

## **TARIFF DISTRIBUTION**

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## A100. OBSOLETE SERVICE OFFERINGS - GENERAL

### A100.1 General

- A. Services which are continued in service for existing customers only may be retained by a customer as long as the equipment utilized to provide the service is repairable and the Company is able to obtain repair parts under normal supply conditions. When this equipment becomes unrepairable or repair parts are unobtainable, the service will be discontinued and the equipment removed by the Company.
- B. Service offerings listed herein are classified as obsolete. Conditions applicable to these offerings are set forth in paragraphs following.
  - 1. Basic Local Services  
Coding to indicate those classes of basic local service which are not offered at all or which have been obsoleted is shown in Section A3, with appropriate footnotes. The footnotes are keyed to the specific exchanges to which they apply. (T)
  - 2. Service offerings (other than classes of basic local exchange service) which have been made obsolete are classified according to the categories shown following.
    - Type A - Obsolete service offering. Not available for customers as new service offering except in cases where the obsolete service is left in or when transferred to a new location within the same exchange.
    - Type B - Not available for new installations, additions or on transfers of service to new location.
    - Type C - Unit no longer being manufactured; offered for new installations only as obtainable from existing stock.
    - Type D - Any other arrangement; the specific provisions in each case being stated at the beginning of the text for the obsolete service offering affected.
- C. Obsolete services are furnished subject to all ***terms and conditions*** of the ***guidebook*** the same as would be applicable if the service offering were not obsolete. For convenience in use, a ***Guidebook*** reference is provided as an aid in referring the reader to a specific section of the ***guidebook*** having a bearing on the obsolete service offering. (T)

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## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.2 Statewide Rate Schedule

#### A103.2.1 (DELETED)

#### A103.2.2 (DELETED)

#### A103.2.3 Measured Rate Schedule

Obsoleted for Residential customers 05/01/2013. This service is not offered for new installations or transfers of service to new locations for Residential customers.

Refer to A3.2.3 for all terms and conditions associated with Residence Measured Rate Service.

- A. The following schedule of monthly rates is applicable to Individual Line or Trunk Measured Rate Service in locations where facilities are available.

Measured rate service will not be offered where RegionServ is available with the exception of service provided to customer-provided public telephone (See A3.1.E.).

		Residence		USOC
		Low Use	Standard	
1.	Rate groups include Main Station Lines, PBX Trunks, and Centrex Main			
	(a) Group 1 (0 - 12,000)	\$25.00	\$25.00	NA
	(b) Group 2 (12,001 - 27,000)	25.00	25.00	NA
	(c) Group 3 (27,001 - 85,000)	25.00	25.00	NA
	(d) Group 4 (85,001 - 300,000)	25.00	25.00	NA
	(e) Group 5 (300,001 - 500,000)	25.00	25.00	NA
2.	The following exchange is an exception to the Statewide Group.			
	(a) Lyles (group 2B)	25.00	25.00	NA
	(b) Bulls Gap (group 3B)	25.00	25.00	NA
	(c) Cedar Grove (group 1C)	25.00	25.00	NA
	(d) Big Sandy (group 2C)	25.00	25.00	NA
	(e) Summertown (group 2D)	25.00	25.00	NA
B.	In addition to the rates stated <i>herein</i> , usage charges in <i>paragraph</i> C. apply for all dialed sent paid local calls completed in excess of the Usage Allowance for Economy Low-Use Residence and Standard Residence Service. (T)			
	When a customer subscribes to more than one measured rate line on the same premises and the lines are group billed and are on the same service account, the local usage charges on all such lines are combined. If usage allowances are applicable, they are also combined to determine the amount of charges for usage in excess of such allowances. Usage charges and/or usage allowances shall not be combined for measured rate lines structured on separate service accounts. (M)			
1.	Usage Allowance		Usage Allowance	USOC
	(a) Economy Low-Use Residence		\$ 1.00	NA
	(b) Standard Residence		7.50	NA
	(c) Reserved For Future Use			

#### C. Usage Rates

Refer to A3.2.3.C for Residence Measured Service usage rates.

## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.2 Statewide Rate Schedule (Cont'd)

#### A103.2.4 Message Rate Schedule

Obsoleted for Residential customers 05/01/2013. This service is not offered for new installations or transfers of service to new locations for Residential customers.

Refer to A3.2.4 for all terms and conditions associated with Residence Message Rate Service.

- A. Reserved For Future Use
- B. Residence Individual Line Service

	Monthly Rate	USOC	
1. Rate groups include Main Station Lines, PBX Trunks, and Centrex Main			
(a) Group 1 (0 - 12,000)	\$25.00	1MR	
(b) Group 2 (12,001 - 27,000)	25.00	1MR	
(c) Group 3 (27,001 - 85,000)	25.00	1MR	
(d) Group 4 (85,001 - 300,000)	25.00	1MR	
(e) Group 5 (300,001 - 500,000)	25.00	1MR	
2. The following exchange is an exception to the Statewide Group.			
(a) Lyles (group 2B)	25.00	1MR	
(b) Bulls Gap (group 3B)	25.00	1MR	
(c) Cedar Grove (group 1C)	25.00	1MR	
(d) Big Sandy (group 2C)	25.00	1MR	
(e) Summertown (group 2D)	25.00	1MR	
3. The monthly rates stated <i>herein</i> include a <i>usage</i> allowance for dialed sent paid local calls.			(T)
(a) <i>Usage</i> Allowance	3.00	NA	(T)
4. A local message charge applies in addition to the charges shown <i>herein</i> for Residential Individual Line Service.			(M)(T)
(a) Local message charge, each message	Charge Per Call \$0.10	NA	(M)

#### A103.2.5 (DELETED)

#### A103.2.6 (DELETED)

#### A103.2.7 (DELETED)

#### A103.2.8 (DELETED)

#### A103.2.9 RegionServ Rate Schedule

Refer to A3.2.9 for all terms and conditions associated with RegionServ for Residence.

- A. Reserved For Future Use
- B. Reserved For Future Use
- C. Reserved For Future Use
- D. The access line for Residence service is provided at the following rates. All other services offering RegionServ are provided for in the appropriate sections of this Guidebook.

	Monthly Rate	USOC
1. Access Line		
(a) Residence (Rate Group 1)	\$25.00	NA
(b) Residence (Rate Group 2)	25.00	NA
(c) Residence (Rate Groups 3-5)	25.00	NA
(d) Reserved For Future Use		

## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.2 Statewide Rate Schedule (Cont'd)

#### A103.2.10 Complete Choice Service

(Obsoleted February 19, 2009, Type D. Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the plan.)

##### A. General

1. Complete Choice service provides the features specified *herein*, including a flat rate access line. Touch-Tone Calling service is included in this service at no additional charge. (T)
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines in the subscriber's exchange and the Extended Area Service (EAS) additional exchanges in the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the services/features specified in the following sections:
  - A13.9 Custom Calling Services
  - A13.19 TouchStar service excluding Calling Number Delivery Blocking-Permanent<sup>1</sup>
  - A13.20 Customized Code Restriction
  - A13.34 RingMaster service
  - A13.47 Message Waiting Indication
  - A113.9 Obsolete Custom Calling Services
  - A12.16.2.A Call Hold and Call Pickup only (PCS limitations do not apply)

A subscriber may select an unlimited number of compatible services or features from the sections listed above. All *terms, conditions* and limitations specified in the sections listed (except as indicated above) apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service. (T)

4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Complete Choice service. Both plans offer grouping service as specified in A3.19 at no additional charge in addition to the features listed in *paragraph* 3. All services/features specified as available with Complete Choice service are available with each line of a multi-line package. All lines in each multi--ine package must be billed to the same account and located at the same premises. (T)
5. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Complete Choice service.
6. Existing customers of Complete Choice service can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in *paragraph* 3, unless specifically allowed by the terms of the special promotion. (T)

##### B. Rates and Charges

##### 1. Individual line service

	Suspend Rate	Monthly Rate	USOC
(a) Per line (USOCs VR3 and VSB must both be used to provide this service.)	\$13.50	\$46.00	NA
(b) Per Two-Line Plan package or Credit for two individual lines qualifying as Two-Line Plan package	12.00	66.95 -25.05	CCML2 CRD2C
(c) Per Three-Line Plan package	18.00	82.95	CCML3

#### A103.2.11 Reserved For Future Use

**Note 1:** This feature is available separately as specified in A13.19.



## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.2 Statewide Rate Schedule (Cont'd)

#### A103.2.12 PreferredPack Plan

(Obsoleted January 27, 2009, Type D. Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the plan.)

##### A. Description of Service

1. The PreferredPack plan provides the features/services specified *herein*, and a flat rate access line with Touch-Tone capability. (T)
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
  - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
  - A13.19 Caller ID, Call Return
  - A13.47 Message Waiting Indication
  - A13.70 Privacy Manager service

##### B. *Terms, Conditions* and Limitations of Service

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in *paragraph* A103.2.12.A.3. (T)
2. All *terms, conditions* and limitations specified in the Guidebook sections listed in *paragraph* A103.2.12.A.3 apply to the respective features/services requested as part of this package. (T)
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in *paragraph* A103.2.12.A.3 unless specifically allowed by the terms of the special promotion. (T)
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

##### C. Rates and Charges

1. The following monthly rates apply for the PreferredPack plan.

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$6.00	\$39.00	PAMA5

## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.2 Statewide Rate Schedule (Cont'd)

#### A103.2.13 2 Pack Plan

(Obsoleted January 27, 2009, Type D. Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the plan.)

##### A. Description of Service

1. The 2 Pack Plan provides the features/services specified *herein*, and a flat rate access line with Touch-Tone capability. (T)
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
  - A13.9 Call Waiting ID, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
  - A13.19 Caller ID
  - A13.47 Message Waiting Indication

##### B. *Terms, Conditions* and Limitations of Service

1. The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in *paragraph* A103.2.13.A.3, but the customer must select Call Waiting Deluxe and Caller ID-Deluxe. (T)
2. All *terms, conditions* and limitations specified in the sections listed in *paragraph* A103.2.13.A.3 apply to the respective features/services requested as part of this package. (T)
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the 2 Pack Plan can not take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in *paragraph* A103.2.13.A.3 unless specifically allowed by the terms of the special promotion. (T)
6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified *herein* applies. (T)

##### C. Rates and Charges

1. The following monthly rates apply for the 2 Pack Plan.

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$6.00	\$35.00	PAMA6

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## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

**A103.3 Reserved For Future Use****A103.4 Reserved For Future Use****A103.5 Reserved For Future Use****A103.6 Reserved For Future Use****A103.7 Exchange Rate Groups**

(T)

**A103.7.1 Reserved for Future Use**

(N)

**A103.7.2 Message Rate Service Exchanges**

(T)

Obsoleted for Residential customers 05/01/2013. This service is not offered for new installations or transfers of service to new locations for Residential customers.

Refer to A3.7.2 for all terms and conditions associated with Residence Message Rate Service Monthly Exchange Rates.

- A. Reserved For Future Use
- B. Reserved For Future Use
- C. Reserved For Future Use
- D. Residential *Rate Groups (R.G.)*<sup>2</sup>

(T)

- 1. Exchange

- Adams-Cedar Hill

- (a) R. G. 5

- Arlington

- (a) R. G. 5

- Ashland City

- (a) R. G. 5

- Athens

- (a) R. G. 3

- Bean Station

- (a) R. G. 4

- Bells

- (a) R. G. 1

- Bent Creek

- (a) R. G. 4

- Benton

- (a) R. G. 3

- Bethel Springs

- (a) R. G. 2

- Big Sandy<sup>1</sup>

- (a) R. G. 2C

- Blanche

- (a) R. G. 2

- Bolivar

- (a) R. G. 2

- Brownsville

- (a) R. G. 1

**Note 1:** Exception Rate.

**Note 2:** See paragraph A103.2.4 for Residential Message Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate *Groups* (Cont'd)**

(T)

**A103.7.2 Message Rate *Service Exchanges* (Cont'd)**

(T)

**D. Residential *Rate Groups (R.G.)*<sup>2</sup> (Cont'd)**

(T)

## 1. Exchange (Cont'd)

Bulls Gap<sup>1</sup>

(a) R. G. 3B

Camden

(a) R. G. 1

Carthage

(a) R. G. 1

Cedar Grove<sup>1</sup>

(a) R. G. 1C

Centerville

(a) R. G. 1

Charleston

(a) R. G. 4

Charlott

(a) R. G. 5

Chattanooga

(a) R. G. 4

Chestnut Hill

(a) R. G. 4

Clarksville

(a) R. G. 3

Cleveland

(a) R. G. 4

Clinton

(a) R. G. 4

Collierville

(a) R. G. 5

Columbia

(a) R. G. 3

Copper Basin

(a) R. G. 2

Covington

(a) R. G. 5

Cross Plains-Orlinda

(a) R. G. 5

Culleoka

(a) R. G. 3

**Note 1:** Exception Rate.**Note 2:** See paragraph A103.2.4 for Residential Message Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate *Groups* (Cont'd)**

(T)

**A103.7.2 Message Rate Service *Exchanges* (Cont'd)**

(T)

**D. Residential *Rate Groups (R.G.)*<sup>1</sup> (Cont'd)**

(T)

## 1. Exchange (Cont'd)

Cumberland City

(a) R. G. 1

Cumberland Gap

(a) R. G. 2

Cunningham

(a) R. G. 3

Dandridge

(a) R. G. 4

Dayton

(a) R. G. 4

Decatur

(a) R. G. 4

Dickson

(a) R. G. 5

Dover

(a) R. G. 1

Dyer

(a) R. G. 2

Dyersburg

(a) R. G. 2

Eagleville

(a) R. G. 5

East Sango

(a) R. G. 5

Elkton

(a) R. G. 2

Etowah

(a) R. G. 3

Fairview

(a) R. G. 5

Fayetteville

(a) R. G. 2

Flintville

(a) R. G. 2

Franklin

(a) R. G. 5

Fredonia

(a) R. G. 3

**Note 1:** See paragraph A103.2.4 for Residential Message Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate *Groups* (Cont'd)**

(T)

**A103.7.2 Message Rate Service *Exchanges* (Cont'd)**

(T)

**D. Residential *Rate Groups (R.G.)*<sup>1</sup> (Cont'd)**

(T)

## 1. Exchange (Cont'd)

Gallatin

(a) R. G. 5

Gatlinburg

(a) R. G. 4

Georgetown

(a) R. G. 4

Gibson

(a) R. G. 2

Gleason

(a) R. G. 2

Goodlettsville

(a) R. G. 5

Grand Junction

(a) R. G. 2

Greenback

(a) R. G. 4

Greenbrier

(a) R. G. 5

Greenfield

(a) R. G. 2

Halls

(a) R. G. 1

Hampshire

(a) R. G. 3

Harriman

(a) R. G. 4

Hartsville

(a) R. G. 1

Henderson

(a) R. G. 1

Hendersonville

(a) R. G. 5

Henning

(a) R. G. 1

Hohenwald

(a) R. G. 1

**Note 1:** See paragraph A103.2.4 for Residential Message Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate *Groups* (Cont'd)**

(T)

**A103.7.2 Message Rate Service *Exchanges* (Cont'd)**

(T)

**D. Residential *Rate Groups*<sup>1</sup> (Cont'd)**

(T)

## 1. Exchange (Cont'd)

Hornbeak

(a) R. G. 2

Humboldt

(a) R. G. 2

Huntingdon

(a) R. G. 2

Huntland

(a) R. G. 2

Jackson

(a) R. G. 3

Jasper

(a) R. G. 4

Jefferson City

(a) R. G. 4

Jellico

(a) R. G. 3

Kenton

(a) R. G. 2

Kingston

(a) R. G. 4

Kingston Springs

(a) R. G. 5

Knoxville

(a) R. G. 5

LaFollette

(a) R. G. 2

LaGrange

(a) R. G. 5

Lake City

(a) R. G. 4

Lawrenceburg

(a) R. G. 2

Lebanon

(a) R. G. 5

Lenoir City

(a) R. G. 4

Lewisburg

(a) R. G. 2

**Note 1:** See paragraph A103.2.4 for Residential Message Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate *Groups* (Cont'd)**

(T)

**A103.7.2 Message Rate Service *Exchanges* (Cont'd)**

(T)

**D. Residential *Rate Groups (R.G.)*<sup>2</sup> (Cont'd)**

(T)

## 1. Exchange (Cont'd)

Lexington

(a) R. G. 2

Loudon

(a) R. G. 4

Lyles<sup>1</sup>

(a) R. G. 2B

Lynchburg

(a) R. G. 1

Lynnville

(a) R. G. 2

Madisonville

(a) R. G. 2

Manchester

(a) R. G. 3

Maryville

(a) R. G. 4

Mascot-Strawberry

Plains

(a) R. G. 5

Maynardville

(a) R. G. 4

McEwen

(a) R. G. 1

McKenzie

(a) R. G. 2

Medina

(a) R. G. 2

Memphis Metro

(a) R. G. 5

Middleton

(a) R. G. 2

Milan

(a) R. G. 2

Morristown

(a) R. G. 3

**Note 1:** Exception Rate.**Note 2:** See paragraph A103.2.4 for Residential Message Rate Schedule.

(N)



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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate *Groups* (Cont'd)**

(T)

**A103.7.2 Message Rate Service *Exchanges* (Cont'd)**

(T)

**D. Residential *Rate Groups (R.G.)*<sup>1</sup> (Cont'd)**

(T)

## 1. Exchange (Cont'd)

## Moscow

(a) R. G. 5 (Tennessee Only)

(b) R. G. 1 (Mississippi Only)

## Mt. Pleasant

(a) R. G. 3

## Murfreesboro

(a) R. G. 5

## Nashville

(a) R. G. 5

## Newbern

(a) R. G. 2

## Newport

(a) R. G. 2

## Normandy

(a) R. G. 3

## Norris

(a) R. G. 4

## North Spring Hill

(a) R. G. 5

## Oak Ridge

(a) R. G. 4

## Old Hickory

(a) R. G. 5

## Oliver Springs

(a) R. G. 4

## Palmyra

(a) R. G. 3

## Paris

(a) R. G. 2

## Petersburg

(a) R. G. 3

## Pleasant View

(a) R. G. 5

## Portland

(a) R. G. 5

## Pulaski

(a) R. G. 2

**Note 1:** See paragraph A103.2.4 for Residential Message Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate *Groups* (Cont'd)**

(T)

**A103.7.2 Message Rate Service *Exchanges* (Cont'd)**

(T)

**D. Residential *Rate Groups (R.G.)*<sup>1</sup> (Cont'd)**

(T)

## 1. Exchange (Cont'd)

Ridgely

(a) R. G. 1

Ripley

(a) R. G. 1

Rockwood

(a) R. G. 4

Rogersville

(a) R. G. 2

Sango

(a) R. G. 3

Santa Fe

(a) R. G. 3

Savannah

(a) R. G. 2

Selmer

(a) R. G. 2

Sevierville

(a) R. G. 4

Sewanee

(a) R. G. 2

Shelbyville

(a) R. G. 2

Smyrna

(a) R. G. 5

Sneedville

(a) R. G. 1

Soddy-Daisy

(a) R. G. 4

Solway

(a) R. G. 5

Somerville

(a) R. G. 5

South Cunningham

(a) R. G. 5

South Fredonia

(a) R. G. 5

**Note 1:** See paragraph A103.2.4 for Residential Message Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate *Groups* (Cont'd)**

(T)

**A103.7.2 Message Rate Service *Exchanges* (Cont'd)**

(T)

**D. Residential *Rate Groups*<sup>2</sup> (Cont'd)**

(T)

## 1. Exchange (Cont'd)

South Pittsburg

(a) R. G. 4

Spencer Mill

(a) R. G. 5

Spring City

(a) R. G. 4

Springfield

(a) R. G. 5

Spring Hill

(a) R. G. 3

Summertown<sup>1</sup>

(a) R. G. 2D

Surgoinville

(a) R. G. 2

Sweetwater

(a) R. G. 2

Tiptonville

(a) R. G. 1

Trenton

(a) R. G. 2

Triune

(a) R. G. 5

Troy

(a) R. G. 2

Tullahoma

(a) R. G. 3

Union City

(a) R. G. 2

Vanleer

(a) R. G. 5

Wartrace

(a) R. G. 2

Watertown

(a) R. G. 5

Waverly

(a) R. G. 1

**Note 1:** Exception Rate**Note 2:** See paragraph A103.2.4 for Residential Message Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE****A103.7 Exchange Rate *Groups* (Cont'd)**

(T)

**A103.7.2 Message Rate *Service Exchanges* (Cont'd)**

(T)

**D. Residential *Rate Groups (R.G.)*<sup>1</sup> (Cont'd)**

(T)

## 1. Exchange (Cont'd)

West Sweetwater

(a) R. G. 4

West Vanleer

(a) R. G. 5

West Whiteville

(a) R. G. 5

White Bluff

(a) R. G. 5

White House

(a) R. G. 5

White Pine

(a) R. G. 4

Whiteville

(a) R. G. 2

Whitwell

(a) R. G. 4

Williamsport

(a) R. G. 3

Winchester

(a) R. G. 2

(M)

**A103.7.3 Reserved For Future Use****Note 1:** See paragraph A103.2.4 for Residential Message Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate Groups (Cont'd)**

(T)

**A103.7.4 Measured Rate Service Exchanges**

(T)

Obsoleted for Residential customers 05/01/2013. This service is not offered for new installations or transfers of service to new locations for Residential customers.

Refer to A3.7.4 for all terms and conditions associated with Residence Measured Rate Service Monthly Exchange Rates.

**A. Residential Rate Groups (R.G.)<sup>2</sup>**

(T)

**1. Exchange**

(T)

Adams-Cedar Hill

(a) R. G. 5

Arlington

(a) R. G. 5

Ashland City

(a) R. G. 5

Athens

(a) R. G. 3

Bean Station

(a) R. G. 4

Bells

(a) R. G. 1

Bent Creek

(a) R. G. 4

Benton

(a) R. G. 3

Bethel Springs

(a) R. G. 2

Big Sandy<sup>1</sup>

(a) R. G. 2C

Blanche

(a) R. G. 2

Bolivar

(a) R. G. 2

Brownsville

(a) R. G. 1

Bulls Gap<sup>1</sup>

(a) R. G. 3B

Camden

(a) R. G. 1

Carthage

(a) R. G. 1

**Note 1:** Exception Rate.**Note 2:** See paragraph A103.2.3 for Residential Measured Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate Groups (Cont'd)**

(T)

**A103.7.4 Measured Rate Service Exchanges (Cont'd)**

(T)

**A. Residential Rate Groups (R.G.)<sup>2</sup> (Cont'd)**

(T)

**1. Exchanges (Cont'd)**

(T)

Cedar Grove<sup>1</sup>

(a) R. G. 1C

Centerville

(a) R. G. 1

Charleston

(a) R. G. 4

Charlotte

(a) R. G. 5

Chattanooga

(a) R. G. 4

Chestnut Hill

(a) R. G. 4

Clarksville

(a) R. G. 3

Cleveland

(a) R. G. 4

Clinton

(a) R. G. 4

Collierville

(a) R. G. 5

Columbia

(a) R. G. 3

Copper Basin

(a) R. G. 2

Covington

(a) R. G. 5

Cross Plains-Orlinda

(a) R. G. 5

Culleoka

(a) R. G. 3

Cumberland City

(a) R. G. 1

Cumberland Gap

(a) R. G. 2

Cunningham

(a) R. G. 3

**Note 1:** Exception Rate.**Note 2:** See paragraph A103.2.3 for Residential Measured Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate Groups (Cont'd)**

(T)

**A103.7.4 Measured Rate Service Exchanges (Cont'd)**

(T)

**A. Residential Rate Groups (R.G.)<sup>1</sup> (Cont'd)**

(T)

**1. Exchanges (Cont'd)**

(T)

Dandridge

(a) R. G. 4

Dayton

(a) R. G. 4

Decatur

(a) R. G. 4

Dickson

(a) R. G. 5

Dover

(a) R. G. 1

Dyer

(a) R. G. 2

Dyersburg

(a) R. G. 2

Eagleville

(a) R. G. 5

East Sango

(a) R. G. 5

Elkton

(a) R. G. 2

Etowah

(a) R. G. 3

Fairview

(a) R. G. 5

Fayetteville

(a) R. G. 2

Flintville

(a) R. G. 2

Franklin

(a) R. G. 5

Fredonia

(a) R. G. 3

Gallatin

(a) R. G. 5

**Note 1:** See paragraph A103.2.3 for Residential Measured Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate *Groups* (Cont'd)**

(T)

**A103.7.4 Measured Rate Service *Exchanges* (Cont'd)**

(T)

**A. *Residential Rate Groups (R.G.)<sup>1</sup>* (Cont'd)**

(T)

**1. *Exchanges* (Cont'd)**

(T)

Gatlinburg

(a) R. G. 4

Georgetown

(a) R. G. 4

Gibson

(a) R. G. 2

Gleason

(a) R. G. 2

Goodlettsville

(a) R. G. 5

Grand Junction

(a) R. G. 2

Greenback

(a) R. G. 4

Greenbrier

(a) R. G. 5

Greenfield

(a) R. G. 2

Halls

(a) R. G. 1

Hampshire

(a) R. G. 3

Harriman

(a) R. G. 4

Hartsville

(a) R. G. 1

Henderson

(a) R. G. 1

Hendersonville

(a) R. G. 5

**Note 1:** See paragraph A103.2.3 for Residential Measured Rate Schedule.

(N)



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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate *Groups* (Cont'd)**

(T)

**A103.7.4 Measured Rate Service *Exchanges* (Cont'd)**

(T)

**A. *Residential Rate Groups (R.G.)<sup>1</sup>* (Cont'd)**

(T)

**1. *Exchanges* (Cont'd)**

(T)

Henning

(a) R. G. 1

Hohenwald

(a) R. G. 1

Hornbeak

(a) R. G. 2

Humboldt

(a) R. G. 2

Huntingdon

(a) R. G. 2

Huntland

(a) R. G. 2

Jackson

(a) R. G. 3

Jasper

(a) R. G. 4

Jefferson City

(a) R. G. 4

Jellico

(a) R. G. 3

Kenton

(a) R. G. 2

Kingston

(a) R. G. 4

Kingston Springs

(a) R. G. 5

Knoxville

(a) R. G. 5

LaFollette

(a) R. G. 2

LaGrange

(a) R. G. 5

Lake City

(a) R. G. 4

**Note 1:** See paragraph A103.2.3 for Residential Measured Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate *Groups* (Cont'd)**

(T)

**A103.7.4 Measured Rate Service *Exchanges* (Cont'd)**

(T)

**A. *Residential Rate Groups (R.G.)*<sup>2</sup> (Cont'd)**

(T)

**1. *Exchanges* (Cont'd)**

(T)

Lawrenceburg

(a) R. G. 2

Lebanon

(a) R. G. 5

Lenoir City

(a) R. G. 4

Lewisburg

(a) R. G. 2

Lexington

(a) R. G. 2

Loudon

(a) R. G. 4

Lyles<sup>1</sup>

(a) R. G. 2B

Lynchburg

(a) R. G. 1

Lynnville

(a) R. G. 2

Madisonville

(a) R. G. 2

Manchester

(a) R. G. 3

Maryville

(a) R. G. 4

Mascot-Strawberry Plains

(a) R. G. 5

Maynardville

(a) R. G. 4

**Note 1:** Exception Rate**Note 2:** See paragraph A103.2.3 for Residential Measured Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate Groups (Cont'd)**

(T)

**A103.7.4 Measured Rate Service Exchanges (Cont'd)**

(T)

**A. Residential Rate Groups (R.G.)<sup>1</sup> (Cont'd)**

(T)

**1. Exchanges (Cont'd)**

(T)

McEwen

(a) R. G. 1

McKenzie

(a) R. G. 2

Medina

(a) R. G. 2

Memphis Metro

(a) R. G. 5

Middleton

(a) R. G. 2

Milan

(a) R. G. 2

Morristown

(a) R. G. 3

Moscow

(a) R. G. 5 (Tennessee Only)

(b) R. G. 1 (Mississippi Only)

Mt. Pleasant

(a) R. G. 3

Murfreesboro

(a) R. G. 5

Nashville

(a) R. G. 5

Newbern

(a) R. G. 2

Newport

(a) R. G. 2

Normandy

(a) R. G. 3

Norris

(a) R. G. 4

North Spring Hill

(a) R. G. 5

Oak Ridge

(a) R. G. 4

**Note 1:** See paragraph A103.2.3 for Residential Measured Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate Groups (Cont'd)**

(T)

**A103.7.4 Measured Rate Service Exchanges (Cont'd)**

(T)

**A. Residential Rate Groups (R.A.)<sup>1</sup> (Cont'd)**

(T)

**1. Exchanges (Cont'd)**

(T)

Old Hickory

(a) R. G. 5

Oliver Springs

(a) R. G. 4

Palmyra

(a) R. G. 3

Paris

(a) R. G. 2

Petersburg

(a) R. G. 3

Pleasant View

(a) R. G. 5

Portland

(a) R. G. 5

Pulaski

(a) R. G. 2

Ridgely

(a) R. G. 1

Ripley

(a) R. G. 1

Rockwood

(a) R. G. 4

Rogersville

(a) R. G. 2

Sango

(a) R. G. 3

Santa Fe

(a) R. G. 3

Savannah

(a) R. G. 2

**Note 1:** See paragraph A103.2.3 for Residential Measured Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate Groups (Cont'd)**

(T)

**A103.7.4 Measured Rate Service Exchanges (Cont'd)**

(T)

**A. Residential Rate Groups (R.G.)<sup>2</sup> (Cont'd)**

(T)

**1. Exchanges (Cont'd)**

(T)

Selmer

(a) R. G. 2

Sevierville

(a) R. G. 4

Sewanee

(a) R. G. 2

Shelbyville

(a) R. G. 2

Smyrna

(a) R. G. 5

Sneedville

(a) R. G. 1

Soddy-Daisy

(a) R. G. 4

Solway

(a) R. G. 5

Somerville

(a) R. G. 5

South Cunningham

(a) R. G. 5

South Fredonia

(a) R. G. 5

South Pittsburg

(a) R. G. 4

Spencer Mill

(a) R. G. 5

Spring City

(a) R. G. 4

Springfield

(a) R. G. 5

Spring Hill

(a) R. G. 3

Summertown<sup>1</sup>

(a) R. G. 2D

Surgoinville

(a) R. G. 2

Sweetwater

(a) R. G. 2

**Note 1:** Exception Rate.**Note 2:** See paragraph A103.2.3 for Residential Measured Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**
**A103.7 Exchange Rate Groups (Cont'd)**

(T)

**A103.7.4 Measured Rate Service Exchanges (Cont'd)**

(T)

**A. Residential Rate Groups (R.G.)<sup>1</sup> (Cont'd)**

(T)

**1. Exchanges (Cont'd)**

(T)

Tiptonville

(a) R. G. 1

Trenton

(a) R. G. 2

Triune

(a) R. G. 5

Troy

(a) R. G. 2

Tullahoma

(a) R. G. 3

Union City

(a) R. G. 2

Vanleer

(a) R. G. 5

Wartrace

(a) R. G. 2

Watertown

(a) R. G. 5

Waverly

(a) R. G. 1

West Sweetwater

(a) R. G. 4

West Vanleer

(a) R. G. 5

West Whiteville

(a) R. G. 5

White Bluff

(a) R. G. 5

White House

(a) R. G. 5

White Pine

(a) R. G. 4

Whiteville

(a) R. G. 2

Whitwell

(a) R. G. 4

Williamsport

(a) R. G. 3

Winchester

(a) R. G. 2

**Note 1:** See paragraph A103.2.3 for Residential Measured Rate Schedule.

(N)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE****A103.7 Exchange Rate *Groups* (Cont'd)**

(T)

**A103.7.4 Measured Rate Service *Exchanges* (Cont'd)**

(T)

(M)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE****A103.8 Joint User Service**

(Obsoleted 12/13/86, Type D, Guidebook Reference A3.8.)

Existing customers with Joint User Service located at the same address established prior to 12/13/86 may request changes or modifications of existing joint user accounts and/or additions of new joint users and/or moves within the same premises on or after 12/13/86 under the *terms and conditions* described *herein*. Subscribers who relocate, transfer service responsibility and/or establish service after 12/13/86 will be furnished service according to the conditions specified in other sections of this Guidebook.

(T)

**A103.8.1 Application, Terms and Conditions**

(T)

- A. In general, business exchange service is furnished for the exclusive use of the business subscriber and his employees, agents, and representatives. Joint User Service is a shared service arrangement which allows the business exchange service of a subscriber to be used, when designated by the primary subscriber, by individuals, firms, or corporations not otherwise permitted use of the subscriber's business service.
- B. Joint User Service is permitted in connection with the following:
  - 1. Business Individual Line Flat Rate, Measured Rate, or Message Rate.
  - 2. Commercial PBX Flat Rate or Message Rate Service.
  - 3. Hotel PBX Service.
  - 4. ESSX-1 Service.
  - 5. Centrex Service (excluding Dormitory Centrex).
  - 6. Foreign Exchange
- C. Where service is furnished at a concession rate to the primary subscriber, Joint User Service will not be provided unless the proposed joint user would himself be entitled to service at a concession rate, if he were a primary station subscriber. No concession is allowed from the regular rates for Joint User Service.
- D. Application for Joint User Service and for changes in service or equipment furnished therewith must be executed by the primary subscriber. The primary subscriber is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage or that of any of his joint users. Stations, including associated mileage charges, additional listings and miscellaneous equipment are furnished, with the consent of the primary subscriber, for use of the joint user, at regular rates.
- E. Charges for Joint User Service date from the day the Company's information records are posted and are payable monthly in advance. The minimum chargeable period for Joint User Service is the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. Contracts for Joint User Service are self-renewing for periods of one directory issue, not to exceed one year from the effective date of the directory. In the event the joint user listing does not appear in the directory, the minimum chargeable period is for one month.
- F. Joint User Service is terminated and charges for Joint User Service are automatically discontinued upon termination of the primary subscriber's service. Charges for Joint User Service may be discontinued at the request of the subscriber provided that the joint user no longer utilizes any of the customer service or equipment, and also that the terms of the minimum service period have been satisfied.
- G. The total charges for service allocated by the primary subscriber among the subscriber and his joint users shall not exceed the charges of the Company to the primary subscriber as set forth in this Guidebook.
- H. Joint users of a primary subscriber's service must have the option of obtaining service directly from the Company.
- I. A joint user is entitled to one listing in the alphabetical section of the directory.
- J. Joint User Service is not provided on party lines.



## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.9 Reserved For Future Use

### A103.10 Local Exceptions

#### A103.10.1 Reserved for Future Use

#### A103.10.2 Morristown Area Calling Plan

Obsoleted for Residential customers 05/01/2013. This service is not offered for new installations or transfers of service to new locations for Residential customers.

Refer to A3.10.2 for all terms and conditions associated with Morristown Area Calling Plan for residential service.

- A. Reserved For Future Use
- B. Reserved For Future Use
- C. Reserved For Future Use
- D. The access line for Residence service is provided at the following rates. All other services offering the Morristown Area Calling Plan are provided for in the appropriate sections at rates specified for RegionServ.
  - 1. Access line, each

	Monthly Rate	USOC
(a) Residence (Rate Groups 1 - 3)	\$5.02	NA
(b) Residence (Rate Groups 4 - 5)	6.02	NA
(c) Reserved For Future Use		
(d) Reserved For Future Use		

(DELETED)

(D)

- E. In addition to the access line, customers must choose a usage package from the following options.

- 1. Option 1 - Economy

With this usage package, customers are billed for all local calls at the charges described in *paragraph* A3.10.2.G. Local usage charges for calls terminating in Bands A, B, C and D will not exceed \$15.00 for Residence customers.

(T)

- 2. Option 2 - Standard

This option includes a \$4.00 usage allowance on all calls terminating in Bands A, B, C and D. Local calls are billed in accordance with the usage schedule described in *paragraph* A3.10.2.G at a 20 percent (20%) discount on the total usage charges, in addition to the off-peak discount described in *paragraph* A3.10.2.H. Billed usage charges, above the allowance, for calls terminating in Bands A, B, C and D will not exceed \$11.00 for Residence customers per line. The following rate is in addition to the access rate.

(T)

	Monthly Rate	USOC
(a) Per line	\$4.00	NA

(DELETED)

(D)

(DELETED)

(D)

(DELETED)

(D)

(DELETED)

(D)

(DELETED)

(D)

(DELETED)

(D)

(DELETED)

(D)

#### A103.10.3 Reserved for Future Use

#### A103.10.4 Reserved for Future Use

#### A103.10.5 Reserved for Future Use

#### A103.10.6 Reserved for Future Use

## **A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

### **A103.10 Local Exceptions (Cont'd)**

#### **A103.10.7 Reserved for Future Use**

#### **A103.10.8 Reserved for Future Use**

#### **A103.10.9 Reserved for Future Use**

#### **A103.10.10 Collierville and Memphis Extended Local Calling**

Obsoleted April 8, 2002, Type B - Not available for new installations, additions, or transfers of service to a new location. (T)

- A.** Extended Local Calling is an optional calling plan available to residence subscribers located in the Collierville and Memphis exchanges. This calling plan provides 7-digit direct dialed station-to-station calls from Collierville and Memphis to Byhalia, Hernando and Olive Branch, Mississippi.

**B.** Rates and Charges

1. The following rates are in addition to the basic exchange service provided elsewhere in this Guidebook.

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Residence, per line	<b>\$1.00</b>	<b>NA</b>
2. In addition to the access line, customers are billed for all local calls at the charges described in A3.10.10. Local usage charges for calls terminating in Bands H and I will not exceed \$12.00 for residence customers.		
3. All <i>terms, conditions</i> and limitations appearing in Section A3.10.10 apply unless otherwise stated herein. (T)		

#### **A103.11 Reserved For Future Use**

#### **A103.12 Reserved For Future Use**

#### **A103.13 Reserved For Future Use**

#### **A103.14 Reserved For Future Use**

#### **A103.15 Reserved For Future Use**

#### **A103.16 Reserved For Future Use**

#### **A103.17 Reserved For Future Use**

#### **A103.18 Concession Service**

##### **A103.18.1 Reserved for Future Use**

##### **A103.18.2 Reserved for Future Use**

##### **A103.18.3 Churches And Clergymen**

(Obsoleted 7/1/2003, Type B – Not available for new installations, additions or on transfers of service to new location).

- A.** A concession of 25 percent (25%) from the regular business rate is allowed to churches, provided the telephone is located in the church or church study, and listed under the name of the church. (T)
- B.** A concession of 25 percent (25%) from the regular residence rate is allowed to a regularly ordained clergyman (See definition of terms) actively engaged in the work of a designated church, provided the telephone is located in his residence and is listed in the name of the clergyman. (T)

Concessions are granted to clergymen not as individuals but because of their official connection with a church or group of churches. It is assumed that the clergyman will direct and handle many of the church's activities over his residence telephone and is therefore entitled to such consideration provided the service is located in the clergyman's residence and listed in his name.

- C.** For the purpose of this section, the ranking officer of the Salvation Army or the volunteers of America in each exchange is allowed the same treatment as a regularly ordained clergyman.

## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.28 Reserved For Future Use

### A103.29 Reserved For Future Use

### A103.30 Reserved For Future Use

### A103.31 Reserved For Future Use

### A103.32 In-Classroom Computer Access Service

Obsoleted 06/01/2013. This service is not offered for new installations or transfers of service to new locations.

#### A3.32.1 General

- A. This offering provides local lines for the in-classroom use of computers and modems to access various informational databases and shared educational programs as well as accessing students in other classrooms for the purpose of sharing information and learning experiences. These lines may also be used for teacher workroom use of computer and modems to access various informational databases and to share information and ideas with other teachers in an effort to enhance the educational experience of the students. This offering is also available to public libraries including the state library and archives, regional libraries, and public libraries in any county, city or town. (T)
- B. The access line rate described in *paragraph* A3.32.3.B includes the rate for Touch-Tone. (T)
- C. The following local usage *terms and conditions* will apply for all dialed sent-paid local calls. (T)
  - 1. Local usage charges will be billed at the usage rates described in *paragraph* A3.32.3.C. (T)
  - 2. Total local billed usage charge will not exceed \$6.00 per line.
  - 3. Time/Day discounts do not apply.
- D. This access line shall not be used to replace existing administrative lines.
- E. Listings will not be provided for these access lines.
- F. Nonrecurring charges are to be billed at Residence rates.
- G. All *terms and conditions* that appear in other sections of this Guidebook apply unless otherwise stated herein. (T)

#### A3.32.2 Terms and Conditions

- A. This offering is available to full-time educational institutions, grades K through 12 that are eligible for accreditation by the Southern Association of Colleges and Schools. This offering is also available to public libraries including the state library and archives, regional libraries, and public libraries in any county, city or town. (T)

#### A3.32.3 Rates and Charges

- A. The rates and charges for In-Classroom Computer Access Service include a monthly recurring access line rate and local usage charges.
- B. The access line for In-Classroom Computer Access Service is provided at the following rates which include Touch-tone Service.

		Monthly Rate	USOC
1.	Access line		
	(a) Outgoing Only	\$11.00	1ECOX
	(b) Both Way	11.00	1EC2X
The local usage charges for In-Classroom Computer Access Service access lines are provided at the following rate. Local usage charges will not exceed \$6.00 per line for dialed sent-paid calls. Partial minutes count as full minutes for each individual call completed.			
	Usage Charges	Per Minute or Fraction Thereof	
	Band A	\$.005	
	(Existing local calling area described in A3.6)		
The monthly Grouping rates for In-Classroom Computer Access Service are described in A3.19.2.			
Time/Day discounts do not apply			
Usage charges apply to local calls completed with operator assistance in addition to Operator Assisted Local Call surcharges (when applicable). Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage cap for dialed sent-paid calls.			

## A103. OBSOLETE SERVICE OFFERING - BASIC LOCAL EXCHANGE SERVICE

### A103.33 Reserved For Future Use

### A103.34 Reserved For Future Use

### A103.35 Reserved For Future Use

### A103.36 Reserved For Future Use

### A103.37 Reserved For Future Use

### A103.38 Back-Up Line

#### A103.38.1 Terms, Conditions and Rates

- (T)
- A. Back-Up Line is an optional service which provides individual line business subscribers with an additional line which is available for inward and outward calling.
  - B. This service is only available to individual line business subscribers, where facilities permit. Back-Up Line service cannot be used as the primary business line, and must be located on the same premises as the business individual line service with which it is associated.  
Back-Up Line will not be available to In-Classroom Computer Access Service.  
Concession Service, as defined in A3.18, is not allowed on Back-Up Line.
  - C. Each Back-Up Line can receive calls forwarded from one busy primary line or hunt group at no charge. This overflow capability will be provided on the forwarding line.  
If a customer subscribes to more than one Back-Up Line, these Back-Up Lines may be provisioned in an overflow group at no charge. Overflow capability may not be provided from a Back-Up Line or group of Back-Up Lines to other lines on the same premises.
  - D. Overflow capability from additional primary lines or hunt groups to Back-Up Line service will be provided on the forwarding line.

- |   | Monthly<br>Rate | USOC  |
|---|-----------------|-------|
| 1. Overflow to Back-Up Line from each additional non-RegionServ primary line or hunt group will be provided at the rate specified for Grouping Service. |                 |       |
| (a) See A3.19   | -               | BULRX |
| 2. Overflow to Back-Up Line from each additional RegionServ primary line or hunt group will be provided at the rate specified for Grouping Service.     |                 |       |
| (a) See A3.19   | -               | BULSX |
- E. A directory listing is not furnished with Back-Up Lines. However, a directory listing may be purchased, if desired, at the rates specified in Section A6.
  - F. Usage charges are applied for all incoming and outgoing calls associated with Back-Up Line service, as described in *paragraphs* H and I, with the following exceptions. No usage charges apply to calls completed to the Company Business Office, Repair Service, or Emergency 911 Service.  
Usage Based Pricing primary lines will be billed their appropriate usage charges for all calls which overflow to a Back-Up Line. These usage charges are in addition to the Back-Up Line incoming usage charge described in *paragraph* H.

(T)

(T)

(T)

**A103. OBSOLETE SERVICE OFFERING - BASIC LOCAL EXCHANGE SERVICE****A103.38 Back-Up Line (Cont'd)****A103.38.1 Terms, Conditions and Rates (Cont'd)**

(T)

G. The access line rate per Back-Up Line is as follows:

	Monthly Rate	USOC
1. Back-Up Line associated with RegionServ business individual line service.		
(a) Per line		
Rate Group 1	\$100.00	SBL LX
Rate Group 2	100.00	SBL LX
Rate Group 3	100.00	SBL LX
Rate Group 4	100.00	SBL LX
Rate Group 5	100.00	SBL LX
The following exchanges are exceptions to the statewide group.		
Cedar Grove (Rate Group 1C)	100.00	SBL LX
Lyles (Rate Group 2B)	100.00	SBL LX
Big Sandy (Rate Group 2C)	100.00	SBL LX
Summertown (Rate Group 2D)	100.00	SBL LX
Bulls Gap (Rate Group 3B)	100.00	SBL LX
2. Back-Up Line associated with individual line BellSouth Business Plus service.		
(a) Per Back-Up line with BellSouth Business Plus service - Option 1 Primary line	90.00	SBL L1
(b) Per Back-Up line with BellSouth Business Plus service - Option 2 Primary line	90.00	SBL L2
3. Back-Up Line associated with all other business individual line service.		
(a) Per line		
Rate Group 1	100.00	SBL FX
Rate Group 2	100.00	SBL FX
Rate Group 3	100.00	SBL FX
Rate Group 4	100.00	SBL FX
Rate Group 5	100.00	SBL FX
The following exchanges are exceptions to the statewide group.		
Cedar Grove (Rate Group 1C)	100.00	SBL FX
Lyles (Rate Group 2B)	100.00	SBL FX
Big Sandy (Rate Group 2C)	100.00	SBL FX
Summertown (Rate Group 2D)	100.00	SBL FX
Bulls Gap (Rate Group 3B)	100.00	SBL FX

H. The following usage charges apply to all inward calls which terminate on Back-Up Line service. Time of day discounts do not apply.

1. Inward Calls

	Rate Per Minute Of Use	USOC
(a) Usage Charge	\$ .05	NA

## A103. OBSOLETE SERVICE OFFERING - BASIC LOCAL EXCHANGE SERVICE

### A103.38 Back-Up Line (Cont'd)

#### A103.38.1 Terms, Conditions and Rates (Cont'd)

- I.** The following usage charges apply to all outward calls which originate from Back-Up Line service. (T)
1. Back-Up Line service associated with RegionServ will receive local calling to the RegionServ Local Calling Area as described in A3.2.9. All outward calls terminating in this area will be billed at the usage rates described in the RegionServ *section of this* Guidebook, except that no usage package options, usage caps, or usage allowances are applicable to calls originating from Back-Up Line service. Time of day discounts, as stated in A3.2.9, do apply. (T)
 

	<b>Rate Per Minute Of Use</b>	<b>USOC</b>	
(a) Calls terminating in RegionServ Local Calling Area (See A3.2.9)	-	NA	
(b) Calls terminating beyond the RegionServ Local Calling Area will be billed according to the rates, <i>terms and conditions</i> as specified in Section A18. of this Guidebook	-	NA	(T)
  2. Back-Up Line service associated with BellSouth Business Plus service.
    - (a) Calls terminating in the Local Calling Area as described in A3.6 \$0.05 NA
    - (b) Calls terminating beyond the Local Calling Area will be billed the appropriate Option primary line usage rate charges as specified in A3.43.2. - NA
  3. Back-Up Line service associated with all other business individual line service will be billed the following usage charges. Time of day discounts do not apply.
    - (a) Calls terminating in the Local Calling Area as described in A3.6 .05 NA
    - (b) Calls terminating beyond the Local Calling Area will be billed according to the *rates, terms and conditions* as specified in Section A18. - NA (T)
  4. RegionServ calls completed with operator assistance within the local calling area, as described in A3.6.1, will be rated at the usage charges specified in A3.2.9. Local Operator Assisted Call surcharges will also apply. BellSouth Business Plus service calls completed with automated calling cards or operator assistance will be rated at the usage charges as specified in *paragraph 2*, in addition to the appropriate Operator Assisted Call surcharges. (T)
 

All other calls completed with operator assistance will be rated at the usage charges as specified in paragraph 2, in addition to the appropriate Local Operator Assisted Call surcharges.
- J.** Usage charges, if appropriate, also apply to the calling party for calls which terminate on Back-Up Line service.

## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.43 BellSouth Business Plus Service (Cont'd)

#### A103.43.1 Plan Descriptions (Cont'd)

- A. BellSouth Business Plus Service (Cont'd)
5. Customers may subscribe to either the standalone BellSouth Business Plus service offering or to the BellSouth Business Choice Package (See A3.44) which includes a BellSouth Business Plus service line or to the Complete Choice for Business Package (See A3.45) which includes a BellSouth Business Plus service line. If BellSouth Business Plus service is subscribed to, the rates of A3.43.2 are applicable. If BellSouth Business Choice Package or Complete Choice for Business package is subscribed to, the rates of A3.44.2 2 or A3.45.2, respectively, are applicable. All of the **terms, conditions** and limitations specified for each offering will apply to the respective services and features. (T)
  6. Usage rating is dependent upon the underlying service of the originating call location. When BellSouth Business Plus service usage charges as described in paragraph 2 are applicable, they will also apply to 1+, 0+ and 0- calls made within the LATA. However, for 0+ and 0- calls, usage does not contribute toward the Option 1 usage threshold and each minute of use is rated. The appropriate operator services surcharges will also be charged in accordance with the **terms** and conditions of A.3.14. (T)
  7. BellSouth Business Plus service Option 2 customers only may subscribe to Local Usage Detail for billable usage. There is no charge for the Local Usage Detail.
  8. Method of Determining Monthly Usage Charges
    - a. Usage is determined for each call based on minutes or fraction thereof, with a minimum call duration of one minute. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call. The amount of usage billed to the customer is subject to paragraphs b. and c.
    - b. For Option 1, only usage above the first 120 hours (7,200 minutes) of usage allowance is billed to the customer.
    - c. For Option 2, only usage outside the Local Calling Area is subject to the billing as described in **paragraph** a. (T)

#### A103.43.2 Exchange Access Line Rates

##### A. Individual Line Service

	Monthly Rate	Rate Per Minute of Use	USOC
1. BellSouth Business Plus service - Option 1			
(a) Each line	\$110.00	-	BT1
(b) Each Minute of use above 120 hours (7,200 minutes)	-	\$.05	-
2. BellSouth Business Plus service - Option 2			
(a) Each line	85.00	-	BT2
(b) Each Minute of use outside the Local Calling Area	-	.09	-

#### A103.43.3 Service Charges

- A. The service order charges specified in Section A4 are applicable for the installations of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to convert an existing line to a BellSouth Business Plus service plan.
- B. Service charges do not apply for transactions which only involve additions, deletions or changes to the service or features requested as part of BellSouth Business Plus service with BellSouth Business Choice Package service or with Complete Choice for Business package. (T)

**Note 1:** For a list of all exchanges in each LATA, see A3.6.3.

## A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

### A103.44 Reserved For Future Use

### A103.45 Complete Choice for Business Package

(Obsoleted 1-31-2014. Not available for new installations, moves to new locations, or for new Term Plan subscriptions. Existing customers at existing locations may make changes to add or remove services.)

(Option 1 and Option 2, which includes BellSouth Business Plus service Option 1 or 2, obsoleted 9-1-2011. Not available for new installations, additions, or transfers of service to a new location.)

#### A103.45.1 General

- A. Complete Choice for Business packages are offered where facilities and equipment are available.
- B. Complete Choice for Business packages are offered to business subscribers and consist of four components: a line with Touch-Tone Calling Service, calling features, listings and grouping service. Touch-Tone Calling Service is provided with all Complete Choice for Business packages at no additional charge.
- C. The line component of these packages is business flat rate service or BellSouth Business Plus service Option 1 or Option 2. All of the **conditions**, terms of service and limitations specified for business flat rate service in Section A3 or for BellSouth Business Plus service in A3.43 apply for these lines when provided as part of a Complete Choice for Business package. Usage rating for BellSouth Business Plus service as described in A3.43 applies for such lines when provided as part of a Complete Choice for Business package. (T)
- D. The calling features associated with this plan are listed below. For each line, the Complete Choice for Business packages provides the subscriber an unlimited number of compatible calling features from the following list. All of the terms and conditions, and limitations specified in Section A13 apply to the respective services and features provided as part of this service. The calling features chosen may vary from line to line in multiple line packages. (T)

#### Calling Features

Call Forward Busy Line	USOC
Call Forward Don't Answer	GCE
Call Forward Don't Answer Ring Control	GCJ
Call Forward Variable	GCJRC
Call Waiting	ESM
Speed Calling 30	ESX
Three Way Calling	ESF
Message Waiting Indicator - Audible	ESC
Message Waiting Indicator - Visual	MWW
Call Return	MWWAV
Call Block	NSS
Call Tracing	NSY
Repeat Dialing	NST
Call Selector	NSQ
Preferred Call Forwarding	NSK
RingMaster I	NCE
RingMaster II	DRS
Remote Access Call Forwarding	DRS1X
Three Way Calling with Transfer	GCZ
Caller ID Number Delivery	ESCWT
Enhanced Caller ID with Call Management, with Anonymous Call Rejection (ACR)	NSD
Enhanced Caller ID with Call Management, with ACR and Call Forwarding Don't Answer	N1ACR
Enhanced Caller ID with ACR	NCACR
Caller ID Name and Number Delivery with ACR	NXECR
Caller ID Name and Number Delivery – Multiline Hunt Group	NXMCR
Surrogate Client Number	NXMMN
Star 98 Access	SMV
	S98AF

- E. A foreign listing and an additional listing are each available as part of these packages. All of the terms and conditions, and limitations specified in A6 apply to the respective listings provided as part of this service. (T)
- F. Grouping service is also available as part of Complete Choice for Business packages containing three or more lines. The maximum allowed number of lines in grouping is one less than the number of lines in the package (e.g. for a 7-line package, a maximum of six lines in grouping is allowed), except as noted in A103.45.2. All of the **terms, conditions** and limitations specified in A3.19 apply for grouping service provided as part of this service. (T)



**A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES**

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<b>(DELETED)</b>		(D)

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**A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES****A108.2 Rates And Charges (Cont'd)****A108.2.5 Reserved For Future Use****A108.2.6 Customer Operating Center Service**

(Obsoleted 07-02-90, Type D; customers may continue to activate channels within their existing size of service cable.)

- A. Customer Operating Center Service (COCS) is designed for use by Telephone Answering Bureaus which utilize large quantities of local channel of the types described in *paragraph* A108.2.6.E, between their locations and the serving wire center. (T)
- B. Customer Operating Center Service is provided to Telephone Answering Bureaus at their option. The rates for Customer Operating Center Service are billed in parts by the Company to the Telephone Answering Bureau and to its patronage and apply in lieu of the rates for individual channels specified in A108.2.4. (T)
- C. For the purposes of this *Guidebook*, a Customer Operating Center is defined as a customer location: (T)
  - 1. owned or leased by the customer over which the customer has control and provides security,
  - 2. from which the customer furnishes and administers service to multiple clients in a geographical area (the term "Clients" denotes a subscriber to the services offered by the owner or lessee of a Customer Operating Center),
  - 3. at which a system, or a group of systems, owned or leased by the customer whose operation is to receive signals and messages which are recorded, maintained and supervised by the customer,
  - 4. at which the customer has regularly scheduled observers and operators and/or equipment in attendance at all times which, upon receipt of a signal or message from a client, to take such action as shall be required under the rules established by the customer for their/its guidance.

**A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES**

**A108.2 Rates And Charges (Cont'd)**

**A108.2.6 Customer Operating Center Service (Cont'd)**

- E. Monthly Rates - COC Service (Cont'd)
  - 1. Airline Distance In 1/4 Mile Or Fraction Thereof (Cont'd)
    - b. Per local channel activated (Cont'd)

	Monthly Rate	USOC
(3) Channel 2107		
(a) 1/4 mile	\$ 2.99	1LZ++
(b) 1/2 mile	2.99	1LZ++
(c) 3/4 mile	2.99	1LZ++
(d) 4/4 mile	2.99	1LZ++
(e) 5/4 mile	2.99	1LZ++
(4) Channel 2007		
(a) 1/4 mile	24.15	1LZ++
(b) 1/2 mile	24.15	1LZ++
(c) 3/4 mile	24.15	1LZ++
(d) 4/4 mile	24.15	1LZ++
(e) 5/4 mile	24.15	1LZ++
c. See Private Line <i>Guidebook, paragraph</i> B103.10 for rates		
(1) Channel Type 1204		
(2) Channel Type 1205		
(3) Channel Type 2463		
(4) Channel Type 2464		
(5) Channel Type 2230		

(T)

**A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING SERVICE FACILITIES**

**A108.2 Rates And Charges (Cont'd)**

**A108.2.6 Customer Operating Center Service (Cont'd)**

- F. Nonrecurring Charges
- 1. An installation charge applies to each Type 2106 local channel activated in addition to the nonrecurring charges specified in Section A4.

<b>Installation Charge</b>	<b>USOC</b>
<b>\$25.30</b>	<b>NA</b>
  - 2. (DELETED)
  - 3. The Channel Connecting Charge covers work associated with activating a Type 2107 local channel in a complement of cable pairs. The charge applies for each channel activated.

<b>Charge</b>	<b>USOC</b>
<b>\$64.40</b>	<b>NA</b>
- (a) Charges billed to the client
  - (a) Channel Connecting Charge

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**OBSOLETE SERVICE OFFERINGS - CENTREX SERVICE**

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<b>(DELETED)</b>		(D)

## A110. OBSOLETE SERVICE OFFERINGS - CENTREX SERVICE

### A110.1 Centrex Service

(Obsoleted 02-20-96, Type D) Service rates and charges in this Section are not available for new installations, moves, transfers of service or replacements or additions to existing service.

#### Obsolescence Rules

1. Centrex service subscribers under a month-to-month payment option will be allowed to maintain their Centrex service at month-to-month rates.
2. Centrex service subscribers under contract will be allowed to maintain their Centrex service under the rates and charges outlined in this Section when the contract expires. For expired contracts, the Company may establish a date in the future to begin conversion of subscriber accounts to the month-to-month rates and charges outlined in this Section. (On and after March 2, 1979, Centrex Service provided by dial switching equipment located on Company premises will be provided only to those systems already in service or to those systems for which firm orders were received by the Company prior to March 2, 1979, with service before September 2, 1979. Additions and/or rearrangements to existing Centrex systems will be provided at these rates.) (T)

#### A110.1.1 General

- A. Centrex Service provides an arrangement of switching equipment and station lines for intercommunicating among the station lines and for connection through the local and long distance network to other subscribers on a dial basis without intermediate handling by an attendant. (T)
- B. Centrex CO service provides the various service features as follows:
  1. Centrex I
    - a. Intercommunication between station lines associated with the same system.
    - b. Dialing of outgoing calls within the local calling area and to other exchanges reached through direct distance dialing.
    - c. Identification of outgoing long distance messages and billing of such messages by station line number.
    - d. Inward dialing of local and long distance calls directly to a station line or attendant.
    - e. Transfer of incoming calls from one station line to another with the aid of an attendant.
    - f. Intercept by either machine or attendant of calls dialed to vacant numbers.
    - g. Night service arrangements.
    - h. Completion of incoming calls to the listed number by the attendant.
  2. Centrex II
 

The following features are in addition to those shown for Centrex I: (T)

    - a. Transfer of incoming central office trunk calls from one station line to another by the station line user.
    - b. Hold an incoming central office trunk call on the line and originate another call over the station line.
    - c. Addition, by the station line user, of another Centrex station line to an existing incoming trunk call.
    - d. Answer of a call over an incoming trunk from any station line.
  3. Where facilities permit, Centrex I and Centrex II station lines may be combined in the same system at rates specified under *paragraph* A110.1.6.A.2.a.(2). (T)
- C. Centrex service is furnished, subject to the availability of facilities, by dial switching equipment located in a building owned or leased by the Company and the attendant's positions located on the subscriber's premises.

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## **A110. OBSOLETE SERVICE OFFERINGS - CENTREX SERVICE**

### **A110.1 Centrex Service (Cont'd)**

#### **A110.1.1 General (Cont'd)**

- D.** All operating at the subscriber's premises is performed at the expense of the subscriber and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.
- E.** Where quantities of switching equipment, central office lines or other facilities in excess of those needed to meet the standard service objectives of the Company are requested by the subscriber, such additional facilities will be furnished at regular rates and charges for the individual items as set forth in other sections of this *Guidebook*. (T)

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## **A110. OBSOLETE SERVICE OFFERINGS - CENTREX SERVICE**

### **A110.1 Centrex Service (Cont'd)**

#### **A110.1.4 Minimum Monthly Charges**

- A. Minimum monthly main station line charges shall be established based on 36 month periods for both initial and subsequent installations of main Centrex station lines. Such charges will become effective only when the level of main Centrex station lines is reduced below the specified minimum which shall be determined in the following manner;
  - 1. When the initial Centrex service is established, the minimum monthly charge shall be determined by reducing the total number of main Centrex station lines installed to the next lower one hundred level and applying a 90 percent (**90%**) factor to this number. The charges associated with this 90 percent (**90%**) total of main Centrex station lines equals the minimum charge in effect for the 36 month period except that it shall not be less than the monthly charge for 100 main station lines. Subsequent minimum charges are established when the main Centrex station line growth exceeds twenty (20) main Centrex station lines beyond the next higher hundred level previously established based on the total main Centrex station lines in service. The subsequent minimum charge is determined in the same manner as the initial minimum charge. (T)

#### **A110.1.5 Termination Charges**

- A. Centrex Station Lines
  - Where a Centrex system is discontinued, termination charges apply in an amount based upon 40 percent (**40%**) of the initial and any subsequent minimum monthly charge amount(s) for the remainder of the initial and any subsequent service period(s). (T)
- B. Tie-Line Terminating Equipment and Auxiliary Services termination charges apply in an amount equivalent to the monthly rate for the remainder of the initial service period.
- C. Cancellation of Order
  - 1. Where an order for Centrex service is cancelled after the installation of the required equipment and facilities, but before service is established, termination charges may be applied as if the service had actually been established.
  - 2. Where an order is cancelled before the installation is completed all expenses incurred in connection with the handling of the request before notice of cancellation is received may be billed to the subscriber: such charge, however, is not to exceed all charges applicable if the service had been installed.

#### **A110.1.6 Rates**

- A. Station Lines
  - Centrex is offered only as a complete service. The exchange access or intercommunication portions of the Centrex station number access charges are not offered separately. Premises Work Charges and Service Charges in Section A4. are also applicable. Customer-provided facilities and equipment may be required at the customer's premises. (T)
  - A minimum charge for 100 main station lines applies at one location.
  - Schedule 1 includes all exchanges which have a local calling scope of from 0 - 85,000 Main Station Lines and PBX Trunks in Local Calling Area.
  - Schedule 2 includes all exchanges which have a local calling scope of from 85,001 - 300,000 Main Station Lines and PBX Trunks in Local Calling Area.



## A110. OBSOLETE SERVICE OFFERINGS - CENTREX SERVICE

### A110.1 Centrex Service (Cont'd)

#### A110.1.6 Rates (Cont'd)

##### A. Station Lines (Cont'd)

##### 3. Combined Centrex I and Centrex II Systems

Where a combined Centrex I and Centrex II system is provided, subject to the conditions stated in *paragraph* A110.1.1.B.3, a monthly charge shall apply in addition to the regular charges for Centrex I and Centrex II station lines. The appropriate Premises Work Charges and Service Charges specified in Section A4 will apply for conversion of a station line from Centrex I to Centrex II service or vice versa. (T)

	Monthly Rate	USOC
(a) Monthly Charge	\$38.50	NA

##### Exception:

Where 100 station lines or more are changed at one time, the change charge for initial conversion to a mix of Centrex I and Centrex II service will be at charges based on cost but not to exceed the change charge for the station lines converted.

	Installation Charge		
4. Interior Station Number Access			
a. Centrex II			
(1) Interior station number access, each			
(a) Main Location	-	6.30	RX5
(b) Additional Location	-	11.50	41W
b. Centrex I			
(1) Rates in <i>paragraph</i> A110.1.6.4.a are applicable less thirty cents per station line.			(T)
5. Dormitory Station Number Access <sup>1</sup>			
a. Centrex I - where the switching equipment is located on the Company's premises.			
(1) The residence individual line flat rate, less sixty cents, in the exchange involved is applicable.			
(a) Restricted from toll service, each	-	-	K1M
(b) Not restricted from toll service, each	-	-	PSA
6. Code restriction to NXX assigned to 976 and 900 Services <sup>2</sup>			
(a) Per system	-	-	RAZ
(b) Per main station line so equipped, each	\$1.50	-	RA8

**Note 1:** The application of any increase in Dormitory Centrex rates will become effective on the following July 1.

**Note 2:** When Code Restriction to NXX assigned to 976 and 900 Services is subscribed to on a per system basis, Nonrecurring charges, Recurring rates and service charges will not apply. When Code Restriction is subscribed to on a per line basis, all applicable charges will apply.

## A110. OBSOLETE SERVICE OFFERINGS - CENTREX SERVICE

### A110.1 Centrex Service (Cont'd)

#### A110.1.8 Optional Features (Cont'd)

##### C. (Cont'd)

	Installation Charge	Monthly Rate	USOC
16. Speed Calling - 6 Code <sup>1</sup> (Customer Changeable Speed Calling)			
(a) Per line	\$1.10	\$3.00	E6A
17. Speed Calling - 30 Code <sup>1</sup> (Customer Changeable Speed Calling)			
(a) Per line	-	4.65	ESF

##### D. Number 1 ESS Centrex Optional Feature - Flexible Route Selection

(Obsoleted April 18, 1977, Type D, *Guidebook* Reference A112.)

No additions or changes may be made to existing systems. If an existing subscriber requests that his service be changed to Automatic Route Selection, installation charges will be waived at the time of conversion for the new service arrangement.

##### 1. Common Equipment

(a) Where routing includes WATS only	-	69.00	ARQ
(b) Where routing includes WATS and Foreign Exchange Service	-	75.00	ART

##### 2. Routing based on NPA Code with DDD overflow as final route,

(a) Per Group or Band	-	13.75	ARY
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##### E. Centrex CO Optional Features - Non Number 1 ESS

(Obsolete - Type D; Available for additions to existing systems only)

##### 1. The rate for Call Forwarding - Busy Line shall apply for all main station lines of the Centrex system and shall be applicable for a minimum period of 12 months.

##### a. Available where facilities permit.

##### (1) Call Hold, Call Pick-Up and Call Forwarding-Variable

(a) Per station line equipped	1.10	2.10	E5G
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##### (2) Call Forwarding - Busy Line

(a) Per station line	-	.25	E6G
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##### F. Uniform Call Distribution

Optional features available only when service is provided by a Number 1 ESS Central Office, where facilities permit.

Class of obsolescence changed on June 18, 1979. UCD available only to systems in service with UCD on June 18, 1979. No new UCD at these rates, additions or changes permitted after June 18, 1979 under this offering.

**Note 1:** Subject also to a Secondary Service Charge. Prior to May 9, 1995, a service ordering charge is applicable.

(T)

## A110. OBSOLETE SERVICE OFFERINGS - CENTREX SERVICE

### A110.1 Centrex Service (Cont'd)

#### A110.1.8 Optional Features (Cont'd)

##### F. Uniform Call Distribution (Cont'd)

The following rates are in accordance with an Order of the Tennessee Court of Appeals.

##### 1. Including Busy Line Queuing

	Monthly Rate	USOC
(a) Per call distribution group	\$55.00	EH7
(b) Per line	5.50	EH7
(c) Calls waiting feature (in addition to 1001 Grade Channels and Station Auxiliary Signals)	9.90	UC3
(d) Delayed Announcement per announcement channel	44.00	UCA
(e) Delayed Announcement per announcement trunk	7.70	UCE

#### A110.1.9 Reserved For Future Use

#### A110.1.10 Reserved For Future Use

#### A110.1.11 Special Location Centrex

- A.** This Special Location Centrex offering applies to the customer installation listed following utilizing non-PBX type switching equipment which was previously classified as Centrex CU Service. Conversion is allowed only from Centrex CU Service and is not available for Lapse-In-Service Move, Inter-jurisdictional Move, Transfer of Service, or Replacement at the same or different location. Additions and maintenance will be provided subject to the availability of materials. The customer location is:

U. S. Government Internal Revenue Service  
Service Center Operations  
3131 Democrat Road  
Memphis, TN 38118

- B.** Special Location Centrex rates and charges for the preceding customer location are:

1. Centrex CO Main Station Exchange Access rates at primary and secondary locations;
2. Centrex CO Intercommunication Charges at primary and secondary locations minus \$.75 per main station line; and
3. Centrex CO Interior Station Charges. Other applicable rates and charges also apply.

- C.** Special Location Centrex is subject to all rules, *terms and conditions* for Centrex CO Service and any other *terms and conditions* set forth in this *Guidebook*. (T)

- D.** For a listing of available features, see A110.1.1.

**(DELETED)**

(D)

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**OBSOLETE SERVICE OFFERINGS - ESSX-1 SERVICE**

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## A111. OBSOLETE SERVICE OFFERINGS – ESSX-1 SERVICE

### A111.1 Obsolete ESSX-1 Service

(Obsoleted, 02-20-96, Type D) Service rates and charges in this section are not available for new installations, moves, transfers of service or replacements or additions to existing service.

#### Obsolescence Rules

1. ESSX-1 service subscribers under a month-to-month payment option will be allowed to maintain their ESSX-1 service at month-to-month rates.
2. ESSX-1 service subscribers under contract will be allowed to maintain their ESSX-1 service under the rates and charges outlined in this Section when the contract expires. For expired contracts, the Company may establish a date in the future to begin conversion of subscriber accounts to the month-to-month rates and charges outlined in this Section. (T)

Obsoleted March 7, 1986, Type D, **Guidebook** Reference Section A112. Not available for installations at new locations. Additional main station lines and the features in A123.2 are available for additions to existing locations at the rates specified in these sections. If the customer requires features not found in A123.2 that are available from Section A112., his entire system's billing will be converted to rates specified in Section A112. (T)

#### A111.1.1 General

- A. ESSX-1 Service is furnished from No. 1 Electronic Switching System (ESS) central office equipment located on Company premises and associated facilities so arranged as to provide the following basic service features.
  1. Direct Inward Dialing (DID) and Identified Outward Dialing (IOD) of exchange and toll calls to and from station lines and attendant positions of an ESSX-1 system
  2. Intercommunicating calls between station lines of the same ESSX-1 system
  3. Identification by station number of outgoing toll calls dialed by a station line
  4. Call Transfer, Consultation Hold and Three-Way Calling of incoming and outgoing exchange, toll, Enhanced Private Switched Communications Service (EPSCS), and Common Control Switching Arrangement (CCSA) type calls without the assistance of an attendant
  5. Station hunting on main station lines provided by series sequential, series non-sequential, basic multi-line hunt group or call forwarding-busy line and call forwarding-don't answer listing calls
  6. Common recorded announcement interception of calls to unassigned station numbers
  7. Trunk answer any station line of incoming primary directory listing calls

#### A111.1.2 Terms and Conditions

##### A. Definitions

##### ATTENDANT ACCESS CIRCUIT

An attendant access circuit connects an attendant position to the serving central office. These circuits are used for the completion of calls directed to the attendant, extension of those calls to station lines and attendant assistance for station lines.

##### ATTENDANT POSITION

An attendant position consists of customer-provided premises equipment.

##### BASE SERVICE AREA

The base service area of an ESSX-1 system is located in the serving central office area within a one-half air line mile radius of the serving central office.

##### COMMON BLOCK

A Common Block is that portion of the memory storage in a No. 1 ESS central office that contains the features for a specific ESSX01 system. An additional common block is required when a single ESSX-1 system serves two or more locations with widely differing calling characteristics.

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## **A111. OBSOLETE SERVICE OFFERINGS - ESSX-1 SERVICE**

### **A111.1 Obsolete ESSX-1 Service (Cont'd)**

#### **A111.1.2 *Terms and Conditions* (Cont'd)**

(T)

**A.** Definitions (Cont'd)

**ESSX-1 MAIN STATION CIRCUIT**

An ESSX-1 main station circuit connects an ESSX-1 main station line to the serving central office.

**ESSX-1 MAIN STATION LINE**

An ESSX-1 main station line consists of the termination of a station circuit in the switching equipment of the serving central office.

**ESSX-1 SYSTEM**

An ESSX-1 system consists of all station lines of a customer with the same primary directory listing which are served by the same central office equipment.

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## **A111. OBSOLETE SERVICE OFFERINGS - ESSX-1 SERVICE**

### **A111.1 Obsolete ESSX-1 Service (Cont'd)**

#### **A111.1.2 Terms and Conditions (Cont'd)**

(T)

##### **A. Definitions (Cont'd)**

###### **GROUP USE SERVICE**

Group Use Service is an optional service feature whereby different ESSX-1 systems which are served by the same central office equipment may be arranged for intercommunication calling between station lines and attendant positions of those systems.

###### **NETWORK ACCESS REGISTER**

The Network Access Register provides for exchange and toll network calling to and from main station lines and attendant positions of an ESSX-1 system.

###### **STATION HUNTING**

###### **1. Series Sequential**

When a call is originated to a busy station line in a series sequential station hunting group, the call hunts for an idle station line in that group in an ascending numerical sequence. A number may not hunt to any number which would hunt back to the original number dialed. Each line can hunt to and/or be hunted from only one number.

###### **2. Series Non-Sequential**

When a call is originated to a busy station line in a series non-sequential hunting group, the call hunts for an idle station line in that group in a pre-arranged numerical sequence. A number may not hunt to any number which would hunt back to the original number dialed. Each line can hunt to and/or be hunted from only one number.

###### **3. Basic Multi-Line Hunt Group**

When a call is originated to a busy station line in a basic multi-line hunting group, the call hunts once in a pre-arranged order for an idle station line through all remaining station lines in that group.

###### **4. Call Forwarding - Busy Line**

When a call is originated to a busy station line, the call is forwarded to the attendant or a designated station line in the same ESSX-1 system. The calls forwarded may be incoming only or incoming and intercommunicating.

###### **5. Call Forwarding - Don't Answer**

When a call which has been originated to a station line is not answered before the message of a prescribed time interval which is dependent upon the arrangement of the serving central office equipment, the call is forwarded to the attendant or a designated station line in the same ESSX-1 system. The calls forwarded may be incoming only or incoming and intercommunicating.

###### **TOLL DIVERSION**

Toll Diversion automatically denies an ESSX-1 station line direct dialing access to a toll network. Station line users attempting to place such calls are diverted to the attendant.

###### **TOLL RESTRICTION**

Toll Restriction automatically denies an ESSX-1 station line direct dialing access to a toll network. Station line users attempting to place such calls will receive a distinctive tone to indicate that access is denied.

###### **TRUNK ANSWER ANY STATION LINE**

Trunk Answer Any Station Line is an attendant position night service arrangement whereby, when activated by the attendant, calls to the primary directory listing activate a common alerting signal on the customer's premises. These calls may then be answered by any main station line in the system upon dialing a special code.

## A111. OBSOLETE SERVICE OFFERINGS – ESSX-1 SERVICE

### A111.1 Obsolete ESSX-1 Service (Cont'd)

#### A111.1.2 Terms and Conditions (Cont'd)

- B. ESSX-1 Service is classified as business service and is furnished only from No. 1 ESS central office equipment located on Company premises. ESSX-1 Service is offered subject to the availability of facilities and where, in the judgment of the Company, service may be provided by the use of service arrangements, equipment and facilities in quantities and types regularly furnished by the Company.
- C. ESSX-1 Service is offered only as a complete service. ESSX-1 Service is not available without Network Access Registers.
- D. Attendant positions, if provided, are located on the customer's premises and must conform to the operating practices of the Company to ensure that a proper standard of service is maintained.
- E. One primary directory listing is furnished without additional charge for each ESSX-1 system in order to direct incoming calls from the exchange and toll networks to an attendant position of an ESSX-1 system.
- F. An attendant access circuit may be arranged for dial "O" operation in order to permit station line users direct access to an attendant position.
- G. The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of an ESSX-1 system is limited by the number of network access registers subscribed to by the customer. Each network access register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the network access register is installed. When a change in the type of operation is requested the customer, the appropriate Service Charge, as specified in Section A4, applies per network access register affected.
- H. Interception of Calls to Unassigned Station Lines
  - 1. Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service. Referral of unassigned number calls will not be provided.
  - 2. Intercommunicating calls to unassigned station lines are intercepted by central office recorded announcement equipment which is common to all ESSX-1 systems served out of the same office. The announcement states that the number is not in service and advises that the attendant or the directory of the caller's system should be consulted.
- I. At the time an ESSX-1 main station line is initially installed, it will be equipped with a suitable station hunting arrangement as determined jointly by the customer and the Company. When a change in that arrangement is requested by the customer, the appropriate Service Charge, as specified in Section A4 for a change in a line termination, applies per main station line affected.
- J. When the station hunting arrangements Call Forwarding-Busy Line and Call Forwarding-Don't Answer are provided on the same station line, all busy line and don't answer condition calls forwarded must either be incoming only or incoming and intercommunicating and, in addition, must be forwarded to the attendant or the same designated station line.
- K. With the exception of Network Access Registers, neither partial nor complete temporary suspension of ESSX-1 Service is permitted.
- L. Optional Service Features
  - 1. Definitions
    - CALL HOLD
    - A station line user may place any call involving his station line on hold by dialing a preset code.

(T)

(T)



## A111. OBSOLETE SERVICE OFFERINGS - ESSX-1 SERVICE

### A111.1 Obsolete ESSX-1 Service (Cont'd)

#### A111.1.2 Terms and Conditions (Cont'd)

##### L. Optional Service Features (Cont'd)

###### 1. Definitions (Cont'd)

###### CALL PICK-UP

A station line user may answer calls directed to another station line in the same call pick-up group by dialing a preset code.

###### CALL WAITING-TERMINATING

A called station line equipped with this optional service feature will receive an audible tone to indicate that an incoming or intercommunication call is waiting when the called station line is busy.

###### CALL WAITING-ORIGINATING

A calling station line provides an audible tone to a called station line in the same ESSX-1 system to indicate that an intercommunication call is waiting when the called station line is busy.

2. The optional service feature Call Waiting-Terminating can only be provided when all station lines in an ESSX-1 system which are so equipped are arranged for either incoming calls only or incoming and intercommunication calls. Call Waiting-Terminating and the basic service feature Call Forwarding-Busy Line cannot be provided on the same station line.

##### M. Rates and Charges

1. Except where *paragraph* A111.1.2.M.6 is applicable, the rates and charges specified for ESSX-1 Service are in addition to the *guidebook* rates and charges for statins and other services with which the system is associated. (T)

###### 2. Nonrecurring Charges

- a. ESSX-1 nonrecurring charges are in addition to appropriate Service Charges (including Premises Work Charges) outlined in Section A4. (T)

- b. ESSX-1 nonrecurring charges applicable on initial or subsequent installation may, at the customer's option, be paid in a lump sum when the service is established or deferred over a predetermined time in accordance with existing administrative procedures.

3. If the ESSX-1 subscriber elects a Measured Rate Service option, Measured Rate Service usage charges specified in Section A3 are applicable on calls to locations outside the subscriber's ESSX-1 system in addition to the rates and charges in this and other *guidebook* sections for ESSX-1 Service and other associated services. Usage charges are not applicable on calls originated and terminated within the same ESSX-1 system. (T)

4. A mixture of flat rate and measured rate service will not be allowed within a single customer system.

5. ESSX-1 Basic Equipment, Network Access Registers, lines and circuits are available either at the rates and charges specified in *paragraph* A100.111.1.3, or under the ESSX-1/Multiline Service Option in *paragraph* A100.111.1.7. The customer must subscribe to all of these elements from the same *guidebook* section. (T)

6. When connecting ESSX-1 lines to facilities of other Interexchange Carriers not under the Company's jurisdiction, all ESSX-1 rates and charges associated with that line are not applicable.

## A111. OBSOLETE SERVICE OFFERINGS – ESSX-1 SERVICE

### A111.1 Obsolete ESSX-1 Service (Cont'd)

#### A111.1.2 Terms and Conditions (Cont'd)

##### M. Rates and Charges (Cont'd)

7. The rates and charges in this and other *guidebook* sections for ESSX-1 Service and the associated features and services will continue to apply to existing ESSX-1 subscribers served at a location that is converted through no desire or fault of the subscriber to other than Number 1 ESS central office equipment. Should one of the aforementioned existing subscribers wish to utilize features and/or services specific to the non-Number 1 ESS equipment, the billing for that customer's system will be converted to charges appropriate for the central office equipment providing his service.

#### A111.1.3 Rates

	Installation Charge	Monthly Rate	USOC
<b>A. Basic Equipment</b>			
1. Per system			
(a) Equipment	\$1,000.00	\$180.00	ESS
<b>B. Network Access Register</b>			
1. Flat Rate			
a. Apply same rates and charges specified in Section A3 for the type PBX trunk indicated.			
(1) Two-way operation, each			
(a) Two-way PBX trunk.	-	-	EQA
(2) One-way incoming operation, each			
(a) One-way incoming PBX trunk	-	-	EQB
(3) One-way outgoing operation, each			
(a) One-way outgoing PBX trunk.	-	-	EQC
2. Local Measured Rate			
Measured Service usage charges specified in Section A3 are also applicable on calls to locations outside the subscriber's ESSX-1 system. Usage charges are not applicable on calls originated and terminated within the same ESSX-1 system.			
a. Apply same rates and charges specified in Section A3 for the type PBX trunk indicated.			
(1) Two-way operation			
(a) Two-way Measured Rate PBX trunk with Grouping Service.	-	-	EQP
(2) One-way incoming operation			
(a) One-way incoming Measured Rate PBX trunk with Grouping Service.	-	-	EQR
(3) One-way outgoing operation			
(a) One-way outgoing Measured Rate PBX trunk.	-	-	EQS

## A111. OBSOLETE SERVICE OFFERINGS – ESSX-1 SERVICE

### A111.1 Obsolete ESSX-1 Service (Cont'd)

#### A111.1.3 Rates (Cont'd)

	Installation Charge	Monthly Rate	USOC	
<b>C. ESSX-1 Main Station Line</b>				
1. Customer provided equipment may be required at the customer's premises. Rates and charges in <i>paragraph</i> A111.1.3.D may also be applicable.				(T)
(a) ESSX-1 Main Station Line, each (Including first half-mile within Base Service Area.)	-	\$10.05	EXO	
<b>D. ESSX-1 Main Station Circuits, Outside Base Service Area.</b>				
Rates in <i>paragraph</i> A111.1.3.C. also apply.				(T)
1. Within the serving central office area, outside the ESSX-1 Base Service Area				
(a) Per one-half airline mile or fraction thereof, each	-	2.00	1LV3Z	
2. Outside the serving central office area within the local calling area.				
a. If appropriate, apply same rates, charges and USOC's as specified in this <i>Guidebook</i> for Foreign Central Office Service between the serving central office and the foreign central office. In addition, rates, charges and USOC's in <i>paragraph</i> A111.1.3.D apply within the foreign central office area.				(T)
<b>E. Terminating Arrangements</b>				
Except where <i>paragraph</i> A111.1.2.M.6 is applicable, these rates and charges apply in addition to mileage rates and charges located elsewhere in this <i>Guidebook</i> for the associated lines and/or trunks.				(T)
1. Tie Lines				
(a) Per system, each	\$100.00	-	NA	
(b) Per line, each	-	54.75	ESJ	
2. CCSA Lines, each				
(a) Per system	95.00	-	NA	
(b) Per line	-	44.75	ESO	
3. Foreign Exchange Trunks, each				
(a) Per system	100.00	-	NA	
(b) Per line	-	34.35	ESQ	
4. Foreign Central Office Trunks, each				
(a) Per system	100.00	-	NA	
(b) Per line	-	34.35	ESV	

## A111. OBSOLETE SERVICE OFFERINGS - ESSX-1 SERVICE

### A111.1 Obsolete ESSX-1 Service (Cont'd)

#### A111.1.3 Rates (Cont'd)

	Installation Charge	Monthly Rate	USOC	
<b>E.</b> Terminating Arrangements (Cont'd)				
5. Wide Area Telephone Service Lines (Outgoing), each				
(a) Per system	\$70.00	-	NA	
(b) Per line	-	\$ 6.85	ES2	
<b>F.</b> Touch-Tone calling Service				
1. Rates, charges and USOC's in Section A13, for Touch-Tone are applicable.				
(a) Each	-	-	NA	
<b>G.</b> Group Use Service				
1. Per system arranged				
(a) Each	27.00	-	EGR	
<b>H.</b> Additional Common Blocks				
1. Charge				
(a) Each	-	26.65	EBS	
<b>I.</b> Additional Directory Listings				
1. Apply same rates, charges, and USOC's as specified for Business Additional Directory Listings.				
(a) Each	-	-	NA	
<b>J.</b> Service Charges				
1. The Service Charges (including Premises Work Charges) specified in Section A4 apply to the service connection, move and change of ESSX-1 service.				(T)
<b>K.</b> Attendant Positions				
1. Attendant Access Circuits, each				
a. Except where <i>paragraph</i> A111.1.2.M.6 is applicable, apply regular ESSX-1 main station line and circuit rates and charges.				(T)
2. Trunk Answer Any Station Line Transfer, Each				
a. Except where <i>paragraph</i> A111.1.2.M.6 is applicable, rates, charges, and USOC's apply as specified in the Private Line <i>Guidebook</i> for a Series 1000, Type 1001 Channel between the serving central office and equipment located on the customer's premises.				(T)

#### A111.1.4 ESSX-1 Optional Features

Optional features available only when service is provided by an ESSX-1 System, where equipment and/or facilities permit.

## A111. OBSOLETE SERVICE OFFERINGS – ESSX-1 SERVICE

### A111.1 Obsolete ESSX-1 Service (Cont'd)

#### A111.1.4 ESSX-1 Optional Features (Cont'd)

##### B. Automatic Route Selection (Cont'd)

##### 2. Definitions (Cont'd)

##### FOREIGN AREA DISCRETE TRANSLATION

Foreign Area Discrete Translation is the screening of a specific group of digits, by the switching equipment, to determine proper call routing.

##### PATTERN

A group of routes arranged to be selected in a sequence specified by the customer. For example:

Pattern #1	Pattern #2	Pattern #3
FMAS, FX	WATS	FMAS, FX
WATS	CCSA	WATS
CCSA	Toll	Toll
Toll		

##### ROUTE

A route is a group of one or more facilities of the same type used to complete 7 or 10-digit calls between the same points.

##### ROUTE SELECTION

The automatic selection of the preferred route as predetermined by the customer, upon dialing of an access code by the station line user.

##### 3. *Terms and Conditions*

- a. Automatic Route Selection is offered only to ESSX-1 or Centrex-CO customers served from No. 1 ESS central offices equipped to furnish this feature, where facilities permit.
- b. Preferred routes and alternate routing patterns will be specified by the customer.
- c. All rates and charges specified for Automatic Route Selection are in addition to the rates and charges for the associated facilities.
- d. The number of patterns required by a customer are governed by the type and variety of facilities to which the customer subscribes.
- e. A single rate per facility will apply regardless of the number of patterns having access to that facility. The monthly rate specified is applicable to each facility available to the patterns.
- f. Patterns without final route to a toll network may be offered only if a customer subscribes to a sufficient number of facilities which, in the judgment of the Company, provide an adequate level of service so as to avoid interfering with the service of others (or to prevent others from making or receiving calls over their service.)
- g. Where a route is used in one pattern (pattern reached by one access code), only one translation may be provided per route. Where a route is used in two or more patterns (each pattern is accessed by different access codes), one translation per pattern may be provided subject to the appropriate charges as specified in *paragraph* A111.1.4.B.4.c. Where central office code translation is required for more than one Number Plan Area (NPA) per single facility group or route, rates and charges as specified in *paragraph* A111.1.4.B.4.b will apply for each NPA translated.

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## A111. OBSOLETE SERVICE OFFERINGS – ESSX-1 SERVICE

### A111.1 Obsolete ESSX-1 Service (Cont'd)

#### A111.1.4 ESSX-1 Optional Features (Cont'd)

##### B. Automatic Route Selection (Cont'd)

##### 3. *Terms and Conditions* (Cont'd)

- h. A group of patterns may have either a toll network or overflow tone as a final route. A combination of both within the same pattern group, that is a group of patterns accessed by one code, is not permitted. Dial "9" may be used as an access code only if the patterns accessed have a toll network as a final route.
- i. Where toll restricted station lines have access to Automatic Route Selection patterns with final route to a toll network, rates and charges apply as specified for patterns with overflow to tone in lieu of the charge and rate specified for final route to a toll network.
- j. The customer is responsible for notifying the Company whenever any of the items specified in *paragraph* A111.1.4.B.4.c are required.
- k. Addition or deletion of a facility in an existing pattern will be done at no charge to a subscriber.

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##### 4. Rate and Charges

	Installation Charge	Monthly Rate	USOC
a. Common Equipment			
(1) Per customer group			
(a) Per No. 1 ESS Switching Equipment	\$550.00	\$75.00	ART
b. Route Selection Patterns			
(1) Per Facility terminated in patterns			
(a) Each	-	3.10	AR5
(2) By Number Plan Area code only with final route			
(a) A toll network, per pattern, each <sup>1</sup>	165.00	2.35	AR9
(b) To overflow tone, per pattern, each	165.00	38.65	ARG
(3) By Number Plan Area code and Central Office codes with final route			
(a) To a toll network, per pattern, each <sup>1</sup>	160.00	14.30	ARH
(b) To overflow tone, per pattern, each	160.00	50.60	ARK
c. Additions and Charges			
(1) Additions, deletions or changes of routes in existing patterns			
(a) Per pattern <sup>2</sup>	181.50	-	NA
<b>Note 1:</b> Where station lines equipped for toll restriction access a pattern, apply the charge and rate as specified for overflow to tone.			
<b>Note 2:</b> Each WATS type band is treated as a separate route.			

## A111. OBSOLETE SERVICE OFFERINGS – ESSX-1 SERVICE

### A111.1 Obsolete ESSX-1 Service (Cont'd)

#### A111.1.4 ESSX-1 Optional Features (Cont'd)

##### B. Automatic Route Selection (Cont'd)

##### 4. Rate and Charges (Cont'd)

##### c. Additions and Charges (Cont'd)

	Installation Charge	Monthly Rate	USOC
(2) Addition of patterns			
(a) Per pattern (see <i>paragraph</i> A111.1.4.B.4.b.)	-	-	NA
(3) Additions or changes in NPA or central office code screening			
(a) Per route	\$176.00	-	NA
(4) Addition or deletion of a facility in an existing pattern			
(a) Each			NA

##### C. Station Message Detail Recording

##### 1. General

Station Message Detail Recording (SMDR) is an arrangement to provide a record, by station number of originating intercity traffic routing over FMAS, FX, WATS, EPSCS, CCSA, OCC and/or toll type facilities for ESSX-1 or Centrex-CO customers, where facilities have been made available. The station message detail will include the calling station number, the called number, date, time of day, duration of call and the type of facility used. Some message detail may be limited or omitted when this service is provided in conjunction with Automatic Route Selection.

The record will be provided, on magnetic tape, to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in the routes selected by the customer for Station Message Detail Recording.

##### 2. *Terms and Conditions*

- a. Station Message Detail Recording (SMDR) may be offered to station lines of ESSX-1 or Centrex-CO customers served from a No. 1 ESS central office where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
- b. Station Message Detail Recording is not represented to be a provision of billing detail. Where Foreign Exchange type facilities are involved, all such call attempts, whether completed or not, will appear in the SMDR.
- c. Station message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the accounting center furnishing the tape.
- d. Station message details may be provided on all facilities subscribed for by the customer but will not include intercom calls originated by station line users. The customer may designate the group or groups of facilities on which Station Message Detail Recording (SMDR) is to be provided.

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## A111. OBSOLETE SERVICE OFFERINGS – ESSX-1 SERVICE

### A111.1 Obsolete ESSX-1 Service (Cont'd)

#### A111.1.4 ESSX-1 Optional Features (Cont'd)

##### C. Station Message Detail Recording (Cont'd)

(DELETED)

##### 3. Rates

	Installation Charge	Monthly Rate	USOC
a. Common Equipment			
(1) Charges			
(a) Per Primary Location	\$1,300.00	\$135.25	CMM
(b) Per Secondary Location served by separate No. 1 ESS switching equipment	1,300.00	135.25	CMM
(c) Per Facility Group	6.00	-	CMW
b. Station Message Detail			
(1) Per message			
(a) Each <sup>1</sup>	-	-	NA
See <i>paragraph</i> A13.8.2.A for rates.			
c. Line Equipment			
(a) Per FX Trunk type facility terminated in arrangement	-	16.65	CMQ
(b) Per Tie Line type facility terminated in arrangement <sup>1</sup>	1,040.00	7.90	CMT

**Note 1:** This charge is applicable only at the time the switching equipment is arranged to provide Station Message Detail Recording on the initial Tie Line for each customer and is applicable to each switching equipment so arranged.

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## A111. OBSOLETE SERVICE OFFERINGS – ESSX-1 SERVICE

### A111.1 Obsolete ESSX-1 Service (Cont'd)

#### A111.1.4 ESSX-1 Optional Features (Cont'd)

##### D. Uniform Call Distribution

##### 1. Definitions

##### UNIFORM CALL DISTRIBUTION (UCD)

UCD is a hunting arrangement available on ESSX-1 or Centrex-CO lines served by a No. 1 ESS central office equipped with Generic Program 6 and higher. The feature provides even distribution of incoming and intercommunicating calls to the group of lines designated as part of the UCD group.

##### UNIFORM CALL DISTRIBUTION WITH QUEUING (UCD/Q)

Queuing is an option that may be added to the UCD arrangement. Queuing permits calls, in excess of lines in a UCD group, to be held in the central office and distributed in their order of arrival to lines in the UCD group as the lines become available.

##### 2. Rates

	Installation Charge	Monthly Rate	USOC
a. Uniform Call Distribution			
(1) Per hunt group			
(a) Charges	\$ 9.00	\$1.45	A6T
(2) Each station line in the hunting group			
(a) Each	-	1.00	A6V
(3) Queuing			
(a) Common Equipment	35.00	3.35	A8A
(b) Each station line arranged for queuing	-	1.00	A82
(c) Each queue slot	-	1.00	A83RA
(d) Line additive for incoming call queuing, unrestricted line intercom additive for each ESSX-1 or Centrex main station line in the queue	-	2.85	A6Y
(e) Exchange access additive for each Centrex main station line in the queue	-	47.15	A6W
(f) Restricted Centrex line additive for incoming call queuing	-	50.00	A6Z
b. Make Busy Arrangements			
(1) Rates and charges for Line Out-of-Service feature in Section A14 are applicable.			
(a) Each	-	-	NA
c. Calls Waiting Indication			
(1) If appropriate, apply rates, charges, and USOC's in the Private Line <i>Guidebook</i> for 1001 type channel.			
(a) Per Unique Timing State	15.00	3.75	A66CE

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## A111. OBSOLETE SERVICE OFFERINGS – ESSX-1 SERVICE

### A111.1 Obsolete ESSX-1 Service (Cont'd)

#### A111.1.4 ESSX-1 Optional Features (Cont'd)

- D. Uniform Call Distribution (Cont'd)
2. Rates (Cont'd)
    - d. Delay Announcements
      - (1) Charges

	Installation Charge	Monthly Rate	USOC
(a) Per announcement (Limit one)	\$44.00	\$65.00	A8GCE
(b) Per announcement trunk	12.00	8.20	A8GAT
(c) Per station line	-	1.00	A8GST

#### A111.1.5 Use Of Other Services With ESSX-1 Service

Where other services offered by the Company can be used with ESSX-1 service, they will be furnished under the *terms and conditions*, and at the rates as covered in other sections of this and other Company *Guidebooks*.

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#### A111.1.6 Credits and Surcharges

For ESSX-1 Systems in service or an order as of July 27, 1983, where the customer's primary service location is within one and one-half miles of the serving central office, credits and surcharges as described following will apply for all Network Access Registers (NAR's) and lines in service on May 25, 1984.

For such systems, a surcharge equal to the interstate access charge for PBX trunk will be made for the Network Access Registers in service as of May 25, 1984. Network Access Registers ordered after that date will not pay the surcharge.

For such systems a credit will be made for each station line in service as of May 25, 1984, which credit is equal in amount to the interstate access line charge which was in effect as of May 25, 1984.

#### A111.1.7 ESSX-1/Multiline Service Option, Vintage I

##### A. Terms and Conditions

1. For ESSX-1 Systems of four hundred (400) main station lines or less the ESSX-1 circuits are available under the VTPP ESSX-1/Multiline Service option and a conventional payment plan at rates and charges specified *herein*. Circuit packages under the ESSX-1/Multiline Service Option will be provided under the Variable Term Payment Plan (VTPP) as described in Section A2, except as specified *herein*. Individual circuits may be provided under the conventional payment plan only to VTPP ESSX-1/Multiline Service subscribers and only under the following circumstances:
  - a. When less than a 24-circuit package is required to serve a single customer location, or
  - b. When less than an additional 24-circuit package is required to complete service to a single customer location where VTPP ESSX-1/Multiline Service circuit packages are being provided.

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## A111. OBSOLETE SERVICE OFFERINGS – ESSX-1 SERVICE

### A111.1 Obsolete ESSX-1 Service (Cont'd)

#### A111.1.7 ESSX-1/Multiline Service Option, Vintage I (Cont'd)

##### A. *Terms and Conditions* (Cont'd)

2. Options and Conditions Under VTPP (T)
  - a. Customers may select one of three payment periods - 36 months, 60 months or 84 months.
  - b. Transfer of service is permitted under the Plan. A transfer charge is applicable to the customer acquiring ESSX-1 Service.
    - (1) Transfer charge
 

	Charge	USOC
(a) Each	\$200.00	NA
  - c. The ESSX-1/Multiline Service rates in effect at the time the Company is notified in writing of the subscriber's choice of the ESSX-1/Multiline Service payment period options will be applicable for the duration of the payment period chosen by the subscriber.
  - d. Termination charges under the ESSX-1/Multiline Service option will be an amount equal to the monthly rate for the unexpired portion of the customer's payment period. Termination charges will not apply to a circuit package that is made to become a part of a larger circuit package that is subsequently subscribed to as a new VTPP ESSX-1/Multiline Service Option circuit package.
  - e. ESSX-1/Multiline Service Option is provided in specific line package sizes between a single point of termination and the serving wire center. The VTPP *terms and conditions* in Section A2 pertaining to in-service moves will apply to a move of a VTPP ESSX-1/Multiline Service circuit package. (T)
  - f. ESSX-1/Multiline Service is provided subject to availability of adequate facilities as determined by the Company.
  - g. The rates as specified in *paragraph* A111.1.7.C.1.a apply per package regardless of the number of lines within each package that are activated by the customer. (T)
3. ESSX-1 monthly rates that are in effect for Basic Equipment, Intercommunication Switching, Terminating Arrangements, Additional Common Blocks and Station User Optional Features when the Company is notified in writing of the customer's choice of a VTPP ESSX-1/Multiline payment period will apply for that customer for the length of his VTPP ESSX-1/Multiline payment period. For the Intercommunication Switching portion, this *condition* applies only to those Intercommunication Switching rates that are associated with circuits that are provided as part of VTPP ESSX-1/Multiline Service Option circuit packages. Termination charges will not apply for these services and features. (T)
4. For systems provided under the ESSX-1/Multiline Service Option, Line Connection and Line Change Charges in Section A4 will apply to Network Access Registers only.<sup>1</sup> (T)
5. **(DELETED)** (D)
6. The Secondary Service Charge in Section A4 will be the only nonrecurring charge applicable for a conversion from conventional ESSX-1 Service rates to ESSX-1/Multiline Service Option rates if there is no change in services or facilities at the time of conversion.<sup>1</sup> (T)

**Note 1:** These charges result from the restructure of Section A4, and are to be implemented on May 9, 1995.

## A111. OBSOLETE SERVICE OFFERINGS – ESSX-1 SERVICE

### A111.1 Obsolete ESSX-1 Service (Cont'd)

#### A111.1.7 ESSX-1/Multiline Service Option, Vintage I (Cont'd)

##### B. Rates

	Installation Charge	Monthly Rate	USOC	
1. Basic Equipment				
(a) Per system	\$1,570.00	\$30.00	ESS	
2. Network Access Register, each				
A surcharge applies for each Network Access Register. This surcharge will correspond with charges specified in this and/or other <i>Guidebooks</i> for access to interexchange carrier networks over PBX trunks. Apply same rates and charges specified in Section A3 for the type of facility indicated.				(T)
a. TwoWay operation				
(1) Flat rate				
(a) TwoWay Flat Rate PBX trunk.	-	-	EQA	
(2) Measured Rate <sup>1</sup>				
(a) Measured Rate PBX Trunk with Grouping Service.	-	-	EQP	
b. One-way incoming operation				
(1) Flat rate				
(a) OneWay incoming Flat Rate PBX Trunk	-	-	EQB	
(2) Measured Rate <sup>1</sup>				
(a) Measured Rate PBX trunk with Grouping Service	-	-	EQR	
c. One-way outgoing operation				
(1) Flat rate				
(a) One-way outgoing Flat Rate PBX trunk.	-	-	EQC	
(2) Measured Rate <sup>1</sup>				
(a) Measured Rate PBX trunk	-	-	EQS	
3. ESSX-1 Intercommunication Switching				
a. Rates in <i>paragraph</i> A111.1.7.B.4.(a) or A111.1.7.C.4.(c) will also apply				(T)
(1) Per working circuit <sup>2</sup>				
(a) Each	-	5.50	EXM++	
<b>Note 1:</b>	Measured Service usage charges specified in Section A are also applicable on calls to locations outside the subscriber's ESSX-1 system. Usage charges are not applicable on calls originated and terminated within the same ESSX-1 system.			
<b>Note 2:</b>	Customer-provided equipment may also be required at the customer's premises.			

## A111. OBSOLETE SERVICE OFFERINGS – ESSX-1 SERVICE

### A111.1 Obsolete ESSX-1 Service (Cont'd)

#### A111.1.7 ESSX-1/Multiline Service Option, Vintage I (Cont'd)

##### B. Rates (Cont'd)

	Installation Charge	Monthly Rate	USOC	
3. ESSX-1 Intercommunication Switching (Cont'd)				
b. Nonrecurring Charge				
(1) Rates				
(a) Per system, per occasion	\$23.25	-	NA	
(b) Each circuit activated, per occasion	11.40	-	NA	
4. ESSX-1 Circuits, measured airline distance to the customer's premises, each				
a. These rates include charges specified in this and/or other <i>Guidebooks</i> , for access to interexchange carrier networks.				(T)
(1) Conventional Payment Plan Charges				
(a) Within 1/2 mile of central office		\$12.25	MS1AA	
(b) Beyond 1/2 mile up to and including 1 mile from central office		15.00	MS1AB	
(c) Beyond 1 mile up to and including 1 1/2 miles from central office		18.25	MS1AC	
(d) Beyond 1 1/2 miles up to and including 2 miles from central office		25.00	MS1AD	
(e) Beyond 2 miles up to and including 2 1/2 miles from central office		32.00	MS1AE	
(f) Beyond 2 1/2 miles up to and including 3 miles from central office		41.00	MS1AF	
(g) Beyond 3 miles up to and including 3 1/2 miles from central office.		48.00	MS1AG	
(h) Beyond 3 1/2 miles up to and including 4 miles from central office		66.00	MS1AH	
(i) Beyond 4 miles up to and including 4 1/2 miles from central office		78.00	MS1AJ	
(j) Beyond 4 1/2 miles up to and including 5 miles from central office		83.00	MS1AK	
(k) Outside the serving central office area		-	NA	(M)

## A111. OBSOLETE SERVICE OFFERINGS – ESSX-1 SERVICE

### A111.1 Obsolete ESSX-1 Service (Cont'd)

#### A111.1.7 ESSX-1/Multiline Service Option, Vintage I (Cont'd)

**C. VTPP ESSX01/Multiline Service Option**

The following rates are applicable for the 36 month, 60 month, or 84 month Term options.

These rates include charges specified in this and/or other *Guidebooks* for access to interexchange carrier networks.

1. Circuit packages, measured airline distance to the customer's premises.

a. Distance in miles or fraction thereof

	Monthly Rate	USOC
(1) Package size 24		
(a) 0 - 1/2 mile	\$ 245.00	MS1+A
(b) 1/2 - 1 mile	300.00	MS1+B
(c) 1 - 1 1/2 miles	365.00	MS1+C
(d) 1 1/2 - 2 miles	500.00	MS1+D
(e) 2 - 2 1/2 miles	640.00	MS1+E
(f) 2 1/2 - 3 miles	820.00	MS1+F
(g) 3 - 3 1/2 miles	960.00	MS1+G
(h) 3 1/2 - 4 miles	1,315.00	MS1+H
(i) 4 - 4 1/2 miles	1,560.00	MS1+J
(j) 4 1/2 - 5 miles	1,660.00	MS1+K
(2) Package size 48		
(a) 0 - 1/2 mile	470.00	MS1+A
(b) 1/2 - 1 mile	570.00	MS1+B
(c) 1 - 1 1/2 miles	695.00	MS1+C
(d) 1 1/2 - 2 miles	950.00	MS1+D
(e) 2 - 2 1/2 miles	1,220.00	MS1+E
(f) 2 1/2 - 3 miles	1,565.00	MS1+F
(g) 3 - 3 1/2 miles	1,825.00	MS1+G
(h) 3 1/2 - 4 miles	2,500.00	MS1+H
(i) 4 - 4 1/2 miles	2,970.00	MS1+J
(j) 4 1/2 - 5 miles	3,160.00	MS1+K

**Note 1:** Apply same rates, charges, and USOC's as specified in this *Guidebook* for Foreign Central Office and/or Foreign Exchange Service between the serving central office and the distant central office. In addition, rates, charges, and USOC's shown for ESSX-1 Intercommunication Switching and Circuits preceding apply, as appropriate, within the distant central office area as if it were the serving central office area.

TN-15-0058

EFFECTIVE: December 1, 2015

**A111. OBSOLETE SERVICE OFFERINGS – ESSX-1 SERVICE****A111.1 Obsolete ESSX-1 Service (Cont'd)****A111.1.7 ESSX-1/Multiline Service Option, Vintage I (Cont'd)****C. VTPP ESSX-1/Multiline Service Option (Cont'd)**

1. Circuit packages, measured airline distance to the customer's premises. (Cont'd)

	Monthly Rate	USOC	(M1)
(3) Package size 96			
(a) 0 - 1/2 mile	\$ 800.00	MS1+A	
(b) 1/2 - 1 mile	1,065.00	MS1+B	
(c) 1 - 1 1/2 miles	1,325.00	MS1+C	
(d) 1 1/2 - 2 miles	1,790.00	MS1+D	
(e) 2 - 2 1/2 miles	2,320.00	MS1+E	
(f) 2 1/2 - 3 miles	3,005.00	MS1+F	
(g) 3 - 3 1/2 miles	3,370.00	MS1+G	
(h) 3 1/2 - 4 miles	3,615.00	MS1+H	
(i) 4 - 4 1/2 miles	3,730.00	MS1+J	
(j) 4 1/2 - 5 miles	3,920.00	MS1+K	
(4) Package size 192			
(a) 0 - 1/2 mile	1,440.00	MS1+A	
(b) 1/2 - 1 mile	1,825.00	MS1+B	
(c) 1 - 1 1/2 miles	2,210.00	MS1+C	
(d) 1 1/2 - 2 miles	3,060.00	MS1+D	
(e) 2 - 2 1/2 miles	3,990.00	MS1+E	
(f) 2 1/2 - 3 miles	4,765.00	MS1+F	
(g) 3 - 3 1/2 miles	4,830.00	MS1+G	
(h) 3 1/2 - 4 miles	5,140.00	MS1+H	
(i) 4 - 4 1/2 miles	5,440.00	MS1+J	
(j) 4 1/2 - 5 miles	5,545.00	MS1+K	
(5) Package size 384			
(a) 0 - 1/2 mile	2,805.00	MS1+A	
(b) 1/2 - 1 mile	3,570.00	MS1+B	
(c) 1 - 1 1/2 miles	4,340.00	MS1+C	
(d) 1 1/2 - 2 miles	5,525.00	MS1+D	
(e) 2 - 2 1/2 miles	7,395.00	MS1+E	
(f) 2 1/2 - 3 miles	8,625.00	MS1+F	
(g) 3 - 3 1/2 miles	8,715.00	MS1+G	
(h) 3 1/2 - 4 miles	9,205.00	MS1+H	
(i) 4 - 4 1/2 miles	9,650.00	MS1+J	
(j) 4 1/2 - 5 miles	9,845.00	MS1+K	(M2)

M1 - Material previously appearing on this page now appears on page(s) 19 of this section.

M2 - Material appearing on this page previously appeared on page(s) 21 of this section.

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**A111. OBSOLETE SERVICE OFFERINGS - ESSX-1 SERVICE**

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