

## 1. REMOTE CALL FORWARDING (RCF) SERVICE

## A. GENERAL

- I. Remote Call Forwarding (RCF) is a business service which accepts calls to special telephone numbers in stored program control Central Offices programmed for this service and automatically forwards them to a customer's terminating premises equipment. RCF is available as an optional reversed charge toll service with calls forwarded to an exchange outside or within the local calling area of the call forwarding location.
2. RCF service is offered subject to availability of suitable facilities.
3. Remote Call Forwarding Service cannot terminate on or be forwarded to:
  - Coin Service
  - Access service unless otherwise specified in the Access Service Guidebook
  - 700 numbers
  - International telephone numbers
  - Numbers associated with N11 services such as 911, 411, 511, or 211
  - Another RCF number
4. RCF is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional RCF features at the call forwarding location or facilities at the terminating equipment location are needed, the customer will be required to subscribe for such additional RCF features and facilities.
5. One listing in the white pages directory, covering the exchange in which the call forwarding Central Office is located, is provided without additional charge.

**REMOTE CALL FORWARDING (RCF) SERVICE (Cont'd)****B. RATES AND CHARGES**

I. The following rate and charge is for the RCF feature only and is in addition to toll and local charges specified in applicable tariffs.

	<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Per Month</u>
Remote Call Forwarding - per feature arranged	RCF	RR <sup>1</sup>	\$28.46(I)

## 2. Message Charges

The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; (i) a charge for that portion of the call from the originating station to the call forwarding location, and (ii) a local message or a toll charge for that portion of the call from the call forwarding location to the terminating premises equipment. The respective charge for each such portion shall be as follows:

a. Between the originating station and call forwarding location.

The charge between the originating station and the call forwarding telephone number location shall be the charge specified in applicable guidebooks for the type of call involved chargeable to the originating station with the exception of collect toll calls which shall be billed to the RCF customer.

b. Between the call forwarding location and the terminating premises equipment.

The RCF customer is responsible for the applicable local message charges or customer-dialed station-to-station toll charges specified in applicable guidebooks. The above charges apply to all calls answered at the terminating premises equipment, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

NOTE 1: Service charges apply

**REMOTE CALL FORWARDING (RCF) SERVICE (Cont'd)****3. Nonrecurring Charges**

A service charge is applicable -

- a. Per remote call forwarding feature arranged for service.
- b. To change the number at the call forwarding location.
- c. To change the number to which calls are forwarded at the request of the customer.
- d. To change both numbers as in b. and c. above at the same time.

**4. Minimum Contract Period**

The minimum contract period for this service is two months.

5. Business customers who have their exchange access service with another carrier and who now establish their exchange access service with the Company and who subscribe to Remote Call Forwarding will receive a discounted monthly rate of \$5.00 per RCF path for the first 12 months. The discounted monthly rate applies to initial as well as additional RCF paths, excluding 800 service lines. Additionally, these same customers will receive a waiver of Remote Call Forwarding nonrecurring charges. To qualify for this discounted rate and waiver the Remote Call Forwarding CFN (Call Forwarding Number) must terminate to a Company business access line. Subscribers may have a maximum of ten (10) RCF paths (initial/additional) per billing account participating in this discounted service, and each RCF path must be located in the same state where the qualifying local exchange business service is established. Subscribers must order RCF service within 30 days of establishing the qualifying exchange access service from another carrier in order to be eligible for this discounted service. This offer is not available to customers who have local service with an affiliate of the Company.

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