

SELECTVIDEO PLUS SERVICE^{/1}**A. General****1. Grandfathered Provisions**

Effective (Interim Approved) December 31, 1996, SelectVideo Plus Service as described in this guidebook section is available only to existing customers at existing locations for the remainder of the service term of their existing contract. Upon expiration of their existing contract, these customers may renew their contract under the provisions of *Primary Rate ISDN: SelectVideo and SelectData* found later in this Section. For existing SelectVideo Plus customers who renew their contract and convert their service to one of the SelectVideo options described later in this Section, installation charges will be waived as specified in *Primary Rate ISDN: SelectVideo and SelectData* service, paragraph I.2 described later in this Section (see *Primary Rate ISDN: SelectVideo and SelectData* service).

Customers may add to their existing SelectVideo Plus Service Arrangements; however, in no case will their existing contract be extended beyond its current expiration date. The expiration of the service term for the additional Control/Communication Links will coincide with the expiration of their existing contract. Applicable rates will be those of the service term associated with their existing contract.

When an existing customer chooses the SelectData option under the provisions described later in this Section (see *SelectData Service*), a telephone number change may be required. Such telephone number change may affect the customer's local calling scope area.

Existing SelectVideo Plus Service customers are defined as customers who have signed contracts before January 1, 1997. All new customers will be provided service under the provisions described later in this Section (see *SelectVideo Service*).

2. Service Description

SelectVideo Plus is an intraLATA dial-up multi-rate switched digital data service. SelectVideo Plus provides digital connections ranging from 64 Kbps to 1536 Kbps (synchronous) in 64 Kbps increments of bandwidth via the public switched telephone network. The specific rate is user-selectable on a per call basis. Network access to SelectVideo Plus is via fully configured ISDN primary rate interfaces (PRI). A minimum of two PRIs (one configured for 23B Channels and one D Channel and one configured for 24B Channels) is required for 1536 Kbps calls.

^{/1}/ Obsolete Service - For new customers as of January 1, 1997, see *SelectVideo Service* found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1} (cont'd)**B. Definitions**

Bandwidth - The amount of information a customer can send or receive over a single connection in a specified period of time. Bandwidth is typically specified in Kilobits per second (Kbps).

B Channel (Bearer Channel) - A communications path capable of transmitting information at a speed of up to 64 Kbps. This communications path may be used by a SelectVideo Plus customer for data mode calls to provide data and/or video communications between customer specified locations.

Channel Minute - Equivalent to one minute of use on a single B Channel or one minute of use per 64 Kbps.

D Channel (Delta Channel) - A communications path set up to transmit data in packet forms at speeds up to 64 Kbps. This communications path is designated to send and receive signaling messages.

Fully configured ISDN primary rate interface - An ISDN PRI where all 24 channels are equipped for service.

ISDN - Integrated Services Digital Network. A network architecture which allows the simultaneous transmission of information over a single facility incorporating the use of bearer channels (B channels) and a delta channel (D channel).

ISDN Primary Rate Interface (PRI) - Denotes the connection of a 1.544 Megabits per second (Mbps) digital facility to the ISDN-PRI capable central office switch. The twenty four channels are typically divided into 23 "B" Channels plus one "D" Channel. Software in the ISDN-PRI equipped central office switch defines the type of services (e.g., SelectVideo Plus Service) that will be carried within the 1.544 Mbps digital facility.

Kbps - Kilobits per second. Another way to express is one thousand bits per second

Primary Market Area (PMA) - An exchange suitably equipped to provide SelectVideo Plus functionality. One or more PMAs may be located within a LATA.

Synchronous - A method of data transmission that uses a timing source (clock) to synchronize the transmitter and receiver.

/1/ Obsolete Service - For new customers as of January 1, 1997, see *SelectVideo Service* found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)**C. Service Components**

1. SelectVideo Plus Arrangement: provides the communications path capable of bandwidth aggregation from the customer's premises to the SelectVideo Plus serving office. A SelectVideo Plus Arrangement may consist of Control Links and Communication Links. A minimum of one Control Link is required per SelectVideo Plus Arrangement. This minimum configuration provides digital connections from 64 Kbps to 1472 Kbps in increments of 64 Kbps. To transmit at 1536 Kbps per call, the SelectVideo Plus Arrangement must consist of at least one Control Link and one Communication Link.
 - a. Control Link: a PRI configured with one D Channel or a Back-up D Channel and 23 B Channels to provide up to 1472 Kbps of bandwidth.
 - b. Communication Link: a PRI configured with 24 B Channels to provide up to 1536 Kbps of bandwidth.
2. SelectVideo Plus Usage: provides for usage of the Public Switched Telephone Network (PSTN).
 - a. Payment Option 1 usage is billed on a per minute of use basis as described in paragraph H., following.
 - b. Payment Option 2 provides a choice of three Usage Packages, each of which includes a monthly usage allowance. All usage in excess of the allowance is billed on a per minute basis. Usage Packages are further described in paragraph H.9, following.
 - c. Payment Option 3 monthly rates for Control Links and Communication Links include unlimited intraLATA usage. See paragraph I.1.a.
3. Link Extension: provides connection for customers located outside of a Primary Market Area equipped with SelectVideo Plus (but within the same LATA). One Link Extension is required for each Control Link and for each Communication Link.
4. Optional Features

Additional Telephone Numbers: Provides additional telephone numbers to the SelectVideo Plus user.

Calling Line Identification (CLID): Allows the number of the calling party to be delivered to the called party.

Loop Protection: Provides automatic restoration of the SelectVideo Plus Control Link or Communications Link facility and physical route redundancy from the demarcation point at the customer's premises to the customer's normal serving office in the event of a transmission failure caused by a single facility break or a single electronics failure. The automatic restoration capabilities are provided through the use of intelligent components which are capable of sensing transmission failures. The primary and secondary transmission paths are separately routed in geographically and physically separate fiber optic cables up to the nearest point to the customer's premises that route redundancy can be achieved.

In the event of a transmission failure, the intelligent components will automatically switch the SelectVideo Plus Service from the primary to the secondary transmission path within 2.0 seconds.

^{/1/} Obsolete Service - For new customers as of January 1, 1997, see *SelectVideo Service* found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)**D. Regulations**

1. The following regulations are in addition to other regulations as stated in this and other Company guidebooks.
2. SelectVideo Plus Service is restricted for the transmission of data mode calls only.
3. SelectVideo Plus Service requires the use of customer provided equipment (CPE) which must be compatible with Company equipment and facilities, and is subject to the interface specifications in TR-TSY-000776 (Network Interface Description for ISDN Customer Access) and TR-NWT-001203 (Generic Requirements for the Switched DS1/Switched Fractional DS1 Service Capability from an ISDN Interface (SelectVideo Plus/ISDN)). These documents may be obtained from:

Bellcore Document Register
445 South Street, Room 2J-125
P.O. Box 1910
Morristown, NJ
Telephone: 1-800-521-2673

4. Compatible CPE must be provided at both the originating and terminating locations to successfully complete a SelectVideo Plus call.
5. SelectVideo Plus Service, when furnished at the same premises in combination with other flat-rated services, shall not be considered to be in conflict with the rules of Paralleling Service, pursuant to Part 2, Section 2, paragraph F.2.
6. SelectVideo Plus Service shall not be shared. Resale of SelectVideo Plus is prohibited. (D)
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7. Vacation Service (Part 2, Section 4) is not offered for SelectVideo Plus Service.
8. Alternate billing (e.g., third-party billing) is not available for SelectVideo Plus Service.

^{/1/} Obsolete Service - For new customers as of January 1, 1997, see *SelectVideo Service* found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)**D. Regulations (cont'd)**

9. Service Terms
 - a. All SelectVideo Plus Service components except SelectVideo Plus Usage have a minimum service term of one month.
 - b. The customer shall select a service term for each Control Link and Communication Link of either Month-to-Month, 12, 36 or 60 continuous months. Customers selecting either a 12, 36 or 60 month service term will be required to sign a contract per order. When a Link Extension is required, it will be provided under the same service term as the associated Control Link/Communication Link.
 - c. Customers selecting the Month-to-Month service term may convert to the 12 Month, 36 Month or 60 Month service term at current guidebook rates. Customers converting from a Month-to-Month service term within 60 days from the date their SelectVideo Plus Service is established, will receive a credit equal to the difference in installation charges associated with the Month-to-Month service term and the newly selected service term.
 - d. Customers selecting the 12 Month service term may convert to either the 36 Month or 60 Month service term at current guidebook rates. Customers selecting the 36 Month service term may convert to the 60 Month service term at current rates.
 - e. Customers converting to a new service term will be required to sign a new contract.
10. Upon expiration of the 12, 36 or 60 month service term, the customer may:
 - a. Continue service at the current Month to Month service term rate. That rate will be subject to any future changes.
 - b. Continue service by selecting a new 12, 36 or 60 month service term for the Control Link and/or Communication Link at the then current rates. The rates for the Control Link and/or Communication Link and any associated Link Extensions will not be subject to rate increases for the duration of the new 12, 36 or 60 months service term selected by the customer. The customer will be required to sign a new contract.
 - c. Disconnect the service.

/1/ Obsolete Service - For new customers as of January 1, 1997, see *SelectVideo Service* found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)**D. Regulations (cont'd)****11. Moves****a. Different Central Office**

Customer moves which require the SelectVideo Plus Service to be provided from a different central office will be considered a disconnection and a new connection of service. (Refer to paragraphs H.8.a and H.8.b for applicable charges.) Installation charges will apply.

b. Same Central Office

Customer moves which do not require the SelectVideo Plus Service to be provided from another central office will not constitute a disconnection of service provided the service is not interrupted. Installation charges associated with the 36 month service term (see paragraph I.1) will apply for each Control Link and/or Communication Link moved.

12. Customers may transfer SelectVideo Plus Service to a new customer at the same premises upon written concurrence of the Company. The new customer will incur Service Ordering Charges under Part 3, Section 1. In addition, the new customer shall assume all the previous customer's SelectVideo Plus Service indebtedness.**13. Payment Options**

- a. Three Payment Options are available for the Control Link, Communication Link and SelectVideo Plus Usage rate elements. SelectVideo Plus customers may select any payment option, however, all components of a SelectVideo Plus Arrangement must be provided under the same payment option.
- b. Upon notification to the Company, customers may change payment options for the same service term or for a longer service term, pursuant to paragraphs D.9.c, D.9.d, and D.9.e, preceding. Billing under the newly selected payment option will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.

14. Usage Packages

- a. Customers selecting Payment Option 2 will be required to select an accompanying Usage Package for their SelectVideo Plus usage.
- b. The customer may opt to change usage packages upon notification to the Company. Billing under the newly selected package will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.

^{/1/} Obsolete Service - For new customers as of January 1, 1997, see *SelectVideo Service* found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1} (cont'd)**D. Regulations (cont'd)**

15. The following regulations apply to Calling Line Identification (CLID):

- a. Any Company calling party may prevent the delivery of calling party number (CPN) to the called party by dialing an access code immediately prior to placing a call. The access code activates per call blocking. Per call blocking is available at no charge.

If a calling party activates blocking, the CPN will not be transmitted across the line. Instead, Calling Line Identification subscribers will receive an anonymous indicator. This anonymous indicator notifies the Calling Line Identification subscriber that the calling party chose to block the number delivery.

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The blocking of Calling line Identification will not be provided on calls originating from *Pay Telephone Exchange Access Service*.

- b. The Company shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Calling Line Identification subscriber of a telephone number which the calling party has requested to be omitted from the Listing Information System or the disclosing of such a telephone number to any person.

The Company shall not be liable for any and all claims for damages caused by a telecommunications utility failure to transmit the anonymous indicator to the called party when such indicator has been passed to the telecommunications utility by the Company.

- c. The customer shall use Calling Line Identification solely for the purpose of call processing, billing and account management purposes and shall not publicize or disclose any information associated with the calling party without written permission from the party to whom the telephone number has been assigned. By way of illustration, and not limitation, the customer shall not use any Calling Line Identification information for telemarketing or list-generation efforts without written permission. This restriction does not prohibit the Calling Line Identification subscriber from:

- verifying network performance or testing the provision of the Calling Line Identification service;
- compiling, using and disclosing aggregate Calling Line Identification information; or
- complying with applicable law or legal process.

- d. Identification of specific stations or extensions served by CPE may not be possible. The main listed number of the calling party may be transmitted.
- e. Calling party numbers will not be transmitted for calls made on multiparty lines. The called party will receive an "unavailable" indicator.
- f. Calling party numbers will be transmitted for calls made from another central office only if it is linked by appropriate facilities.

^{/1}/ Obsolete Service - For new customers as of January 1, 1997, see *SelectVideo Service* found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)**E. Responsibility of the Customer**

1. Where SelectVideo Plus service is available for use in connection with terminal equipment or communication systems provided by a customer or user, the operating characteristics of such equipment or systems shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer or user does not endanger the safety of Company employees or the public; damage or require alteration of the equipment or other services of the Company; interfere with the proper functioning of such equipment or services; impair the operation of Company equipment; or otherwise injure the public in its use of Company services. Upon notice from the Company that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall immediately take such steps as shall be necessary to remove or prevent such hazard or interference. All customer equipment must comply with FCC Rules and Regulations Part 68.
2. The customer, upon request, shall furnish such information as may be required to permit the Company to design and maintain the SelectVideo Plus service it offers and to assure that the service arrangement is in accordance with the regulations contained herein.
3. The customer shall insure the continuing compatibility of the customer provided equipment that is used in conjunction with the SelectVideo Plus service.

F. Responsibility of the Company

1. The responsibility of the Company shall be limited to the furnishing of network equipment suitable for SelectVideo Plus service and the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for the through-transmission of signals generated by customer provided equipment or systems or for the quality of, or defects in, such transmission or the reception of signals by such equipment or systems. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment, data unit or communications systems provided by a customer or user. The Company is not responsible for adapting SelectVideo Plus service to the technological requirements of any specific customer provided equipment.
2. The Company shall not be responsible to the customer or user, if changes in any of the equipment, operations, or procedures of the Company used in the provision of SelectVideo Plus service render any facilities provided by a customer or user obsolete or require modifications or alteration of such equipment or system or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements.
3. The Company shall maintain and repair the service which it furnishes. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test or interfere with any network equipment installed by the Company without prior written consent of the Company.

/1/ Obsolete Service - For new customers as of January 1, 1997, see *SelectVideo Service* found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)**G. Service Availability**

1. SelectVideo Plus Service is available within a suitably equipped primary market area (PMA). A PMA is an exchange (as defined in Part 15, Section 1 (for Digital Link Services)) containing a suitably equipped serving office.
2. Following is a schedule of the exchange (as described in Part 4, Section 1), PMA and LATA where SelectVideo Plus Service is or will be available:^{/2/}

Austin LATA

Austin PMA

- Austin Metro Exchange

Dallas LATA

Dallas PMA

- Dallas Metro Exchange
- Fort Worth PMA (Eff. 10/95)
- Fort Worth Metro Exchange

Brownsville LATA (Eff. 9/95)

Brownsville PMA

- Brownsville Exchange
- McAllen PMA (Eff. 3/96)
- McAllen Exchange

Abilene LATA (Eff. 11/95)

Abilene PMA

- Abilene Exchange

Amarillo LATA (Eff. 12/95)

Amarillo PMA

- Amarillo Exchange

Corpus Christi LATA (Eff. 05/96)

Corpus Christi PMA

- Corpus Christi Exchange

Houston LATA

Houston PMA

- Houston Metro Exchange

San Antonio LATA

San Antonio PMA

- San Antonio Metro Exchange
- Laredo PMA (Eff. 11/95)
- Laredo Exchange

Lubbock LATA (Eff. 10/95)

Lubbock PMA

- Lubbock Exchange

El Paso LATA (Eff. 12/95)

El Paso PMA

- El Paso Exchange

Midland LATA (Eff. 02/96)

Midland PMA

- Midland Exchange

Odessa PMA

- Odessa Exchange

Longview LATA (Eff. 06/96)

Longview PMA

- Longview Exchange

Tyler PMA

- Tyler Exchange

/1/ Obsolete Service - For new customers as of January 1, 1997, see *SelectVideo Service* found later in this Section.

/2/ Areas included in the exchange served by the PMA are as shown in Part 4, Section 1.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)

G. Service Availability (cont'd)

2. (cont'd)^{/2/}

Waco LATA (Eff. 06/96)

Waco PMA

- Waco Metro Exchange

Temple PMA

- Temple Exchange

Beaumont LATA (Eff. 07/96)

Beaumont PMA

- Beaumont Exchange

Wichita Falls LATA (Eff. 07/96)

Wichita Falls PMA

- Wichita Falls Exchange

3. SelectVideo Plus Service does not have available the local calling scopes of optional Extended Area Calling Service (or any other optional Extended Area Calling Service-like calling plan).
4. SelectVideo Plus Service is offered to customers outside of the PMA (but within the same LATA) where existing facilities and operating conditions permit. In such cases, the customer will be required to subscribe to a Link Extension for each Control Link and for each Communication Link included in their SelectVideo Plus Arrangement.
5. All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities and equipment are available in the customer's PMA and do not create an obligation for the Company to construct such facilities or equipment especially for the provision of this service.

/1/ Obsolete Service - For new customers as of January 1, 1997, see *SelectVideo Service* found later in this Section.

/2/ Areas included in the exchange served by the PMA are as shown in Part 4, Section 1.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)**H. Application of Rates and Charges**

1. A minimum of one Control Link is required per SelectVideo Plus Arrangement. This minimum configuration will provide digital connections from 64 Kbps to 1472 Kbps in increments of 64 Kbps. To transmit at 1536 Kbps per call, the SelectVideo Plus Arrangement must consist of at least one Control Link and one Communication Link. A SelectVideo Plus Arrangement may also consist of more than one Control Link and any number of Communication Links. The maximum bandwidth available for SelectVideo Plus Arrangements consisting of at least one Control Link and one or more Communication Links is 1536 Kbps.
2. SelectVideo Plus Usage rates apply per originating minute of use per call.
3. Timing of a SelectVideo Plus call shall begin when an answer signal is received from the called party. Completion of a SelectVideo Plus call is signified when a disconnect signal is received from either the calling or called party.
4. SelectVideo Plus Usage charges shall apply per each minute or fraction thereof that each SelectVideo Plus call is connected. The minimum charge for a SelectVideo Plus call shall be one minute.
5. Where applicable, a Link Extension is charged in addition to the monthly rate for the associated Control Link or Communication Link. The Link Extension must be associated with and ordered at the same time as the Control Link or Communication Link.
6. The 12, 36, and 60 month term rates for SelectVideo Plus Service Arrangements and Link Extension (described in this section of the guidebook in paragraphs I.1.a and I.1.b, respectively) will not be subject to increases for the duration of the 12, 36, or 60 month term selected by the customer, except, however the customer may experience a rate increase if the customer chooses to change Payment Options or Usage Packages, pursuant to paragraphs D.13.b and D.14.b, preceding. If the 12, 36, and/or 60 month term rates for SelectVideo Plus Service Arrangements and Link Extension (described in this section of the guidebook in paragraphs I.1.a and I.1.b, respectively) decrease, the reduced rates will apply as of the effective date of the decrease and remain in effect for the duration of the 12, 36 or 60 month term originally selected by the customer. Rate changes do not apply retro-actively.

/1/ Obsolete Service - For new customers as of January 1, 1997, see *SelectVideo Service* found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)**H. Application of Rates and Charges (cont'd)**

7. Optional Deferred Payment of Installation Charges and/or Special Construction Charges

- a. Before service is established, only those customers selecting either the 12, 36 or 60 Month service term may request to spread all the installation charges (including the installation charges associated with optional features) and/or Special Construction Charges over a payment period of either 12, 24, 36, 48 or 60 months but not to exceed the 12, 36 or 60 month service term. If the deferral is associated with charges for optional features installed subsequent to initial installation, the deferral term may not exceed the number of months remaining on the customer's SelectVideo Plus service term. The customer cannot change the deferred payment term. The deferred monthly charge will equal the installation charges and/or special construction charges multiplied by the appropriate annuity factor shown below.

Payment Term (in months)

	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>
Annuity Factor	0.0887	0.0470	0.0331	0.0262	0.0221

Upon 30-days prior notification to the Company, the customer may terminate the deferred payment term by paying the remaining principal in full. No credit will be made for interest already paid or accrued.

8. Disconnection of Service Prior to the Expiration of the Service Term

- a. If the customer disconnects a SelectVideo Plus Control Link or Communication Link prior to the expiration of the 12, 36 or 60 month service term, the customer shall pay a charge equal to the Control Link or Communication Link rate in effect on the date of the contract times the number of months remaining on the 12, 36 or 60 Month Service Term for each Control Link or Communication Link disconnected. See paragraphs b. and c. below for exceptions to this provision. Additional charges will not be applied for any Link Extensions disconnected prior to the expiration of the service term.
- b. If the customer converts to either SelectVideo Service option offered under the provisions found later in this Section (see *SelectVideo Service*), the provisions of paragraph a. above and d. below do not apply.
- c. If the customer converts from SelectVideo Plus Service to SmartTrunk Service, the provisions of paragraph a. above do not apply. However, deferred installation charges will become due as specified in paragraph d. following.
- d. If the customer disconnects a SelectVideo Plus Control Link or Communication Link prior to the expiration of the 12, 36, or 60 month service term and the installation charges and/or construction charges were deferred at the time service was established (Pursuant to paragraph H.7.a above), the customer shall pay a charge equal to the remaining principal on the deferred payment term for each Control Link or Communication Link disconnected. No credit will be made for interest already paid or accrued.

/1/ Obsolete Service - For new customers as of January 1, 1997, see *SelectVideo Service* found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)**H. Application of Rates and Charges (cont'd)**

9. Usage Packages
 - a. Payment Option 2 Usage Packages include an allowance of channel minutes. The usage allowance applies to SelectVideo Plus IntraPMA and IntraLATA outside the PMA aggregate usage per SelectVideo Plus Arrangement, per month.
 - b. IntraLATA Long Distance Message Telecommunications Service (LD-MTS) charges apply for all IntraLATA outside the PMA calls regardless of whether they are included in the usage package allowance.
 - c. Each call will be converted to channel minutes per call by multiplying the total minutes per call by the number of B channels required for the call. (The number of B channels required for each call can be determined by dividing the call bandwidth by 64.) Channel minutes per call will be accumulated to determine when the usage package allowance has been exhausted for the current billing cycle. The appropriate SelectVideo Plus bandwidth usage rate per minute of use will apply for each subsequent call completed during that billing cycle.
 - d. When the usage package allowance of channel minutes is exceeded in the middle of a call, the remaining channel minutes in excess of the allowance will be converted back to minutes of use by dividing the remaining channel minutes by the number of B channels used for the call. The result of this conversion calculation will be rounded to the next whole minute. The appropriate SelectVideo Plus bandwidth usage rate per minute will apply for the portion of the call exceeding the usage package allowance.
10. A billing conversion charge will apply each time a customer changes Payment Options or Usage Packages unless this change is coincident with changing service term pursuant to paragraphs D.9.c, D.9.d, and D.9.e, preceding. (See paragraph I.3, following.)

^{/1/} Obsolete Service - For new customers as of January 1, 1997, see *SelectVideo Service* found later in this Section.

SELECTVIDEO PLUS SERVICE^{/9/} (cont'd)**I. Rates and Charges**

1. SelectVideo Plus Service Components

	<u>Monthly Rate</u>	<u>Installation Charge First^{/1/}</u>	<u>Installation Charge Addl^{/2/}</u>	<u>USOC</u>
a. SelectVideo Plus Arrangements:				
Control Link, each				
<i>Payment Option 1</i>				ZSWZD
12 Months	\$485.00	\$2,000.00	\$1,500.00	
36 Months	450.00	1,500.00	900.00	
60 Months	425.00	1,500.00	900.00	
Month to Month	900.00	5,000.00	4,500.00	
<i>Payment Option 2</i>				ZSW2D
12 Months	375.00	2,000.00	1,500.00	
36 Months	325.00	1,500.00	900.00	
60 Months	300.00	1,500.00	900.00	
<i>Payment Option 3^{/4/}</i>				ZSW3D
12 Months	1,750.00	2,000.00	1,500.00	
36 Months	1,700.00	1,500.00	900.00	
60 Months	1,550.00	1,500.00	900.00	
Communication Link, each				
<i>Payment Option 1</i>				ZSW1X
12 Months	485.00	2,000.00	1,500.00	
36 Months	450.00	1,500.00	900.00	
60 Months	425.00	1,500.00	900.00	
Month to Month	900.00	5,000.00	4,500.00	
<i>Payment Option 2</i>				ZSW4X
12 Months	375.00	2,000.00	1,500.00	
36 Months	325.00	1,500.00	900.00	
60 Months	300.00	1,500.00	900.00	
<i>Payment Option 3^{/4/}</i>				ZSW5X
12 Months	1,750.00	2,000.00	1,500.00	
36 Months	1,700.00	1,500.00	900.00	
60 Months	1,550.00	1,500.00	900.00	
b. Link Extension, each	75.00	0.00	0.00	OTVSX

See Sheet 19 for footnotes

SELECTVIDEO PLUS SERVICE^{/9/} (cont'd)**I. Rates and Charges (cont'd)**

1. SelectVideo Plus Service Components (cont'd)

c. SelectVideo Plus Usage

Payment Option 1

	<u>Intra-PMA</u>	<u>IntraLATA</u>	<u>Outside the PMA^{/3/}</u>
SelectVideo Plus Usage, per call, per minute of use			
64 Kbps bandwidth	\$0.045	\$0.000	
128 Kbps bandwidth	0.085	0.045	
192 Kbps bandwidth	0.125	0.085	
256 Kbps bandwidth	0.165	0.125	
320 Kbps bandwidth	0.190	0.165	
384 Kbps bandwidth	0.190	0.190	
448 Kbps bandwidth	0.225	0.190	
512 Kbps bandwidth	0.255	0.225	
576 Kbps bandwidth	0.285	0.255	
640 Kbps bandwidth	0.315	0.285	
704 Kbps bandwidth	0.325	0.315	
768 Kbps bandwidth	0.325	0.325	
832 Kbps bandwidth	0.355	0.325	
896 Kbps bandwidth	0.380	0.355	
960 Kbps bandwidth	0.405	0.380	
1024 Kbps bandwidth	0.435	0.405	
1088 Kbps bandwidth	0.460	0.435	
1152 Kbps bandwidth	0.490	0.460	
1216 Kbps bandwidth	0.515	0.490	
1280 Kbps bandwidth	0.540	0.515	
1344 Kbps bandwidth	0.570	0.540	
1408 Kbps bandwidth	0.595	0.570	
1472 Kbps bandwidth	0.620	0.595	
1536 Kbps bandwidth	0.650	0.620	

See Sheet 19 for footnotes

SELECTVIDEO PLUS SERVICE^{/9/} (cont'd)**I. Rates and Charges (cont'd)**

1. SelectVideo Plus Service Components (cont'd)

c. SelectVideo Plus Usage (cont'd)

Payment Option 2

	<u>Monthly Rate</u>	<u>USOC</u>
Usage Package A Includes up to 11,040 channel minutes of intraLATA usage per month, SelectVideo Plus Arrangement	\$375.00	ZPKAX
SelectVideo Plus Usage, per minute of use in excess of Usage Package allowance	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA^{/3/}</u>
64 Kbps bandwidth	\$0.070	\$0.000
128 Kbps bandwidth	0.115	0.070
192 Kbps bandwidth	0.170	0.115
256 Kbps bandwidth	0.225	0.170
320 Kbps bandwidth	0.280	0.225
384 Kbps bandwidth	0.295	0.280
448 Kbps bandwidth	0.345	0.295
512 Kbps bandwidth	0.395	0.345
576 Kbps bandwidth	0.445	0.395
640 Kbps bandwidth	0.490	0.445
704 Kbps bandwidth	0.505	0.490
768 Kbps bandwidth	0.505	0.505
832 Kbps bandwidth	0.550	0.505
896 Kbps bandwidth	0.590	0.550
960 Kbps bandwidth	0.630	0.590
1024 Kbps bandwidth	0.675	0.630
1088 Kbps bandwidth	0.715	0.675
1152 Kbps bandwidth	0.760	0.715
1216 Kbps bandwidth	0.800	0.760
1280 Kbps bandwidth	0.840	0.800
1344 Kbps bandwidth	0.885	0.840
1408 Kbps bandwidth	0.925	0.885
1472 Kbps bandwidth	0.970	0.925
1536 Kbps bandwidth	1.010	0.970

See Sheet 19 for footnotes

SELECTVIDEO PLUS SERVICE^{/9/} (cont'd)**I. Rates and Charges (cont'd)**

1. SelectVideo Plus Service Components (cont'd)

c. SelectVideo Plus Usage (cont'd)

Payment Option 2 (cont'd)

	<u>Monthly Rate</u>	<u>USOC</u>
Usage Package B Includes up to 16,560 channel minutes of intraLATA usage per month, SelectVideo Plus Arrangement	\$500.00	ZPKBX
SelectVideo Plus Usage, per minute of use in excess of Usage Package allowance	<u>Intra-PMA</u>	<u>IntraLATA</u> <u>Outside the PMA</u> ^{/3/}
64 Kbps bandwidth	\$0.060	\$0.000
128 Kbps bandwidth	0.100	0.060
192 Kbps bandwidth	0.145	0.100
256 Kbps bandwidth	0.195	0.145
320 Kbps bandwidth	0.240	0.195
384 Kbps bandwidth	0.255	0.240
448 Kbps bandwidth	0.295	0.255
512 Kbps bandwidth	0.340	0.295
576 Kbps bandwidth	0.380	0.340
640 Kbps bandwidth	0.420	0.380
704 Kbps bandwidth	0.435	0.420
768 Kbps bandwidth	0.435	0.435
832 Kbps bandwidth	0.470	0.435
896 Kbps bandwidth	0.505	0.470
960 Kbps bandwidth	0.540	0.505
1024 Kbps bandwidth	0.580	0.540
1088 Kbps bandwidth	0.615	0.580
1152 Kbps bandwidth	0.650	0.615
1216 Kbps bandwidth	0.685	0.650
1280 Kbps bandwidth	0.720	0.685
1344 Kbps bandwidth	0.760	0.720
1408 Kbps bandwidth	0.795	0.760
1472 Kbps bandwidth	0.830	0.795
1536 Kbps bandwidth	0.860	0.830

See Sheet 19 for footnotes

SELECTVIDEO PLUS SERVICE^{/9/} (cont'd)**I. Rates and Charges (cont'd)**

1. SelectVideo Plus Service Components (cont'd)

c. SelectVideo Plus Usage (cont'd)

Payment Option 2 (cont'd)

	<u>Monthly Rate</u>	<u>USOC</u>
Usage Package C Includes up to 34,500 channel minutes of intraLATA usage per month, SelectVideo Plus Arrangement	\$750.00	ZPKCX
SelectVideo Plus Usage, per minute of use in excess of Usage Package allowance	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA^{/3/}</u>
64 Kbps bandwidth	\$0.050	\$0.000
128 Kbps bandwidth	0.080	0.050
192 Kbps bandwidth	0.120	0.080
256 Kbps bandwidth	0.160	0.120
320 Kbps bandwidth	0.200	0.160
384 Kbps bandwidth	0.210	0.200
448 Kbps bandwidth	0.245	0.210
512 Kbps bandwidth	0.280	0.245
576 Kbps bandwidth	0.315	0.280
640 Kbps bandwidth	0.350	0.315
704 Kbps bandwidth	0.360	0.350
768 Kbps bandwidth	0.360	0.360
832 Kbps bandwidth	0.390	0.360
896 Kbps bandwidth	0.420	0.390
960 Kbps bandwidth	0.450	0.420
1024 Kbps bandwidth	0.480	0.450
1088 Kbps bandwidth	0.510	0.480
1152 Kbps bandwidth	0.540	0.510
1216 Kbps bandwidth	0.570	0.540
1280 Kbps bandwidth	0.600	0.570
1344 Kbps bandwidth	0.630	0.600
1408 Kbps bandwidth	0.660	0.630
1472 Kbps bandwidth	0.690	0.660
1536 Kbps bandwidth	0.720	0.690

See Sheet 19 for footnotes

SELECTVIDEO PLUS SERVICE^{/9/} (cont'd)**I. Rates and Charges (cont'd)**

		Monthly <u>Rate</u>	Installation Charge <u>First^{/1/}</u>	<u>Addl^{/2/}</u>	USOC
2. Optional Features					
a. Additional Telephone Numbers, each		/10/	/10/	/10/	ZTN (C)
b. Calling Line Identification, per Control Link ^{/8/} or Communication Link each ^{/8/}	\$ 85.00		80.00	N/A	ZCE
c. Loop Protection, Per Control Link or Communication Link, each ^{/7/}	140.00		355.00	355.00	ZLP
3. Billing Conversion Charge ^{/5,6/}					NR9ZS

Footnotes:

- /1/ Applies to the first unit ordered per request, per customer premises, per installation date.
- /2/ Applies to all other units ordered in addition to the initial unit per premises, per installation date.
- /3/ In addition to the rates for intrastate, initial intraLATA Long Distance Message Telecommunications Service (LD-MTS).
- /4/ Payment Option 3 includes unlimited SelectVideo Plus intraLATA usage. Rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS) apply in addition to the Payment Option 3 monthly usage rate.
- /5/ Applicable when customer changes Payment Option or Usage Package without changing service term.
- /6/ A Business Secondary Service Ordering Charge will apply per Part 3, Section 1.
- /7/ Loop protection will be provided where fiber optic facilities are available. Where fiber optic facilities are not available, but could technically be provided, special construction charges may apply.
- /8/ Monthly rate applies per Link. Installation charge applies per Arrangement.
- /9/ Obsolete Service - For new customers as of January 1, 1997, see *SelectVideo Service* found later in this Section.
- /10/ See Part 6, Section 1, Paragraph A. "Central Office Portion of Direct Inward Dialing (DID) Service to Customer-Premises Located Switching Systems" for Additional Telephone Number rates (see each single/additional single DID numbers). (N) | (N)

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA**A. General**

Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

B. Service Description

Primary Rate ISDN is an intraLATA dial-up switched digital data service that is capable of providing digital connections ranging from 64 Kbps to 1536 Kbps. Network access to Primary Rate ISDN is via fully configured ISDN primary rate interfaces (PRI). Depending on the customer's choice, Primary Rate ISDN will provide connections to the public switched telephone network as follows:

1. The SelectVideo option of Primary Rate ISDN Service is provisioned from a SelectVideo service node and provides ISDN PRI functionality for circuit switched digital data transport on an aggregated channel basis. Individual digital data calls may be placed or received at transmission speeds from 112 Kbps to 1536 Kbps utilizing 2 to 24 B channels. The specific rate is user-selectable on a per call basis. The capability for 56/64 Kbps connections is available on an optional basis.
2. The SelectData option of Primary Rate ISDN Service provides ISDN PRI functionality for digital data transport on a single channel basis. Individual calls may be placed or received at transmission speeds up to 64 Kbps.

C. DefinitionsBandwidth

The amount of information a customer can send or receive over a single connection in a specified period of time. Bandwidth is typically specified in Kilobits per second (Kbps).

B Channel (Bearer Channel)

A communications path capable of transmitting information at a speed of up to 64 Kbps. This communications path may be used by a Primary Rate ISDN Service customer for circuit switched data mode calls to provide data and/or video communications between customer specified locations. When the customer subscribes to Modem Termination Capability, this path may be used for analog data modem calls.

Channel Minute

Equivalent to one minute of use on a single B channel or one minute of use per 64 Kbps.

D Channel (Delta Channel)

A communications path set up to transmit data in packet forms at speeds up to 64 Kbps. This communications path is designated to send and receive signaling messages.

Fully Configured ISDN Primary Rate Interface

An ISDN PRI where all 24 channels are equipped for service. (In the case of a Control Link one channel will be used as the D channel.)

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**C. Definitions (cont'd)****Integrated Services Digital Network (ISDN)**

A network architecture which allows the simultaneous transmission of information over a single facility to the ISDN-PRI capable central office switch. The twenty four channels are typically divided into 23 B channels plus one D channel. Software in the ISDN-PRI equipped central office switch defines the type of services (e.g., SelectVideo option or SelectData option) that will be carried within the 1.544 Mbps digital facility.

Kbps

Kilobits per second. Another way to express is one thousand bits per second.

SelectVideo Primary Market Area (PMA)

Contains at least one central office that is equipped to provide SelectVideo option functionality. The PMA consists of the Company exchange where the equipped central office is located plus all other Company exchanges and/or zones included in the equipped central office exchange's non-optional, local calling area (as defined in Part 4, Section 1). One or more PMAs may be located within a LATA.

Synchronous

A method of data transmission that uses a timing source (clock) to synchronize the transmitter and receiver.

D. Service Components**1. Primary Rate ISDN Arrangement:**

Provides the communications path from the customer's premises to the Primary Rate ISDN equipped central office. A Primary Rate ISDN Arrangement may consist of Control Links and Communication Links. A minimum of one Control Link is required per Primary Rate ISDN Arrangement. With the SelectVideo option, this minimum configuration provides digital connections from 128 Kbps to 1472 Kbps in increments of 64 Kbps. The SelectVideo option is interoperable with Switched 56 and N x 56 services. The maximum bandwidth available with the SelectVideo option is 1536 Kbps, regardless of the number of Control Links and/or Communication Links in the Arrangement. To transmit at this maximum bandwidth, the SelectVideo option Arrangement must consist of at least one Control Link and one Communication Link. With the SelectData option, the minimum configuration described above provides digital connections of up to 64 Kbps only.

a. Primary Rate ISDN Interface Control Link:

An ISDN PRI termination and a digital multichannel transmission path between the central office and the customer's premises, which is configured with one D Channel or Back-up D Channel and 23 B Channels.

b. Primary Rate ISDN Interface Communication Link:

An ISDN PRI termination and a digital multichannel transmission path between the central office and the customer's premises, which is configured with 24 B Channels.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**D. Service Components (cont'd)**1. Primary Rate ISDN Arrangement: (cont'd)c. Primary Rate ISDN Port Control Link:

An ISDN PRI connection that does not include the facility between the customer's premises and the Primary Rate ISDN Serving Office, which is configured with one D Channel or a back-up D Channel and 23 B Channels. The connection is made using a Company provided facility purchased separately. This facility must be at a minimum of DS1 level and must conform to technical specifications listed in Part 17, Section 2, "Primary Rate ISDN: SmartTrunk Service", paragraph A.4. The same customer of record is required for both the Primary Rate ISDN Port Control Link and the associated Company provided facility. Sharing of common transport or Primary Rate ISDN arrangements between multiple customers is not permitted. Primary Rate ISDN Port Control Links are available with the SelectData option only.

d. Primary Rate ISDN Port Communication Link:

An ISDN PRI connection that does not include the facility between the customer's premises and the Primary Rate ISDN Serving Office, which is configured with 24 B Channels. The connection is made using a Company provided facility purchased separately. This facility must be at a minimum of DS1 level and must conform to technical specifications listed in Part 17, Section 2, "Primary Rate ISDN: SmartTrunk Service", paragraph A.4. The same customer of record is required for both the Primary Rate ISDN Port Communication Link and the associated Company provided facility. Sharing of common transport or Primary Rate ISDN arrangements between multiple customers is not permitted. Primary Rate ISDN Port Communication Links are available with the SelectData option only.

2. Primary Rate ISDN Usage:

Provides for usage of the Public Switched Telephone Network (PSTN).

a. SelectVideo Option

1. Payment Option 1 usage is billed on a per minute of use basis as described in paragraph I.
2. Payment Option 2 provides a choice of three Usage Packages, each of which includes a monthly usage allowance. All usage in excess of the allowance is billed on a per minute basis. Usage Packages are further described in paragraph I.13.^{/1}
3. Payment Option 3 monthly rates for Control Links and Communication Links include unlimited Primary Rate ISDN: SelectVideo Option intraLATA usage (see paragraph J.1.a). Payment Option 3 is available only with the SelectVideo option.^{/1}

/1/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**D. Service Components (cont'd)**2. Primary Rate ISDN Usage: (cont'd)

b. SelectData Option

1. Payment Option 1 usage is billed on a per minute of use basis as described in paragraph I.
2. Payment Option 2 provides a choice of two Usage Packages, each of which includes a monthly usage allowance. All usage in excess of the allowance is billed on a per minute of use basis. Usage Packages are further described in paragraph I.13.^{/1}
3. Payment Option - Inbound provides inbound calling only. Usage billing does not apply. Payment Option - Inbound is available only with the SelectData Option.

3. Link Extension

a. SelectVideo Option

Provides the facilities required to provide Primary Rate ISDN Service to a customer located in a Company exchange outside a SelectVideo Primary Market Area (PMA). This rate element is only applicable when the customer's serving central office is not located within a PMA equipped to provide the Primary Rate ISDN Service option desired by the customer. The central office from which Link Extension will be provided to the customer will be designated by the Company. One Link Extension is required for each Control Link and for each Communication Link. Link Extensions will not be provided between PMAs when the customer's serving PMA is equipped to provide the Primary Rate ISDN Service option desired by the customer.

b. SelectData Option

Provides the facilities required to provide Primary Rate ISDN Service to a customer located in a Company exchange outside the local calling scope of the SelectData-equipped serving office. Application of this rate element is dependent upon both the customer's location and the SelectData serving office designated by the Company.

4. Optional Features

a. The following optional features are available with both the SelectVideo and SelectData options:

Additional Telephone Numbers (Direct Inward Dialing Service):

Provides additional numbers to the Primary Rate ISDN Service user.

Calling Line Identification (CLID):

Allows the name (where technically capable) and number of the calling party to be delivered to the called party as part of the called party set-up message.

/1/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**D. Service Components (cont'd)**

4. Optional Features (cont'd)

a. (cont'd)

Loop Protection:

Provides automatic restoration of the Primary Rate ISDN Service Control Link or Communication Link facility and physical route redundancy from the demarcation point at the customer's premises to the customer's normal serving office in the event of a transmission failure caused by a single facility break or a single electronics failure. The automatic restoration capabilities are provided through the use of intelligent components which are capable of sensing transmission failures. The primary and secondary transmission paths are separately routed in geographically and physically separate fiber optic cables up to the nearest point to the customer's premises that route redundancy can be achieved in the event of a transmission failure, the intelligent components will automatically switch the Primary Rate ISDN Service from the primary to the secondary transmission path within 2.0 seconds.

Back-up D Channel:

Allows enhanced survivability of the Primary Rate ISDN Service Arrangement by providing automatic takeover for a failed D Channel.

Trunk Group Overflow:

Provides the ability to direct incoming calls to another Primary Rate ISDN Service arrangement when all B Channels are in use. Each overflow arrangement consists of 2 to 10 spans as selected by the customer.

b. The following optional features are available only with the SelectVideo option:

Single Channel Call Capability:

Provides the capability of placing 56/64 Kbps calls allowing interoperability with other circuit switched digital data services.

c. The following optional features are available only with the SelectData option:

Modem Termination Capability:

Provides the capability of terminating analog modem calls (voice grade) on the B channels of the SelectData option.

Additional Call Handling Groups:

Provides the capability of grouping B channels by utilizing simulated facility groups.

E. Regulations

1. The following regulations are in addition to other regulations as stated in this and other Company service publications.
2. The central office from which a customer's Primary Rate ISDN Service is provisioned shall be designated the customer's Primary Rate ISDN serving central office. The customer's local calling area for Primary Rate ISDN Service is the non-optional local calling area associated with the customer's Primary Rate ISDN Service serving central office.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**E. Regulations (cont'd)**

3. The SelectVideo option of Primary Rate ISDN Service is restricted for the transmission of circuit switched data mode calls only. The SelectData option will support analog data modem calls when the customer subscribes to Modem Termination Capability.
4. Primary Rate ISDN Service requires the use of customer provided equipment (CPE) which must be compatible with the Company's equipment and facilities, and is subject to the interface specifications in TR-TSY-000776 (Network Interface Description for ISDN Customer Access) and TR-NWT-001203 (Generic Requirements for the Switched DS1/Switched Fractional DS1 Service Capability from an ISDN Interface (DWF-DS1/ISDN)). These documents may be obtained from:

Telcordia Document Register
445 South Street, Room 2J-125
P.O. Box 1910
Morristown, NJ
Telephone: 1-800-521-2673

5. Compatible CPE must be provided at both the originating and terminating locations to successfully complete a Primary Rate ISDN Service call.
6. Primary Rate ISDN Service, when furnished at the same premises in combination with other flat-rated services, shall not be considered to be in conflict with the rules of *Paralleling Service*, pursuant to Part 2, Section 2 ('Regulations Applying to All Customers' Contracts').
7. Vacation Service (Part 2, Section 4) is not offered for Primary Rate ISDN Service.
8. Alternate billing (e.g., third-party billing) is not available for Primary Rate ISDN Service.
9. A customer may subscribe to both the SelectVideo option and the SelectData options; however, each service option must be provided through a separate Primary Rate ISDN Service Arrangement.
10. Special Event is offered for use by customers desiring connection of the SelectVideo option or the SelectData option for a period not to exceed 30 days. Refer to Paragraph I.8 for application of rates.^{/1/}

/1/ Special Event service and rates are obsolete and only available to existing installations at existing locations for existing customers.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**E. Regulations (cont'd)**

11. Service Terms

- a. All Primary Rate ISDN Service components except Primary Rate ISDN Service Usage have a minimum service term of one month.
- b. All SelectVideo option customers and SelectData Payment Option 2 customers shall select a service term for each Control Link and Communication Link of either Month-to-Month or 12 continuous months. SelectData Payment Option 1 customers and Option Inbound customers shall select a service term for each Control Link and Communication Link of either Month-to-Month or 12 continuous months. Customers selecting a 12-month service term will be required to sign a contract per order. When a Link Extension is required, it will be provided under the same service term as the associated Control Link/Communication Link.^{/1,2/}
- c. Customers selecting the Month-to-Month service term may convert to the 12-month service term^{/2/} at the current rates. Customers converting from a Month-to-Month service term within 60 days from the date their Primary Rate ISDN Service is established will receive a credit equal to the difference in installation charges associated with the Month-to-Month service term and the newly selected service term.
- d. Customers converting to a new service term will be required to sign a new contract.

12. Upon expiration of the 12-, 24-, 36-, 48- or 60-month service term^{/2/}, the customer may:

- a. continue service at the current Month-to-Month service term rate. That rate will be subject to any future changes; or
- b. continue service by selecting a new 12-month service term^{/2/} for the Control Link and/or Communication Link at the then current rates. The rates for the Control Link and/or Communication Link and any associated Link Extensions will not be subject to rate increases for the duration of the new 12-month service term selected by the customer. The customer will be required to sign a new contract; or
- c. disconnect the service.

/1/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.

/2/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**E. Regulations (cont'd)****13. Service Changes**

The following provisions apply when the service change is not coincident with a customer move:

- a. Changes from the SelectVideo option to the SelectData option or vice versa will be considered a disconnection and new connection of service regardless of whether the service will be provided from a different central office. Refer to Paragraphs I.10 and I.11.b for applicable charges.
- b. Changes from the SelectVideo option to the SelectData option or vice versa may require a number change. Such number change may affect the customer's local calling scope.

14. Moves**a. Different Central Office**

Customer moves which require the Primary Rate ISDN Service to be provided from a different central office will be considered a disconnection and new connection of service. (refer to paragraph I.11.c for applicable charges). Installation charges will apply to the connection of service.

b. Same Central Office

Customer moves which do not require the Primary Rate ISDN Service to be provided from another central office will not constitute a disconnection of service provided the same service option is chosen and the service is not interrupted. Installation charges associated with the 36-month service term (see paragraph J.1.a) will apply for each Control Link and/or Communication Link moved.

15. Customers may transfer Primary Rate ISDN Service to a new customer at the same premises upon written concurrence of the Company. The new customer will incur Service Ordering Charges under Part 3, Section 1. In addition, the new customer shall assume all the previous customers Primary Rate ISDN Service indebtedness.**16. Payment Options**

- a. Two Payment Options are available for the Control Link and Communication Link elements associated with the SelectData option. Customers may select any payment option, however, all components of a Primary Rate ISDN Service Arrangement must be provided under the same payment option.
- b. Upon notification to the Company, customers may change payment options for the same service term or for a longer service term, pursuant to paragraphs E.11.c and E.11.d. Billing under the newly selected payment option will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**E. Regulations (cont'd)**

17. Usage Packages
 - a. Customers selecting Payment Option 2 will be required to select an accompanying Usage Package.^{/1/}
 - b. The customer may opt to change usage packages upon notification to the Company. Billing under the newly selected package will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.
18. Volume Packages (SelectData Option)^{/2/}
 - a. Customers subscribing to eight or more Control/Communication Links used for the SelectData Option can subscribe to a Volume Package. A Volume Package consists of a Control Link or a Communication Link provisioned to include Modem Termination Capability. In addition to the charges described in paragraph J.1.a and, if applicable, in paragraphs J.1.c, J.2 and J.3, customers will be billed for usage only at the per minute of use rate specified for the SelectData Option-Payment Option 1, found in paragraph J.1.d and J.1.e.
 - b. In order to qualify for the Volume Package rate, the customer must subscribe to a minimum of eight Control and/or Communication Links; all Links must terminate at the same customer premises; all Links must be under the same contract; and all Links must be placed in service within three months of the contract start date.
 - c. If a customer with an existing SelectData Option term contract orders additional Links and if the total number of Links qualifies for a Volume Package rate (or the next level of Volume Package rates), the existing Links can be converted to the new Volume Package rate. This may also apply to a customer who already has a sufficient quantity of existing Links to qualify for conversion to a Volume Package rate. If less than six months has expired on the original contract, an addendum must be executed establishing new rates but maintaining the expiration date of the original contract and all Links, original and new, must be combined and covered by the addendum. If six or more months have expired, a new contract with a new, complete service term must be executed and the original Links must be converted to the new contract. In either situation, installation charges do not apply on the original Links and Termination Liabilities do not apply for the original contract being replaced.

/1/ SelectVideo and SelectData Payment Option 2 are obsolete and only available to existing installations at existing locations for existing customers.

/2/ SelectData Volume Packages are obsolete and only available to existing installations at existing locations for existing customers.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**F. Responsibility of the Customer**

1. Where Primary Rate ISDN Service is available for use in connection with terminal equipment or communications systems provided by a customer or user, the operating characteristics of such equipment or systems shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer or user does not endanger the safety of Company employees or the public; damage or require alteration of the equipment or other services of the Company; interfere with the proper functioning of such equipment or services; impair the operation of the Company's equipment; or otherwise injure the public in its use of Company services. Upon notice from the Company that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall immediately take such steps as shall be necessary to remove or prevent such hazard or interference. All customer equipment must comply with FCC Rules and Regulations Part 68.
2. The customer, upon request, shall furnish such information as may be required to permit the Company to design and maintain the Primary Rate ISDN Service it offers and to assure that the service arrangement is in accordance with the regulations contained herein.
3. The customer shall insure the continuing compatibility of the customer provided equipment that is used in conjunction with the Primary Rate ISDN Service.

G. Responsibility of the Company

1. The responsibility of the Company shall be limited to the furnishing of network equipment suitable for Primary Rate ISDN Service and the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for the through-transmission of signals generated by customer provided equipment or systems or for the quality of, or defects in, such transmission or the reception of signals by such equipment or systems. The Company shall not be responsible for installation, operation, or maintenance of any terminal equipment, data unit or communications systems provided by a customer or user. The Company is not responsible for adapting Primary Rate ISDN Service to the technological requirements of any specific customer provided equipment.
2. The Company shall not be responsible to the customer or user, if changes in any of the equipment, operations, or procedures of the Company used in the provision of Primary Rate ISDN Service render any facilities provided by a customer or user obsolete or require modifications or alteration of such equipment or system or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements.
3. The Company shall maintain and repair the service which it furnishes. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test, or interfere with any network equipment installed by the Company without prior written consent of the Company.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**H. Service Availability**

1. SelectVideo Option
 - a. SelectVideo service is available within a suitably equipped Primary Market Area (PMA). When a customer is located within an exchange which is not equipped to provide the SelectVideo, service will be provided from an equipped central office, designated by the Company, through Link Extension as described in paragraph H.1.c.
 - b. Optional Extended Area Calling Service or any other optional Extended Area Calling Service-like plan offered through other tariffs is not available with SelectVideo Service.
 - c. SelectVideo Service is offered to customers outside of the SelectVideo PMA (but within the same LATA) where existing facilities and operating conditions permit. In such cases, the customer will be required to subscribe to Link Extension for each Control Link and for each Communication Link included in their Primary Rate ISDN Service Arrangement. Link Extensions will not be provided between SelectVideo Primary Market Areas when the customer's serving Primary Market Area is equipped to provide SelectVideo Service.
2. SelectData Option
 - a. The Company will designate the SelectData-equipped central office(s) used to physically provision SelectData service to customers in each exchange. In many cases, a customer's designated SelectData serving central office will be different from the normal serving office designated for basic local exchange service.
 1. If the customer's normal serving office is within the local calling scope of the designated SelectData office, Link Extension charges will not apply.
 2. If the customer's normal serving office is not within the local calling scope of a SelectData-equipped central office, the customer will be provided with SelectData service from the designated SelectData-equipped central office and the rates and charges for Link Extension, as specified in this guidebook, will apply.
 3. In cases 1. and 2. preceding, when there is a change in the central office designated as the SelectData serving office for a customer's location, the customer's SelectData service will continue to be provided from the original SelectData serving office, if possible. Should the customer subsequently request that their SelectData service be provisioned from the new designated serving office, the provisions and charges specified in this tariff for moves and disconnects will apply. The Company may request that the customer, at the customer's option, have the customer's SelectData service provided from the new designated serving office and, in conjunction therewith, may offer to waive charges.
 - b. If a customer requests SelectData service to be provisioned from an office other than the SelectData serving office designated by the Company, and if agreed to by the Company, SelectData service may be extended to central offices within the same Local Access Transport Area (LATA) through the application of Primary Rate ISDN Interface Communication and/or Control Links, and MegaLink III – Wideband Digital Service 1.544 Mbps Interoffice Channel Mileage (see Part 15, Section 3), DS3 Service, or other suitable Company services. This arrangement is only available within areas where the Company is the incumbent.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**H. Service Availability (cont'd)**

3. All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities and equipment are available and do not create an obligation for the Company to construct such facilities or equipment especially for the provision of this service.

I. Application of Rates and Charges

1. A Primary Rate ISDN Service Arrangement may consist of more than one Control Link and any number of Communication Links, however, a minimum of one Control Link is required per Primary Rate ISDN Service Arrangement. With the SelectVideo option, this minimum configuration provides digital connections from 128 Kbps to 1472 Kbps in increments of 64 Kbps. The SelectVideo option is interoperable with Switched 56 and N x 56 services. The maximum bandwidth available with the SelectVideo option is 1536 Kbps, regardless of the number of Control Links and/or Communication Links in the Arrangement. To transmit at this maximum bandwidth, the Primary Rate ISDN SelectVideo Option Arrangement must consist of at least one Control Link and one Communication Link. The SelectData option provides digital connections of 56/64 Kbps only.
2. All installation charges associated with Control/Communication Links and all optional features will be waived when a customer currently subscribing to Primary Rate ISDN Service under the provisions of SelectVideo Plus (herein) renews the contract under the provisions of SelectVideo.
3. Primary Rate ISDN Service Usage rates apply per originating minute of use per call.
4. Timing of a Primary Rate ISDN Service call begins when an answer signal is received from the called party. Completion of a Primary Rate ISDN Service call is signified when a disconnect signal is received from either the calling or called party.
5. For all SelectVideo Option calls, usage charges apply to each minute or fraction of each minute that each call is connected. Fractions of minutes are rounded to the next higher full minute for each call. The minimum usage charge for a SelectVideo Option call is one minute.

For SelectData Payment Option 1 and SelectData Payment Option 2 calls, usage charges apply to each 1/10 of a minute or less that each call is connected. Usage will be rounded to the next higher 1/10 of a minute on each call. Usage for each billing telephone number will be accumulated in this manner throughout the billing period. Total usage for the billing period for each billing telephone number will be rounded to the next higher minute of use. The minimum usage charge for a SelectData Option call is 1/10 of a minute. The minimum usage charge for a billing period in which any calls are made is one minute.^{1/}

SelectData Payment Option Inbound calls will not incur usage charges.

6. Where applicable, a Link Extension is charged in addition to the monthly rate for the associated Control Link or Communication Link. The Link Extension must be associated with and ordered at the same time as the Control Link or Communication Link.

^{1/}1/ SelectData Payment Option 2 is obsolete and only available to existing installations at existing locations for existing customers.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**I. Application of Rates and Charges (cont'd)**

7. The 12-, 24-^{/1/}, 36-^{/1/}, 48-^{/1/} or 60-month^{/1/} term rates for Primary Rate ISDN Service Arrangements and Link Extension (see paragraphs J.1.a and J.1.c, respectively) will not be subject to increases for the duration of the 12-, 24-, 36-, 48- or 60-month term selected by the customer, except, however, customers who subscribe to the SelectVideo option may experience a rate increase if the customer chooses to change Payment Options or Usage Packages, pursuant to Paragraphs E.16 and E.17.b. If the 12-, 24-, 36-, 48- and/or 60-month term rates for Primary Rate ISDN Service Arrangements and Link Extension (see paragraphs J.1.a and J.1.b, respectively) decrease, the reduced rate will apply as of the effective date of the decrease and remain in effect for the duration of the 12-, 24-, 36-, 48- or 60-month term originally selected by the customer. Rate changes do not apply retro-actively.
8. Special Event^{/2/}
 - a. Special Event is offered for use by customers desiring connection of the SelectVideo option or the SelectData option for a period not to exceed 30 days.
 - b. Rates specified in paragraph J.1.a include the Control/ Communication Link, associated installation charges, Link Extension, if applicable, and Primary Rate ISDN Service usage. The rate for this service applies for a period of 30 days or less. Charges will not be prorated for service connected less than 30 days.
 - c. All optional features are available at the rates specified in this guidebook.
 - d. All charges will be applied on one bill. Installment billing/deferral of installation charges are not available with Special Event service.

/1/ Effective January 25, 2013, 24-, 36-, 48-, and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/2/ Special Event service and rates are obsolete and only available to existing installations at existing locations for existing customers.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**I. Application of Rates and Charges (cont'd)****9. Optional Deferred Payment of Installation Charges and/or Special Construction Charges**

Before service is established, only those customers selecting either the 12-, 24-, 36-, 48- or 60-month service term may request to spread all the installation charges (including the installation charges associated with optional features) and/or Special Construction Charges over a payment period of either 12, 24, 36, 48 or 60 months but not to exceed the 12-, 24-, 36-, 48- or 60-month service term^{/1/}. If the deferral is associated with charges for optional features installed subsequent to initial installation, the deferral period may not exceed the number of months remaining on the customer's Primary Rate ISDN Service term. The customer cannot change the deferred payment term. The deferred monthly charge will equal the installation charges and/or special construction charges multiplied by the appropriate annuity factor shown below.

	Payment Term (in months)				
	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>
Annuity Factor	\$0.0887	\$0.0470	\$0.0331	\$0.0262	\$0.0221

Upon 30 days prior notification to the Company, the customer may terminate the deferred payment term by paying the remaining principal in full. No credit will be made for interest already paid or accrued.

10. Change of Primary Rate ISDN Service Arrangement from the SelectVideo option to the SelectData option or vice versa

- Changes from the SelectVideo option to the SelectData option or vice versa will be considered a disconnection and new connection of service. The customer will be required to select a new service term and to sign a new contract. Installation charges will apply to the connection of the new service.
- Installation charges do not apply to conversions from other SelectData Option pricing plans to a SelectData Option Volume Package for existing Links being converted.^{/2/}

/1/ Effective January 25, 2013, 24-, 36-, 48-, and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/2/ SelectData Volume Packages are obsolete and only available to existing installations at existing locations for existing customers.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**I. Application of Rates and Charges (cont'd)**

11. Disconnection of Service Prior to the Expiration of the Service Term

- a. If the customer disconnects a Primary Rate ISDN Service Control Link or Communication Link prior to the expiration of the 12-, 24-, 36-, 48- or 60-month service term^{/1/}, the customer shall pay a termination charge. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. In addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), customer termination liability for cancellation of Primary Rate ISDN Service shall be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's Service Term.
- b. The provisions of paragraph I.11.a do not apply in the following circumstances:
 1. If the customer converts from the SelectVideo option to the SelectData option.;
 2. When the customer with an existing contract converts to another Company provided digital service under a contract term which is equal to or greater than the number of months remaining on the Primary Rate ISDN Service contract being terminated.;
 3. If the disconnection of service is the result of a customer move which required the Primary Rate ISDN Service to be provided from a different central office.

However, in each of the above circumstances, deferred installation charges will become due as specified in paragraph I.11.c.

- c. If the customer disconnects a Primary Rate ISDN Service Control Link or Communication Link prior to the expiration of the 12-, 24-, 36-, 48- or 60-month service term^{/1/} and the installation charges and/or special construction charges were deferred at the time service was established (pursuant to paragraph I.9), the customer shall pay a charge equal to the remaining principal on the deferred payment term for each Control Link or Communication Link disconnected. No credit will be made for interest already paid or accrued.

/1/ Effective January 25, 2013, 24-, 36-, 48-, and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**I. Application of Rates and Charges (cont'd)****12. Additions of Control/Communication Links to Existing Primary Rate ISDN Service Arrangements**

- a. If there are more than 12 months remaining on the customer's existing service term, the contract associated with Control/Communication Links added to the Arrangement may be coterminous with the existing contract. The monthly rate and installation charge applicable to the added Control/Communication Links will be that applicable to the customer's existing Control/Communication Links. This paragraph does not apply to the Volume Packages associated with the SelectData Option; refer to paragraph E.18 for rules pertaining to Volume Packages.^{/1/}

Notwithstanding the above, the customer may renegotiate a new contract covering the entire Arrangement, including the additional Control/Communication Links, provided that the renegotiated service term^{/2/} exceeds the number of months remaining on the existing contract.

- b. If there are 12 months or less remaining on the customer's existing service term, the existing contract will be nullified and a new contract will be negotiated for the entire Arrangement, including the additional Control/Communication Links. Monthly rates in effect at the time of renegotiation will apply to the entire Arrangement. Installation charges will apply only to the added service components.
- c. If additional Links are added for the SelectData Option, the customer may qualify for a Volume Package rate. Refer to paragraph E.18 for specific rules pertaining to adding Links to a Volume Package contract.^{/1/}

13. Usage Packages

- a. Payment Option 2 Usage Packages include an allowance of channel minutes. The usage allowance applies to Primary Rate ISDN Service IntraPMA and IntraLATA outside the PMA aggregate usage per Primary Rate ISDN Arrangement, per month.^{/3/}
- b. IntraLATA Long Distance Message Telecommunications Service (LDMTS) charges apply for IntraLATA outside the PMA calls regardless of whether they are included in the usage package allowance.

/1/ SelectData Volume Packages are obsolete and only available to existing installations at existing locations for existing customers.

/2/ Effective January 25, 2013, 24-, 36-, 48-, and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/3/ SelectData Payment Option 2 is obsolete and only available to existing installations at existing locations for exiting customers.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**I. Application of Rates and Charges (cont'd)**

13. Usage Packages (cont'd)

- c. On SelectVideo Option calls, each call will be converted to channel minutes per call by multiplying the total minutes per call by the number of B channels required for the call. The number of B channels required for each call can be determined by dividing the call bandwidth by 64. Channel minutes per call will be accumulated to determine when the usage package allowance has been exhausted for the current billing cycle. The appropriate Primary Rate ISDN Service bandwidth usage rate per minute of use will apply for each subsequent call completed during that billing cycle.

On SelectData Option calls, each minute of use is equivalent to one channel minute. Usage will be accumulated as specified in paragraph I.5. to determine when the usage package allowance has been exhausted for the current billing cycle. Usage for all subsequent calls completed during that billing cycle will be accumulated as specified in paragraph I.5. The usage rate per minute of use will apply to the total minutes billed for these subsequent calls.

- d. On SelectVideo Option calls, when the usage package allowance of channel minutes is exceeded in the middle of a call, the remaining channel minutes in excess of the allowance will be converted back to minutes of use by dividing the remaining channel minutes by the number of B channels used for the call. The result of this conversion calculation will be rounded to the next whole minute. The appropriate Primary Rate ISDN Service bandwidth usage rate per minute will apply for the portion of the call exceeding the usage package allowance.^{11/}

On SelectData Option calls, when the usage package allowance of channel minutes is exceeded in the middle of a call, the portion of the call exceeding the usage package allowance will be rounded to the next higher 1/10 of a minute. Usage for this portion of the call will be added to the usage for all other subsequent calls completed during the billing cycle (see paragraph I.13.c). The usage rate per minute of use will apply to the total minutes in excess of the usage package allowance.^{11/}

14. A billing conversion charge will apply each time a customer changes Payment Options or Usage Packages unless this change is coincident with changing service term pursuant to paragraph E.11. (see paragraph J.3)

^{11/} SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**J. Rates and Charges**

1. Primary Rate ISDN Service Components

a. Primary Rate ISDN Service Arrangements - SelectVideo Option

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge First^{1/}</u>	<u>Additional^{2/}</u>
Primary Rate ISDN Interface Control Link, each				
Payment Option 1	ZVPB1			
Month to Month		\$1,720.00	\$5,000.00	\$4,500.00
12 Months		870.00	2,000.00	1,500.00
36 Months ^{3/}		640.00	1,500.00	900.00
60 Months ^{3/}		525.00	1,500.00	900.00
Payment Option 2 ^{4/}	ZVPB2			
12 Months		325.00	2,000.00	1,500.00
36 Months ^{3/}		275.00	1,500.00	900.00
60 Months ^{3/}		250.00	1,500.00	900.00
Payment Option 3 ^{4,5/}	ZVPB3			
12 Months		3,000.00	2,000.00	1,500.00
36 Months ^{3/}		2,400.00	1,500.00	900.00
60 Months ^{3/}		2,000.00	1,500.00	900.00
Special Event ^{6/}	ZVPGX	0.00	5,000.00	5,000.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit, per customer premises, per installation date.

/3/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/4/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.

/5/ Payment Option 3 includes unlimited Primary Rate ISDN Service intraLATA usage. Rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS) apply in addition to the Payment Option 3 monthly rate. (OBSOLETE – See Footnote /4/)

/6/ Special Event service and rates are obsolete and only available to existing installations at existing locations for existing customers.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**J. Rates and Charges (cont'd)**

1. Primary Rate ISDN Service Components (cont'd)

a. Primary Rate ISDN Service Arrangements - SelectVideo Option (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge First^{/1/}</u>	<u>Additional^{/2/}</u>
Primary Rate ISDN				
Communication Link, each				
Payment Option 1	ZVPC1			
Month to Month		1,720.00	5,000.00	4,500.00
12 Months		870.00	2,000.00	1,500.00
36 Months ^{/3/}		640.00	1,500.00	900.00
60 Months ^{/3/}		525.00	1,500.00	900.00
Payment Option 2 ^{/4/}	ZVPC2			
12 Months		325.00	2,000.00	1,500.00
36 Months ^{/3/}		275.00	1,500.00	900.00
60 Months ^{/3/}		250.00	1,500.00	900.00
Payment Option 3 ^{/4,5/}	ZVPC3			
12 Months		3,000.00	2,000.00	1,500.00
36 Months ^{/3/}		2,400.00	1,500.00	900.00
60 Months ^{/3/}		2,000.00	1,500.00	900.00
Special Event ^{/6/}	ZVPHX	0.00	5,000.00	5,000.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit, per customer premises, per installation date.

/3/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/4/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.

/5/ Payment Option 3 includes unlimited Primary Rate ISDN Service intraLATA usage. Rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS) apply in addition to the Payment Option 3 monthly rate. (OBSOLETE – See Footnote /4/)

/6/ Special Event service and rates are obsolete and only available to existing installations at existing locations for existing customers.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

J. Rates and Charges (cont'd)

1. Primary Rate ISDN Service Components (cont'd)

a. Primary Rate ISDN Service Arrangements - SelectData Option		Monthly Rate	Installation Charge	
	<u>USOC</u>		<u>First^{/1/}</u>	<u>Additional^{/2/}</u>
Primary Rate ISDN Interface Control Link, each				
Payment Option 1	ZVPBX			
Month to Month		\$1,455.00	\$5,000.00	\$4,500.00
12 Months ^{/3/}		750.00	2,000.00	1,500.00
24 Months ^{/3/}		700.00	1,750.00	1,200.00
36 Months ^{/3/}		600.00	1,500.00	900.00
48 Months ^{/3/}		550.00	1,500.00	900.00
60 Months ^{/3/}		500.00	1,500.00	900.00
Payment Option 2 ^{/4/}	ZVPD2			
12 Months ^{/3/}		450.00	2,000.00	1,500.00
36 Months ^{/3/}		425.00	1,500.00	900.00
60 Months ^{/3/}		400.00	1,500.00	900.00
Payment Option Inbound	ZVPS2			
Month to Month		1,455.00	5,000.00	4,500.00
12 Months ^{/3/}		870.00	2,000.00	1,500.00
24 Months ^{/3/}		780.00	1,750.00	1,200.00
36 Months ^{/3/}		640.00	1,500.00	900.00
48 Months ^{/3/}		590.00	1,500.00	900.00
60 Months ^{/3/}		525.00	1,500.00	900.00
Volume Packages ^{/3,5/}				
8 - 20 Links	ZPKJV			
36 Months		550.00	750.00	450.00
60 Months		475.00	500.00	0.00
21 - 30 Links ^{/3/}	ZPKKV			
36 Months		525.00	500.00	0.00
60 Months		450.00	500.00	0.00
Special Event ^{/6/}	ZVPGX	0.00	5,000.00	5,000.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit, per customer premises, per installation date.

/3/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/4/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.

/5/ SelectData Volume Packages are obsolete and only available to existing installations at existing locations for existing customers.

/6/ Special Event service and rates are obsolete and only available to existing installations at existing locations for existing customers.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**J. Rates and Charges (cont'd)**

1. Primary Rate ISDN Service Components (cont'd)

a. Primary Rate ISDN Service Arrangements - SelectData Option (cont'd)

	<u>USOC</u>	Monthly Rate	Installation Charge <u>First</u> ^{/1/}	Charge <u>Additional</u> ^{/2/}
Primary Rate ISDN Interface Communication Link, each				
Payment Option 1	ZVPCX			
Month to Month		\$1,455.00	\$5,000.00	\$4,500.00
12 Months ^{/3/}		750.00	2,000.00	1,500.00
24 Months ^{/3/}		700.00	1,750.00	1,200.00
36 Months ^{/3/}		600.00	1,500.00	900.00
48 Months ^{/3/}		550.00	1,500.00	900.00
60 Months ^{/3/}		500.00	1,500.00	900.00
Payment Option 2 ^{/4/}	ZVPE2			
12 Months ^{/3/}		450.00	2,000.00	1,500.00
36 Months ^{/3/}		425.00	1,500.00	900.00
60 Months ^{/3/}		400.00	1,500.00	900.00
Payment Option Inbound	ZVPS1			
Month to Month		1,455.00	5,000.00	4,500.00
12 Months ^{/3/}		870.00	2,000.00	1,500.00
24 Months ^{/3/}		780.00	1,750.00	1,200.00
36 Months ^{/3/}		640.00	1,500.00	900.00
48 Months ^{/3/}		590.00	1,500.00	900.00
60 Months ^{/3/}		525.00	1,500.00	900.00
Volume Packages ^{/3,5/}				
8 - 20 Links	ZPKLV			
36 Months		550.00	750.00	450.00
60 Months		475.00	500.00	0.00
21 - 30 Links ^{/3/}	ZPKMV			
36 Months		525.00	500.00	0.00
60 Months		450.00	500.00	0.00
Special Event ^{/6/}	ZVPHX	0.00	5,000.00	5,000.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit, per customer premises, per installation date.

/3/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/4/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.

/5/ SelectData Volume Packages are obsolete and only available to existing installations at existing locations for existing customers.

/6/ Special Event service and rates are obsolete and only available to existing installations at existing locations for existing customers.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**J. Rates and Charges (cont'd)**

1. Primary Rate ISDN Service Components (cont'd)

b. Primary Rate ISDN Service Arrangements - SelectData Option (cont'd)

	<u>USOC</u>	Monthly Rate	Installation Charge <u>First</u> ^{/1/}	Charge <u>Additional</u> ^{/2/}
Primary Rate ISDN Port Control Link, each				
Payment Option Inbound	ZPOS2			
Month to Month		\$840.00	\$5,000.00	\$4,500.00
12 Months		650.00	2,000.00	1,500.00
24 Months ^{/3/}		600.00	1,750.00	1,200.00
36 Months ^{/3/}		500.00	1,500.00	900.00
48 Months ^{/3/}		450.00	1,500.00	900.00
60 Months ^{/3/}		400.00	1,500.00	900.00
Primary Rate ISDN Port Communication Link, each				
Payment Option Inbound	ZPOS1			
Month to Month		840.00	5,000.00	4,500.00
12 Months		650.00	2,000.00	1,500.00
24 Months ^{/3/}		600.00	1,750.00	1,200.00
36 Months ^{/3/}		500.00	1,500.00	900.00
48 Months ^{/3/}		450.00	1,500.00	900.00
60 Months ^{/3/}		400.00	1,500.00	900.00
c. Link Extension, each	OTVSX	0.00	0.00	0.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit, per customer premises, per installation date.

/3/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**J. Rates and Charges (cont'd)**

1. Primary Rate ISDN Service Components (cont'd)

d. Primary Rate ISDN Service Usage - SelectData Option

	<u>USOC</u>	Per Minute Rate	Monthly Rate
Payment Option 1			
Per minute of use ^{/1/}			
IntraPMA		\$0.045	-
IntraLATA Outside the PMA ^{/2/}		0.00	-
Payment Option 2 ^{/3/}			
Usage Package A			
- Includes up to 2,760 channel minutes of intraLATA usage per month, per Primary Rate ISDN Arrangement	ZPKAD		\$125.00
- Per minute of use in excess of Usage Package A allowance			
IntraPMA		0.045	-
IntraLATA Outside the PMA ^{/2/}		0.00	-
Usage Package B			
- Includes up to 8,280 channel minutes of intraLATA usage per month, per Primary Rate ISDN Arrangement	ZPKBD		285.00
- Per minute of use in excess of Usage Package B allowance			
IntraPMA		0.045	-
IntraLATA Outside the PMA ^{/2/}		0.00	-

/1/ Apply the SelectVideo Option Usage rate associated with Payment Option 1, for 64 Kbps bandwidth for IntraPMA or IntraLATA, outside the PMA, as appropriate.

/2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS).

/3/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**J. Rates and Charges (cont'd)**

1. Primary Rate ISDN Service Components (cont'd)

e. Primary Rate ISDN Service Usage - SelectVideo Option

	<u>IntraPMA</u>	<u>IntraLATA</u> <u>Outside the PMA</u> ^{/1}
Payment Option 1		
Per minute of use		
64 Kbps bandwidth	\$0.045	\$0.000
128 Kbps bandwidth	0.085	0.045
192 Kbps bandwidth	0.125	0.085
256 Kbps bandwidth	0.165	0.125
320 Kbps bandwidth	0.190	0.165
384 Kbps bandwidth	0.190	0.190
448 Kbps bandwidth	0.225	0.190
512 Kbps bandwidth	0.255	0.225
576 Kbps bandwidth	0.285	0.255
640 Kbps bandwidth	0.315	0.285
704 Kbps bandwidth	0.325	0.315
768 Kbps bandwidth	0.325	0.325
832 Kbps bandwidth	0.355	0.325
896 Kbps bandwidth	0.380	0.355
960 Kbps bandwidth	0.405	0.380
1024 Kbps bandwidth	0.435	0.405
1088 Kbps bandwidth	0.460	0.435
1152 Kbps bandwidth	0.490	0.460
1216 Kbps bandwidth	0.515	0.490
1280 Kbps bandwidth	0.540	0.515
1344 Kbps bandwidth	0.570	0.540
1408 Kbps bandwidth	0.595	0.570
1472 Kbps bandwidth	0.620	0.595
1536 Kbps bandwidth	0.650	0.620

/1/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS).

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**J. Rates and Charges (cont'd)**

1. Primary Rate ISDN Service Components (cont'd)

e. Primary Rate ISDN Service Usage - SelectVideo Option (cont'd)

<u>Payment Option 2^{/1}</u> <u>Usage Package A</u> - Includes up to 11,040 channel minutes of intraLATA usage per month, per Primary Rate ISDN Service Arrangement	<u>USOC</u>	<u>Monthly Rate</u>
- Per minute of use in excess of Usage Package allowance	<u>IntraPMA</u>	<u>IntraLATA Outside the PMA^{/2}</u>
64 Kbps bandwidth	\$0.070	\$0.000
128 Kbps bandwidth	0.115	0.070
192 Kbps bandwidth	0.170	0.015
256 Kbps bandwidth	0.225	0.170
320 Kbps bandwidth	0.280	0.225
384 Kbps bandwidth	0.295	0.280
448 Kbps bandwidth	0.345	0.295
512 Kbps bandwidth	0.395	0.345
576 Kbps bandwidth	0.445	0.395
640 Kbps bandwidth	0.490	0.445
704 Kbps bandwidth	0.505	0.490
768 Kbps bandwidth	0.505	0.505
832 Kbps bandwidth	0.550	0.505
896 Kbps bandwidth	0.590	0.550
960 Kbps bandwidth	0.630	0.590
1024 Kbps bandwidth	0.675	0.630
1088 Kbps bandwidth	0.715	0.675
1152 Kbps bandwidth	0.760	0.715
1216 Kbps bandwidth	0.800	0.760
1280 Kbps bandwidth	0.840	0.800
1344 Kbps bandwidth	0.885	0.840
1408 Kbps bandwidth	0.925	0.885
1472 Kbps bandwidth	0.970	0.925
1536 Kbps bandwidth	1.010	0.970

/1/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.

/2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS).

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**J. Rates and Charges (cont'd)**

1. Primary Rate ISDN Service Components (cont'd)

e. Primary Rate ISDN Service Usage - SelectVideo Option (cont'd)

<u>Payment Option 2^{/1/} (cont'd)</u> <u>Usage Package B</u>	<u>USOC</u>	<u>Monthly Rate</u>
- Includes up to 16,560 channel minutes of intraLATA usage per month, per Primary Rate ISDN Service Arrangement	ZPKBX	\$500.00
- Per minute of use in excess of Usage Package allowance	<u>IntraPMA</u>	<u>IntraLATA Outside the PMA^{/2/}</u>
64 Kbps bandwidth	\$0.060	\$0.000
128 Kbps bandwidth	0.100	0.060
192 Kbps bandwidth	0.145	0.100
256 Kbps bandwidth	0.195	0.145
320 Kbps bandwidth	0.240	0.195
384 Kbps bandwidth	0.255	0.240
448 Kbps bandwidth	0.295	0.255
512 Kbps bandwidth	0.340	0.295
576 Kbps bandwidth	0.380	0.340
640 Kbps bandwidth	0.420	0.380
704 Kbps bandwidth	0.435	0.420
768 Kbps bandwidth	0.435	0.435
832 Kbps bandwidth	0.470	0.435
896 Kbps bandwidth	0.505	0.470
960 Kbps bandwidth	0.540	0.505
1024 Kbps bandwidth	0.580	0.540
1088 Kbps bandwidth	0.615	0.580
1152 Kbps bandwidth	0.650	0.615
1216 Kbps bandwidth	0.685	0.650
1280 Kbps bandwidth	0.720	0.685
1344 Kbps bandwidth	0.760	0.720
1408 Kbps bandwidth	0.795	0.760
1472 Kbps bandwidth	0.830	0.795
1536 Kbps bandwidth	0.860	0.830

/1/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.

/2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS).

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)**J. Rates and Charges (cont'd)**

1. Primary Rate ISDN Service Components (cont'd)

e. Primary Rate ISDN Service Usage - SelectVideo Option (cont'd)

Payment Option 2 ^{/1/} (cont'd)	<u>USOC</u>	<u>Monthly Rate</u>
Usage Package C		
- Includes up to 34,500 channel minutes of intraLATA usage per month, per Primary Rate ISDN Service Arrangement	ZPKCX	\$750.00
- Per minute of use in excess of Usage Package allowance	<u>IntraPMA</u>	<u>IntraLATA</u> <u>Outside the PMA</u> ^{/2/}
64 Kbps bandwidth	\$0.050	\$0.000
128 Kbps bandwidth	0.080	0.050
192 Kbps bandwidth	0.120	0.080
256 Kbps bandwidth	0.160	0.120
320 Kbps bandwidth	0.200	0.160
384 Kbps bandwidth	0.210	0.200
448 Kbps bandwidth	0.245	0.210
512 Kbps bandwidth	0.280	0.245
576 Kbps bandwidth	0.315	0.280
640 Kbps bandwidth	0.350	0.315
704 Kbps bandwidth	0.360	0.350
768 Kbps bandwidth	0.360	0.360
832 Kbps bandwidth	0.390	0.360
896 Kbps bandwidth	0.420	0.390
960 Kbps bandwidth	0.450	0.420
1024 Kbps bandwidth	0.480	0.450
1088 Kbps bandwidth	0.510	0.480
1152 Kbps bandwidth	0.540	0.510
1216 Kbps bandwidth	0.570	0.540
1280 Kbps bandwidth	0.600	0.570
1344 Kbps bandwidth	0.630	0.600
1408 Kbps bandwidth	0.660	0.630
1472 Kbps bandwidth	0.690	0.660
1536 Kbps bandwidth	0.720	0.690

/1/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.

/2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS).

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

J. Rates and Charges (cont'd)

2. Optional Features:

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u> <u>First^{1/}</u>	<u>Additional^{2/}</u>
a. Additional Telephone Numbers, each		(note /3/)	(note /3/)	(note /3/)
b. Calling Line Identification, per Control Link or Communication Link, each ^{4/}	ZCE	\$ 85.00	\$ 80.00	\$ 0.00
c. Loop Protection, per Control Link or Communication Link, each ^{5/}	ZLP	140.00	355.00	355.00
d. Back Up D Channel, per Arrangement	ZSWXA	250.00	200.00	0.00
e. Single Channel Call Capability, per Link ^{6/}	ZKCPA	50.00	15.00	0.00
f. Modem Termination Capability, per Link ^{7/}	ZMDPA	50.00	25.00	0.00
g. Additional Call Handling Groups, per Group ^{7/}	TGNBX	45.00	100.00	0.00
h. Trunk Group Overflow, per Overflow Arrangement ^{8/}	ZVOPG	150.00	250.00	0.00
3. Billing Conversion Charge ^{9,10/}	NR9ZS			

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit, per customer premises, per installation date.

/3/ For Additional Telephone Number Rates, see Part 6, Section 1, "PBX - DID/AIOD Service".

/4/ Monthly rate applies per Link. Installation charge applies per Arrangement. Where technically available, the Calling Line Identification feature delivers calling party's name as well as number.

/5/ Loop Protection will be provided where fiber optic facilities are available. Where fiber optic facilities are not available, but could technically be provided, special construction charges may apply.

/6/ Available only with the SelectVideo option. Charge applies on a per Link basis but all Links within the same Arrangement must be equipped.

/7/ Available only with the SelectData option. Charge applies on a per Link basis but all Links within the same Arrangement must be equipped.

/8/ An Overflow Arrangement consists of 2 to 10 spans as specified by the customer.

/9/ Applicable when customer changes Payment Option or Usage Package without changing service term.

/10/ A Business Secondary Service Ordering Charge will apply per Part 3, Section 1.