

TARIFF DISTRIBUTION

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PURPOSE: This tariff filing modifies directory and listing terminology.

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
0001	A	0002
0001	1	0005
0001	2	0007
0001	2.1	0002
0001	3	0003
0001	3	0003
0001	4	0005
0001	4	0003
0001	5	0002
0001	5	0005
0001	6	0007
0001	7	0007
0001	8	0009
0002	2.1	0006
0002	4	0007
0002	4	0003
0002	7	0005
0002	21	0003
0002	22	0003
0002	24	0004
0002	28	0004
0003	8	0016
0003	10	0009
0003	35	0004

TABLE OF CONTENTS

<u>PART</u>	<u>TOPIC</u>	
12	LISTING SERVICES	(T)
	Section 1: Listings	(T)
	Section 2: Vacant	
	Section 3: Vacant	
	Section 4: Vacant	
13	PUBLIC TELEPHONE SERVICES	
	Section 1: Vacant	
	Section 2: Independent Payphone Provider Services	
	Section 3: Other Payphone Telephone Services	
14	VACANT	
	Section 1: Vacant	
	Section 2: Vacant	
	Section 3: Vacant	
	Section 4: Vacant	
	Section 5: Vacant	
	Section 6: Vacant	
	Section 7: Vacant	

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
<u>D (cont'd)</u>				
Directory Errors and Omissions, see Listing Errors and Omissions				(C)
Disaster Plans	2	2	29	/N/
 <u>E</u>				
Emergency/Group Alerting Services	8	3	-	
End-User 9-1-1 Trunk	8	3	23	
Establishing and Furnishing Service	2	2	1	
Establishment of Identity	2	2	7	
Exchange Access Services	4	-	-	
Exchange Area Rate Schedules	4	1	35	
Exchange Areas, Alphabetical List of	4	1	-	
Exchange Lines and Usage	4	2	-	
Exchange Service Areas	4	1	-	
E911 Service	8	3	2	

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
<u>L</u>				
LATA - see Local Access and Transport Areas	4	1	52	
Late Payment Charges	2	2	16	
Liability of the Company	2	2	19	
Lifeline Assistance	4	4	3	
Limited Communication	2	2	10	
List of Exchange Areas	4	1	1	
Listings	12	1		(N)
Listing Errors and Omissions	2	2	21	(N)
Local Access and Transport Areas (LATA)				
Akron LATA	4	1	52	
Cleveland LATA	4	1	54	
Columbus LATA	4	1	56	
Dayton LATA	4	1	60	
Toledo LATA	4	1	62	
Youngstown LATA	4	1	66	
Local Calling Plus	4	2	6	
Local Message Allowances and Charges	4	2	18	
Lost Equipment, Customer Responsibility for	2	2	22	
<u>M</u>				
Maintenance, Company Liability	2	2	20	

1. DEFINITIONS OF TERMS (cont'd)

Customer

The individual, firm, partnership, association, corporation, municipality, cooperative organization, governmental agency, etc., which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

Derived Local Channel

Derived Local Channel is an arrangement that permits multiple and simultaneous use of a single exchange service for voice and/or data communications. The arrangement consists of equipment located in the central office and on the customer premises.

Directory Listing, see Listing

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Exchange

A basic unit for the administration of communication service in a specified area, called the exchange area. It usually consists of one or more central offices together with the associated plant used in furnishing communication service in that area.

Exchange Area

The territory included within the boundaries of an exchange, as shown on maps on file with The Public Utilities Commission of Ohio.

Exchange Service

The furnishing of telecommunications service to individual residence and non-residence customers within a specified geographical area for local calling and access to the message toll network. Exchange Service is comprised of three components - network access line, central office termination and local usage. Exchange service is furnished as follows:

1. DEFINITIONS OF TERMS (cont'd)

Exchange Service (cont'd)

- a. Flat Rate Service: Exchange service in connection with which a stipulated monthly charge is made covering all local message use within a defined area.
- b. Message Rate Service: Exchange service in connection with which local message use is measured in terms of local messages for purposes of charging for the service.
- c. Measured Rate Service: Exchange service in connection with which local messages are measured in terms of four measured elements, i.e., the total number of outgoing completed local messages, the distance and the duration of each local message and the time of day each local message is originated.

Expense Incurred By The Company

Wherever "expense incurred by the Company" is applied in this tariff, such expense consists of an estimate of the expenditure by the Company for labor, material, engineering, supervision, motor vehicles, tool and any other expenditure incident thereto, to the extent that any or all of such items are applicable in the particular situation involved.

Family

A group of persons, related either by blood or by marriage or adoption. In addition, single persons living alone and small groups of unrelated persons sharing the same living accommodations as "partners" shall be considered as families.

Foreign Central Office Service

Exchange service furnished from a central office other than that regularly serving the central office area in which the customer is located.

Foreign Exchange Service

Exchange service furnished from an exchange other than that which regularly serves the exchange area in which the customer is located.

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/1/ Material formerly appeared on Sheet 5.

(N)

1. DEFINITIONS OF TERMS (cont'd)

/1/

Grade of Service

The term used in describing exchange service with respect to the number of customers which may be connected to a line. The Company furnishes the following grades of service: individual and PBX trunks.

Individual

An exchange service connecting one customer's premises with the central office.

Initial Contract Period

The minimum length of time for which a customer is obligated to pay for service and facilities whether or not retained by the customer for such minimum length of time.

Joint User

An individual, partnership, association or corporation sharing a customer's exchange service according to the provisions of this tariff for such shared use.

Listing

A listing consists of a name, address, and telephone number of a listed residential or business customer.

(N)

Listing Information System

A database that contains the listed names, addresses, and telephone numbers of AT&T residential and business customers and where available, listings of residential and business customers served by other local providers.

(N)

Loading Coil

A device added to a circuit to improve transmission by reducing attenuation.

/1/ Material now appears on Sheet 4.

(N)

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (cont'd)

C. Use of Service (cont'd)

3. Resale and Sharing (cont'd)

a. General Regulations (cont'd)

- (5) Resale or sharing will be permitted on all basic exchange services provided for in this tariff, except residence services resold for use as non-residence services.
- (6) Listings for the end user clients of customers of record who resell or share service will be provided at the rates for non-residence additional listings as set forth in Part 12, Section 1 of the AT&T Ohio Guidebook. When notified by the customer of record, the Company will place listings of residential end user clients of customers of record in the residential section of its alphabetical directory, where available, otherwise its Listing Information System. (T)
(N)
- (7) Direct interconnection of resale or sharing systems or a combination of Shared Tenant Service and Centrex systems serving different resale/sharing systems is prohibited, except as otherwise specified in this tariff or the AT&T Ohio Guidebook.
- (8) The end user clients of customers of record who resell or share service may obtain local exchange service directly from the Company.

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (cont'd)

D. Assignment or Transfer of Service (cont'd)

2. Residence Service

- a. If the customer no longer resides at the premises to be served, to another individual.
 - b. If the customer continues to reside at the premises to be served, to another individual provided the transferee assumes all outstanding indebtedness for such service and the unexpired portion of the initial contract period applicable to such service, if any.
3. The regulations and conditions contained in this tariff concerning the establishment of service for and the furnishing of service to applicants and customers shall apply to such assignee or transferee.

1.2 Obligation to Furnish Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain without unreasonable expense suitable facilities and rights for the construction, installation, testing and maintenance of the necessary pole lines, circuits and equipment.

1.3 Identity of Customers

Use of Company facilities for public announcements is subject to the following conditions:

- A. For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided. Such address may be omitted from the recorded message provided that it is included in a published listing in the name of the organization or individual, responsible for the service, as such name is included in the message. (T)
- B. Customers transmitting factual public announcements, such as time, time-temperature, weather, stock market quotations, airline schedules, and similar information, are excluded from the preceding condition.
- C. Failure to comply with the provisions of this paragraph shall be cause for termination of the service.
- D. The Company will reveal, to the extent the information is available from its records, on request, the name of the customer responsible for the service with which the recorded public announcements are associated, and the address at which the service is provided.

3. OBLIGATION AND LIABILITY OF THE COMPANY (cont'd)

3.3 Listing Errors and Omissions

(T)

The Company's liability arising from errors or omissions in its listings or in accepting listings presented by customers or prospective customers shall be limited to resulting impairment of the customer's service and the Company may discharge such liability by an abatement or refund of an amount not exceeding the charge for the service during the period in which the error or omission occurs. The Company will not be a party to controversies arising between customers or others as a result of published listings.

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3.4 Service in Hazardous Locations

Except as otherwise specifically provided in this tariff, the Company will require the customer to install and maintain service at locations which are or may be hazardous or dangerous to its employees or property and then only upon the written consent of the Company.

3.5 Service at Outdoor Locations

The Company will refuse to provide, maintain or restore service at outdoor locations unless the customer agrees in writing to indemnify and save harmless the Company from and against any and all loss or damage that may result to facilities furnished by the Company at such locations.

3.6 Use of Connecting Company Lines

When the lines of another telephone company are used in establishing connections to points not reached by the Company's lines, the Company shall not be held liable for any act or omission of the other company.

3.7 Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a customer resulting from the attachment of the Company's apparatus and associated wiring on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Company.

3.8 Transmitting Messages

Except as otherwise specifically provided in this tariff, the Company does not transmit messages but offers the use of its facilities for communications between customers or others.

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(D)

4. RESPONSIBILITIES OF THE CUSTOMER

4.1 Lost or Damaged Equipment

In case of damage, loss or destruction of any of the Company's property due to the negligence or willful act of the customer or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the customer, the customer shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost or destroyed or the expense incurred in restoring it to its original condition.

4.2 Floor Space, Power Supply and Other Arrangements at Customer Premises

The customer shall provide, maintain and bear the expense of the following:

1. Space and floor arrangements for installation of Company facilities.
2. Housing, light, heat and ventilation needed for the operation and maintenance of Company facilities.
3. Electric power, outlets and wiring at convenient locations.

5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES

5.1 Initial Contract Periods

- A. An initial contract period applies to all services and facilities provided for a customer. Initial contract periods date from the day following the completion of the installation of the service or facilities involved.
- B. Application of Initial Contract Periods

Except as hereinafter provided, the initial contract period for all services and facilities is one month on the same continuous property:

1. Additional Listings and Joint User Service (T)

The initial contract period for additional listings and joint user service where the listing appears in the directory, where available, is the directory period, otherwise, for listings appearing in the Company's Listing Information System, the initial contract period is one month. The regulation set forth in the preceding sentence also applies to listings which are ordered discontinued by the subscriber after the established closing date of the alphabetical directory in which they are to appear. Contracts for additional listings and joint user service in a directory, where available, are self-renewing for a period of one directory issue until cancelled, except as provided hereinafter under "Termination Charges". (T)

(D)
(D)

5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (cont'd)

5.2 Termination Charges

A. Application of Termination Charges

When service is terminated by the customer, or by the Company for any reason for which it may terminate such service under the provisions of this tariff, prior to the expiration of the initial contract period, the following termination charges apply in addition to all charges due for the service which has been furnished:

1. Additional Listings and Joint User Service (T)

In the case of joint user service and additional listings for which the initial contract period is the directory period, the termination charges will be the charges due to the end of the directory period, except that the termination charges will be the charges due for the period service has been rendered as follows; (T)

- a. In case the contract for the main service is terminated;
- b. In case the listed party or joint user becomes a customer to the same class of service as is furnished to the customer who contracted for such additional listing or joint user service;
- c. In case the customer, the listed party or the joint user moves to different premises as a result of which the service of the customer is not available to the listed party or joint user; or
- d. In the case of death of the listed party or joint user.

2. Contract Periods of Two Years or Less

In the case of services for which the initial contract period is two years or less, the termination charges will be the charges due for the unexpired portion of such initial contract period, except for those items for which a termination liability is set forth in this tariff.

3. Contract Periods in Excess of Two Years

In the case of services for which the initial contract period is in excess of two years, the termination charges will be an amount equal to fifty per cent of the charges for the unexpired portion of such initial contract period, at the rate in effect at the time the service is discontinued, except for those items for which a termination liability is set forth in this tariff.

5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (cont'd)

5.2 Termination Charges (cont'd)

B. Conditions Under Which Termination Charges Do Not Apply (cont'd)

3. Withdrawal of Experimental Offerings

Termination charges do not apply to service which is terminated due to withdrawal by the Company of an experimental offering of such service.

C. Service Terminated After Expiration of Initial Contract Period

When service is terminated after the expiration of the initial contract period, the charges applicable are those due through the last day of service whether this be a full day or a part of a day. However, in the case of additional listings and joint user service, after listings have appeared in the directory, where available, each directory period is considered as a separate initial contract period (i.e., listings are automatically included in each directory issue unless notice to the contrary is received from the listed party or customer) and termination may be arranged for only under the conditions specified in A-1 preceding.

(T)
(T)

6. INFORMATIONAL NOTICE

6.1 Landline Direct-Dialed Calls

Landline direct-dialed calls made by the customer to certain cellular or paging telephone numbers may incur an additional charge. This charge is assessed by the wireless provider, not by AT&T Ohio.

4. OUTBOUND EMERGENCY NOTIFICATION DATA SERVICE (OENDS)

A. Description

Outbound Emergency Notification Service (OENDS) is an optional service that provides a county or municipality with telephone subscriber data from the Enhanced 9-1-1 Service database for the purpose of implementing or updating an outbound public emergency notification messaging system pursuant to Ohio Revised Code Section 4931.49 division (F)(5). An outbound public emergency notification system provides service users with a telephone warning of a public emergency situation through a computerized warning system.

Subscriber information is to be used for the sole purpose of contacting citizens during a Public Emergency.

B. Definitions

911 Database

A system of manual procedures and computer programs used to create, store, and update the data required to provide the Selective Routing (SR) and ALI features.

Private and Semi Private Listing Service

Listing services which excludes the customer's telephone number from the Company's alphabetical directories, where available, otherwise its Listing Information System, however with Semi-Private Service, the customer's telephone number is included in Directory Assistance records.

(T)
(T)

Public Emergency

For purposes of this Guidebook, a public emergency shall be defined as the presence of actual or imminent conditions which present either:

- 1) an immediate danger to the health and safety of people, or
- 2) a likelihood of severe irreparable damage to property.

/1/ 2nd Revised Sheet A reflects changes in the header: Part 12 is changed to "Listing Services" and Section 1 is changed to "Listings", effective May 1, 2017.

(N)
(N)

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010, Case No. 10-1010-ORD.

By Adam Grzybicki, President, Cleveland, Ohio

ATT TN OT-17-0003

1. BLES LISTING SERVICES

A. General Provisions

1. The alphabetical directory, where available, otherwise the Company's Listing Information System, is an alphabetical list of customers, joint users and others for whom listings are provided. It is designed solely for the purpose of informing people of the telephone numbers of customers and others listed therein. Accordingly, listings are intended solely for purposes of identification and are limited to information which is essential to such identification. (T)
| (T)
2. The information in this Paragraph 1 for listings applies to primary and BLES listings. (T)
(D)
3. An alphabetical directory/Listing Information System may include the listings for one or more exchange areas. The Company may divide listings into two groups, one group of non-residence listings and one group of listings consisting solely of names of individuals. (T)
| (T)
(D)
- a. Non-residence primary listings consisting solely of names of individuals will appear in both groups at no charge.
- b. Non-residence additional listings consisting solely of names of individuals will appear in both groups without charge for the additional appearance.
- c. Special types of additional listings will appear in both groups without charge for the additional appearance under the following conditions:
 - (1) Alternate listings, provided that they are indented under non-residence primary or regular additional listings that are listings consisting solely of names of individuals; and
 - (2) all other special types of additional listings, provided that they are listings consisting solely of names of individuals and are indented under non-residence primary or regular additional listings.
- d. Residence primary or additional listings will appear in both groups without charge for the additional appearance, provided that they are indented under non-residence primary or regular additional listings consisting solely of names of individuals.
4. Special prominence or arrangement of names is not permitted nor is the listing of a service, commodity or trade name except when such service, commodity or trade name is a part of the name under which the listed party is doing business.

/1/ 5th Revised Sheet 1 reflects changes in the header: Part 12 is changed to "Listing Services" and Section 1 is changed to "Listings", effective May 1, 2017. (N)
(N)

1. BLES LISTING SERVICES (cont'd)

A. General Provisions (cont'd)

5. The Company will refuse a listing which does not constitute a legally authorized or adopted name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is intended for advertising purposes or to secure a preferential position in the directory, where available, otherwise, the Company's Listing Information System, or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the customer, will withdraw any listing which is found to be in violation of its rules with respect thereto. (T)
6. The length of any listing is limited by the use of abbreviations, where, in the opinion of the Company, the clearness of the listing and the identification of the listed party is not impaired thereby. Where more than one line is required to properly list the party, no additional charge is made.
7. In connection with non-residence service, a designation, i.e., an abbreviated descriptive term characterizing the listed party's business in a general way, may be furnished as part of the listing unless the character of the listed party's business is already apparent from the form of the corporate or time name, in which case the designation is unnecessary and is not furnished. (T)
8. The form of listings must conform to the Company's specifications. (T)
9. Listings are regularly provided in connection with exchange service of all classes, grades and types, except dormitory individual lines and Centrex dormitory station lines.
10. A Business Customer may list a different telephone number in the Company's Directory Assistance records^{/1/} than the number listed in the Directory, where available; provided the Business Customer or its representative; 1) has entered into a separate agreement with the Company to list a different telephone number in the Company's Directory Assistance records; 2) complies with the Company's rules for such listings; and 3) has a local telephone number that the Business Customer will continue to answer. The Company reserves the right to reject such requests or remove such numbers from its Directory Assistance records at the Company's reasonable discretion. The Business Customer or its representative may not list a different telephone number in the Company's Directory Assistance records, if in the Company's reasonable opinion; the use of such number could potentially mislead or deceive the public; the Business Customer does not have the right to use such number; or, use the number by the Business Customer does not comply with applicable law or regulations. The Business Customer assumes full responsibility concerning the right to use the telephone number and the Company does not undertake to determine the Customer's legal, contractual or other right to use the telephone number. The Business Customer will indemnify, defend, and hold harmless the Company from any claims, lawsuits, costs, damages, judgments, liabilities, losses or expenses, including reasonable attorney fees, that arise from the Business Customer not having the right to use the telephone number, not complying with applicable law and regulations, or misleading or deceiving the public in any manner. (T)

/1/ also known as the Company's Listing Information System (N)

/2/ 7th Revised Sheet 2 reflects changes in the header: Part 12 is changed to "Listing Services" and Section 1 is changed to "Listings", effective May 1, 2017. (N)

1. BLES LISTING SERVICES (cont'd)

/1/

B. Primary BLES Listings

(T)

1. One listing without charge, termed the primary listing, is provided for each call number in connection with exchange service. In cases where two or more non-residence services are arranged in a group of rotary numbers, all such numbers so arranged are identified by one call number.

/2/

| (T)
/2/

2. A call number is the telephone number designation with which a customer's service is identified.

3. One primary listing is provided for each joint user.

4. Public telephones and dormitory service are not listed in the directory, where available, or in the Company's Listing Information System.

(T)

(N)

5. The primary listing is ordinarily the name of the customer or joint user, or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party.

/1/ 2nd Revised Sheet 2.1 reflects changes in the header: Part 12 is changed to "Listing Services" and Section 1 is changed to "Listings", effective May 1, 2017.

(N)

/2/ Material formerly appeared on Sheet 2.

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(N)

1. BLES LISTING SERVICES (cont'd)

B. Primary BLES Listings (cont'd)

6. A dual name listing is comprised of a surname, two first names, an address and telephone number. This listing may be provided as the primary listing associated with residence service for two persons who share the same surname and reside at the same address or for a person known by two first names.

C. Other Listings

Additional, private, and semi-private listings are provided under the rates, terms, and conditions detailed in the AT&T Ohio Guidebook.

/1/ 3rd Revised Sheet 3 reflects changes in the header: Part 12 is changed to "Listing Services" and Section 1 is changed to "Listings", effective May 1, 2017.

(N)
(N)

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By Adam Grzybicki, President, Cleveland, Ohio

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/1/ 5th Revised Sheet 4 reflects changes in the header: Part 12 is changed to "Listing Services" and Section 1 is changed to "Listings", effective May 1, 2017. (N)
(N)

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(N)

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(N)

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ATT TN OT-17-0003

1. CUSTOMER-OWNED, COIN OPERATED TELEPHONES (COCOT) (cont'd)

C. Terms and Conditions

In addition to the regulations set forth in other sections of this tariff, the following Terms and Conditions apply to this service.

1. Customer-Owned, Coin Operated Telephone (COCOT) Service
 - a. COCOT service will be provided in accordance with the Terms and Conditions and Pricing for such service and consistent with the characteristics and requirements established by the Public Utilities Commission of Ohio (see Appendix A and Appendix B following for a complete set of such requirements).
 - b. One listing without charge, termed the primary listing, is provided for each call number in connection with COCOT Service as specified in Part 12 of this tariff or the AT&T Ohio Guidebook. (T)
 - c. In addition to the services covered in this part, COCOT customers may subscribe to certain toll and usage plans listed in the optional features and specified in other parts of this tariff or the AT&T Ohio Guidebook.
2. Answer Supervision (Line Side) – COCOT
 - a. This feature is only available from appropriately equipped Central Offices and may be incompatible with other optional Central Office features.
3. Billed Number Screening Service – COCOT
 - a. The Company makes no guarantee and assumes no liability arising out of the use or misuse of Billed Number Screening Service by any other entities, including, but not limited to, Interexchange Carriers. The Company is fully responsible for calls charged to numbers, which should have been prevented by Billed Number Screening Service, that originate and terminate within the Company's service territory, and are not carried over any other carrier's network or facilities.