

(D)
(D)

NUMERICAL SUBJECT INDEX

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
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311 Service	6	9	1	(D)
511 Service	8	10	1	(N)
811 Service	8	11	1	
911 Service (see Universal Emergency Number Service)				

ALPHABETICAL SUBJECT INDEX

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				(D)
				(D)
Adjustment of Charges for Service Interruptions	2	2	13	
Advance Payments and Deposits	2	2	11	
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				(D)
				(D)
				(D)
				(D)
				(D)
- Calling Party Number Blocking	7	2	1.1	(D)
				(D)
				(D)

ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC

PART

SECTION

SHEET

A (cont'd)

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ALPHABETICAL SUBJECT INDEX (cont'd)

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<u>A</u> (cont'd)				
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Application of Residence and Non-Residence Rates	4	2	20	
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Assignment or Transfer of Service	2	2	6	
				(D)

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
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Basic 911 Service (Grandfathered)	20	8	1	
Basic Telephone Assistance	4	4	1	(D)
Billable Network Wiring	3	1	1	(D)
				(D)
BLES Pricing Flexibility	2	11	-	(N)
				(D)
				(D)
				(D)
				(D)

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
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Cancellation of Applications for Service	2	2	2	
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				(D)
Central Office Optional Features	7	-	-	
Central Office Services	6	-	-	
Charge for Changes	3	1	8.1	
Charge Increases, Effect on Pending Orders				
Circuits	2	2	14	
COCOT - Customer-Owned, Coin-Operated				
Telephones				
- P.U.C.O. Requirements (APPENDIX A)	13	2	-	
- P.U.C.O. Requirements (APPENDIX B)	13	2	-	
COCOT-Coin Line	13	2	21	
Coin Telephones (see Public Telephone Services)				(D)
				(D)
				(D)

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
<u>C</u> (cont'd)				
Conduit Occupancy	2	6	7	(D)
Connecting Company Lines, Use of	2	2	21	
Construction Charges	2	5		(D)
				(D)
Convenience Fee for Payment made with a Company Representative	2	2	18	(D)
				(D)
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P.U.C.O. Requirements (APPENDIX B)	13	2	-	
				(D)
				(D)

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>
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			(D)
			(D)
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			(D)
<u>D</u>			
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ALPHABETICAL SUBJECT INDEX (cont'd)

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Defacement of Premises	2	2	21
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Definition of Terms - Service Establishment and Change Charges	3	1	1
Definitions and Abbreviations	2	1	-
Denial or Termination of Service	2	2	8
Deposits	2	2	12

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ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
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Disaster Plans	2	2	29	/N/
 <u>E</u>				
Emergency/Group Alerting Services	8	3	-	
End-User 9-1-1 Trunk	8	3	23	
Establishing and Furnishing Service	2	2	1	
Establishment of Identity	2	2	7	
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Exchange Area Rate Schedules	4	1	35	
Exchange Areas, Alphabetical List of	4	1	-	
Exchange Lines and Usage	4	2	-	
Exchange Service Areas	4	1	-	
E911 Service	8	3	2	

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
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 <u>G</u>				
General Terms and Conditions	2	-	-	
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ALPHABETICAL SUBJECT INDEX (cont'd)

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Harassment	2	2	10	
Hazardous Locations, Service at	2	2	21	
				(D)
<u>I</u>				
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Independent Payphone Provider Services Call Detail Service (see Call Detail Service)	13	2	25	
Independent Payphone Provider Service - Coin Line	13	2	-	
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Informational Notice	2	2	28	
Initial Contract Periods and Termination Charges	2	2	22	
Installations, Company Liability	2	2	20	(D)
				(D)
				(D)
Interruptions in Service, Adjustments for	2	2	13	
Intrastate Access Service, General	21	1	1	
IntraLATA Presubscription	21	2	4	(D)
				(D)
				(D)

ALPHABETICAL SUBJECT INDEX (cont'd)

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Liability of the Company	2	2	19	
Lifeline Assistance	4	4	3	
Limited Communication	2	2	10	
List of Exchange Areas	4	1	1	
Listings	12	1		(N)
Listing Errors and Omissions	2	2	21	(N)
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Cleveland LATA	4	1	54	
Columbus LATA	4	1	56	
Dayton LATA	4	1	60	
Toledo LATA	4	1	62	
Youngstown LATA	4	1	66	
Local Calling Plus	4	2	6	
Local Message Allowances and Charges	4	2	18	
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<u>M</u>				
Maintenance, Company Liability	2	2	20	

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
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Non-Residence BLES Measured Rate Service	4	2	4	(N)
Message Rate Exchange Services				(C)
Non-Residence BLES Message Rate Service	4	2	17.1	(N)
Metropolitan Areas				
Minimum and Maximum Level Pricing	4	1	48	
	2	2	15	
Miscellaneous Services				
Monthly Exchange Services	8	-	-	
	4	2	1	
Moves of Service				
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ALPHABETICAL SUBJECT INDEX (cont'd)

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<u>N</u>				
				(D)
				(D)
Network Wiring Charge	3	1	2	(D)
				(D)
Non-Residence Rates, Application of	4	2	20	

ALPHABETICAL SUBJECT INDEX (cont'd)

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<u>O</u>				
Obligation and Liability of the Company	2	2	19	
Obligation to Furnish Service	2	2	7	
Ohio Zones of Wheeling Area Exchange Area	4	1	50	
				(D)
				(D)
Outbound Emergency Notification Data Service (OENDS)	8	3	35	(N)
Outdoor Locations, Service at	2	2	21	
Overtime, Charging for	2	2	11	
Ownership and Use of Facilities	2	2	2	

ALPHABETICAL SUBJECT INDEX (cont'd)

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<u>P</u>				
Payment for Service	2	2	11	
Pending Orders, Effect of Charge Increases on	2	2	14	(D)
Point of Minimum Penetration (POMP)	3	1	1	
Pole Attachment and Conduit Occupancy Accommodations	2	6	-	
Application of Tariff	2	6	1	
Rates and Charges	2	6	28	
Regulations	2	6	1	
Power Supply, Customer Responsibility	2	2	22	(D)
				(D)
Public Announcements, Use of Service for	2	2	2.1	
Public Telephone Services	13	-	-	
<u>R</u>				
Refusal to Provide Service	2	2	1	(D)
Regulations	2	2	-	(D)
				(D)

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<u>R</u> (cont'd)				
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Residence Rates, Application of	4	2	20	
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Returned Check Charge	2	2	16	
<u>S</u>				
Select-A-Service	13	3	1	(D)
				(D)
Service Charges	3	1	-	(D)
Service Establishment and Change Charges	3	1	-	(D)
- Application of NRCs to Establish Service	3	1	3	
- Definitions of Terms Used in this Section	3	1	1	
- General Regulations	3	1	2	
Service Interruptions, Adjustments for	2	2	13	
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Shared Tenant Service	2	2	5	
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ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
<u>S</u> (cont'd)				
				(D)
				(D)
				(D)
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Switched Access Services	21	2	1	
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<u>I</u>				
Table of Contents	1	2	-	(D)
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				(D)
				(D)
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				(D)
				(D)
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				(D)
				(D)
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ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
<u>I</u> (cont'd)				
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<u>U</u>				
Universal Emergency Number Service - 911	8	3	13	
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Universal Service Discount Plan for Schools and Libraries	4	4	11	
Universal Service Support Plan for Health Care Providers	4	4	12	
Use of Customer Service	2	2	2.1	
Use of Service	2	2	2	(D)
				(D)
				(D)
				(D)
				(D)
				(D)

(D)

Issued: May 19, 2011

Effective: May 19, 2011

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,
Case No. 10-1010-TP-ORD.

By Thomas C. Pelto, President, Cleveland, Ohio

ATT TN OT-11-0027

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
<u>W</u>				
Wheeling Area Exchange Area	4	1	50	(C)
Wireless 9-1-1 Service	8	3	27	(D) (C)