

PRIMARY RATE ISDN: SMARTTRUNK®**A. General**

1. This Guidebook section contains rules, regulations, terms, conditions and prices uniquely applicable to services furnished or made available by the Company in its authorized territories within the state of Oklahoma.
2. Such rules, regulations, terms, conditions and prices contained herein are in addition to other applicable rules, regulations, terms, conditions and prices specified in other service publications of the Company and are hereby made part of this Guidebook. In the event of conflicting rules, regulations, terms or conditions, those of this Guidebook shall be controlling.

B. Service Description

1. Primary Rate ISDN SmartTrunk (herein after referred to as SmartTrunk or SmartTrunk service) provides intrastate, intraLATA access to and from the Public Switched Telephone Network (PSTN) for circuit-switched voice (CSV) and circuit-switched data (CSD) communications. SmartTrunk Service is provided using Integrated Services Digital Network (ISDN) architecture. ISDN services available with SmartTrunk Service use Primary Rate Interface (PRI) technology. SmartTrunk Service employs a 1.544 Mbps facility typically divided into twenty-three B channels and one D channel. B channels are used for voice and data communications while the D channel provides out-of-band signaling. Direct Inward Dial (DID) numbers may be assigned to these trunk groups. See Part 6, Section 1 for applicable DID rates.
2. SmartTrunk Serving Arrangement
One or more SmartTrunk Interfaces and/or Ports which are designed to function as a single service group for inbound and/or outbound calling. All SmartTrunk Interfaces/Ports in a single Serving Arrangement terminate in the same piece of Customer Premises Equipment (CPE).

C. Service Components: Descriptions and Definitions

1. Standard Service Components

SmartTrunk Interface (SI)

Provides the PRI termination and a digital multi-channel transmission path between the central office and the demarcation point at the customer's premises.

SmartTrunk Port

A PRI connection that does not include the facility between the customer's premises and the SmartTrunk serving office. The connection is made using a Company provided facility subscribed to separately. This facility must be at a minimum of DS1 level and must conform to Technical Specifications listed in Paragraph D. The same customer of record is required for both the SmartTrunk Port and the associated Company provided facility. Sharing of common transport or SmartTrunk arrangements between multiple customers is not permitted.

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)**C. Service Components: Descriptions and Definitions (cont'd)**

1. Standard Service Components (cont'd)

In addition to the SmartTrunk Interface or SmartTrunk Port, the following rate element is required in order to have service:

Integrated Services Digital Circuit Switched Voice (CSV)/ Circuit Switched Data (CSD) Transport
Provides for the local use of the Public Switched Telephone Network (PSTN). Only Integrated Services Digital CSV/CSD Transport Options, noted as "Business Trunk Equivalent" in paragraph H can be associated with SmartTrunk Service. This component is not required with the tie line services.

2. Optional Features

2 B-Channel Transfer

Allows the ISDN Prime to connect two calls, transfer the call together and then release the parties from the ISDN Prime. Available where technical capabilities exist

Backup D-Channel (BD-C)

In certain central offices, allows enhanced survivability of SmartTrunk links by providing automatic takeover for a failed D Channel.

Calling Line Identification (CLID)

Allows the number and name (where technically capable) of the calling party to be delivered to the called party as part of the called party set-up message.

Blocked Calling Line Identification will be delivered to certain qualifying customers as described in FCC Memorandum Option and Order, C Docket No. 91-281, adopted January 4, 2002. Such customers must certify to the Company compliance with the waiver order's eligibility requirements.

Circular Hunt

A switch feature that dynamically points each new call attempt to the next idle B Channel following the last channel either to have accepted a call or the last channel to have attempted to place a call. Circular Hunt serves to evenly distribute traffic through all the B Channels in the trunk groups within the route list in a forward (ascending) circular fashion.

Common Line 800 Service Option

Provides the customer with the capability to complete Common Line 800 Service calls over a SmartTrunk Interface or Port.

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)**C. Service Components: Descriptions and Definitions (cont'd)****2. Optional Features (cont'd)**Dynamic Channel Allocation (DCA)

Allows a customer to designate the quantity of call types to be allocated within previously provisioned criteria for either DID or DOD services. In equipped central offices, this feature will also include Common Line 800, Outward WATS and tie line services. (This feature is also known in the industry as call-by-call service selection.)

Enhanced Alternate Route

Allows incoming voice or data calls to overflow on a disaster and busy basis to a line side connection designated by the customer. Available where technical capabilities exist. A route may be limited in the number of simultaneous calls that can be routed.

Inform 911

Allows the Calling Party Number of the station to be sent to the E911 database rather than the Billed Telephone Number. It is the customer's responsibility to provide station number updates to the 911 database. Available where technical capabilities exist.

Link Extension

Provides the additional central office hardware and facility required to provide SmartTrunk service to a customer located in an exchange outside the non-optional local calling scope of the SmartTrunk-equipped serving office. Application of this rate element is dependent upon both the customer's location and the fact that the customer is served from the SmartTrunk serving office designated by the Company.

Loop Protection

Provides automatic restoration of the SmartTrunk Interface facility and physical route redundancy from the customer's serving wire center to the point nearest the customer's demarcation point that redundancy can be achieved in the event of a transmission failure caused by a single facility break or a single loop electronics failure.

The automatic restoration capabilities are provided through use of intelligent components which are capable of sensing transmission failures in the fiber facilities. The primary and secondary transmission paths are separately routed in geographically and physically separate fiber optic cables up to the nearest point to the customer's demarcation point that route redundancy can be achieved. In the event of a transmission failure, the intelligent components will automatically switch the SmartTrunk service from the primary to the secondary transmission path within 2.0 seconds.

(cont'd next page)

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)**C. Service Components: Descriptions and Definitions (cont'd)****2. Optional Features (cont'd)**Loop Protection (cont'd)

Loop Protection feature will be provided where fiber optic facilities are available. Special construction charges may apply when fiber facilities are added or unusual expenditures are involved in making them available to provide this feature.

When requested by the customer prior to installation, the special construction charges may be deferred over a period of 12, 24, 36, 48 or 60 months. The deferred monthly value shall be determined by multiplying the special construction charge by the appropriate annuity factor found in Part 2, Section 2 "Rules and Regulations Applying to all Customers' Contracts".

Should the customer terminate service prior to completing payment of the deferred charge, an amount equal to the remaining payments will be due immediately.

Outward WATS Option

Provides the customer with the capability to originate Outward WATS calls over a SmartTrunk Interface or Port.

Redirected Number

Provides the redirected number (i.e., the directory number to which the call was last presented) to the CPE, as well as the calling number in cases such as call forwarding. If during the call establishment phase the call is redirected to another directory number by call forwarding, both the calling party number and the redirected number are delivered to the called party. If a call is redirected multiple times, only the first and the last redirecting numbers are delivered. Available where technical capabilities exist.

Station Record Detail

An optional feature that will provide the customer with the station number of all originating calls on the customer bill so that call information can be tracked at station level. Available where technical capabilities exist.

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)

D. Technical Specifications and Standards

1. The transmission characteristics of SmartTrunk Service support 64 Kbps Clear Channel Capability and Extended Superframe Format (ESF) with B87S (Bipolar with 8-zero substitution) coding. Non-facility associated signaling is available over SmartTrunk Service (where facilities exist).
2. Transmission and network interface requirements are specified in the following Telcordia documents:
 - TR-TSY-000754, Issue 1, March 1990 - ISDN Primary Rate Access Transport System Requirements
 - TR-TSY-000776, Network Interface Description of ISDN Customer Access
 - TR-NWT-001268, ISDN Primary Rate Interface Call Control Switching and Signaling Generic Requirements for Class II Equipment
 - TR-NWT-001187, ISDN Calling Number Identification Services for Primary Rate Interfaces
 - GR-NWT-002865, 2-B Channel Transfer
 - TR-NWT-001270, Generic Requirements for Call-by-Call Service Selection for Private Facilities, OUTWATS, and INWATS.

These documents may be obtained from:

Telcordia Document Register
445 South Street, Room 2J-125
Morristown, NJ
Telephone: 1-800-521-2673

And the following American National Standards Institute document:

T1E1.2/88-079R3 - ISDN Primary Rate Customer Installation Interface.

This document may be obtained from:

American National Standards Institute
Attention: Customer Services
11 West 42nd Street
New York, NY 10036
Telephone: 212-642-4900

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)**E. Regulations**

1. Use of Service and Facilities
SmartTrunk service as provided per this Guidebook, is furnished pursuant to Part 2, Section 2, "Rules and Regulations Applying to All Customers' Contracts" and is subject to all the rules and regulations therein.
2. Availability
All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities and equipment are available and do not create an obligation for the Company to construct such facilities or equipment especially for the provisioning of these services.
3. Unique Service Arrangements
Unique requests for special or modified service arrangements will be accepted, whenever possible, if not detrimental to these or other services of the Company. Such requests are accepted pursuant to Part 2, Section 7, "Special Service Arrangements", and will be based upon costs.
4. Other Guidebook or Service Publication Offerings
 - a. Other ancillary Guidebook or service publications offerings requested by the customer, which are compatible with and not detrimental to SmartTrunk, may be furnished in accordance with the regulations and at rates and charges specified in the applicable paragraph in this Guidebook or other service publications of the Company.
 - b. For the purpose of SmartTrunk, where such other rates and regulations apply on a "per line" basis, they shall be interpreted in this instance, on a "per channel or line termination" basis.
5. SmartTrunk Service is offered only for use with compatibly equipped FCC Part 68 registered equipment.
6. The central office switching equipment (trunk termination) portion of DID Service is not applicable for DID local exchange service associated with this offering, and therefore is not chargeable.
7. Where available, the additional services of Private Line/tie service may be associated with SmartTrunk Service.
8. Customer requests for Common Line 800 Service or outward WATS associated with SmartTrunk Service may be accepted. WATS access line charges do not apply when these services are associated with SmartTrunk Service, but the appropriate WATS usage charges from Part 10 of the Guidebook are applicable. The Integrated Services Digital Circuit Switched Voice (CSV)/Circuit Switched Data (CSD) Transport Component is also required.

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)**E. Regulations (cont'd)**

9. Upon subscribing to SmartTrunk Service, the customer may be required to change numbers.
10. The Company will designate the SmartTrunk-equipped central office(s) used to physically provision SmartTrunk Service to customers in each exchange. In many cases, a customer's designated SmartTrunk serving central office will be different from the normal serving office designated for basic local exchange service.
 - a. If the customer's normal serving office is within the non-optional local calling scope of the designated SmartTrunk serving office, Link Extension rates and charges will not apply.
 - b. If the customer's normal serving office is not within the non-optional local calling scope of a SmartTrunk-equipped central office, the customer will be provided with SmartTrunk Service from the designated SmartTrunk equipped central office and the rates and charges for Link Extension will apply.
 - c. In cases a and b, when there is a change in the central office designated as the SmartTrunk serving office for a customer's location, the customer's SmartTrunk Service will continue to be provided from the original SmartTrunk serving office, if possible. Should the customer subsequently request that their SmartTrunk Service be provisioned from the newly designated SmartTrunk serving office, the provisions and charges for SmartTrunk moves and disconnects will apply. The Company may request that the customer, at the customer's option, have the customer's SmartTrunk Service provided from the new designated serving office and, in conjunction therewith, may offer to waive move and/or disconnect charges.
11. If a customer requests SmartTrunk Service to be provisioned from an office other than the SmartTrunk serving office designated by the Company, and if agreed to by the Company, SmartTrunk Service may be extended to central offices within the same Local Access Transport Area (LATA) through the application of a SmartTrunk Interface and High Capacity Service Channel Mileage, MegaLink Custom (DS3) Service, or other suitable Company services. This arrangement is only available within areas where the Company is the incumbent.
12. Customer shall use the Calling Line Identification (CLID) feature solely for the purposes of call processing, billing, and account management purposes and shall not publicize or disclose any CLID without written permission from the party to whom the number has been assigned. By way of illustration, and not limitation, the customer shall not use any CLID for telemarketing or list-generation efforts without written permission.

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)**E. Regulations (cont'd)****13. Moves**

- a. A Move Charge, as specified herein, will apply to change in the physical location ("Move") of SmartTrunk Interface or Port, which requires simultaneous service operation at both the current location ("Replaced Service") and the new location ("New Service") for a finite period of time ("Overlapping Service") or which is accomplished through a coordinated disconnection of the Replaced Service and simultaneous connection of the New Service ("Flash Cut"), whether within the same SmartTrunk serving office or moved to a different SmartTrunk serving office. In addition, installation charges, as specified herein, will apply for all service components other than the SmartTrunk Interface.
- b. The service term agreement subscribed to by the customer is not affected by moves of the SmartTrunk interface.
- c. Customers who are moving service locations and require overlapping service will receive a one-time credit of \$2,500 per SmartTrunk Interface being moved, subject to the following conditions:
 1. One or more SmartTrunk Interface(s) must be ordered at the new location, at prevailing Month-to-Month Service rates (see Paragraph H), including applicable nonrecurring Installation charges.
 2. Upon moving the Replaced Service to the New Service, the Service Term contract for the Replaced Service will be transferred to the New Service, and will not otherwise be affected by the move. The New Service will take the place of the Replaced Service, which will be disconnected at the time of the move.
 3. The New Service location must be anywhere the Company provides SmartTrunk service pursuant to this Guidebook.
 4. The Move and subsequent disconnection of the Replaced Service must be completed within ninety (90) days of the New Service install date, or prior to expiration of the current contract term, whichever occurs first.
 5. The one-time credit will be placed on the Customer's account at the time the disconnect order is issued for the Replaced Service.
 6. Move Charges as described in Paragraphs a and b, will apply to SmartTrunk Interface(s) being moved as a Flash Cut. The one-time credit stated above does not apply to Flash Cuts.
 7. Any optional features and functions from the Replaced Service that are not re-established with the New Service at the time of the installation will be subject to applicable termination charges.
 8. Any additions of optional features and functions made to the New Service under an existing contract that is retained will be treated as coterminous additions under the terms and conditions of that contract.
 9. Any quantities of SmartTrunk service in excess of the current quantity of the Replaced Service will be treated as new installations.

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)**E. Regulations (cont'd)**

13. Moves (cont'd)

c. (cont'd)

10. This credit is not applicable to SmartTrunk Ports.

11. This credit is available only where suitable facilities and equipment permit. To be eligible for this credit, the business customer must not currently have any past due bills for regulated service owed to the Company, except in those cases where the customer and the Company have established mutually acceptable payment arrangements for collection of past due amounts.

12. In the event of early termination of this service, the customer will be liable for any and all termination charges as set forth in this Guidebook and other service publications of the Company.

14. Note that special steps are required for SmartTrunk DID stations to have 911 service features consistent with those provided to other end users in the same 911 service area. SmartTrunk Service provides Automatic Number Identification (ANI), but only the Automatic Location Identification (ALI) record is associated with the main number for the service. This can create a situation where the 911 Public Safety Answering Point receives a call from an individual DID station and receives identification of the originating telephone number, but the System provides a "no record found" error instead of customer location information. SmartTrunk Service customers are encouraged to consider implementing Private Switch 911 Service, as described in Part 8, Section 3. With this service, the SmartTrunk customer can create location information records for every unique DID number associated with the SmartTrunk Service.

15. Supersedure

SmartTrunk may be transferred to a new customer at the same premises upon written concurrence of the Company. The customer to whom service is transferred will be subject to all past indebtedness, liabilities, minimum term provisions and equipment configurations currently in effect for the previous customer. A service charge, as specified in Part 2, Section 2, "Rules and Regulations Applying to All Customers' Contracts" will be applicable in addition to rules therein.

16. Suspension and Restoral of Servicea. Initiated by the Company

When service is suspended by the Company, the business restoration charge listed in Part 2, Section 4 applies, per B Channel.

b. Initiated by the Customer (Vacation Service)

Temporary suspension of service initiated by the customer, as provided in part 2, Section 4, is not offered for SmartTrunk service.

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)**E. Regulations (cont'd)**

17. Liability

- a. The liability of the Company regarding SmartTrunk service is stated in Part 2, Section 2, "Rules and Regulations Applying to All Customers' Contracts", and is subject to all the rules and regulations therein.
- b. The customer assumes all risks in mistakes, omissions, interruptions, delays, errors or defects in transmission, delivery, interpretation, routing or transliteration, if SmartTrunk Service is used to originate a call to 911 Emergency Number Services. No liability in any case shall attach to the Company for any mistake, omission, interruption, delay, error or defect in transmission, delivery, interpretation, routing or transliteration, if the customer uses SmartTrunk Service to originate a call to 911 Emergency Number Services.

F. Service Term

1. For the SmartTrunk Interface, the customer is required to select either month-to-month service or a service term agreement of 12, 24, 36, 48^{/1/} or 60^{/1/} continuous months. If the customer selects a service term agreement:
 - a. The monthly rate for the SmartTrunk Interface will not be subject to Company initiated increases during the term of this agreement.
 - b. If changes are implemented lowering the rate for a SmartTrunk Interface for a particular service term agreement arrangement, the Company will also lower this rate for any customer with an unexpired service term agreement for the same arrangement.
 - c. Prior to the expiration of a service term agreement, the customer may choose to convert that agreement to a longer service term period^{/1/}.
 - d. Coterminal additions are allowed only within the first 12 months of the agreement, if the customer has an agreement with a term of 36 months or greater. (C)
2. For the month-to-month SmartTrunk Interface option and for all other service components, there is a minimum service requirement of one month. (C)

/1/ Effective October 1, 2013, customers may not establish new term plans greater than 36 months for SmartTrunk, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)**F. Service Term (cont'd)**

3. If the customer has a 12-, 24-, 36-, 48- or 60-month Initial or Renewal Service Term contract, the following options are available on the expiration of the Initial or Renewal Service Term, for the SmartTrunk Interface or Port.
- a. At any time during the Service Term or an existing term extension as provided in this paragraph, extend the Service Term contract with the same rates, terms and conditions for an additional 12-, 24- or 36-months. SmartTrunk Port term extensions do not include associated DS1 facility when provisioned over higher level transport service's vacant bandwidth. The availability of this term extension option at any time is subject to the Company's right to discontinue or to otherwise change this option. Customers who exercise the term extension are not entitled to a different rate based on the overall term as extended (e.g., customers who initially have a 36-month Service Term and extend it by an additional 24 months are not entitled to the rates allowed under a 60-month Service Term). An extension will begin on the expiration date of the existing Service Term contract or term extension. The customer will be required to sign an addendum to their Service Term contract for each term extension. (C)

During the 12-, 24- or 36-month Service Term contract extension period(s), the customer may terminate the service, or any service components, at any service location on thirty (30) days' notice without incurring a termination charge.

Terms outlined in paragraph B.1., disallowing any Company-initiated rate increases for the duration of either the 12-, 24- or 36-month Service Term, do not apply to 12-, 24- or 36-month Service Term extension rates. AT&T reserves the right to change 12-, 24- or 36-month Service Term extension rates (increase or decrease) at any time. Pursuant to applicable requirements, the Customer will be notified in advance of any price increases to their 12-, 24- or 36-month Service Term contract extension rates; or

- b. If customer has not entered into a new Service Term contract (per Paragraph c.), or term extension (per Paragraph a.):
- for customer contracts expiring prior to November 1, 2017, continue service at the Month-to-Month price then currently in effect for the Month-to-Month Payment Plan; or
 - for customer contracts expiring on or after November 1, 2017, continue service at the Monthly Extension rates in effect at the time the Service Term contract expires until the customer cancels or renews the service with a new Service Term contract.
- Subsequently, customers under the Monthly Extension rates may convert their existing service to either a 12-, 24- or 36-month Service Term at the then-current rates. The customer will not be assessed any associated nonrecurring charges as long as the physical serving arrangement does not change.

Monthly extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rates; or

/1/ Effective October 1, 2013, customers may not establish new term plans greater than 36 months for SmartTrunk, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)**F. Service Term (cont'd)**

3. If the customer has a 12-, 24-, 36-, 48- or 60-month Initial or Renewal Service Term contract, the following options are available on the expiration of the Initial or Renewal Service Term, for the SmartTrunk Interface or Port. (Cont'd)

c. Upon expiration of the Service Term, continue service by selecting a new service term of 12-, 24-, 36-, 48-^{/1/} or 60^{/1/}-months for the SmartTrunk Interface at the rate effective at that time. The new service term will commence on the day following the expiration of the previous service term. The provisions listed in Paragraph F.1, apply to the new service term agreement. /2/

d. Discontinue the Service. /3/

The Company may change any or all renewal options. /3/

/1/ Effective October 1, 2013, customers may not establish new term plans greater than 36 months for SmartTrunk, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months. /2/

/2/ Material formerly appeared on Sheet 11.

/3/ Material formerly appeared on Sheet 12.

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)

/2/

G. Application of Rates and Charges

1. Recurring, installation, and nonrecurring charges are applicable according to the specific schedule for the service quoted under this plan.
2. The monthly rate for customers with 12-, 24-, 36-, 48-^{/1/} or 60-month^{/1/} service terms are not subject to Company-initiated increases during the life of the service period.
3. The application of any distance sensitive rates for services associated with SmartTrunk Service (e.g., toll rates, private lines, etc.) will be based upon the V & H coordinates of the customer's SmartTrunk serving office or the V & H coordinates of the normal serving office if number retention is requested by the customer provided the offices have the technical capability.
4. Installation charges and special construction charges for SmartTrunk Service are normally paid in full at the time of installation. When requested by the customer prior to installation, these charges may be deferred and satisfied by making a series of consecutive monthly payments. The installation and/or special construction charge may be deferred over a payment period of 12, 24, 36, 48^{/1/} or 60^{/1/} months, not to exceed the service term selected. Once a deferred charge payment period is selected, it will remain in effect for the duration of the period.
5. To compute the value of the monthly deferred charge payment, the installation and/or special construction charge is multiplied by the following annuity factor for the appropriate term as found in Part 2, Section 2, "Rules and Regulations Applying to All Customer's Contracts"..
6. In the event the SmartTrunk service is disconnected after the service is established, but prior to expiration of the service term, and the installation and/or special construction charge was deferred at the time service was established, the customer will be required to pay a charge equaling the sum of the deferred payments remaining.

/1/ Effective October 1, 2013, customers may not establish new term plans greater than 36 months for SmartTrunk, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

/2/ Material now appears on Sheet 11.1

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)**G. Application of Rates and Charges (cont'd)**

7. In the event that the SmartTrunk Interface is disconnected after the service is established, but prior to expiration of the service term, the customer will be required to pay a termination charge for each SmartTrunk Interface disconnected. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. The termination charge shall be all unpaid nonrecurring charges (excluding any waived charges) plus fifty percent (50%) of all recurring charges for the remaining months of the customer's term.
8. When a customer with an existing contract converts to another digital service provided by the Company under a contract term which is equal to or greater than the number of months remaining on the SmartTrunk Service contract being terminated, the charges specified in Paragraph 7 do not apply.
9. If Customer migrates a SmartTrunk service or service component (the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service, then AT&T will waive the charges specified in paragraph G.7 associated with the Terminated ILEC Service if:
 - a. the Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months, and (D)
 - b. the replacement AT&T BVoIP Service is installed or available at the same Customer sites as the Terminated ILEC Service. (D)
(C)

It is at the Company's sole determination whether a product change satisfies these requirements.

10. If the customer cancels an order for service after installation of the required equipment and facilities, but before service is established, the customer agrees to pay a charge equaling the sum of monthly payments remaining on the service term as if the service had actually been established. The customer may not avoid this provision by simply extending their acceptance of the service date.
11. If the customer cancels an order for service before installation of the required equipment and facilities is completed, the customer agrees to pay all expenses incurred in connection with the handling of the request before notice of cancellation is received by the Company. This charge, however, shall not exceed all charges which would have been applicable if the service had been installed.
12. Dynamic Channel Allocation (DCA) Billing Procedures
When DCA is provided, the customer must specify the following:
 - a. The total number of channels assigned to the DCA arrangement.
 - b. The maximum number of channels allocated per call type within the arrangement.

The quantity of Integrated Services Network Components billed for the DCA arrangement is based on the sum of the maximum channels allocated for DID, DOD, Common Line 800, and Outward WATS call types up to, but not exceeding, the total number of channels assigned to the arrangement.

All call types within a DCA arrangement must have the same local calling scope.

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)**H. Rates and Charges**

Rates and charges stated are in addition to those specified for DID, DOD, and Private Line/tie line service in other Guidebooks and/or service publications, except as otherwise noted in Paragraph E.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u> <u>Initial</u> <u>Unit</u>	<u>Additional</u> <u>Unit</u> ^{/1/}
1. SmartTrunk Interface (SI)	/ZPAZD/			
Month-to-Month Service		\$7,248.00 ^{/2/} (I)	\$3,590.00	\$2,860.00
12-Month Service Term ^{/3,6/}		1,290.00	2,300.00	1,800.00
24-Month Service Term ^{/3,6/}		1,160.00	1,600.00	1,250.00
36-Month Service Term ^{/3,6/}		1,100.00	1,250.00	1,000.00
48-Month Service Term ^{/3,5,6/}		1,050.00	750.00	500.00
60-Month Service Term ^{/3,5,6/}		990.00	500.00	---
2. SmartTrunk Port ^{/4/}	/TZ1P1/			
Month-to-Month Service		6,490.00 ^{/2/} (I)	3,000.00	2,500.00
12-Month Service Term ^{/3,6/}		1,160.00	1,800.00	1,500.00
24-Month Service Term ^{/3,6/}		1,020.00	1,200.00	1,050.00
36-Month Service Term ^{/3,6/}		840.00	1,000.00	800.00
48-Month Service Term ^{/3,5,6/}		910.00	750.00	500.00
60-Month Service Term ^{/3,5,6/}		850.00	500.00	---
3. Link Extension, per SI	/LN3/	230.00	350.00	230.00

/1/ Additional Unit Charge applies only when an additional unit of the same type is ordered and installed with the initial unit per customer, per request, per due date, per location.

/2/ See Part 20, Section 4, "CompleteLink", for additional discount information.

/3/ Business customers who currently have service with another carrier, and who now establish SmartTrunk Service with the Company will receive a waiver of all Installation Charges, Service Connection Charges and Conversion Charges associated with this rate element. Eligibility for the waiver requires a 12-, 24-, 36-, 48- or 60-month service term agreement. The customer must not currently have any past-due bills for regulated service owed to the Company, except in those cases where the customer and the Company have established mutually acceptable payment arrangements for collection of past due amounts. This offer can not be combined with any other nonrecurring and/or conversion charge credits or waiver offers.

/4/ The SmartTrunk Port has the same functionality as the SmartTrunk Interface but does not include the connection between the customer's premises and the SmartTrunk Serving Office. This connection is purchased separately, must be at a DS1 or greater level, and must conform to Technical Specifications listed in Paragraph D.

/5/ Effective October 1, 2013, customers may not establish new term plans greater than 36 months for SmartTrunk, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

/6/ Upon expiration of the Service Term, if customer has not entered into a new Service Term contract or term extension, or disconnected service, Monthly Extension rates will apply (see Paragraph F.3.b.). Monthly Extension rates are equal to one hundred fifty percent (150%) of the customers' expiring contractual rate.

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)**H. Rates and Charges (cont'd)****4. Integrated Service Digital Circuit Switched Voice (CSV)/Circuit Switched Data (CSD) Transport**

The following rate elements provide for digital CSV/CSD transport through central office switching equipment. These rate elements are charged in lieu of the rates for Local Exchange Service. Each non-additive rate element shall constitute a local exchange access arrangement and, for reporting purposes, shall be counted in combination with those of Part 4. These CSV/CSD local service elements are offered only in connection with SmartTrunk. They are not offered on a standalone basis.

<u>Service Description</u>	<u>USOC</u>	<u>Monthly Rate</u>	
Business Trunk Equivalent, SmartTrunk Compatible, each channel/line termination ^{/1/} , Flat Monthly Rate	/T151X, T15OX/ /T15CX, NF8, NF9/		
Rate Group 1		\$48.00	(I)
Rate Group 2		66.00	
Rate Group 3		106.00	
Rate Group 4		131.00	
Rate Group 5		134.00	
Rate Group 6		179.00	
Rate Group 7		216.00	(I)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u> <u>Initial Unit</u>	<u>Additional Unit^{/2/}</u>
5. Outward WATS Option, per B Channel ^{/3,4/}	/WTM2X/	--	--	--
6. Common Line 800 Service Option, per B Channel ^{/3,4/}	/WTM1X/	--	--	--
7. Dynamic Channel Allocation, per SI or Port equipped ^{/5/}	/CCZ/	\$375.00	\$10.00	\$10.00
8. Backup D-Channel, per SI or Port ^{/3/}	/ZPBXD/	40.00	55.00	55.00
9. Calling Line Identification, per SI or Port equipped	/NXN/	100.00	100.00	100.00

/1/ See Part 20, Section 4, "CompleteLink", for additional discount information.

/2/ Additional Unit Charge applies only when an additional unit of the same type is ordered and installed with the initial unit per customer, per request, per due date.

/3/ Offered only in equipped central offices.

/4/ Outward WATS and Common Line 800 Service each require an Integrated Services Digital CSV/CSD Transport Component.

/5/ In equipped central offices, this feature is available with tie line service, Outward WATS and Inward 800 Service.

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)**H. Rates and Charges (cont'd)**

<u>Service Component</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	
			<u>Initial Unit</u>	<u>Additional Unit^{/1/}</u>
10. Loop Protection, per SI equipped ^{/2/}	/L8P/	\$160.00	\$260.00	\$260.00
11. Enhanced Alternate Route, per route defined ^{/3/}	/AORP1/	75.00	200.00	---
12. Inform 911, per SmartTrunk Serving Arrangement ^{/3/}	/ANLP1/	150.00	200.00	---
13. Station Record Detail, per SI or Port equipped ^{/3/}	/SRQP1/	20.00	200.00	---
14. Circular Hunt, per SI or Port equipped ^{/4/}	/NZSPR/	---	50.00	50.00
15. 2 B-channel Transfer, per SI or Port Equipped ^{/4/}	/2BTPG/	60.00	150.00	150.00
16. Redirected Number, per SI or Port equipped ^{/4/}	/RN4PQ/	---	150.00	150.00
17. Routing a Number to a Digital Trunk ^{/5/}	/SEPBF/	---	250.00 ^{/6/}	17.00 ^{/6/}

/1/ Additional Unit Charge applies only when an additional unit of the same type is ordered and installed with the initial unit per customer, per request, per due date.

/2/ Loop Protection Feature will be provided where fiber optic facilities are available. Special Construction Charges may apply when fiber facilities are added where not available or unusual expenditures are involved in making them available to provide this feature. See Loop Protection paragraph in this section.

/3/ Installation charges for Enhanced Alternate Route, Station Record Detail and Inform 911 only apply when these features are added to existing SmartTrunk Interfaces. Installation charges for these features do not apply when ordered at the same time as the SmartTrunk Interface with which they are associated.

/4/ Offered only in equipped central offices.

/5/ The ability to point an existing local exchange access number via a route index to an existing SmartTrunk is offered subject to the availability of facilities.

/6/ Applies per order:

PRIMARY RATE ISDN: SMARTTRUNK® (cont'd)**H. Rates and Charges (cont'd)**

<u>Service Component</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Initial Unit</u>	<u>Charge Additional Unit^{/1/}</u>
18. Additions, Changes and Rearrangements				
a. Move Charge, per SI or Port ^{/2/}	/REA2K/	---	\$1,415.00	\$680.00
b. Change DCA, each SI or Port ^{/3/}	/REA1A/	---	120.00	120.00
c. Rearrangement of Backup D Channel, each route defined ^{/3/}	/REA1E/	---	120.00	120.00
d. Change to National ISDN (same CO) per SI or Port ^{/4/}	/REA2H/	---	50.00	50.00
e. Modify or rearrange a service component on an existing SI or Port, per order ^{/5/}	/REA1B/	---	55.00	---
f. Add a service component to an existing SI or Port, per order ^{/6/}	/REA2L/	---	145.00	---

/1/ Additional Unit Charge applies only when an additional unit of the same type is ordered and installed with the initial unit per customer, per request, per due date, per location.

/2/ For moves requiring overlapping SmartTrunk service at the current and new locations, refer to Paragraph E.13.

/3/ Applies only to modifications subsequent to the installation of the initial feature.

/4/ If a customer's request to upgrade from vendor-specific to National ISDN requires a move to a different SmartTrunk serving office, the change is treated as a move and this rate does not apply.

/5/ When a customer requests a change associated with DSA or Backup D Channel, Change/Rearrange charges specific to those features apply in lieu of this charge.

/6/ Applies when a service component is added subsequently to the initial installation of the SmartTrunk Interface or Port. Any service component related installation charges from this Guidebook are also applicable.

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