

EXPLANATION OF TERMS**Announcement Distribution Services**

Service that enables customers to provide specific information to the general public. An example of such service is Time and Temperature. Facilities are provided to enable completion of Announcement Distribution Service calls via the Facilities Delivery method or the Dedicated Subcenter Distribution network method.

Authorized User

Any person who is permitted by the customer to use the customer's service on a temporary basis because it would be impractical for the user, due to the transient nature of his occupancy of the premises where the local exchange service is located, to subscribe to his own local exchange service.

Basic Exchange Service

(See Local Exchange Service)

Battery

(See Direct Current Supply)

Building

The term "same building" is to be interpreted to mean a structure under one roof, or two or more structures on the same premises which are connected by an enclosed passageway in which the wires or cables of the Company may be placed without exposure to outside electrical circuits or the weather. In no case can conduit be considered as an enclosed passageway. The term "same building" does not include those premises connected by a covered public mall.

Call Number

(See Telephone Number)

Campus

Multiple buildings located on a single tract or area of land or on adjacent and abutting tracts of land where all the buildings and land are subject to majority ownership by the same person. A campus may be intersected or traversed by public thoroughfares provided that the segments created would be continuous in the absence of the thoroughfare. A tract or tracts of land used for farming and/or ranching shall not be considered a "campus."

Cancellation Charge

(See Termination Charge)

Central Office

A central office is a local exchange switching unit which is used to interconnect exchange access arrangements or exchange access lines within a specified area.

Central Office Designation

(See Telephone Number)

EXPLANATION OF TERMS (cont'd)**Common Control Switching Arrangement (CCSA)**

A service arrangement designed to interconnect private line telephone service channels of a switched service network provided to a customer.

Company

Southwestern Bell Telephone L.P. d/b/a AT&T Oklahoma

Communications System

Channels and other facilities which are capable, when not connected to the telecommunications network, of two-way communications between terminal equipment.

Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company.

Connecting Company

A corporation, association, firm or individual, owning and operating one or more central offices and with whom traffic is interchanged.

Connecting Station

An exchange station of a connecting company.

Construction Charge

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the applicable guidebook.

Contiguous Property Area

A single building or multiple buildings located on a single tract or area of land or on adjacent and abutting tracts of land. The contiguous property area may be intersected or traversed by public thoroughfare(s) provided that the segments created would be contiguous in the absence of the thoroughfare(s). In any event, the contiguous property area must be wholly within the same serving office area of the Company. Contiguous property area also includes that area originally established in 70 O.S. § 3306.14.

Covered Public Mall

A covered public area, originally intended for, or formerly used as, a public street or alley running between two or more buildings.

Customer

The person which has service and is responsible for the payment of charges and compliance with the regulations of the Company. Where the customer is an association, however formed, organized, associated or incorporated, the members thereof cannot be users of the association's telephone service to avoid becoming separate customers.

Customer Account

A customer's record relating to the service or equipment billed to a single telephone number. Service may be all on one premises or extended to other premises as long as it is part of the main telephone system and billed to the main telephone number.

EXPLANATION OF TERMS (cont'd)**Customer-premises Inside Wire**

That wire including connectors, blocks and jacks within a customer's premises that extends between the point of minimum termination of an exchange access line and those standard registration jack locations within the customer's premises to which terminal equipment can be connected for access to the exchange access line.

Customer-Provided Test Equipment

Denotes test equipment located at the premises of the customer that is used by the customer for the detection and/or isolation of a communications service fault.

Data Access Arrangement

A protective connecting arrangement for use with network control signaling unit, or in lieu of the connecting arrangement, and arrangement to identify a serving office line and protective facilities and procedures to determine compliance with criteria set forth in 'Connections of Terminal Equipment and Communications Systems' in Part 2, Section 9.

Demarcation Point

Denotes the point of interconnection between the Company's facilities and the wiring at the subscriber's premises. The demarcation point (referred to as network interface) shall consist of wire or a jack. Terms and conditions for the location of demarcation points are found in 'Rules and Regulations Applying to all Customers' Contracts' in Part 2, Section 2.

Direct Electrical Connection

A physical connection of the electrical conductors in the communications path.

Enhanced Service(s)

The services offered over Company transmission facilities, which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the customer's transmitted information; provide the customer additional, different or restructured information; or involve customer interaction with stored information.

Enhanced Service Provider (ESP)

A customer of the Company who provides Enhanced Service(s) to its patrons.

Exchange

A telephone system which provides for service within a specified area known as the "Exchange Area." An exchange is termed a "Potential Exchange" when the customers are served by a serving office located in another exchange area. (See Serving Office Area).

Exchange Access Arrangement

An Exchange Access Arrangement (EAA) is a telephone facility which permits access to and from both the customer's premises and the telephone exchange network point. A telephone exchange network point is also known as a serving office.

EXPLANATION OF TERMS (cont'd)**Exchange Access Line**

Company-provided and maintained central office equipment and Company facilities including the network interface, which provide access to and from the telecommunications network for Long Distance Message Telecommunications and local calling.

Exchange Area

The area within which the Company will furnish local exchange service at the rates applicable within that area as provided in Part 4, Section 2.

Exchange Telephone Service

(See Local Exchange Service)

Extended Area Service (EAS)

(See 'Long Distance Message Telecommunications Service' in Part 9, Section 1)

Flat-Rate Calling Scope

A geographic area within which calling is allowed without individual message charges.

Flat Rate Service

A service furnished for a specified sum without regard to the amount of use.

Foreign Serving Office Service

Exchange service provided by means of a private line service connecting a customer's premises with a serving office of the same exchange but outside of the serving office area in which the service is located.

Hunting

The ability of a call directed to an exchange access line to be automatically forwarded to another exchange access line when the first one is in use.

Installation Charge

An initial and nonrecurring charge made under certain conditions covering the cost or portion of the cost of the work of connecting and furnishing telephone service or telephone equipment.

Interexchange Channel

That portion of a private line service which interconnects exchanges in which the stations are located.

Interface

That point at the customer's premises at which provision is made for connection of other than Company provided facilities to facilities provided by the Company. See Demarcation Point.

Jack

A fixed socket, provided by the Company, to accomplish the direct electrical connection between telephone facilities by means of cords ending in plugs.

EXPLANATION OF TERMS (cont'd)**Jurisdiction**

A geographic area meeting each of the following conditions:

1. Presided over by the same regulatory body;
2. Within the boundary of a single state;
3. An area in which Southwestern Bell is authorized to provide service.

LATA

Local Access and Transport Area (LATA) denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Company exchanges which are grouped to serve common social, economic and miscellaneous purposes.

Listing

(See Directory Listing)

Local Exchange Service

The furnishing of telecommunications service to individual business and residence customers within a specified geographical area for local calling and access to and from the telecommunications network for Long Distance Message Telecommunications Service.

Local Extended Area Service

A local exchange service that is provided between two or more contiguous exchange areas.

Local Message

See Message

Local Service Area

The area within which service is furnished between customers without charge other than the charges specified in Part 4, Section 2.

Long Distance Message Telecommunications Service

The furnishing of facilities for telephone communication between customer locations in different local service areas within the same LATA in accordance with the regulations and system of charges specified in 'Long Distance Message Telecommunications Service' in Part 9, Section 1. The long distance message telecommunications service charges specified in that Part are in payment for all message telecommunications service furnished between the calling and called customer locations.

Message

A telephone conversation of any prescribed length between two exchange access lines. Messages may be classified as follows:

Local Message:

A communication between exchange access lines located within the area defined as the local service area of the exchange access line from which the message originates.

Long Distance Message:

A communication between two exchange access lines not within the same local calling area.

EXPLANATION OF TERMS (cont'd)

Minimum Point of Entry (MPOE)

See Point of Minimum Termination

Modularity

A method of connecting telephone set components by means of station cords (mounting and handset) having miniature plugs. The plug ended mounting cord provides for connecting the telephone set to a modular receptacle.

Move

A move is a transfer of telephone service, including network facilities, from one location to another on the same premises on an out-of-service basis.

Network

See Telecommunications Network

Network Access Line

See Exchange Access Line

Network Control Signaling

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting) to control the operation of switching machines in the telecommunications system.

Network Control Signaling Unit

The terminal equipment furnished for the provision of network control signaling.

Network Interface

The network interface, also referred to as demarcation point, is a Company-provided standard jack or its equivalent installed at the demarcation point at the customer's premises for the termination of regulated service. Also, see Demarcation Point.

Non-Listed Service

The listings normally published in the directory will be omitted from the telephone directory but will be listed in the directory assistance records available to the general public.

Non-Published Exchange Service

An exchange service, the listing of which at the customer's request, is omitted from the alphabetical list of names of customers. Nonpublished telephone numbers are not divulged except in situations where the Company is served with a valid legal process or is in receipt of lawful demand of a law enforcement agency. When a call is placed from a telephone number associated with a non-published listing, the number may be disclosed if the called party has equipment that will display Calling Party Number (CPN) unless the calling party activates CPN blocking.

EXPLANATION OF TERMS (cont'd)**Obsolete**

A classification indicating the restricted availability of a service offering. The extent of the restriction is denoted by annotations as follows:

1. Existing Customers: can add to existing system, can outside move, cannot transfer contract.^{/1/}
2. Existing Customers at Existing Locations: Can add to, cannot outside move, cannot transfer contract.^{/1/}
3. Existing Installations: can transfer contract, cannot add to existing system, cannot outside move.
4. Existing Installations at Existing Locations: can transfer contract, cannot add to, cannot outside move.
5. Existing Installations at Existing Locations for Existing Customers: cannot add to, cannot outside move, cannot transfer contract.
6. Existing Locations: can add to existing system, can transfer contract, cannot outside move.^{/1/}
7. Existing Service Arrangements: can outside move, can transfer contract, cannot add to.^{/1/}
8. Existing Systems: can outside move, can transfer contract, can add to.

Services or equipments which have been obsoleted and are restricted to "Existing Installations" or "Existing Service Arrangements" will continue to be provided only so long as maintenance components are available. When maintenance components are no longer available, without unreasonable expense, the obsolete service or equipment must be replaced by current service or equipment at current rates, or be discontinued.

Person

Any individual; firm; partnership; co-partnership; joint venture; association; cooperative organization; corporation; parent corporation or its subsidiary; municipal or other political subdivision; fraternal organization; nonprofit organization; estate; trust; business or common law trust; receiver; assignee for the benefit of creditors; trustee or trustee in bankruptcy; the State of Oklahoma or the United States, or any department, board, bureau or commission thereof; or any other service user.

/1/ Additions subject to the availability of equipment.

EXPLANATION OF TERMS (cont'd)**Premises**

For the application of Mileage Charges - Premises is defined as all of the buildings occupied by the same customer, provided that all of the buildings are located on the same plot of ground and are not intersected by a public highway.^{/1/}

Primary Calling Area

(See Local Service Area)

Point of Minimum Termination

That point at a customer's premises which is as close as possible to the point where the Company's network cable or outside distribution facilities terminate at the customer's premises.

Private Branch Exchange

A "Private Branch Exchange" (PBX) is customer-provided switching equipment.

Series Completion

Telephone numbers assigned in a rotary (hunting) number group where each number assigned is a standard seven-digit number. The Company reserves the right to determine when series completion numbers are assigned.

Service Charges – Connections, Moves and Changes

Refers to charges made to customers for the purpose of reimbursing the Company for the cost or portion of the cost involved in connecting, moving and changing telephone services.

Service Point

When used in connection with communication channels, denotes the demarcation point at the customer's premises where channels provided by or furnished to the customer are terminated. See also Demarcation Point.

Service Terminating Arrangement

Company-provided equipment which terminates exchange service at a customer's premises. The Service Terminating Arrangement provides a clearly delineated interface which facilitates the design, isolation and testing of exchange telephone service. Where a protective connecting arrangement is required, the Service Terminating Arrangement is provided as a part of the protective connecting arrangement.

Serving Office

The office in the service area from which a customer would normally be served for Local Exchange Telephone Service.

/1/ A public highway is considered to mean a vehicular thoroughfare which is governmentally owned.

EXPLANATION OF TERMS (cont'd)**Serving Office Area**

The specific area normally served by a serving office. A serving office area may be served in several ways, namely: (1) by a single unit serving office with one telephone number prefix and (2) by a multiunit serving office with multitelephone number prefix.

Station

The network control signaling unit, data set or other equipment at the customer's premises which enables the customer to establish the communications connections to effect communications through such connections; also denotes a termination of an individual exchange access line.

Supplemental Contract

A contract for service, equipment or facilities in addition to that provided for under the original contract.

Suspension of Service

An arrangement made at the request of the customer or at the initiative of the Company for temporarily discontinuing service without terminating the contract or removing the telephone service from the customer's premises.

Switched Circuit Automatic Network (SCAN)

A service arrangement designed to interconnect Private Line Telephone Service Channels of a switched service network of certain agencies of the Federal Government.

Switched Service Network (SSN)

A private line network that uses SCAN and/or CCSA type common control switching.

Telecommunications Network

All facilities of the Company that are used to provide its services.

Telephone Company

The Southwestern Bell Telephone, L.P. d/b/a AT&T Oklahoma or other local exchange companies listed as concurring carriers in respective service offerings (Guidebooks).

Telephone Number

A designation assigned to an exchange access line for convenience in operating. Telephone numbers may include the designation of a central office, which is termed the "Central Office Designation."

Termination Charge

A charge made to a customer if the contract is terminated prior to the expiration of the contract period.

Wide Area Calling Plan (WACP)

(See 'Long Distance Message Telecommunications Service' in Part 9, Section 1)