

TELEBRANCH AND LOCAL TELEBRANCH**A. General**

TeleBranch is a service whereby incoming calls to the TeleBranch telephone number are automatically forwarded by the Company's central office equipment to another number designated by the customer. Local TeleBranch is a service whereby incoming calls to the Local TeleBranch telephone number are automatically forwarded by the company's central office equipment to another telephone within the local calling scope of the exchange. Terminating stations must have incoming-call capability.

B. Regulations

1. TeleBranch and Local TeleBranch services are offered subject to availability of suitable facilities and provided no unusual expense is involved.
2. TeleBranch and Local TeleBranch services are not offered where the terminating station is a coin telephone.
3. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
4. TeleBranch or Local TeleBranch are not represented as suitable for satisfactory transmission of data.
5. TeleBranch is available only when used in connection with Long Distance Telecommunications Service (LDMTS) or inward Wide Area Telecommunications Service (WATS) lines (800 Service). Local TeleBranch is available only when used in connection with local exchange service.
6. Local TeleBranch is offered on a flat-rate usage basis, as specified in C.2, plus the charges as specified in C.1.
7. TeleBranch and Local TeleBranch are provided on the condition that the customer subscribe to sufficient features and facilities to adequately handle calls without interfering with or impairing any services offered by the company. See 'Regulations Applying to All Customer's Contracts' in Part 2, Section 2.
8. Regulations pertaining to the application of business and residence service are the same in conjunction with TeleBranch and Local TeleBranch as with other exchange services. See 'Regulations Applying to All Customers' Contracts' in Part 2, Section 2.
9. A count of completed incoming calls to the Local TeleBranch terminating number will be provided to Local TeleBranch customers on their monthly bill, where facilities permit.
10. Telebranch is not allowed to call forward to the following services:
 - Access services unless otherwise specified in the Access Service Tariff
 - 700 numbers
 - International telephone numbers
 - Numbers associated with N11 services such as 911, 411, 511, 211
 - Other Telebranch numbers

TELEBRANCH AND LOCAL TELEBRANCH (cont'd)**C. Rates and Charges**

1. The following charges are for the TeleBranch feature only and are in addition to applicable charges for service and equipment with which it is used. These charges are also applicable for Local TeleBranch.

| | <u>Monthly Rate</u> | <u>Installation Charge</u> /1,2,3,4,5,6,7/ | <u>USOC</u> |
|---------------------------------|-------------------------|---|-------------|
| TeleBranch and Local TeleBranch | | | |
| First access path | \$50.72 (I) | \$15.90 | RCF |
| Additional access paths, each | 50.72 (I) | 15.90 | RCA |

- a. Business customers who have their exchange access service with another carrier and who now establish their exchange access service with the Company and who subscribe to Telebranch service will receive Local Telebranch service at the discounted rate of \$5.00 per month for the first 12 months. In addition, these customers will also receive a waiver of the nonrecurring charges to add Local Telebranch service. This discounted monthly rate applies to both the initial as well as additional Local Telebranch paths only, excluding 800 Service lines. Usage charges are applicable.

The Telebranch call forwarding number must terminate to a Company business access line in order to qualify for this discount and waiver. Customers must retain Telebranch for 12 consecutive billing cycles in order to receive the full benefit of this offer. Customers who discontinue Telebranch prior to the required 12 billing cycles will forfeit any remaining credits.

Subscribers may have a maximum of ten (10) Local Telebranch paths (initial/additional) per billing account participating in this discounted service, and each Local Telebranch path must be located in the same state where qualifying exchange access service from another carrier is established. Subscribers must order Local Telebranch service within 30 days of establishing the qualifying exchange access service from another carrier in order to be eligible for the discounted service.

- /1/ The installation charges will not apply on outside moves of customers other service if there is no telephone number change.
- /2/ Applies to change the number at the call forwarding location.
- /3/ Applies to change the number to which calls are forwarded at the request of the customer.
- /4/ To change both numbers as in footnotes /2/ and /3/ above, at the same time, only one installation charge is applicable.
- /5/ Regulations for Local TeleBranch are as specified in paragraph B. preceding.
- /6/ Installation charges do not apply when the service is subscribed to between October 1, 1995 and November 30, 1995 due to a promotional offering.
- /7/ Only one installation charge will apply when additional access path or paths are ordered at the same time as the TeleBranch first access path or when multiple paths are ordered on the same or subsequent order.

TELEBRANCH AND LOCAL TELEBRANCH (cont'd)**C. Rates and Charges (cont'd)**

2. The following local unmeasured/unlimited usage charge is applicable for Local TeleBranch. In addition, apply rates and charges for TeleBranch as specified in C.1, preceding, and any applicable charges for service and equipment with which it is used.^{/1/}

| | <u>Monthly Rate</u> | <u>USOC</u> |
|-----------------|-------------------------|-------------|
| Per access path | \$11.20 | FRT01 |

3. The following optional local unmeasured/unlimited usage charge is applicable for Local TeleBranch when the customer requests an Optional EMS or EACS telephone number, and the terminating number is a non-company telephone number or a Company non-EMS or non-EACS number. In addition, apply rates and charges for TeleBranch as specified in C.1 and C.2, preceding, and any applicable charges for service and equipment with which it is used.^{/1/}

| | <u>Monthly Rate</u> | <u>USOC</u> |
|-----------------|-------------------------|-------------|
| Per access path | /2/ | EXCAF |

D. Message Charges

The message charges for remotely forwarded calls are as follows:

- The originating caller is responsible for any charges incurred from the point of origination to the call forwarding location.
- The TeleBranch subscriber is responsible for all charges incurred between the call forwarding location and the terminating station. This is applicable to all calls answered at the terminating station.

(C)
(D)

E. Listings

One listing is provided without charge, covering the exchange in which the call forwarding central office is located. Additional listings may be obtained under guidebook rates, see Listings in Part 12, Section 1.

/1/ Regulations for Local TeleBranch are as specified in paragraph B., preceding.

/2/ Rates for Optional EMS or EACS are as specified in Part 4, Section 2.