

**1. MULTIPLE CALL OPTION<sup>/1/</sup>**

*Multiple Call Option* allows customers with Alternate Answering and/or Busy Line Transfer service to specify the number of calls transferred simultaneously.

The following charge applies to the Multiple Call option. Such charge is in addition to the monthly rate for Alternate Answering and Busy Line Transfer services:

Description /Billing Code/	Nonrecurring Charge
Per addition or change /EKM/	\$3.00

/1/ Effective November 6, 1994, no further installations of, or changes to Multiple Call Option will be made. Lines with Multiple Call Option in service on November 6, 1994 will be continued in service for as long as such lines remain at the location at which they were being furnished on the aforementioned date.

**2. INTERCOM CALLING****A. Description**

Intercom Calling is an intercommunication service that provides an exchange service with multiple station sets, associated with the same directory telephone number, with the ability to function as an intercommunication system and provides Three-way Calling as defined in Part 7, Section 1.

**B. Regulations**

1. Intercom Calling service will be provided in connection with non-complex residence and non-residence exchange service, excluding semi-public telephone service.
2. Intercom Calling service is offered from central offices arranged for Intercom Calling service and is furnished subject to the availability of facilities.
3. Customers who subscribe to Intercom Calling service and currently have Three-way Calling will be billed the Intercom Calling rate in lieu of the Three-way Calling rate.

**C. Feature Capabilities**

1. Intercom Code Dialing - Permits the customer to depress the switch hook, dial an access code (\* plus two digits), go on hook, and then have all of the telephones ring with a distinctive ring.
2. Selective Intercom Dialing - Provides access codes for up to three different ringing patterns. With this feature, the customer may depress the switch hook, dial a particular access code that has been identified with a particular location, go on hook, and all extensions would ring with that particular distinctive ring.

**2. INTERCOM CALLING<sup>/1/</sup> (cont'd)****C. Feature Capabilities (cont'd)**

3. Selective Call Transfer - Permits the transfer of calls between extensions. The customer can answer an incoming call on one extension, depress the switch hook, dial an access code for one of the three different patterns, and go on hook. All extensions on the exchange service would then ring with the appropriate ringing pattern corresponding to the dialed code. Anyone going off hook from those extensions would be connected to the call automatically.
4. Dialable Call Hold - Permits the customer to place a non-intercom call (i.e., incoming call) on hold by depressing the switch hook, dialing an access code and going on hook. The call will then remain on hold until any telephone is taken off hook or the calling party goes on hook. During this hold, any telephone going off hook is connected to the call.

**D. Rates and Charges**

The following rates and charges are in addition to all other applicable rates and charges for the facilities and service furnished:

Description	Monthly Price
1. Intercom Calling feature, per line	\$5.00

/1/ Effective April 16, 1993, no further installations of, or changes to Intercom Calling will be made. Intercom Calling in service on April 16, 1993 will be continued in service only for as long as such service remains at the location at which it is being furnished on the aforementioned date, and so long as the facilities are available.

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**4. ANONYMOUS CALL REJECTION****A. Description**

Anonymous Call Rejection (ACR) is a service that enables residential customers the ability to reject calls from parties who have a privacy feature that prevents the delivery of their calling number to the called party when the called party has Caller ID with Name. With ACR the called customer receives no alerting or ringing for a call that is rejected. The call is routed to a denial announcement and subsequently terminated. The calling party hears a denial announcement which indicates the calling party can retry their call after unblocking their number.

**B. Terms and Conditions**

ACR will only be available to customers subscribing to Caller ID with Name who are served out of the analog 1AESS switches and where facilities permit. This switch based service will be available on subscription basis only. When customers have ACR activated, all incoming calls that are marked private will be routed to an announcement. The customer will not be alerted at all that any calls were attempted to their line. There are no control options available to the customer. The service is always active.

**C. Prices****1. Service Elements**

<u>Description /Billing Code/</u>	<u>Monthly Price</u>
Anonymous Call Rejection /AYK/	\$3.00

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**COMPLETE CHOICE® BASIC<sup>/1/</sup>**

/2/(C)

**A. Description**

Complete Choice Basic offers residence customers a combination of Custom Calling and Advanced Custom Calling features with a network access line and unlimited local calling at a package rate.

**B. Definitions**

Complete Choice Basic is offered to residence customers and consists of the following services:

- Network Access Line
- Flat Rate Service
- Caller ID
- Caller ID with Name
- Call Waiting
- Busy Line Transfer (optional)
- Alternate Answering (optional)
- Message Waiting Tone (optional)
- Star Code Access to Voice Mail (optional)

**C. Terms and Conditions**

1. All services must be purchased on the same network access line in order for customer to be eligible for the Complete Choice Basic price. The package may be ordered on the customer's primary or additional line.
2. Existing residence customers who currently subscribe to all component services in Complete Choice Basic may request billing at the package price.
3. Busy Line Transfer, Alternate Answering and Message Waiting Tone and Star Code Access to Voice Mail may be added to the Complete Choice Basic Package at any time, with no adjustment to the package e Order Add/Change charge specified in Part 3, Section 1 of the AT&T Ohio Guidebook will not apply to these changes.

/2/

/1/ Effective February 1, 2021, Complete Choice Basic Package is no longer available to new customers. (N)  
Existing customers may keep the package until they move or make changes to their service.

/2/ Material formerly appeared in Part 7, Section 5.

(N)



**COMPLETE CHOICE® BASIC<sup>/1/</sup> (cont'd)**

/2/ (C)

**C. Terms and Conditions (cont'd)**

4. Complete Choice Basic subscribers will benefit from the package price until they disconnect any of the component services. If the customer disconnects any required component service of the package, the remaining services will be billed at their individual standard tariff rates.
5. Discounted monthly rates for any other combinations of services provided in the Complete Choice Basic package on the same network access line, as specified elsewhere in this tariff, do not apply under the Complete Choice Basic package.
6. Complete Choice Basic is available to any residence customer where all the package components are available.
7. Complete Choice Basic may be included in other packages or bundles that are marketed under other names. Complete Choice Basic may also be bundled with the other additional services at a combined price that exceeds the Complete Choice Basic tariff price.
8. Features and services purchased in excess of those provided as part of the package will be billed at their individual standard tariff rates.
9. A nonrecurring charge as shown in D. below will apply to the installation of the Complete Choice Basic package the first time a new or existing customer subscribes to the package. The Complete Choice Basic package nonrecurring charge will not apply if the customer changes or adds features as long as the customer maintains the Complete Choice Basic package on the same line. The Complete Choice Basic package nonrecurring charge is a line-level charge. If the customer subscribes to Complete Choice Basic on an additional line, the nonrecurring package charge will be applied to that line.
10. Nonrecurring charges, except as shown in D. below, will not apply when existing customers add the package to existing lines. Nonrecurring installation charges may apply to the installation of new access lines.

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/1/ Effective February 1, 2021, Complete Choice Basic Package is no longer available to new customers. Existing customers may keep the package until they move or make changes to their service.

(N)

/2/ Material formerly appeared in Part 7, Section 5.

(N)

**COMPLETE CHOICE® BASIC<sup>/1/</sup> (cont'd)****D. Prices**

The per line rates specified for Complete Choice Basic are as follows:

Description	Monthly Price	Nonrecurring Charge
Complete Choice Basic, Access Area A	future use	future use
Complete Choice Basic, Access Area B	\$41.75 (I)	\$5.00
Complete Choice Basic, Access Area C	41.75 (I)	5.00
Complete Choice Basic, Access Area D	41.75 (I)	5.00

**E. References**

Complete Choice Basic components are provided in accordance with the terms and conditions specified in this Guidebook except as noted in Paragraphs C. and E. of this Guidebook.

Service	Reference
Residence Access Line	Part 4, Section 2
Flat Rate Service	Part 4, Section 2
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Features	Part 7, Section 2
Complementary Central Office Services	Part 7, Section 3
Star Code Access to Voice Mail	Part 7, Section 3

<sup>/1/</sup> Effective February 1, 2021, Complete Choice Basic Package is no longer available to new customers. Existing customers may keep the package until they move or make changes to their service.

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**19. RESERVED**

**20. RESERVED**

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**25. Select Feature Package<sup>SM</sup>**

Effective November 14, 2008, no further installation of, or changes to the Select Feature Package will be made. Select Feature Packages in service on November 14, 2008 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

**A. Description**

Select Feature Package offers residence customers a combination of Custom Calling and Advanced Custom Calling features with a network access line and unlimited local calling at a package rate.

**B. Definitions**

Select Feature Package is offered to residence customers and consists of the following services:

- A network access line
- Flat Rate Service
- Caller ID
- Caller ID with Name
- Call Waiting
- Call Waiting ID
- Three-Way Calling
- Call Forwarding
- Speed Calling 8
- Automatic Callback
- Repeat Dialing
- Call Screening

**C. Terms and Conditions**

1. Call Waiting, Caller ID (including Caller ID with Name) and Call Waiting ID may be deselected from the Select Feature Package at the customer's option and can be reselected in the future, with no adjustment to the package price. Nonrecurring charges specified in Part 3, Section 1 of this tariff will not apply to these changes.
2. Caller ID, Caller ID with Name, and Call Screening will not be included in the Select Feature Package where facilities preclude the provisioning of these features. A credit will apply to Select Feature Package only when Caller ID cannot be provisioned. Caller ID with Name cannot be provisioned without Caller ID. No credit will be given if the customer deselects Caller ID and/or Caller ID with Name.
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**25. Select Feature Package<sup>SM</sup> (cont'd)****C. Terms and Conditions (cont'd)**

4. Pay per use features and their associated charges are not included in the Select Feature Package price.
5. All services must be purchased on the same access line in order for customer to be eligible for the Select Feature Package price. The package may be ordered on the customer's primary or additional line.
6. Existing residence customers who currently subscribe to all component services in Select Feature Package may request billing at the package price.
7. Select Feature Package subscribers will benefit from the package price until they disconnect any of the non-deselectable component services. If the customer disconnects any required component service of the package the remaining services will be billed at their individual standard tariff rates.
8. Discounted monthly rates for any other combinations of services provided in the Select Feature Package on the same access line, as specified elsewhere in this tariff, do not apply under the Select Feature Package.
9. Select Feature Package is available to any residence customer where all the package components are available.
10. Select Feature Package component services may be purchased individually at their standard tariff rates.
11. Select Feature Package may be included in other packages or bundles that are marketed under other names.
12. Features and services purchased in excess of those allowed in the package will be charged at their standard tariff rates.
13. A nonrecurring charge as shown in D. below will apply to the installation of the Select Feature Package the first time a new or existing customer subscribes to the package. The Select Feature Package nonrecurring charge will not apply if the customer changes or adds features as long as the customer maintains the Select Feature package on the same line. The Select Feature nonrecurring charge is a line-level charge. If the customer subscribes to Select Feature package on an additional line, the nonrecurring package charge will be applied to that line.

**25. Select Feature Package<sup>SM</sup> (cont'd)****C. Terms and Conditions (cont'd)**

14. Nonrecurring charges, except as that shown in D. below, will not apply when existing customers add the package. Nonrecurring installation charges may apply to the installation of Access Lines.

**D. Prices**

The per line rates specified for Select Feature Package are as follows:

Description	Monthly Price	Nonrecurring Charge
Select Feature Package, Access Area A	future use	future use
Select Feature Package, Access Area B	\$52.00 (l)	\$3.95
Select Feature Package, Access Area C	52.00 (l)	3.95
Select Feature Package, Access Area D	52.00 (l)	3.95
Select Feature Package, Access Area A where Caller ID cannot be provisioned <sup>/1/</sup>	future use	future use
Select Feature Package, Access Area B where Caller ID cannot be provisioned <sup>/1/</sup>	51.00 (l)	3.95
Select Feature Package, Access Area C where Caller ID cannot be provisioned <sup>/1/</sup>	51.00 (l)	3.95
Select Feature Package, Access Area D where Caller ID cannot be provisioned <sup>/1/</sup>	51.00 (l)	3.95

**E. References**

Select Feature components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Paragraphs C. and E. of this Guidebook.

Service	Reference
Residence Access Line	Part 4, Section 2
Flat Rate Service	Part 4, Section 2
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Features	Part 7, Section 2

<sup>/1/</sup> The rate reflects a \$1.00 monthly credit as described in Terms and Conditions C.2. No credit will be given if the customer deselects Caller ID and/or Caller ID with Name.



**26. The BASICS® Package for Business****A. Description**

The BASICS® Package for Business offers business customers a combination of services including Custom Calling and Advanced Custom Calling services at a package rate.

**B. Definitions**

The BASICS Package for Business includes the following services as indicated:

Caller ID  
Caller ID with Name  
Call Forwarding  
Call Waiting  
Three Way Calling (subscription only)  
Automatic Call Back (subscription only)

**C. Terms and Conditions**

1. Customers must commit to all of the above listed features to be eligible for the discounted package rate.
2. The discount rate will apply to all of the above listed Custom Calling and Advanced Custom Calling features on a per line basis. This package is not available on Billed Under lines.
3. This package is not available with ISDN, PBX, Coin, Centrex, 800/900, Featurelink, Cellular, Semi-pub, WATS, FX, DID, COCOTS, Direct Connect, and Choke Networks. (C)
4. This package is not available in conjunction with other Custom Calling and/or Advanced Custom Calling feature packages. (D)

**26. The BASICS® Package for Business (cont'd)**

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**C. Terms and Conditions (cont'd)**

5. Nonrecurring installation charges do not apply to The BASICS package itself, however, customers will pay any applicable installation charges for the individual services in the package.
6. The BASICS Package for Business will carry a one-year term agreement. Customers who do not meet the term agreement will be billed back the savings they have received to date for the months they had The BASICS Package for Business on their account.<sup>/1/</sup>
7. Termination charges will not apply on upgrades to other packages or when a customer maintains at least one BASICS package on his account.

**D. Prices**

The rates specified for The BASICS® Package for Business are in addition to applicable Service Charges for the establishment of network access lines.

**1. Service Elements**

Description /Billing Code/	Monthly Price
The BASICS /PKB6Z/	\$23.95

/1/ Effective June 1, 2004 new subscribers to the BASICS Package for Business who do not meet their term agreement will be billed 50% of the remaining charges in the term for the BASICS for Business package.

/2/ Material formerly appeared on Sheet 5.

/1/

**27. FEATURE SELECT<sup>/1/</sup>****A. Description**

Feature Select offers business customers a combination of five Custom Calling and/or Advanced Custom Calling Services at a package rate.

**B. Definitions**

Feature Select includes a choice of five of the following services:

- Call Waiting
- Call Forwarding
- Three-Way Calling
- Caller ID/Caller ID w/Name
- Call Waiting ID
- Repeat Dialing
- Automatic Callback
- Speed Calling 30
- Call Screening

**C. Terms and Conditions**

1. To be eligible for the discounted Feature Select rate, customers must select five features from the feature list described in B. Definitions.
2. Feature Select is available on customer's main/primary line or any additional line(s). To be eligible for the Business Feature Select price, all component services must be purchased on the same line.
3. Business customers currently subscribing to all Feature Select component services may request billing at the Feature Select price.
4. Feature Select is available where facilities permit.
5. This package is not available with ISDN, PBX, Coin, Centrex, 800/900, FeatureLink, Cellular, Semi-Public Service, WATS, Foreign Exchange Service, DID, Custom Business Service COPTS, Remote Call Forwarding, and Direct Connect.

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<sup>/1/</sup> Effective September 28, 2012, Feature Select is no longer available for new subscriptions.

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**27. FEATURE SELECT<sup>/1/</sup> (cont'd)**

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**C. Terms and Conditions (cont'd)**

6. Feature Select components are only available as monthly subscription services. Pay-per-use services are not available with Feature Select.
7. Customers subscribing to Feature Select will benefit from the package price until they disconnect one or more of the package component services. If any of the package component services are removed the remaining services will be billed at the prevailing individual feature rate.
8. Subscribers will continue to benefit from the Feature Select price if they remove one or more component services and replace those services with other services from the selection list.
9. If the customer subscribes to more than five Custom Calling and/or Advanced Custom Calling services from the Feature Select feature list, the five features to be included in the Feature Select package will be the five highest priced features based on current, stand alone feature rates. Services purchased in excess of those purchased as components of Feature Select package will be charged at their standard rates and may include any applicable discounts.
10. Discounted monthly rates for any other combinations of the services provided in Feature Select on the same access line, as specified elsewhere in this Guidebook, do not apply to Feature Select services.
11. Custom Calling and Advanced Custom Calling Services nonrecurring charges are not applicable when the customer subscribes to additional Custom Calling and/or Advanced Custom Calling Services to meet the eligibility requirements of Feature Select.

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/1/ Effective September 28, 2012, Feature Select is no longer available for new subscriptions.

/2/ Material formerly appeared in Part 7, Section 5, Sheet 16.

**27. FEATURE SELECT<sup>/1/</sup> (cont'd)**

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**D. Prices**

The rates specified for Feature Select are in addition to applicable Service Charges for the establishment of network access lines.

**1. Service Elements**

Description / Billing Code/	Monthly Rate
Feature Select	
- with Caller ID /C5PCX/	\$19.00
- without Caller ID /C5PBX/	19.00

**E. References**

Feature Select components are provided in accordance to the terms and conditions of the except as noted in Paragraphs C. and D. of this Guidebook.

<u>Service</u>	<u>Reference</u>
Custom Calling Features	AT&T Ohio Guidebook Part 7, Section 1
Advanced Custom Calling Features	AT&T Ohio Guidebook Part 7, Section 2

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/1/ Effective September 28, 2012, Feature Select is no longer available for new subscriptions.

/2/ Material formerly appeared in Part 7, Section 5, Sheet 17.

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