

## PAYPHONE EXCHANGE ACCESS SERVICE

## 1. GENERAL

Beginning June 9, 2021, new orders for this service will no longer be accepted. Current subscribers may keep their service at its existing location. The Company currently plans to discontinue this service on or after June 1, 2025.

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## 1.1 Service Description - Payphone Exchange Access Service

Payphone Exchange Access Service is provided for use with pay telephones, public facsimile devices and any publicly accessible telecommunications device. Pay telephone service includes the provision of public or semi-public pay telephones and inmate telephone service in correctional institutions. It is a telecommunications service obtained by means of any instrument, which, except for calls to public emergency telephone numbers, is activated only by the use of coins or alternative billing mechanisms and is accessible by members of the general public. For purposes of this Tariff, coinless telephones provided in guestrooms by a hotel/motel are not pay telephones.

Payphone Exchange Access Service is a two-way or, optionally, a one-way originating only, one-party exchange access line composed of the serving central office equipment and all outside plant facilities needed to connect the serving central office with the network interface at the customer premises. These facilities are Company provided and maintained and provide access to and from the telecommunications network for long distance service and local calling. Touch-tone and 1 + 900 call restriction are provided at no additional monthly charge.

## 1.2 SmartCoin Service

SmartCoin Service is offered, at the payphone service provider's option, where the necessary facilities are available. With the exception of DialTone First and Answer Supervision Line Side, the services included on SmartCoin access lines apply only on local and intraLATA toll calls that are handled by the Company.

## A. Services included with SmartCoin access lines are:

1. DialTone First (DTF) - DTF enables end-users to dial certain calls without requiring coin deposits, e.g. 911 Emergency Services.

**PAYPHONE EXCHANGE ACCESS SERVICE****1. GENERAL (Continued)****1.2 SmartCoin Service (Continued)**

- A. Services included with SmartCoin access lines are: (Continued)
- 2. Originating Line Screening - A two digit code passed by the local switching system with the Automatic Number Identification (ANI) at the beginning of a call that identifies the originating line as a pay telephone. (1)
- 3. Coin Supervision (Coin Collect and Coin Return) - is used to control the disposition of the coins held in the pay telephone equipment. Coin collect is used when a call has been completed and coin return is used if no answer or busy condition is encountered.
- 4. Coin Administration - Company operators will attempt to release stuck coins at the request of an end-user. When coins cannot be released, the end-user will be referred to the payphone service provider as indicated on the telephone instrument instruction card.
- 5. Answer Supervision - Line Side - Equivalent timing functionality as provided by Answer Supervision is provided through the serving central office.
- 6. Operator Services - The Company's operator system will handle all local and intraLATA calls dialed 1+, 0+ and 0-.
- 7. Sent Paid Quotation - Company operator or the Automated Coin Telephone Service quotes a charge to the end-user for the deposit of coins when the end-user is originating a 1+, 0+ or 0- call which is not alternately billed.
- 8. Automatic Rate Table - Updated Rates for local and intraLATA sent paid calls will be established by the SmartCoin feature. SmartCoin will automatically reflect rate changes and the network will determine if the rate has been satisfied.
- 9. Automatic NPA-NXX Update - New area codes and central office prefixes will automatically be added to SmartCoin via Bellcore updates. This list will properly identify local versus long distance terminating line designation.

(1) This feature is available where appropriate Company facilities exist.

**PAYPHONE EXCHANGE ACCESS SERVICE****1. GENERAL (Continued)****1.2 SmartCoin Service (Continued)**

- B. As an option, the payphone service provider may request a Customer Billing Report which will provide additional information regarding sent paid calls originating from the SmartCoin access line. This report will include detail of all Company handled sent paid calls with the exception of local calls which do not require the assistance of an operator. This Customer Billing Report is provided subject to the rules specified in the Miscellaneous Service Offerings section of this Tariff at the rates applicable to Toll Detail Reports.
- C. A telephone number change may be required when an existing Payphone Exchange Access Service access line is converted to a SmartCoin Service access line.
- D. When subscribing to SmartCoin Service, the payphone service provider is responsible, on the site owner's behalf, for arranging for proper handling of coin calls by their chosen carrier or their carrier's agent.
- E. The Company will not be liable for shortages of coins collected and deposited at the pay telephone equipment.
- F. Calls placed from Payphone Exchange Access Service access lines equipped with the SmartCoin feature will be rated as follows:
  - 1. Sent Paid local calls which do not require the assistance of an operator will be rated by the pay telephone set. The Company network will receive a signal from the pay telephone set indicating that the local rate has been satisfied.
  - 2. Operator handled sent paid local calls will be rated to the end-user at the price established by the payphone service provider.
  - 3. Sent paid local calls completed through the use of Directory Assistance Call Completion will be rated to the end-user at the price established by the payphone service provider. The payphone service provider will be billed the Directory Assistance Call Completion charge as specified in the Part 11, Section 3.

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#### 1. GENERAL (Continued)

##### 1.2 SmartCoin Service (Continued)

###### F. (Continued)

4. Company handled nonsent paid local calls will be rated to the end-user and billed the appropriate SWBT operator service charge as specified in the Operator Service in Part 11, Section 1 or the applicable Directory Assistance Call Completion charge as specified in Part 11, Section 3 of the Guidebook as appropriate. No charges will be billed to the payphone service provider for these types of calls.
5. Sent paid intraLATA long distance calls will be rated to the end-user at the price established by the payphone service provider. The payphone service provider will be billed the rates specified in Long Distance Telecommunications Service in Part 9, Section 1 of the Guidebook.
6. Sent paid intraLATA long distance calls completed through the use of Directory Assistance Call Completion will be rated to the end-user at the price established by the payphone service provider. The payphone service provider will be billed the rates specified in Long Distance Message Telecommunications Service in Part 9, Section 1 plus the appropriate Directory Assistance Call Completion charge as specified in Part 11, Section 3 of the Guidebook.
7. The Company handled nonsent paid intraLATA long distance calls will be rated to the end-user and billed at the rates specified in Long Distance Message Telecommunications Service in Part 9, Section 1 of the Guidebook plus the appropriate the Company operator service charge. No charges will be billed to the payphone service provider for these types of calls.

**PAYPHONE EXCHANGE ACCESS SERVICE****1. GENERAL (Continued)**

- 1.3 1 + 900 call restriction restricts calls to 1 + 900 pay-per-call information services to only those calls which are alternately billed.
- 1.4 Billed Number Screening is available at no additional charge. Billed Number Screening restricts certain calls placed over the Company's network, such as collect calls or bill to third number calls, from being billed to the pay telephone.
- 1.5 Selective Class of Call Screening is available where facilities permit. A nonrecurring charge applies as specified under Rates and Charges herein. Selective Class of Call Screening treatment restricts outgoing operator-handled calls placed over the Company's network to only those calls which are calling card, collect or third number as specified in Part 9, Section 1 of the Guidebook. The Company is not responsible for screening those calls placed over the network of any carrier, other than the Company. Selective Class of Call Screening is required on all Payphone Exchange Access Service Access Lines except those for public facsimile devices. (1)

No variation, alteration or refashion of the screening codes, billing restrictions, applicable access or other general provision of this Selective Class of Calling Screening treatment will be permitted.

(1) Selective Class of Call Screening is not available in conjunction with SmartCoin access lines.

**PAYPHONE EXCHANGE ACCESS SERVICE****1. GENERAL (Continued)**

- 1.6 Pay telephones, public facsimile devices and any publicly accessible telecommunications device must be connected to a Payphone Exchange Access Service Access Line, at rates specified in this Tariff. A maximum of one pay telephone may be connected to an access line.
- 1.7 In the case of one-way service, intercept treatment will be provided.
- 1.8 The Rules and Regulations Applying to All Customers' Contracts section of this Tariff is applicable to Payphone Exchange Access Service.
- 1.9 Directory Listings are provided under the regulations governing the furnishing of listings for business subscribers as found in Directory Services, Part 12 Section 1 of the Guidebook. Upon request, the telephone number will be omitted from the directory and directory assistance records at no additional charge.
- 1.10 All local calls and calls to Company numbers such as repair service, Directory Assistance Service, and public emergency service numbers such as 911 will be permitted from the Payphone Exchange Access Service Access Line. This provision is not applicable to service accessible to inmates of correctional institutions.
- 1.11 In those serving offices where call screening is available, the Company will not bill any call, including, but not limited to, third number billed, collect, "0" or "0+" calls, to a number which has been clearly identified as a pay telephone to the Company operator at the time of the call attempt. However, the Company will not be responsible for refunds or adjustments of charges for calls placed through other than the Company operators. In those serving offices where call screening is not available, the Company will be held harmless from any fraud that occurs on the Payphone Exchange Access Service Access Line.
- 1.12 The network interface for Payphone Exchange Access Service will be installed as described in the Rules and Regulations Applying to All Customers' Contracts section of this Tariff. The location of the network interface must be accessible to the payphone service provider.(1)
- 1.13 When, at the payphone service provider's request, a Company owned coin/coinless instrument is removed in order to install a payphone service provider pay telephone, the Company will establish a network interface.
- 1.14 Pay telephones may not be connected to payphone service provider switching systems or share lines/trunks.

(1) Additional charges (if applicable) will apply, as stated in the Service Charges - Connections, Moves, and Changes in Part 3, Section 1 of the Guidebook.

**PAYPHONE EXCHANGE ACCESS SERVICE****2. OPTIONAL FEATURES**

Answer Supervision-Line Side provides "off-hook" supervisory signals to customer premises equipment. These signals originate from the called party's serving central office (terminating office) to a line interface at the calling party's serving central office (originating office). This provides the signaling necessary to allow billing to begin. This feature is not compatible with the Call Waiting, Speed Calling, and Three-Way Calling features. Answer Supervision is an optional service. This feature is available where appropriate Company facilities exist.(1)

**3. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER**

- 3.1 The payphone service provider must provide the Company evidence of payphone service provider's authority to provide payphone service prior to the establishment of service.
- 3.2 Payphone Exchange Access Service will not be provided until the applicant signs a service agreement to indemnify and hold Company harmless from any and all loss, injury, damage and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of the Payphone Exchange Access Service.
- 3.3 The payphone service provider is responsible for the installation, operation and maintenance of the pay telephone, public facsimile device or any publicly accessible telecommunications device used in connection with this service.
- 3.4 The payphone service provider is responsible for the payment of charges for all calls originating from or accepted at the pay telephone. Names and/or addresses of those calls appearing on the pay telephone bill will not be investigated/provided due to the nature of the service being provided, i.e., for use of the public, transients, etc.
- 3.5 The payphone service provider shall be responsible for the payment of Maintenance of Service Charges, as provided in Part 3, Section 1 of the Guidebook, for visits by a Company employee to the payphone service provider's service location(s) in connection with reports of service difficulty or trouble reports when the repair call is authorized by the payphone service provider.

- (1) Answer Supervision equivalent functionality is included at no additional charge with SmartCoin Service.

**PAYPHONE EXCHANGE ACCESS SERVICE****3. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER (Continued)**

- 3.6 The pay telephone or public facsimile device must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC registered coupler and must conform to all FCC and all National Electrical code guidelines.
- 3.7 The payphone service provider must comply with all current and future rules and regulations of the Oklahoma Corporation Commission and Federal Communications Commission.
- 3.8 In accordance with the Oklahoma Corporation Commission rules subscription to Billed Number Screening and Selective Class of Call Screening as described herein is required on all Payphone Exchange Access Service Access Lines. (1)
- 3.9 Payphone service providers subscribing to SmartCoin Services will furnish rate information in a mutually agreed upon format or media by a date set by the Company, in advance of the date when the Sent Paid Quotation Services are to be undertaken. Payphone service providers will inform the Company, in writing, of any change to be made to such rate information according to a mutually agreed upon schedule.

The payphone service provider is solely responsible for ensuring that rate information furnished to the Company complies with all state and federal rules. The payphone service provider will indemnify and hold the Company harmless from any and all claims resulting from the Company's quotation of this rate information to end-users of the pay telephone set.

**4. VIOLATION OF REGULATIONS**

- 4.1 When a pay telephone or public facsimile device is found to be in violation of a provision of this Tariff or the Guidebook, the Company will notify the payphone service provider of the violation in writing. Such notice will refer to the specific provision being violated. If the pay telephone access line is subject to suspension or disconnection as a result of the violation, the notice will so state. In this instance, the notice will also state that, to avoid suspension or disconnection, the violation must be corrected and the Company must be notified, in writing, within twenty (20) days of receipt of such notice. Failure of the payphone service provider to discontinue such use or to correct the violation may result in the suspension or disconnection of service until the payphone service provider complies with the provision as stated in this Tariff and in Part 4, Section 2 of the Guidebook.

- (1) Selective Class of Call Screening is not available in conjunction with SmartCoin access lines.

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#### 4. VIOLATION OF REGULATIONS (Continued)

4.2 Where any pay telephone is detrimental to the telecommunications network the Company will promptly notify the payphone service provider of the violation and will take immediate action, including the disconnection of service, as is necessary for the protection of the Company's facilities and employees.

4.3 Should a pay telephone be found to be in violation of the Oklahoma Corporation Commission's Payphone Service Rules, the Company will suspend or disconnect service upon order of the Commission.

#### 5. RATES AND CHARGES

##### 5.1 Exchange Access Line (1)

###### A. Application of Rates and Charges

The classification of an exchange into rate schedules is based on the total number of exchange access arrangements (EAA) in the exchange, as defined in Part 4, Section 1.

Apply applicable Local Extended Area Service (EAS)/Wide Area Calling Service (WACP) rate additives, as specified in Part 4, Section 1 and 2 of the Guidebook.

###### B. Payphone Exchange Access Service Access Line

1-Way Service (USOC: 11J, 11K, F16, 1PQ) and  
2-Way Service (USOC: 12J, 12K, F26)

Monthly rate per rate group for:

<u>Schedule</u>	<u>Two-Way or 1-Way Originating</u>
1	\$22.00
2	22.00
3	27.00
4	27.00
5	27.00
6	27.00
7	27.00

###### C. SmartCoin access line

	<u>USOC</u>	<u>Monthly Charge</u>
1 - Way Service	1GZ	\$2.25(2)
2 - Way Service	11Z	2.25(2)

(1) In addition, Service Charges and Fees apply as found in Part 3, Section 1 of the Guidebook.  
(2) This rate applies in addition to the rate specified for Payphone Exchange Access Service Access Line.

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#### 5. RATES AND CHARGES (Continued)

##### 5.2 Billed Number Screening

Billed Number Screening is available at the following charges per Payphone Exchange Access Service Access Line:

	<u>FID</u>	<u>Monthly Charge</u>	<u>Service Charge</u>
Billed Number Screening	TBE	---	---

##### 5.3 Selective Class of Call Screening

Selective Class of Call Screening is required on all Payphone Exchange Access Service Access Lines served from offices equipped to provide Selective Class of Call Screening.(1) The following nonrecurring charge will apply:

	<u>USOC</u>	<u>Service Charge</u>
Type 1, per line (2) .....	UGH01	\$15.00
	UGH02	15.00
Type 2, per line (3) .....	PSEST	15.00
Type 3, per line (2) .....	UGH03	15.00

##### 5.4 Answer Supervision - Line Side(4)

Answer Supervision will be provided, at the payphone service provider's option, at the following charges per Payphone Exchange Access Service Access Line:

	<u>USOC</u>	<u>Monthly Charge</u>	<u>Service Charge</u>
Answer Supervision, per line.....	USW1X	\$7.00	\$18.00

(1) Selective Class of Call Screening is not available in conjunction with SmartCoin access lines.  
(2) Restricts outgoing operator-handled calls to only those which are calling card, collect, or third number.  
(3) Restricts outgoing operator-handled calls to collect only.  
(4) Answer Supervision equivalent functionality is included at no additional charge with SmartCoin Service.

**PAYPHONE EXCHANGE ACCESS SERVICE****5. RATES AND CHARGES (Continued)**

- 5.5 Charges, as specified in the Service Charges - Connections, Moves, and Changes in Part 3, Section 1 of the Guidebook, apply in addition to other charges specified for Payphone Exchange Access Service.
- 5.6 Where other services are desired, charges as specified in the appropriate sections of this or other Tariffs and the Oklahoma Guidebook are applicable for Payphone Exchange Access Service at the same rates and charges applicable to standard business exchange access lines.
- 5.7 Rates and charges contemplate a normal business exchange access line service installation. Service Charges and Fees as specified in the Guidebook for installation of standard business exchange access lines apply to the installation of Payphone Exchange Access Service. These charges will also apply when, upon payphone service provider request, an existing Payphone Exchange Access Service access line incurs subsequent activity to change to or from a SmartCoin access line.
- 5.8 Charges and rates for directory assistance calls, as provided by the Company are as specified in Directory Assistance in Part 11, Section 2 of the Guidebook. Charges for long distance directory assistance calls, as provided by other common carriers and not by the Company, will be at rates and charges specified by such other certificated common carriers.
- 5.9 Charges and rates for long distance message telecommunications service, as provided by the Company, will be as specified in Long Distance Message Telecommunications Service in Part 9, Section 1 of the Guidebook. Charges for such long distance service, as provided by other common carriers and not by the Company, will be at rates and charges specified by such other certificated common carriers.
- 5.10 Local calls billed to a credit card, to a third number or placed collect will be charged operator assistance service charges as specified in Operator Services, Part 11, Section 1 of the Guidebook.
- 5.11 International blocking services, when desired, are available as specified in the Company Interstate Access Tariff FCC No. 73.