

DIGILINE SERVICE^{/1/}**A. General**

1. This Guidebook section contains rules, regulations, terms, conditions and prices uniquely applicable to services furnished or made available by the Company in its authorized territories within the state of Oklahoma.
2. Such rules, regulations, terms, conditions and prices contained herein are in addition to other applicable rules, regulations, terms, conditions and prices specified in other service publications of the Company and are hereby made part of this Guidebook. In the event of conflicting rules, regulations, terms or conditions, those of this Guidebook shall be controlling.

B. Service Description

DigiLine Service is a Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN) based service which offers two 64 Kilobits per second (Kbps) B channels and one 16 Kbps D Channel. One or both B channels may be configured for circuit switching or packet switching^{/2/}. Calls over a B channel configured for circuit switching may be either voice or data. The D channel carries out of band signaling for the B channel(s). DigiLine Service, when configured for circuit switching, provides access to and from the Public Switched Telephone Network (PSTN). DigiLine Service, when configured for packet switching, provides access to the Company's Public Packet Switched Network (PPSN)^{/2/}.

The Company will provide DigiLine Service within a suitably equipped LATA where facilities and equipment are available. This Guidebook section does not create an obligation for the Company to construct such facilities or equipment for this service. Availability of selected optional features may be dependent upon the DigiLine serving central office switching technology.

DigiLine Service Area is defined as a Company exchange with one or more DigiLine-equipped central offices, plus all other Company exchanges and/or zones included in the equipped central office's non-optional local calling area as defined in Part 4, Section 1.

/1/ DigiLine Service is obsolete for residence customers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to residential DigiLine Service as of the effective date. Customers of record on the effective date may continue their Residential DigiLine service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/2/ DigiLine packet switching is only available for installations of B channel packet that do not connect to the DPN packet switch.

DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components: Descriptions And Definitions****1. Standard Service Components**Basic Rate Interface

Provides the central office hardware, software and a 144 Kbps facility required to provide DigiLine Service.

Network Rate Element

In addition to the Basic Rate Interface, all DigiLine Service customers must choose at least one Network Rate Element. The Network Rate Element provides the customer the ability to customize their service for specific applications by ordering either Circuit Switched Voice/Circuit Switched Data or Packet Switched Data^{/2/} transport options. The individual transport options include:

Integrated Services Digital Circuit-Switched Voice (CSV)/Circuit Switched Data (CSD) Transport Options

Provides for the circuit switched local use of the PSTN. Only the Integrated Services Digital CSV/CSD Transport Option noted DigiLine Service Compatible in Paragraph H can be associated with DigiLine Service.

Permanent PSD B Channel^{/2/}

Packet switching virtual circuit over a B channel (up to 64 Kbps) using X.25 packet switched data.

2. Optional Service ComponentsAdditional Call Offering

A non-Electronic Key Terminal Service (EKTS) feature that notifies the user of an additional circuit switched voice call that would normally be cleared, because the user's interface is busy. The method of notification to the end-user is customer premises equipment dependent.

Analog Member in a Hunt Group

Provides for an analog interface in a DigiLine Hunt Group.

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/2/ DigiLine packet switching is only available for installations of B channel packet that do not connect to the DPN packet switch.

DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components: Descriptions And Definitions (cont'd)****2. Optional Service Components (cont'd)**Automatic Callback

Enables the customer to place a call to the number of the last incoming call, whether or not the call was answered or the number is known. The user can dial an activation code or press a feature button to request that the network place the call. If the number of the last incoming call is busy, the Company's equipment will monitor the status of the line being redialed for a maximum of thirty minutes, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed. This feature cannot be activated for calls originating from a line that is forwarded or from a line or trunk not associated with a number, e.g., a multi-line hunt group.

Automatic Recall

Enables the customer to automatically redial the last outgoing number by dialing an activation code or pressing a feature button to request that the network place the call. When the recalled number is busy, the Company's equipment will monitor the status of the line being redialed for a maximum of thirty minutes, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed.

Basic Electronic Key Terminal Service (Basic EKTS) Features Package

A circuit switched voice option that enhances normal telephone use. It consists of: Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Message Waiting Indicator, Speed Call Long or Speed Call Short and Three-Way Conference Calling. A Basic EKTS terminal supports only one call appearance per number.

Bridged Call Exclusion

A Basic EKTS and CACH EKTS feature that allows a user to prohibit other stations from picking up a call on hold or bridging onto a call that is active at that terminal.

Bridging

A Basic EKTS and CACH EKTS feature that allows the user to join an active call by pressing the active call appearance button and going off hook. This establishes a three-way call. This feature is different from basic three-way calling, because the third party initiates the bridge to the active call. Bridging is inhibited if Bridged Call Exclusion is activated on a terminal engaged in the active call. Only one additional shared call appearance user may bridge to an active two-way call. Bridging cannot be activated on an existing three-way call.

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DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components: Descriptions And Definitions (cont'd)****2. Optional Service Components (cont'd)**Call Appearance

A button on an electronic telephone set that serves as a number designation or appearance. A single number can appear on multiple electronic telephone sets and/or multiple times on the same electronic set. A visual indicator identifies the status of the call appearance (e.g., the lamp may flash for an unanswered call, blink for a call that has been placed on hold, remain dark for an idle call appearance, or remain steady for the currently active call).

Call Appearance Call Handling Electronic Key Terminal Service (CACH EKTS) Feature Package

A circuit switched voice option that allows multiple numbers and call appearances. Other service features included with this package are: Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Intercom, Key System Coverage for Analog Lines, Message Waiting Indicator, Speed Call Long or Speed Call Short and Three-Way Conference Calling. Additional Call offering is inherent with this feature.

Call Forwarding Don't Answer

Directs incoming calls to a preselected number when the called number is not answered after a customer specified number of rings.

Call Forwarding Interface Busy

Permits calls reaching a busy number to be redirected to another number.

Call Forwarding Variable

Allows a user to redirect incoming calls to another number.

Call Pickup

Allows a user to answer an incoming call to another party's telephone in the same user pickup group.

Call Transfer Disconnect

Allows a DigiLine customer to transfer a call to another number and then hang-up, leaving the two remaining parties connected. The DigiLine customer would then be free to accept another call. When transferring a call to the Long Distance Telecommunications Network, the DigiLine Service customer is responsible for the payment of charges between the DigiLine serving office and the telephone to which the call is being transferred.

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DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components: Descriptions And Definitions (cont'd)****2. Optional Service Components (cont'd)**Caller ID

Provides the user who is receiving a call with the number of the calling party and the name associated with that number. Upon special request from a customer, the Company will configure this feature to provide either the number or the name, instead of both. This modification is provided at the same rate as the standard Caller ID feature.

Customer Originated Trace

Allows a customer to initiate an automatic trace of the last circuit switched call received by dialing an activation code or pressing a feature button. If the trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer is required to contact the Company Service Center during normal business hours.

Delayed and Abbreviated Ringing

A Basic EKTS and CACH EKTS feature that alerts a terminal for a predetermined interval (abbreviated ringing) before ringing another designated EKTS terminal (delayed ringing). The customer can choose from several options for the type of audible and/or visual alerting to be given at each station.

Detailed Call Report

Provides customers subscribing to the Measured Rate Equivalent usage option a monthly report detailing all completed local circuit switched calls during the billing period.

Detailed Report (Digital Packet Switching Usage)^{/2/}

Provides a printout of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by customer account.

Digital Packet Switching Usage^{/2/}

Provides for use of the Company's Public Packet Switched Network. This service is limited to customers who have purchased a packet switched data option. Digital Packet Switching Usage is not available on a standalone basis.

Distinctive Ringing

Provides distinctive alerting for up to six specific numbers.

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/2/ Packet switching is only available for installations of B channel packet that do not connect to the DPN packet switch.

DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components: Descriptions And Definitions (cont'd)****2. Optional Service Components (cont'd)**Hunt Group for Circuit Switched Data (CSD)

Provides for a predefined search (circular, linear or uniform) for an idle directory number to which a circuit switched data call can be offered.

Hunt Group for Circuit Switched Voice (CSV)

Provides for a predefined search (circular, linear or uniform) for an idle directory number to which a circuit switched voice call can be offered. Directory numbers subscribing to hunting may not have multiple call appearances.

Hunt Group Transfer for Circuit Switched Data (CSD)

Transfers circuit switched data calls that terminate to a circuit switched data hunt group to a backup circuit switched data hunt group.

Intercom

Allows a CACH EKTS user to call other terminals in the CACH EKTS group with one- or two-digit dialing or by activating a button on the CACH EKTS set.

Key System Coverage for Analog Lines

Allows an analog station set to share calls with a CACH EKTS set.

Kilosegment (Digital Packet Switching Usage)^{/2/}

A segment is a means of measuring the volume of transmitted information. The segment size is the number of octets of call user data contained in a packet segment. The standard Company segment size is 64 octets. The number of segments in a packet is determined by dividing the number of octets of call user data in a packet by 64 and rounding up. A kilosegment is one thousand segments.

Link Extension Equipment

Provides the additional central office hardware required to provide DigiLine Service to a customer located outside a DigiLine Service Area or as a Foreign Serving Office/Foreign Exchange (FSO/FX) arrangement.

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DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components: Descriptions And Definitions (cont'd)****2. Optional Service Components (cont'd)**Link Extension Facility

A 144 Kbps facility that extends from the customer's normal serving central office to their Company designated DigiLine serving office. This rate element is only applicable when the customer's exchange is not located within a DigiLine Service Area and the customer is served from a Company designated DigiLine serving office.

Logical Channel^{/2/}

A packet switched data communication path which allows two-way simultaneous transmission of data packets through the network.

Message Waiting Indicator

Provides the user of a message service with either a visual or audible indication that a message is waiting.

Multiple B Channel Terminals on a BRI

Allows a user to place more than two B channel terminals on a BRI. Because there are only two B channels on a BRI, only two terminals can use the B channels simultaneously. The maximum number of terminals is eight per BRI. When there are two users on a BRI, it would be possible for one user to engage both B channels and, thus, leave the other user without access to a B channel. To prevent this from occurring, Associated Groups may be defined. The first user is assigned to one Associated Group and the other user is assigned to a second Associated Group. Each Associated Group is allowed access to one B channel at any particular time. Both users are allowed access to the D channel. These capabilities are available without additional charge.

Packet Directory Number^{/2/}

This is the "E-164 address" associated with packet capability on the customer ISDN-based service. The number identifies customers originating calls on the packet switching network.

Packet Switching Network^{/2/}

Consists of the packet switched and interswitch facilities within a LATA.

Remote Access to Call Forwarding

Allows a customer at a remote location to activate/deactivate the Call Forwarding features. If DigiLine station CPE is equipped with feature buttons and feature status lamps, the call forwarding status lamp lights when Call Forwarding is activated using remote access.

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DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components: Descriptions And Definitions (cont'd)****2. Optional Service Components (cont'd)**Secondary Only Number

A circuit switched option that allows any number, other than a primary number, to be assigned to a DigiLine station. A Secondary-Only Number does not have to be a primary number at another station. A DigiLine station can have one or more Secondary Only Numbers. Each Secondary Only Number can have multiple call appearances. A Secondary Only Number can be shared among the same DigiLine customer's DigiLine stations.

Selective Call Forwarding

Allows a customer to forward selected calls to another number. A screening list of up to six numbers is created by the user via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding number only if the calling number can be obtained and is found to match a number on the screening list. If the user also subscribes to Selective Call Rejection and the same number is entered on both screening lists, the Selective Call Rejection feature must be deactivated to allow the call to be forwarded. This feature will not work if the incoming call is from a number in a multi-line hunt group unless the number is the main number of the hunt group, or is telephone identified.

Selective Call Rejection

Allows a customer to reject calls from up to six different numbers. When a call is placed to the user's number from a number on the screening list, the caller receives an announcement indicating that the party he/she is attempting to call does not wish to receive calls at this time. If the user also subscribes to Selective Call Forwarding and/or Distinctive Ringing and the same numbers appear on those screening lists, Selective Call Rejection takes precedence. This feature will not work if the incoming call is from a number in a multi-line hunt group unless the number is the main number of the hunt group, or is number identified.

Session (Digital Packet Switching Usage)^{/2/}

The time that common control network facilities are allocated to a specific packet switched call. It begins with call set up and continues until the common control network facilities are released for reuse by the network.

Six-Way Conference Calling

A circuit switched voice option that allows the user to set up a conference call for up to six parties.

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/2/ Packet switching is only available for installations of B channel packet that do not connect to the DPN packet switch.

DIGILINE SERVICE^{/1/} (cont'd)**C. Service Components: Descriptions And Definitions (cont'd)****2. Optional Service Components (cont'd)**Speed Call Long

Allows a user to dial a pre-assigned number by pressing the feature button assigned to speed calling and dialing two digits, or using an interactive dialing sequence. This feature allows for up to thirty numbers in the speed call list.

Speed Call Short

Allows a user to dial a pre-assigned number by pressing the feature button assigned to speed calling and dialing one or two digits, or via an interactive dialing sequence. This feature allows for up to six or ten numbers in the speed call list, depending on the serving office.

Summary Report (Digital Packet Switching Usage)^{/2/}

Provides a monthly total, on paper only, of information associated with each packet session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by either user identification or originating city.

Three-Way Conference Calling

A circuit switched voice feature that allows the user to establish a conference call for up to three parties.

D. Technical Specifications

1. Technical equipment guidelines for ISDN customer access to DigiLine serving offices are found in SR-NWT-002661, ISDN Basic Rate Interface Generic Guidelines for Customer Premises Equipment. This Document may be obtained from:

Telcordia Document Register
445 South Street, Room 2 J-125
Morristown, NJ
Telephone: 1-800-521-2673

2. DigiLine Service is designed to all relevant International Telecommunications Union-Telephony (ITU-T) standards.
3. The transmission characteristics of DigiLine Service support 64 Kbps Clear Channel Capability.

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DIGILINE SERVICE^{/1/} (cont'd)**D. Technical Specifications (cont'd)**

4. Due to technical limitations, some analog optional features (such as, but not limited to, Call Waiting) may not work properly when a customer chooses to combine an analog local exchange access service with a DigiLine Service arrangement.
5. When DigiLine Service is provided from a central office other than the customer's normal serving office, calls to 911 Emergency Number Service originated over the DigiLine Service may route to a different answering point than 911 calls originating from access lines served by the customer's normal serving office. If so routed, the different answering point may not have the information available to respond to the call as efficiently as possible.

E. Regulations

1. Use of Service and Facilities
DigiLine Service as provided per this Guidebook is furnished pursuant to the Rules and Regulations Applying to All Customers' Contracts in Part 2, Section 2 and is subject to all the rules and regulations therein.
2. Availability
All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities and equipment are available and do not create an obligation for the Company to construct such facilities or equipment especially for the provisioning of these services.
3. Unique Service Arrangements
Unique requests for special or modified service arrangements will be accepted, whenever possible, if not detrimental to these or other services of the Company. Such requests are accepted pursuant to the Special Service Arrangements in Part 2, Section 7, and will be based upon costs.
4. The following regulations apply in addition to those in other Company Guidebooks and/or service publications. For the purpose of this service, where such other rates and regulations apply on a "per line" basis, they shall be interpreted, in this instance, on a "per channel or line termination" basis.
5. DigiLine Service requires compatible registered CPE under FCC Part 68.
6. For use of the PSTN, only those Integrated Services Digital CSV/CSD Transport Options noted as DigiLine Service Compatible can be used with DigiLine Service.

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DIGILINE SERVICE^{/1/} (cont'd)**E. Regulations (cont'd)**

7. Ancillary Services compatible with DigiLine Service (such as Additional Listings) will be furnished under the rates and regulations of their respective service publications in accordance with the customer's residence or business classification as defined by the Rules and Regulations Applying To All Customers' Contracts in Part 2, Section 2. Customers may combine analog local exchange access service at residential or business rates with a DigiLine Service arrangement. Since DigiLine Service provides ISDN signaling, Touch-tone service and charges are not applicable.
8. Resale of DigiLine Service is prohibited.
9. When a customer converts to DigiLine Service from another service, the customer may be required to change the existing number.
10. DigiLine Service is physically provisioned from the DigiLine serving office designated by the Company. The Company will determine a customer's designated serving office based on the location and capacity of DigiLine equipped central offices.
 - a. If the customer's normal serving office is located within a DigiLine Service Area, the customer may be provided DigiLine Service from the designated DigiLine serving office at the rates and charges listed under Rates and Charges following and FSO or Link Extension Equipment and Link Extension Facility charges will not apply.
 - b. If the customer's normal serving office is not located within a DigiLine Service Area, the customer may be provided DigiLine Service from a DigiLine equipped central office in a DigiLine Service Area within the customer's LATA, if agreed to by the Company. In such cases, the charges for the Link Extension Equipment and Link Extension Facility specified in under Rates and Charges following will apply in addition to the other charges for DigiLine Service.
 - c. If, in case a. preceding, a new central office becomes the designated DigiLine serving office for a customer's location, their existing DigiLine Service will continue to be provided from their original DigiLine serving office if technically possible. If necessary, the Company may require that the customer move the existing DigiLine Service to the new designated serving office and, in conjunction therewith, waive the move charges. Such a move may require the customer to change telephone number(s). If the move to the new designated serving office is at the customer's request, the provisions and charges specified in this Guidebook for moves will apply.

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DIGILINE SERVICE^{/1/} (cont'd)**E. Regulations (cont'd)**

10. (cont'd)

- d. In case b. preceding, when a central office is equipped so that the customer's normal serving office becomes part of a DigiLine Service Area, the customer's DigiLine Service may be required to be moved from their original DigiLine serving office to the customer's new designated DigiLine serving office. Such a move may require the customer to change number(s), and in conjunction therewith, the Company will waive the provisions and charges for moves specified in this Guidebook. However, if agreed to by the Company, the customer may request that their DigiLine Service not be moved to the new designated serving office. In such case, the Link Extension Equipment and Link Extension Facility charges will continue to apply.
- e. If a customer requests DigiLine Service to be provisioned from an office in their exchange other than the DigiLine serving office designated by the Company, and if agreed to by the Company, the DigiLine Link Extension Equipment charge will apply in addition to the charges for Foreign Serving Office Service, as defined in Part 4, Section 3. Foreign Serving Office charges will apply per B channel.
- f. If a customer requests DigiLine Service to be provisioned from an office outside their exchange other than the DigiLine serving office designated by the Company, and if agreed to by the Company, the DigiLine Link Extension Equipment charge will apply in addition to the charges for Foreign Exchange Service, as defined in Part 4, Section 3. Foreign Exchange Service charges shall apply per B channel.

11. Customers shall use Caller ID solely for the purposes of call processing, billing, and account management and shall not publicize or disclose any calling party number or name without written permission from the party to whom the number has been assigned. By way of illustration, and not limitation, the customer shall not use any calling party number or name for telemarketing or list generation efforts without written permission. Additional restrictions and descriptive information regarding this feature are detailed in Advanced Custom Calling Services, Part 7, Section 2. (C)

12. The regulations specified in the Paralleling Service provisions of 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2 shall not apply when DigiLine Service and Local Exchange Services are furnished at the same premises.

13. The Call Transfer Disconnect feature cannot be used to expand a local calling scope.

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DIGILINE SERVICE^{/1/} (cont'd)**E. Regulations (cont'd)****14. Moves**

A Move Charge, as specified in this guidebook, will apply when a customer moves his DigiLine Service from one location to another within the Company's territory in Oklahoma except as described in the following paragraphs.

If the customer is moving the service prior to the expiration of a service term^{/2/}, the move will not be considered a disconnection for the purpose of calculating a termination charge if:

- a. the service at the new location is ordered at the same time the customer requests the disconnect at the current location, and
- b. the customer agrees to complete the unexpired term at the new location.

If the customer requests a move prior to the expiration of a Basic Rate Interface Installation Charge service term agreement and the customer elects to move the same quantity of Basic Rate Interfaces to another location within the Company's territory in Oklahoma, the customer may complete the remainder of the original service term at the new location. The Move Charge will apply.

15. Supersedures

DigiLine Service may be transferred to a new customer at the same premises upon written concurrence of the Company. The customer to whom service is transferred must accept all past indebtedness, liabilities, minimum term provisions and equipment configurations in effect for the previous customer at the time of the transfer.

16. Suspension of Service

When the Company initiates a suspension of service (see the Suspension and Restoration of Service in Part 2, Section 4), the business restoration service charge applies per B Channel. Customer-initiated suspensions of service (Vacation Service) are not offered for DigiLine Service.

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/2/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

DIGILINE SERVICE^{/1/} (cont'd)**E. Regulations (cont'd)****17. Liability**

- a. The liability of the Company regarding DigiLine is stated in the Rules and Regulations Applying to All Customers' Contracts in Part 2, Section 2, and is subject to all the rules and regulations therein.
- b. The customer assumes all risks in mistakes, omissions, interruptions, delays, errors or defects in transmission, delivery, interpretation, routing or transliteration, if DigiLine Service is used to originate a call to 911 Emergency Number Services. No liability in any case shall attach to the Company for any mistake, omission, interruption, delay, error or defect in transmission, delivery, interpretation, routing or transliteration, if the customer uses DigiLine Service to originate a call to 911 Emergency Number Services.

18. Digital Packet Switching Usage^{/2/}

The following rules and regulations apply to Digital Packet Switching Usage, and are in addition to the rules, regulations and rates in other service publications:

- a. Customers are responsible for all charges to their packet directory number.
- b. The Company reserves the right to determine the facilities used to provide service and to modify or change such equipment and facilities.
- c. No credit will be made for interruptions due to negligence or failure of customer-provided equipment.
- d. The printed reports will be provided to the customer via first-class U.S. Mail Service unless otherwise agreed upon between the customer and the Company.

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/2/ Packet switching is obsolete and only available to existing installations at existing locations for existing customers, with the exception of B channel packet that does not connect to the DPN packet switch.

DIGILINE SERVICE^{/1/} (cont'd)**F. Service Terms**

1. All DigiLine Service components have a minimum service term of one month.
2. Basic Rate Interface Service Term Agreements^{/2/}

Term pricing options are available with the Basic Rate Interface. These options are in addition to the typical month-to-month payment option for the Basic Rate Interface. If a customer commits to retain this service component at one location for a specific term, the customer will not be charged the full Installation Charge for the Basic Rate Interface. Additionally, the monthly rate will not increase during the term of an agreement. If Guidebook changes become effective lowering the rate for a DigiLine Basic Rate Interface for a particular service term agreement pricing option, the Company will also lower this rate for any customer with an unexpired service term agreement. Coterminal additions are not permitted for the service term options. Customers may opt to convert from the original service term to a longer service term prior to the expiration of the original term. Options include a 12- or 24-month term. If a customer chooses a service term and then disconnects the Basic Rate Interface prior to the expiration of that term, the customer will be required to pay a termination charge for each Basic Rate Interface disconnected. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. The termination charge shall be:

 - a. all unpaid nonrecurring charges (excluding any waived charges); plus
 - b. fifty percent (50%) of all recurring charges for the remaining months of the customer's term.
3. If a customer chooses to disconnect DigiLine Service in order to convert to another digital service provided by the Company of equal or greater speed, the Company will waive the termination charge associated with the term agreement if:
 - a. the customer has had DigiLine service for at least six months; and
 - b. the customer enters into a new service term agreement for a comparable quantity of service for a period greater than or equal to the number of months remaining on the DigiLine agreement.
4. Upon the expiration of the 12- or 24-month Service Term^{/2/}, the customer may:
 - a. Continue service on a month-to-month basis at the current month-to-month rate, with no additional service commitment. This rate will be subject to Company-initiated rate changes.
 - b. Discontinue the Service.

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^{/2/} Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

DIGILINE SERVICE^{/1/} (cont'd)**G. Application of Rates and Charges**

1. DigiLine Service will be furnished at the rates contained herein, provided facilities are available. Where facilities are not available or unusual expenditures by the Company are required to make them available, the customer may be required to pay additional charges under the Construction Charges Section in Part 2, Section 5, to cover the unusual expenditure, or to contract for services beyond the service term or both.
2. If the customer cancels an order for service before installation of the equipment and facilities is complete, the customer agrees to pay all expenses incurred by the Company before receipt of notice of cancellation. This charge shall not exceed all charges which would have applied had the service been installed.
3. DigiLine customers may elect to spread the payment of all installation and nonrecurring charges through a series of equal monthly payments over a twelve month period. To compute the value of the monthly deferred charge payment, the installation and nonrecurring charges are multiplied by the twelve month annuity factor as listed in the Rules and Regulations Applying to All Customers' Contracts in Part 2, Section 2. If the service is terminated prior to payment of the deferred charges, a charge equal to the sum of the remaining payments will be due.
4. The application of any distance sensitive rates for services associated with DigiLine Service (e.g., toll rates, private lines, etc.) will be based upon the V & H coordinates of the customer's DigiLine serving office or the customer's normal serving office, if number retention is requested by the customer provided the office has the technical capability.
5. DigiLine Service provides for the usage of the Public Switched Telephone Network (PSTN) on either a flat rate or usage sensitive basis per BRI. The flat rate usage charge applies per B channel activated for CSV/CSD. Customers opting for the usage sensitive option must select a usage package which applies on a per BRI basis. Customers may not combine a flat CSV/CSD option with a usage sensitive CSV/CSD option on the same BRI.
6. The customer may opt to switch usage options or usage packages upon notification to the Company. Billing under the newly selected usage option or usage package will commence with the beginning of the customer's next billing period. The Change a Network Rate Element charge will apply for customers switching usage options or usage packages.

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DIGILINE SERVICE^{/1/} (cont'd)**G. Application of Rates and Charges (cont'd)****7. Payment for Service**

- a. Rules, regulations, and amounts pertaining to advance payments, deposits, guaranty contracts and payments for service are found in Rules and Regulations Applying to All Customers' Contracts in Part 2, Section 2.
- b. In addition to the rates and charges contained herein, the customer is responsible for the payment of all related charges for exchange services, miscellaneous and supplemental services as specified in this and other service publications of the Company.
- c. Additions of service can be made by the payment of rates and charges effective at the time of the additions for such service.

H. Rates and Charges**1. Facility and Equipment Rate Elements**

<u>Service Components</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
Basic Rate Interface, each			
Month-to-Month payment option	/Z22, Z23/	\$1,575.00 (I)	\$250.00
12-Month Service Term option ^{/2/}	/Z22, Z23/	45.50	100.00
24-Month Service Term option ^{/2/}	/Z22, Z23/	45.50	---
Link Extension Equipment per BRI, each	/NC1/	50.00	---
Link Extension Facility per BRI, each	/OTVXX/	25.00	---

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/2/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

DIGILINE SERVICE^{/1/}(cont'd)**H. Rates and Charges (cont'd)****2. Network Rate Elements****Integrated Services Digital Circuit Switched Voice/Circuit Switched Data Transport Options
(CSV/CSD)^{/2/}**

The following rate elements provide for digital CSV/CSD transport through central office switching equipment. These rate elements are charged in lieu of the rates for Local Exchange Service. Each non-additive rate element shall constitute a local exchange access arrangement and, for reporting purposes, shall be counted in combination with those in Part 4. These CSV/CSD local service elements are offered only in connection with services provided in this Section. They are not offered on a stand-alone basis.

<u>Service Components</u>	<u>Monthly Rate</u>	
a. 1-Party Flat Rate Equivalent		
DigiLine Service Compatible, Payment Option 1 – each B channel, applicable to all rate group classifications	\$334.00	(I)
b. 1-Party Measured Rate Equivalent		
DigiLine Service Compatible, Payment Option 2 – each Basic Rate Interface, applicable to all rate group classifications		
Usage Package A		
- Includes up to 600 minutes of local usage per month		
Monthly Rate	--	
Per minute, or fraction thereof, in excess of 600 minutes of local usage allowance	.04	
Usage Package B		
- Includes up to 7200 minutes of local usage per month		
Monthly Rate	18.00	
Per minute, or fraction thereof, in excess of 7200 minutes of local usage allowance	.02	
c. Expanded Calling Scope Additives and Other Fees		
Applicable Local Extended Area Service (EAS) rate additives and fees, as specified Part 4, Section 2, apply in addition to the 1-Party Flat and 1-Party Measured Rate Equivalent rates.		

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/2/ Only the Integrated Services CSV/CSD Transport Options which are noted DigiLine Service compatible can be associated with DigiLine Service.

DIGILINE SERVICE^{/1/}(cont'd)**H. Rates and Charges (cont'd)****2. Network Rate Elements (cont'd)****d. Detailed Call Report**

Detailed Call Report associated with Payment Option 2 provides individually rated message detail at the customer's request. A request for this option must be made in advance of the month to be detailed. The details of local measured messages billed during the current billing cycle are on a printed listing. The charges for this option apply in addition to the applicable usage charges specified herein.

<u>Service Components</u>	<u>USOC</u>	<u>Charge</u>
Monthly Preparation Charge	/9FF/	\$1.00
Printed Listing (per message charge)		.01

The Change a Network Option Charge applies for both initiating and terminating this optional service offering.

e. Packet Switched Data (PSD)^{/2/}

<u>Service Components</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Permanent PSD B Channel ^{/3/} , each	/LTF3X/ /LT43X/	\$ 45.00	---
Digital Packet Switching Usage			
Printed Reports			
Summary Report, each ^{/4/}	/SU2++/	---	\$75.00 ^{/6/}
Detailed Report, each ^{/4/}	/BDT/	---	80.00 ^{/6/}
Call Establishment ^{/5/}			
Call Set-Up, per set-up			\$.005 ^{/6/}
Character Transmission Charge			
Per kilosegment ^{/7/}			.20 ^{/6/}

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/2/ DigiLine packet switching is only available for installations of B channel packet that do not connect to the DPN packet switch.

/3/ Allows one packet end point and/or number.

/4/ This charge applies per report type, each occasion a particular report is generated for the customer.

/5/ When the interface is provisioned with the Permanent Virtual Circuit optional feature, this charge applies to the initial session only.

/6/ This charge can be paid by either the originating end or the destination end. Note that the destination end is not required to be a customer of the Company.

/7/ For the purpose of billing, fractional kilosegments will be rounded to the next higher whole kilosegment.

DIGILINE SERVICE^{/1/}(cont'd)**H. Rates and Charges (cont'd)**

3. CSV/CSD Network Options, each B Channel

<u>Service Components</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge^{/2/}</u>
Additional Call Offering	/NCO/	\$ 4.80	---
Analog Member in a Hunt Group	/HGA/	3.00	---
Automatic Callback	/FKD/	3.00	---
Automatic Recall	/FKA/	3.00	---
Basic Electronic Key Terminal Service (Basic EKTS) Feature Package	/FPG1X/	12.00	\$ 9.00
Call Appearance Call Handling Electronic Key Terminal Service (CACH EKTS) Feature Package	/EFV1X/	15.00	12.00
Call Forwarding Don't Answer	/NQ6/	3.00	---
Call Forwarding Interface Busy	/NQ5/	3.00	---
Call Forwarding Variable	/NVF/	4.80	---
Call Pickup	/N9H/	0.50	---
Call Transfer Disconnect	/NZJPK/	8.00	---
Caller ID	/ZCN/	8.50	---
Customer Originated Trace	/FKN/	^{/3/}	---
Delayed and Abbreviated Ringing ^{/4/}	/NQG/	7.00	---
Distinctive Ringing	/R8D/	7.00	---
Hunt Group for CSD	/HTKPG/	2.30	---
Hunt Group for CSV	/GXH/	2.30	---
Hunt Group Transfer for CSD	/HG2/	1.00	---
Message Waiting Indicator	/NZW/	0.50	---
Remote Access to Call Forwarding	/RHA/	2.75	---
Secondary Only Telephone Number	/DO6/	4.80	---
Selective Call Forwarding	/FKE/	3.00	---
Selective Call Rejection	/FKQ/	3.00	---
Six Way Conference Calling	/NZ6/	6.95	---
Speed Call Long	/NY3/	6.00	---
Speed Call Short	/NY6/	4.80	---
Three Way Conference Calling	/NZ3/	4.80	---

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/2/ If, subsequent to the initial installation of the Basic Rate Interface (BRI), the customer requests the addition of one or more Network Options, a charge of \$16.00 per BRI, per order, applies in addition to the installation charges listed here.

/3/ Customer Originated Trace is billed \$8.00 per successful activation.

/4/ This feature requires Call Appearance Call Handling Electronic Key Terminal Service Feature Package or Basic Electronic Key Terminal Service Feature Package.

DIGILINE SERVICE^{/1/}(cont'd)**H. Rates and Charges (cont'd)**

4. Changes and Moves

<u>Service Components</u>	<u>USOC</u>	<u>Nonrecurring Charge</u>
Change a Feature Package, per channel ^{/2/}	/REA1G/	\$ 16.00
Change a Network Option (other than a Feature Package), per channel ^{/3/}	/REA1H/	10.25
Add, Change or Rearrange a Network Rate Element, per Basic Rate Interface ^{/4/}	/REA1K/	26.50
Move Charge	/NR91M/	250.00

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/2/ Applies when the customer requests a change or changes to an existing feature package. A maximum of one charge applies per channel, per order, even if more than one change is requested.

/3/ Applies when the customer requests a change or changes to existing Network Options, other than feature packages. A maximum of one charge applies per channel, per order, even if more than one change is requested.

/4/ Applies when the customer requests a change, rearrangement or addition of a Network Rate Element subsequent to the initial installation of the Basic Rate Interface. A maximum of one charge applies per Basic Rate Interface, per order, even if more than one change or addition is requested.