

SECTION 6 – MISCELLANEOUS CHARGES AND INFORMATION

6.1 Return Check Charge

Charge Per Return Check: \$15.00

6.2 Late Payment Charge

A late charge applies to any past due balance. The Company may charge a late charge of 1.5% per month. The one-time charge shall apply on the undisputed amount or on the disputed amount if a dispute is resolved in favor of the Company. When another telecommunications carrier provides the billing function on behalf of the Company, the other carrier's late payment charge applies.

6.3 Payphone Origination Charge

Rate Per Call: \$0.50

6.4 Multiple Bill Copies

Copy Type And QTY	MAC \$30,000 Or Below	MAC Greater Than \$30,000
Any single-BAN copy	\$20	ICB
Multiple-BAN copy, including Invoice Point BANs and Child BANs	\$40	ICB

All other Direct-Billed Customers – Charge Per each Additional Copy: \$20.00

6.5 Duplicate Bill Charges

Duplicate Bill Charge, mailed via standard US mail only – Charge Per Bill Copy: \$5.00

6.6 PIC Change Rebate

If local telephone company is requested to change the subscriber's PIC from one long distance service provider to another long distance service provider, the local telephone company may charge the Customer for the PIC change. If a Customer incurs such a charge from its local telephone company for changing the PIC to the Company, the Company will rebate that charge to the Customer. The rebate will be in the form of a credit on the Customer's bill. The credit will appear within two (2) billing cycles after the Customer provides the Company proof that the local telephone company billed the Customer for the PIC change.

6.7 Reserved for Future Use

(C)

(D)

6.8 Account Codes^{1,2}

	MRC
Small Business Plans	\$00.00 per BTN/BAN
High Volume Calling Plans	\$00.00 per BTN/BAN

¹ This feature is no longer available to new Customers effective January 12, 2015. Additionally, concurrent with this change, the non-mandatory account code option is discontinued.

² Effective June 12 2015, no changes will be allowed to Account Code configurations. Network facilities supporting Account Codes are being discontinued in some areas which will impact the availability of this feature. Existing customers may continue with current Account Code configurations where network capability exists or until the Account Code billing feature is discontinued in its entirety by the Company.