

## 2. MULTIPLE LINE CONTROL ARRANGEMENTS

## A. BREAK HUNT

## 1. General

- a. Manual remote control service enables a customer to manually control a line(s) in a Central Office from the customer's premises. A customer provided control key at the customer's premises operates the control equipment over a signal channel to the Central Office. A lamp may be used to indicate the operated condition.
- b. Manual remote hunt control service enables a customer having a sequence group of numbers with the hunt feature to remotely control such hunt feature at a pre-determined point in the line group.

## 2. Rates and Charges

The rates and charges shown below are in addition to the rates and charges for a signal channel to the Central Office.

	<u>USOC</u>	Install Charge	Per Month
Manual remote hunt control	93B <sup>1</sup>	\$16.15	\$6.50

## B. MANUAL REMOTE CONTROL OPX

## 1. General

Manual remote control of an off-premise extension line enables a customer having an off-premises extension to remotely control the use of the off-premises extension.

## 2. Rates and Charges

The rates and charges shown below are in addition to the rates and charges for a signal channel to the Central Office.

	<u>USOC</u>	Install Charge	Per Month
Manual remote control of an off-premises extension	CXZ <sup>1</sup>	\$16.15	\$6.50

NOTE 1: Requires a customer provided control key at the premises of the customer.

**3. TRAFFIC DATA REPORTING SERVICE****A. GENERAL**

Traffic Data Reporting Service provides customers with traffic data usage reports on their network facilities.

**B. REGULATIONS**

Traffic Data Report Service will be provided within the limits of the serving Central Office collection and recording capability. It is provided for #1 and #1A ESS Central Offices.

Each report will contain information gathered during a period of up to twelve consecutive hours over a maximum of seven consecutive days.

The completeness of the data is not guaranteed.

The facilities that may be studied include:

- 800 Service Lines
- CCSA or EPSCS Access Lines
- Delayed Announcement Trunks
- Dial Dictation Access Lines
- Direct Inward Dialing Trunks
- Foreign Exchange Lines
- Music Trunks
- Out-WATS Lines
- Paging Access Lines
- Tie Lines
- UCS or ACD Type A Lines

3. TRAFFIC DATA REPORTING SERVICE (Cont'd)  
 B. REGULATIONS (Cont'd)

The standard reports which may be requested are:

**Centrex Attendant Console Report**

Provides usage on all attendant trunks in a console group. Provides incoming peg count, overflow, and maintenance usage, as well as measurements on each attendant loop.

**Trunk Group Report**

Provides usage on the trunk group as a whole, incoming and outgoing peg count, overflow, and maintenance usage. Limited to five trunk groups per report.

**Centrex Group Report**

Provides usage and peg count data on Centrex features and overflow data on the Centrex as a whole.

**Simulated Facilities Report**

Provides usage on the trunk, incoming and outgoing peg count, and overflow. This report is used for InWATS, OutWATS, and Common Control Switching Arrangements (CCSA). It is limited to five WATS or CCSA groups per report.

**Multi-Line Hunt Group Report**

Provides originating and terminating usage, incoming and outgoing peg count, maintenance usage, and overflow on the MLH Group as a whole.

**User Defined Report**

Provides any of the measurements previously defined without adhering to a fixed format.

**C. RATES**

	<u>USOC</u>	<u>One Time Charge</u>
Centrex Attendant Console Report, each	TFDCA	\$150.00
Trunk Group Report, each	TFDFT	150.00
Centrex Group Report, each	TFDGS	150.00
Simulated Facilities Report, each	TFDWA	150.00
Multi-Line Hunt Group Report, each	TFDMH	150.00
User Defined Report		
Initial Register	TFDO3	120.00
Each Additional Register	TFDO4	60.00

**4. CABLE TELEVISION (CATV) ORDER ENTRY SERVICE****A. GENERAL**

1. Cable Television (CATV) Order Entry Service provides, on a contractual basis, Cable Television Operators with a method for their subscribers to order a specific cable movie or event on a Pay-Per-View (PPV) basis.
2. This service provides the CATV customer with the ability to capture the telephone number of their subscriber that is ordering a specific pay-per-view event.
3. The specific features and facilities included with this service may vary between customers. This offering is customer specific and will be tailored to meet the individual customers' needs. An Agreement of Service, outlining the features and capabilities to be provided will be produced for each customer of this service.

**B. REGULATIONS**

1. This service is provided subject to the availability of Central Office facilities and compatible Customer provided equipment.
2. It is the responsibility of the Customer to notify the Company of the Wire Centers in which they want Cable Television Order Entry Service.
3. The Company will provide as a part of this service PPV telephone numbers that the Customer may assign to specific Pay-Per-View Events.
4. The Telephone Numbers assigned to each Cable Operator are for ordering purposes only, and cannot be used for two-way voice communication.
5. This service can be accessed by either rotary or touch-tone telephones.
6. The Customer subscribing to this service is responsible for its use and for the payment of all charges in connection therewith.
7. Payment for Service

Terms and conditions for payment will be negotiated with customers on an individual basis.

4. CABLE TELEVISION (CATV) ORDER ENTRY SERVICE (Cont'd)  
B. REGULATIONS (Cont'd)

8. Guidebook Requirements

This guidebook is filed under sec. 196.194, Wis. Stats. Therefore, any contract or amendment to such a contract shall be compensatory as determined under Sec. 196.204 (5) and (6) Wis. Stats. Within 20 days after a contract or an amendment to such a contract has been executed, the Company shall submit to the Commission written notice of the general nature of the contract and the parties to the contract.

9. The receipt of notification of any contract or amendment to a contract established under this guidebook shall not constitute approval of all terms and provisions therein. The Commission retains jurisdiction to investigate on its own motion or upon complaint any contractual term or provision under which the guidebook service is offered, and to take any necessary action pursuant to such investigation, including issuing orders.

## 5. NONUTILITY MERCHANDISING

## 5.1 CUSTOMER PREMISES WIRE

## A. DESCRIPTION

The Company shall make available, as a nonutility merchandising service, optional premises wire maintenance services and installation services to its Residence, Business, and Centrex single-line customers commencing January 1, 1987. The optional maintenance services and installation services of premises wire will be available in the State of Wisconsin and will consist of maintenance and installation of single-line Customer Premises Wire and associated modular jacks installed in accordance with applicable national, state or local building and electrical codes and FCC rules and regulations. The optional premises wire maintenance services and installation services consist of the following:

1. Wire Maintenance Plan - The maintenance of Customer Premises Wire for a monthly recurring rate.
2. Line-Backer™ Maintenance Plan - The maintenance of Customer Premises Wire for a monthly recurring rate or in lieu of the Maintenance Service Charge on a repair visit when the service difficulty is determined to be in customer-provided FCC registered terminal equipment or associated accessory.
3. Line-Backer Plus™ Maintenance Plan - In addition to the Line-Backer options, a loaner telephone set will be provided for up to a sixty day period so that the customer will not be without telephone service while the set is being repaired.
4. Nonrecurring Charge(s) Installation and Maintenance Services - The installation or maintenance of Customer Premises Wire for a Non-recurring charge(s) and the installation or maintenance of a modular jack for a Non-recurring charge(s) and the Jack Material Charge(s).

™ Trademark of Indiana Bell

(D)

(D)

(D)

(D)

(D)





(D)

**6. CONNECTIONS - A GROUP DISCUSSION NETWORK<sup>1</sup>****A. DESCRIPTION**

Connections - A Group Discussion Network is a public, entertainment-related teleconferencing service in which users dial a special telephone number and join an ongoing, casual, group conversation. New arrivals are introduced with a tone that lets participants know when someone has joined the group. The tone indicates that Connections - A Group Discussion Network is public rather than private communication.

**B. AVAILABILITY OF SERVICE**

Connections - A Group Discussion Network will be available in the Milwaukee Metroplan area only. When other exchanges gain 976 calling capability, the service will be expanded to those exchanges.

**C. REGULATIONS**

1. The Telephone Company is not responsible for the content of messages transmitted on this service and shall assume no liability for any claims arising directly or indirectly from the material transmitted over the facilities or the use thereof.
2. No provision is made for operator handled calls, calls from hotel/motel lines, 4 party lines or from any Telephone Company provided Public Communications Service telephone, or calls placed using WATS lines, cellular and/or mobile lines.
3. Information operators will inform callers requesting the Connections - A Group Discussion Network telephone number that a charge to the calling party will apply if the telephone number is called.

NOTE 1: Connections - A Group Discussion Network is suspended until further notice. Wisconsin Bell will provide notice to the Public Service Commission at least 30 days prior to reinstatement of this service.

6. CONNECTIONS - A GROUP DISCUSSION NETWORK<sup>1</sup> (Cont'd)

## D. RATES AND CHARGES

Connections - A Group Discussion Network calls will be charged on a frequency and duration basis. The minimum charge of a Connections - A Group Discussion Network call will be for one minute of use. Timing will begin upon access of the recorded announcement. Additional period charges are accumulated in one minute increments.

Initial minute charge per call (minimum) \$ .20

Each additional minute or fraction thereof<sup>2</sup> \$ .08

NOTE 1: Connections - A Group Discussion Network is suspended until further notice. Wisconsin Bell will provide notice to the Public Service Commission at least 30 days prior to reinstatement of this service.

NOTE 2: The charges for Connections - A Group Discussion Network are in addition to any appropriate local message charges and long distance charges.















**9. HIGH VOLTAGE PROTECTION SERVICE****A. DESCRIPTION**

This service provides special, high voltage protection (HVP) through the provisioning of high voltage protection equipment for customers who purchase company exchange and private line services to be located at or near electric power generating stations, co-generating stations, substations, distributing power stations, power transmission lines, high voltage towers and other similar high voltage locations (referred to as "HVP Locations"). The purpose of the service is to isolate or neutralize the hazardous voltages that could appear at telephone network terminating equipment due to Ground Potential Rise (GPR) and/or induction resulting from faults in the electric power system.

**B. TERMS AND CONDITIONS**

1. In addition to the rates and charges set forth in this guidebook schedule, rates and charges for the underlying exchange or private line service will apply.
2. The Company shall determine from data furnished by the customer the proper level and method of protection to isolate or neutralize electrical hazards at each location, and will provide the facilities to meet that level of protection except as otherwise allowed in sections 9 through 11 below.

If extra ordinary costs are incurred in providing facilities, Special Construction charges may apply. Terms and conditions for these charges may be found in P.S.C. of W. 20 Part 2, Section 5.

3. The high voltage protection equipment will be located on the Central Office side of the Network Interface (NI) or demarcations point at the HVP Location. The Company will be responsible up to this point for provisioning guidebook channels and/or services. Additional high voltage protection equipment may also be required on the serving telephone facilities at the Company's Central Office and/or on the right-of-way at remote locations.
4. The customer may request to have high voltage equipment moved within the same HPV Location or to a different HPV Location within the area covered by this guidebook. All costs incurred due to rearrangement of circuits or equipment associated with special protection will be billed to the customer. Applicable monthly rates will continue for the duration of the move.

## 9. HIGH VOLTAGE PROTECTION SERVICE (Cont'd)

## B. TERMS AND CONDITIONS (Cont'd)

5. As a condition to receiving service, the customer shall provide the Company, in writing, with the technical data necessary to determine the high voltage requirements, at the time of initial application for the initial service, additions to, or changes in the existing service.

In addition, the customer shall notify the Company, in writing, prior to making any changes at the HVP Location, which may increase the GPR at the Location and/or change the HVP requirements at the Location.

6. The customer will provide the Service Type and the Service Performance Objective (SPO), as described in D below, along with a forecast of the type and quantity of each telecommunications service required at a given location.
7. The technical data for the High Voltage Protection Location shall include, but not be limited to the following:
  - Ground grid area in square feet
  - Ground grid impedance in ohms
  - X/R ratio at worst case fault location
  - Maximum fault current in amperes RMS
  - Maximum ground return current in amperes RMS
8. Minimum protection standards as specified by the Company will be established in accordance with the Service Performance Objectives stated in D below. The customer may select a higher degree of protection depending on the need for minimum service interruptions.
9. The customer may elect to furnish the HVP equipment necessary for use at its premises subject to the approval of the Company. The equipment provided by the customer must be compatible with the Company's network, including monitoring and testing, and must be provided by a vendor whose equipment has been approved for use on the Company's network. The Company is under no obligation to approve all HVP equipment that might be compatible with its network and may, at its sole discretion, limit the number of vendors from whom the customer may obtain compatible equipment. The Company, at its sole discretion, may provide line powering for customer-provided HVP equipment, but is under no obligation to do so.

## 9. HIGH VOLTAGE PROTECTION SERVICE (Cont'd)

## B. TERMS AND CONDITIONS (Cont'd)

10. When the customer provides the HVP equipment for use at its premises, the Company will provide the necessary HVP equipment at the Central Office and remote drainage locations. In all cases, the HVP equipment at the customer's premises will either be owned exclusively by the Company or by the customer.
11. The Company shall not maintain customer-provided HVP equipment. However, the Company shall be allowed to inspect and verify the adequacy of the HVP equipment when service is established and thereafter at such times that the Company deems necessary. Such inspections shall not relieve the customer of its obligation to install and maintain adequate HVP equipment. If the necessary equipment has not been installed, or at anytime is determined to be inadequate, the Company may discontinue telecommunications service to the HVP Location until the customer provides the necessary and adequate equipment or applies for HVP service from the Company.
12. If at any time during the specified period following installation of Company-provided high voltage protection equipment, such equipment is permanently disconnected as a result of a request by the customer or disconnection of the customer's telephone service in accordance with the Company's applicable guidebooks, the customer shall pay to the Company, upon demand, the Basic Equipment Charge for said equipment, less a credit for each full month between installation and disconnection.
13. The customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other actions and liability, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any other loss, of any type including, but not limited to, economic damage, interruption of service, and/or damage or destruction of any property whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of HVP equipment and/or the services associated therewith.
14. The minimum service period is twelve (12) months.
15. The Basic Equipment Charge will apply if the customer does not keep special protection arrangement in place as provisioned for the minimum service period. The Basic Equipment Charge will be reduced by 1/12 for each month of service.

## 9. HIGH VOLTAGE PROTECTION SERVICE (Cont'd)

## B. TERMS AND CONDITIONS (Cont'd)

16. A one-time non-recurring charge will be billed for new and additional HVP installations where the customer provides the HVP equipment, pursuant to the special construction charges set forth in P.S.C. of W. 20 Part 2, Section 5. This one-time charge will include the cost of the Company's initial inspection of the equipment to determine the adequacy of the equipment. All costs incurred due to change-outs or rearrangements of HVP equipment, whether customer-provided or Company-provided, will be billed to the customer. All costs incurred due to inspections of customer-provided equipment, and inspections, service and maintenance calls for Company-provided equipment, will be billed to the customer.

## C. FEATURES

No specific features are available for High Voltage Protection Service.

## D. TECHNICAL FEATURES

Protection Service Types

Type 1 – Services requiring either dc transmission or ac and dc transmission used for Basic Exchange Telephone Service and/or Special Access Service.

Type 2 –Services requiring either dc transmission or ac and dc transmission used for pilot wire protective relaying or dc tripping.

Type 3 –Services requiring ac transmission only, used for telemetering, supervisory control, and data.

Type 4 –Services requiring ac transmission only, used for audio tone protective relaying.

9. HIGH VOLTAGE PROTECTION SERVICE (Cont'd)  
D. TECHNICAL FEATURES (Cont'd)

Service Performance Objective Classifications

Interruptions or outages of telecommunications circuits serving HVP Locations may occur for physical reasons such as cable damage due to extraordinarily heavy storm loading, a vehicle striking and breaking a utility pole, a direct lightning strike, or acts of God. Circuit failures caused by such events cannot be prevented and the Company expressly states that provision of the equipment provided for in this guidebook cannot prevent such service outages as may normally occur due to the preceding circumstances. It is the responsibility of the customer to provide sufficient protection to prevent damage caused by such events.

Interruptions or outages due to the effects of Ground Potential Rise and/or power faults may be minimized through the installation and maintenance of high voltage protection service which is designed to operate in an environment experiencing such an event.

Because of the customer's need for service continuity during such an event, the following system of Service Performance Objective Classifications has been established for the purpose of permitting the customer to specify the performance objectives for telecommunication services covered by high voltage protection, where the Company provides the HVP equipment and HVP service.

Class A – Non-interruptible service performance (should function before, during, and after a fault condition).

Class B – Self-restoring interruptible service (should function before and after the power fault condition). Class B service can tolerate a service interruption for the duration of a power system fault but service continuity must be restored immediately after the fault without requiring any repair personnel to restore service.

## 9. HIGH VOLTAGE PROTECTION SERVICE (Cont'd)

## E. PRICES

## 1. Service Elements (Company-Provided Devices)

	USOC	Monthly Charge	Nonrecurring Charge	Basic Equipment Charge
<u>Common Equipment</u>				
(3) Three Card Shelf servicing a maximum of three service channels:	P1QP0	\$90.00	-	\$2,400.00
- Analog, Digital 2.4 to 56 Kbps, or 1.544 Mbps channels				
(8) Eight Card Shelf serving a maximum of eight service channels:	P1QPA	135.00	-	2,400.00
- Analog, Digital 2.4 to 56 Kbps, or 1.544 Mbps channels				
15 KV Lightning Arrestor Assembly	P1QP1	7.00	-	-
Power Supply Module	P1QP+	55.00	-	-
Power Supply Card	P1QP+	17.00	-	-
Outdoor Cabinet Assembly	P1QP7	250.00	-	-

## 9. HIGH VOLTAGE PROTECTION SERVICE (Cont'd)

## E. PRICES (Cont'd)

## 1. Service Elements (Company-Provided Devices) (Cont'd)

	USOC	Monthly Recurring Charge	Nonrecurring Charge	Basic Equipment Charge
Channel Equipment				
Mutual Drainage Reactor Installed at Central Office or on the right-of-way at remote locations (REQUIRED FOR CLASS A PROTECTION)	AS3HC	\$80.00	-	-
- 2 Wire Analog Card		\$219.00		
- 4 Wire Analog Card		224.00		
- DS1 Card		198.00		
- ISDN BRI Card		217.00		
2 Wire Analog Data TTY Card	P1QPC	16.00	-	-
4 Wire Analog Data TTY Card	P1QPD	22.00	-	-
OPX/Coin Card	P1Q+	42.00	-	-
Pilot Wire Relay Card	P1QP+	40.00	-	-
Expandable Telephone Card	P1QQB	18.00	-	-
BRI ISDN Card	P1QQC	28.00	-	-
DS1 Card	P1Q+	20.00	-	-
Advanced Telephone Card	P1QPX	25.00	-	-
Holding Coil	P1QPZ	7.00	-	-

9. HIGH VOLTAGE PROTECTION SERVICE (Cont'd)

E. PRICES (Cont'd)

2. Other Applicable Charges and Payments

In addition to the rates and charges set forth in this guidebook schedule, rates and charges for the underlying exchange or private line service will apply, as well as charges for equipment change-outs or rearrangements, and charges for inspections, service and maintenance calls as set forth in Section B16 above.

3. Payment Plans

Payment Plans do not apply to High Voltage Protection Service.

4. Credit Allowance

Credit Allowance does not apply to High Voltage Protection Service.

**10. CHARTER NUMBER SERVICE****A. DESCRIPTION**

Charter Number is a service that allows a customer to retain and port their current telephone number to another wire center within the same Rate Center when the customer is faced with either changing locations and/or changing types of service. Charter Number will allow customers to maintain their existing telephone number while reducing the confusion and expense associated with changing telephone numbers. As indicated above, this service will only provide for the porting of telephone numbers within the same Rate Center.

**B. REGULATIONS**

1. Charter Number Service will be available to POTS, DID/PBX, Centrex/Plexar, ISDN BRI and ISDN PRIME service customers.
2. Charter Number Service will only provide porting of a working in service telephone number within the same Rate Center.
3. InterLATA porting will not be allowed with this service. All numbers ported must be within the same area code (NPA) geographical boundaries. Porting between 9-1-1 service boundaries is also not allowed.
4. No porting is allowed outside of Local Number Portability MSA's as defined in FCC Tariff No. 2.
5. Once a telephone number is ported using Charter Number Service, subsequent telephone numbers (i.e. Additional Line) will be issued from the switch in which the main telephone number resides not from the original switch.
6. Charter Number Service is available where facilities and operating conditions permit.
7. The ported number will only function from one location.

## 10. CHARTER NUMBER (Cont'd)

## C. RATES AND CHARGES

## 1. Charter Number Service

	<u>USOC</u>	<u>Nonrecurring Charge</u>
a. Residence Per access line	PTLCN	\$20.00
b. Business Per access line	PTLCN	\$20.00

**11. DUPLICATE BILL SERVICE****A. DESCRIPTION**

Duplicate Bill Service is a service that allows a customer to request a duplicate paper copy of their bill(s), subject to Company retention policies, availability of the bill(s), and ability of the Company to retrieve the bill(s). A charge may apply for the duplicate copies of telephone bill(s) in accordance with the rates below.

**B. REGULATIONS**

1. This service is available where facilities and operating conditions permit.
2. A charge for the duplicate bill copy will apply to all requests, unless stipulated differently for a customer with an existing contract or, in the following instances:
  - A. The customer requests a copy of the current month bill or final bill;
  - B. When the customer requests a copy of the bill because of non-receipt of an initial bill after new connect, transfer or change of address orders;
  - C. When the customer has not received a bill due to Company error in the address of the bill;
3. All bill copies will be mailed via standard US mail only.
4. The Company's liability with respect to any claim or suit by a customer or any others for damages arising from delays, errors or omissions, or the failure to provide bill copies, shall not exceed the amount paid for this service.

## 11. DUPLICATE BILL SERVICE (Cont'd)

## C. RATES AND CHARGES

## 1. Duplicate Bill Service

Nonrecurring Charge

Per bill copy	\$5.00
---------------	--------