

**DIRECT INWARD DIALING (DID) SERVICE TO CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS**

**A. Regulations**

1. Direct Inward Dialing Service to customer premises located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. Direct Inward Dialing telephone numbers are normally provided on a consecutive number basis. Direct Inward Dialing numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Company and, is within the normal limitations of the serving office. The Company retains its rights to the administration and use of telephone numbers as described in 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2.
3. The service includes the serving office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to station lines and attendant positions associated with customer premises located switching systems.
4. The service must be provided on all lines in an exchange access line group arranged for inward service.
5. The charges for the service, as provided in Rates and Charges following, are in addition to the applicable charges for other services which may be provided. Refer to Part 4, Section 2 for one-party business exchange access line service.
6. Operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
7. The Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
8. Directory listings will be provided in accordance with the regulations of 'Directory Listings' in Part 12, Section 1 for listed number groups. Direct inward dialing numbers furnished herein are not entitled to free directory listings.
9. The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
10. The rates and charges for the service contemplate the use of standard Company equipment and serving arrangements.
11. Note that special steps are required for PBX customers to have 911 service features consistent with those provided to other end users in the same 911 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 911 service within the area serviced by the PBX in accordance with the provisions of '911 Emergency Number Service' in the AT&T Tariff.

**DIRECT INWARD DIALING (DID) SERVICE TO CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS (cont'd)****A. Regulations (cont'd)**

12. The removal of a number(s) from a DID number block, subject to availability of facilities, at the charge specified in Rates and Charges following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers.
13. The re-instatement of one or more numbers to a DID number block, for use by the customer, is offered, subject to the availability of facilities, at the charge specified in Rates and Charges following. In such cases, the customer shall pay the appropriate rate for the original number block of DID numbers.
14. Rates and charges for DID numbers apply on a per trunk group basis. The applicable monthly rate and non-recurring charges for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only to the initial block purchased. All subsequent number groups purchased by the customer will be at the rates and charges specified for additional quantities.
15. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).
16. The customer shall select a service term for each service component of either Month-to-Month, 12<sup>/2<sup>1</sup></sup>, 24<sup>/2<sup>1</sup></sup>, 36<sup>/2<sup>1</sup></sup>, 48<sup>/1<sup>1</sup></sup> or 60<sup>/1<sup>1</sup></sup> consecutive months. For the purpose of determining the applicable (C) monthly rates, the service term for all service components must be the same.
  - a. If the customer selects a service term other than Month-to-Month, the customer will be required to sign an agreement. The service term cannot be changed for the duration of this agreement. The monthly rate for the service components will not be subject to rate increases for the duration of the service term. If changes lowering the service term rates are made, the new lowered rates will apply prospectively to all unexpired service term agreements.
  - b. If the customer disconnects any service component prior to the expiration of the 12<sup>/2<sup>1</sup></sup>, 24<sup>/2<sup>1</sup></sup>, 36<sup>/2<sup>1</sup></sup>, 48<sup>/1<sup>1</sup></sup> or 60<sup>/1<sup>1</sup></sup> month service term on an agreement entered into before March 15, 2008, (C) the customer shall pay a termination charge equal to 65% of the total remaining service term (C) agreement payments for each service component disconnected. If the customer disconnects (C) any service component prior to the expiration of the 12<sup>/2<sup>1</sup></sup>, 24<sup>/2<sup>1</sup></sup>, 36<sup>/2<sup>1</sup></sup>, 48<sup>/1<sup>1</sup></sup> or 60<sup>/1<sup>1</sup></sup> month (C) service term on an agreement entered into after March 14, 2008, AT&T will assess a (C) termination charge. The early termination charge will be the sum of all unpaid special (C) construction charges or nonrecurring charges, if any (excluding any waived charges); plus (C) fifty percent (50%) of all recurring charges for the remaining months of Customer's Term. (C) Termination charges will not apply if Customer converts to another AT&T telecommunications (C) service under a term plan similar or greater in duration to the original Term Plan. In addition, (C) early termination charges will be waived for Direct Inward Dialing Service customers who (C) move their service to another SWBT served location within Oklahoma if the service terms are (C) continued at the new location or should the customer upgrade to Digital Loop Service, (C) SmartTrunk<sup>SM</sup> Service, or SuperTrunk Service.

/1/ The 48 and 60 month term options are no longer available, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed prior to October 1, 2013.

/2/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended. (N) (N)

**DIRECT INWARD DIALING (DID) SERVICE TO CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS (cont'd)****A. Regulations (cont'd)**

## 16. (cont'd)

c. If additional service components are ordered at a location where the customer has an existing Direct Inward Dialing Service term pricing agreement, the additional service(s) may be added to that agreement, so that the monthly rate and expiration date specified in the original agreement apply. As an alternative, the customer may choose the month-to-month payment option for the service additions. Note that additions to an agreement are subject to the provisions described in Paragraph A.15, preceding.

d. Upon expiration of the service term, the customer may:

Continue service without establishing a new service term. Service will be provided on a month-to-month basis at the then-current rate. This monthly rate will be subject to any rate changes.

Continue service by selecting a new service term of 12<sup>/2</sup>, 24<sup>/2</sup>, 36<sup>/2</sup>, 48<sup>/1</sup> or 60<sup>/1</sup> months. The new service term will commence on the day following the expiration of the previous service term. The rate for the new service term will be the applicable rate in effect at the time the new contract is established. (C)

Discontinue the service.

e. If a service term agreement expires and the customer has not notified the Company regarding which option he elects, service will continue at the monthly rate in effect at that time for the month-to-month option.

/1/ The 48 and 60 month term options are no longer available, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed prior to October 1, 2013.

/2/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended (N) (N)

**DIRECT INWARD DIALING (DID) SERVICE TO CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS (cont'd)****B. Rates and Charges**

1. Rates for all trunk types except Primary Rate ISDN <sup>/5/</sup>	Month-to-Month Option 12, 24, 36, 48 and 60 Month Options <sup>/6/</sup>		
<u>Direct Inward Dialing (DID)</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
Numbers assigned			<u>Service Charge</u>
First 100, minimum charge.....	ND8	\$372.00 (I)	\$168.00 <sup>/1/</sup>
Each additional 100 over first 100.....	ND9		\$6.75
Numbers assigned		90.00 (I)	6.75
First 10 .....	NDZ		120.00 <sup>/1/</sup>
Each additional 10 over first block of 10 .....	NDA		10.00 <sup>/1/</sup>
Line Termination <sup>/2/</sup>		453.00 (I)	--
With the following signaling, per line			6.75
Dial Pulse (SP) <sup>/3/</sup> .....	NDT		
Multifrequency (MF) .....	NTP		
Touch-tone .....	NMD		
Removal of a number from DID number group, per number <sup>/4/</sup> .....	REAHZ	--	10.00
Re-instatement of a DID number to a DID number block, per number <sup>/4/</sup>			6.75
First number .....	REAL9	--	50.00
Each additional number .....	REAL9	--	20.00
			--

/1/ The installation charge does not apply when a customer moves service within the same central office and there is no telephone number change.

/2/ Direct Inward Dialing Line Terminations are not required with SmartTrunk or SuperTrunk Services.

/3/ Obsolete. The rates are applicable to existing installations with dial pulse (SP) signaling at existing locations for existing customers.

/4/ Offered subject to availability of facilities.

/5/ Primary Rate ISDN rates appear on the following pages.

/6/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended. The 48 and 60 month term options are no longer available, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed prior to October 1, 2013.

**DIRECT INWARD DIALING (DID) SERVICE TO CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS (cont'd)**

**B. Rates and Charges (cont'd)**

1. Rates for all trunk types except Primary Rate ISDN (cont'd) (C)

Refer to Page 4 for the 12 Month Option (N)

**DIRECT INWARD DIALING (DID) SERVICE TO CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS (cont'd)**

**B. Rates and Charges (cont'd)**

1. Rates for all trunk types except Primary Rate ISDN (cont'd)

(C)

Refer to Page 4 for the 24 Month Option

(N)

**DIRECT INWARD DIALING (DID) SERVICE TO CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS (cont'd)**

**B. Rates and Charges (cont'd)**

1. Rates for all trunk types except Primary Rate ISDN (cont'd) (C)

Refer to Page 4 for the 36 Month Option (N)

**DIRECT INWARD DIALING (DID) SERVICE TO CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS (cont'd)**

**B. Rates and Charges (cont'd)**

1. Rates for all trunk types except Primary Rate ISDN (cont'd) (C)

Refer to Page 4 for the 48 Month Option (N)

**DIRECT INWARD DIALING (DID) SERVICE TO CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS (cont'd)**

**B. Rates and Charges (cont'd)**

1. Rates for all trunk types except Primary Rate ISDN (cont'd)

(C)

Refer to Page 4 for the 60 Month Option

(N)

**DIRECT INWARD DIALING (DID) SERVICE TO CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS (cont'd)****B. Rates and Charges (cont'd)**

2. Primary Rate ISDN Rates		Month-to-Month Option 12, 24, 36, 48 and 60 Month Options <sup>/5</sup>		
<u>Direct Inward Dialing (DID)</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Charge</u>
Numbers assigned				
First 100, minimum charge.....	ZT8	\$372.00 (I)	\$168.00 <sup>/1</sup>	\$6.75
Each additional 100 over first 100.....	ZT9			
Numbers assigned		90.00 (I)		6.75
First 10 .....	ZT5		120.00 <sup>/1</sup>	
Each additional 10 over first block of 10 .....	ZT6		10.00 <sup>/1</sup>	
Number assigned.....	ZTN	33.00 (I)		--
First Individual .....			10.75 <sup>/3</sup>	
Each Additional .....			10.75 <sup>/4</sup>	
Removal of a number from DID number group, per number <sup>/2</sup> .....	REAHZ	--	10.00	6.75
Re-instatement of a DID number to a DID number block, per number <sup>/2</sup>				
First number .....	REAL9	--	50.00	--
Each additional number .....	REAL9	--	20.00	--

/1/ The installation charge does not apply when a customer moves service within the same central office and there is no telephone number change.

/2/ Offered subject to availability of facilities.

/3/ Applies to the first number ordered, per request, per customer premises, per installation date.

/4/ Applies to all other numbers ordered, per request, per customer premises, per installation date.

/5/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended.

The 48 and 60 month term options are no longer available, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed prior to October 1, 2013.

**DIRECT INWARD DIALING (DID) SERVICE TO CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS (cont'd)**

**B. Rates and Charges (cont'd)**

2. Primary Rate ISDN Rates (cont'd)

(C)

Refer to Page 10 for the 12 Month Option

(N)

**DIRECT INWARD DIALING (DID) SERVICE TO CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS (cont'd)**

**B. Rates and Charges (cont'd)**

2. Primary Rate ISDN Rates (cont'd)

(C)

Refer to Page 10 for the 24 Month Option

(N)

**DIRECT INWARD DIALING (DID) SERVICE TO CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS (cont'd)**

**B. Rates and Charges (cont'd)**

2. Primary Rate ISDN Rates (cont'd)

(C)

Refer to Page 10 for the 36 Month Option

(N)

**DIRECT INWARD DIALING (DID) SERVICE TO CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS (cont'd)**

**B. Rates and Charges (cont'd)**

2. Primary Rate ISDN Rates (cont'd)

(C)

Refer to Page 10 for the 48 Month Option

(N)

**DIRECT INWARD DIALING (DID) SERVICE TO CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS (cont'd)**

**B. Rates and Charges (cont'd)**

2. Primary Rate ISDN Rates (cont'd)

(C)

Refer to Page 10 for the 60 Month Option

(N)

**AUTOMATIC IDENTIFIED OUTWARD DIALING (AIOD) SERVICE FROM CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS**

**A. Regulations**

1. Automatic identified outward dialing service from customer premises located switching systems is furnished subject to equipment and facility limitations and the availability of telephone numbers.
2. The service includes the central office equipment necessary for the identification of outgoing Long Distance Message Telecommunications Service by station number. The billing of messages by station number is the responsibility of the interexchange carrier providing the long distance service connection.

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The service provides for the identification of outgoing Long Distance Message Telecommunications Service messages and the billing of these messages by station number where the Long Distance Message Telecommunications Service is provided by the Company.

3. The service is normally provided on calls placed over exchange access lines from the local serving central office. AIOD may be provided from a distant serving central office subject to the availability of facilities. In such a case the exchange access lines, over which outward calling takes place, must be served from the AIOD serving office.<sup>/1/</sup>
4. The service must be provided on all lines in an exchange access line group. Where the service is requested and provided on more than one exchange access line group, each such group will be considered a separate service in determining charges.
5. The charges for the service as provided in Rates and Charge following are in addition to all applicable charges for other service with which this service is associated. Refer to Part 4, Section 2 for one-party business exchange access line service.
6. Operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided communication system with switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
7. The Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
8. The rates and charges for the service contemplate the use of standard Company equipment and serving arrangements.

<sup>/1/</sup> Refer to Part 15, Section 2 for rates applicable to the data channel (Type 322) between the AIOD serving office and the customer's premises.

**AUTOMATIC IDENTIFIED OUTWARD DIALING (AIOD) SERVICE FROM CUSTOMER PREMISES LOCATED SWITCHING SYSTEMS (cont'd)****B. Rates and Charges<sup>/1/</sup>**

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Charge</u>
Automatic Identified Outward Dialing Service for the first 10 exchange access lines in a group, minimum charge .....	NDK	\$432.00	\$204.00	\$6.75
Automatic Identified Outward Dialing Service for each additional exchange access line in a group, per exchange access line .....	NDL, NDM	3.60	---	6.75

<sup>/1/</sup> Refer to Part 15, Section 2 for rates applicable to the data channel (Type 322) between the AIOD serving office and the customer's premises.