

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN**A. Application of Guidebook Offering**

This Guidebook offering applies to Wide Area Telecommunications Service Plan (WATS) furnished or made available by the Company hereafter referred to as the Company, over service components wholly or partly within the State of Oklahoma between IntraLATA points within the designated LATA boundaries in the State of Oklahoma.

Local Access Transport Areas (LATA) Boundaries – Oklahoma LATA boundaries have been established through orders issued by the United States District Court for the District of Columbia in Civil Action 82-0192. Any changes in LATA boundaries must be approved by this Federal Court.

B. General Regulations**1. Scope**

WATS service provides dial type telecommunications between a service point associated with a WATS access line and intraLATA points within the designated LATA boundaries in the State of Oklahoma. The WATS charges set forth in this offering are for the service furnished between the calling and called stations.

Intrastate interLATA WATS calling may be provided in cooperation with other carriers.

WATS may also be provided over multijurisdictional facilities in cooperation with other carriers.

2. Undertaking of the Company

Transmitting Messages - The Company does not undertake to transmit messages but furnishes the use of its services to its customers for communications.

The design, maintenance and operation of WATS envisions that communications will originate or terminate at a service point for communicating with intraLATA service points in Oklahoma.

3. Availability of Service

a. Service is furnished subject to the availability of facilities. The Company will determine the facilities to be used for the service.

b. When a customer requests that work be performed when overtime wages apply, additional charges under 'Service Charges - Connections, Moves and Changes' apply.

c. When WATS and WATS-like service is provided over a multijurisdictional access line by an interexchange carrier, the interexchange carrier may be required to provide sufficient billing information so that the Company can bill the end-user for intraLATA usage.

Additional regulations and rates for WATS provided over multijurisdictional access lines are in paragraph F.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)**B. General Regulations (cont'd)**

3. Availability of Service (Continued)

- d. Additional regulations and rates for 800 Common Line Service are found in Paragraph G.
- e. The Call Handling and Destination Features described in 'Common Line 800 Service' are also available for use with the intraLATA 800 Service that is terminated on a WATS access line.
- r. Call Handling and Destination Features are call routing features that are available for use with intraLATA 800 Service that utilizes the 800 Data Base of the Company. These features, excluding Originating Location Service, may not be used to make call routing decisions on an Interexchange Carrier's interLATA 800 Service.

If the Company has been authorized by the Interexchange Carrier to accept orders for the Interexchange Carrier's call routing features, the Company may add the Interexchange Carrier's interLATA call routing information to the 800 data base record. Authorization will be granted via a written agreement between the Company and the Interexchange Carrier. A copy of the agreement is available upon request.

4. Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- a. Placing or accepting of a WATS call in response to a long distance call, which was not completed in order to transmit or receive intelligence without the payment of the applicable message charge.
- b. Obtaining or attempting to obtain, or assisting another to obtain or to attempt to obtain WATS, by rearranging, tampering with, or making connection with any service of the Company, or by any trick, scheme, false representation, or false credit device, or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.
- c. Using services of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten, abuse, torment, or harass another.
- d. Using profane or obscene language.
- e. Using the service in a manner that interferes unreasonably with the use of the service by one or more other customers.

5. Advance Payments

Rules and regulations applying to advance payments are found in 'Rules and Regulations Applying To All Customers' Contracts' in Part 2, Section 2.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)

B. General Regulations (cont'd)

6. Payment of Charges

The customer is responsible for payment of all charges for service furnished as specified in 'Rules and Regulations Applying To All Customers' Contracts' in Part 2, Section 2.

7. Deposits

Rules and regulations applying to deposits are found in 'Rules and Regulations Applying To All Customers' Contracts' in Part 2, Section 2.

8. Definitions

Certain terms used throughout this offering may be found in 'Explanation of Terms' found in Part 2, Section 1. Other definitions used in this offering are as follows:

Company

The Southwestern Bell Telephone Company.

Complementary Service

(See Jointly Provided WATS Service).

HOME 800®

The family of residence intraLATA 800 Services which utilize the Company's 800 data base.

Jointly Provided WATS Service

Jointly provided WATS Service is an arrangement between the Company and an Interexchange Carrier (IXC). In this arrangement the intraLATA usage will be carried by the Company and billed at the rates found in this offering, and interLATA usage will be carried by the IXC and billed at the rates of the IXC. Outward WATS service may originate on a WATS Access Line, and 800 Service may terminate to a WATS Access Line or to local exchange lines. Jointly provided WATS service is also referred to as complementary service.

Local Access and Transport Area (LATA)

A geographic area established by the Company for the administration of communications services. It encompasses designated Operating Telephone Company exchanges which serve common economic, social and other purposes.

MaxiMizer 800®

A service mark of the Company which denotes a family of intraLATA 800 services which utilize the Company's 800 data base.

Multijurisdictional Access Line

A WATS-like access line which provides for intrastate and interstate usage.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)

B. General Regulations (cont'd)

8. Definitions (cont'd)

Outward WATS

Facilities for dial-type telephone communications from a WATS access line, or multi-jurisdictional WATS-like access line, to intraLATA locations in Oklahoma under the regulations of this Guidebook except as follows:

- InterLATA services are provided by an interexchange carrier.
- Subscribers to an interLATA WATS-like service, not jointly provided with the Company, may place intraLATA calls over facilities provided by the Company. Such calls will be billed under 'Long Distance Message Telecommunications Service' in Part 9, Section 1.

WATS

Service for dial-type telecommunications between a WATS, or multijurisdictional, access line and intraLATA service points in Oklahoma. The WATS charges in this Guidebook are for intraLATA service between the calling and called service points.

WATS Access Line

A line from demarcation point at the customer's premises to the Company's serving office which is provided for the purpose of completing WATS calls. Each such line will be arranged at the Customer's option for either outward or inward service (800 Service) but not for both, subject to the provisions of the Access Service Tariff.

800 Service

Facilities for dial-type telephone communications to an 800 Service WATS, or a multijurisdictional WATS-like, access line or local exchange service from intraLATA locations in Oklahoma under regulations of this Guidebook except as follows:

- InterLATA services are provided by an interexchange carrier.

Southwestern Bell CUSTOM 8SM referred to herein as CUSTOM 8

Denotes one of SWBT's Common Line 800 Services for business customers utilizing the Company's 800 data base.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)

B. General Regulations (cont'd)

9. Liability of the Company

- a. In view of the fact that the customer has exclusive control of his communications over the service furnished him by the Company, and of the other uses for which service may be furnished him by the Company, and because of unavailability of errors incident to the use of such services of the Company, the services furnished by the Company are subject to the terms, and conditions and limitations herein specified.
- b. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in service components furnished by the Company, occurring in the course of furnishing service and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission or failure or defect in service components occurs.
- c. The customer indemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its service; against claims for infringement of patents arising from combining with, service of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with service provided by the Company.
- d. When the services of other telephone companies or carriers are used in establishing connections to points not reached by the Company's services, the Company is not liable for any act or omission of the other connecting company or carriers.

10. Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a customer (or authorized user) resulting from the furnishing of service or associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the agents or employees of the Company.

11. Theft of Equipment

The customer is required to reimburse the Company for any loss through theft of the equipment of apparatus on the customer's premises.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)

B. General Regulations (cont'd)

12. Cancellation of Application for Service

- a. Where an application for service is canceled by the applicant prior to the start of installation of service components, no charge applies.
- b. Where installation of service components has been started prior to the cancellation, installation charges apply.

13. Power Supply

When Company equipment installed on the premises of a customer or authorized user requires power for its operation, the customer is required to provide such power.

14. Minimum Contract Period

The minimum contract period is one day.

15. Rates for Fractional Periods

- a. The charges for a fractional part of a month will be a proportionate part of the monthly recurring charges based on the actual number of days the service is furnished.
- b. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have thirty days.

16. Limitation of Service

All WATS access lines and extensions must be located in the appropriate WATS service areas in the State of Oklahoma.

WATS does not include conference calls or any other calls requiring operator assistance except that an operator will reach the called telephone number where service components are not available for customer dial completion. (C)

WATS is not represented as adapted for connection to other services of the Company. The service contemplates the provision of satisfactory transmission only between the access line and the calling or called station. The access line will be terminated only at a customer's premises located in the same serving exchange of the same state as that for which the rate applies.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)**B. General Regulations (cont'd)****17. Suspension, Restoration and Termination of Service Initiated by the Company**

Rules and regulations applying to the suspension, restoration and termination of service are as found in 'Rules and Regulations Applying To All Customers' Contracts' in Part 2, Section 2.

Additionally, 800 Service is furnished subject to the condition that the customer obtains adequate service to permit the use of this service without injurious effects upon it or any other service rendered by the Company. The Company may terminate or refuse to furnish 800 Service to any customer, without incurring any liability, if the use of the service would interfere with or impair WATS or any other service rendered by the Company. Before the Company terminates service, at least five days must elapse following written notification to the customer by mail or in person of the Company's intention to terminate the service for such cause.

18. Use of the Service by the Customer

- a. The service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this offering.
- b. The Company will only accept service orders from the customer or his authorized agent.

19. Allowance for Interruptions

- a. In the event a customer's service is interrupted other than by the negligence or willful act of the customer, and it remains out of order for 24 consecutive hours or longer after access to the premises is made available after being reported to be out of order, appropriate adjustments or refunds shall be made to the customer. The amount of adjustment or refund shall be determined on the basis of the known period of interruption, generally beginning from the time the service interruption is first reported. The refund to the customer shall be 1/30 of the monthly charge for the portion of the service facilities rendered useless or inoperative for each 24 consecutive hours or major fraction thereof of interruption.
- b. Long Distance Telecommunications Service furnished at a customer's request when his Wide Area Telecommunications Service is interrupted is charged for at the long distance telecommunications rates contained in 'Long Distance Message Telecommunications Service' in Part 9, Section 1.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)

B. General Regulations (cont'd)

20. Special Construction of Facilities

Special Construction of Company facilities is subject to the regulations, liabilities, rates and charges as found in the 'Special Construction' section of the Access Service Tariff.

21. Provision of Call Detail

- a. The Company will provide to the subscriber of intraLATA outward WATS or intraLATA 800 Service, as part of the standard WATS bill, a printed itemization of each message completed via a WATS access line. This service is optional. The customer may elect to receive either summary usage information or call detail information. If the company also provides the billing for the subscriber's interLATA usage provided by an interexchange carrier, the message detail of the interLATA usage will also be provided.
- b. A nonrecurring charge of \$16.00 (USOC: B14) for outward WATS or \$12.50 (USOC: B15) for 800 Service applies for each service order prepared to establish or discontinue this service on existing accounts. This charge will not apply if the service is requested on the initial order to establish WATS service.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)**C. Connections of Terminal Equipment and Communications System**

Terminal equipment and communications systems provided by the customer may be connected at the customer's premises to Wide Area Telecommunications Service (WATS) furnished by the Company when such connections are made in accordance with the provisions of 'Connections of Terminal Equipment and Communications Systems' in Part 2, Section 9.

D. Rates

1. General

- a. Each WATS access line will be arranged at the option of the customer for either outward or 800 Service but not both.
- b. The monthly charge for the WATS access line or extension does not include the provision of any terminal equipment.

2. Rate Period

Rates applicable are based on the time of day, day of week as follows:

Business Day Period - 8 a.m. to 5 p.m. Monday through Friday. The Business Day Period for holidays (New Year's Day, Independence Day, Thanksgiving Day, Labor Day, Christmas Day) is charged at Evening Period Rates.

Evening Period - 5 p.m. to 11 p.m. Sunday through Friday.

Night/Weekend Period - 11 p.m. to 8 a.m. all days 8 a.m. to 11 p.m. Saturday 8 a.m. to 5 p.m. Sunday.

3. Minimum Average Time Requirement (MATR)

Usage is subject to a minimum average of one minute per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than one minute, billing will be based on an average duration of one minute per call.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)**D. Rates (cont'd)**4. 800 Service^{/1,3,4/}

	<u>USOC</u>	<u>Monthly Rate</u>
IntraLATA Access Line, each	8L9	\$37.30
Monthly Usage Rate Table, per hour		
	<u>Day</u>	<u>Evening</u> <u>Night/Weekend</u>
First 10 Hours	\$24.28	\$18.21 \$14.57
Next 16 Hours	23.15	17.36 13.89
Next 25 Hours	22.07	16.55 13.24
Over 51 Hours	21.04	15.78 12.62

5. Outward WATS^{/1/}

	<u>USOC</u>	<u>Monthly Rate</u>
IntraLATA Access Line, each ^{/2/}	WAX	\$36.60
Monthly Usage Rate Table, per hour		
	<u>Day</u>	<u>Evening</u> <u>Night/Weekend</u>
First 9 Hours	\$20.39	\$15.29 \$12.23
Next 16 Hours	19.44	14.58 11.66
Next 25 Hours	18.54	13.91 11.12
Over 50 Hours	17.68	13.26 10.61

/1/ In addition, apply the appropriate Special Access Service Surcharge rate (USOC: S25) and Access for Intrastate WATS rate (USOC: NUQ) as found in Section 7 of the Access Service Tariff (or the Access and Related Interconnection Services Guidebook). (C)

/2/ The Access Line charge is not applicable when Outward WATS is provisioned over SmartTrunk Service.

/3/ See Part 20, Section 4 – CompleteLink, for additional discount information.

/4/ See Part 20, Section 4 – SimpleLink, for additional discount information.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)**D. Rates (cont'd)**

6. Method of Applying Rates

- a. Rates for 800 Service in paragraph D.4.b. preceding will apply to intraLATA only usage. Rates for interLATA usage are those of the interexchange carrier.
- b. Rates for Outward WATS service in paragraph D.5.b. preceding will apply to intraLATA only usage. Rates for interLATA usage are those of the interexchange carrier.
- c. If the Company is unable to bill the rates found in paragraph D.4.b. the rates found in paragraph F. will apply for that service.

7. Method of Determining Monthly Charges

For all WATS access the usage charge is determined using steps a. through i. following:

- a. Determine the total number of completed calls for each rate period.
- b. Apply the Minimum Average Time Requirement of one minute by dividing the number of completed calls for each rate period by 60. (1 call = 1 minute).
- c. Determine the total actual hours used for each rate period.
- d. Determine the total chargeable hours for each rate period. This is the greater of b. or c. above, rounded to the nearest tenth (one decimal place).
- e. Determine the number of access lines in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth (two decimal places). The same number of access lines is used for each rate period.
- f. Determine the average usage for each rate period for each access line by dividing the chargeable hours for each period in d. above by the number of access lines in e. above.
- g. Determine the usage charge per rate period for each access line by applying the rates shown in the rate table for Outward WATS or 800 Service.
- h. Determine the total usage for each rate period by multiplying the usage charge per rate period in g. above by the number of access lines in e. above.
- i. Determine the total usage charge for all rate periods by adding the results of h. above.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)**D. Rates (cont'd)****8. Timing of Calls**

- a. Chargeable time begins when connection is established between a station associated with the WATS access line and the calling or called station, and ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- b. When a connection is established in one rate period and ends in another, the rate for each rate period applies to the portion of the connection occurring within that rate period.
- c. The rate charged is determined by the day and time (standard or daylight savings) at the WATS access line location.
- d. Chargeable time begins when the 800 Service call is answered by the customer premises equipment attached to the 800 Service access line. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the 800 Service so that chargeable time may begin.

9. Access Line Extension

The extension of individual WATS access lines is provided at locations within the intraLATA intrastate WATS service area. The mileage rates and measurements are provided in Part 15.

10. Installation, Move and Change Charges

- a. A charge of \$307.00 applies for the installation or outside move of each WATS access line. An outside move is considered to be the discontinuance of WATS at one premises and the installation at another premises, all within the same exchange.
- b. A WATS Service Charge of \$18.50 applies for change of an 800 Service number at the request of the customer.
- c. The charges for changing the 800 data base record for intraLATA 800 Service terminating to a WATS access line, are the same charges that are shown as the change charges for Common Line 800 Service in this Section.

E. Directory Listings

Directory listings will be provided upon request for 800 Service Wide Area Telephone Service in directories within the State of Oklahoma. Rates for extra listings as contained in 'Directory Listings' in Part 12, Section 1 are applicable for all directory listings.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)**F. Multijurisdictional Service**

1. IntraLATA chargeable time, defined in D.8., will be accumulated during the billing period and be bulk-billed.
2. Under jointly provided WATS, the Company will bill switched access rates for intrastate interLATA usage, and rates under this offering for intrastate intraLATA usage.

Non-jointly provided Intrastate 800 Service minutes of use provided by an interexchange carrier will be determined per paragraph 2.3.8 of the Access Service Tariff or as found in the concurring carriers' tariffs. The rate will be applied based upon monthly intraLATA Usage Reports (IUR) which separate usage between the interstate and intrastate jurisdictions; and, further splits the intrastate usage into interLATA and intraLATA portions. These IUR should be provided by the interexchange carrier under paragraph 6.7.1.C. of the Access Service Tariff or as found in the concurring carriers' tariffs or guidebook. (C)

Intrastate intraLATA 800 credit card minutes will be charged under 6.9.4 of the Access Services Tariff or as found in the concurring carriers' tariffs.

IntraLATA 800 Service minutes of use will be billed at the following rates: (C)

<u>Effective Date</u>	<u>Rate Per Minute of Use</u>
7-1-94	\$0.1550
7-1-95	\$0.1175
7-1-96	\$0.0800
7-1-97	(prevailing originating intrastate access rate)

G. Common Line 800 Service

Common Line 800 Service provides 800 Service using the 800 Data Base of the Company. The 800 Service calls terminate over exchange telephone service facilities provided by the Company.

1. General Regulations
 - a. Termination to Remote Call Forwarding is permitted.
 - b. Common Line 800 Service is not available for use with cellular telephone service, mobile telephone service, public coin service, or private coin service.
 - c. If the customer wants Common Line 800 Service in more than a single LATA, the customer must subscribe to exchange telephone service in each LATA, or arrange for an Interexchange Carrier to provide transport of the interLATA calls.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)**G. Common Line 800 Service (cont'd)**

1. General Regulations (cont'd)

- d. Only one 800 number is assigned to terminate calls on any given exchange telephone service facility.
- e. Customers of Common Line 800 Service may receive call detail information or summary usage information, where facilities exist.
- f. The customer's exchange telephone service may go out of service (for reasons other than negligence or willful act of the customer). In this case, the customer may request the Company to change the termination of the 800 service calls to an alternate facility. The Company will change customer's 800 Common Line account record at no charge to the customer.
- g. The business subscriber to Common Line 800 Service will receive at no additional charge, one listing in the subscriber's local directory and one foreign listing for each 800 number. The foreign listing must be in a directory in the subscriber's area of service. Additional foreign listings may be provided at the rates and charges found in Part 12, Section 1.

2. Call Handling and Destination Features

Call Handling and Destination features are available for use with Common Line 800 Service that utilizes the 800 Data Base of the Company. The customer may subscribe to one or more of these features:

Originating Location Service: This feature permits the customer to select territories from which they wish to receive calls based on the originating location of the call. All customers receive this feature.

Time of Day Service: This feature permits the customer to have the terminating location of the 800 call vary based on the time of day the call is placed. (USOC: 8HFTD)

Day of Week Service: This feature permits the customer to have the terminating location of the 800 call vary based on the day of the week the call is placed. (USOC: 8HFDW)

Traffic Allocation Service: This feature permits the customer to have the 800 calls routed to multiple terminations based on a percentage of 800 calls. (USOC: 8HFTA)

Specific Day Routing Service: This feature permits the customer to arrange the service so that the terminating location of the call is varied based on a specific day of the year. For example, calls placed on Christmas Day could be routed to a number different than the number that receives the calls the other 364 days of the year. (USOC: 8HFSD)

Multiple Carrier Service: This feature will permit the customer to have multiple carriers for interLATA 800 Service calls. Carrier selection will be based on Originating Location Service. (USOC: 8HFMC)

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)**G. Common Line 800 Service (cont'd)****3. Emergency Update Service**

Emergency Update Service provides the customer with a secondary call routing plan to be used in the event that the customer's primary call routing plan cannot be used. The intent of the service is to provide for call handling in the event of an unusual situation. The service establishment charges or change charges for Common Line 800 Service will apply to this service. There is no charge to activate the service, nor to change back to the primary call routing plan. (USOC: 8HFEU)

4. Ring Signaling

A unique ringing signal is available as an option to Common Line 800 Service. A unique ringing signal will allow the customer to distinguish if the incoming call was placed by dialing the customer's 800 number or the customer's local exchange telephone number.

A unique ringing signal is available only where facilities permit.

This feature is not available for use on Plexar, Centrex, PBX trunks, or on local exchange facilities arranged for multi-line hunting.

If the customer has the common Line 800 Service configured for multiple terminations, unique ringing will be provided on only one termination. The termination with unique ringing must be in the Company's service area.

There is no additional monthly charge for this feature. There is no additional nonrecurring charge if this feature is ordered on the initial installation of Common Line 800 Service. The change charges found in the Rates section of this offering apply when this feature is added subsequent to the initial installation of Common Line 800 Service.

For 60 days from the initial effective date of this feature (October 31, 1999), existing Common Line 800 Service customers may add this feature without incurring the change charge. In addition, for 60 days following the availability of the feature in areas where facilities are not currently available, existing Common Line 800 Service customers may add the feature without incurring a change charge.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)**G. Common Line 800 Service (cont'd)**5. Rates – Business (MaxiMizer 800)^{/6/,/7/}

	<u>USOC</u>	<u>Monthly Rate</u> ^{/1/}
a. Common Line 800 Service (in addition to the rate for the exchange telephone service) per 800 number	WFA	\$5.00
1 or 2 Terminations (8CTAX)		
3 to 10 Terminations (8CTBX)		
Over 10 Terminations (8CTCX)		
b. IntraLATA Usage Rates ^{/2/}		<u>Per Minute</u>
Per Minute Plan		\$0.15
Peak Time (Monday through Friday)		0.15
8:00 am to 5:00 pm		
Off Peak Time (all other times)		/3/
	<u>Initial Period</u>	<u>Additional Period</u>
2 Hour Block Plan	\$15.00 ^{/4/}	\$0.125
5 Hour Block Plan	30.00 ^{/5/}	0.10

/1/ The rate applied (USOC: RCR8S) for customers subscribing to Custom Calling Services packages in Part 7. Available only to AT&T Oklahoma Company customers. (C)

/2/ The time when connection is established determines whether Day rates apply. The time is determined in accordance with time-standard or daylight saving-legally or commonly in use at the location of the switching office of the calling service point. The Time (at the calling service point) at which connection is established governs.

/3/ Includes calls made on the following holidays: Christmas Day, New Year's Day, Independence Day, Thanksgiving Day, and Labor Day.

/4/ Includes first 120 minutes or fraction thereof of usage.

/5/ Includes first 300 minutes or fraction thereof of usage.

/6/ See Part 20, Section 4 – CompleteLink, for additional discount information.

/7/ See Part 20, Section 4 – SimpleLink, for additional discount information.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)**G. Common Line 800 Service (cont'd)**5. Rates – Business (MaxiMizer 800)^{/5/,/6/} (cont'd)

	<u>USOC</u>	<u>Nonrecurring Charge</u> ^{/1/}
c. Change Charges:		
Number of Terminations Changed per 800 Number ^{/2/}		
1 or 2 Terminations.....		\$20.00
3 to 10 Terminations.....		90.00
Over 10 Terminations.....		225.00
Charge to Change Usage Plans.....		5.00
d. Call Detail Information, per account.....	B15	12.50 ^{/3/}
e. Unique Ring	RNG	/4/
f. Method of Determining Monthly Usage Charges – Business (MaxiMizer 800)		
1. Determine the total number of completed calls for each 800 telephone number per Revenue Accounting Office (RAO).		
2. Determine the minimum chargeable minutes for each 800-telephone number by multiplying the number of calls by .5.		
3. Determine the total actual minutes of use for each 800-telephone number per RAO.		
4. Determine the chargeable minutes for each 800-telephone number per RAO. This is the greater of 2. or 3. above. Round the result up to the next whole minute.		
5. Determine the total usage charge for per minute billing options by applying the rates shown in the rate table in G.5.b.		
6. Determine the total usage charge for block plan billing options by applying the rates shown in the rate table in Section G.5.b. For block plan options the initial period rate is the minimum monthly charge for any accumulated usage up to 120 or 300 minutes (depending on plan option selected) each month. The additional period rate is used for charging usage in excess of the initial allowable usage each month.		

/1/ No Change Charge applies for 800 Service if a party other than the Company negotiates the order, and that party also enters the necessary information into the 800 database without the aid of Company personnel.

/2/ If a change is made that requires only one record entry the change is common to all terminations, the appropriate charge is the charge for changing one termination. An example would be the request for a change of the 800 number.

/3/ Not applicable if a Change Charge applies on the same order.

/4/ Application of Nonrecurring Charge is outlined in paragraph G.4 of this offering.

/5/ See Part 20, Section 4 – CompleteLink, for additional discount information.

/6/ See Part 20, Section 4 – SimpleLink, for additional discount information.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)**G. Common Line 800 Service (cont'd)**

6. Rates – Residence (Home 800)

	<u>USOC</u>	<u>Monthly Rate</u> ^{/1/}
a. Common Line 800 Service (in addition to the rate for the exchange telephone service) per 800 number	WFA	\$3.95
1 or 2 Terminations (8CTAX)		
3 to 10 Terminations (8CTBX)		
Over 10 Terminations (8CTCX)		
b. IntraLATA Usage Rates ^{/1/}		<u>Per Minute</u>
Per Minute Plan		
Peak Time (Monday through Friday).....		\$0.20
8:00 am to 5:00 pm		
Off Peak Time (all other times) ^{/2/}		0.18
	<u>Initial Period</u>	<u>Additional Period</u>
1 Hour Block Plan	\$9.00 ^{/3/}	\$0.14
2 Hour Block Plan	15.00 ^{/4/}	0.12

/1/ The time when connection is established determines whether Day rates apply. The time is determined in accordance with the time-standard or daylight saving-legally or commonly in use at the location of the switching office of the calling service point. The time (at the calling service point) at which connection is established governs.

/2/ Includes all calls made on the following holidays: Christmas Day, New Year's Day, Independence Day, Thanksgiving Day, and Labor Day.

/3/ Includes first 60 minutes or fraction thereof of usage.

/4/ Includes first 120 minutes or fraction thereof of usage.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)**G. Common Line 800 Service (cont'd)**

6. Rates – Residence (Home 800) (cont'd)

	<u>USOC</u>	<u>Nonrecurring Charge</u> ^{/1/,/2/}
c. Change Charges:		
Number of Terminations Changed per 800 Number ^{/3/}		
1 or 2 Terminations.....		\$20.00
3 to 10 Terminations.....		90.00
Over 10 Terminations.....		225.00
Charge to Change Usage Plans		5.00
d. Call Detail Information, per account.....	B15	12.50 ^{/4/}
e. Unique Ring	RNG	/5/

/1/ No Change Charge applies for 800 Service if the order is negotiated by a party other than the Company and that party also enters the necessary information into the 800 data base without the aid of Company personnel.

/2/ If a customer changes his 800 number due to reasons which would negate the charge to change numbers under normal circumstances, nonrecurring change charges will not apply. An example would be a request for a number change due to Annoying and Anonymous phone calls.

/3/ If a change is made that requires only one record entry but the change is common to all terminations, the appropriate charge is the charge for changing one termination. An example would be the request for a change of the 800 number.

/4/ Not applicable if a Change Charge applies on the same order or if ordered at time of service establishment.

/5/ Application of the Nonrecurring Charge is outlined in paragraph G.4 of this Section.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)**G. Common Line 800 Service (cont'd)**

6. Rates – Residence (Home 800) (cont'd)

f. Method of Determining Monthly Usage Charges – Residence (Home 800)

1. Determine the total number of completed calls for each 800 telephone number per Revenue Accounting Office (RAO).
2. Determine the minimum chargeable minutes for each 800 telephone number by multiplying the number of calls by .5.
3. Determine the total actual minutes of use for each 800 telephone number per RAO.
4. Determine the chargeable minutes of each 800 telephone number per RAO. This is the greater of 2. or 3. above. Round the result up to the next whole minute.
5. Determine the total usage charge for per minute billing options by applying the rates shown in the rate table in Section G.6.b.
6. Determine the total usage charge for block plan billing options by applying the rates shown in the rate table in Section G.6.b. For block plan options the initial period rate is the minimum monthly charge for any accumulated usage up to 60 or 120 minutes (depending on plan option selected) each month. The additional period rate is used for charging usage in excess of the initial allowable usage each month.

- g. Residence customers must choose one plan option for usage in each RAO. Associated charges for each option will apply.

7. Rates – Business (Southwestern Bell CUSTOM 8SM)

	<u>USOC</u>	<u>Monthly Charge Per 800 Number</u>
a. CUSTOM 8 Service (in addition to the rates for the exchange telephone service), per 800 number		
1 or 2 Terminations.....	WKA	\$10.00
3 to 10 Terminations.....	WKA	10.00
Over 10 Terminations.....	WKA	10.00

b. IntraLATA Tiered Usage Rates

The pricing structure for CUSTOM 8 will be based on tiered usage and a price per minute. The higher the cumulative monthly usage, the lower the per minute charges. The following table is the pricing and usage structure.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)**G. Common Line 800 Service (cont'd)**7. Rates – Business (Southwestern Bell CUSTOM 8SM) (cont'd)

b. IntraLATA Tiered Usage Rates (cont'd)

<u>Total Minutes of Usage Per Month</u>	<u>Cost Per Minute</u>
0 – 599.....	\$0.150
600 – 899.....	0.140
900 – 1199.....	0.130
1200 – 1799.....	0.125
1800 – 2399.....	0.120
2400 – 2999.....	0.110
3000+.....	0.100

	<u>USOC</u>	<u>Nonrecurring Charge</u> ^{/1/}
c. Change Charges:		
Number of Terminations Changed per 800 Number ^{/2/}		
1 or 2 Terminations.....		\$20.00
3 to 10 Terminations.....		90.00
Over 10 Terminations.....		225.00
Charge to Change Usage Plans.....		5.00
d. Call Detail Information, per account.....	B15	12.50 ^{/3/}
e. Unique Ring	RNG	/4/

/1/ No Change Charge applies for 800 service if the order is negotiated by a party other than the Company and that party also enters the necessary information into the 800 data base without the aid of Company personnel.

/2/ If a change is made that requires only one record entry the change is common to all terminations, the appropriate charge is the charge for changing one termination. An example would be the request for a change of the 800 number.

/3/ Not applicable if a change charge applies on the same order.

/4/ Application of Nonrecurring Charge is outlined in paragraph G.4 of this offering.

WIDE AREA TELECOMMUNICATIONS SERVICE PLAN (cont'd)

G. Common Line 800 Service (cont'd)

7. Rates – Business – Southwestern Bell CUSTOM 8SM(Continued)

f. Method of Determining Monthly Usage Charges – Business (Southwestern Bell CUSTOM 8)

1. Determine the total number of completed calls for each 800 telephone number per Revenue Accounting Office (RAO).
2. Determine the minimum chargeable minutes for each 800 telephone number per RAO by multiplying the number of calls by .5.
3. Determine the total actual minutes of use for each 800 telephone number per RAO.
4. Determine the chargeable minutes of each 800 telephone number per RAO. This is the greater of paragraph 2 or 3, above. Round the result up to the next whole minute.
5. Determine the total usage charge by applying the appropriate per minute rate based on the cumulative number of minutes used in the month as shown in the rate table in Sections G.7.b of this offering.

8. Rates - General

- a. Minimum Average Time Requirement (MATR) for Common Line 800 Service usage is 30 seconds.
- b. A customer's Area of Service may cover an area served by more than one Revenue Accounting Office (RAO). In this case, the customer's usage billing is computed separately in each RAO. The customer will receive a separate billing statement from each RAO. Exception: If a LATA is served by two RAOs, the usage billing will not be split between the two RAOs.
- c. Usage not processed during the normal billing cycle, is billed during the next billing period immediately following the receipt of the message information. Previous months' bills which do not include delayed usage will not be reissued to account for the delayed usage.