seconds and additional increments of (6) seconds, or fraction thereof. All other terms and conditions applicable to CompleteLink, found in Part 4, Section 2 of this Guidebook will apply.

COMPLETELINK WINBACK RELOADED

Note: Effective June 29, 2007, no further installation of, or changes to CompleteLink Winback Reloaded service will be made. Customers of record on June 29, 2007 may continue their service as long as their present term agreement remains in effect. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

Eligible business customers subscribing to a CompleteLink 1-year, 2-year, 3-year, or 5-year term plan will be eligible for additional credits on their bills. These credits are a percentage of the customer's selected Minimum Annual Revenue Commitment (MARC) and will vary depending upon the term plan selected, in accordance with the following payment schedule. Credits will be applied within 2 bill periods following the time period cited below:

	<u>1-year plan</u>	<u>2-year plan</u>	<u>3-year plan</u>	<u>5-year plan</u>
Upon Signing				
1-Year Anniversary	5% of MARC	20% of MARC	25% of MARC	30% of MARC
2-Year Anniversary		5% of MARC	5% of MARC	5% of MARC
3-Year Anniversary			5% of MARC	5% of MARC
4-Year Anniversary				5% of MARC

Eligible customers are those business customers who have their local network access line(s) with another competitive carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area, and who now wish to establish their local network access line service with the Company, and who have previously refused a CompleteLink Select III Save/Win offer from the Company.

Eligible customers will also receive IntraLATA toll and 800/888 rates, as well as MARC volume discounts and Maximum Annual Discount levels as applicable in the previously refused CompleteLink Select III Save/Win offer as found in Part 4, Section 2 of this Guidebook. All other terms and conditions applicable to CompleteLink found in Part 4, Section 2 of this Guidebook will apply.

Customers terminating their plan prior to the expiration of their selected term plan are subject to termination charges as specified under CompleteLink found on Sheet 35 in Part 4, Section 2 of this Guidebook.

SIMPLELINK ENHANCEDSM

/1/

Effective June 30, 2010, no further installation of, or changes to SimpleLink EnhancedSM packages will be made. Customers subscribing to a SimpleLink EnhancedSM package as of that date will retain the package only for as long as it remains at the location at which the package is being furnished on that date. In the event that this package is discontinued at their present location for any reason, it will not be re-established

(N)

(N)

A. Description

/1/

SimpleLink EnhancedSM is an optional access and local usage volume discount plan for AT&T Ohio business customers. Customers subscribing to SimpleLink Enhanced receive monthly discounts on eligible services based on the customer's Minimum Monthly Revenue Commitment (MMRC).

B. DefinitionsMinimum Monthly Revenue Commitment (MMRC)

The minimum monthly revenue commitment that the customer must commit to in order to receive the volume discount.

Contributory Services

Those services whose revenue is counted towards achievement of the customer's selected MMRC.

Eligible Services

Those services that are eligible for discounts based on achievement of a specified MMRC.

C. Terms and Conditions

MMRC revenue is the sum total of the customer's monthly billed charges, for services specified in the Company's SimpleLink Enhanced section of this Guidebook, for all eligible business accounts located within the state, before discounts are applied.

Services contributing towards the MMRC include, except as noted below, all AT&T Ohio regulated services (monthly recurring revenue, usage revenue, and Other Charges & Credits (OC&C), including fractionalized recurring and nonrecurring charges), excluding the following, if applicable:

End User common Line (EUCL) surcharges, EUCL offset charges, Enhanced 9-1-1 (E911) surcharges, Handicap surcharges, Primary Interexchange Carrier (PIC) charges, Local Number Portability (LNP) charges, Infrastructure Maintenance Fees (IMF), Universal Service Fund (USF) surcharges, Federal & State Line Port charges.

Additionally any service provided by the Company's affiliates (other than AT&T Ohio, Incumbent Local Exchange Carrier), charges for services provided by any other service provider and billed on behalf of that other service provider, and any other tax or charge imposed by local, state, or federal government entity are also excluded.

/1/

/1/ Material formerly appeared on Original Sheet 28 in Part 4, Section 2 of this Guidebook.

SIMPLELINK ENHANCEDSM (cont'd)

/2/

C. Terms and Conditions (cont'd)

The SimpleLink Enhanced plan is available with one year, two year, or three year term plans. The one year term also has a 1-year renewable option. If the customer selects the 1-year renewable option, the plan will renew for one year intervals. A maximum of two 1-year renewals are available after the first 1-year term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 1-year term. Additionally, three MMRC levels will be available for customers to choose from: \$45, \$85, and \$200. Customers subscribing to a 2 or 3 year SimpleLink Enhanced term plan will be required to sign a written order confirmation form in order to qualify for the applicable plan discounts.

SimpleLink Enhanced customers who fail to meet their selected MMRC will be billed the difference between the selected MMRC and the monthly revenue billed.

MMRC volume discounts are applied to the following eligible services. Any of the following services provided under an existing term discount plan are not eligible for SimpleLink Enhanced volume discounts.

Business Exchange Access Service
Call Forwarding^{/1/}
Remote Call Forwarding^{/1/}
Caller ID^{/1/}
Caller ID with Name^{/1/}
Automatic Callback^{/1/}

Business DID Trunks (Analog PBX)
Call Waiting^{/1/}
Repeat Dialing^{/1/}
3-Way Calling^{/1/}
Call Screening^{/1/}
Voice Mail Feature Package^{/1/}

All local usage, including usage from Optional Local Area Service, excepting usage from all other existing optional calling plans.

When the footnoted services above are purchased in package discount arrangements they are not eligible for SimpleLink Enhanced discounts.

Customer accounts with term agreements, including, but not limited to Centrex, ISDN Direct, ISDN Prime, ADTS-E, DS0/1/3 are not eligible for a SimpleLink Enhanced plan. Accounts with FeatureLink Service term agreements may be included in a SimpleLink Enhanced plan.

Local and state additional charges, taxes, the End User Common Line Charge, and nonrecurring charges are not volume discount eligible.

/1/ Additional 10% discount applies, see Other Applicable Discounts and Payments, Sheet 30 of this Guidebook.

/2/

/2/ Material formerly appeared on Original Sheet 29 in Part 4, Section 2 of this Guidebook.

SIMPLELINK ENHANCEDSM (cont'd)

/1/

C. Terms and Conditions (cont'd)

A customer's maximum MMRC volume discount for each commitment level may not exceed \$85 per month.

All of the accounts on a SimpleLink Enhanced agreement must reside in the same state. An eligible SimpleLink Enhanced customer may include up to, but not exceed, 10 of its accounts under one SimpleLink Enhanced agreement. A customer may have only one SimpleLink Enhanced agreement per state in the 5-state Company Midwest region.

A SimpleLink Enhanced plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

The customer's term commences the day after the service is "activated" by the Company. The date activated shall be the date the order installing the plan is completed in the Company's billing system.

D. Prices

1. Service Elements

MMRC Volume Discount

<u>MMRC</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$ 45	7.0%	8.0%	9.0%
85	8.0%	9.0%	10.0%
200	9.0%	10.0%	11.0%

2. Other Applicable Discounts

SimpleLink Enhanced customers will also receive an additional 10% discount in addition to the MMRC Volume Discount listed above, for those specific eligible services footnoted /1/ on Sheet 54 within this Guidebook.

/1/ (C)

/1/ Material formerly appeared on Original Sheet 30 in Part 4, Section 2 of this Guidebook.

SIMPLELINK ENHANCEDSM (cont'd)

/1/

D. Prices (cont'd)

3. Payment Plans

Service Connection Charges are not applicable when establishing or changing to SimpleLink Enhanced.

4. Termination Charges

Customers terminating a SimpleLink Enhanced plan prior to the expiration of the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MMRC multiplied by the number of months remaining in the customer's term period. For a partial month, if the partial month revenue is less than the MMRC, the customer is liable for 50% of the difference between the MMRC and the actual billed revenue.

Termination liability charges are not applicable if during the SimpleLink Enhanced term period the customer converts to another Company access or local usage plan with a term equal to or greater than the remaining SimpleLink Enhanced plan and the new revenue commitment⁽²⁾ is equal to or greater than the remaining SimpleLink Enhanced revenue commitment.

(C)

5. Service Guarantee

Within 90 days of subscribing to SimpleLink Enhanced 2 year and 3 year term plans, customers may cancel this service without incurring the termination liability charges specified in this Guidebook. This guarantee does not apply to customers who terminate or convert to another Company toll, access and/or usage commitment product for the purpose of subscribing to SimpleLink Enhanced.

/1/

/1/ Material formerly appeared on Original Sheet 31 in Part 4, Section 2 of this Guidebook.

/2/ Effective June 30, 2010, conversion to a new plan with an equal or greater revenue commitment is no longer a requirement to waive termination charges per this clause. (N)

(N)

SIMPLELINK ENHANCEDSM II

/1/

Effective June 30, 2010, no further installation of, or changes to SimpleLink EnhancedSM II packages will be made. Customers subscribing to a SimpleLink EnhancedSM II package as of that date will retain the package only for as long as it remains at the location at which the package is being furnished on that date. In the event that this package is discontinued at their present location for any reason, it will not be re-established.

(N)

(N)

A. Description

/1/

SimpleLink EnhancedSM II is an optional access and local usage volume discount plan for the Company's business customers. Customers subscribing to SimpleLink Enhanced II receive monthly discounts on eligible services based on the customer's Minimum Monthly Revenue Commitment (MMRC). SimpleLink Enhanced II also provides an Access Line Bundle.

B. DefinitionsAccess Line Bundle

A SimpleLink EnhancedSM II Access Line Bundle consists of a business network access line, Caller ID and Caller ID with Name for a monthly rate.

Contributory Services

Those services whose revenue is counted towards achievement of the customer's selected MMRC.

Eligible Services

Those services that are eligible for discounts based on achievement of a specified MMRC.

Minimum Monthly Revenue Commitment (MMRC)

The minimum monthly revenue commitment that the customer must commit to in order to receive the volume discount.

Minimum Monthly Revenue Commitment (MMRC) Revenue

MMRC revenue is the sum total of the customer's monthly billed charges, for services specified in the Company's SimpleLink Enhanced II section of this Guidebook, for all eligible business accounts located within the state, before discounts are applied.

C. Terms and Conditions

1. Services contributing towards the MMRC include, except as noted below, all Company regulated services (monthly recurring revenue, usage revenue, and Other Charges & Credits (OC&C), including fractionalized recurring and nonrecurring charges).

/1/

/1/ Material formerly appeared on Original Sheet 32 in Part 4, Section 2 of this Guidebook.

SIMPLELINK ENHANCEDSM II (cont'd)

/1/

C. Terms and Conditions (cont'd)

2. Services that do not contribute to the MMRC include: End User Common Line (EUCL) surcharges, EUCL offset charges, Enhanced 9-1-1 (E911) surcharges, Handicap surcharges, Primary Interexchange Carrier (PIC) charges, Local Number Portability (LNP) charges, Infrastructure Maintenance Fees (IMF), Universal Service Fund (USF) surcharges, Federal and State Line Port charges.

Additionally any service provided by the Company's affiliates, charges for services provided by any other service provider and billed by the Company on behalf of the other service provider, and any other taxes or charges imposed by local, state, or federal government entities do not contribute to the MMRC.

3. The SimpleLink Enhanced II plan is available with one year, two year, or three year term plans. The one year term also has a 1-year renewable option. If the customer selects the 1-year renewable option, the plan will renew for 1-year intervals. A maximum of two 1-year renewals are available after the first 1-year term. Customers will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 1-year term.
4. Customers subscribing to a 2 or 3 year SimpleLink Enhanced II term plan will be required to sign a written order confirmation form in order to qualify for the applicable plan discounts.
5. Customers may select from three MMRC levels: \$45, \$85, and \$200.
6. SimpleLink Enhanced II customers who fail to meet their selected MMRC will be billed the difference between the selected MMRC and the monthly revenue billed.
7. Customers subscribing to SimpleLink Enhanced II will receive all subscribed business access lines in the form of an Access Line Bundle at the monthly price as listed in D. Prices following. Local usage is not included in the price for this bundle. At the end of the SimpleLink Enhanced II term plan the customer will be billed for the components that make up the bundle at their individual monthly rates unless the customer renews their SimpleLink Enhanced II term agreement. Standard service and equipment and/or installation charges apply to install components of the Access Line Bundle.

/1/

/1/ Material formerly appeared on Original Sheet 33 in Part 4, Section 2 of this Guidebook.

SIMPLINK ENHANCEDSM II (cont'd)**C. Terms and Conditions (cont'd)**

8. MMRC volume discounts are applied to the following eligible services. Any of the following services provided under an existing term discount plan are not eligible for SimpleLink Enhanced II volume discounts. Any of the footnoted services purchased in package discount arrangements are not eligible for SimpleLink Enhanced II discounts.

SimpleLink Enhanced II Access Line Bundle	Business DID Trunks (Analog PBX)
All local usage including usage from Optional	Call Forwarding ^{1/}
Local Area Service, excepting usage from	Call Waiting ^{1/}
all other existing optional calling plans	Repeat Dialing ^{1/}
Remote Call Forwarding ^{1/}	3-Way Calling ^{1/}
Speed Calling 30 ^{1/}	Automatic Callback ^{1/}
Call Screening ^{1/}	Voice Mail Feature Package ^{1/}
	Multi Ring Service ^{1/}

(D)

9. A customer's maximum monthly allowable discount for each commitment level may not exceed the Maximum Monthly Allowable Discount as shown in D. Prices, following.

10. Customer accounts with term agreements, including, but not limited to Centrex, ISDN Direct, ISDN Prime, ADTS-E, DS0/1/3, are not eligible for a SimpleLink Enhanced II plan. Accounts with FeatureLink Service term agreements may be included in a SimpleLink Enhanced II plan.

11. All of the accounts on a SimpleLink Enhanced II plan must reside in the same state. An eligible SimpleLink Enhanced II customer may include up to, but not exceed, 10 of its accounts under one SimpleLink Enhanced II plan. A customer may have only one SimpleLink Enhanced II plan per state in the 5-state Company Midwest region.

12. A SimpleLink Enhanced II plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

13. The customer's term commences the day after the service is "activated" by the Company. The date activated shall be the date the order installing the plan is completed in the Company's billing system.

14. Local and state additional charges, taxes, the End User Common Line charge, and nonrecurring charges are not volume discount eligible.

/1/ Additional 30% discount applies, see *Other Applicable Discounts and Credits*, following.

(D)
(D)

SIMPLELINK ENHANCEDSM II (cont'd)

/1/

D. Prices

1. Service Elements

A. MMRC Discount

<u>MMRC</u>	<u>Maximum Monthly Allowable Discount</u>	<u>MMRC Volume Discount</u>		
		<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$ 45	\$ 85	7.0%	8.0%	9.0%
85	85	8.0%	9.0%	10.0%
200	85	9.0%	10.0%	11.0%

B. Access Line Bundle

\$21.00 per month for all terms selected and in all access areas.

2. Other Applicable Discounts and Credits

SimpleLink Enhanced II customers will, also, receive an additional 30% discount in addition to the MMRC Volume Discount listed above, for those SimpleLink Enhanced II Eligible Services footnoted /1/ in C. *Terms and Conditions* preceding.

SimpleLink Enhanced II customers who have their business network access line(s) with a competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who now wish to establish their business network access line service with the Company will also receive a credit in the amount of their selected MMRC for 1 month per contract year, payable in month 4 for a 1 year term, in months 4 and 16 each for a 2 year term, and in months 4, 16, and 28 each for a 3 year term. All charges credited will continue to contribute to the customer's MMRC, if normally applicable.

3. Nonrecurring Charges

Service Connection Charges are not applicable when establishing or changing to SimpleLink Enhanced II.

/1/

/1/ Material formerly appeared on Original Sheet 35 in Part 4, Section 2 of this Guidebook.

SIMPLELINK ENHANCEDSM II (cont'd)

/1/

D. Prices (cont'd)**4. Termination Liability**

Customers terminating a SimpleLink Enhanced II plan prior to the expiration of the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MMRC multiplied by the number of months remaining in the customer's term period. For a partial month, if the partial month revenue is less than the MMRC, the customer is liable for 50% of the difference between the MMRC and the actual billed revenue.

Termination liability charges are not applicable if during the SimpleLink Enhanced II term period the customer converts to another Company access or local usage plan with a term equal to or greater than the remaining SimpleLink Enhanced II plan, and the new revenue commitment⁽²⁾ is equal to or greater than the remaining SimpleLink Enhanced II revenue commitment.

Customers who have their business network access line(s) with a competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who now wish to establish their business network access line service with the Company will receive a one-time waiver or refund of the termination charges associated with early termination of a previous SimpleLink or SimpleLink Enhanced agreement for the purpose of establishing service with another carrier if they return to the Company and sign a new SimpleLink Enhanced II agreement. The new SimpleLink Enhanced II term period must be greater than or equal to that of the terminated plan and the new revenue commitment equal to or greater than the revenue commitment under the terminated plan. Eligible customers must, also, have refused or not responded to a previous SimpleLink Enhanced II offer. In addition, the customer's former account must not have been disconnected for nonpayment, and no money is owed the Company for any past due bills for regulated service, other than the termination charge. In addition, the "Bill Name" must be the same as on the prior Company account. Customers may take advantage of this offer only once.

(C)

/1/

/1/ Material formerly appeared on Original Sheet 36 in Part 4, Section 2 of this Guidebook.

/2/ Effective June 30, 2010, conversion to a new plan with an equal or greater revenue commitment is no longer a requirement to waive termination charges per this clause. (N)

(N)

SIMPLELINK ENHANCEDSM II (cont'd)

/1/

D. Prices (cont'd)**5. Service Guarantee**

Within 90 days of subscribing to SimpleLink Enhanced II 2 year and 3 year term plans, customers may cancel this service without incurring the termination liability charges specified in this Guidebook, with the exception noted below. This guarantee does not apply to customers who terminate a Company toll, access and/or usage commitment product for the purpose of subscribing to SimpleLink Enhanced II.

6. Waiver Allowance

Customers who have their business network access line(s) with a competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who now wish to establish their business network access line service with the Company will receive a waiver of normally applicable Service Ordering, Line Connection, and Central Office nonrecurring charges (NRC's) associated with local exchange access lines and, if applicable, vertical features ordered at the time of initial subscription to a SimpleLink Enhanced II plan. Standard NRC's will apply to lines & features added after the initial order.

/1/

/1/ Material formerly appeared on Original Sheet 37 in Part 4, Section 2 of this Guidebook,

(D)

OTHER EXCHANGE ACCESS SERVICES**A. Local Service Options**

1. General

- a. The Company provides optional local exchange services that combine exchange service within a basic local service area plus customer-dialed (outgoing) calling beyond that basic local service area without the application of message toll charges. These optional local exchange services are available only in those exchange areas designated in this Paragraph A.
- b. Optional local exchange services are provided subject to the availability of message toll telephone service facilities. In case a shortage of facilities exists, the provision of message toll telephone service shall take precedence over these services.
- c. Only one type of optional local exchange service may be furnished on an individual exchange service.
- d. The optional local exchange services offered under the provisions of this Paragraph A. are available on message and flat rate residence individual and PBX trunks.

(C)
(D)2. Optional Local Area Service^{/1}

a. Exchange Areas Where Provided

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Akron	Hudson
Beavercreek	Brookville, New Lebanon, Phillipsburg

/1/ Effective August 1, 2004, no further installations of, or changes to Optional Local Area Service will be made. Optional Local Area Service in service on August 1, 2004 will be continued in service only as long as such service remains at the location at which service is being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

OTHER EXCHANGE ACCESS SERVICES (cont'd)**A. Local Service Options (cont'd)**

2. Optional Local Area Service (cont'd)

a. Exchange Areas Where Provided (cont'd)

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Bellbrook	Brookville, New Lebanon, Phillipsburg
Centerville	Brookville, New Lebanon, Phillipsburg
Fairborn	Brookville, New Lebanon, Phillipsburg
Kirtland	Bedford, Cleveland, Olmsted Falls, Berea, Independence, Strongsville, Brecksville, Montrose, Trinity, Chagrin Falls, North Royalton, Victory
Mentor	Bedford, Hillcrest, Strongsville, Berea, Independence, Terrace, Brecksville, Montrose, Trinity, Chagrin Falls, North Royalton, Victory, Cleveland, Olmsted Falls
Miamisburg- West Carrollton	Brookville, New Lebanon, Phillipsburg
Vandalia	Brookville, New Lebanon, Phillipsburg
Painesville	Bedford, Gates Mills, Hillcrest, Olmsted Falls, Berea, Brecksville, Independence, Terrace, Chagrin Falls, Montrose, Trinity, Cleveland, North Royalton, Strongsville, Victory, Wickliffe
Xenia	Centerville, Miamisburg-West Carrollton, Vandalia, Fairborn
Yellow Springs Clifton	Bellbrook, Centerville, Miamisburg-West Carrollton, Vandalia

OTHER EXCHANGE ACCESS SERVICES (cont'd)**A. Local Service Options (cont'd)**

2. Optional Local Area Service (cont'd)

b. Rates and Charges

(1) The monthly rates for the network access line, central office termination and usage package for Optional Local Area Service are the rates specified in Part 4, Section 2 of this Guidebook or P.U.C.O. Tariff No. 20, as appropriate, for the grade and class of service involved plus the following increment, for one-way calling to the exchange areas listed in a. preceding.

<u>Description /Billing Code/</u>	<u>Monthly Flat Rate</u>	<u>Monthly Message Rate^{/1/}</u>
Residence Services		
- Akron	\$ 9.20	\$6.65
- Dayton Met. Area (Beavercreek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton, Vandalia)	9.20	6.65
- Kirtland /TDX04/	11.00	8.75
- Mentor /TDX05/	11.00	8.75
- Painesville /TDX07/	11.00	8.75
- Xenia /TDX08/	9.50	7.80
- Yellow Springs - Clifton /TDX09/	11.45	7.80

/1/ The local message allowance and additional local message charges applicable to outgoing calls within both the basic and optional local service areas are covered in Part 4, Section 2 of this Guidebook.

OTHER EXCHANGE ACCESS SERVICES (cont'd)**A. Local Service Options (cont'd)**

2. Optional Local Area Service (cont'd)

b. Rates and Charges (cont'd)

(1) (cont'd)

<u>Description</u>	<u>Monthly</u>	<u>Flat Rate</u>
PBX Trunk		
- Akron	\$ 9.65	
- Dayton Met. Area (Beavercreek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton, Vandalia)	9.65	
- Kirtland and Mentor	17.30	
- Painesville	23.55	
- Xenia	15.50	
- Yellow Springs - Clifton option B		15.50

OTHER EXCHANGE ACCESS SERVICES (cont'd)

A. Local Service Options (cont'd)

(D)
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(D)

OTHER EXCHANGE ACCESS SERVICES (cont'd)

A. Local Service Options (cont'd)

(D)

(D)

OTHER EXCHANGE ACCESS SERVICES (cont'd)

A. Local Service Options (cont'd)

(D)

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(D)

BUSINESS ACCESS LINE TERM VOLUME DISCOUNT - TVD

/1/

Effective June 30, 2012, new service agreements for the Business Access Line Term Volume Discount (TVD) service will no longer be available to new or existing customers.

(N)
(N)**A. Description**

/1/

The Business Access Line Term Volume Discount (TVD) plan provides optional term and volume discounts on Network Access Lines and PBX Trunks for eligible business customers who commit to a minimum number of access lines and a term plan.

B. Terms and Conditions

1. TVD plan customers must commit to a 12-, 24-, 36- or 48-month term plan. Eligible services are Non-Residence Exchange Services (i.e., Business access lines and trunks).
2. TVD plan customers must commit to a minimum volume of access lines. The total number of AT&T Ohio access lines the customer subscribes to within the state applies toward the volume commitment. If, during any month of the term, the total number of lines in the state falls below the minimum commitment, an adjustment charge will appear on the customer's designated Master Billing Telephone Number for the state. A \$10 per-line adjustment charge will be billed for the number of lines under the minimum line volume commitment.
3. Access line volume commitments and the associated term plan discounts are noted in **D. Prices** below. The TVD discount will remain fixed through the life of the commitment. If the underlying monthly recurring rates for lines/trunks change, the net discounted price per month will change accordingly.
4. Upon expiration of a TVD 12-, 24-, 36- or 48-month term plan, the service is automatically billed at the monthly rates set forth in Tariff 20 or in this Guidebook that are in effect at the time the service agreement expires, unless a new service agreement is negotiated.
5. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period.
6. Applicable service order, central office connection, and line connection nonrecurring charges (NRCs) will be waived for customers coming to AT&T Ohio from other carriers. Standard NRCs will apply to lines added subsequent to the initial order.
7. All rules, regulations, fees and surcharges normally applicable to eligible services apply. Any applicable local and state additional charges, taxes, surcharges, and the End User Common Line (EUCL) charge are not volume discount eligible under this offer.
8. TVD may not be combined with Custom BizSaver, SimpleLink Enhanced, SimpleLink Enhanced II, or CompleteLink 2.0 offers.

/1/

/1/ Material formerly appeared on Part 4, Section 2, Sheet 54 in this Guidebook.

(N)

BUSINESS ACCESS LINE TERM VOLUME DISCOUNT – TVD (cont'd)

/1/

C. Termination Liability

1. Customers who terminate the TVD agreement prior to the expiration of the 12-, 24-, 36- or 48-month service term shall pay a termination charge. Payment of the termination charge does not release the customer from amounts previously owed to the Company. The termination charge shall be:
 - All unpaid special Construction charges or nonrecurring charges (excluding any waived charges); plus
 - Fifty percent (50%) of all recurring charges for the remaining months of the customer's term based on the minimum access line volume commitment under the customer's agreement.
2. TVD customers may choose to terminate an existing service agreement before the end of the term period without paying termination charges provided they negotiate a new TVD service agreement with a term that is equal to or greater than the term period remaining on the existing TVD agreement and commit to an equal or greater number of business access lines than their access line volume commitment under the existing TVD agreement.
3. Termination charges shall not apply if a customer converts to another Company service whose term period is equal to or greater than the term period remaining on the existing TVD service agreement.
4. When a TVD customer moves from one Company service location to another, the minimum access line volume commitment, duration and discount associated with the service agreement is not affected. If the applicable monthly business recurring rate changes as a result of the move, the monthly rate at the new service location will be based on the rate in effect at the new service location. Adjustment charges do not apply if the customer agrees to continue the service agreement at the new service location and retains Network Access lines that equal or exceed their minimum access line volume commitment under the TVD service agreement at the old service location.

D. Prices**TVD Monthly Recurring Charge Discount Schedule:**

<u>Access Line Volume Commitment</u>	<u>12-month Term</u>	<u>24-month Term</u>	<u>36-month Term</u>	<u>48-month Term</u>
Minimum 1 line	5%	7%	9%	9.5%
Minimum 5 lines	5.5%	7.5%	9.5%	10%
Minimum 11 lines	6%	8%	10%	10.5%
Minimum 31 lines	7%	9%	11%	11.5%
Minimum 101 lines	8%	10%	12%	12.5%
Minimum 201 lines	9%	11%	13%	13.5%

/1/

/1/ Material formerly appeared on Part 4, Section 2, Sheet 55 of this Guidebook.

(N)

CUSTOM BIZSAVER® WINBACK PACKAGES^{/1/}

/3/(C)

A. Description

The Custom BizSaver Winback Packages offer 1-10 line business customers a combination of services at a package rate.

B. Terms and Conditions

1. Custom BizSaver Winback Packages are available to business customers with 1 to 10 business lines who agree to a 12-month, 24-month or 36-month term plan and commit to the Network Access Line service, Local Usage service^{/2/}, Toll Usage service (optional), a flexible bundle of features (optional) and Caller ID & Caller ID with Name (optional) at the prices shown in *D. Prices* following.
2. Eligible customers include business customers with 1 to 10 business lines who have their business network access line service with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who now wish to establish their business network access line service with the Company.
3. Custom BizSaver Winback Packages are available only to customers that require 1-10 individual business exchange network access lines, and are not available on FX Service, Remote Call Forwarding Service, WATS access lines, PBX or Centrex.
4. The Local and Toll Usage service components of the Custom BizSaver Winback Packages are provided on a per account basis. All other components are provided per line.

(C)

/3/

/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in B.6, following.

/3/ (C)

/2/ Effective June 1, 2010, the Unlimited Local Messages local usage option will not be available to new subscribers. Current Unlimited Local Messages local usage option subscribers may retain this option until their term agreement has expired.

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/3/

/3/ Material formerly appeared in Part 4, Section 5, Sheet 31.

CUSTOM BIZSAVER® WINBACK PACKAGES^{/1/} (cont'd)

/3/ (C)

B. Terms and Conditions (cont'd)

5. Customers have the option of subscribing to a flexible bundle of features, as described below, on their main business access line for the monthly price as listed in **D. PRICES** following, for each term length. Caller ID and Caller ID with Name services will be provided on all additional lines upon request for subscribers at a 100% discount.

Flexible Bundle of Features Option

Eligible customers may select any 5 of the following features - Pay Per Use features are not eligible. If the customer removes any of the 5 selected features, the remaining features will be billed at standard rates. If a customer subscribes to more than 5 features, this flexible bundle option will include the 5 highest priced features based on standard rates. Features purchased in excess of the 5 components of this flexible bundle will be billed at standard rates:

Call Waiting	Automatic Callback
Call Forwarding	Repeat Dialing
Three-Way Calling	Speed Calling 30
Caller ID	Call Screening
Caller ID with Name	Call Waiting ID

6. Customers subscribing to the Custom BizSaver Winback Packages will benefit from the package rates for the term period agreed to, unless they either change or disconnect their service, except as follows: Customers can move to a Custom BizSaver Winback Package without Toll usage any time during their agreed to term. Eligible customers can, also, change their chosen Local Block Of Time (BOT) level to another Custom BizSaver Local BOT level or Unlimited Local Messages^{/2/} one time during their agreed to term. When a customer changes or disconnects any component of their Custom BizSaver Winback Package, except as noted above, then the remaining components of the package will be billed at their individual rates as shown in **C. References** following.

7. Eligible customers will receive a 100% credit against the monthly recurring charges for those components that make up their chosen package, excluding optional toll, for two months. No credit on additional local or toll minutes associated with the chosen package will be applied.

(C)

/3/

/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in B.6, preceding.

/3/ (C)

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/3/

/2/ Effective June 1, 2010, the Unlimited Local Messages local usage option will not be available to new subscribers. Current Unlimited Local Messages local usage option subscribers may retain this option until their term agreement has expired.

/3/ Material formerly appeared in Part 4, Section 5, Sheet 32.

CUSTOM BIZSAVER® WINBACK PACKAGES^{/1} (cont'd)

/2/ (C)

B. Terms and Conditions (cont'd)

8. Eligible customers will receive a waiver of normally applicable Service Ordering, Line Connection, and Central Office nonrecurring charges (NRC's) associated with local exchange access lines and, if applicable, vertical services ordered at the time of initial subscription to a Custom BizSaver Winback package. Standard NRC's will apply to lines & features added after the initial order.
9. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month terms are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscribe options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period.
10. At the expiration of the agreed to term or if a 12-month oral agreement plan customer chooses not to renew this term plan, if a customer does not expressly indicate election of a new term, the rates will revert to the applicable individual rates for each component of the Custom BizSaver Winback Package, as shown in C. References following.
11. Custom BizSaver Winback customers who terminate their entire service prior to completing their term commitment will be assessed termination charges of 50% of the monthly recurring charge for Access Line(s) (including Unlimited), Local/Toll Blocks, and the flexible bundle of features times the number of months left on the term commitment.
12. Termination liability charges are not applicable if during the Custom BizSaver Winback term period the customer converts to another Company access and local usage plan with a term equal to or greater than the remaining Custom BizSaver Winback term plan.

/2/

/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in B.6, preceding.

/2/ Material formerly appeared in Part 4, Section 5, Sheet 33.

CUSTOM BIZSAVER® WINBACK PACKAGES^{/1/} (cont'd)

/2/ (C)

B. Terms and Conditions (cont'd)

13. Eligible customers will receive a one-time waiver or refund of the termination charges associated with early termination of a previous Custom BizSaver agreement for the purpose of establishing service with another carrier if they return to the Company and sign a new Custom BizSaver Winback agreement. The new Custom BizSaver Winback term period must be greater than or equal to that of the terminated plan. Eligible customers must, also, have refused or not responded to a previous Custom BizSaver Winback offer. In addition, the customer's former account must not have been disconnected for nonpayment, and no money is owed the Company for any past due bills for regulated service, other than the termination charge. In addition, the "Bill Name" must be the same as on the prior Company account. Customers may take advantage of this offer only once.
14. Eligible Custom BizSaver Winback customers subscribing to Caller ID and Caller ID With Name on an a la carte basis, independent of any other package or promotion except The BASICS Package For Business (BASICS) as described below, will receive both services at the discounted monthly price as shown in D. PRICES following. This discounted price is available to customers subscribing to Custom BizSaver Winback as of August 14, 2006 or after. Customers who purchase Custom BizSaver Winback without the flexible bundle of features and those who have Custom BizSaver Winback either without BASICS or have BASICS and wish to have Caller ID and Caller ID With Name on their additional lines are eligible. Caller ID and Caller ID With Name must be purchased together on one line, where central office facilities permit. The discounted monthly price is applicable for the duration of the selected Custom BizSaver Winback term plan period.

/2/

/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in B.6, preceding.

/2/ Material formerly appeared in Part 4, Section 5, Sheet 34.

CUSTOM BIZSAVER® WINBACK PACKAGES^{/1/} (cont'd)

/3/ (C)

B. Terms and Conditions (cont'd)

15. Business Customers can subscribe to any combination of Access Line sizes and Local BOTs shown below, with the following exceptions. Toll BOTs are optional. The discounted Access Area prices are based on the Access Area category of the business customer's exchange, as shown in Part 4, Section 1 of P.U.C.O. Tariff No. 20. Unlimited Local Message packages^{/2/} include access lines (all access areas) and unlimited local usage.

- 1-line option is not available with 800, 400 or 200 BOT plans with 12-, 24- or 36-month terms
- 800 BOT 12-month term, Access Area B is not available with 2 thru 3-line
- 800 BOT 12-month term, Access Area C is not available with 2 thru 4-line
- 800 BOT 12-month term, Access Area D is not available with 2 thru 6-line
- 800 BOT 24- and 36-month term, Access Area B is not available with 2-line
- 800 BOT 24- and 36-month term, Access Area C is not available with 2 and 3-line
- 800 BOT 24- and 36-month term, Access Area D is not available with 2 thru 4-line
- 400 BOT 12-month term, Access Area C is not available with 2-line
- 400 BOT 12-month term, Access Area D is not available with 2 and 3-line
- 400 BOT 24 and 36-month term, Access Area D is not available with 2-line
- 200 BOT 12-month term, Access Area D is not available with 2-line

C. References

The Custom BizSaver Winback Package components are provided in accordance to the terms and conditions of the applicable Guidebooks and tariffs except as noted in Sections B and D of this Guidebook.

Non-Residence Network Access Lines

AT&T Ohio Guidebook
Part 4, Section 2P.U.C.O. Tariff No. 20
Part 4, Section 2

/3/

/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in B.6, preceding.

/2/ Effective June 1, 2010, the Unlimited Local Messages local usage option will not be available to new subscribers. Current Unlimited Local Messages local usage option subscribers may retain this option until their term agreement has expired.

/3/ Material formerly appeared in Part 4, Section 5, Sheet 35.

/3/ (C)
/3/

CUSTOM BIZSAVER® WINBACK PACKAGES^{/1/} (cont'd)

/2/ (C)

C. References (cont'd)

Local Exchange Usage	AT&T Ohio Guidebook Part 4, Section 2
	P.U.C.O. Tariff No. 20 Part 4, Section 2
Two-Point Message Toll Usage	AT&T Ohio Guidebook Part 9, Section 1
Custom Calling Features	AT&T Ohio Guidebook Part 7, Section 1
Advanced Custom Calling Features	AT&T Ohio Guidebook Part 7, Section 2
	P.U.C.O. Tariff No. 20 Part 7, Section 2

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/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in B.6, preceding.

/2/ Material formerly appeared in Part 4, Section 5, Sheet 36.

CUSTOM BIZSAVER® WINBACK PACKAGES^{/1/} (cont'd)

/2/ (C)

D. Prices

1. Service Elements

<u>Description</u> <u>Access Lines</u>	<u>12-Month Rates</u>		
	<u>Access Area B</u>	<u>Access Area C</u>	<u>Access Area D</u>
1-Line	\$ 16.60	\$ 18.20	\$ 20.20
2-Line	33.20	36.40	40.40
3-Line	49.80	54.60	60.60
4-Line	66.40	72.80	80.80
5-Line	83.00	91.00	101.00
6-Line	99.60	109.20	121.20
7-Line	116.20	127.40	141.40
8-Line	132.80	145.60	161.60
9-Line	149.40	163.80	181.80
10-Line	166.00	182.00	202.00
<u>Description</u> <u>Access Lines</u>	<u>24-Month Rates</u>		
	<u>Access Area B</u>	<u>Access Area C</u>	<u>Access Area D</u>
1-Line	\$ 14.94	\$ 16.38	\$ 18.18
2-Line	29.88	32.76	36.36
3-Line	44.82	49.14	54.54
4-Line	59.76	65.52	72.72
5-Line	74.70	81.90	90.90
6-Line	89.64	98.28	109.08
7-Line	104.58	114.66	127.26
8-Line	119.52	131.04	145.44
9-Line	134.46	147.42	163.62
10-Line	149.40	163.80	181.80
<u>Description</u> <u>Access Lines</u>	<u>36-Month Rates</u>		
	<u>Access Area B</u>	<u>Access Area C</u>	<u>Access Area D</u>
1-Line	\$ 14.11	\$ 15.47	\$ 17.17
2-Line	28.22	30.94	34.34
3-Line	42.33	46.41	51.51
4-Line	56.44	61.88	68.68
5-Line	70.55	77.35	85.85
6-Line	84.66	92.82	103.02
7-Line	98.77	108.29	120.19
8-Line	112.88	123.76	137.36
9-Line	126.99	139.23	154.53
10-Line	141.10	154.70	171.70

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/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in B.6, preceding.

/2/ Material formerly appeared in Part 4, Section 5, Sheet 37.

CUSTOM BIZSAVER® WINBACK PACKAGES^{/1/} (cont'd)

/3/ (C)

D. Prices (cont'd)

1. Service Elements (cont'd)

<u>Description</u>	<u>12-Month Rate</u>	<u>24-Month Rate</u>	<u>36-Month Rate</u>	<u>Additional Per Message Rate</u>
Local Block of Time BOTs				
800 Messages	\$ 31.00	\$ 27.90	\$ 26.35	\$ 0.050
400 Messages	18.00	16.20	15.30	0.050
200 Messages	14.00	12.60	11.90	0.064
100 Messages	9.00	8.10	7.65	0.080

Monthly Rates for Subscribers prior to

April 2, 2007

<u>Description</u>	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
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Unlimited Local Messages^{/2/}

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1-Line	\$ 29.99	\$ 26.99	\$ 24.99
2-Line	53.98	49.98	46.98
3-Line	77.97	72.97	68.97
4-Line	101.96	95.96	90.96
5-Line	125.95	118.95	112.95
6-Line	149.94	141.94	134.94
7-Line	173.93	164.93	156.93
8-Line	197.92	187.92	178.92
9-Line	221.91	210.91	200.91
10-Line	245.90	233.90	222.90

<u>Description</u>	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
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Flexible Bundle, per line Local BOT subscriber	15.00	13.50	12.75
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Flexible Bundle, per line Unlimited Local subscriber ^{/2/}	7.00	7.00	7.00
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/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in B.6, preceding.

/2/ Effective June 1, 2010, the Unlimited Local Messages local usage option will not be available to new subscribers. Current Unlimited Local Messages local usage option subscribers may retain this option until their term agreement has expired.

/3/ (C)

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/3/ Material formerly appeared in Part 4, Section 5, Sheet 38.

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CUSTOM BIZSAVER® WINBACK PACKAGES^{/1/} (cont'd)

/3/ (C)

D. Prices (cont'd)

1. Service Elements (cont'd)

<u>Description</u>	<u>Monthly Rate</u>	<u>Additional per Minute Rate</u>
Toll BOTs		
300 Messages	\$12.00	\$0.040
120 Messages	5.50	0.050
60 Messages	2.85	0.055
30 Messages	1.50	0.055
Caller ID and Caller ID With Name	2.00	-

<u>Description</u>	<u>Monthly Rates for Subscribers on or After April 2, 2007</u>		
	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
Unlimited Local Messages ^{/2/}			
1-Line	\$ 30.00	\$ 27.00	\$ 25.00
2-Line	54.00	50.00	47.00
3-Line	78.00	73.00	69.00
4-Line	102.00	96.00	91.00
5-Line	126.00	119.00	113.00
6-Line	150.00	142.00	135.00
7-Line	174.00	165.00	157.00
8-Line	198.00	188.00	179.00
9-Line	222.00	211.00	201.00
10-Line	246.00	234.00	223.00

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/1/ Effective September 28, 2012, Custom BizSaver Winback Packages will not be available to new subscribers, including subscribers with Local Block of Time (BOT) options. Current subscribers with Local BOT options may retain their Local BOT option until their term agreement has expired and may make one change during their term, as provided in B.6, preceding.

/2/ Effective June 1, 2010, the Unlimited Local Messages local usage option will not be available to new subscribers. Current Unlimited Local Messages local usage option subscribers may retain this option until their term agreement has expired.

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/3/ Material formerly appeared in Part 4, Section 5, Sheet 39.

MONTHLY EXCHANGE SERVICES

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MONTHLY EXCHANGE SERVICES (cont'd)

(D)

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LOCAL USAGE SAVER PLAN^{/1}

/2/(C)

A. Description

The Local Usage Saver Plan discount is available to business customers with 1 to 15 business lines who agree to a 12-month term and a specified level of local usage spending per month.

(C)

B. Terms and Conditions

1. Customers eligible for the Local Usage Saver Plan discount include existing AT&T Ohio business customers and business customers new to the AT&T Ohio service area, with 1 to 15 business lines.
2. Local Usage Saver Plan is only available to customers of AT&T Ohio's business local exchange service and Centrex service. Local Usage Saver is not available on ISDN lines.
3. Local Usage Saver Plan customers must agree to a 12-month term and commit to a specified level of local usage spending per month as shown under *Terms and Conditions #5* below.
4. Local usage subject to the specified discounts are Non-Residence Measured Rate Services and Non-Residence Message Rate Services, as shown in this Part and Section of the Guidebook.
5. Local Usage Saver Plan customers will receive a discount on local usage as follows:

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<u>Monthly Local Usage Commitment</u>	<u>Monthly Discount on Local Usage</u>
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\$25.00

15%

(C)

6. Local Usage Saver Plan customers who do not meet their chosen monthly usage commitment will be billed the shortfall each month.
7. Local Usage Saver Plan customers who terminate their agreement prior to completion of the 12-month term period will be billed 50% of their chosen monthly commitment for the remainder of the agreement period.
8. At the expiration of the Local Usage Saver Plan term, if the customer does not expressly indicate election of this plan or another available AT&T Ohio plan, rates will revert to "standard" business Measured and Message Service rates, as shown in this Part and Section of the Guidebook.

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/1/ Local Usage Saver Plan will no longer be offered to new business customers, as of October 1, 2014. Current subscribers as of September 30, 2014, may keep the service until they move, make changes or the term expires. Existing terms will not be renewed.

(N)

/2/ Material formerly appeared in Part 4, Section 2 on Sheet 27.

(N)