

1. DIRECT INWARD DIALING (DID) TO PBX SYSTEMS

A. GENERAL

1. This service is offered from a stored program common control Central Office, subject to the availability of facilities and capacity. The Service must be compatible with customer-provided equipment.
2. The service includes Central Office switching equipment necessary for in-dialing from the exchange and toll network directly to stations associated with customer premises located equipment.
3. The service must be provided on all trunks in a trunk group arranged for inward service.
4. The rates herein contemplate the use of standard Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
5. Operational characteristics of interface signals between the Company providing connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
6. The Company shall not be responsible to the customer if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
7. Directory listings will be provided in accordance with the regulations section of this guidebook for applicable associated exchange service. DID numbers furnished herein are not entitled to free directory listings.
8. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
9. Where DID is requested on more than one group of trunks, each such group shall be considered a separate service.

DIRECT INWARD DIALING (DID) TO PBX SYSTEMS (Cont'd)**A. GENERAL (Cont'd)**

10. Removal of a number from a DID number block is allowed for an unlimited period of time.
11. Intercept service on a DID number, listed in the directory, will be provided only on complete disconnection of the entire DID service.

B. RATES AND CHARGES

Direct Inward Dialing (DID) ¹	<u>USOC</u>	<u>Install Charge</u>	<u>Per Month</u>
First group of 20 DID station numbers with 1 DID trunk unit	NDE	\$277.25	\$464.00(I)
Each Additional group of 20 DID station numbers	NDJ	27.00	63.00(I)
Each additional DID trunk unit	PLN	21.15	464.00(I)
Subsequent additional DID trunk unit(s) per customer request	NA	228.75	NO
Removal and restoral of a number from/to an existing number group	NA	100.00	-

/1/ Charges for ISDN Prime (PRI) DID numbers are located in Part 17, Section 2, Paragraph 1.F.1 of this guidebook.

2. IDENTIFIED OUTWARD DIALING (IOD) FROM PBX SYSTEMS

A. GENERAL

1. The service is furnished subject to the availability of central office facilities, telephone numbers, and compatible customer-provided equipment.
2. The service includes the central office equipment necessary for identification of outgoing toll recorded messages. Billing of such messages by station number will be provided.
3. The service must be provided on all trunks in a group.
4. The minimum contract period for the service is five years. In case of discontinuance or reduction of service within the minimum contract period a termination charge as shown in the rates below, reduced by 1/60 for each full month of service provided, shall be applied.
5. Where IOD is requested on more than one group of trunks, each such group shall be considered a separate service.
6. The rates herein contemplate the use of standard Bell System equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are based on the additional costs involved to meet the individual requirements of each case.
7. Operational characteristics of interface signals between the Company provided connecting arrangements and the customer provided equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
8. The Company shall not be responsible to the customer if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

2. IDENTIFIED OUTWARD DIALING (IOD) FROM PBX SYSTEMS (Cont'd)

B. RATES AND CHARGES

Identified Outward Dialing (IOD)	<u>USOC</u>	Termination <u>Liability</u> ¹	<u>Install Charge</u>	<u>Per Month</u>
Per central office trunk Equipped	NDK	\$699.20	\$44.90	\$89.10 ^{2,3}
Data channel (voice grade), per system	Mileage charges as shown apply			

NOTE 1: Termination liability reduces 1/60 for each month of service.

NOTE 2: The initial service period for IOD service shall begin at the date the service is installed and shall continue for a period of 5 years with the same central office prefix.

NOTE 3: Offered only in association with inward dialing.

NOTE 4: A data channel (voice grade) is required with IOD service.

3. TWO-WAY DIRECT INWARD DIALING (DID) WITH CALL TRANSFER

A. DESCRIPTION

Two-Way Direct Inward Dialing (DID) With Call Transfer is a Central Office based service that permits incoming calls to reach customer provided equipment, without the assistance of an attendant, and allows the transfer of those calls to another line through the use of an incoming/outgoing trunk facility. The transfer capability makes it possible to disconnect after transferring the call, freeing the DID facility for additional incoming calls. The trunk may also be used to place outgoing calls. This service is provisioned with E&M signaling and a four-wire connection at the customer's premises. TOUCH-TONE is a requirement of this service.

B. REGULATIONS

1. The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company. Ameritech will be responsible for providing intercept.
2. The customer is responsible for providing intercept on assigned but unused telephone numbers associated with Two-Way DID With Call Transfer Service.
3. Trunks arranged for Two-Way DID With Call Transfer Service may not be combined with trunk groups arranged to provide Direct Inward Dialing (DID) Service. Overflow of calls between the two arrangements is not permitted.
4. Two-Way DID With Call Transfer Service is provided from Central Offices equipped to provide this service and subject to the availability of facilities. Customers are required to sign a confirmation of order for Two-Way DID With Call Transfer Service.
5. If a customer's normal serving Central Office is not equipped to provide Two-Way DID With Call Transfer Service or the customer so requests, the service may be provided, where facilities permit, from a Company Central Office different than that which normally services the customer but still within the same LATA, at the additional rates specified in Section C following and under the regulations applicable for Foreign Exchange (FX) services described in Part 15 of this guidebook.
6. When Two-Way DID With Call Transfer Service becomes available or is subsequently requested from the Central Office that normally serves the customer, the service may be transferred to the normal serving Central Office. If the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur initial non-recurring charges and Service Charges as appropriate.

TWO-WAY DIRECT INWARD DIALING (DID) WITH CALL TRANSFER (Cont'd)**B. REGULATIONS (Cont'd)**

7. A change in Central Office equipment could require the customer to discontinue the service or obtain service from another Central Office. The Company makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of Central Office equipment.
8. Two-Way DID With Call Transfer works in conjunction with Direct Inward Dialing (DID) Service. The rates and charges specified in Section C of this guidebook are in addition to the rates and charges for DID Service specified elsewhere in this guidebook. Local and Message Toll charges are applicable.

C. RATES AND CHARGES

	<u>USOC</u>	<u>Install Charge</u>	<u>Per Month</u>	
1. Service Establishment				
With initial DID Service - Per Two-Way Trunk Group	SEPT1	\$175.00		
Subsequent to Establishment of DID Service - Per Trunk Group	SEPT1	\$175.00		
Two-Way DID Trunk with Call Transfer	3CW		\$ 170.00	(l)
2. Conversions				
Of entire DID Trunk Group to Two-Way DID or entire Two-Way DID Trunk Group to DID - Per Trunk Group	NR9DD	\$300.00		
Of individual DID Trunks to a new Two-Way DID Trunk Group - Per Trunk Group	SEPT1	\$175.00		
Of individual Trunks between established Trunk Groups ¹				

/1/ Apply Service Order Charges and Work Order Charges as specified in Part 3, Section 1.

TWO-WAY DIRECT INWARD DIALING (DID) WITH CALL TRANSFER (Cont'd)**C. RATES AND CHARGES (Cont'd)**

	<u>USOC</u>	<u>Install Charge</u>	<u>Per Month</u>	
2. Conversions (Cont'd)				
Two-Way DID Trunk with Call Transfer	3CW		\$170.00	(I)
Change in Outpulsing, Start Dial, or Signal Type ¹	REAJA			
Change or redesign in Signaling or Transmission Interface - Per Occurrence	REAJB	\$150.00		

/1/ Apply Service Order Charges and Work Order Charges as specified in Part 3, Section 1.

1. DIRECT INWARD DIALING (DID) TO PBX SYSTEMS (Cont'd)

C. WAIVERS

A. DESCRIPTION

Eligible business customers will receive a waiver of the normally applicable non-recurring charges associated with the establishment of Direct Inward Dial (DID) service.

B. TERMS AND CONDITIONS

Eligible business customers are those who currently have their business exchange service with another local exchange carrier within the SBC Wisconsin serving area and who now wish to establish business exchange service with SBC Wisconsin.

During the promotional period, the non-recurring Service Ordering, Central Office Line Connection and trunk charges will be waived for each DID trunk ordered. In addition, the normally applicable non-recurring charges for station numbers will be waived for all DID station numbers ordered.

Customers must enroll in a minimum of a one year access line or local usage term plan to qualify for the waivers.

This waiver offer is not applicable on additional DID trunks or station numbers ordered after establishing service. In addition, the customer must 1) not have had service disconnected for non-payment and 2) not have had any past due bills for regulated service owed to the Company.

2. DIRECT INWARD DIALING (DID) TO PBX SYSTEMS (Cont'd)
C. WAIVERS (Cont'd)

C. PRICES

Nonrecurring charges without the promotion:

<u>Description</u>	<u>Nonrecurring Charge</u>
Service Ordering Charge, per order	\$44.00
Central Office Line Connection Charge, per trunk	20.65
Each additional DID trunk unit	21.15
First group of 20 DID station numbers with 1 DID Trunk unit	277.25
Each additional group of 20 DID station numbers	27.00

Nonrecurring charges with promotion:

<u>Description</u>	<u>Nonrecurring Charge</u>
Service ordering Charge, per order	-
Central Office Line Connection Charge, per trunk	-
Each additional DID trunk unit	-
First group of 20 DID station numbers with 1 DID Trunk unit	-
Each Additional group of 20 DID station numbers	-