

LISTINGS

A. General

1. AT&T does not publish or distribute directories in Texas. The listing services included in this guidebook are made available to third party publishers for inclusion in their Directories ("Directories"). The Company will not be liable for damages arising out of errors or omissions in the makeup of the customer listing information that is included in its Listing Information System.
2. The rates and regulations for listings in this section apply only to the listings in the Listing Information System containing the names of customers. (C)
3. The Listing Information System of names of customers is for the purpose of informing calling parties of the telephone numbers of customers. (C)
(C)
4. The Company limits the length of any listing by the use of abbreviations when, in the opinion of the Company, the clearness of the listing or the identification of the customer is not impaired thereby. (C)
5. Listings must conform to Company practices with respect to listings.
6. Except as provided in 'Regulations Applying to All Customers' Contracts' as set forth in Part 2, Section 2, the contract billing period for listings is one month.
7. The Company will furnish upon request the name and address of the customer to exchange service when such service is used to provide recorded announcements under the provisions of this guidebook.
8. The customer assumes full responsibility concerning the right to use any name or address in a listing and agrees to hold the Company free and harmless of and from any claims, loss, damage or liability which may result from the use of such listing. The Company does not undertake to determine the legal, contractual or other right to the use of a name or address to be listed.

LISTINGS (cont'd)**B. Primary Listings**

1. One listing without charge, termed the primary listing, is provided as follows for each separate customer service:
 - a. When two or more P.B.X. trunk lines are consecutively operated, only the first number of the group is listed.^{/1/}
 - b. When two or more main station lines are consecutively operated, only the first number of the group is listed except as provided in D.5, following.^{/2/}

(D)

- c. For each customer that has Telecommunications for the Deaf (TDD) Service and they request their listing identified as TDD Only or TDD & Voice next to their number. (C)
 - d. The primary listing may also be a phrase that directs calls to the proper number when a customer has another listing under which the phrase can appear. (C)

2. Listed Name Regulations

- a. No assumed name will be listed unless it is actually being used in the conduct of the business.
- b. No name, whether actual or assumed, or phrase will be listed which, in the opinion of the Company, is likely to mislead or deceive the public.
- c. When service is contracted for by one-party for the use of a second party, the listing may be in the name of the second party provided the above requirements are met insofar as the listed name is concerned.

/1/ Including network access lines used with customer-provided communication systems with switching equipment.

/2/ Including network access lines used with customer-provided terminal equipment and communication systems without switching equipment.

LISTINGS (cont'd)

(C)

B. Primary Listings (cont'd)

3. The primary listing must be the actual name of the customer to whom service is rendered or:
 - a. In the case of residence service, the name of a member of the customer's family or household. Also, a dual name primary listing may be provided for two persons who share the same surname and reside at the same address or for a person known by two first names. This listing is comprised of a surname, two first names, address and telephone number, except as provided in paragraph B.2.b. (C)
 - b. A customer may request that part or all of the address information which would otherwise be listed, be omitted by the Company. Such deletion will be continued without further request by the customer until the customer requests part or all of the deleted address information be made available. (C)
 - c. In the case of a business listing, the name of the business or of a member, officer, employee, representative thereof, or the name of another business which the customer owns, controls, or represents. (C)
 - d. When business is represented in the community by a division, branch, or department of the business, the primary listing may include the name of the division, branch, or department. (C)
 - e. When business service is installed or operating at a premise which is also a residence, a business dual name primary listing may be provided for two persons who share the same surname and reside at the same premise. This listing must meet the residence dual name listing requirements as specified in paragraph B.2.a. (D)
4. Primary listings ordered by Access Service customers - Access Service Listings, business (DNB) and residence (DNR) - will be provided at the rates for business or residence Regular Extra Listings as appropriate. Other types of listings will be provided for Access Service customers at the rates specified in this guidebook. (C)

LISTINGS (cont'd)**C. Regular Extra Listings**

1. Extra listings may be nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names when, in the opinion of the Company, they are necessary for the proper identification of the customer.
2. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided elsewhere in this guidebook for alternate listings. However, when in the opinion of the Company it appears necessary as an aid to the use of the listing and provided satisfactory service can be furnished, a listing using the telephone number of the primary listing may be permitted under any address at which an extension or private branch exchange stations of the customer is installed provided it is installed on premises of the customer.
3. Extra listing charges date from the time the listing is posted on the Directory Assistance Service records. Directory Assistance Service records are posted at the time the application for the listing is made.
4. Business extra listings may be the names of partners or members of the firm, if the customer is a partnership or firm; the names of officers of the corporation, if the customer is a corporation; and for any business establishment, the names of associates or employees of the customer owns or controls or is duly authorized to represent. Business extra listings must meet the qualifications for primary listings as set forth in paragraph B., above. Where the customer is engaged in furnishing service of a secretarial nature or rents or provides space to transient or permanent tenants, extra listings of individuals, firms or corporations using the secretarial service or occupying such space will be furnished only as set forth in D.4, following.
 - When business service is installed or operating at a premise which is also a residence, a business dual name extra listing may be provided for two persons who share the same surname and reside at the same premise. This listing must meet the residence dual name listing requirements as specified in B.3.a. preceding.

LISTINGS (cont'd)

(C)

C. Regular Extra Listings (cont'd)

5. Residence extra listings may be the names of members of the customer's family or of other persons residing in the customer's household. Also, a dual name additional listing may be provided for two persons who share the same surname and reside at the same address, or for a person known by two names. This listing is composed of surname, two first names, address and telephone number, except as provided in B.3.b. preceding.

- Residence extra listings are not offered for purchase in the business listing section, except that a residential service number may be included in the business section as an alternate listing under a business service listing. A residential service number will be included in the business section when the listing contains a healing profession designation.

6. Regular business and residence extra listings will be furnished at the following monthly rates:

	<u>Nonrecurring Charge^{/1}</u>	<u>Monthly Rate</u>	<u>USOC</u>
Extra Listings, each			
Business	\$15.00	\$6.00	CLT, ALP, NSH, CML, ZRUL
Residence	10.00	3.00	RLT

/1/ The Nonrecurring Charge is applicable only when the request for service is subsequent to the initial installation of the exchange access line.

LISTINGS (cont'd)

(C)

D. Special Type Of Extra Listings

1. Alternate Listings
 - a. Listing of an alternate telephone number to be called in case no answer is received at the primary call number or indicating an alternate telephone number to be called during certain periods or under certain circumstance in preference to the primary call number is permitted for customers to all classes of service. A phrase necessary to direct the method of calling and giving the number to call may be provided as an alternate listing.
 - b. The alternate number may be that of a service not under contract with the customer in connection with whose name appears. In such a case, the consent of the customer to the alternately listed service must be obtained for the alternate listing.
 - c. When a customer has an extension line terminating in equipment located at the telephone answering bureau or another premises of the customer to enable the telephone to be answered at all times, or when the customer contract for automatic answering and recording service, the telephone number of the primary or extra listing may be used as the alternate number with a directive note. "Telephone answered 24 hours" or other wording, showing that the telephone is answered at all times.
 - d. Alternate listings, including the directive note, will be furnished at the following monthly rates:

	<u>Nonrecurring Charge^{/1}</u>	<u>Monthly Rate</u>	<u>USOC</u>
Alternate Listings, each			
Business	\$15.00	\$6.00	FNA
Residence	10.00	3.00	FNA

/1/ The Nonrecurring Charge is applicable only when the request for service is subsequent to the initial installation of the exchange access line.

LISTINGS (cont'd)

(C)

D. Special Type Of Extra Listings (cont'd)

2. Extra Lines

- a. Extra line material may be provided when, in the opinion of the Company, it facilitates the use (C) of telephone service. Ordinarily, an extra line will be provided only when a customer has more than one listed telephone.
- b. An extra line consists of five words or any fraction thereof. When a customer needs more than five words to properly direct calls, he may arrange for two or more extra lines. If the customer requests separate lines consisting of less than five words, the extra listing charge applies to each line. If two items of supplemental address information appear on the same line, two extra listing charges apply.

	Nonrecurring <u>Charge</u> ^{/1/}	Monthly <u>Rate</u>	<u>USOC</u>
Extra Line Listing, each			
Business	\$15.00	\$6.00	XLL, Y6V
Residence	10.00	3.00	XLL, Y6V

3. Foreign Listings

- a. Foreign listings are of an exchange other than the exchange in which the listed service is furnished. For an example, TDD customers can have a foreign listing which states, "Can reach via Relay, (800)XXX-XXXX." (C)
- b. The regular extra listing rate applicable in the exchange in which the listing appears applies to each foreign listing.

	Nonrecurring <u>Charge</u> ^{/1/}	Monthly <u>Rate</u>	<u>USOC</u>
Foreign Listings, each			
Business	\$15.00	\$6.00	FLX, FAL ^{/2/}
Residence	10.00	3.00	FLX

/1/ The Nonrecurring Charge is applicable only when the request for service is subsequent to the initial installation of the exchange access line.

/2/ USOC may vary. (C)

LISTINGS (cont'd)

(C)

D. Special Type Of Extra Listings (cont'd)

4. Secretarial Listings

a. A customer engaged in furnishing service of a secretarial nature may contract for telephone secretarial listings for the benefit of patrons under the following conditions:

1. No physical facilities shall be provided for the use of such patrons or tenants.
2. The customer subscribing for the secretarial listings is not to permit the use of his telephone service by such patrons.
3. Secretarial listings will be accepted only upon written authorization to the Company from the patron to be listed.

b. Secretarial listings will be furnished at the following monthly rates:

	<u>Nonrecurring Charge^{/1}</u>	<u>Monthly Rate</u>	<u>USOC</u>
Secretarial listings, each	\$15.00	\$6.00	9FK

5. Additional Listings - Rotary Number Group^{/2,3,4/}

Where a customer is served by two or more main lines in a series completion group arranged for a hunting operation, additional listing may be provided on any of the lines other than the first number in the group at the following monthly rate:

	<u>Nonrecurring Charge^{/1}</u>	<u>Monthly Rate</u>	<u>USOC</u>
Additional listing, each			
Business	\$15.00	\$2.45	ALR
Residence	10.00	2.45	ALR

/1/ The Nonrecurring Charge is applicable only when the request for service is subsequent to the initial installation of the exchange access line.

/2/ Not applicable to PBX or Centrex installations and installations assigned Multi-Line Hunt Group numbers. Refer to Night Number Terminal and Additional Listed Number Group arrangements for appropriate rate.

/3/ Subject to the operating limitations of the serving equipment.

/4/ Charges for extra listings on the first number of the group are covered in C.6, preceding.

LISTINGS (cont'd)**E. Reserved**

(C)

(D)

(D)

F. Non-Published Exchange Service

1. Customers who desire their listing information to be omitted from the Company's Listing Information System may subscribe to non-published exchange service. The omission of the listing at the customer's request does not entitle the customer to an additional listing without charge in connection with other services to which he may be subscribing.
2. Incoming calls to a customer subscribing to non-published exchange service will be completed only when the calling party places the call by telephone number, notwithstanding any claim made by the calling party.
3. The undertaking of the Company in providing Non-Published Exchange Service shall be to omit from the Company's Listing Information System the name, address and telephone number of a customer subscribing to such service.^{/1/}
4. Non-Published Exchange Service will be furnished at the following rates:

	Monthly Rate	<u>USOC</u>
Non-Published Exchange Service, each	\$5.50	NPU

5. Upon written request, the Company will provide to PUCT personnel on a limited basis the non-published listing information of specified customers. Customers indemnify and save the Company harmless against any damage claims that may be caused by the release of this information.

^{/1/} When a call is placed from a telephone number associated with a non-published listing, the number and name may be disclosed if the called party has equipment to display Calling Number Delivery and/or Calling Name Delivery. Customers may prevent the display of the calling number and name by activating Caller ID blocking. Caller ID blocking is available, at no charge, in areas where Caller ID disclosure is possible.

LISTINGS (cont'd)

(C)

F. Non-Published Exchange Service (cont'd)

6. The rate will not apply in the following cases:
 - a. Additional local exchange service furnished to the same customer in the same exchange so long as the customer has local exchange service listed in the same exchange. (C)
(C)
 - b. Local exchange service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club if the customer is listed under the telephone number of the establishment.
 - c. Where a customer's service is changed to non-published for a Company reason due to unusual circumstances, such as harassing calls, threats, or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
 - d. Foreign exchange service, where the customer is also furnished local exchange service.
 - e. When a customer uses a Telecommunications Device for the Deaf (TDD/ TTY) and requests Non-Published Exchange Service. (C)
(N)
 - f. When the customer elects to publish their Preferred Number Service telephone number in lieu of the local exchange number in the same exchange. (C)
(C)

G. Reserved

(C)

(D)

(D)

LISTINGS (cont'd)

(C)

H. Nonlisted Service

1. General

- a. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line will be listed in the Directory Assistance records available to the general public but excluded from other listing services. (C)
(C)
- b. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the disclosure of a listing to any person(s). Where such a listing is disclosed, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular Nonlisted Service. (C)
(C)
- c. The monthly rates for nonlisted service apply separately for each listing as shown in 2., following. (C)
(C)
(D)
(D)

2. Rates

		Monthly Rate	<u>USOC</u>
Nonlisted Service, each			
Nonlisted Listing	Primary	\$3.50	NLT
	Additional	0.85	NLA

I. Residence Signature Listings

1. General

- a. Where available, Residence Signature Listings are distinctive Directory listings available to residence customers. Customer surnames are not eligible in Directories where individual surnames are suppressed. When a Residence Signature Listing is combined with another listing, both monthly rates apply. (C)
(C)
- b. The rates and charges apply in addition to the established rates for the listings with which this is associated.

	Monthly Rate	<u>USOC</u>
Residence Signature Listing, each	\$3.00	SPFT

LISTINGS (cont'd)

(C)

J. Residence Family Space Listings

1. General

- a. Where available, Residence Family Space Listings allow a residence customer to list the name or nickname of household members in a Directory. The listing is set apart from the preceding and following Directory listings by white space and a border forming a box around the listing. (C)
- b. Family Space Listings may be the names or nicknames of members of the customer's family or other persons residing in the customer's household. The number of names allowed is limited to the number of letters available on two lines. This listing is comprised of surname, listed household member names, address and telephone number, except as provided in B.2.b, preceding. (C)
- c. Family Space Listings are not offered for purchase in the alphabetical business section of a Directory separated for residence listings and business listings. (C)
- d. The primary listed name of the Family Spacing Listing is posted to Directory Assistance Service records at the time the application for the listing is made. All additional listed household member names are posted to Directory Assistance Service records at the date of issue of a Directory. All Family Space Listings are listed alphabetically in Directory Assistance Service records with no relation or relative position to the other members of the Family Space Listing. (C)
- e. When a Residence Family Space Listing is combined with another listing, all applicable monthly rates apply.

2. Rates

	<u>Nonrecurring Charge</u> ^{/1/}	<u>Monthly Rate</u>	<u>USOC</u>
Residence Family Space Listing, each	\$10.00	\$6.75	LAI02

/1/ The Nonrecurring Charge is applicable only when the request for service is subsequent to the initial installation of the exchange access line.

LISTINGS (cont'd)

(C)

K. Residence Personality Logo

1. General

- a. Where available, a residence Personality LogoSM listing allows a residence customer to add a logo to a primary or an extra listing and enclose that listing in a box frame. The customer will choose from a list of logos prepared by the Company. Such choice is limited to the Company's list. A list of approved logos is available to customers upon request. (C)
- b. Only one logo is permitted per alphabetical listing.
- c. Personality Logo listings are not intended for use as business advertising and are not available for purchase as business listings.
- d. Personality Logo listings are available singly, in conjunction with either a Signature or Line of Distinction listing, or in a combination of all three services. When a Personality Logo listing is purchased in any of these combinations, the monthly rate for the Personality Logo listing is discounted. Personality Logo listings are not available with Family Space listings.
- e. Personality Logo listings only appear in a printed Directory. Logo information is not available to Directory Assistance operators. (C)

2. Rates

These monthly rates apply in addition to the established rates for the listing with which this is associated. Rates apply at the time the Directory is printed.

	<u>Monthly Rate</u>	<u>USOC</u>
Residence Personality Logo Listing, each	\$5.00	LGO++
Residence Personality Logo listing <i>discount</i> when combined with either a Signature listing or a Line of Distinction listing	(1.00)	ZD1
Residence Personality Logo listing <i>discount</i> when combined with both a Signature listing and a Line of Distinction listing	(2.00)	ZD2

LISTINGS (cont'd)

(C)

L. Residence Line of Distinction**1. General**

- a. Where available, a residence Line of DistinctionSM listing permits a customer to add a customized extra line of information to a primary or extra listing in order to further describe the customer. The extra line of information is limited to 34 characters, including spaces, and must meet Company established guidelines for acceptability. The extra line appears in italicized type directly below the associated alphabetical listing and above the listed address and telephone number. (C)
- b. Each Line of Distinction listing must be reviewed for acceptability. Determinations of acceptability shall be made solely by the Company and shall be final and binding to the customer. The Company does not guarantee nor does it represent or agree that this review process will be completed prior to the Directory close date or otherwise in sufficient time for actual Directory print of the listing. (C)
- c. The Line of Distinction listing is not intended to replace the Extra Lines Listing described in section D.2. Supplemental address information or phrases required to properly direct calls (such as, "Call after 5:00") can be included in a Directory through the purchase of Extra Lines. (C)
- d. The Line of Distinction listing is not intended for use as business advertising. Determinations of acceptability shall be made solely by the Company and shall be final and binding to the customer. Line of Distinction listing is not available for purchase for business listings.
- e. The Line of Distinction listing is available singly, in conjunction with a Signature or Personality Logo listing, or in a combination of all three services. When a Line of Distinction listing is purchased in conjunction with a Personality Logo listing or with both a Personality Logo and a Signature Listing, the monthly rate associated with the Personality Logo listing is discounted. When only the Signature Listing is purchased with the Line of Distinction listing, the monthly rate for the Line of Distinction listing is discounted. The Line of Distinction listing is not available with a Family Space listing.
- f. The Line of Distinction information only appears in a printed Directory. This information is not available to Directory Assistance operators. (C)
- g. When a customer requests more than 34 characters of information, additional Line of Distinction listings may be purchased. If the customer requests separate lines consisting of less than 34 characters, the Line of Distinction charge applies to each line. The customer may purchase a maximum of eight (8) Line of Distinction listings associated with any one alphabetical listing.

LISTINGS (cont'd)

(C)

L. Residence Line of Distinction (cont'd)**2. Rates**

These monthly rates apply in addition to the established rates for the listing with which this is associated. Rates apply at the time a Directory is printed.

(C)

	<u>Monthly Rate</u>	<u>USOC</u>
Residence Line of Distinction listing, each	\$3.00	ZL1-ZL8
Residence Line of Distinction listing <i>discount</i> when combined with a Signature listing	(1.00)	ZD1

M. Business Request for a Different Number in Company's Directory Assistance Records

A Business Customer may list a different telephone number in the Company's Directory Assistance Records provided the Business Customer or its representative: (1) has entered into a separate agreement with the Company to list a different telephone number in the Company's Directory Assistance records; (2) complies with the Company's rules for such listings; and (3) has a local telephone number that the Business Customer will continue to answer. The Company reserves the right to reject such requests or remove such numbers from its Directory Assistance Records at Company's reasonable discretion. Business Customer or its representative may not list a different telephone number in the Company's Directory Assistance Records, if in the Company's reasonable opinion: the use of such number could potentially mislead or deceive the public; the Business Customer does not have the right to use such number; or, use of the number by the Business Customer does not comply with applicable law or regulations. Business Customer assumes full responsibility concerning the right to use the telephone number and the Company does not undertake to determine the Customer's legal, contractual or other right to use the telephone number. Business Customer will indemnify, defend, and hold harmless Company from any claims, lawsuits, costs, damages, judgments, liabilities, losses or expenses, including reasonable attorney fees, that arise from Business Customer not having the right to use the telephone number, not complying with applicable law and regulations, or misleading or deceiving the public in any manner.

(C)