

## 1. 900/976 CALL BLOCKING SERVICE

## A. DESCRIPTION

900/976 Call Blocking Service is an optional service which provides customers with the capability to block originating calls to the 1-900 and 1-976 calling networks. With 900/976 Call Blocking Service, all originating calls to 900 numbers nationwide will be blocked and all originating calls to 976 numbers within the customer's home NPA will be blocked. Customers subscribing to 900/976 Call Blocking Service attempting to dial a 900 or a 976 number from a restricted line will reach a Company-provided intercept announcement.

## B. AVAILABILITY OF SERVICE

900/976 Call Blocking Service will be offered in all exchanges where facilities and conditions permit.

## C. REGULATIONS

1. 900/976 Call Blocking Service is available only on direct dialed calls.
2. 900/976 Call Blocking Service is available on single party residence and business lines, with the exception of Combination Access Line Service.
3. 900/976 Call Blocking Service may be canceled at any time without charge.

## 1. 900/976 CALL BLOCKING SERVICE (Cont'd)

## D. RATES AND CHARGES

900/976 Call Blocking Service rates and charges are in addition to any applicable rates and charges already provided for in other sections of this guidebook.

	USOC	Install Charge
900/976 Call Blocking Service, each line <sup>2</sup>	RTV2N	\$9.00

NOTE 1: Service Order and Central Office work charges do not apply for 900/976 Call Blocking Service.

NOTE 2: This charge does not apply to new or move orders, or to regrades of service, or to customers subscribing to 900/976 Call Blocking Service for the first time; or to low income customers as defined under TAG/UAC eligibility.

(D)

/1/ Effective June 1, 2017, Call Control is no longer available to residence customers.

(C)

(D)

/1/ Effective June 1, 2014, Call Control is no longer available to residence customers.

(C)



**TOLL RESTRICTION SERVICE****A. DESCRIPTION**

Toll Restriction Service is an optional service which provides customers with the capability to block originating calls being made to a destination outside the local calling area. Except as noted below, all calls beginning with 1+, 0+, 0-, 950, 101XXXX, 011+, 900/976 or 700 will not be allowed to complete.<sup>/1/</sup> Calls will be allowed to complete to 911, 411, (Home NPA) 555-1212, and 1+800 toll-free calls. 0- calls will be completed by an operator only to emergency services such as Police, Fire, or ambulance in exchanges not served by 911. Customers subscribing to Toll Restriction Service attempting to dial a number outside their local calling area from a restricted line will reach a Company-provided intercept announcement. (C)

**B. AVAILABILITY OF SERVICE**

Toll Restriction Service will be offered in all exchanges where facilities and conditions permit. 1+800 toll-free calls may be blocked in certain exchanges where facilities require it.

**C. REGULATIONS**

1. Subscribing to Toll Restriction Service does not relieve customers of the responsibility for calls charged to their telephone number(s).
2. Toll Restriction Service is available on basic Residence Exchange Service lines and basic Business Exchange Service.
3. Toll Restriction Service may be canceled at any time without charge.
4. Toll Restriction Service will not be provided with PBX Trunks, Public or Semi-Public Telephone Service, Centrex Service, Customer Owned Coin Operated Telephone (COCOT) Services, Wide Area Telecommunications Service (WATS) lines, Off Premises Extensions, Automatic Call Distribution Systems equipped with DID Trunks or data services, including ISDN.
5. The Company shall not be liable to the customer or any other person or from, or in connection with the provision of the service, including without limitation, the inability to access the Operator or any non-toll free number for any purpose.

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (N)  
(N)

## 3. TOLL RESTRICTION SERVICE (Cont'd)

## D. RATES AND CHARGES

Toll Restriction Service rates and charges are in addition to any applicable rates and charges already provided for in other sections of this guidebook.

	Install Charge <sup>2</sup>
Toll Restriction Service, each line <sup>1</sup>	
Residence Exchange Service	\$15.00
Business Exchange Service	20.00

NOTE 1: Service Order and Central Office work charges do not apply for Toll Restriction Service.  
NOTE 2: This charge does not apply to the first service activation by a customer including new or move orders; to regrades of service; to customers subscribing to Toll Restriction Service for the first time; or to low income customers as defined under TAG/UAC eligibility.

**4. TOLL BILLING EXCEPTION SERVICE****A. DESCRIPTION**

Toll Billing Exception Service will not allow the billing of collect calls and/or third number billed calls to a customer's telephone account.

**B. AVAILABILITY OF SERVICE**

Toll Billing Exception Service will be offered where facilities and conditions permit.

**C. REGULATIONS**

1. Only calls that have access to WBI's Billing Validation data base can be blocked.
2. Toll Billing Exception Service is available on single party residence and business lines, with the exception of Combination Access Line Service.
3. Toll Billing Exception Service may be canceled at any time without charge.

**D. RATES AND CHARGES**

The Record Order Service Ordering charge as specified in Part 3, Section 1, will apply.<sup>1</sup>

**NOTE 1:** This charge does not apply to new or move orders, or to regrades of service, or to customers subscribing to Toll Billing Exception Service for the first time or in those instances where TBE is installed at the Company's discretion for fraud control.

**SELECTIVE CLASS OF CALL SCREENING****A. GENERAL**

1. Selective Class of Call Screening Service enables the identification, by Telephone Company operators, of patron sent-paid calls from establishments which do not permit sent-paid calls.
2. This service will allow station users of a subscriber to place only calls which are charged to the called telephone or a third number account. (C)
3. This service is available only where facilities permit.

**B. RATES AND CHARGES**

	<u>USOC</u>	<u>Non-Recurring Charge</u>	<u>Per Month</u>
Per establishment of service		\$ 400.00	NO
Per business trunk or business line equipped	SRG	NO	\$12.20
Per Centrex main station line Equipped	SRG	NO	1.05

## 6. ANI 07 SCREENING

## A. DESCRIPTION

This service will pass ANI 07 on calls placed from lines or trunks so equipped.

## B. AVAILABILITY OF SERVICE

ANI 07 Screening will be offered where facilities and conditions permit.

## C. REGULATIONS

1. ANI 07 Screening will be available on single party business and PBX trunks only.

## D. RATES AND CHARGES

	<u>Non-Recurring</u> <u>Charge</u>
ANI 07 Screening (Per line or trunk)	\$35.00

**7. EXTENDED COMMUNITY CALLING BLOCKING SERVICE****A. DESCRIPTION**

Extended Community Calling (ECC) Blocking Service is an optional central office service that restricts access to Extended Community Calling Service Areas as defined elsewhere in this guidebook. Restricted calls are directed to a central office announcement.

**B. TERMS AND CONDITIONS**

1. ECC Blocking will be offered on basic Residence Exchange Service lines and basic Business Exchange Service. It is not available with PBX Trunks, Public or Semi-Public Telephone Service, Centrex Service, Customer Owned Coin Operated Telephone (COCOT) Service, Wide Area Telecommunications Service (WATS) lines, Off Premises Extensions, Automatic Call Distribution Systems equipped with DID Trunks or data services, including ISDN. (C)
2. ECC Blocking will be provided, subject to the following:
  - a. ECC Blocking does not restrict calls to the basic exchange area, the Extended Area Service area, 1+, 0+, 0-, 950, 101XXXX, 011+, 900/976, 700, 911, 411, (Home NPA) 555-1212 or 1+800 toll-free calls.
  - b. ECC Blocking may be canceled at any time without charge.
  - c. ECC Blocking does not relieve the customer of responsibility for calls charged to their telephone number.
  - d. The Company shall not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator.

## 7. EXTENDED COMMUNITY CALLING BLOCKING SERVICE (Cont'd)

## C. PRICES

ECC Blocking Services rates and charges are in addition to any applicable rates and charges already provided for in other sections of this guidebook.

***Service Elements***

Description	Install Charge <sup>2</sup>
ECC Blocking, each line <sup>1</sup>	
Residence	\$15.00
Business	20.00

NOTE 1: Service Order and Central Office work charges do not apply for ECC Blocking.

NOTE 2: This charge does not apply to the first service activation by a customer, including new or move orders; to regrades of service; to customers subscribing to ECC Blocking for the first time; or to low income customers as defined under TAG\UAC eligibility.