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## A3. BASIC LOCAL EXCHANGE SERVICE

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.1 General

- A. Basic local exchange service is comprised of exchange access lines defined as follows:  
Exchange Access Line - The serving central office line equipment and all Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the guidebook use offering selected by the customer.
- B. Exchange access lines are subject to the nonrecurring charges specified in Section A4.
- C. Rates for basic local exchange service are related to the total number of exchange access lines and PBX trunks in the local calling area.
- D. Customers subscribing to a total of 1000 or more PBX trunks or Network Access Registers (NARs), aggregated on a statewide basis, will receive a ten percent discount on the monthly recurring rates for these services and on any billed local usage associated with these PBX trunks or NARs. Service furnished under the Sharing and Resale of Basic Local Exchange Service offering will be excluded. Customer accounts will be reviewed annually to determine eligibility for the discount.
- E. Base Rate Areas, Zone Rate Areas and Exchange Service Areas for each exchange are identified on maps.
- F. Rate Group Definition

Group	Exchange Access Lines and PBX Trunks Upper Limits
1	7,000
2	15,000
3	28,500
4	50,000
5	78,000
6	125,000
7	Unlimited

#### G. Residence Access Line Retention Offer

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12 month credit through the end of their promotion period.

(N)

Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) flat rate access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply:

1. Customers must keep the required services for 30 days to receive the benefit of this offer.
2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
3. If the customer disconnects the flat rate line(s) or moves from their current location, the remaining benefits will cease.
4. AT&T employees are not eligible for this offer.
5. Customer must be calling into AT&T to disconnect their local service.
6. This offer is available on a maximum of two (2) flat rate lines (a maximum monthly reward of \$12).
7. Not stackable with any other regulated retention offer that provides a monthly discount.
8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
9. This offer is only available for retention purposes.
10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.2 Statewide Rate Schedules

#### A3.2.1 Flat Rate Service

##### A. Basic Flat Rate Service

1. The following statewide schedule of rates is applicable to basic flat rate exchange access line service. The rates specified herein, with zone charges when applicable to service furnished outside the base rate area of an exchange, entitle subscribers to an unlimited number of messages to all exchange access lines bearing the designations of central offices within the serving exchange and basic service area additional exchanges listed in A3.4, Local Calling Areas.
2. Monthly Rates By Rate Group

	Rate Group							USOC
	1	2	3	4	5	6	7	
a. Residence Individual Lines								
(1) Per line	\$25.33	\$25.85	\$26.35	\$26.87	\$27.39	\$27.88	\$28.00	1FR
b. Residence Party Lines - Flat Rate (Obsoleted, See Section A103)								
c. Business Individual Lines								
(1) Per line	\$488.00	\$488.00	\$419.00	\$419.00	\$419.00	\$419.00	\$435.00	1FB
d. Auxiliary Line Service (Inward Service)								
(1) Each	\$488.00	\$488.00	\$419.00	\$419.00	\$419.00	\$419.00	\$435.00	7FB
e. Business PBX Trunks								
(1) Combination	\$617.00	\$617.00	\$617.00	\$617.00	\$617.00	\$617.00	\$617.00	TFC
(2) Inward only	617.00	617.00	617.00	617.00	617.00	617.00	617.00	TFN
(3) Outdial	617.00	617.00	617.00	617.00	617.00	617.00	617.00	TFU
(4) Direct Inward Dialing (DID)	617.00	617.00	617.00	617.00	617.00	617.00	617.00	TDD1X
(5) DID Combination <sup>1</sup>	220.00	220.00	220.00	220.00	220.00	220.00	220.00	TDDCX
f. Hotel, Motel, Hospital, Nursing Home, Time Share Condominium, and Sharing and Resale of Basic Local Exchange Service subscriber PBX Trunks								
(1) Flat Rate (Management and Guest/Patient/Client/Lobby use)								
(Rates and charges as covered in g. preceding apply.)								
g. Residence PBX Trunks (Obsoleted, See Section A103)								
h. Telephone Answering Service								
(1) Central Office Trunks associated with switchboard not serving administrative stations								
(a) One way	\$38.50	\$39.50	\$44.00	\$44.00	\$44.00	\$49.00	\$49.00	S3LAL
(b) Two way	617.00	617.00	617.00	617.00	617.00	617.00	617.00	S3L
(2) Central Office Trunks associated with switchboard serving administrative stations - Rates and charges for PBX trunks apply. Refer to g.								

**Note 1:** Only provisioned from 1AESS and 5ESS switches in conjunction with the Call Transfer feature located in A12.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.2 Statewide Rate Schedules (Cont'd)

#### A3.2.1 Flat Rate Service (Cont'd)

- A. Basic Flat Rate Service (Cont'd)
- 2. Monthly Rates By Rate Group (Cont'd)
  - i. Rotary Line Service -Business<sup>1,2</sup>
    - (1) Per Line

	Rate Group							Monthly Rate \$10.65	USOC HTG
	1	2	3	4	5	6	7		
(a) Each individual line in a rotary group as specified in A3.11									
j. Rotary Line Service – Residence <sup>3</sup>									
(1) Per Line made rotary	\$6.85	\$7.08	\$7.30	\$7.53	\$7.75	\$7.98	\$8.20	HTG	
k. <b>(DELETED)</b>									(D)
l. Network Access Register (NAR) <sup>4</sup>									
(1) ESSX service <sup>5, 6</sup>									
(a) Combination	\$28.66	\$31.18	\$33.62	\$36.07	\$38.52	\$41.04	\$43.49	EQA	
(b) One-way incoming	28.66	31.18	33.62	36.07	38.52	41.04	43.49	EQB	
(c) One-way outgoing	28.66	31.18	33.62	36.07	38.52	41.04	43.49	EQC	
(2) MegaLink channel service <sup>7</sup>									
(a) Combination	16.60	18.03	19.46	20.89	22.31	23.74	25.17	NQM	
(b) One-way incoming	16.60	18.03	19.46	20.89	22.31	23.74	25.17	NQP	
(c) One-way outgoing	16.60	18.03	19.46	20.89	22.31	23.74	25.17	NQT	
(d) DID Combination	33.20	36.06	38.92	41.78	44.62	47.48	50.34	ND3	

**Note 1:** Business service rates shall also apply at private residence locations for all lines in a rotary or hunting arrangement when more than three lines are in the arrangement.

**Note 2:** Rates also apply for Rotary Line service for BellSouth Business Plus service.

**Note 3:** See A2.3.6 and A103.11 for restrictions regarding residential lines in a Rotary Line Service arrangement.

**Note 4:** For grouping arrangements on flat rate NARs, Rotary Line Service charges as provided in l. preceding are also applicable in addition to the NAR rates.

**Note 5:** Also applicable for MegaLink channel service or FlexServ service applications on ESSX or Digital ESSX service.

**Note 6:** New rates become effective with normal billing cycles beginning on or after May 30, 2003.

**Note 7:** Applicable for MegaLink channel service applications other than on ESSX service and Digital ESSX service.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.2 Statewide Rate Schedules (Cont'd)

#### A3.2.1 Flat Rate Service (Cont'd)

##### A. Basic Flat Rate Service (Cont'd)

###### 2. Monthly Rates By Rate Group (Cont'd)

	Rate Group							
	1	2	3	4	5	6	7	USOC
1. Network Access Register (NAR) <sup>1</sup> (Cont'd)								
(3) <b>(DELETED)</b>								(D)
(4) FlexServ service <sup>2</sup>								(T)
(a) Combination	\$16.60	\$18.03	\$19.46	\$20.89	\$22.31	\$23.74	\$25.17	NQM
(b) One-way incoming	16.60	18.03	19.46	20.89	22.31	23.74	25.17	NQP
(c) One-way outgoing	16.60	18.03	19.46	20.89	22.31	23.74	25.17	NQT
(d) DID Combination	33.20	36.06	38.92	41.78	44.62	47.48	50.34	ND3
(5) MultiServ PLUS service or BellSouth Centrex service								
(a) Combination <sup>3</sup>	16.60	18.03	19.46	20.89	22.31	23.74	25.17	M9QCX
(b) One-way incoming <sup>3</sup>	16.60	18.03	19.46	20.89	22.31	23.74	25.17	M9C1X
(c) One-way outgoing <sup>3</sup>	16.60	18.03	19.46	20.89	22.31	23.74	25.17	M9QOX

##### B. Complete Choice Service (Obsoleted, See Section A103)

**Note 1:** For grouping arrangements on flat rate NARs, Rotary Line Service charges as provided in 1. preceding are also applicable in addition to the NAR rates. (T)

**Note 2:** Applicable for FlexServ service applications other than on ESSX service. (T)

**Note 3:** Also applicable for MegaLink channel service or FlexServ service applications on MultiServ PLUS service or BellSouth Centrex service. (T)

Pages 5 through 6 are hereby deleted in their entirety and removed from this Guidebook.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.2 Statewide Rate Schedules (Cont'd)

#### A3.2.2 Message Rate Service

##### A. General

1. Business individual line, PBX trunk and Network Access Register (NAR) message rate service is offered only to hotels, motels, Sharing and Resale of Basic Local Exchange Service as specified in A3.2.4 and A23., Time Share Condominiums, nursing homes, and hospitals, where facilities and equipment are available. The rates specified, with mileage charges when applicable, entitle subscribers to the number of messages specified to all exchange access lines bearing the designations of central offices of the serving exchange and basic service area additional exchanges listed in A3.4, Local Calling Areas.
2. Subscribers to message rate service are regularly billed monthly in advance. Messages in excess of the monthly message allowance are billed monthly in arrears. Local messages not used in one month are not credited to the subscriber's account for any other month service is rendered.
3. Where a subscriber contracts for two or more individual message rate lines on the same premises and agrees to grouped billing, the number of monthly message allowances per line, as specified following, will be multiplied by the number of such message rate lines and messages in excess of this product will be billed at the additional local message charge as indicated following. All lines included for such allowances must have the same central office designation.

##### B. Rates Which Vary By Rate Group

	Rate Group							USOC
	1	2	3	4	5	6	7	
1. Business Individual Lines – Hotel, Motel, Hospital, Nursing Home and Time Share Condominiums								
(a) Per line <sup>1</sup>	\$419.00	\$419.00	\$419.00	\$419.00	\$419.00	\$419.00	\$419.00	1MB (I)
2. Business Individual Line Message Allowance								
(a) Monthly message allowance, per line, 50 messages							-	NA
(b) Local message in excess of allowance, each							\$12	NA
3. Trunk Lines - Hotel, Motel, Hospital, Nursing Home and Time Share Condominium PBX Service								
(a) Combination, First trunk	\$617.00	\$617.00	\$617.00	\$617.00	\$617.00	\$617.00	\$617.00	TMC (I)
(b) Combination, Additional trunk	617.00	617.00	617.00	617.00	617.00	617.00	617.00	TM5 (I)
(c) Outdial, First trunk	617.00	617.00	617.00	617.00	617.00	617.00	617.00	TMU (I)
(d) Outdial, Additional trunk	617.00	617.00	617.00	617.00	617.00	617.00	617.00	TM3 (I)
4. Trunk line or NAR message allowance								
(a) Monthly message allowance of 50 outward local messages, per trunk or NAR							-	NA
(b) Local message in excess of allowance, each							\$12	NA

**Note 1:** Rotary Line Service charges are applicable for grouping arrangements. Rates are specified in A3.2.1.A.2.n.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.2 Statewide Rate Schedules (Cont'd)

##### A3.2.3 Area Plus Service<sup>1</sup>

###### A. General

1. Area Plus service is offered where facilities and equipment are available. The rates specified, including applicable usage charges, entitle subscribers to access all exchange access lines in the subscriber's local calling area as defined in A3.4.
2. Subscribers to Area Plus service are regularly billed monthly in advance. Usage charges are billed monthly in arrears.
3. Operator assisted charges as specified in A3.8.1 apply to operator handled calls in addition to the usage charges specified.
4. Long distance rates as specified in A18.3 apply for calls to points in the expanded service area on which the Company quotes time and charges.
5. Usage charges will not apply to calls to the Company Business Office, Repair Service, Directory Assistance or for Emergency 911 Service. Regular Directory Assistance charges apply as specified in A3.12.
6. Service charges specified in Section A4 do not apply for a conversion of existing service from Area Plus service or Area Plus service with the Complete Choice option<sup>2</sup>. The Company will change the customer to another Area Plus option at no charge if the customer is not satisfied with an Area Plus service.
7. Area Plus service is not available for party line service, Foreign Exchange Service, Access Line Service for Payphone Provider Telephones or Remote Call Forwarding service.
8. Residence customers may subscribe to Area Plus service with the Complete Choice option<sup>2</sup>. All services/features specified in A103.2.1.B as available with Complete Choice service are available with this option of Area Plus service. Terms, conditions and limitations specified in A103.2.1.B for Complete Choice service apply to this option of Area Plus service. Area Plus services with the Complete Choice option include the Premium package described in B.2.d.(3) at no additional charge.<sup>2</sup>
9. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option<sup>2</sup>. Both plans offer rotary service (hunting) at no additional charge as specified in A103.2.1.B. All services/features specified in A103.2.1.B as available with Complete Choice service are available with each line of a multi-line package. Terms, conditions and limitations specified in A103.2.1.B for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises<sup>2</sup>.
10. Existing customers of Area Plus service with the Complete Choice option cannot take advantage of special promotions for Complete Choice service or any of the services/features specified in A3.2.1.B, unless specifically allowed by the terms of the special promotion.

###### B. Rates and Charges

1. The following monthly rates apply for Area Plus services:

###### a. Individual line service

		Suspend Rate	Monthly Rate	USOC	
(1)	Residence				
(a)	Per line without the Complete Choice option		\$5.00	\$36.00	A6P
(b)	(Obsoleted, See Section A103.2)				
(c)	(Obsoleted, See Section A103.2)				
(d)	(Obsoleted, See Section A103.2)				
(2)	(Obsoleted, See Section A103.2)				
b.	Rotary Line Service				
(1)	Per individual line in a rotary group as specified in A3.11				
(a)	Residence			\$4.00	HTGAP
(b)	(Obsoleted, See Section A103.2)				
c.	(Obsoleted, See Section A103.2)				
d.	(Obsoleted, See Section A103.2)				

**Note 1:** Obsoleted for business customers. See Section A103.

**Note 2:** Complete Choice Obsoleted. See Section A103.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.2 Statewide Rate Schedules (Cont'd)

#### A3.2.3 Area Plus Service<sup>1</sup> (Cont'd)

##### B. Rates and Charges (Cont'd)

###### 2. Usage charges

a. The following charges apply for customer dialed and operator handled local calls originated from a line equipped for Area Plus service:

Area Called	Rate Per Minute or fraction thereof
Basic Service Area	\$.02
Expanded Service Area	.12

b. For calls placed from an Area Plus service line in the following time periods, usage charges specified in a. preceding will apply with the discount indicated following:

Time Period	Discount
All days 8:00 pm - 8:00 am	50%
Saturdays, Sundays and Holidays specified in	50%
A18.3.1.E. 8:00 am - 8:00 pm	

c. Monthly billable usage charges for calls terminating in the basic service area will not exceed \$15.00 for a residence individual line or \$25.00 for a business individual line. There is no billable usage limit for trunks and network access registers. Operator-assisted calls are not included in the line usage for application of the monthly billable usage limit. Billable basic service area usage charges accrue concurrently toward the billable usage limit and any basic service area usage allowance specified for the subscriber's service. The monthly billable usage limit does not apply for SmartLine service subscribers. (C)

d. A subscriber may choose one of the following usage packages to reduce local usage charges. The discounts and allowances included in the following usage packages do not apply to operator-assisted calls. The monthly rate for the following usage packages applies to each line, trunk or NAR on the customer's account in addition to the appropriate exchange access line rate. (C)

(1) For customers who subscribe to this package, a twenty percent discount applies to all usage charges specified in a. and b. preceding.

	Monthly Rate	USOC
(a) Per residence line	\$2.00	R2P
(b) Per business line, trunk or NAR	3.00	B2P
(2) For business customers who subscribe to this package, the fifty percent time period discount is extended to apply to all time periods. This option is available to business customers only. This package includes a \$20.00 allowance of discounted basic service area usage for each line, trunk or NAR on the customer's account. For business line customers who subscribe to this package, discounted basic service area usage covered by the \$20.00 allowance applies to discounted basic service area usage which does not exceed the billable usage limit specified in c. preceding. The maximum per line discounted basic service area usage that can be billed to a business line customer (\$5.00) is the difference between the billable usage limit specified in c. preceding (\$25.00) and the allowance specified herein (\$20.00).		
(a) Per business line, trunk or NAR	20.00	B5P
(3) Premium package - For residence customers who subscribe to this package, all local usage charges are waived. This option is available to residence customers only. This package provides unlimited free calling to the entire local calling area.		
(a) Per residence line	30.00	RRP
e. When a customer subscribes to more than one line at the same premises, usage for all lines on the same account will be billed collectively. For lines on the same account, usage allowances and billable usage limits specified in c. and d. preceding are applied on a per account basis, not a line-by-line basis, i.e., the per line amount of the monthly usage allowance or the monthly billable usage limit is multiplied by the number of lines on the account and compared to the accumulated usage for the account to determine the billed amount. All lines on an account must have the same central office designation.		

**Note 1:** Obsoleted for business customers. See Section A103.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.2 Statewide Rate Schedules (Cont'd)

#### A3.2.4 Sharing and Resale of Basic Local Exchange Service

##### A. General

1. Sharing and Resale of Basic Local Exchange Service is permitted as specified in A23.1. Sharing and resale providers may subscribe to message rate service as specified in B. following or Area Plus service as specified in A103.2.

##### B. Sharing and Resale Message Rate Service

###### 1. General

- a. The terms and conditions specified in A3.2.2.A. apply to sharing and resale providers who subscribe to message rate service at the rates specified in 2. following.

###### 2. Rates and Charges

- a. Exchange Sharing and Resale Trunks - Message Rate

**(DELETED)**

(D)

	Rate Group							
	1	2	3	4	5	6	7	USOC
(1) Combination, with an allowance of 50 outward local messages	<b>\$36.87</b>	<b>\$39.34</b>	<b>\$41.80</b>	<b>\$44.27</b>	<b>\$46.73</b>	<b>\$49.20</b>	<b>\$51.66</b>	SM3
(2) Two-way, with an allowance of 50 outward local messages	<b>36.87</b>	<b>39.34</b>	<b>41.80</b>	<b>44.27</b>	<b>46.73</b>	<b>49.20</b>	<b>51.66</b>	SMW
(3) Outdial, with an allowance of 50 outward local messages	<b>36.87</b>	<b>39.34</b>	<b>41.80</b>	<b>44.27</b>	<b>46.73</b>	<b>49.20</b>	<b>51.66</b>	SMS
(4) Inward only	<b>38.58</b>	<b>41.13</b>	<b>43.68</b>	<b>46.23</b>	<b>48.78</b>	<b>51.33</b>	<b>53.88</b>	SM31X
(5) Direct Inward Dialing - Inward Only	<b>38.58</b>	<b>41.13</b>	<b>43.68</b>	<b>46.23</b>	<b>48.78</b>	<b>51.33</b>	<b>53.88</b>	SM9

- b. Charge for local messages originated to the basic service area in excess of trunk message allowance.

- (1) Per message

	Rate	USOC
(a) Each	<b>\$12</b>	NA

##### C. (Obsoleted, See Section A103.2)

##### D. Sharing and Resale Flat Rate Service (For Management and Client Use)

1. Refer to Section A3.2.1 for Flat Rate Trunk charges.

#### A3.2.5 PreferredPack Plan (Obsoleted, See Section A103)

(M)

#### A3.2.6 2 Pack Plan (Obsoleted, See Section A103)

(M)

**Pages 9.1 and 9.2 are hereby deleted in their entirety and removed from this Guidebook.**

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### **A3.2 Statewide Rate Schedules (Cont'd)**

##### **A3.2.7 Reserved for Future Use**

##### **A3.2.8 Complete Choice Enhanced Service**

###### **A. Description of Service**

1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:

A13.9	Custom Calling Services excluding Customer Control <sup>1</sup> and Multipath <sup>1</sup> versions of the Call Forwarding features
A13.19	TouchStar services excluding Personalized Ring 6 <sup>1</sup> and Calling Number Delivery Blocking-Permanent <sup>1</sup>
A13.34	RingMaster service
A13.47	Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4. do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of Complete Choice Enhanced service can not take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in 3., unless specifically allowed by the terms of the special promotion.
6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

###### **B. Rates and Charges**

1. Individual line service

	<b>Suspend</b>	<b>Monthly</b>		
	<b>Rate</b>	<b>Rate</b>	<b>USOC</b>	
(a) Per plan package	\$7.50	\$48.00	PAMA8	(I)

###### **C. Complete Choice Enhanced Retention Offer**

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12 month credit through the end of their promotion period.

Existing residential customers who call to disconnect their local telephone service may be eligible to receive an \$8 monthly bill credit for 12 months on a maximum of 2 access lines. The following conditions apply:

1. Customer must have or newly subscribe to Complete Choice Enhanced to be eligible for this offer.
2. Complete Choice Enhanced is required on each line receiving the discount.
3. The access line(s) must be in service for a minimum of 60 days before the customer is eligible for this offer.
4. AT&T employees are not eligible for this offer.
5. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$16).
6. This offer may not be combined with other residence line retention offers, including but not limited to the \$6 x 12 Mo. Residence Access Line Retention Offer.
7. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
8. This offer is only available for retention purposes.
9. Customers must retain the required services for 30 days to receive the benefit of this offer.
10. The monthly bill credit will cease if the customer disconnects the line or the package, or moves from their current location
11. Eligible customers may only receive this offer once during the offer benefit period.
12. AT&T may discontinue this offer upon 14 day notice or less.

**Note 1:** These features are available separately as specified in A13.9 or A13.19.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.2 Statewide Rate Schedules (Cont'd)

A3.2.9 Complete Choice Basic Service (*Obsoleted, See Section A103*)

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(D)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.3 Exchange Rate Group Classifications

#### A3.3.1 Reserved for Future Use

#### A3.3.2 Flat Rate Service

Exchange	Group	
Aiken	5	
Allendale	2	
Anderson	6	
Antioch <sup>1</sup>	-	
Bamberg	4	
Barnwell	3	
Batesburg	2	
Bath	7	
Beech Island	7	
Belton	5	
Bennettsville	2	
Blacksburg	3	
Blackville	2	
Blenheim	2	
Blue Ridge	7	
Camden	3	
Central	5	
Chapin-Little Mountain North	3	
Chapin-Little Mountain South	7	
Charleston	7	
Cheraw (See Local Exceptions A3.13.7)	-	
Clemson	4	
Clinton	3	
Clio	2	
Clover	5	(M)
Columbia	7	(M)
Cowpens	6	(M)
Darlington	6	(M)
Denmark	3	(M)
Dillon (See Local Exceptions A3.13.7)	-	(M)
Easley	7	(M)
Eastover	7	(M)
Edgefield	2	(M)
Edisto Island	1	(M)
Florence (See Local Exceptions A3.13.7)	-	(M)
Folly Beach	7	(M)
Fountain Inn	7	(M)
Gaffney	3	(M)
Graniteville	5	(M)
Greenville (See Local Exceptions A3.13.7)	-	(M)
Greer	7	(M)
Hartsville (See Local Exceptions A3.13.7)	-	(M)
Hickory Grove	3	(M)
Honea Path	5	(M)
Isle of Palms	7	(M)
Joanna	3	(M)
Johnston	2	(M)
Jonesville	3	(M)

**Note 1:** Rates *for Antioch* are those of *the* Grover, N.C., exchange as fixed by the North Carolina Utilities Commission. (T)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.3 Exchange Rate Group Classifications (Cont'd)

#### A3.3.2 Flat Rate Service (Cont'd)

Exchange	Group	(M)
Lake View (See Local Exceptions A3.13.7)	-	(M1)
Lake Wylie	7	(M1)
Lake Wylie West	5	(M1)
Latta (See Local Exceptions A3.13.7)	-	(M1)
Liberty (See Local Exceptions A3.13.7)	-	(M1)
Lyman	7	(M1)
Marion	5	(M1)
McColl	2	(M1)
Mill Creek <sup>1</sup>	-	(M1)
Mt. Pleasant	7	(M1)
Mullins (See Local Exceptions A3.13.7)	-	(M1)
New Ellenton	4	(M1)
Newberry	3	(M1)
Newtonville <sup>1</sup>	-	(T)(M1)
Nichols (See Local Exceptions A3.13.7)	-	(M1)
North Augusta	7	(M1)
Orangeburg (See Local Exceptions A3.13.7)	-	(M1)
Pacolet	6	(M1)
Pelzer	5	(M1)
Pendleton	5	(M1)
Pickens (See Local Exceptions A3.13.7)	-	(M1)
Piedmont	7	(M1)
Prosperity	3	(M1)
Rowland <sup>1</sup>	-	(T)(M1)
Salem	4	(M1)
Seneca	4	(M1)
Sharon	2	(M1)
Six Mile	5	(M1)
Society Hill (See Local Exceptions A3.13.7)	-	(M1)
Spartanburg (See Local Exceptions A3.13.7)	-	(M1)
Springfield-Salley	1	(M1)
St. George	1	(M1)
Sullivans Island	7	(M1)
Summerville	7	(M1)
Timmonsville	6	(M1)
Travelers Rest	7	(M1)
Union	2	(M1)
Walhalla	4	(M1)
Westminster	4	(M1)
Whitmire	2	(M1)
Williamston	5	(M1)
York	5	(M1)

**Note 1:** Rates for Millcreek are those of the Gastonia, N.C., exchange, rates for Newtonville are those of the Gibson, N.C. exchange, and rates for Rowland are those of the Rowland, N.C. exchange, all of which are fixed by the North Carolina Utilities Commission.

(T)

**Pages 12 through 14 are hereby deleted in their entirety and removed from this Guidebook.**

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EFFECTIVE: October 1, 2005

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.4 Local Calling Areas

- A. The rates specified in A3.2 except A3.2.3 entitle subscribers to access all exchange access lines bearing the central office designation(s) of the subscriber's exchange and all exchange access lines bearing the central office designation(s) of additional exchanges in the basic service area as shown following. The local calling area of the exchange in the left hand column includes the exchanges listed in the basic service area column.
- B. The rates specified in A3.2.3 entitle subscribers to access all exchange access lines bearing the central office designation(s) of the subscriber's exchange plus all exchange access lines bearing the central office designation(s) of additional exchanges in the basic service area as shown following plus all exchange access lines bearing the central office designation(s) of all other exchanges located in the subscriber's Local Access and Transport Area (LATA) as shown following. The expanded service area for each exchange will consist of all exchanges in the subscriber's LATA which are not included in the basic service area. For services whose rates are specified in A3.2.3, the local calling area of the exchange in the left hand column includes the exchanges listed in the basic service area column and all other exchanges in the subscriber's LATA. Usage charges specified herein apply for calls in the local calling area.

#### A3.4.1 Local Calling Areas by Exchange

Exchange	Basic Service Area Additional Exchanges	LATA for Expanded Service Area
Aiken	Bath, Beech Island, Graniteville, Jackson, New Ellenton, North Augusta	Augusta, GA
Allendale	Barnwell, Fairfax	Columbia
Anderson	Belton, Honea Path, Pelzer, Pendleton, Starr-Iva, Williamston	Greenville
Antioch	Blacksburg, Grover, NC, Kings Mountain, NC, Shelby, NC	<i>ESA is the same as for the Grover, NC, exchange. See Section A3 of the NC GSST.</i> <input type="checkbox"/> (C)
Bamberg	Denmark, Ehrhardt, Orangeburg	Columbia
Barnwell	Allendale, Blackville, Denmark, Williston	Columbia
Batesburg	Pond Branch, Ridge Spring	Columbia
Bath	Aiken, Augusta, GA, Beech Island, Graniteville, Jackson, North Augusta	Augusta, GA
Beech Island (For local exception, see A3.13.2.A.3.)	Aiken, Appling, GA, Augusta, GA, Bath, Harlem, GA, Hephzibah, GA, Jackson, North Augusta	Augusta, GA
Belton	Anderson, Honea Path, Pelzer, Williamston	Greenville
Bennettsville	Blenheim, Clio, McColl	Florence

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.4 Local Calling Areas (Cont'd)

#### A3.4.1 Local Calling Areas by Exchange (Cont'd)

Exchange	Basic Service Area Additional Exchanges	LATA for Expanded Service Area
Blacksburg	Gaffney, Grover, NC (includes those exchange access lines in Antioch, SC which are a part of the Grover, NC exchange), Hickory Grove	Greenville
Blackville	Barnwell, Denmark, Williston	Columbia
Blenheim Blue Ridge	Bennettsville, Clio, McColl Greenville, Greer, Lyman, Travelers Rest	Florence Greenville
Camden Central	<b>Bethune</b> Clemson, Easley, Liberty, Pickens, Six Mile	Columbia Greenville
Chapin-Little Mountain North	Newberry, Prosperity, Chapin-Little Mountain South	Columbia
Chapin-Little Mountain South	Columbia, Chapin-Little Mountain North	Columbia
Charleston	Folly Beach, Hollywood, Isle of Palms, Charleston Mt Pleasant, Sullivans Island, Summerville	
Cheraw Clemson	Chesterfield, Patrick Central, Pendleton, Seneca, Six Mile	Florence Greenville
Clinton	Joanna, Laurens, Laurens Rural	Greenville

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EFFECTIVE: October 1, 2005

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.4 Local Calling Areas (Cont'd)

#### A3.4.1 Local Calling Areas by Exchange (Cont'd)

Exchange	Basic Service Area Additional Exchanges	LATA for Expanded Service Area	(N)
Clio	Bennettsville, Blenheim, McColl	<i>Florence</i>	(C)(M)
Clover	Gastonia, NC (includes those exchange access lines located in Mill Creek, SC and vicinity which are a part of the Gastonia, NC exchange), Lake Wylie, Lake Wylie West, South Crowders Creek, NC, York	<i>Charlotte, NC</i>	(C) (M)
Columbia	Chapin-Little Mountain South, Eastover, <i>Columbia</i> Lexington		(C) (M)
Cowpens	Spartanburg	<i>Greenville</i>	(C) (M)

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.4 Local Calling Areas (Cont'd)

#### A3.4.1 Local Calling Areas by Exchange (Cont'd)

Exchange	Basic Service Area Additional Exchanges	LATA for Expanded Service Area
Darlington	Florence, Hartsville, Lamar, Society Hill, Timmonsville	Florence
Denmark	Bamberg, Barnwell, Blackville, Olar	Columbia
Dillon	Dillon, NC, <i>Florence</i> , Lake View, Latta	Florence
Easley	Central, Greenville, Liberty, Pickens, Six Mile	Greenville
Eastover	Columbia	Columbia
Edgefield	Johnston	Augusta, GA
Edisto Island	Darlington, Hartsville, Lamar, Marion, Mullins, Nichols, Pamplico, Society	Charleston
Florence	Hill, Timmonsville	Florence
Folly Beach	Charleston, Isle of Palms, Mt. Pleasant, Sullivans Island	Charleston
Fountain Inn	Greenville, Simpsonville	Greenville
Gaffney	Blacksburg	Greenville
Graniteville	Aiken, Bath, North Augusta, portion of Beech Island located within the property boundaries of the Savannah River Site	Augusta, GA
Greenville	Blue Ridge, Easley, Fountain Inn, Greer, Greenville Liberty, Pickens, Piedmont, Simpsonville, Travelers Rest	
Greer	Blue Ridge, Greenville, Lyman	Greenville
Hartsville	Darlington, Florence, Lamar, McBee, Patrick, Society Hill, Timmonsville	Florence
Hickory Grove	Blacksburg, Sharon, York	Charlotte, NC
Honea Path	Anderson, Belton, Due West	Greenville

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.4 Local Calling Areas (Cont'd)

#### A3.4.1 Local Calling Areas by Exchange (Cont'd)

Exchange	Basic Service Area Additional Exchanges	LATA for Expanded Service Area
Isle of Palms	Charleston, Folly Beach, Mt. Pleasant, Sullivans Island	Charleston
Joanna	Clinton, Laurens, Laurens Rural	Greenville
Johnston	Edgefield, Ridge Spring	Augusta, GA
Jonesville	Pacolet, Union	Greenville
Lake View	Dillon, Dillon, NC, <b>Florence</b> , Latta	Florence
Lake Wylie	Charlotte, NC, Clover, Gastonia, NC (includes those exchange access lines located in Mill Creek, SC, and vicinity which are a part of the Gastonia, NC, exchange), Lake Wylie West, South Crowders Creek, NC, York	Charlotte, NC
Lake Wylie West	Clover, Gastonia, NC (includes those exchange access lines located in Mill Creek, SC, and vicinity which are a part of the Gastonia, NC, exchange), Lake Wylie, South Crowders Creek, NC, York	Charlotte, NC
Latta	Dillon, Dillon, NC, <b>Florence</b> , Lake View	Florence
Liberty	Central, Easley, Greenville, Pickens, Six Greenville Mile	
Lyman	Blue Ridge, Greer, Inman, Spartanburg	Greenville

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EFFECTIVE: October 1, 2005

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.4 Local Calling Areas (Cont'd)

#### A3.4.1 Local Calling Areas by Exchange (Cont'd)

Exchange	Basic Service Area Additional Exchanges	LATA for Expanded Service Area
Marion	Florence, Mullins, Nichols	Florence
McColl	Bennettsville, Blenheim, Clio	Florence
Mill Creek	Belmont, NC, Bessemer City, NC, <i>ESAs is the same as for the Gastonia, (C) Clover, Gastonia, NC, Kings Mountain, NC, exchange. See Section A3 of the NC, Lake Wylie, Lake Wylie West, NC GSST.</i>	
Mt. Pleasant	Lowell, NC, Mt. Holly, NC, <i>South Crowders Creek, NC</i> , Stanley, NC Charleston, Folly Beach, Isle of Palms, Charleston Sullivans Island	
Mullins	Florence, Floyds, Marion, Nichols	Florence
Newberry	Chapin-Little Mountain North, Prosperity, Whitmire	Columbia
New Ellenton	Aiken, Jackson, portion of Beech Island located within the property boundaries of the Savannah River Site	Augusta, GA
Newtonville	Gibson, NC, <i>Laurel Hill, NC, Laurinburg, NC</i>	<i>ESAs is the same as for the Gibson, NC, exchange. See Section A3 of the NC GSST. (C)</i>
Nichols	Florence, Floyds, Marion, Mullins	Florence
North Augusta	Aiken, Appling, GA, Augusta, GA, Bath, Beech Island, Graniteville, Harlem, GA, Hepzibah, GA, Jackson	Augusta, GA
Orangeburg	Bamberg, Bowman, Branchville	Columbia
Pacolet	Jonesville, Spartanburg	Greenville
Pelzer	Anderson, Belton, Williamston	Greenville
Pendleton	Anderson, Clemson	Greenville
Pickens	Central, Easley, Greenville, Liberty, Six Mile	Greenville
Piedmont	Greenville	Greenville

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.4 Local Calling Areas (Cont'd)

#### A3.4.1 Local Calling Areas by Exchange (Cont'd)

Exchange	Basic Service Area Additional Exchanges	LATA for Expanded Service Area	
Prosperity	Chapin-Little Mountain North, Newberry	Columbia	
Rowland	<i>Fairmont, NC, Lumberton, NC, Maxton, NC, Parkton, NC, Pembroke, NC, exchange. See Section A3 of the NC, Red Springs, NC, Rowland, NC, St.NC GSST. Pauls, NC</i>	<i>ESA is the same as for the Rowland, Maxton, NC, Parkton, NC, Pembroke, NC, exchange. See Section A3 of the NC, Red Springs, NC, Rowland, NC, St.NC GSST. Pauls, NC</i>	(C)
Salem	Seneca, Walhalla, Westminster	Greenville	
Seneca	Clemson, Salem, Walhalla, Westminster	Greenville	
Sharon	Hickory Grove, York	Charlotte, NC	
Six Mile	Central, Clemson, Easley, Liberty, Pickens	Greenville	
Society Hill	Darlington, Florence, Hartsville	Florence	
Spartanburg	Chesnee, Cowpens, Enoree, Inman, Lyman, Pacolet, Woodruff	Greenville	
Springfield-Salley	Wagener	Columbia	
St. George	Harleyville	Columbia	
Sullivans Island	Charleston, Folly Beach, Isle of Palms, Mt. Pleasant	Charleston	
Summerville	Charleston	Charleston	
Timmonsville	Darlington, Florence, Hartsville, Lamar	Florence	
Travelers Rest	Blue Ridge, Greenville	Greenville	
Union	Jonesville, Lockhart	Greenville	
Walhalla	Salem, Seneca, Westminster	Greenville	
Westminster	Salem, Seneca, Walhalla	Greenville	
Whitmire	Newberry	Columbia	
Williamston	Anderson, Belton, Pelzer	Greenville	
York	Clover, Hickory Grove, Lake Wylie, Lake Wylie West, Rock Hill, Sharon, South Crowders Creek, NC	Charlotte, NC	

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.4 Local Calling Areas (Cont'd)

#### A3.4.2 List of Exchanges by Local Access and Transport Area (LATA)

##### Augusta, GA LATA

Aiken, SC	Gibson, GA	Midville, GA (ICE)	Thomson, GA
Appling, GA	Graniteville, SC	Millen, GA	Twin City, GA (ICE)
Augusta, GA	Harlem, GA	New Ellenton, SC	Wadley, GA
Bartow, GA (ICE)	Hephzibah, GA	North Augusta, SC	Warrenton, GA
Bath, SC	Jackson, SC (ICE)	Sardis, GA	Waynesboro, GA
Beech Island, SC	Johnston, SC	Sparta, GA	Wrens, GA
Edgefield, SC	Louisville, GA	Swainsboro, GA	

##### Charleston LATA

Awendaw (ICE)	Isle of Palms	Pineville (ICE)	(T)
Beaufort (ICE)	Jamestown (ICE)	Ridgeland (ICE)	(T)
Bonneau (ICE)	Laurel Bay (ICE)	St. Helena Island (ICE)	(T)
Charleston	Lebanon (ICE)	St. Stephen (ICE)	(T)
Cottageville (ICE)	Lodge (ICE)	Sullivans Island	(T)
Cross (ICE)	<b>Low Country (ICE)</b>	Summerville	(C)
Edisto Island	Macedonia (ICE)	Walterboro (ICE)	
Folly Beach	McClellanville (ICE)	Walterboro Rural (ICE)	
Hendersonville (ICE)	Moncks Corner (ICE)	Williams (ICE)	
Hollywood (ICE)	Mt. Pleasant	Yemassee (ICE)	
Huger (ICE)			(T)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.4 Local Calling Areas (Cont'd)

#### A3.4.2 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)

Charlotte, NC LATA		(N)
Albemarle, NC (ICE)	Harmony, NC (ICE)	(N)
Alton, NC (ICE)	Harrisburg, NC (ICE)	(N)
Ansonville, NC (ICE)	Heath Springs, SC (ICE)	(N)
Antioch, SC	Hemby Bridge, NC (ICE)	(N)
Badin, NC (ICE)	Hickory, NC (ICE)	(N)
Banner Elk, NC (ICE)	Hickory Grove, SC	(N)
Beech Mtn., NC (ICE)	Hildebran, NC (ICE)	(N)
Belmont, NC	Huntersville, NC	(N)
Bessemer City, NC	Ijames, NC (ICE)	(N)
Bethlehem, NC (ICE)	Indian Trail, NC (ICE)	(N)
Blowing Rock, NC	Kannapolis, NC (ICE)	(N)
Boone, NC	Kershaw, SC (ICE)	(N)
Caroleen, NC	Kings Mountain, NC	(N)
Catawba, NC (ICE)	Lake Wylie, SC	(N)
Charlotte, NC	Lake Wylie West, SC	(N)
Cherryville, NC	Lancaster, SC (ICE)	(N)
China Grove-Landis, NC (ICE)	Lattimore, NC	(N)
Churchland, NC (ICE)	Lawndale, NC	(N)
Claremont, NC	Lenoir, NC	(N)
Cleveland, NC	Lexington, NC (ICE)	(N)
Clover, SC	Lilesville, NC (ICE)	(N)
Concord, NC (ICE)	Lincolnton, NC	(N)
Cooleemee, NC (ICE)	Locust, NC	(N)
Davidson, NC	Lowell, NC	(N)
Denton, NC (ICE)	Maiden, NC	(N)
Denver, NC	Marshville, NC (ICE)	(N)
Ellenboro, NC	Matthews, NC (ICE)	(N)
Forest City, NC	Mill Creek, SC	(N)
Fort Lawn, SC (ICE)	Mocksville, NC (ICE)	(N)
Fort Mill, SC (ICE)	Monroe, NC (ICE)	(N)
Gastonia, NC	Mooresville, NC (ICE)	(N)
Goose Creek, NC (ICE)	Morganton, NC	(N)
Granite Falls, NC (ICE)	Morven, NC (ICE)	(N)
Granite Quarry-Rockwell, NC (ICE)	Mtn. View, NC (ICE)	(N)
Grover, NC	Mt. Holly, NC	(N)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.4 Local Calling Areas (Cont'd)

#### A3.4.2 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)

Columbia LATA		(N)
Allendale	Estill (ICE)	(N)
Bamberg	Eutawville (ICE)	(N)
Barnwell	Fairfax (ICE)	(N)
Batesburg	Gilbert (ICE)	(N)
Bishopville (ICE)	Great Falls (ICE)	(N)
Bishopville Rural (ICE)	Hampton (ICE)	(N)
Blackville	Harleyville (ICE)	(N)
Bowman (ICE)	Holly Hill (ICE)	(N)
Branchville (ICE)	Lewisville (ICE)	(N)
Camden	Lexington (ICE)	(N)
Cameron (ICE)	Lynchburg (ICE)	(N)
Chapin-Lt. Mtn. North	Manning (ICE)	(N)
Chapin-Lt. Mtn. South	Mayesville (ICE)	(N)
Chester (ICE)	Newberry	(N)
Columbia	North (ICE)	(N)
Creston (ICE)	North Manning (ICE)	(N)
Denmark	North Summerton (ICE)	(N)
East Sumter (ICE)	North Sumter (ICE)	(N)
Eastover	Norway (ICE)	(N)
Ehrhardt (ICE)	Oakland (ICE)	(N)
Elloree (ICE)	Olar (ICE)	(N)
	Orangeburg	(N)
	Pelion (ICE)	(N)
	Pinewood (ICE)	(N)
	Pocalla (ICE)	(N)
	Pond Branch (ICE)	(N)
	Prosperity	(N)
	Ridge Spring (ICE)	(N)
	Ridgeway (ICE)	(N)
	St. George	(N)
	St. Matthews (ICE)	(N)
	Santee (ICE)	(N)
	Shawview Heights (ICE)	(N)
	Springfield-Salley	(N)
	Stateburg (ICE)	(N)
	Summerton (ICE)	(N)
	Sumter (ICE)	(N)
	Swansea (ICE)	(N)
	Wagener (ICE)	(N)
	Whitmire	(N)
	Williston (ICE)	(N)
	Winnsboro (ICE)	(N)

EFFECTIVE: October 1, 2005

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.4 Local Calling Areas (Cont'd)

#### A3.4.2 List of Exchanges by Local Access and Transport Area (LATA) (Cont'd)

##### Florence LATA

Andrews (ICE)	Florence	Lane (ICE)	Olanta (ICE)	(N)
Aynor (ICE)	Floyds (ICE)	Latta	Pageland (ICE)	(N)
Bennettsville	Georgetown (ICE)	Loris (ICE)	Pamplico (ICE)	(N)
Bethune (ICE)	Greeleyville (ICE)	Marion	Patrick (ICE)	(N)
Blenheim	Hartsville	McBee (ICE)	Pawleys Island (ICE)	(N)
Cheraw	Hemingway (ICE)	McColl	Ruby (ICE)	(N)
Chesterfield (ICE)	Jefferson (ICE)	Mullins	Scranton (ICE)	(N)
Clio	Johnsonville (ICE)	Murrells Inlet (ICE)	Society Hill	(N)
Collins Creek (ICE)	Kingstree (ICE)	Myrtle Beach (ICE)	S. Conway (ICE)	(N)
Conway (ICE)	Lake City (ICE)	Nichols	Timmonsville	(N)
Darlington	Lake View	N. Conway (ICE)	Turbeville (ICE)	(N)
Dillon	Lakewood (ICE)	N. Kingstree (ICE)	Wampee (ICE)	(N)
E. Conway (ICE)	Lamar (ICE)	N. Myrtle Bch. (ICE)	W. Andrews (ICE)	(N)

##### Greenville LATA

Abbeville (ICE)	Easley	Laurens Rural (ICE)	Simpsonville (ICE)	(N)
Anderson	Enoree (ICE)	Liberty	Six Mile	(N)
Belton	Fountain Inn	Lockhart (ICE)	Spartanburg	(N)
Blacksburg	Gaffney	Lyman	Starr-Iva (ICE)	(N)
Blue Ridge	Gray Court (ICE)	McCormick (ICE)	Travelers Rest	(N)
Calhoun Falls (ICE)	Green Creek, NC	(ICE)	Mount Carmel (ICE)	(N)
Campobello (ICE)	Greenville	Mountville (ICE)	Troy (ICE)	(N)
Central	Greenwood (ICE)	Ninety Six (ICE)	Tryon, NC (ICE)	(N)
Chappells (ICE)	Greer	Pacolet	Union	(N)
Chesnee (ICE)	Hickory Tavern (ICE)	Pelzer	Walhalla	(N)
Clarks Hill (ICE)	Hodges (ICE)	Pendleton	Ware Shoals (ICE)	(N)
Clemson	Honea Path	Pickens	Waterloo (ICE)	(N)
Clinton	Inman (ICE)	Piedmont	West Abbeville (ICE)	(N)
Columbus, NC (ICE)	Joanna	Plum Branch (ICE)	West End (ICE)	(N)
Cowpens	Jonesville	Salem	Westminster	(N)
Cross Hill (ICE)	Landrum (ICE)	Saluda (ICE)	Williamston	(N)
Due West (ICE)	Laurens (ICE)	Seneca	Woodruff (ICE)	(N)

## A3. BASIC LOCAL EXCHANGE SERVICE

### **A3.5 Zone Charges**

#### **A3.5.1 Zone Charges**

A. Where zone rate areas are designated on Exchange Service Area or other maps, the following zone charges apply in connection with service outside the base rate area in addition to the basic rate for service:

1. Individual Line or P.B.X. Trunk Line

Zone	Class of Service	Rate	USOC
(a) 4	Trunk	\$0.00	1LSA4
(b) 5	Trunk	0.00	1LSA5
(c) 6	Trunk	0.00	1LSA6
(d) 7	Trunk	0.00	1LSA7
(e) 9	Trunk	0.00	1LSA9
(f) 10	Trunk	0.00	1LSAJ

2. Two-Party Line (Obsoleted, See Section A103)

### **A3.6 Auxiliary Line Service (Inward Service)**

- A. Under the conditions specified following, a subscriber, having two-way flat rate individual line business service, may subscribe for one or more auxiliary lines at the rate specified for auxiliary lines in A3.2.1.A.2.f.
- B. The auxiliary line must terminate on the same premises as that in which the two-way service is located.
- C. The auxiliary line is arranged for receiving incoming calls only.
- D. Auxiliary line service may or may not be arranged for rotary, hunting or similar service which allows completion of an incoming call from a line that is called but is in use, to another line, by means of an arrangement of central office equipment on a full time basis.
- E. Where the lines are arranged for rotary, hunting or similar service the rotary differential will apply as specified in A3.11 following. Outside the base rate area, the charge for individual line mileage also applies.

### **A3.7 (DELETED)**

(D)

Pages 22 and 23 are hereby deleted in their entirety and removed from this Guidebook.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.8 Operator Assisted Local Calls

#### A3.8.1 Operator Assistance Charges

- A. All types of local exchange service have local calling areas as specified in A3.4 which are the areas that can be called on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a message rate basis (charges based on the number of calls), or on a measured service basis (charges based on a combination of one or more measured service rating elements).
- B. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.
  - 1. Station-to-Station

	Charge Per Call	USOC	
(a) Operator Services Assisted <sup>1,2</sup>	\$1.00	NA	(T)
D. The following Operator Assisted Local Calls are exempt from the service charge:			
1. Calls to designated Company numbers for official telephone business.			
2. Emergency calls to recognizable authorized civil agencies.			
3. Those cases where a Company operator provides assistance to:			
a. Reestablish a call which has been interrupted after the called number has been reached.			
b. Reach the called telephone number where facility problems prevent customer dial completion.			
c. Operator Assistance (OA) may be provided at no charge to persons who are unable to use a telephone due to a disability which can be confirmed by a physician or certifying agent. Operator Assistance service charges will not be charged to the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Operator Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Operator Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Operator Assistance exemption is a voluntary program of the Company that may be terminated at any time.			

#### A3.8.2 Operator Assisted Premium Plan

- A. A premium is defined as a commission applicable to surcharge revenue associated with local operator assisted call requests sent to the Company by the customer. Such premiums may be payable to subscribing customers based on the Company's surcharge revenue generated by said calls. These calls must:
  - 1. originate from a telephone line associated with the customer's account,
  - 2. originated and terminate in the same Basic Local Calling Area,
  - 3. be carried and completed by the Company via Company facilities and
  - 4. be billed by the Company.

In the event the Company billing records used to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost data.

### A3.9 (DELETED)

**Note 1:** These charges also apply to Directory Assistance calls.

**Note 2:** Calls dialed 0+ from Access Line Service for Payphone Service Providers, excluding SmartLine service, must be alternately billed<sup>3</sup> to an account other than the originating line.

**Note 3:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

Page 24.1 and 24.2 is hereby deleted in its entirety and removed from this Guidebook.

(N)

## A3. BASIC LOCAL EXCHANGE SERVICE

### **A3.10 Optional Extended Area Service**

(T)

#### **A3.10.1 Description**

- A. Optional Extended Area Service (OEAS) provides alternative billing on customer dialed station-to-station calls to locations outside a subscriber's Local Calling Area, but within the same LATA. (M)
- 1. Point-To-Point Service (Obsoleted, See Section A103) (M)
- 2. Extended Community Calling Service (Obsoleted, See Section A103) (M)

#### **A3.10.2 Point-to-Point Service (Obsoleted, See Section A103)**

(M1)

#### **A3.10.3 Extended Community Calling Service (Obsoleted, See Section A103)**

(M1)

#### **A3.10.4 (DELETED)**

(M1)

#### **A3.10.5 (DELETED)**

(M1)

#### **A3.10.6 Premium Optional Calling Service – Batesburg to Columbia, Gilbert and Lexington**

(M1)

(Obsoleted, See Section A103)

#### **A3.10.7 Premium Optional Calling Service – Pelzer to Greenville and Piedmont (Obsoleted, See Section A103)**

(M1)

#### **A3.10.8 Premium Optional Calling Service – Piedmont to Blue Ridge, Easley, Fountain Inn, Greer, Simpsonville, Travelers Rest, Slater-Marietta and Pelzer (Obsoleted, See Section A103)**

(M1)

#### **A3.10.9 Connection Calling Plans (Obsoleted, See Section A103)**

(M1)

#### **A3.10.10 Premium Optional Calling Service – Belton to Piedmont and Greenville (Obsoleted, See Section A103)**

(M1)

### **A3.11 Rotary Line Service**

(M2)

#### **A3.11.1 Description**

- A. Rotary line service allows completion of an incoming call which is directed to a line that is in use by redirecting the call to another line that is not in use. The service uses central office equipment to automatically complete calls made to any number in a rotary (hunting) group over the first available line in the rotary group. The rotary search ends either with the last line in the group (standard hunting) or with the line preceding the original number dialed in the rotary sequence (circular hunting). (M2)

#### **A3.11.2 General**

(M2)

- A. Rotary line service is provided on a per line basis. The appropriate per line rate will be applied for each required rotation in a standard hunting arrangement. The per line rate is applied to all lines in a circular hunting arrangement. (M2)
- B. Rates for Rotary Line Service are not applicable to measured or message Network Access Registers (NARs). (M2)
- C. Effective June 6, 1997, residence subscribers shall not have more than three (3) residence service lines in a rotary or hunting arrangement at a private residence location. If more than three lines are required in a rotary or hunting arrangement, all lines in the arrangement shall have business service rates. Existing subscribers may retain their service as specified in Section A103. (M2)
- D. Effective June 6, 1997, a rotary or hunting arrangement shall not hunt or rotary to a rotary or hunting arrangement at a different location or at the same location. Existing subscribers with rotary or hunting arrangements in which the last line in the arrangement (standard hunting) or the line preceding the original number dialed in the rotary sequence (circular hunting) is being redirected via Rotary Line Service to another rotary or hunting arrangement, at the same location or at a different location, shall be allowed to retain their arrangements as specified in Section A103. (M2)

#### **A3.11.3 Rates and Charges (See A3.2)**

(M2)

**Pages 26 through 28.9 are hereby deleted in their entirety and removed from this Guidebook.**

(N)

Material appearing on this page previously appeared on page(s) 24.2 of this section.

M1 Material appearing on this page previously appeared on page(s) 26, 27, 28, 28.2, 28.3, 28.4, 28.6 and 28.8.1 of this section.

M2 Material appearing on this page previously appeared on page(s) 28.9 of this section.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.12 Directory Assistance Service

#### A3.12.1 General

The Company furnishes a Directory Assistance Service for the purpose of aiding subscribers in obtaining numbers. When a customer in South Carolina requests assistance in obtaining numbers of subscribers located within the calling customer's local calling area, charges set forth in A3.12.2 apply.

#### A3.12.2 Rates and Charges

A. Directory Assistance Service - request of a number  
(maximum of three requested numbers per call)

	Rate	USOC	
1. Within the Company's local calling area for the originating line (a) Per Call	\$2.49	NA	(I)
2. Outside the Company's local calling and LATA/NPA serving areas for the originating line <sup>2</sup> (a) Per Call <sup>1</sup>	2.49	NA	(I)
B. Directory Assistance Service to Payphone Service Providers			
1. For service provided to lines terminating at locations other than those listed in A3.12.2. (a) Per Call	.25	NA	
2. For service provided to lines terminating at low income housing projects or mobile home parks, within one block of low income housing, non-profit hospitals, nursing homes, elementary or secondary schools, city sidewalks and correctional institutions (a) Per Call	.10	NA	
C. Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use the Company's Listing Information System due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of listing service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time.			

**Note 1:** Rate changes effective September 1, 2010, to be reflected on bills during normal billing cycles beginning October 1, 2010.

**Note 2:** No allowances, exemptions or exceptions apply. This service is available where technically feasible.

## A3. BASIC LOCAL EXCHANGE SERVICE

### **A3.13 Local Exceptions**

(T)

#### **A3.13.1 Isle of Palms, S. C.**

(T)

##### **A. Goat Island Exchange Service**

(M)

1. Line, trunk, or network access register rates for subscribers on Goat Island, a part of the Isle of Palms Exchange, will consist of the appropriate Isle of Palms rate plus a locality rate. Suspension of service is not permitted.

(M)

	Monthly Rate	Nonrecurring Charge	USOC	
(a) Locality Rate - Residence	\$5.00	-	1LRAA	(M)
(b) Locality Rate - Business	5.00	-	1LBAA	(M)
2. Normal service charges are applicable plus a travel charge.				(M)

(a) Per trip to and from Island	-	\$25.00	NA	(M)
---------------------------------	---	---------	----	-----

##### **B. Dewees Island Exchange Service**

(M)

1. Line, trunk, or network access register rates for subscribers on Dewees Island, a part of the Isle of Palms Exchange, will consist of the appropriate Isle of Palms rate plus a locality rate. Suspension of service is not permitted.

(M)

	Monthly Rate	Nonrecurring Charge	USOC	
(a) Locality Rate - Residence	\$5.00	\$-	1LRAA	
(b) Locality Rate - Business	5.00	-	1LBAA	
2. Normal service charges are applicable plus a travel charge.				

(a) Per trip to and from Island	-	25.00	NA
---------------------------------	---	-------	----

#### **A3.13.2 Beech Island, S.C.**

(M)

##### **A. Savannah River Site Exchange Service**

(M)

1. Line, trunk, or network access register rates for subscribers within the property boundaries of the Savannah River Site, a part of the Beech Island Exchange, will consist of at the appropriate Beech Island rate plus a locality rate.

(M)

	Monthly Rate	USOC	
(a) Locality Rate - Residence	\$5.00	1LRAA	
(b) Locality Rate - Business	5.00	1LBAA	

2. Normal service charges are applicable.

(M)

3. The rates specified in 1. preceding include the New Ellenton and Graniteville exchanges in the basic service area for Savannah River Site subscribers in addition to the basic service area exchanges that are included in the local calling area defined for the Beech Island exchange.

(M)

#### **A3.13.3 Reserved For Future Use**

(M1)

#### **A3.13.4 Optional Measured Service (Obsoleted, See Section A103)**

(M1)

#### **A3.13.5 Reserved For Future Use**

(M1)

#### **A3.13.6 Tailored Local Calling Service (Obsoleted, See Section A103)**

(M1)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.13 Local Exceptions (Cont'd)

#### A3.13.7 Extended Area Service Differentials

##### A. General

1. The basic service area of the local calling area specified in A3.4 for each exchange listed following contains one or more exchanges for which an extended area service (EAS) differential must be charged. The EAS differential must be added to the appropriate rate group charge specified in this Guidebook for every type of exchange access line except ESSX service, Digital ESSX service, MultiServ PLUS service, and BellSouth Centrex service station lines in the exchanges listed following. For ESSX service, Digital ESSX service, MultiServ PLUS service, and BellSouth Centrex service the EAS differential must be added to the appropriate rate group charge for every type of network access register (NAR) in the exchanges listed following. The differential applies to **business** flat rate, message rate, and measured service exchange access lines and NARs. *The differential applies to residence flat rate service exchange access lines and NARs.* The differential does not apply to Area Plus service exchange access lines and NARs. (C)
2. Exchange access lines include but are not limited to residence individual lines; residence party lines; residence trunk lines; business individual lines; business party lines; business trunk lines; PBX trunk service; hotel, motel, hospital, nursing home and time-share condominium PBX service trunk lines; direct-inward-dialing (DID) service trunk lines; telephone answering service trunk lines; auxiliary line service; Access Line Service for Payphone Service Providers; public announcement service control access lines; exchange sharing and resale trunks; and exchange sharing and resale DID trunks. Network access registers include network access register usage packages.
3. Universal Service Order Codes (USOCs) specified throughout this Guidebook apply for exchange access lines including the differentials in the exchanges listed following.

##### B. Rates and Charges

Exchange	Rates	
Cheraw	(Group 2/Group A rates plus differential for EAS to the Patrick exchange) Differential per exchange access line or network access register	\$0.51
Dillon	(Group 2/Group A rates plus differential for EAS to the Florence exchange) Differential per exchange access line or network access register	\$1.41
Florence	(Group 6/Group C rates differential for EAS to the Society Hill exchange) Differential per exchange access line or network access register	\$0.08
Greenville	(Group 7/Group D rates plus differential for EAS to the Pickens exchange) Differential per exchange access line or network access register	\$0.00
Hartsville	(Group 6/Group C rates plus differential for EAS to the McBee and Patrick exchanges) Differential per exchange access line or network access register	\$0.00
Lake View	(Group 2/Group A rates plus differential for EAS to the Florence exchange) Differential per exchange access line or network access register	\$1.11
Latta	(Group 2/Group A rates plus differential for EAS to the Florence exchange) Differential per exchange access line or network access register	\$1.63
Liberty	(Group 4/Group B rates plus differential for EAS to the Greenville exchange) Differential per exchange access line or network access register	\$1.00
Mullins	(Group 5/Group C rates plus differential for EAS to the Florence exchange) Differential per exchange access line or network access register	\$0.50

## **A3. BASIC LOCAL EXCHANGE SERVICE**

### **A3.13 Local Exceptions (Cont'd)**

#### **A3.13.7 Extended Area Service Differentials (Cont'd)**

##### **B. Rates and Charges (Cont'd)**

<b>Exchange</b>	<b>Rates</b>		
Nichols	(Group 5/Group C rates plus differential for EAS to the Florence exchange) Differential per exchange access line or network access register	<b>\$0.50</b>	(R)
Orangeburg	(Group 4/Group B rates plus differential for EAS to the Branchville exchange) Differential per residence exchange access line Differential per network access register or non-residence exchange access line	\$0.19 \$0.47	
Pickens	(Group 4/Group B rates plus differential for EAS to the Greenville exchange) Differential per exchange access line or network access register	<b>\$1.00</b>	(R)
Society Hill	(Group 5/Group C rates plus differential for EAS to the Florence exchange) Differential per exchange access line or network access register	<b>\$0.50</b>	(R)
Spartanburg	(Group 6 /Group C rates plus differential for EAS to the Enoree exchange) Differential per exchange access line or network access register	\$0.13	

**Pages 33 through 41.9 are hereby deleted in their entirety and removed from this Guidebook.**

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.14 Network Access Register Usage Package

#### A3.14.1 General

The Network Access Register (NAR) Usage Package provides for exchange and long distance message network calling to and from main stations and attendant positions of an ESSX service, Digital ESSX service, MultiServPLUS service, BellSouth Centrex service or a system requiring trunk applications in conjunction with MegaLink channel service *or* FlexServ service. The NAR Usage Package provides for flat rate or usage rate network access. It is used for ESSX service and Digital ESSX service in conjunction with a Network Access Limiter as provided in Section A112., with the Feature Activation element of MegaLink channel service as provided in Section B7. of the Private Line Guidebook, with the channel connections associated with FlexServ service as provided in Section A32. The conditions and rates specified in other sections of this Guidebook for services which may be associated with the services discussed in this paragraph are in addition to the NAR rates specified elsewhere in Sections A3. and A103.

(C)

#### A3.14.2 Reserved for Future Use

### A3.15 Reserved For Future Use

### A3.16 Interconnection of Local Exchange Services for Cellular Mobile Carriers (CMC)

Interconnection services for Commercial Mobile Radio Service (CMRS) providers is now contained in the General Subscriber Services Tariff, Section A35.

### A3.17 Interconnection of Local Exchange Services for FCC Licensed RCCs, SMRCs, PLMRs and PCPs

Interconnection services for Commercial Mobile Radio Service (CMRS) providers is now contained in the General Subscriber Services Tariff, Section A35.

Pages 43 through 44.4 are hereby deleted in their entirety and removed from this Guidebook.

### **A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.18 (DELETED)**

(D)

**A3.19 Reserved for Future Use**

**A3.20 Reserved for Future Use**

**A3.21 Reserved for Future Use**

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.22 Local Usage Detail (LUD)

#### A3.22.1 General

- A. Local Usage Detail (LUD) is an option for customers who desire a printed listing of local call details in lieu of the usual summary billing of all dialed, sent-paid, billed local usage. (M)
- B. The provision of LUD will coincide with the billing period(s) for the access lines to receive detailed billing; i.e., the reporting of local call details will start at the beginning of a billing period and stop at the end of a billing period. For existing customers, LUD should be ordered at least five days prior to the billing date to ensure the timely start or stop of detailed reporting. However, if LUD is requested on an order which establishes service, detailed reporting will start coincident with establishment of the service. (M)
- C. LUD will be provided on a per account basis. (M)
- D. Charges for LUD are in addition to applicable local usage charges specified in this *Guidebook*. (M)
- E. LUD is available for the following services:
  - Area Plus service (M)
  - BellSouth Business Plus Option 2 (M)
  - Back-Up Line excluding BellSouth Business Plus service (M)
  - Back-Up Line for BellSouth Business Plus service Option 2 only (M)

#### A3.22.2 Rates and Charges

- A. The following charge applies for LUD.
  1. Per monthly printed listing of local call details

		Charge	USOC
(a)	Per local call listed for Area Plus Service and Back-Up Line excluding BellSouth Business Plus service only	\$.01	NA
(b)	Per local call listed for BellSouth Business Plus service Option 2 and Back-Up line for BellSouth Business Plus service Option 2 only	0.00	NA

- B. When an order is issued solely to initiate LUD, a Secondary Service Charge applies for Area Plus service only. Otherwise, normal service charges apply. When an order is issued solely to initiate LUD, no service charges apply for BellSouth Business Plus service only.

### A3.23 Reserved for Future Use

(M1)

## A3. BASIC LOCAL EXCHANGE SERVICE

### **A3.24 Local Directory Assistance Call Completion Service**

(T)

#### **A3.24.1 Description of Service**

(M)

- A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. When dialing (411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA System. (M)
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following. (M)
- C. Individual message detail is not included as a part of this service. (M)
- D. The service is available only where billing and terminal capability exists. (M)
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office. (M)

(M)

#### **A3.24.2 General Terms and Conditions**

(M)

- A. The service is not subject to concessions. (M)

(M)

#### **A3.24.3 Use of the Service**

(M)

- A. The service is furnished subject to all applicable terms and conditions in section A2. (M)

(M)

#### **A3.24.4 Limitations of Service**

(M)

- A. The service is not available for the following classes of service call categories:
  - 1. UniServ DA number requests (M)
  - 2. Any Special Line Class Codes (M)
  - 3. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC (T)(M)
  - 4. Calls from tandems where the end user cannot be identified (T)(M)
  - 5. Calls from the Company and COCOT Coin Stations (T)(M)

(T)

#### **A3.24.5 Application of Charges and Exemptions**

(T)

- A. The charges specified in A3.24.6 following will be applicable to all subscribers. (M)
- B. Chargeable Calls
  - 1. For charging purposes, a DACC completed call is as defined in Section A1. (M)

(M)

#### **A3.24.6 Rates and Charges**

##### **A. Service Charges**

###### **(1) Directory Assistance Call Completion Charge**

###### **(a) Charge Per Completed Call**

<b>Rate</b>	<b>USOC</b>
<b>\$0.00</b>	<b>NA</b>

(M1)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### **A3.25 Directory Assistance/Directory Assistance Call Completion Service**

(T)

##### **A3.25.1 Description of Service**

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company local exchange subscriber telephone number and local call completion to the number provided, if requested, given a listed name and address. (M)
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following. (M)
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Switching Office (MTSO) and the Company location where DA/DACC is provided. (M)
- D. DA/DACC is available only where billing and network capability exists. (M)
- E. Access to call detail records is included as a part of this service. (M)

##### **A3.25.2 General Terms and Conditions**

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided. Such interconnect trunks may be obtained as referenced in the General Subscriber Service Tariff, Section A35. (M)

##### **A3.25.3 Use of the Service**

- A. The service is furnished subject to all applicable terms and conditions in Section A2. (M)

##### **A3.25.4 Limitations of Service**

- A. The service is not available for the following classes of service call categories:
  - 1. Residence and Business Customers (M)

##### **A3.25.5 Application of Charges**

- A. Charges specified in A3.25.6 following will apply each time the subscriber requests a Company local exchange subscriber telephone number.

##### **A3.25.6 Rates and Charges**

- A. Service Charges
  - 1. DA/DACC Charge

	Rate	USOC
(a) Per local exchange subscriber telephone number requested.	\$.45	NA

#### **A3.26 (DELETED)**

#### **A3.27 Reserved For Future Use**

(M1)

**Page 45.3 is hereby deleted in its entirety and removed from this Guidebook.**

(N)

## **A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.28 (DELETED)**

(D)

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### **A3. BASIC LOCAL EXCHANGE SERVICE**

(M)

**A3.29 Reserved for Future Use**

**A3.30 Reserved for Future Use**

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.31 Lifeline

#### A3.31.1 Description of Service

- A. Effective October 12, 2017, Lifeline service is available only to qualifying subscribers who reside in Connect America Fund II (CAF II) Funded Census Blocks, shown in the Petition of AT&T South Carolina for Order Confirming Relinquishment of Eligible Telecommunications Carrier Designation In Specified Areas, Exhibit B: AT&T Carolina's Retained ETC Service Area, Docket No. 2017-109-C, Order No. 2017-276, dated May 3, 2017.
- B. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service to qualifying residential subscribers. Basic terms and conditions are in compliance with FCC rules and regulations including the FCC Report and Order and Further Notice of Proposed Rulemaking in WC Docket No. 11-42, adopted January 31, 2012, and the Lifeline and Link Up Reform and Modernization Third Report and Order, Further Report and Order, and Order on Reconsideration, WC Docket No. 11-42 (rel. April 27, 2016) ("Lifeline Reform and Modernization Order"), including implementation of a National Lifeline Eligibility Verifier.
- C. Lifeline is supported by the federal universal service support mechanism.
- D. Federal uniform support of *five* dollars and twenty five cents (**\$5.25**) is available for each Lifeline service and is passed through to an eligible customer via a monthly Federal Lifeline credit. An additional three dollars and fifty cents (\$3.50) credit is provided by the state. The total Lifeline credit available to an eligible customer in South Carolina is *eight* dollars and seventy-five cents (**\$8.75**). The amount of credit will not exceed the charge for local service.

(C)

#### A3.31.2 Terms and Conditions

##### A. General

- 1. One low income credit is available per household and is applicable to the primary residential connection only. Lifeline support is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
- 2. A Lifeline customer may subscribe to any local service offering available to other residence customers.
- 3. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.
- 4. No deposit will be required of a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
- 5. Neither the Federal Universal Service Charge nor the South Carolina Intrastate Universal Service Surcharge will be billed to Lifeline customers.
- 6. A Lifeline subscriber's local service will not be disconnected for non-payment of toll charges. Local service may be denied for non-payment of local calls in accordance with A2. Access to toll service may be denied for non-payment of toll charges. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
- 7. Lifeline is not available for resale.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.31 Lifeline (Cont'd)

#### A3.31.2 Terms and Conditions (Cont'd)

##### B. Eligibility

1. To be eligible for Lifeline, a customer must be a current recipient of any one of the following low income assistance programs:<sup>1</sup>
  - a. Supplemental Nutrition Assistance Program (SNAP)
  - b. Medicaid
  - c. Federal Public Housing Assistance
  - d. Supplemental Security Income (SSI)
  - e. Veterans and Survivors Pension Benefit
2. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.
3. Additionally, a customer with total net annual income that does not exceed one hundred thirty five percent (135%) of the Federal Poverty Guidelines qualifies for Lifeline.

##### C. *Eligibility Determination, Certification and Re-Certification*

(T)

(N)

Effective January 22, 2020, the Company will no longer be responsible for determining Lifeline eligibility. At this time, the National Lifeline Eligibility Verifier (National Verifier) will determine subscriber eligibility, conduct annual recertification and populate the Lifeline Eligibility Database. The National Verifier will collect the customer's application, determine eligibility and give an approval or denial for a Lifeline discount. Once approved, the National Verifier will retain the approval for 90 days, during which time the Company may use the eligibility to provide a Lifeline discount. The Lifeline credit will not be established until the customer's eligibility has been determined by the National Verifier and the customer contacts the Company to apply the Lifeline credit.

**(DELETED)**

(D)

**Note 1:** Effective December 2, 2016, in compliance with the FCC "Lifeline Reform and Modernization Order", Temporary Assistance for Needy Families (TANF), Low-Income Home Energy Assistance Program (LIHEAP) and National School Lunch Program's free lunch program are no longer criteria for the federal Lifeline program. Existing Lifeline subscribers qualified under these programs prior to December 2, 2016, and who remain qualified for these programs, may retain the Lifeline discount until such time as they must re-certify under current FCC rules and criteria. Effective October 12, 2017, Lifeline discounts noted in this paragraph apply only to Lifeline subscribers who reside in CAF II Funded Census Blocks, as noted in A3.31.1.A.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.31 Lifeline (Cont'd)

#### A3.31.3 Rates and Charges

##### A. General

1. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
2. Service Charges in Section A4 are applicable for installing or changing Lifeline service.
3. The Secondary Service Charge in Section A4 is not applicable when existing service is converted intact to Lifeline.

##### B. The total Lifeline credit consists of one Federal credit plus one State credit

###### 1. Federal credit<sup>1</sup>

	Monthly Credit	
(a) Supplemental Nutrition Assistance Program (SNAP)	\$5.25	(C)
(b) Medicaid	5.25	(C)
(c) Income at or below 135% of the Federal Poverty Guidelines	5.25	(C)
(d) Federal Public Housing Assistance	5.25	(C)
(e) Supplemental Security Income (SSI)	5.25	(C)
(f) Veterans and Survivors Pension Benefit	5.25	(C)
2. State credit		
(a) All programs, one per Lifeline service	3.50	

**Note 1:** Effective December 2, 2016, in compliance with the FCC "Lifeline Reform and Modernization Order", Temporary Assistance for Needy Families (TANF), Low-Income Home Energy Assistance Program (LIHEAP) and National School Lunch Program's free lunch program are no longer criteria for the federal Lifeline program. Existing Lifeline subscribers qualified under these programs prior to December 2, 2016, and who remain qualified for these programs, may retain the Lifeline discount until such time as they must re-certify under current FCC rules and criteria. Effective October 12, 2017, Lifeline discounts noted in this paragraph apply only to Lifeline subscribers who reside in CAF II Funded Census Blocks, as noted in A3.31.1.A.

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### A3. BASIC LOCAL EXCHANGE SERVICE

**A3.32 Classroom Communication Service (Obsoleted, see Section A103)**

**A3.33 Reserved for Future Use**

**A3.34 Reserved for Future Use**

**A3.35 Reserved for Future Use**

**A3.36 Reserved for Future Use**

(M)

**A3.37 Reserved for Future Use**

(M)

**A3.38 Back-Up Line (Obsoleted, See Section A103)**

(M)

**A3.39 Reserved for Future Use**

(M)

**A3.41 Reserved for Future Use**

(M)

**A3.42 Reserved for Future Use**

(M)

**A3.43 BellSouth Business Plus Service (Obsoleted, See Section A103)**

(M)

**A3.44 BellSouth Business Choice Package (Obsoleted, See Section A103)**

(M)

**A3.45 BellSouth Business Plus Service (Obsoleted, See Section A103)**

(M)

Pages 51 through 59.1 are hereby deleted in their entirety and removed from this Guidebook.

(N)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.46 AT&T Business Local Calling Assurance

##### A3.46.1 General

A. AT&T Business Local Calling Assurance is offered where facilities and equipment are available.

Eligible customers are existing business customers who have received a competitive offer and are considering switching their Business Local Exchange Access Line service to another carrier (proof of competitive offer may be required), as well as business customers who have their local exchange access line service with another competitive local exchange carrier within the AT&T service area, and who now wish to establish their business local exchange access line service with the Company. This eligibility requirement is not applicable to customers with existing AT&T Business Local Calling Assurance service prior to September 1, 2016.

B. AT&T Business Local Calling Assurance is a one (1) to four (4) line offering available to business subscribers and consists of the following for a fixed monthly rate:

- Business Access Line (flat rate-unlimited local calling)
- Caller ID Deluxe
- Remote Access to Call Forwarding (or) Call Forwarding Variable

C. All of the terms, conditions and limitations specified elsewhere in this section or in Section A13. apply to the respective services and features provided as part of this service.

D. AT&T Business Local Calling Assurance requires a 12-month<sup>2</sup> or 24-month term agreement<sup>1</sup>. The fixed monthly rate provided with this service continues after the end of the term. Customers may also subscribe to Business Local Calling Assurance on a Month-to-Month basis at prices as shown in paragraph A3.46.2.

E. Normally applicable service charges (i.e. line connection charges) will not apply for lines included in this offering.

F. This offering is only available to single location subscribers and only one package is permitted per location.

G. This offering may not be used concurrently with any local exchange service term election agreement program or local service promotion unless otherwise stated.

H. Fees applicable to early termination of an agreement do not apply to the AT&T Business Local Calling Assurance term agreement.

##### A3.46.2 Rates and Charges

A. AT&T Business Local Calling Assurance

1. Package includes flat rate business line and specified features

	Monthly Rate	USOC	
(a) Each 1-line package	\$80.00	PGOV1	(I)
(b) Each 2-line package	160.00	PGOV2	(I)
(c) Each 3-line package	240.00	PGOV3	(I)
(d) Each 4-line package	320.00	PGOV4	(I)

**Note 1:** Effective January 2, 2015, 24-month term agreements are obsolete and no longer available to new or renewing subscribers.

**Note 2:** Effective March 1, 2017, 12-month term agreements are obsolete and no longer available to new or renewing customers.

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.47 AT&T Business Local Calling (BLC)

#### A3.47.1 Description

AT&T Business Local Calling (BLC) is an optional business package that provides multiple line option packages which include varying combinations of a network access line, unlimited local usage, select calling features and hunting/grouping service (optional). Additional calling feature options are also available.

#### A3.47.2 Terms and Conditions

- A. AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month<sup>2</sup> or 36-Month<sup>2</sup> term and who commit to the line option packages and prices as shown in A3.47.6 following. Customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at prices as shown in A3.47.6 following. (C)
- B. AT&T Business Local Calling is not available on Foreign Exchange Service, WATS access lines, PBX Trunks, Centrex, ISDN, PRI, 800/900 Service, Hot Line, Warm Line<sup>1</sup> or Coin Services.
- C. AT&T Business Local Calling is only available where facilities and equipment permit.
- D. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in A3.47.6 following. Multiple options per account are permissible.
- E. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plan.
- F. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
- G. Volume Price Level rates as listed in A3.47.6 will apply for the life of the term plan based on the number of lines subscribed to on the initial order.
- H. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package.
- I. Certain standalone calling features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in A3.47.6 following. These standalone calling features are limited to Three-Way Calling, Call Forwarding Variable, Remote Access Call Forwarding Variable, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Block. Other standalone features may be added on an a la carte basis at their individual rates listed in the Guidebook.
- J. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement.
- K. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account.
- L. Customers will receive a waiver of normally applicable service ordering and Line Connection nonrecurring charges (NRCs) associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well as a waiver of NRCs, if applicable, associated with calling features ordered at the time of initial subscription to AT&T Business Local Calling. Service charges associated with changing to/from hunting service, if applicable, will also be waived for AT&T Business Local Calling customers. Standard NRCs will apply to standalone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription. This waiver of NRCs is not applicable for customers subscribing to a Month-to-Month plan or when moving or transferring their telephone service as described in A3.47.2.Q following. (C)

**Note 1:** Effective April 22, 2014, Warm Line Service is obsoleted, see Section A113.

**Note 2:** Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.47 AT&T Business Local Calling (BLC) (Cont'd)

##### A3.47.2 Terms and Conditions (Cont'd)

**M.** Customer may purchase a Business Local Calling 1-19 line package for a 12-month term via a written or oral agreement. The agreement will automatically renew in successive 12-month terms unless, prior to expiration of the then-existing term, either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement.<sup>1</sup> Absent such notification, a new 12-month agreement subject to the same rates, terms and conditions will commence on the expiration date of the then-current term.

When Business Local Calling 1-19 line package is purchased as part of a Bundle Offer (i.e. an offer for the purchase of multiple AT&T services at a discount), the customer agrees to maintain the Bundle Offer for the applicable term. The price of the Business Local Calling service portion of the Bundle is valid until one of the following events occurs, at which time the price will increase: (1) the term of the Bundle Offer expires; (2) customer changes the Business Local Calling service address; or (3) customer drops one of the AT&T services in the Bundle Offer. If the customer is no longer eligible for the Bundle Offer price for the reasons described above, but has time remaining on the Bundle Offer term, the price for the Business Local Calling service will increase to the then-existing 12-month term price..

**N.** Applicable local, state, and federal charges; taxes; 911 fees; and the End User Common Line charge are in addition to the line option prices listed in A3.47.6 following.

**O.** If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's existing AT&T Business Local Calling plan, discounts and rates will terminate and the customer's services will be billed at the Month-to-Month rates as shown in A3.47.6 following. AT&T Business Local Calling will also be available on a Month-to-Month basis without having previously subscribed to a term plan. Month-to-Month prices will be subject to Company-initiated price adjustments.

**P.** Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer-initiated temporary suspension.

**Q.** AT&T Business Local Calling customers with 1-19 initial line agreements who request a move or transfer of their telephone service either within the same premises or from one premises to another will be charged a one-time \$20 per line Service Order and Line Connection Charge for a maximum of 4 lines per move or transfer. This charge will not apply if the move or transfer is within 90 days of term expiration and the customer agrees to a new AT&T Business Local Calling agreement.

**R.** AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where the AT&T Business Local Calling plan is available, into one agreement to meet line commitments.

**S.** Each business customer may establish multiple 1-19 line AT&T Business Local Calling agreements, but will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.

**Note 1:** Effective June 19, 2019, new 12-month terms will no longer automatically renew. 12-month term plans existing prior to June 19, 2019 will auto-renew until such time as either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement, per paragraph A3.47.2 M.

(C)

(N)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.47 AT&T Business Local Calling (BLC) (Cont'd)

##### A3.47.3 Line Option Packages

###### A. "Unlimited A" (Option A)

Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced, Three Way Calling, and either Call Forwarding Variable or Remote Access Call Forwarding Variable.

Optional Components: Call Waiting, Speed Calling 30, Call Return, Repeat Dialing, Call Block, Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service.

###### B. "Unlimited B" (Option B)

Core Components: network access line, unlimited local usage, Caller ID – Deluxe or Enhanced.

Optional Components: Call Forwarding Busy Line, Call Forwarding Don't Answer, Message Waiting Indicator, and Hunting/Grouping service.

##### A3.47.4 Termination Liability and Shortfall

- A. Except as provided for elsewhere in this Guidebook, customers who terminate their entire AT&T Business Local Calling account prior to completion of the selected term period are subject to termination charges. Termination charges are equal to \$15.00 times the number of months remaining on the term commitment times the number of lines subscribed to on the initial order. (M)
- B. Termination charges are not applicable if, during the term period:
  - 1. the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify; or (M)
  - 2. the customer converts to an upgraded technology with the Company (e.g., network access lines to PBX Trunks, Centrex, ISDN) and commits to a term equal to or greater than the time remaining on the AT&T Business Local Calling term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or (M)
  - 3. the customer chooses to terminate their agreement and to negotiate a new AT&T Business Local Calling agreement with a term period greater than the time remaining on the existing AT&T Business Local Calling agreement. The new service agreement will be based on the term plan rates in effect at the time of establishing the new agreement. For 20+ line agreements the customer must also establish a new line commitment at least as great as in their initial subscription in order to qualify. (M)
  - 4. An AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under an AT&T Business Local Calling Agreement is migrated to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:
    - a. the Terminated ILEC Service has been installed at the Customer site for no fewer than 3 months; (N)
    - b. the Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; (N)
    - c. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service; (N)
    - d. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced; and (N)
    - e. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site. (N)

It is at the Company's sole discretion whether a product change satisfies these requirements. (N)
- C. For customers who initially subscribe to 20+ lines: in any month during the term of an AT&T Business Local Calling agreement if the customer's total number of subscribed lines falls below 80% of the number of lines subscribed to on the agreement, then a shortfall adjustment charge will be applicable and will appear on the customer's bill for each of those months. This shortfall adjustment charge is equal to \$10.00 times the number of lines below the 80% requirement. (M)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.47 AT&T Business Local Calling (BLC) (Cont'd)

##### A3.47.5 References

The AT&T Business Local Calling plan components are provided in accordance with the Terms and Conditions of their applicable Guidebook sections except as noted in Sections A3.47.2 and A3.47.6.

##### A3.47.6 Prices

###### A. Service Elements

		Term & Volume Monthly Prices			
		Per Line			
Volume	Line	1-Year	2-Year <sup>1</sup>	3-Year <sup>1</sup>	Month-to- Month
<u>Price Level</u>	<u>Option</u>				
<b>Rate Groups 1 and 2<sup>2</sup></b>					
(a)	1-19 Lines	Option A	\$70.00	\$44.00	\$43.00
		Option B	65.00	39.00	38.00
(b)	20+ Lines	Option A	44.00	38.00	37.00
		Option B	39.00	33.00	32.00
<b>Rate Groups 3, 4, 5 and 6<sup>2</sup></b>					
(c)	1-19 Lines	Option A	70.00	44.00	43.00
		Option B	65.00	39.00	38.00
(d)	20+ Lines	Option A	44.00	38.00	37.00
		Option B	39.00	33.00	32.00
<b>Rate Group 7<sup>2</sup></b>					
(e)	1-19 Lines	Option A	70.00	44.00	43.00
		Option B	65.00	39.00	38.00
(f)	20+ Lines	Option A	44.00	38.00	37.00
		Option B	39.00	33.00	32.00
<b><u>Monthly Rate</u></b>					
Calling Features listed in A3.47.2.I, per feature, per line					<b>\$3.00</b>

**Note 1:** Effective September 1, 2014, customers with 1-19 lines may not establish new term plans greater than 1-year for Business Local Calling, and existing term plans for customers with 1-19 lines may not be renewed or extended for a term greater than 1 year.

**Note 2:** See A3.3.2.